

Default Report	Comment Tag 1	Comment Tag 2	Comment Tag 3	Comment Tag 4	Comment Tag 5	Comment Tag 6
Last Modified: 2019-12-10 10:41:47 MST						
<b>Q9 - Please provide any comments you have on these services</b>						
I have houseâ€™s that are in the city and houseâ€™s that are right next door, that are still in salt lake county we get minimal service maximum price 6\$ a month more than county charges for the same service. This is not (fair) to your survey	Too expensive					
I really appreciate the compost/yard waste and recycling services.	General positive comment	Recycling important	Compost important			
I am paying much for the recycling program and yet am limited on materials that can be recycled e.g. plastic bags. you make recycling too difficult	Plastic bag recycling					
Your survey format doesnâ€™t permit easy review, correction or augmentation of comments. We canâ€™t see more than one line of what weâ€™ve written. Make it easier to express our opinions. Do you actually read and consider comments or this this just a way of appearing concerns.	Questions recycling					
again...what i am aware of works very well. not sure how effective recycling is when all things are taken into account- i just don't have all the info. i like to think it makes a positive difference and saves more money and resource than it costs.	Misc					
I RECYCLE MY GLASS AT A DROP OFF POINT CAN DO THE SAME WITH COMPOST, THAT WOULD SAVE MONEY	Questions recycling					
I could get by with just the green can.	Drop-off for leaves; vacuum up leaves	Compost important	Likes glass drop off			
We like the current option of dropping off our glass as needed at the provided dumpsters.	Misc	Recycling not important	Compost can not important			
I assume you're talking about the momentum curbside recycling. This is great. I have an artificial tree but otherwise I would use the tree collection. I miss the neighborhood clean up - the new system is problematic at best. I ended up paying a service over \$200 to take my old cabinets and misc garage stuff since i couldn't seem to get an appointment set up for my home.	Likes glass drop off					
none	Dislikes C2H	Return to NCU				
We tried the glass bin but only filled it every 3 or 4 months	None					
I need more regular waste and yard waste capacity and convenience.	Misc					
Nice options for people. I was not aware that an extra yard waste and recycle can were FREE.	More garbage disposal	Extra compost bin year-round				
I generate little waste/recycle. Wish I could change sizes during year. Prefer smallest but not sure.	General positive comment					
Can we have another bin for food waste	Likes small garbage cans					
I don't understand why extra recycling containers would be provided at no extra charge way to expensive	Extra compost bin year-round					
The extra compost bins are never available when I try to get one in the Fall.	Provide more cost-saving options					
Great job, keep it up	Too expensive					
I have a 90 gallon but it's only ever 25% full. I don't down grade the can because the 90 gallon fits in my home's trash area better. Also bring back the neighborhood pile pickup. That service was great but new one you have to call to book is awful and sends more stuff to landfill.	Leaf bin insufficient	Service complaint				
Again quit charging to recycle if its not being recycled	General positive comment					
Our garbage container is a cone-shaped green one, not any of those pictured in an earlier question. Our recycle is same shape, but blue. Our compose/yard container is the squarish shape of the example pics, but brown.	Return to NCU	Dislikes C2H				
none	Questions recycling					
why wasn't i aware of these free extras?	Misc					
Excellent curbside pick-up service!	None					
I think anything you can do to incentive more recycling is good!	More education on recycling	More education on compost				
extra yard waste containers don't help much with bulky branches, compared with the old system of being able to pile them on the curb.	General positive comment					
The extra compost/leaf cans are so appreciated at the end of autumn	Recycling important					
	More bulky green waste					
	Likes extra leaf bins					

Household composting and consumption through gardening should be encouraged over disposal in containers	More education on compost						
While I don't use all services available above, it is great to know that they are available.	General positive comment						
We stage in bags or piles to reload the cans we have. Some times we refill a can on trash day and place it on the side of the street the truck has not yet come. _____ ay and put it across the street to be picked d up	More garbage disposal						
are the recycle cans ever dumped with the trash at the dump?	Misc						
The raise for the monthly fee for containers is disappointing	Too expensive						
If Salt Lake County no longer requires waste to be sorted separately from recycling, the city should do the same.	Misc						
I do not have my garbage picked up by the city; independent. I only use the recycling program.	Misc						
I am not aware of the extra yard waste containers for no charge- i would use that	More education on compost						
I was not aware that extra yard waste containers are available year round. I am quite certain I asked about extra containers and was told only about the Leaves Only container that was available for 8 weeks only. I spoke with the phone representative. Are you sure the customer service reps know about the extra containers?	More education on compost	Service complaint					
Would like free glass recycling pickup--please do not raise rates/too high cost as is	Glass should be free	Too expensive					
I guess this is why my neighbor has 3 recycling and 2 brown cans but never uses them - because they're free.	Misc						
I'd stop doing the tree collection, especially since you're not doing the annual yard waste/pick up. I'd charge more for extra garbage-the large cans encourage waste	Provide more cost-saving options	Eliminate holiday tree collection					
I put my xmas tree in the brown bin	Likes holiday tree collection						
too expensive - slc should not be in the waste business - privatize for better service/rates	Too expensive						
THANK YOU!!!	General positive comment						
Because most recycling trash cannot really be used (at this point - largely because no one currently abides by the rules, and therefore no one wants it!), that program is currently a failure. It is NOT that us greener types don't want the recycle program to work, but... My extensive comments in the previous section should help to further understand the (unspoken) feelings/beliefs of many of the residents in our (Andrew Johnston) neighborhood.	Questions recycling						
I do not use a real Tree for Christmas, to me that's a waste of a good tree for only two weeks, I also don't use that much glass for curb side glass pickup.	Misc						
I would like to see an offer for extra green waste container for a monthly fee	Extra compost bin year-round						
To many leafs for couple cans, takes weeks to get rid of it	Leaf bin insufficient						
None	None						
The yard waste and recycling bins are already too big, why would I want more?	Smaller blue/brown can						
I usually only put out my recycling and regular garbage containers out once every 3 - 4 weeks.	Every-other-week or share cans						
I cannot find the free glass recycling drop-off since September. Where are the bins located?	Likes glass drop off	More education on recycling					
I never need garbage pick up more than once a month	Every-other-week or share cans						
Im going to not is recycling here pretty quick... because of consistency	Questions recycling						
no comments'	None						
Like option of different sizes and availability of other free options	General positive comment						
I used to use the glass recycling container but didn't have enough glass to justify continued use.	Misc						
City should incentivize people to reuse before recycling, offer smaller cheaper recycling bins? Also incentivize businesses to reduce packaging.	Waste reduction	Smaller blue/brown can	Provide more cost-saving options	Bins too big			
I really appreciate the yard waste service and am now aware I can have an extra can for free. I use it a lot. I do not think a glass waste can is necessary.	Compost important	General positive comment					
Love having the additional yard waste bin in the fall when leaves are dropping	Likes extra leaf bins						
If you are raising rates, I think you should include curbside glass recycling.	Glass recycling important	Glass in Blue Bin					
This is the 17th year that we have reused our fake Christmas tree.	Misc						
Extra compost container is great.	General positive comment						

you should charge lots more for big cans and less for smaller cans	Charge more for garbage produced/single individual							
love both of the glass and extra leaf can in the fall service	General positive comment	Glass recycling important						
I like the extra compost/yard waste containers in the summer months!	General positive comment							
I use to use the paid glass recycling but was too expensive	Too expensive							
we use metro for our glass pickup	Misc							
I GREATLY appreciate the glass recycling dropoff and the extra yard waste can!!!	Likes glass drop off	Likes extra leaf bins						
Would be nice if glass recycling could be part of regular recycling. Would probably get a lot more participation. Especially since it seems regular is accepting less.	Glass in Blue Bin							
Please provide even smaller garbage containers at a reduced rate. We put out a very, very small bag of trash each week (or every other week).	Charge more for garbage produced/single individual	Likes small garbage cans	Bins too big					
Momentum Recycling picks up our glass. We assume SLC contracts with them.	Misc							
An updated and detailed list of what can and can't be recycled would be helpful. More detailed then currently online, like if Milk cartons or water bottles are recyclable.	More education on recycling							
NONE	None							
My neighbor has a home occupation and puts out 5 cans EVERY week. I am tired of subsidizing him. ALL extra cans should incur a fee.	Charge more for garbage produced/single individual							
I compost my leaves and grass at home and try to keep garbage to a minimum.	Misc							
I imagine most people are unaware of these services and might need to be reminded every now and then.	More education on recycling	More education on compost						
I really appreciate the extra extra recycling and yard waste containers at no charge. It's an incentive to keep the yard clean and recycle all possible. We don't use much glass but being reminded about the free drop offs makes me want to keep my glass separate and use that resource.	General positive comment							
homes with multiple residents and large families SHOULD pay more for their increased use	Charge more for garbage produced/single individual							
See my previous comment.	None							
We recycle a lot and our green bin can even be smaller as we have one grocery bag of garbage a week.	Smaller blue/brown can							
the yard waste containers allowed us to move to the smallest garbage can for regular refuse services. it has been good for the landfill too I am sure	Compost important							
Love the accessibility of both curbside and drop-off recycling for glass!	General positive comment							
our needs our currently met with the standard number of recycling, waste, and composting containers.	Misc							
Why would anyone need an extra recycling container these days with the limited content you take in them? Waste of time and money.	Questions recycling							
If you need to generate more fee, perhaps there should be an extra fee for extra recycling containers. It makes me a bit notious to see affluent single family neighbors with three 90 gallon green and blue cans overflowing with refuse. Charge them on a sliding scale like the City Water Department does....	Provide more cost-saving options	Charge more for garbage produced/single individual						
These are good services. I would like the return of the curbside clean up once a year that was previously offered. Yards are in dissaray since people don't have the means to carry yard cleanup to the dump.	Return to NCU							
If recycling to save the planet is actually so important to you *, then why don't you collect glass without charging extra for it? Hypocrites.	Glass should be free							LANGUAGE
I just have one garbage container, and I been charged for \$21 a month !!!!	Misc							
These extra recycling plans are great but why waste manpower picking this items up on an weekly schedule.	Provide more cost-saving options							
I wonder if there's every a fee plan for pick up on a non-scheduled day if you forget/or on vacation?	Misc							
Hauling off garbage is one of the services that a city should offer, since individual families can't each have their own landfill (safely anyway). Paying for that service should be part of the tax structure. Other services, like recycling and yard waste, should pay for themselves if the city feels a need to provide them. They are not mandatory services that people need to have. If people feel they need to have those services, they can sign up and pay for it. Don't force it on the rest of the public.	Provide more cost-saving options	Too expensive						

I was not aware of extra compost/yard waste cleanup year-round at no charge. Also, the closest recycle bins was removed and for awhile the closest one was in Liberty Park which was difficult to utilize. It appears there is now one near the Fire Station on 900 East which makes it easier for drop off.	Likes glass drop off	More education on recycling	More education on compost				
Glass recycling pickup should be free.	Glass should be free						
I am fine taking my glass to location(s) near me. Will continue to do so	Likes glass drop off						
For people who do not accumulate much garbage, and do not put the containers out every week, could there be a lesser fee for the collection service?	Provide more cost-saving options						
If extra containers are being requested/used/delivered then there must be a pay per use fee. The garbage container fee is acceptable to me.	Charge more for garbage produced/single individual						
Please, please do not cut back on any of these services as Draper and Midvale have done.	Recycling important	Compost important	Glass recycling important				
It would have been so helpful to know about the ability to request an extra yard waste bin, for when I've had to clean up my yard	More education on compost						
Please resume aluminum recycling. Please restore the neighborhood clean-up service.	Return to NCU						
Instead of increasing prices on recycling, cost of garbage collection should be increased to subsidize recycling.	Provide more cost-saving options						
Where do you get the address for the glass drop off sites.	Misc						
As a recent home buyer, it would have been nice to know about these services	More education on recycling	More education on compost					
only have glass recycling	Glass recycling important						
I like the glass recycling but didn't want to pay the extra \$7. My services are already expensive. So I just drop them off at drop offs	Likes glass drop off						
Love the extra yard waste container during autumn leaf drop	Likes extra leaf bins						
Quit creating programs to justify your high salaried positions	Provide more cost-saving options						
Surprised there are services I am not aware of!!!	More education on recycling	More education on compost					
None	None						
We don't have much wast at my house, can we get smaller recycling and compost containers for a discount and to save space?	Provide more cost-saving options						
the charges are way too much for the servicer and this should be part of property taxes and not billed as a bill	Too expensive						
Why am I paying the same amount for my services as someone with six people in their household?	Charge more for garbage produced/single individual						
apartment complexes don't recycle, the residents are unclear how to even recycle. this needs to change	More education on recycling						
We need to take responsibility for our waste. Do SLC businesses recycle???	Questions recycling						
Stop charging for glass recycling. It discourages use.	Glass should be free						
I think Salt Lake is doing a good job with the services they presently have available however I would urge that you look at programs in other places that are working because the problem of waste in general is huge and with the rapid growth we are experiencing here and thus so many more people disposing of things the problem will continue to get worse. I would hope we can be ahead of the problems instead of trying to catch up. There are places tackling the huge food waste issue which I would love to see implemented here. It's outlandish how much waste there is in that department. We're good here but we can always be better and we need to be.	Compost important	Accept more compostables	More education on compost				
please return to recycling plastic and glass	Glass recycling important	Plastic bag recycling					
we should be able to recycle the plastic bags or make it illegal to use them!	Plastic bag recycling						
All services offered are greatly appreciated and expected at this time	General positive comment						
Recycle is ridiculous you can keep up with changes	Questions recycling						
That's great extra yard waste containers are offered. I didn't know	More education on compost						
I tried the curbside glass recycling but found I did not use enough glass to warrant the cost. I appreciate the free additional cans available but don't have a need.	Misc						

