

SALT LAKE CITY PUBLIC UTILITIES

2019 ANNUAL REPORT



Public
Utilities



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DIRECTOR'S MESSAGE

■ Honoring the “public” in Public Utilities

More than 400 people work for the Salt Lake City Department of Public Utilities. We have engineers, drinking water, wastewater, and stormwater experts. There are project inspectors, mechanics, customer service agents, accountants, contract specialists, operations managers, and many more seasoned professionals.

We share a commitment to working with integrity and humility. In fact, we’ve mostly worked under the public radar—providing critical services that safeguard public and environmental health, and we try to do it in a way no one really notices.

In short, if our customers can turn on the tap to a stream of clean and tasty water, or flush their toilets with no problem, we are happy public employees.

But in the past few years we’ve come to understand the deeper meaning of “public” in public utilities. We’re stepping up to more fully inform and engage our ratepayers, the news media, elected leader, and others on our many projects, large and small. We rely on a public engagement process from the earliest design phases on our projects, through construction and through celebrating their completion.



In just the past year, we have provided (or are still providing) a robust and open public involvement process for these projects:

- **Utility rates:** An 18-month rate-setting process was informed by a diverse committee of 35 Salt Lake City and County residents, business, education and industry representatives, non-profit organizations, and community advocates. The Mayor and City Council approved the new rate structure, which took effect July 1.
- **Our new, \$528-million Water Reclamation Facility (WRF),** now well into the design phase, includes a full public engagement emphasis. Volunteers with interest in sustainability, the health of the Great Salt Lake, education, and wastewater

technology have been enlisted to share ideas with our project team on design and public-facing opportunities that will lead to a wastewater treatment facility with long-lived community value.

- ***Financing the new WRF in a cost-efficient way is a high priority.*** In October 2019,

In short, if our customers can turn on the tap to a stream of clean and tasty water, or flush their toilets with no problem, we are happy public employees.

the EPA accepted our Letter of Interest and invited us to apply for a highly competitive federal loan through the Water, Infrastructure, Finance, and Innovation Act (WIFIA). Only 38 public works projects nationwide were selected to apply. This loan will allow SLCDPU a lower interest rate and more favorable repayment terms than typical bonding mechanisms. This will save Salt Lake City ratepayers millions of

dollars over the lifetime of the loan.

- ***Rose Park-Jordan River Watershed Project,*** which will provide stormwater treatment, educational and other public amenities. Abutting the Jordan River Parkway and just a quarter-mile from the Day-Riverside Library, the project has been well-received through our outreach. We anticipate a summer 2020 completion.
- ***An updated Watershed Management Plan,*** which will be informed by public surveys, open houses, media coverage, and refreshment of our “Keep It Pure” brand. We fully expect the public to help us inform our watershed practices for coming decades of climate change, heavy recreational use, and the increasing potential for wildfires.

I’m excited about these projects, and everything else we are accomplishing at Public Utilities. As Department Director, I hold the public trust in highest regard. I will always work to support our team and our great community in providing reliable, safe, and cost-efficient service in an open and transparent way. Thank you for your support.

