Respondents ranked level of satisfaction with current service offerings:

- 89% satisfied with garbage services
- 85% satisfied with compost/yard-waste services
- 77% satisfied with recycling services
- 95% felt it is Very or Somewhat Important that the City continues offering curbside recycling
- 97% felt it is Very or Somewhat Important that the City continues offering compost/yard-waste services
- 80% of respondents did not feel the City needs to provide additional green waste collection services beyond C2H and the extra compost container

Respondents gave feedback on choices related to fee increases:

- 20% Yes
- 65% No
- 15% Unsure

Of those who responded “Yes” to reducing services, the top services proposed for cutting were recycling, C2H, yard-waste/compost collection, and moving to every-other-week container collection.

Call 2 Haul Program Use

- 22% of respondents have used C2H
- 70% were Somewhat or Very Satisfied with their experience

A Fair Incentive for Waste Reduction?

- 84% of respondents felt that allowing each household to choose the garbage container size they want is a fair way to incentivize waste reduction