I believe that doing away with the annual neighborhood cleanup program has had a negative impact on large refuse cleanup. The neighborhood cleanups of past years became a community building project each year as it became the thing to do for everyone and had a specific time or deadline to meet. With out such, it is easy to just procrastinate. The neighborhood cleanup program created an excitement around the event each year. Please bring the annual neighborhood program back, I'm noticing a lot of garages and back yards filling up with old items. The owners need the incentive of the annual cleanup day.beac n	Return to NCU						
Should be special rates for seniors , especially living alone , that do not have garbage picked up 1-2 times per month Can schools and churches use the recycling?	Fixed income Misc	Every-other-week or share cans					
The incentive is backwards. People who recycle should be rewarded. Those who do not recycle should pay for the extra burden they place on trash collection and disposal. all cities are starting to restrict what goes into recycle can. I know right now SLC doesn't but how much longer will that occur which will again contribute more FEES, more Landfills, and less recycling. include curbside glass without a separate service fee. Bundle it in. Dont know they exist As you can see from our prior comment, we did not know about free extra compost bins. That said, we wouldn't want/need extra bins all the time. Just in the fall to deal with all the leaves.	Recycling important Questions recycling Glass should be free None More education on compost More education on compost	Charge more for garbage produced/single individual					
Great to know that more yard waste bins are available. It would be great to know the dates these are picked up. extra yard waste and recycling containers is something I will use now that I know about it. Have down sized garbage container, for cost savings. Would be a hardship to increase costs at this time.People living on fixed incomes should be excluded. Perhaps recycling vegetable and organic waste to make fuel could be part of your vision/ make fuel and off set consumer costs.	More education on compost More education on compost Fixed income More education on recycling	More education on recycling Provide more cost-saving options More education on compost					
We need to be more inform about services that we get for free. Fall leaf pick-up or drop off would be great. Our extra recycling bin keeps being collected	Drop-off for leaves; vacuum up leaves Service complaint Provide more cost-saving options Service complaint Misc						
if Im not using them why should I be charged gor them? Communication is always on the taped in bins vs the door I have two 90 gal cans, could get by with only one. I am going to discontinue glass and go back to dropping it off myself. I thought I received notification that SLC would no longer pick up Christmas trees. I also have far too many leaves for the yard waste container. I didnâ€™t know I could get another can free to use for leaves. using a color-coded container, a bi-weekly garbage collection could be offered at a lower rate. We have the small can and take it to the curb every three to four weeks. I have less than 5 glass containers a year. See no need to recycle. I recycle cans and newspaper cereal box type containers. We donâ€™t use cardboard boxes very often. I understand there will be more restriction coming. Rendering home services useless.	Likes glass drop off More education on compost Every-other-week or share cans Questions recycling More education on recycling	Glass should be free					
Some of the services that I was not aware of are not needed by me. I suppose \$7/month for glass recycling isn't too much, but I'd still rather it be free and the price of extra garbage containers increased by \$7/mo.	Glass should be free						
If this City wants to do the "Green Thing" why on earth do you charge extra for the services. The recycling fee should be included in the garbage fee and people would use it. Why am I going to pay extra for recycling when I can just throw it all in the garbage container at a cheaper cost and not have any extra costs. I have all I need with the containers I have.	Misc Misc						
Have used the extra yard waste cans which were very helpful to dispose of collected leaves. Not that there's extra money, but would love SLC to look into anaerobic waste digester to create electricity	Likes extra leaf bins General positive comment Misc More education on compost	More education on compost	Food waste through Wasatch Resource Recovery				
EstÃ¡n bien I have no need for extra containers.	Misc More education on compost						
I was told I could only have two yard waste containers. I need more.	More education on compost	Leaf bin insufficient					

Wish I would have known it was possible to get an extra container for the leaves in the fall.	More education on compost						
SLC could save on equipment & pickup cost if more free area glass drop-off locations. SLC is already saving cost by eliminating annual neighborhood cleanup pickup.	Likes glass drop off	Provide more cost-saving options					
Showing all available services to justify a rate increase is not warranted	Misc						
I would use glass recycling if it didn't cost extra. Surly there is a bussiness you could sell the glass to and profit from. Why couldn't people just use their yard was container for any holiday tree recycling? I did not know that you had extra yard waste containers this will come in very handy next year when I have an abundance of leaves usually I have to do the leaves over a period of time or fit extra into the garbage can. I didn't know you offered extra recycling containers but I hear most of the recycling ends up in the landfill anyway.	Glass should be free	More education on recycling	More education on compost	Questions recycling	Eliminate holiday tree collection		
We requested a second compost/yard waste container but never received it.	Service complaint						
Why offer extra recycling when you have chosen to reduce the options of true recycling?	Questions recycling						
Extra compost/yard wast containers should be charged. It is an extra service.	Charge more for garbage produced/single individual						
two people live here -- we put out the cans maybe twice a month --would like to be billed accordingly.	Charge more for garbage produced/single individual						
Instead of all these extra containers, bring back the neighborhood clean up program once a year.	Return to NCU						
I struggle to get all the leaves racked and fall pruning done even with a 90 gal can before the snow starts to fall. I will use the free extra compost container next year.	More education on compost						
Restrictions on recycle. Filmy plastic I get but already shredded paper? Also, had someone tell me not to use staples. Used small ones to keep small paper in bags so they don't fly all over the road with too fast drivers. Really? My small shredder handles staples. What is next?	Recycle more items	Questions recycling					
If extra large garbage containers are used, garbage pick ups could be changed to once every two weeks instead of once a week.	More garbage disposal						
SLC needs to obligate all businesses and apartment buildings to recycle.	Reexamine						
The Christmas tree pickup is very helpful	Likes holiday tree collection						
Where can I find info on those services? Glass was apparent on the site those arenâ€™t	More education on recycling	More education on compost					
None	None						
Sorenson Center has seasonal glass, yard waste, recycling at community garden. I use.	Misc						
I greatly appreciate extra yard waste container - have a very big tree and garden	Likes extra leaf bins						
no rates need to be increased for recycling or trash or yard waste pickup	Too expensive						
Glass recycling pickup seams a little expensive. I would use if less expensive	Glass recycling important	Glass should be free					
none	None						
about right for us...2 people	Misc						
the glass pickup is only once a month on a different day that normal weekly pickup. We had 2 glass bins, one was our neighbors and they took the second glass container.	Misc						
I will utilize the extra recycling container.	More education on recycling						
Not much to say except the recycle program isnâ€™t working well at all, I question how much really just goes to the landfill .	Questions recycling						
If my garbage and or recycling containers are not very full I do not put them to the curb for pickup in hopes that this may help us save money and time for the pick up people	Every-other-week or share cans						
why not make glass recycling free of charge if its free to drop off.	Glass should be free						
I would like to be able to drop off somewhere in my neighborhood a recycle for plastic water bottles and empty containers of plastic cottage cheese and yogurt.	Recycle more items						
We appreciate the extra compost cans. We would love for glass recycling to be included	Likes extra leaf bins	Glass should be free					
It would be great to be able to periodically put out excess recycling without the need to store another bin for the year.	Recycle more items						
need smaller recycling container 60 ga or less	Smaller blue/brown can						
I was able to borrow a second can for leaves and I just love that it is an option to help me clean up my yard.	Likes extra leaf bins						
Although I am not aware of those services I most likely would not use them.	More education on recycling	More education on compost					

Recycling needs to be the focus for our waste.	Recycling important							
How do I get extra compost containers?	More education on compost							
We don't need extra garbage bins, people should more recycle.	Recycling important							
a couple of trips to recycle glass does not warrant the charges, I borrow extra bins for yard clipping and leaves from my neighbors during the peak periods.	Misc							
Looks good to me!	General positive comment							
How do I get an extra compost can for free? Why can't glass recycling be included in general recycle can? I've seen it done in other cities.	More education on compost	Glass should be free						
I disappointed that they stopped the annual yard clean up.	Return to NCU							
BRING BACK YEARLY CLEAN UP	Return to NCU							
How to get the extra yard waste and recycle containers and for how long?	More education on recycling	More education on compost						
Glad that SLC provides these services as many other cities do not.	General positive comment							
Very much like the yard waste container ever since its introduction	General positive comment	Compost important						
Even though I was unaware of the curbside glass recycling, drop-off, and tree collection, those are services I would not use.	More education on recycling	More education on compost						
I wish glass recycling were included as standard for everyone, without requiring people to sign up separately and pay an additional fee.	Glass should be free							
The service is adequate in its current configuration. Stop with the increases of services to justify tax increases	Too expensive							
Recycling needs to dramatically improve.	Questions recycling	Recycling important						
I'd use curbside glass recycle if it wasn't an extra fee	Glass should be free							
How do I get an extra yard waste bin?	More education on compost							
You do a good job	General positive comment							
Why are we not developing a new recycling system (business) that will also recycle #3-7? It seems logical that we would create jobs and benefit our environment by being able to recycle more than we can now. It seems that with the increases population it would be a natural move to be more efficient in creating opportunities to recycle recyclable waste.	Recycling important	Recycle more items						
How many extra yard waste cans are available for each house? I thought it was only one extra per house.	More education on compost							
N/A	None							
I see a lot of my neighbors just throw recycle and yard waste away in garbage. There is a frustration over reduced amounts recycled so a lot of neighbors just throw it away or use recycle yard waste for garbage. Lax enforcement of violators.	Questions recycling	Service complaint						
Reduce size of Trash and Recycling to 40 gal cans and maintain 90 gal Yard Waste. Those households that need larger Trash and Recycling should pay extra for larger cans. This will not impose higher taxes upon the more frugal or smaller households. Suggestion for thought, thank you!	Charge more for garbage produced/single individual	Smaller blue/brown can						
I would use extra yard waste bins but they weren't available this year.	Service complaint							
Love glass recycling, wish it was more widespread. Even mandatory, like included automatically.	Glass in Blue Bin	Glass recycling important						
They are important and I am grateful to have these services.	General positive comment							
What happened to autumn leaf pickup services?	Misc							
Recycling is too limited. Need to add ability to recycle additional items, without glass as a separate pickup.	Glass in Blue Bin	Recycle more items						
I don't know how to discover closer glass collections - I use Wasatch Brewery near Costco and the zoo's.	Misc							
Wish glass recycling was free	Glass should be free							
Not enough space for the additional containers.	Misc							
I heard on the television news story that the recyclables in the blue can we're not effectively being recycled because of the cost it seems a shame that we cannot do better in this area	Questions recycling							
I have tried the glass recycling not impressed. Some of these would have been good to know about.	More education on recycling	More education on compost						
I don't know how to order extra yard waste bins for large jobs.	More education on compost							