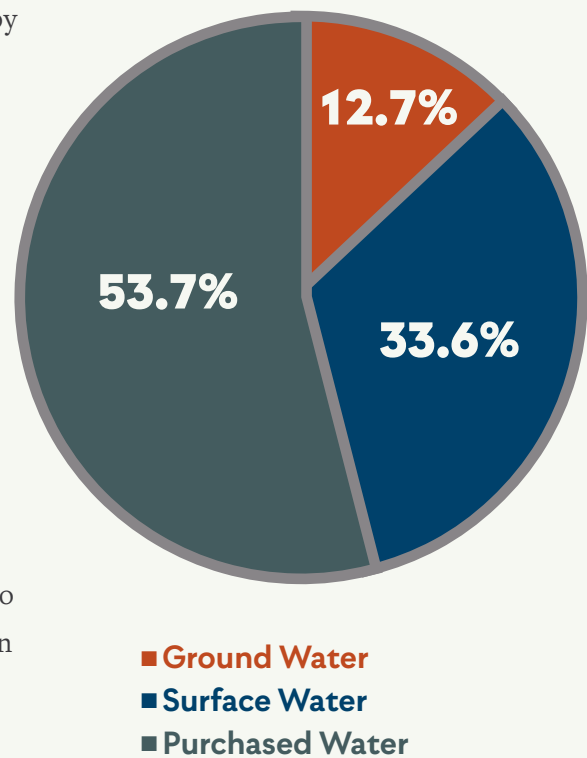


Laura Briefer, MPA

DRINKING WATER

Delivery of highest-quality drinking water to 360,000 customers starts with vigorous protection and management of our surface water, groundwater springs, and wells. Whether treated at our three City-owned facilities, pumped from groundwater wells, or purchased from wholesale suppliers, our drinking water in 2019 was in 100 percent compliance with all state and federal clean water regulations. This record was bolstered by a new tracking system of customer service water quality calls, and through regular sampling of all aspects of water quality. We performed testing for potential algae related cyanotoxins for our drinking water at Parleys Water Treatment Plant, canals, and Red Butte Creek. All samples were non-detect. Our cross-connection control team provided vital oversight for any cross connection that could result in the backflow of pollutants or contaminants into the drinking water system. The team significantly increased the number of hazard assessments for backflow issues to more than 200 inspections, and identified more than 100 violations. Most violations were addressed by working with the customer on the issue. Finally, we began a full facility assessment of the City Creek Water Treatment plant, and have nearly completed a front end and laboratory remodel of the Parleys Water Treatment Plant.

WATER SUPPLY SOURCES



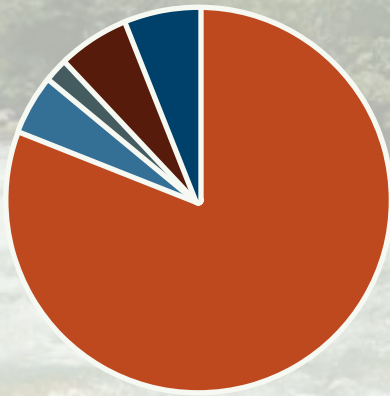
Population Served:

360k

Service Area:

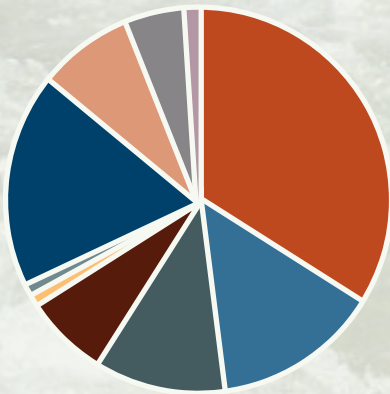
141 MILES²

WATER UTILITY SOURCES



- Customer Charges: **\$73,535,874**
- Other Income: **\$4,629,389**
- Interest Income: **\$1,424,203**
- Contributions: **\$5,396,534**
- Reserves: **\$5,837,943**
- » **TOTAL: \$90,823,943**

WATER UTILITY USES



- Capital: **\$31,270,664**
- Maintenance & Operations: **\$12,919,736**
- Administration & Finance: **\$9,749,289**
- Water Quality: **\$6,359,335**
- Engineering: **\$1,131,699**
- GIS & IT Services: **\$923,371**
- Water Purchases: **\$15,994,824**
- MWDSLS Assessment: **\$7,021,892**
- Amounts Paid to City: **\$4,339,333**
- Debt Service: **\$1,113,800**
- » **TOTAL: \$90,823,943**

Gallons of Water Delivered:

4BILLION

Miles of Service Connections:

1,300

WASTEWATER/WATER RECLAMATION

October 22 was a big day—the official groundbreaking for the new Water Reclamation Facility (WRF). Mayor Jackie Biskupski climbed aboard an excavator and scooped up the first bucket of rubble, while a line of dignitaries took commemorative silver pickaxes to their own pile of broken concrete. The new facility will be built in phases, then go online in January 2025. The current plant will operate until then. The WRF's operations, maintenance, and laboratory teams work daily to ensure safe and complete sewage treatment and compliance with all pollutant discharge and water quality regulations.

THE WRF TEAM:

