

Questar Gas Account Instructions

Creating an Online Account

- 1) From the list of tabs located in the top left of Questar's homepage, select **"New Customer"**
- 2) Scroll down on the new window and locate the tab labeled **"Login/Enroll in Online Services"**, and select it
- 3) From here Questar will provide you with instructions for setting up an online account with the account information found on your bill (account #, zip code, business name)

Retrieving Gas Usage History

- 1) Login to your online account. In the central window next to the box titled **"recent account activity"** is a tab that reads **"view my bill"**—click this tab
- 2) A new screen, similar to the last one, will feature a list of account activity. As you scroll down this screen, you will see your most recent gas bill displayed beneath a banner titled **"billing details."** Here you may view any of your previous bills by selecting a billing month in the drop-down tab that reads **"Select a Bill to View"**
- 3) Go through each bill for the given year, and record the number listed under **"Billed DTH"** on the first page of your Questar bill (see diagram below)

Account Summary as of: March 12, 2012

Previous Balance Due - 5/31/2012	203.33
Payment Received - 2/23/2012	-159.00
Current Charges - Gas Service	132.52
Adjustments	1.34
Total Amount Due Upon Receipt	\$268.19

Service Address: [Redacted]

Residential Gas Service
Service Agreement: 5202341577

Comparison	Last Year	This Year
Dollars/Day	\$4.25	\$4.42

Usage History

Meter ID	Current Meter Read	Previous Meter Read	Days	Gas Volume	Billed DTH
	Date	Reading		Consumed	
1101688	3/30/2012	6184	28/2012	6970	31
				CCP	0.044268
					14.3

Adjustments
3/30/2012 Interest on unpaid previous bills \$1.34

QUESTAR Gas

Account	Current Charges	Total Amount Due	Amount Received
5202341577	43/2012	\$268.19	

- 4) Add all 12 months of gas usage, and this is your annual gas usage (in DTH). Record this number on your annual report under natural gas usage!