The extra yard waste containers are a lifesaver in the spring and fall. I really appreciate them. I don't use them much during the summer.	Likes extra leaf bins						
we only use the green, blue, and recycle cans. our green or garbage is the smallest one not the large. It should be \$13 and something not 21 per month. We have less garbage because only 2 of us who live here.	Too expensive						
I don't think curbside glass pickup is necessary	Misc						
The holiday tree collection service could be eliminated to save costs. Use the yard waste can for this.	Eliminate holiday tree collection						
I was told to cut up the christmas tree and put into the yard waste	Misc						
Please keep the recycling and yard waste! Having these picked up every week is great.	Recycling important	Compost important	General positive comment				
\$21 for an extra 90 gallon can is far too much.	Too expensive						
Services look nice	General positive comment						
I am unaware of how to get compost bins for my home	More education on compost						
Why are we paying for expensive city workers and paying for cars and seugway (sp) so they can look in the cans. lazy. air polluting too.	Doesn't like Enforcement Team						
I plan to take advantage of the extra compost container at no cost, particularly since the orange bag distribution in the fall was also discontinued. And if I am correct, the compost container pickup service takes a winter holiday for a few months, and we pay for it year round anyway.	More education on compost						
Back when we traded the big garbage can for the little one and yard waste can, I was so happy, as really you don't need huge cans for garbage. There isn't that much!	Likes small garbage cans						
Wow! So glad I don't need another green can! Expensive!	Misc						
I do my own yard work and will use the three items noted above now that I know about them.	More education on recycling	More education on compost					
the simpler the recycle instructions and the better the info on rationale (e.g. why no plastic bags) the better... less recycling with more economy might be better than more expensive	More education on recycling						
The city should have a weight-based disposal fee. My trash consists of 1 to 3 walmart bags of garbage weekly, just a few pounds. Yet, I pay the same as others who fill their large cans.	Charge more for garbage produced/single individual						
You need to increase recycling options. Why should one throw plastic bags into the garbage container. I would pay extra for this type of option	Recycle more items	Plastic bag recycling					
Again, I know there will be some complaints, but blue on one side of the street and green on the other.	Provide more cost-saving options						
I think that there should not be any raise of fee's unless it is proposed on a BALLOT YEAR election year as we are letting the City slip fee's through to the Residents thereby receiving extra monies from already tax-strapped tax-payers. Tell SLC to start a lottery to help with other money strapped things such as education, and other things that should be put on a ballot and let us decide for are selves how we should and shouldn't be tax. we are not getting adequate street lighting, crosswalks, and stoplights to stop Accidents, crime, more police patrolling our streets both in cars and foot patrols. We should let the residents	Misc						
I think I have an extra garbage bin, but it maybe used by another property - need to investigate	Misc						
It is good to have these additional options when needed.	General positive comment						
Not certain as to why I wasn't aware of no charge for extra compost and recycling containers. Good to know	More education on recycling	More education on compost					
Shouldn't have to pay for curbside glass collection. It can generate enough revenue to pay for itself. I'd be happy to sort metal and and glass separately for pickup. Plastic? Don't produce it and won't have to recycle it. Ban plastic liquid containers. Other communities have done similar things. SLC could become a leader and help convince plastic producers to use alternatives. Returnable bottles and metal cans.	Glass should be free	Recycling important	Waste reduction				
Our recycling program is very limited. We need to recycle plastic bags, batteries, and hazmat. I know it is expensive but needed if we want to keep this planet going.	Better HHW collection	Plastic bag recycling	Recycle more items				
I am happy with the services I use. A service to pick up construction materials would be very useful as I am working on remodeling.	Recycle more items						
Twice annually I use compost/yard waste extensively; otherwise, minimally.	Likes extra leaf bins						
I feel the city does a good job but may offer too many services.	Provide more cost-saving options	Misc					
It would be great if the city could send out a truck to suck up the leaves we would leave on the side of the road. I lived in another city where this was offered.	Drop-off for leaves; vacuum up leaves						
I no longer need the extra garbage can. How do I have some one come get it?	Misc						



Thanks for this information	General positive comment						
Elderly, and only two people, and don't generate a lot of waste!	Misc						
I really have a hard time with yard waste during the year. Maybe there could be something like bags returning.	Drop-off for leaves; vacuum up leaves	Return to leaf bags					
I greatly appreciate all these services.	General positive comment						
I'd like to know that yard waste is actually being composted. Otherwise I'd put in more effort to compost myself.	Questions recycling	More education on compost					
I want to recycle but don't want to pay for recycling when nothing can be recycled anymore	Questions recycling	Recycling important					
No sabÃ-a que los reciclables eran gratis, en la boleta traen costo!!!	More education on recycling						
If SLC utilities was on social media, like instagram, I would add them to my feed and be aware of updates.	More education on recycling	More education on compost					
Neighborhood Cleanup needs to return	Return to NCU						
Nice to have these services offered	General positive comment						
I'd love for the glass recycling to be part of the blue can fee	Glass in Blue Bin						
I will probably be signing up for glass recycling pick up. I just moved and haven't signed up yet. Wish there were more leaf drop off sites, they are concentrated in the wealthier neighborhoods -- none on the west/northsides	Glass recycling important	Leaf bin insufficient					
We appreciate curbside service, and feel that it makes it more likely that residents will recycle and compost	General positive comment						
The call to haul service is a joke. Need to go back to the old way of once a year!!	Dislikes C2H	Return to NCU					
I appreciate the timely collection.	General positive comment						
Bring back annual cleanup.	Return to NCU						
I hope the local glass recycling station by Shriner's Hospital is still there. I go about once every two months. The last time I was in the vicinity it had been removed. This is a major discouragement to recycling.	Likes glass drop off	Glass recycling important					
So many people put their recyclables in plastic which taints the whole bin.	Misc						
Containers need to be updated	Service complaint						
Please do not insult citizen's intelligence. We are not as stupid as we look	Misc						
Plastics ... most packaging is plastic, why don't you recycle ?	Plastic bag recycling	Questions recycling					
I will utilize the extra container thing in the future	Misc						
Again, my entire opinion of the SLC program is sour as I have a long running issue with the placement of containers for three other homes. It is simply unsightly to have the front of the sidewalk (and therefore home view) obscured by a row of waste, recycle and compost containers. There should be an ordinance in regard to the placement of these containers such that they should be stored in the rear of the homes, not directly in the front. The Avenues is a lovely area but looks worse than it did 40 years ago when there were only small metal garbage cans which were almost always out of sight except for the collection day. I would support a new rule requiring the storage of all containers for this type of service to be stored out of sight during all times except for collection day.	Provide more cost-saving options	???					
I need extra yard waste containers, but only at certain times. Otherwise they would just sit. I am not clear on whether extra yard waste containers can be obtained for a limited time.	More education on compost						
no use of any of these	Misc						
i don't want to pay extra for another garbage can, we need our cleanup day back!	Return to NCU						
I would use free glass recycling	Glass should be free						
How poorly do the individuals who run the budget? Why would i pay extra for an already limited recycling bin? Yet you can employ, pay, insure, and provide a city vehicle to drive around all day to make sure people are in compliance of what they put in the recycling bin.	Doesn't like Enforcement Team	Questions recycling					
	Charge more for garbage produced/single individual						
Charge those that use more	Like Enforcement Team						
I think there could be better monitoring of what's in the bins. I think people don't put appropriate items in the bins. This would cause waste and extra cost for the recycle center and city/county dump	Questions recycling						
Why should residents pay to have glass recycled?	Return to NCU						
I also like the once a year clean up	Glass should be free						
I wish the curbside glass recycling was either free or at a lower cost	General positive comment						
All quite good.	General positive comment						

No Comment	None						
Was unaware of extra yard waste container option. People need to learn how to recycle properly.	More education on recycling	More education on compost					
there is a lot that is offered that i was not aware of i would like more information as i like to use as many resources as possible.	More education on recycling	More education on compost					
If the distributed glass containers don't pay for themselves then I think more of the distributed large containers is a better way to go.	Glass in Blue Bin						
see previous comment on yard waste	Misc						
I think its very smart to do the Christmas Tree collection every year. These trees can be recycled and its nice to have a place to toss your tree at the end of the year, rather than seeing people throw their trees randomly around town. While the glass recycling drop off is nice, there are not nearly enough locations, it is not a well known enough program and for people to hold onto 4 pieces of glass and make a trip is a waste of gas (and polluting the air with your drive to the drop off locations). It would be much more efficient if the glass was collected with the regular recycling. This way the trucks come pick up glass, plastic, paper and cardboard in one trip, rather than having people drive their own cars (polluting the air) and/or just throwing the glass in the garbage.	Likes holiday tree collection	Glass in Blue Bin	Glass recycling important				
costs are already way too high	Too expensive						
None	None						
a waste of money, charge for extra services to people that use them	Too expensive	Charge more for garbage produced/single individual					
To reduce costs for City go to a collection every 10 days or 2 weeks instead of weekly.	Every-other-week or share cans						
maybe stop recycling since no one is buying the stuff we recycle now and just use that money to pay for the increases dont raise the fees	Recycling not important	Questions recycling					
Please continue focus on recycling.	Too expensive						
	Recycling important						
Again thinking to increase fees costs a single person as opposed to a family that has most of these containers .its greedy of any municipality to think they can profit and you know you do especially on the recycling .. charge us to take it away and yet sell it in compost or use it for your use ... yet can't take away trees or other things because there's some nonsense rules saying we can't as residents and yet we Mai rain most of it like the curbs and cleanup of leaves yet you profit off of it when you take it away and recycle it or use it for your projects	Questions recycling	Charge more for garbage produced/single individual	Provide more cost-saving options				
I was not aware of most of these services. Where do we find more information?	More education on recycling	More education on compost					
The glass recycling needs to be handled differently. If you raise the overall cost of the regular recycling, include the glass recycling. People wont drive to the few glass recycling bins you have. I live by the fairgrounds and the 2 within a decent dricong distance are always full with broken glass around them	Glass in Blue Bin						
	Charge more for garbage produced/single individual						
recycling should be charged per pick up instead of flat monthly fee. I rarely have enough to put in each week.	Every-other-week or share cans						
Tree pick-up - I have put my tree out every year, only to have it still there through February. Please provide more information about how to make sure my tree gets picked up this year.	Likes holiday tree collection	Service complaint					
	Charge more for garbage produced/single individual						
Raise the fee for extra garbage cans - no one should be encouraged to send MORE waste to the landfill.	Misc						
i don't dispose of enough glass to use the glass recycling	Misc						
Charge the rental owners!!!Their tenants are littering all over our neighborhood.	Too expensive						
don't raise my taxes	Service complaint	Truck Traffic					LANGUAGE
Fix the * brakes on the garbage trucks!	Waste reduction						
if costs go up I would use a smaller can							
We do our level best to dispose of all green waste prior to the Winter discontinuation collection.	Misc						
		Charge more for garbage produced/single individual					
STOP CHARGING PEOPLE FOR RECYCLING. IF THE PERSON WANTS IT THEM THEY PAY FOR IT. STOP MAKING US PAY FOR RECYCLING IF WE DO NOT RECYCLE.	Recycling not important						
		Every-other-week or share cans					
I wish glass pickup cost less and was every other month.	Too expensive						

I've seen a truck collect recycle and garbage into the same truck... so are they actually going to the same place?	Questions recycling	Service complaint					
None	None						
I was not able to get extra yard waste containers when requested due to a long waiting list. As neighbors we borrow each other's cans as needed.	Service complaint						
I use the Christmas tree haul away each year	Likes holiday tree collection						
My understanding is that you can only add/change a container once a year, would make more sense to accommodate increased yard waste in the fall with loaner containers.	Likes extra leaf bins	More education on compost					
It would be nice to know that extra compost containers were available at no charge rather than paying to take leaves to the dump.	More education on compost						
glass should be just like the recycling. I plan on taking it to places but never get there and end up throwing them out because they are building up on my counter making it look messy and cluttered. Seems like once a month would be enough for pick up on glass	Glass in Blue Bin	Glass recycling important					
I would love for people to know about extra containers. I hate seeing so many plastic bags full of leaves. I wish there was an affordable compostable yard bag	More education on compost	Accept more compostables					
Glass is too pricey to make it worth it, especially with the free glass recycling drop-offs at various places.	Glass should be free	Likes glass drop off					
Liked having glass recycling, but didn't like having to pay more for it.	Glass should be free						
I miss the previous once-a-year trash pickup. I believe the current program is far less convenient and effective. It was one of the tangible benefits of being a Salt Lake City resident. I miss it and resent the diminished replacement.	Dislikes C2H	Return to NCU					
I'm planning to discontinue the extra garbage container as I don't use it much. Same for the glass container.	Misc						
The items that I was not aware of we would not use. We could definitely downsize in the garbage container. We have sometimes two 13 gallon garbage bags.	Likes small garbage cans						
I don't have to store more than 1 yard waste container	Misc						
Would it save cost if curbside were every other week not weekly	Every-other-week or share cans						
no	None						
We need more recycling options for glass and plastic bags/other items that you cannot put in the blue bins.	Plastic bag recycling	Glass in Blue Bin	Recycling important				
Does no fee include drop off and pick up of the can at the start and stop of service?	Misc						
I don't need the yard waste can.	Compost can not important						
I only have one year leaving in this property.	Misc						
We are glad for the glass recycling options	Glass recycling important	Likes glass drop off					
I support all services that contribute opportunities to KEEP SLC -CLEAN!ORDERLY!&GREAT!	General positive comment						
When is Christmas tree pickup? I don't think I get a notice about the date.	More education on compost						
I am skeptical of the value of making extra recycling bin available. I can't imagine how anyone would need it on a weekly basis.	Questions recycling	Provide more cost-saving options					
They charged me for a new can when the previous van was broken by the garbage truck that collected it and dropped it from the truck while collecting the trash...	Service complaint						
We just moved into our residence in September, but just in case, a small annual flier or notice would be great!	More education on recycling	More education on compost					
Good to know about the extra compost bin, but I would need ten of them to fit all my leaves.	More education on compost	Leaf bin insufficient					
Drivers often abuse the containers causing them to tip over at the curb after emptying. Also, we are old & unable to lift the containers easily. It would be wonderful if the cans could be cleaned at least yearly too. Again, because of our age, it is difficult to maneuver & handle the cans.	Service complaint						
I wish we have curbside glass recycling for free, as otherwise they will end up in the landfill.	Glass should be free						
I have a lawn service that takes away grass and clippings	Misc						
None	None						
Are extra yard waste containers available free of charge but only in the fall when leaf cleanup requires more than one bin?	Misc	More education on compost					
We don't need more than 1 garbage can - we don't have a lot of garbage for 2 people.	Misc						
I want an opt out for recycle bin	Recycling not important						