Treated

35MILLION

Gallons of raw sewage daily

Treated

10,000

Tons of bio solids treated for reuse

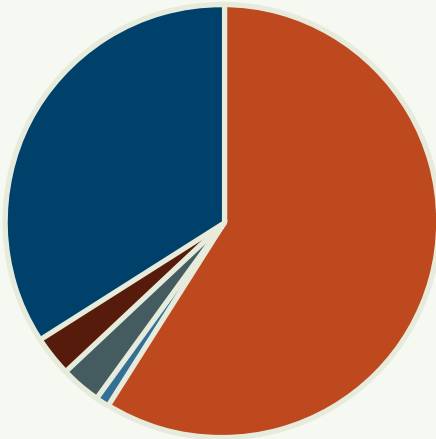
Generated

6MILLION+

kWh by methane gas creation

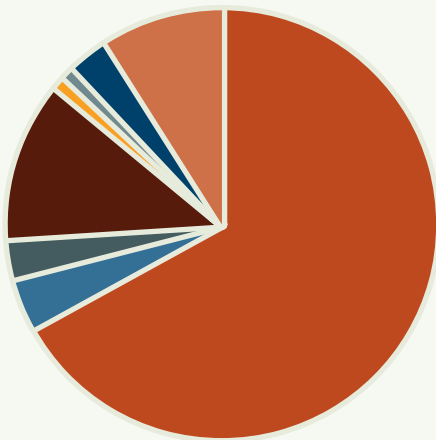


WASTEWATER UTILITY SOURCES



- **Customer Charges: \$39,592,924**
- **Other Income: \$456,107**
- **Interest Income: \$2,161,835**
- **Contributions: \$2,011,942**
- **Reserves: \$22,484,092**
- » **TOTAL: \$66,706,900**

WASTEWATER UTILITY USES



- **Capital: \$44,624,761**
- **Maintenance & Operations: \$2,910,165**
- **Admin & Finance: \$2,177,529**
- **Reclamation: \$7,894,379**
- **Engineering: \$502,263**
- **GIS & IT Services: \$547,710**
- **Accounts Paid to City: \$1,994,146**
- **Debt Service: \$6,055,948**
- » **TOTAL: \$66,706,900**

ADDITIONAL WFR TEAM HIGHLIGHTS:

- Recognized by the National Association of Clean Water Agencies (NACWA) for 25 years of peak performance.
- Continued 100 percent compliance with National Pollutant Discharge Elimination System (more than 25 years).
- Installed eight additional cameras to increase operations team's view of the plant. This reduced vehicle use, fuel consumption, and our carbon footprint.
- Implemented TRACK, a new safety awareness program.

STORMWATER

Our stormwater utility keeps the community's drainage conveyances clean and monitors and maintains the quality of stormwater discharges. Our maintenance team cleans the entire City drainage system—345 miles of storm drain pipe—over a five-year cycle. They also cleaned inlets, ditches, detention basins and gutters, poured concrete for curbs and gutters, and fabricated and welded grates. Our stormwater quality team routinely collects samples from the stormwater system in compliance with federal and state clean water regulations and works actively with the Salt Lake County Storm Water Coalition to educate the public on keeping hazardous materials from entering storm drains. Last spring, this group hosted exhibits at the 13th Annual Water Quality Fair at Hogle Zoo, educating more than 3,000 fourth graders on the water cycle. Our stormwater engineering team was equally active, designing vital projects across the City. The Rose Park-Jordan River Watershed Project will improve water quality of the Jordan River and enhance existing open space for west-side residents. In the Sugar House area, design and public outreach is underway for a storm drain and end-of-line stormwater quality improvement feature for Wasatch Hollow, near 1700 South and 1700 East.



