



Waste & Recycling Survey Results

Responses were collected from the last week of October-December 9, 2019. In total, **6,210 residents** responded to the survey with over **12,000 comments**.

Questions? Contact us at slcgreen@slcgov.com or 801-535-6999.

Respondents ranked level of satisfaction with current service offerings:

Indicates percentage of respondents that answered "very satisfied" or "somewhat satisfied"



95% felt that it is Very or Somewhat Important that the City continues offering curbside recycling

97% felt that it is Very or Somewhat Important that the City continues offering compost/yard-waste services

80% of respondents **did not** feel the City needs to provide additional green waste collection services beyond C2H and the extra compost container

Respondents gave feedback on choices related to fee increases:

The survey asked if respondents were in favor of reducing waste and recycling programs to help reduce the amount needed to increase fees.

20%
Yes

65%
No

15%
Unsure

Of those who responded "Yes" to reducing services, the **top services proposed for cutting** were recycling, C2H, yard-waste/compost collection, and moving to every-other-week container collection.

80%

of respondents **support a small and steady free increase** each year rather than a larger, periodic fee increase

Call 2 Haul Program Use



22% of respondents have used C2H

70% were Somewhat or Very Satisfied with their experience

A Fair Incentive for Waste Reduction?



84% of respondents felt that allowing each household to choose the garbage container size they want **is a fair way to incentivize waste reduction**