I wish that Salt Lake City would put more money into our recycling program. Sadly, my trash can in now more full and I seldom have recycling with how restricted it has become on what items can actually be recycled. I love having the glass drop off locations and use them about once a month. Having extra compost containers for high times like in the fall for leaf clean up, or even a separate leaf collection pickup seasonally would be nice.	Recycling important	Recycle more items	Likes glass drop off	More education on compost			
Want the annual neighborhood garbage pickup restarted	Return to NCU						
It is very nice that SLC offers extra services like this...just as long as they pick up ALL of the cans.	General positive comment						
El contenedor extra es muy caro	Too expensive						
N/a	None						
The annual trash pick up sucks	Dislikes C2H						
Extra yard waste container is an absolute lifesaver for me during leaf season.	Likes extra leaf bins						
None	None						
I do not think we need these service.	Provide more cost-saving options						
I would be interested in an additional recycling can	Recycling important	More education on recycling					
dont use enough glass to warrant it	Misc						
We could drop off all other recycling materials the same way we do glass, if that would save money.	Provide more cost-saving options						
does it matter that the yard waste container is available year-round when you don't pick it up year-round?	More education on compost						
these are nice services	General positive comment						
There is considerable confusion regarding whether recycled items are being processed or recycled.	Questions recycling						
I think you should not have to pay for glass recycling.	Glass should be free						
Advertise more the free extra compost and/or recycling option. I wasn't sure the word of mouth info that I heard was true!	More education on compost	More education on recycling					
Aren't we getting taxed and fee'd enough i would wrather take garbage to the dump myself	Too expensive						
Bury our waste - all of it, in the west desert.	Recycling not important	Compost can not important					
Make a big push in marketing to let people know they can have more then one bin for free of yard seats and recycling	More education on compost	More education on recycling					
I didn't know about the once a year Xmas tree collection, do we just dump the tree on the parking strip as we used to before the recycling cans?	More education on compost						
Nice to know, but we still need the neighbor cleanup reinstated for larger items.	Return to NCU						
What do you do with the glass? \$21 dollars a month for a garbage can is ridiculous. No wonder people can't afford rent when the landlord includes all of this in the bill. Or they go to the foodbank. Offer low charges for low income houses ????????	Too expensive	Fixed income	Provide more cost-saving options				
I just moved here from DC. There they dont do yard waste diversion and composting isnt scheduled to be deployed for many years, but they do vacuum pick up of leaves for subsequent mulching. I dont understand why SLC diesnt do something similar.g	Drop-off for leaves; vacuum up leaves						
Cool	None						
If people need extra recycling and green waste containers they should be charged for them. I pay for my glass recycling container.	Charge more for garbage produced/single individual						
curbside glass should be included at no extra cost.	Glass should be free						
I may ask for an extra recycling can.	Misc						
Again please add back the yearly yard clean-up where dump trucks and scoops pick up everybody's garbage yard waste at once!!	Return to NCU						
No need for all these individual home pickups, just provide recepticals in community parkin areas to save cost for glass, christmas trees, etc.	Provide more cost-saving options						
None	None						
Need better publication of where the glass recycling drop-off bins are.	More education on recycling						
I could use an extra yard waste container several times a year	Misc						
If I had known about the extra yard waste containers, that would have been SO helpful during the fall leaf season!!	More education on compost						
\$21 dollars a month is REDICULOUS!!!!	Too expensive						

That Christmas tree info is great!	More education on compost	Likes holiday tree collection					
Even with the ability to have multiple compost bins, yard waste is hard to manage with those little bins.	Leaf bin insufficient						
Again, FIX THE RECYCLING PROGRAM. IT DOES NOT WORK AS SINGLE CONTAINER.	Questions recycling						
I'm surprised to learn of extra compost containers. I have never seen them used, anywhere. I guess SLC doesn't want too many people to learn about it.	More education on compost						
	Charge more for garbage produced/single individual						
I dont like that an extra blue or brown can comes at no cost. residents should have to pay for an extra can of any type	More education on compost						
If extra yard waste containers for no charge is currently offered, I am happy to learn about that and I will likely use that service now.	Misc						
I rarely fill the containers that I have so do not need additional services.	Too expensive						
i am against any additional rate increases!!!	Glass should be free						
Glass recycling should be free!!! Save thousands of hours driving around (and polluting the city!) checking if there's glass in the recycling cans. Just provide an easy way to recycle instead!	Likes extra leaf bins						
Love the extra yard waste bin	Recycling not important	Compost can not important	Provide more cost-saving options				
Like said it would save the city money to get out of the recycle business and not doing the compost that would save the city more.	Questions recycling	More education on recycling					
I believe in recycling but here lately I am very confused on what you take.	Likes extra leaf bins						
We need the extra yard waste container to handle all our leaves in fall/winter.	General positive comment						
Adequate and service is quick.	Likes extra leaf bins						
compost contraire an extra at times very useful		Charge more for garbage produced/single individual					
	Waste reduction						
I try very hard to reduce my waste and many of my neighbors do not. I feel they should pay extra for filling up the landfill.	Glass should be free						
Kind of a similar thing to water usage. Pay for what you use, not a one size fee fits all.	Charge more for garbage produced/single individual						
The glass service should be free.	Every-other-week or share cans	Smaller blue/brown can					
	Too expensive						
Start charging for recycling fees the same as garbage fees.	Smaller blue/brown can						
I have no need for weekly curbside green can, could do with every 3 or even 4 weeks of recycling, and the brown can during spring and summer months 1x month.	Dislikes C2H						
the non stop price increases in services, taxes and fees from SLC is insane.	Misc						
	Smaller blue/brown can						
I would like smaller containters if possible. How can I get them?	Smaller blue/brown can						
	Recycle more items						
I don't have the room for extra brown cans so do not use the service. Consequently, use my green garbage can for yard was on a regular basis. Especially since the "call to haul" program is restrictive and useless.	Likes extra leaf bins						
I would not use the "Extra garbage containers at \$21 per month-too expensive and not needed by me	More education on compost	More education on recycling					
	More education on compost	More education on recycling					
a smaller recycle can would be fine for us	Don't like C2H scheduling						
It wont let me click any above. I think you should allow more to be recycled.	Doesn't like Enforcement Team						
The extra compost container has saved me in the fall.	General positive comment						
	More education on compost	More education on recycling					
I would love to be notified of these around the times of heavy use like after Christmas	More education on compost						
	Don't like C2H scheduling						
Better communication is needed to make residents aware of the specific recycling services available.	Doesn't like Enforcement Team						
The large item clean up service used to be better doing it once a year curbside. Making appointments and only having one free pick up a year might be a convenience for some, but it is extra work for us.	General positive comment						
	More education on compost	More education on recycling					
I think its ridiculous we pay for someone to ACTUALLY monitor what goes in our blue cans.	More education on compost						
	More education on compost						
Thanks for extra recycling containers							
I would love to take advantage of more recycling and compost.							
As far as I know you do not pick up Christmas trees any more just like you don't do leaf collection.							

Need increased communication as to services and recycling. Would better understand if Y-Tube available on your recycling process to understand why we have all the restrictions.	More education on compost	More education on recycling	Questions recycling				
I don't like subsidizing services I do not use Glass recycling is too expensive.	Charge more for garbage produced/single individual Glass should be free						
You are terrible at communicating these offerings. Probably should get rid of the director because of this mistake.	More education on compost	More education on recycling					
extra glass recycling would be useful would like the glass to be free	Glass recycling important Glass should be free						
I am not sure of all my garbage disposal but I really appreciate if the fee is not raised cause I am a Widow and I do not have much money. They should have extra lower rate for Widows Home Owners.	Fixed income						
I really wish we had the big trash pick up option. Sometimes renters leave broken furniture and now I don't have a way to get rid of it keep providing them	Return to NCU Misc						
better notification on extra yard waste container I think the extra garbage container for \$21 a month is a bit steep. They are ok but still discriminatory	More education on compost Too expensive Misc						
giving me 2 leaf cans extra does nothing for me. I live on a half an acre with mature trees and shrubs. I would need like 10 cans for months to try and cut it all up and get it in the cans. It is becoming a fire hazard	Leaf bin insufficient						
glass pick up service was unpredictable and that made it a very annoying glass storage bin service, so we dropped it. The free drop off works fine for us.	Likes glass drop off	More education on recycling					
City needs more places for glass recycle drop-off	Likes glass drop off						
The once a year trash pick up has changed from a convenience to almost useless. I have to let you know in advance what I am putting on the curb for pick-up and you will give me a yea or nay on whether that meets your guidelines. Also, you ask for a rate increased after everything you have done to cut costs and services. However, you seem to be able to afford to pay someone to drive around in a car, snooping in garbage cans and littering by leaving notes on your your're supposed to care for your garbage.	Dislikes C2H	Return to NCU	Doesn't like Enforcement Team				
I wish all our recycling was at a place we all visit, the grocery store or neighborhood drop-off/pick-up. Like they do in Europe. I hate the thought of all those trucks idling x3 at every house in neighborhoods. I would be happy to drop off my recycling at a location. At home garbage collection I can understand because it gets smelly. Please consider what other cities/countries are doing and succeeding at.	Truck Traffic						
I will apply for another compost container as a result of this survey	More education on compost						
I think garbage rates should be tiered like water, with Affordable rates for 40 gal, significantly higher cost for 60 gal, and punitive pricing for 90 gal. And I'll switch to a 40gal myself (we rarely fill our 90 above 30%) please find a way to include glass in the regular recycling bins	Charge more for garbage produced/single individual Glass in Blue Bin						
Should charge more for garbage service and fine residents that don't recycle or put trash in the recycling.	Charge more for garbage produced/single individual	Recycling important					
I did not realize that the extra yard waste containers were available year round. If we get an extra can, will you take it back again after a week or two?	More education on compost Misc						
Charge more for large and extra garbage cans	Charge more for garbage produced/single individual						
More information about how to recycle more efficiently Recycling is important but the yard waste container isn't. Charge for it instead of raising rates. Yard waste can be put in the garbage containers.	More education on recycling Compost can not important	Recycling important					
I always chopped up the christmas tree and stuffed in the yard waste can. Charge for extra recycle/larger cans	Charge more for garbage produced/single individual						