107

Miles of storm
drain pipe
cleaned

23,337

Inlets and boxes
cleaned

4

Miles of
ditches cleaned

64

Detention
basins cleaned

45

Miles of
gutter cleaned

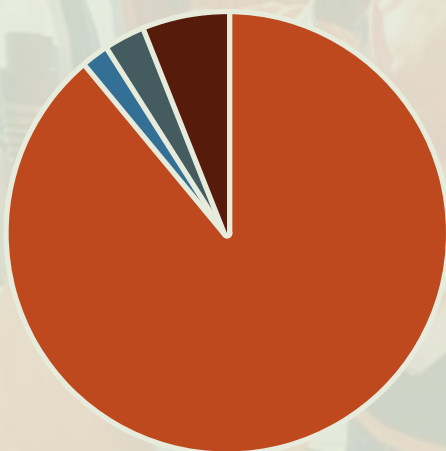
1,306

Cubic feet of floatable
debris prevented from
entering the Jordan River

3,086

Tons of debris
cleaned from SLC
storm drains and ditches

STORMWATER UTILITY SOURCES



■ Customer Charges: **\$9,556,566**

■ Other Income: **\$73,847**

■ Interest Income: **\$184,128**

■ Contributions: **\$660,785**

» **TOTAL: \$10,475,326**

STORMWATER UTILITY USES



■ Capital: **\$3,086,570**

■ Maintenance & Operations: **\$2,400,583**

■ Administration & Finance: **\$239,410**

■ Water Quality: **\$633,286**

■ Engineering: **\$518,823**

■ GIS & IT Services: **\$373,318**

■ Amounts Paid to City: **\$1,741,275**

■ Debt Service: **\$1,013,389**

■ Reserves: **\$468,672**

» **TOTAL: \$10,475,326**

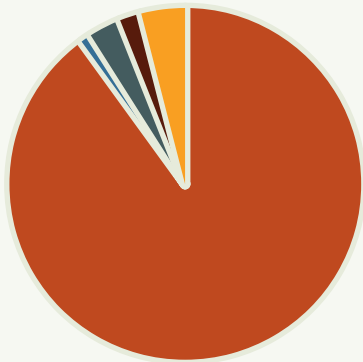
STREET LIGHTING

For the Street Lighting enterprise fund, 2019 was the year of the master plan. The process began with an understanding that street lighting is not a “one-size fits all” utility. Residents, businesses, and industries seek varied levels of lighting, with different colors and energy output. Heavily informed by citizen and technical working groups with interest and expertise in energy efficiency, smart technology, and conserving dark skies, the draft plan should be completed in early 2020 for wider public engagement and presentation to the Mayor and City Council.

HIGHLIGHTS

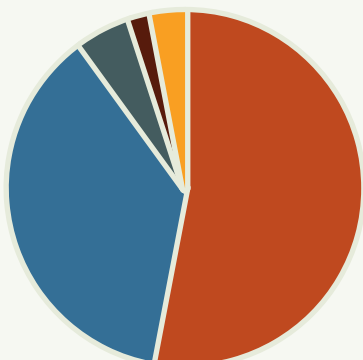
- Directed bond money to upgrade street lights in the Downtown and Sugar House business districts
- Added solar street lights to its inventory
- Replacement and repair where needed among 15,505 lights and posts

STREET LIGHTING UTILITY SOURCES



- **Customer Charges: \$4,295,245**
- **Other Income: \$6,475**
- **Interest Income: \$147,726**
- **Contributions: \$72,839**
- **Reserves: \$180,052**
- » **TOTAL: \$4,702,337**

STREET LIGHTING UTILITY USES



- **Capital: \$2,647,922**
- **Maintenance & Operations: \$1,850,682**
- **Administration & Income: \$203,732**
- **Amounts Paid to City: \$42,592**
- **Debt Service: \$103,437**
- » **TOTAL: \$4,848,365**

ADMINISTRATION

Direction and vision for SLCDPU lives within the Administration Division. Policy, training, resource management and protection, media relations, and application of both human and financial resources begin here. In FY 2019-2020, 17 FTE positions were added to the Department to help meet the incredible growth in capital

projects, operations, and management. Another key aspect of Administration is employee recognition. The annual summer picnic is a time to reward employees for their dedication and longevity. The Director's Award is another recognition of team effort and professionalism in the workplace.

CUSTOMER SERVICE

Our most active and visible public engagement tool is the Customer Service team. They are key to generating trust and good relationships with ratepayers. Whether serving by phone, in-person visits, or through email, Customer Service manages service and billing questions and concerns by the thousands. They also reach out to customers on managing late payments, indications of unusually high water use, and meter malfunctions.

The team faced a sizeable challenge in late-2019 when Salt Lake City Corporation changed banking institutions. Record numbers of phone calls about the change came in to service representatives. The new bank requires representatives to authorize payments by check. Representatives must read from a script to customers before they can accept payment. Telephone time increased dramatically.

CUSTOMER SERVICE SUPPORTED:

- **5,526** walk-in customers
- **3,186** night-drop payments
- **304,076** electronic payments
- New "smart meter" technology, which provides real-time access to data on water usage and leaks, and allows more thorough explanations of billing charges.



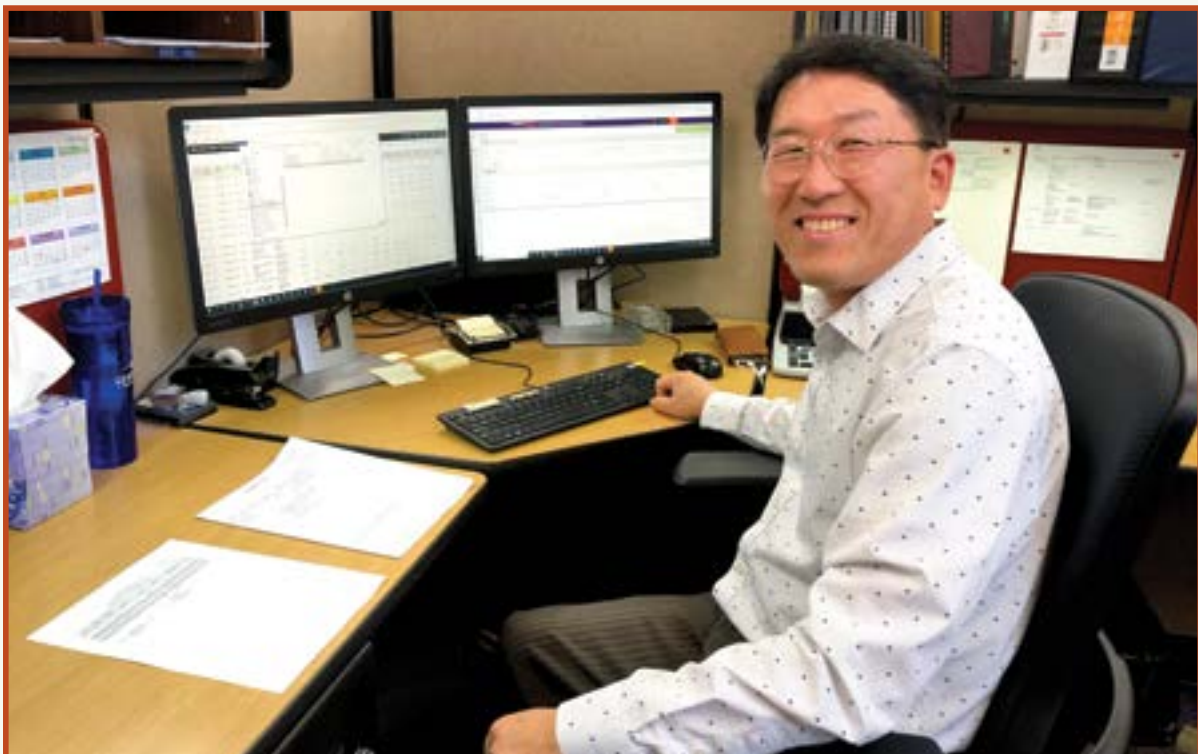
FINANCE

The Finance division provides Department and City administrators, managers, and elected leaders with reliable information to help support and manage operations and capital improvement projects. Finance also performs and monitors accounts and systems, including meter reading, billing, and customer service. With a new Finance Administrator in place this year, the division worked to increase transparency, accountability, and to streamline services, including switching to a two-way billing and return envelope. This move saves paper, natural resources, landfill space, and energy. Months of time and research our Finance team resulted in an invitation from EPA to apply for a federal Water, Infrastructure, Finance, and Innovation

FINANCE IN 2019:

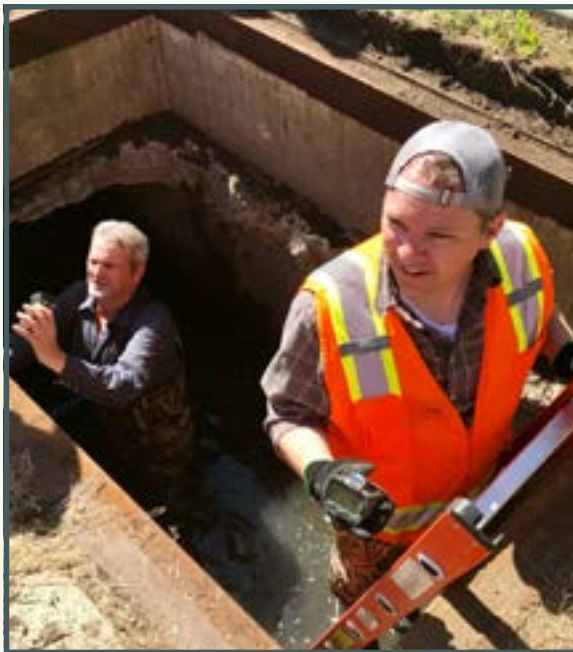
- Retained its AAA Standard & Poor's rating
- Generated 1,141,000 customer bills
- Had a 90-day delinquent payment rate of ½ of 1%

Act (WIFIA) loan to support construction new Water Reclamation Facility. The \$323-million loan will come with a lower interest rate and more favorable repayment terms than conventional bonding—a major step in financing the \$528-million treatment plant.



DEVELOPMENT SERVICES

Development Services is a wide-ranging and active division. The team includes a development review engineering team, utilities development, contracts and construction, permitting for new water, sewer, and storm drain connections, repair permits, records management, and property management. The group must work with developers, builders, government agencies, and residents to comply with federal, state, and local regulations, codes, and the department standards for water, sewer, storm drain, and street lighting. Plan review, agreements, easements, permit coordination, and final sign-off all rest within this division. The goal is to guide, assist, and educate customers in keeping the highest standards of public utility development. The year's explosive pace of property development and construction is reflected in the numbers.