My family is sad that the city provides all these services and many of our neighbors continue to throw everything in the garbage container.	Recycling important	More education on recycling					
I like having the free drop-off glass recycling!	Likes glass drop off						
May city residents purchase compost from the city?	More education on compost						
When the city got into glass recycling with a closed contract with momentum, they put another recycler out of business for want of raw material.	Misc						
Too expensive	Too expensive						
With all the items that can not be recycled it almost seems like it's becoming a waste of everyones time and money.	Questions recycling						
I cut down my holiday tree an place it in the brown bin. There is a need for a lot more glass recycling drop off points. (See The Netherlands mandatory recycling policies for glass, batteries, yard waste, dump materials etc.)	Likes glass drop off	Better HHW collection					
Glass should be either included with standard recycling services, or pickup should be more frequent for the price.	Glass in Blue Bin						
I don't know where these would have been advertised. When I moved in, this wasn't shared with me.	More education on compost	More education on recycling					
Too unpredictable. As prop manager you need to know it will be done in timely manner	Misc						
If I had known I could get extra compost/yard waste containers I would definitely ask for more.	More education on compost						
I appreciate having these services available, especially the yard waste.	Compost important	General positive comment					
gardners remove yard trimmings and tenants dont care about sorting anything. Not something we can manage. More of a personal choice	Misc						
Do the recycling containers come in various sizes?	Misc						
I would like to get an additional compost/yard waste container for yard waste at no charge, available year round.	Misc						
Glass recycling should be free, or at least bundled into the same rates for garbage, recycling, and compost.	Glass should be free						
Compost containers did not arrive for months and once recieved were retrieved too quickly. Sometimes, several cycles are needed to clear yard waste.	Service complaint	Leaf bin insufficient					
recycling is only worthwhile if materials actually get recycled. there is much chatter about how much is actually recycled vs. dumped as trash	Questions recycling						
Many don't think about what is recyclable or not. If recycling bin is contaminated, it ruins the point. I think people need more education about what is recyclable and why it is so important	More education on recycling						
I need a smaller garbage container	Likes small garbage cans						
could any consideration be given to seniors like myself who live alone, likely need garbage pickup once a month, for example? I put out my recycle can only when full, which at most is once a month. I mulch grass and leaves, and rarely (except in fall) put out brown recycle can. I compost everything I can, and have very little garbage, but have to pay for weekly pickup, even when I don't use that service weekly. Just a thought to consider. Sometimes seniors could use that money for food and medicine, not weekly fees for garbage collection they don't need that often, nor use that often . . .	Every-other-week or share cans	Charge more for garbage produced/single individual	Fixed income		Provide more cost-saving options		
I'm sionle, I put out my garbage maybe every other month. Same for resysle. It is simply volume	Every-other-week or share cans						
Please bring back annual curbside pickup	Return to NCU						
Thanks for making these services and containers available.	General positive comment						
glass recycling is not green. uses more energy than it's worth	Misc						
none	None						
Open up salvage opportunities in spring clean up dumpsters and at the landfill.	Recycle more items						
Bring back yearly clean up.	Return to NCU						
glass recycling should be free (or minimal) curbside-not enough locations to drop off	Glass should be free						
I would gladly participate in other recycling services if there was not additional charges!	Misc						
I use the Leaves Only bin in the fall.	Likes extra leaf bins						
Consider large recycle collection points in leu of curbside/ cut out paid curbside glass recycle	Provide more cost-saving options						
It's good to know these services are available.	General positive comment						
I would like to see persistent herbicides such as picloram and clopyralid banned to prevent contamination of compost streams, which is the main reason I do not trust municipal compost.	More education on compost						

I am satisfied with the services.	General positive comment						
The city could cut costs by eliminating curbside glass pick up since they already do drop off. Many people do not use glass. For the holiday tree service, many people in my neighborhood (just south of the U of U) use the pickup service, but no one seems to know the schedule. We all just throw our trees to the curb and wait...	Provide more cost-saving options						
I think the services are great. The price hike would be a problem for me personally. Can you request extra yard waste bins for part of the year?	Misc General positive comment	Too expensive					
Why would I want extra recycling cans if I can't even use the one that I have.	Misc Questions recycling						
Looks like there are some programs and options that are not being well advertized. I burry my waste.	More education on recycling Misc	More education on compost					
would like a notice of these services for my use	More education on recycling	More education on compost					
I'd love free glass recycling. I would love separate container for plastic bags. currently I take them to Sprouts to recycle. I hope they are getting recycled!	Glass should be free	Plastic bag recycling					
one person residence/little recycle and garbage/i am subsidizing others waste pick-up	Charge more for garbage produced/single individual	Provide more cost-saving options					
I'd rather keep rates low and not have some of the additional services I don't use	Too expensive	Provide more cost-saving options					
I haven't needed more than what I have so I haven't looked for expanding my options.	Misc						
Thanks for the info	Misc						
I would like better instructions for how to discontinue the extra container services and return the bin.	More education on recycling						
We just moved and have extra cans, so we would like to get rid of them, but it doesn't seem that we can give any back. From what I've read we can just replace them. It would be nice to be able to give them back!	More education on recycling						
Ya Pago \$19.83 por else 60 galones	Too expensive						
1. Extra yard waste containers are essential in the fall for many in my neighborhood. I don't want another yard container year round when it is only necessary in the fall	Likes extra leaf bins Misc						
Thank you for your efforts. It must be hard to balance costs with service.	General positive comment						
We once used the extra leaf container, but don't need it anymore.	Likes extra leaf bins						
I personally don't have much glass to recycle but I believe that it should be included at little to no-charge for all.	Glass should be free						
Maybe charge for extra container use?	Charge more for garbage produced/single individual						
I use 3 yard debris containers every week and full 90% of the time. Could probably use 5-6. I use 2 recycling containers most weeks. I really appreciate the free multiple containers for these. SO valuable.	Recycling important	Compost important	Likes extra leaf bins	Leaf bin insufficient			
Option to recycle plastic bags. And rate increase that is proportional to the size of waste bin	Plastic bag recycling	Charge more for garbage produced/single individual					
I'll be happy to recycle glass if it is included in the recycling fees. Do not want to pay extra.	Glass in Blue Bin						
I signed up for glass, but we use so little that it was not worth the money or effort.	Glass should be free						
Really love the extra yard waste cans	Likes extra leaf bins						
I have the right containers for my home. But recycling needs to be smarter and be done more efficiently by our city	Questions recycling						
I'm confused by the fact that "extra" compost/yard waste containers are available year round, since the one we already have isn't collected year round.	More education on compost						
Would love to learn more about the additional recycling	More education on recycling						
You need smaller compost/yard waste container options.	Smaller blue/brown can						
If you don't need to put out a container every week, you should be credited for the times you don't use the service.	Every-other-week or share cans						



I'm interested in several of these services about which I was unaware. I put my tree in the brown can. Please don't raise the rates. I will have to stop one. no	More education on recycling Misc Too expensive None	More education on compost						
Good to know that a couple of times a year I could get extra compost containers. I do not put all my cans out every week The recent recycling changes are concerning and we need sn alternative for stretchy plastics I will order an extra Yard Waste can. Recycle plastic. Why not have free regular (cardboard, etc) recycling bins at the free glass recycling spots, too?	More education on compost Misc Questions recycling Misc Plastic bag recycling Recycle more items	Plastic bag recycling						
Again - I think you all do a fantastic job. So grateful for curbside compost. I compost regularly - both on my own and some in my brown bin. I think it's wonderful this is available to city dwellers who may not otherwise compost such materials. I don't have enough glass to join the program. One trip to the recycling drop-off site every two months or so satisfies my requirements for glass recycling. Don't charge more!!! I'd like the roadside neighborhood clean up to come back. Perhaps even hold it twice per year to accommodate both spring and fall clean up. With the current recycling situation, it seems more should be done to not only reduce garbage, but also reduce recycling waste.	Compost important Likes glass drop off Provide more cost-saving options Return to NCU Waste reduction More education on compost	General positive comment						
I was not aware that the yard waste containers were picked up year round. A neighbor told me they were not. Love the compost/yard waste service! Would like to see more public education on recycling and waste collection! I love that all of these services are offered. I might request an extra yard waste container next fall. Are the extra compost and recycling containers free? charge less when people don't place green can out. Scan idea Lower rates fake tree no need to throw away I sent back my 2nd green container because of the price	More education on recycling General positive comment Misc Every-other-week or share cans Too expensive Misc Too expensive	More education on compost	Provide more cost-saving options					
Finding out about these services has made taking the survey worthwhile. You continue to accept fewer recycling materials...that sucks Need to get a LOT more people using glass service by lowering the fee and picking up 2x monthly The cost of these should be paid for I would love to get an extra compost container in the fall. It would be helpful to know how to do this. Could you put a flyer on the compost can as you did for this survey? It would have been nice to know that I could have and extra yard waste container since we don't have the yearly street pickup. The extra yard waste containers should be more advertised.	More education on recycling Questions recycling Glass should be free Misc More education on recycling More education on recycling More education on recycling More education on recycling	More education on compost More education on recycling More education on compost More education on compost						
I knew about additional yard waste containers, but thought they were only free in the fall Year around pick up you won't even pick up dirt if you're talking about street clean up I would like to know what i am being charge of Bring back the spring waste and recycling curb pickup n/a i use extra glass recycling containers during the summer months. I would love to recycle everything but it seems that more and more items cannot be recycled. I dont need extra cans because i do not generate extra garbage I think there should be more access to glass recycling and perhaps even paid incentives to get people recycling both glass and aluminum more often. I would like the convenience of glass recycling, but do not produce enough to warrant its own can. Generally easier and more convenciet to utilize unsed space in neighbors recycling or compost containers rather than calling the city for extra. None	More education on recycling Dislikes C2H Misc Return to NCU None Misc Questions recycling Glass recycling important Misc Misc None	More education on compost More education on recycling More education on compost	Provide more cost-saving options	Recycling important	More education on recycling			

I have used the leaves can before, however didn't use it this year.	Misc						
I feel that there should be no additional charge for extra garbage container.	Too expensive						
as stated earlier, couldn't get an extra compost container despite calls	Service complaint						
Possibly raise prices on the large containers.	Charge more for garbage produced/single individual						
Please allow more recyclable items.	Recycle more items	Recycling important					
I know service cost will increase. However, why a sales tax increase. The booking economy provided a huge amount of revenue and then you want a bigger piece of the pie. Now I have to pay more for basic services?	Too expensive						
We will be using the extra yard waste bins from now on	More education on compost						
Less garbage, more compost!	Waste reduction	Compost important					
Just wondering why clean glass can't be recycled. It makes me wonder if the paper/plastic recycling is really happening.	Questions recycling						
The recycling and the waste cleanup containers were forced on us we didn't have a choice. Also was told all I needed was a small garbage can	Misc						
Extra compost containers is not a weekly need during winter, after leaves have dropped.	Misc						
To expensive	Too expensive						
Extra compost/yard waste container process has been really easy.	General positive comment						
Glass recycling should be free of charge.	Glass should be free						
Extra compost/yard waste doesn't have a monthly fee, but does have a pick-up fee when you're done with it, as I discovered. Stating "no charge" is misleading. I do think the charge is fair, and I appreciated the extra can for the time I needed it but awareness ahead of time would have been nice. I used the glass recycling for several months, but would prefer to pay the company directly.	Likes extra leaf bins	Service complaint	Glass in Blue Bin	Glass should be free			
the tree pick up is fantastic. free grass recycling is also fantastic.	Likes holiday tree collection	Compost important					
Good overall. The devil is in the details.	General positive comment						
We like to keep our tree up longer so it would be nice if the pickup was later	Likes holiday tree collection						
There should be a fee for all extra containers	Charge more for garbage produced/single individual						
The various servces should be better advertised.	More education on recycling	More education on compost					
Very happy with the weekly service	General positive comment						
Na	None						
Very appreciative of the extra compost/yard waste containers I use in the fall. Was unaware that I could get them year-round.	Likes extra leaf bins	More education on compost					
If you are going to raised the price I need a new bin	Misc						
I used the extra compost can once during the Fall cleanup time. Now I just refill the can on pick up day and move it to the other side of the street.	Misc						
I like the size options, and that you can provide extra yard waste containers if needed. I should have gotten one this fall, but will do it next year.	General positive comment						
I love it.	General positive comment						
i do not have enough garbage waste, even with my small container I would not need service every week. but if I did not have recyclable service maybe I would. The compost service I would not use every week just a lot in the spring and fall	Bins too big	Every-other-week or share cans					
When it hits November - February the yard waste should come bi-weekly, not weekly.	Extend winter suspension of compost can						
Do not increase the amount please.	Too expensive						
no	None						
Extra recycle containers aren't needed. We can't put hardly anything in them anymore!	Questions recycling						
Would like leaf compostable bags in the autumn	Return to leaf bags						