Number
of reviews:
1,283

Salt Lake City
Planning
reviews:

261

University
of Utah
reviews:

21

New
development
water mains:

24

(18,671 feet
of linear pipe)

New
development
sewer mains:

14

(2,171 feet
to linear pipe)

New sewer
lift stations:

6

New
development
storm drains
mains or swales:

11

(3,110 feet
of linear pipe)

Work orders
generated by
development
services:

2,335

Demolition
permits
(FY 2019):

118

Phone calls to
Development
Services:

24,879

Walk-in
customers:

2,664

ASSET MANAGEMENT

Accurate inventory and analysis of all physical assets within our utility are vital to our daily operations and long-term planning. Our Asset Management list is wide-ranging: pipes, valves, pumps, lift stations, water treatment plants, sewer and water lines, reservoirs and much more. Our Asset Management team continually identifies the condition and criticality of each asset. Condition means the ability of an asset to perform its function; criticality ranks the importance of the function performed. By measuring this critical data, Asset Management identifies and solves system deficiencies. This process also supports a schedule of regular inspections, cleaning, and maintenance. Finally, effective Asset Management provides foundational information to help us plan future projects in a timely and cost-efficient way. This builds resilience by preventing system failure and supports us in protecting public health and safety.

Miles of sewer pipe
and collection lines:

660

Miles of storm
drain pipelines:

346

Active pump
stations:

30

Stormwater lift
stations:

27



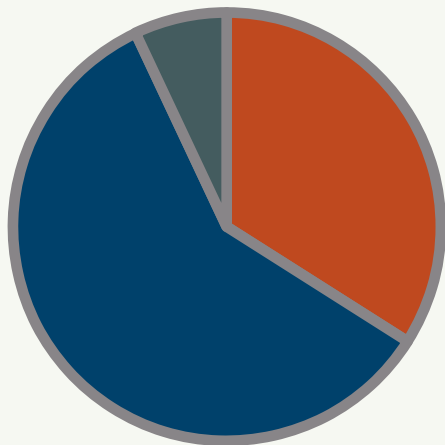
CAPITAL IMPROVEMENT

The steady pace of Capital Improvement Project (CIP) work continued through 2019 with scarcely an intermission. The second-largest public works project in City history—the \$528-million Water Reclamation Facility—is front of mind. Yet scores of repairs, upgrades, and replacements also took place across our service area: a long-anticipated water main replacement at J Street and 18th Avenue; repairs to Red Pine and Cecret Lake dams in our canyon watershed; stormwater treatment projects in the City’s Rose Park and Wasatch Hollow neighborhoods. Planning for upgrades to Big Cottonwood Canyon Water Treatment Plant is well underway. Salt Lake City’s expansion into the Northwest Quadrant, as well as a critical, city-wide need for more housing, are requiring major capacity upgrades for water treatment and distribution and in the sanitary sewer collection system. The CIP

team continues to grow, with the addition of excellent engineers and with training opportunities to encourage these team members’ elevation to state and national leadership and expertise.



VALUE of Capital Improvement Projects



- **Water:**
\$21,605,464
(41 projects)
- **Sewer:**
\$36,810,483
(37 projects)
- **Stormwater:**
\$4,324,788
(10 projects)

TOTAL:
\$62,740,735

NOTE: Number of projects refers to the number where total design and/or construction work was performed, not completed projects.

GIS / IT

Our Geographic Information System/Information Technology team supports the entire department in running safely and efficiently throughout our service areas. GIS/IT provides other city departments, county and state agencies, as well as private property owners with mapping and other critical information for system repairs, construction projects, and for emergency planning and response.

GIS/IT maps and surveys all water, sewer, stormwater, and street lighting infrastructure and collects data for modeling and assessments. Each of the four enterprise funds, divisions, and work groups is linked through the GIS/IT network. The Department's computer hardware and software systems are also supported.



IN 2019, GIS / IT:

- Created models to analyze sewer and water flow capacity for west side development
- Used an unmanned aerial vehicle (drone) for reservoir capacity calculations and dam condition assessment
- Upgraded the entire SCADA network at 2 water treatment plants and the water reclamation facility
- Created mobile applications for citizen scientists to help study water conservation at the household level
- Helped implement smart meter technology for updating the billing system with real-time water usage.
- Installed an IT network at the new Public Utilities Engineering building on 500 South



WATER CONSERVATION

We develop and maintain a resilient and sustainable water supply through constant efforts toward conservation. This means integrating watershed management and protection, demand, drought planning, and effects of climate change. Our latest rate study and current climate research also provide critical perspectives and insights into our conservation and drought planning. We continue to supply rain barrels to customers for a nominal fee. Other 2019 programs, with our partner Utah State University, include a golf turf study to support more water-wise grasses on the links, and an improved Water Check program to assist customers with smarter lawn watering times and techniques. Overall, residents show a steady trend over time of committed water conservation.

SYSTEM-WIDE PEAK DAY DEMAND (in million gallons)

2000: **214**
2019: **183** (on July 17)

AVERAGE OVERALL WATER USE (in gallons per capita per day)

2000: **285** gpcd
2019: **195** gpcd



WATERSHED

It was a year of planning, building, restoration, and repairs in our Salt Lake City-managed watershed, which supplies drinking water for more than 350,000 customers. Work continued on our Watershed Management Plan Update—a document that will inform water policy and resource management in an era of explosive recreational use, climate change, and wildfire risks. For several weeks this year, our Watershed Rangers took over maintenance of U.S. Forest Service (USFS) restrooms in Big and Little Cottonwood Canyons during a federal government shutdown. Crews repaired and rerouted the Mormon Pioneer Trail in Parleys Canyon to improve the user experience and trail grade; repaired Red Pine Dam; built facilities at Little Dell Recreation Area compliant with the American Disabilities Act (ADA); and partnered with Salt Lake County and the USFS to treat noxious weeds across the watershed.

HIGHLIGHTS

- Date of SLC's oldest water right: **July 23, 1847** in City Creek Canyon
- Acres purchased for watershed protection (since 1989): **31,570**
- New Snotel site, for measuring snowpack, built in Lambs Canyon
- New restrooms at Silver Lake Nature Center
- 108 watershed acres treated for noxious weeds





SAFETY

Safety on the job is no accident. Our Safety division educates employees on the responsibility we have to conduct our work safely. Training runs the gamut from first aid and CPR to education in working safely in trenches and confined spaces. A “safety minute” shared at the weekly staff meeting reminds all team members of how be more mindful of risk while at work, home, and on the road. In 2019, more employees took part in the City’s Learning Management System (LMS), an online education program with courses in health and safety and modules that support career development.



Vehicles in SLCPU fleet:

314

On-the-job miles:

1.6 MILLION

Hours completed in 2019 LMS:

4,716

PRETREATMENT

Tests of industrial wastewater discharge from commercial businesses:

100+

Wastewater commercial facility discharge inspections:

200+

Enforcement actions for discharge violations:

120

Resulting in \$65K in administrative fines

The Pretreatment program ensures that commercial and industrial discharges into the sanitary sewer system are compatible for treatment at the City’s Water Reclamation Facility. These discharges must comply with federal, state, and city pollutant requirements. Pretreatment monitors for that compliance. Our Pretreatment team works closely with commercial customers to educate them about preventing non-compliant and harmful discharges into the sanitary sewer and conveyance systems. In 2019, Pretreatment stepped up its fats, oils, and grease (FOG) educational efforts with business and industry, as well as outreach to the greater community about keeping home drains free of FOG, which block pipes and lead to sewage back-ups.

COMMUNICATION & ENGAGEMENT

With our commitment to transparency and customer service, we want a robust communication and engagement process for every major Public Utilities project. Whether it's the new, \$528-million Water Reclamation Facility, our utilities rate study, or a scramble to fix a broken water main during morning drive time, we want to be in our community, explaining our work and soliciting public feedback. We explain our work to the public in various ways. We host open houses in neighborhoods to discuss upcoming infrastructure upgrades. We have highly active Twitter and Facebook pages—which have been pivotal in announcing

emergencies and timelines for repairs. We participate in educational opportunities at schools, community festivals, and in presentations at Salt Lake City community councils. As the Department grows in mission and scope, early and regular public engagement is essential in educating the community and gaining its support. Engagement will continue in 2020, with outreach around new stormwater treatment projects, upgrades to Big Cottonwood Canyon Water Treatment Plant, and many smaller but equally public-facing work projects. Learn more at:

slc.gov/utilities



Facebook followers:

935

Facebook page "likes":

831

Twitter followers:

777

Most tweet impressions (views):

60.3k

April 2019

SALT LAKE CITY WATER, SEWER, STORMWATER, AND STREET LIGHTING UTILITIES

(Enterprise Funds of Salt Lake City Corporation)

Combined statement of revenues, expenses, and changes in net position

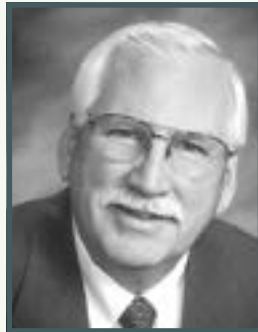
June 30, 2019 (with comparative information for 2018)