Keep expenses low for low income families!	Provide more cost-saving options						
In order to increase recycling and decrease household waste, the number of items that can be recycled needs to be increased. I.e. types of plastics and polymers, plastic bags, etc.	Recycle more items	Plastic bag recycling					
Thank you for all you provide!	General positive comment						
Please keep offering recycling and composting!	General positive comment						
I would still need many containers to clean up my leaves. Usually + 70 big bags.	Leaf bin insufficient						
Again - the brown and blue bin should be optional like the glass bin. Not all households need mandatory blue and brown bins	Provide more cost-saving options						
I strongly believe that glass recycling should be included just like garbage, recycling and yard debris. We should not have to pay extra for it!	Glass should be free						
no	None						
Glass is expensive to recycle; why even do it curbside?	Misc						
I wasn't aware of extra recycling but the three of us fill recycling use 3/4 of can since advent of Amazon of course everyone has more cardboard than real garbage	Misc						
Good to know about the yard and recycling bins! Would have been using this had I been aware!	More education on recycling	More education on compost					
I am a one person family, can literally go a month without having to have pick up.	Every-other-week or share cans	Bins too big					
I'll look into the glass recycling further.	Misc						
Recycling has become difficult. It used to be if it was plastic or paper/cardboard I could throw it in the recycling bin. Now it seems like I have to evaluate everytime I want to dispose of something that looks like it could be recycled.	Questions recycling	Plastic bag recycling	Recycle more items				
I feel the recycling should be an option. We very seldom use the yard waste. Very little waste	Misc						
We need the once a year street pick up brought back for large items and large yard waste such as trees etc..	Return to NCU						
It's VERY important to have compost and recycling bins included in the service. Without them, people won't do either and landfill space will be wasted on materials that have better uses. Better education on free additional bins. I've seen people fill garbage bins with leaves once their compost bin is full.	Recycling important	Compost important	More education on compost				
The extra yard waste clean up cans are critical as the City no longer uses the orange plastic leaf bags. The only issue I've had with this program in the past is the length of time it took to get the extra cans retrieved when I was done with them.	Likes extra leaf bins	Compost important	Service complaint				
Define what yard waste you will pick up	More education on compost						
glass drop off: more locations would increase this, e.g. small container in stores. Currently I only use it if I have a lot of glass at once	Likes glass drop off						
We drop off glass to recycle about every 8 weeks. We don't need others shown on this page.	Likes glass drop off						
the fee for glass recycling is much less than I thought it was	Misc						
	Charge more for garbage produced/single individual						
If considering a rate increase, please charge for optional services instead.	Too expensive						
Are you crazy!!? \$21 a month to rent a large garbage can. You are thieves!	Too expensive						
again the extra yard waste cans are a nice idea if you have a place to store all that we need in the fall or spring for a yard clean up otherwise most people don't use this system	Misc						
why are we paying for these services AS WELL AS paying higher taxes?	Too expensive						
I totally love that you have started glass recycling!	General positive comment						
glass recycling should not be a separate fee; go ahead and have separate containers, but for those that don't pay the fee, the glass just ends up in the landfill. What good is that? Include it automatically in the recycling program.	Glass should be free						
I would love to see glass recycling be opt out rather than opt in	Glass recycling important						
We need a way to get rid of bulk waste (like old beds). You terminated a useful service and replaced it with an empty promise (the so called Call 2 hall)	Return to NCU						
I wish the glass didn't have to be separate from the blue bin. I miss the "pile" cleanup service	Glass in Blue Bin	Return to NCU					
I wish the curbside glass recycling were included with other recycling.	Glass in Blue Bin						
extra garbage containers are super expensive	Too expensive						
Two years ago I tried to use the glass recycling drop-off at Fairmont park at least dozen times and each time I made a trip-							
No recycling containers! I reported this numerous times to no avail.	Service complaint						

Don't need so much space for garbage	Likes small garbage cans						
Hooray for leaf cans!! They save us every year.	Likes extra leaf bins						
No comments	None						
Stop christmas tree p/u and do not suspend brown can usage	Eliminate holiday tree collection	Eliminate winter suspension of compost can					
Why is glass additional? Charge the 90 gallon trash more and provide free glass recycling.	Glass should be free						
Very nice to see Salt Lake City offers much more than I thought	General positive comment	More education on recycling	More education on compost				
I don't have much glass in my garbage, so I don't use the "glass" container.	Misc						
Would like to see every other week pick up, to reduce carbon emissions.	Every-other-week or share cans						
no comment	None						
Offer an even smaller trash bin or reward those who need less trash pickups	Bins too big	Charge more for garbage produced/single individual					
It would have been nice to know since our neighbors that just moved stuffed our can for 20 years	More education on recycling	More education on compost					
please note the lack of awareness of several programs offered.	More education on recycling	More education on compost					
I think I could handle recycling every other week but I love the yard and tree waste removal	Likes holiday tree collection	Compost important	Every-other-week or share cans				
Annual notice of can options and prices would be nice. So features of need could be addressed.	More education on recycling	More education on compost					
Shame on you for not recycling plastic	Plastic bag recycling						
The extra compost containers are only offered for limited periods which only help partly. I have to bring my extra yard waste to the dump myself	Eliminate winter suspension of compost can						
I generally only put the regular and recycle can out maybe once a month. The yard waste one is used during the growing season pretty regularly	Every-other-week or share cans						
It's toobad we rely on china as to what we can recycle in Watauga Texas they have a large item pickup once every 2 weeks ours susks.	Every-other-week or share cans	Questions recycling					
PLEASE improve our recycling system.	Questions recycling						
how can i get the compost containers? your staff doesn't know...	Service complaint						
curbside glass should be free. right now the incentive is to just put glass in the trash. dumb	Glass should be free						
Better road clean up is necessary	Service complaint						
The yard pick up is only used a few times a year but I need it	Compost important						
I stopped glass because I only really needed it once every couple to 3 months - they donâ€™t have an option for that. It should go in just the regular recycle.	Glass in Blue Bin						
Had trouble obtaining a "Leaves Only" can this year. Multiple calls.	Service complaint						
Thank you so much for the compost! We've tried home composting without success so love this option and have purchased compost from the landfill multiple times!	Compost important						
We barely have enough garbage to put out once a week. I end up putting it out every 2nd or even 3rd week, if the days aren't too warm.	Every-other-week or share cans						
Why the extra fees when it is the same work to pickup	Too expensive						
About 4 times this year, one of my bins -- usually recycling -- was not collected.I had to call the city and request a second pickup.	Missed collection						
when r customers notified of these availabilities	More education on recycling	More education on compost					
Don't know what "Free glass recycling drop-off" means.	More education on recycling						
Iâ€™m glad to know about extra yard waste cans!	More education on compost						
My employer has glass recycle, so I take my glass there.	Misc						
If Taxes for services go up&gt; Then I will return one of my cans&gt;&gt;	Misc						
Please do NOT discontinue any services!	General positive comment	Recycling important	Compost important				
I wish I had known about access to extra compost/recycling bins.	More education on recycling	More education on compost					

I did not know about the free extra compost containers and will do this for leaves	More education on recycling	More education on compost					
Glass should be free and mixed	Glass in Blue Bin	Glass should be free					
Please don't increase the rates.	Too expensive						
Recycling is confusing - wasting water to rinse everything - and what is really supposed to go in the can anyway.	Questions recycling	More education on recycling					
Tried the extra compost/yard container one year, but it took 2 months for you to come pick it up after leaf season	Service complaint						
recycling is making people rich and ripping off the public!	Recycling not important						
N/A	None						
I do not use the garbage can every week	Every-other-week or share cans						
It's ridiculous that people like me, who tries very hard to keep what I toss/recycle at a minimum is going to end up paying more for people who don't care or have many people in their household.	Charge more for garbage produced/single individual	Waste reduction					
Wow...I didn't know you could get an extra yard waste can for free. Can I get one at 1351 Green St.? Thanks!	More education on compost						
Not everyone uses their containers to the maxium and shouldn't be charge the same	Charge more for garbage produced/single individual						
maybe the extra services is where you need to charge more. us single families with small yards shouldn't have to subsidize all the big yards and families. we down size to keep our lives less expensive	Charge more for garbage produced/single individual	Waste reduction					
Please bring back the city cleanup program.	Return to NCU						
I will likely request an extra compost container when we perform tree trimming.	More education on compost						
These are all great. We could also use something for leaf cleanup/collection.	Drop-off for leaves; vacuum up leaves						
I didnt know different size garbage containers had different costs	Misc						
The extra yard waste bins and curbside glass pickup have been so convenient!!	Glass recycling important	Compost important	Likes extra leaf bins				
These services allow individuals to easily do their part in helping to eliminate large amounts of garbage going to the landfill.	General positive comment						
The holiday tree collection is essential and should be continued.	Likes holiday tree collection						
Does our recycling even get recycled?	Questions recycling						
It would also be nice to do yard/compost all year round for composters- in the past this service stopped during the winter	Eliminate winter suspension of compost can						
charge extra for x-mas tree pick up; why encourage chopping down trees and a religious rite that only a some people observe	Eliminate holiday tree collection						
would not use extra contains I was not aware of - no need; might use glass drop off	Misc						
Id rather pay for neighborhood cleanup once a year instead of calling to come get it. That is a waste of time and money	Dislikes C2H	Return to NCU					
I thought you shut down the yard waste for a few months each year to "save" the world.	Misc						
I was offered extra yard waste containers last summer, but none were delivered. It took me two months to finally dispose of my spring yard trimmings. Call 2 Hall is useless for anyone that has a yard of any size. It no way compensates for the discontinuation of the former yearly curbside pile pickup.	Service complaint	More bulky green waste	Dislikes C2H				
Had no idea I could get an extra container for yard waste. I must not have read an insert along the way.	More education on compost						
I don't think I should have to pay for glass recycling.	Glass should be free						
Increased education on what can be put in yard waste/compost. We just recently learned we can put some food waste (veggie scraps, egg shells, etc) into our yard waste bin. Most people are not aware of this.	More education on compost						
The city should do a much better job of making citizens more aware of the services available to them. After all we do oay for them.	More education on compost	More education on recycling					

I find it ridiculous and wasteful that you drive around with 2 people in a vehicle in order to look into cans. You should be employing those wasteful right-side Jeeps that Compliance uses. It looks to be an egregious waste to use 2 people in one vehicle. All the while, the ridiculous citywide cleanup (dump everything you wish you'd never bought at the curb) program goes unchecked.	Doesn't like Enforcement Team						
I am a fairly new customer	Misc						
I enjoy having year round curb side service.	General positive comment						
I don't want to increase cost I try not to use any service. I think with the taxes we paid should be cover. For a homeowner that got \$10 increase on income per month is hard to paid more for services. Government people received bonus or income increases and we have to pay more.	Too expensive	Provide more cost-saving options					
I thought the holiday tree pickup was discontinued and trees had to be cut up and placed in the brown bin.	More education on compost						
I wish the glass recycling was picked up twice a month	Glass recycling important						
I love the extra compost container availability.	Likes extra leaf bins						
I believe the glass containers should be at a lower cost for more people to use	Glass recycling important	Glass should be free					
i personally recycle about 50-60% of everything i bring into my home so it's huge convenience to me	Recycling important						
I do not receive curbside service. I am requires to drag my cans to the next street over.	Alley collection	??					
I have stopped recycling You complain about everything Your recycle collection people have put more notes on my recycle can as to what I cannot put in the recycle can Which is about 90% of what I tried to recycle so now I don't recycle anything As far as I'm concerned it's all garbage according to the notes left on my recycle cans Saying I cannot recycle these products that I was putting in the recycle can So no more recycle I have spoke with other's about these notes left on the recycle can t They also get the same type of notes and feel the same as I do A lot of them have also stopped recycling They also feel it's a waste of time I think your program is a sham You don't deserve \$0.01 from me or anyone one else Thank you Lloyd Hemmert	Questions recycling	Recycling not important	Recycle more items	More education on recycling	Doesn't like Enforcement Team		
my recycling container is much bigger than I need, and I only put it out once every 3 or 4 weeks.	Smaller blue/brown can						
Recent restrictions on recycled items deemed acceptable seems counter-productive?	Questions recycling						
If you want to raise garbage rates, then get rid of free extra cans instead.	Charge more for garbage produced/single individual						
Again you need to do more public awareness campaigns.	More education on compost	More education on recycling					
How would the city like homeowners to dispose of rocks and dirt? Construction on city streets often leaves homeowners to clean up debris that is too heavy for the green bins.	Misc						
Comfortable with current service	General positive comment						
I really miss neighborhood pickup!!!	Return to NCU						
n/a	None						
Why would I even want more recycling containers when you limit what can be recycled. No longer allow paper or plastic... and you complain that even the metal and cardboard is "tainted" if it has any plastic or food stuff in it. I have even heard complaints that trace amounts of "water" left in a container after it has been rinsed out is unacceptable. Really I put in what SHOULD be recyclable; but from all I read sound like you just throw away everything I put in the recycling bin.	Questions recycling	More education on recycling	Plastic bag recycling				
Have heard that SLC is dumping everything at the landfill with no sorting. Seems like the city is claiming to recycle and compost when that is not happening	Questions recycling	More education on recycling	Plastic bag recycling				
It'd be great if service changes and options were communicated more frequently and to more users	More education on recycling						
The yard waste container is interesting, but I wouldn't want to have yet another can at my house all year. I would prefer a more targeted service during fall when the yard waste container is used the most.	Misc						
Where can in find glass drop off	More education on recycling						
I would do glass if it was picked up more frequently	Misc						
Not clear about the location of the glass recycling drop-off. If you want me to drive to the Trans-Jordan, you're unrealistic.	More education on recycling						
The city should charge for the blue recycle cans.	Charge more for garbage produced/single individual						