	SUPPLEMENTAL INFORMATION				COMBINED	
	Water Utility	Sewer Utility	Stormwater Utility	Street Lighting Utility	2019	2018
OPERATING REVENUES:						
Metered sales	\$73,535,874	\$ —	\$ —	\$ —	\$73,535,874	\$71,647,276
Charges for sewer services	—	39,592,924	—	—	39,592,924	33,620,751
Stormwater fees	—	—	9,556,566	—	9,556,566	8,508,507
Streetlighting fees	—	—	—	4,295,249	4,295,249	4,198,227
Other	4,181,827	472,503	57,486	6,475	4,718,291	4,804,268
Total operating revenues	77,717,701	40,065,427	9,614,052	4,301,724	131,698,904	122,779,029
OPERATING EXPENSES:						
Cost of sales and services	45,055,546	12,004,864	3,933,717	1,853,441	62,847,568	61,339,681
General and administrative	13,695,519	4,076,416	1,997,154	249,787	20,018,876	15,022,471
Depreciation	9,123,208	6,501,612	2,895,585	546,835	19,067,240	18,796,901
Total operating expenses	67,874,273	22,582,892	8,826,456	2,650,063	101,933,684	95,159,053
OPERATING INCOME (LOSS)	9,843,428	17,482,535	787,596	1,651,661	29,765,220	27,619,976
OTHER REVENUE (EXPENSE):						
Interest expense	(160,558)	(2,940,096)	(151,839)	(88,543)	(3,341,036)	(3,507,058)
Less capitalized interest portion	—	—	—	—	—	1,811,938
Net bond interest expense	(160,558)	(2,940,096)	(151,839)	(88,543)	(3,341,036)	(1,695,120)
Investment income, net	1,424,203	2,161,835	184,128	147,727	3,917,893	2,615,082
Gain on disposition of property and equipment	447,562	(16,396)	16,361	—	447,527	233,052
Net other revenue	1,711,207	(794,657)	48,650	59,184	1,024,384	1,153,014
CAPITAL CONTRIBUTIONS AND GRANTS	5,396,534	2,011,942	660,785	72,839	8,142,100	6,191,614
CHANGES IN NET POSITION	16,951,169	18,699,820	1,497,031	1,783,684	38,931,704	34,964,604
NET POSITION:						
Beginning of the year	389,937,352	227,224,724	109,150,442	9,952,329	736,264,847	701,300,243
End of the year	\$406,888,521	\$245,924,544	\$110,647,473	\$11,736,013	\$775,196,551	\$736,264,847

PUBLIC UTILITIES ADVISORY COMMITTEE



Ted Wilson
Chair



Tom Godfrey
Vice Chair



Ted Boyer



Lynn Hemingway



Collen M. Kuhn, PhD.



Kent Moore



Roger Player

SALT LAKE CITY DEPARTMENT OF PUBLIC UTILITIES ADMINISTRATION

- Laura Briefer, MPA, *Director*
- Jesse Stewart, PG, *Deputy Director*
- Lisa Tarufelli, MBA, *Finance Administrator*
- Marian Rice, MPA, *Water Quality Administrator*
- Jason Brown, PE, *Chief Engineer*
- Randy Bullough, *Maintenance Superintendent*
- Jamey West, *Wastewater Facilities Manager*
- Nick Kryger, GISP, *GIS and IT Administrator*

SALT LAKE CITY ADMINISTRATION

- Jackie Biskupski, *Mayor*
- Patrick Leary, *Chief of Staff*
- Lynn H. Price, *Acting City Attorney*
- Rusty Vetter, *Deputy City Attorney*
- Cindi Mansell, NMC/CRM, *City Recorder*
- Marina Scott, *City Treasurer*

SALT LAKE CITY COUNCIL

- James Rogers, *District 1*
- Andrew Johnston, *District 2*
- Christopher Wharton, *District 3*
- Ana Valdemoros, *District 4*
- Erin Mendenhall, *District 5*
- Charlie Luke, *District 6*
- Amy Fowler, *District 7*

The Public Utilities Advisory Committee (PUAC) meets monthly to provide guidance and oversight on departmental operations, rate schedules, legislative issues, and policy decisions. Members serve as volunteers for four-year terms. They are nominated by the Department Director, appointed by the Mayor, and approved by the City Council. We are grateful for the Committee's service and commitment to our Department and customers. PUAC meetings are open to the public. For information and meeting schedule, please visit: slc.gov/boards/boards-commissions/public-utilities-advisory-committee



**1530 South West Temple
Salt Lake City, Utah 84115**

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