anything that is green, I'd be up for helping the environment with, provided it's free. If not free, then I'd do it on my own without the city help.	Too expensive						
It doesn't make sense for services to be at no-charge. There should be an extra charge for extra containers.	Charge more for garbage produced/single individual						
I want free glass pickup at the house.	Glass should be free						
I'd like to know more about the extra compost and recycling containers (esp. given my previous comment about yard debris).	More education on compost						
None	None						
My garbage can says it is 48 gallon, not 40.	Misc						
I like them!	General positive comment						
Recycling is to selective	Questions recycling	Recycle more items					
I used to collect my glass and take it to a drop off location in Sugar House but they removed that site. I am not willing to drive any farther to recycle glass so I just throw it in the garbage.	Misc						
I dont always have a container full to put out but when I do I like the big can instead of raising rates on everyone you should track how many times they use the service and charge for more than twice a month	Charge more for garbage produced/single individual	Every-other-week or share cans					
What size cans are free ? Cause im being charged for my garbage cans & its too expensive.	Too expensive						
Why get an extra recycling bin? Maybe if you could put more items in...	Recycle more items	Questions recycling					
I requested extra yard waste cans and never got a response. We ended up putting it in the garbage.	Service complaint						
I would also suggest using more efficient who led to collect and empty bins, which would save money in the long run.	Provide more cost-saving options						
Glass drop off location I am aware of is at Harmon's Grocery parking lot	Misc						
I would like the recycle if it worked	Questions recycling						
Glass recycling bins should not cost extra if we actually support recycling	Glass should be free						
Living in a multi-unit space we would be required to get a glass recycling bin that is too large for our 3 unit needs. This prevents us from signing up for glass recycling since it would be overkill.	Misc						
I compost my own yard waste and recycling is a joke!	Questions recycling	Recycling not important					
I can get extra compost bins?! No charge?!?! This is amazing and can definitely change my yard work cleanup habits! Thank you!	More education on compost	More education on recycling	General positive comment				
I'd prefer to see a single agreed-upon date for curb-side pickup, so neighborhoods stop looking like random trash-heaps.	Dislikes C2H						
glass fee is very high for monthly pickup; (driving to drop off glass is inefficient)	Glass should be free						
None	None						
Curbside glass should be included in the recycling services with the rate hike. Either combine it with the rest of recycling or have a standalone bin for it. Why should glass be different than trash and yard waste? If the rate hike doesnt go through will we have to take our trash to collection sites? Probably not.	Glass in Blue Bin	Glass should be free					
You should charge more for these optional services. NOT REGULAR SERVICE	Charge more for garbage produced/single individual						
would like an updated list of what qualifies as a recycleable items	More education on recycling						
Again, stop subsidizing tree pickup for those that want to be wasteful and chop down a perfectly good tree just to put it in their living room for a couple weeks. Also, if Recycling costs money, stop giving people extra containers for free. This simply gives people an excuse to waste more.	Eliminate holiday tree collection	Waste reduction					
I appreciate the free glass drop off and I know my neighbors use the tree pick up.	Likes holiday tree collection	Likes glass drop off					
We don't produce enough waste to need any extra containers. We drop off our glass once every few months.	Misc						
Unaware that extra yard waste and recycling containers were not charged	More education on recycling	More education on compost					
Sin comentarios no doy uso a esos servicios cuando tengo que tirar cosas lo echo a mi traila y Boy al basurero atarlo que por cierto 15 dólares es lo que cobran no seles ase mucho dinero e visto calles solitarias que tienen basura tirada desde que subieron de 10 dólares a 15 dólares la gente prefiere tirar la basura en esos lugares que pagar 15 dólares deberan bajar ese precio	Too expensive						
No	None						

You need to do a better job of advertising this. Also it would be nice to have a set pick up time for trash	More education on recycling	More education on compost					
I recently cancelled glass. First off, it was more than twice the cost listed here. Second, it took almost a month for the bin to be picked up. Third, the pick up fee should not be imposed.	Glass should be free						
I really appreciate the Christmas tree pick up and extra cans for free for yard waste. That has been very helpful the past few years.	Likes holiday tree collection	Likes extra leaf bins					
None.	None						
I would like a smaller recycling bin	Smaller blue/brown can						
I do not need the services I was not aware of.	Misc						
Glass drop-off bin (Popperton Park) often surrounded by broken glass. We don't recycle glass anymore.	Service complaint						
There are some many restrictions that you have on the blue, recycling cans that I don't even use it any more. I called to have it picked up and the City wanted to change me to pick it up. So, I did have it picked up. I really want to just cut it up and toss it in my regular trash can but my wife won't let and she recycles. I refuse to use due to the restrictions and several warnings I have received and the drive traveling down the street with our can.	Questions recycling	Recycling not important	Recycle more items				
The glass recycling is a nice option but inconvenient. Could we add a centralized glass collection spot, like near schools or libraries?	Glass recycling important						
I miss the old street cleanup- the new one from Biskupski admin sucks	Dislikes C2H	Return to NCU					
Glass should be free	Glass should be free						
The general public needs more education on the exact details of how to best use the cans (i.e don't put recycling in plastic bags). Perhaps education in the schools would help get kids involved. Disclosing the truths about what gets recycled versus what is picked up and why would be very educational as well.	More education on recycling	More education on compost	Plastic bag recycling				
I have seen many people putting yard waste (e.g. leaves in autumn) in plastic bags for collection, which is a big waste given that the city provides extra compost/yard waste containers. This service needs to be popularized, and actually it should be prohibited to put yard waste into any other receptacle for curbside collection. Further, I think extra recycling containers should also carry a fee, related to my previous comment, since providing extras at no charge simply accommodates/facilitates more material consumption and disposal, which should not be supported by city money and labor at no charge.	More education on compost	Compost important	Charge more for garbage produced/single individual				
We would prefer less options to an increase in costs - not all are well used.	Provide more cost-saving options						
I did not know about the extra recycling and compost containers! That will be really helpful for my house	More education on recycling	More education on compost					
We take recycling, and taking care of the planet seriously in our household. I mentioned recycling curbside service as not real important, because we would be willing to drop recycling items if necessary.	Recycling important	Questions recycling					
I would like more options for recycling. Instead of paying people to drive around and look into our bins. Use the money to allow us to recycle all plastics so we can try and live green and save the earth!	Plastic bag recycling	Doesn't like Enforcement Team					
I think we should cancel the christmas tree pickup. Every half bodied person should know how to use a hand saw and cut the tree to fit into the composting container.	Eliminate holiday tree collection						
on the recycle it is so limited to what you take, for us it is hardly worth the effort to separate it out.	Questions recycling	Recycle more items					
Glass recycling should be included for everyone whatever the cost.	Glass should be free						
No	None						
tengo que usar mi tiempo para ir a tirar los vidrios al contenedor del parque	Likes glass drop off						
Great	None						
I love the free extra brown cans, very helpful now that they don't pick up bags anymore	Likes extra leaf bins						
I would like 1 more recycle can and I would like to sign up for glass recycling !!!	Misc						
Good to know!	Misc						
We should subsidize (or even incentivize!) recycling programs and we should financially punish though who simply produce too much waste. To me its simple - if one can afford to consume enough products in general to fill more than one bin a week, then they sure as heck can be paying for this reprehensible luxury	Charge more for garbage produced/single individual						
none	None						
I thought the recycling containers were a private company, not part of the city disposal service.	Misc						
i do not know where the free glass recycling drop-off locations are	More education on recycling						
I rarely use much of the space in my cans. except when I have those summer months yard waste for leaves and grass clippings, some tree and shrub clippings. I know in many communities they put out big bins durring leaf season. Instead of putting leafs in their cans they take them to a bin. Could they do that for grass waste through the summers and would it be more efficient or less costly then sending a seperate truck around to each house every week?	Provide more cost-saving options	Every-other-week or share cans					
would like to receive information on the glass and recycling program -- ie. that the products are really being recycled and not landfilled due to market conditions	More education on recycling	Questions recycling					



Love glass drop off but disappointed that FairPark is punished by having small cans for glass and not large dumpsters like rest of City. Hard to recycle unusual shaped bottles	Glass recycling important	Likes glass drop off						
Please continue glass recycling!	Glass recycling important							
I think the city does a great job! Never any problems.	General positive comment							
slc should put flyers out to make customers aware of these other services.	More education on recycling	More education on compost						
It would be great to get an email when the Tree service is happening	More education on compost							
The bins we have are sufficient. We recycle more than we trash so the sizes are perfect. We also do our own composting so that size is also perfect for the things that need industrial composting.	General positive comment							
Glad to learn about some of this!	General positive comment							
I haven't had a use for additional services, so never looked into using extra services.	Misc							
The extra green yard waste needs to be more flexible of more than 4 weeks it should be specific to the users needs	Extra compost bin year-round							
I was not aware of the extra compost/yard container how do I go about getting that extra container?	More education on compost							
I live alone in a single family house and generate little garbage. I went three weeks before my green trash can was full.	Misc							
City could do more to promote giving leaves to gardeners on your block; I took many cans of leaves from neighbors.	More education on compost							
I am not clear on holiday tree collection. Is it a curbside pickup or does the tree have to be in the compost bin???	More education on compost							
I am sure no one now needs two recycling containers because of the changes in what you can put in the containers. It is almost comical what you now can't recycle.	Questions recycling							
Please provide more information on these services and how to sign up	More education on recycling	More education on compost						
As stated earlier, I wish you still did extra leaf pick-ups.	Drop-off for leaves; vacuum up leaves	Return to leaf bags						
Thank you for offering the free options for extra cans	General positive comment							
Like a said to much spend on poeple and the car or and the new ride on things to check garbge cans	Doesn't like Enforcement Team							
None.	None							
Glass recycling should be free. You can offer offsets for this price by charging more for garbage rather than recycling. SLC should have a goal for ZERO WASTE as have other cities I've recently lived in.	Glass should be free	Provide more cost-saving options						
I have really appreciated the extra yard waste bins as well as the yearly special pickup service that I have used for large limbs. We rent and just didn't have a truck access or funds to haul away yard and leaf waste out of pocket. The leaf waste service has been invaluable for me.	Likes extra leaf bins	Likes C2H						
When the City first forced us to use the garbage containers the cost was only \$4.50. I ts cheaper for me to make a dump run.	Too expensive							
I like the extra brown bins they allow us to use.	Likes extra leaf bins							
I just don't have enough glass to justify the cost of the bin. It's just as easy for my to make a quarterly trip to the free drop off bin.	Misc							
not enough allowed recycling material to fill 1/2 of recycling container.	Questions recycling	Plastic bag recycling						
Where can we drop of glass? Why isn't the city giving us more information about this (and stapled to our cans)??	More education on recycling							
See previous comment.	None							
I really do think that Salt Lake City does an AWESOME job with recycling and providing such convenience for its residents. Obviously there are always ways to improve upon the service, but sincerely, thank you for all you do! This is SO important!	General positive comment							
Love the traditional trash, yard waste recycling and recycling services. Also grateful to be able to put my tree out after Christmas in the yard waste can.	Likes holiday tree collection	General positive comment						
I'd like to see spring cleanup go back to the way it historically used to be where you could put items out in curb and the whole area had a pickup day, you didn't have to schedule a special pickup.	Return to NCU							
I take my glass to the glass recycling drop off bins. I think these are awesome.	Likes glass drop off							
Someone put their tree on the curb but it wasn't picked up for over a month so I decided not to put my tree out there.	Misc							
I do miss not being able to put my leave bags on the curb. It's hard to fit them in the recycle. I end up taking them to a compost drop off.	Return to leaf bags							

I woke up Robert and park and I'm amazed at the house waste the neighbors must put in, and also the occasional trash that collects. Is there a way to encourage the use of trash bins without people taking advantage of the system Please stop charging extra for glass. You basically only recycle paper and cardboard in the blue bins. Why cant you recycle plastic anymore?	Waste reduction							
	Glass should be free	Plastic bag recycling						
I have used the leaf only can in passed, but couldn't find how to get one this year.	More education on compost							
No comment	None							
Please upgrade equipment to increase recycling.	Recycle more items							
I pay for an extra "set" of garbage/recycle/compost containers.	Misc							
Please consider providing semi-annual household hazardous waste pick up in a heavy orange plastic bag medicine, paint, yard chemical etc.	Better HHW collection							
Can't stress enough how bad call to haul is.	Dislikes C2H							
As stated above, the extra yard waste bins are a myth.	Service complaint							
	More education on compost							
I'm glad to now be aware that extra yard waste containers are available.	More education on compost							
could use more info on the holiday tree pick-up, like if it can go into the brown bins?	More education on compost							
I did not know about the option to have extra yard waste containers for free and year-round! I will definitely be trying this, thanks!	More education on compost							
I really like being able to get the extra yard waste containers	Likes extra leaf bins							
	General positive comment							
The extra containers at no charge is very nice, will take advantage in the future when needed	More education on compost							
We would not use extra garbage or recycling containers but we would use extra compost/yard waste containers now that we know.	Charge more for garbage produced/single individual							
I love the variety of options to fit different needs. I think you should charge more for additional garbage cans...people need to reduce and reuse more.	Glass recycling important	Likes glass drop off						
Glass recycling drop off has been a bit troublesome over the years; no bin where stated, can't get into bin, etc. Love curbside but no way I can justify every month.	Likes extra leaf bins							
We have been very happy to have extra yard containers! Thanks for implementing this	Provide more cost-saving options							
Recycling and compost should be reduced price to incentivize for a greener city.	None							
None	Likes extra leaf bins							
The extra compost containers have worked well for us. Alternatively, compostable leaf bags would work.	Drop-off for leaves; vacuum up leaves							
See earlier comments. Also, there is no room on our street for trash bins, because of residents parking (some from nearby apartment blocks) - even if I space my bins properly, they get shoved together by visitors to the DUP museum. My street has not been properly swept by the city in the 15 years I've lived here! So vacuuming leaves on one or two special days is much better than trying to use extra bins.	Likes glass drop off	More education on compost						
I use the free drop off for glass. i don't think people know that they can request extra compost in the fall for leaves and still see bags and bags of leaves being left on the curb in my neighborhood	Likes holiday tree collection	Service Complaint						
The Christmas tree pickup is too late in the month. We don't have a place to store our tree between early January and the tree pickup later in the month	Leaf bin insufficient							
Like my previous comment, I was told that I could get extra yard waste cans once a year for 2 weeks. It's not enough and especially with the ridiculously unpopular call to haul program	Misc							
I have glass to put out maybe once a month, which I don't think is worth \$7 a month	Return to NCU							
We want the annual bulk waste pickup program back. Would be happy for rate increase if that came back.	More education on recycling	More education on compost						
Advertise these more. I had no idea on any of them.	Return to NCU							
I feel neighbor clean up by street should continue. Many people pick up the metal, and refurbish, furniture etc. I don't want all of that going into landfill. Bring this program back. Please	Every-other-week or share cans							
green waste and recycling should really be scaled back to bi-monthly to reduce costs, then curbside glass pickup could be included once a month, on first trash pickup day.	Glass should be free							
Glass recycling should be free (included in what we already pay)	Misc							
Oh, I didn't know you could sign up for glass. Thanks!	Every-other-week or share cans							
Often I put out my 40-gal garbage only every other week, ditto recycling -- they don't fill that fast for our 2-person household	More education on recycling	More education on compost						
How would I know about the above services?...	More education on recycling	More education on compost						
Perhaps this information was in my bill and I missed it, but I was unaware of the extra cans that can be acquired at no additional cost. Will remember for next year!								

I love the extra yard waste container option.	Likes extra leaf bins							
I appreciate the extra yard waste containers on the occasions I need them.	Likes extra leaf bins							
I was not aware of the extra yard waste bin. We could have used it this fall with leaves.	More education on recycling	More education on compost						
â€”More expenses for these services.	Provide more cost-saving options							
I drop off glass for recycling on my way to work. I'd be willing to drop off other recycling if it would help create a cleaner waste stream.	Likes glass drop off	Recycling important						
Some fall leaf drop off in the city would help.	Drop-off for leaves; vacuum up leaves							
While extra recycling containers at no charge is a "feel good" for residents, I think the city should charge for these extra containers. As we have learned, most recycling was being shipped overseas. The city should charge for extra containers to encourage people to just create less waste, recycle or not.	Charge more for garbage produced/single individual							
Glass should be included in bulk recycling	Glass in Blue Bin							
Wont let me any choices on this psge	Misc							
I would like to see the tree pickup go back to putting it in the brown can. I hate those trees blowing around and frozen in the snow for weeks on end	Eliminate holiday tree collection							
The extra green bins are helpful but are not the best substitute for the curb side pickup.	Misc							
Since we recycle and have at-home compost, we only put out our 40-gallon green bin about once/month.	Every-other-week or share cans							
I wish I could recycle glass from my house at no charge without having to drop it off somewhere.	Glass should be free							
I tried to downsize my garbage can online and it never got swapped out.	Service complaint							
I know we can request extra leaf bins, but I don't know how and don't find it very practical -- when the leaves fall you need the extra bins asap and I would need like 10!	Leaf bin insufficient							
Free glass recycling!	Glass should be free							
Instead of a standard 2 extra bins a household for yard waste I'd like to be asked how many large trees are on my property and be allowed to receive up to 4 bins.	Leaf bin insufficient							
Its hard to get the extra yard waist containers. Autumn leaves are a problem.	Leaf bin insufficient	Service Complaint						
For paid curbside glass pick up I get a text when it will be picked up. My can isn't full and would like to reply to message to not pick up this time.	Service complaint							
I am not paying taxes and collection fees so you can hire parasites to come inspect and police my trash. We don't need trash police. What a complete waste of time and money	Doesn't like Enforcement Team							
Recycling does not accept plastic films which make up a large portion of plastic waste. we are trying to keep waste at a minimum	Plastic bag recycling							
	Waste reduction							
Maybe stop collecting garbage from peoples homes and get a dumpster like other city's have.	More garbage disposal							
We appreciate the free glass recycling drop-off option. It saves us money and we continue to recycle glass.	Likes glass drop off							
You container fees are to high	Too expensive							
I would use the tree collection, but I have an artificial tree.	Misc							
would like the option for smaller paper (blue can) bin	Smaller blue/brown can							
Sure wish the city would return to annual bulk collections.	Return to NCU							
How do I get extra yard waste bins?!	More education on compost							
I don't use my yard waste bin regularly, since I compost. BUT when I need it, I love having it!	Compost important							
Can one use the extra recycling container for a short time and have it returned after?	Misc							
What happened to neighborhood pickup? That is a terrific program!	Return to NCU							
Where did the money go that was used for yearly yard cleanup---city wide?	Misc							
would be nice during fall time if the yard waste could/would take garbage bags of leaves	Return to leaf bags							
I need the option for a rolloff for leaves in the fall. I'd like to see better recycling enforcement.	Like Enforcement Team	Leaf bin insufficient						
Glass recycling should be free! It's an easy and affordable way to recycle and more economical than plastic, both for the city and the consumer!	Glass should be free							
Weâ€”I just learned that I can get an extra yard waste container!	More education on compost							
I love the free extra recycling cans. I wish glass recycling pick up was free.	Glass should be free							
I wish glass recycling lined up with our regular garbage day. Sometimes we forget and it's a whole month to wait for it to come again.	Service complaint	Glass in Blue Bin						
I think my service is just fine. I appreciate your employees.	General positive comment							

I would love an extra recycling bin!	Misc						
great services	General positive comment						
I dont know why home owners have to pay extra for this, it should be part of the county taxes or something	Provide more cost-saving options						
communication regarding Christmas tree pick-up/winter yard waste pickup options could be improved	More education on compost						
I cannot afford any more than I already pay.	Too expensive						
I don't put my cans out every week, since they do not fill up every week. This saves money and resources since I do not put my cans out and the collectors can drive by. It would be nice to charge by pick up times rather than getting charged for the can size.	Charge more for garbage produced/single individual						
I had no idea I was paying \$7/month for glass container. Plan to discontinue that cost immediately - if you can help, please feel free to pick up the can and discontinue the service at your EARLIEST convenience.	Misc						
most of this we dont know about , you better not raise our fees	Provide more cost-saving options						
please raise our fees and reduce our services, you *. like you did with the neighborhood cleanup program.	Misc						LANGUAGE
Love the extra leaves bins in the fall!	Likes extra leaf bins						
You need to figure out how to recycle plastic bags.	Plastic bag recycling						
How am I supposed to know all these services even existed when you people don't tell me.	More education on recycling	More education on compost					
Recycling cans can be smaller	Smaller blue/brown can						
Thanks for offering the extra yard waste container	Likes extra leaf bins						
We do not generate enough glass to justify having another dumpster.	Misc						
Recycle 4 lyfe homie	General positive comment						
please bring back the yearly yard cleanup program	Return to NCU						
I think people should be fined if they have things in the garbage like food/compost waste, or cardboard or anything that can be recycled. In Europe they are extremely strict with what can go in what can. You will be fined if you don't compost your food waste. I don't think many people know about what can go in the brown can.	Like Enforcement Team	More education on compost					
very helpful to have the extra compost bins for fall. I was unaware and have been bagging leaves and decanting each week.	More education on compost						
We ordered an extra yard waist but were charged for it	Service complaint						
I knew xtra compost bins were available for leaves in the fall, but unaware they were available other times.	More education on compost						
Please bring back neighborhood clean up - we miss it.	Return to NCU						
I have never seen mail communication about these awesome services. Send us all information please! I'm looking forward to it.	More education on recycling	More education on compost					
we note that neighbors and others have extra in back yards/ sheds etc. probably from others moving and leaving cans etc. Perhaps the city could offer a small refund or whatever to get those cans back	Missed collection						
No comment	None						
I think more people would recycle glass if the curbside pickup was free	Glass should be free						
I appreciate the extra compost bin in the fall. It helps a lot.	Likes extra leaf bins						
A flyer or other information on when holiday tree pick-up is would be helpful.	More education on compost						
For small streets like mine, it would be ideal if we could share one big can between homes. The current fee structure does not support that easily.	Every-other-week or share cans						
I live alone and put each of my cans out no more than once every few weeks. I don't feel I should be charged as much as the folks up the street who put theirs out weekly, overflowing with stuff.	Charge more for garbage produced/single individual						
Curbside glass should not carry a charge.	Glass should be free						
again, the call to haul program is asinine. the "dump days" were infinitely better.	Return to NCU						
the recycling use to be good, now you can't put anything in it.	Questions recycling						
I live alone. My cans are picked up about every third week. Seems like I pay for a monthly service that I use one week.	Charge more for garbage produced/single individual	Every-other-week or share cans					

It would be useful to have glass recycling as an integrated (and free) part of the more general service, but the drop-off outlets are a useful alternative.	Glass in Blue Bin	Glass recycling important	Glass should be free	Likes glass drop off			
Please, please, please do not get rid of recycling and composting!	Recycling important	Compost important					
The recycling program is critical to living in a 21st century, modern city. Any talk of elimination is flat out ridiculous	Recycling important	Compost important					
I have been painstakingly filling only one yard waste can each week! I have no idea I could get more than one can at a time	More education on compost						
Too expensive	Too expensive						
I appreciate the extra containers	Likes extra leaf bins						
You took away the neighborhood trash pick up & now you are increasing the charge?	Provide more cost-saving options						
None	None						
Are the extra compost and recycle containers available for short term use, if so what is the lead time?	Misc						
Very happy with the free glass recycling container in my neighborhood. Good location near popperon park	Likes glass drop off						
garbage obviously necessary yard waste overpriced, recycling overpriced	Provide more cost-saving options	Too expensive					
I have an artificial tree. I tried to share extra leaf bins with my across the street neighbor but you would not let us do that.	Service complaint						
Our trees drop leaves at alternate rates. Made me mad.	Likes glass drop off						
Keep the glass pickup at Popperton Park	Charge more for garbage produced/single individual						
I think we should be charged on how much we waste i typically put out the green bin only one time per month	Glass recycling important						
glass recycling should be weekly or bi-weekly	Return to NCU						
I still don't like the change from annual zone pickup to "Call to Haul"	Charge more for garbage produced/single individual						
There should be more rewards for recycling/compost. My family only fills our 40 gallon garbage every other week but we pay the same as if we filled it every week.	Service complaint						
I have an artificial Christmas tree. Also we have called and requested an extra compost can die leaves and we never received it. They mustâ€™ve not written it down or input my request.	Likes small garbage cans	Charge more for garbage produced/single individual					
I believe rates for cans larger than the 40 should be increased more to encourage folks to use smaller cans.	Dislikes C2H	Plastic bag recycling	Recycle more items	More bulky green waste			
Recycling may be costly since plastic bags and glass are not allowed - mixed materials also not allowed. Recycling could be collected bi-weekly. Yard waste doesn't allow tree branches and call2haul is a joke. Their scheduling is months out and often very late, by weeks, for pickup.	General positive comment						
I love composting and recycling	Misc						
Not aware but also have no need for extra garbage and recycling containers.	Provide more cost-saving options						
Used to have curb glass recycling but never use it. Would prefer a small toate for less money.	Provide more cost-saving options						
Why did you get rid of city cleanup and now you want to raise waste collection fees	Waste reduction						
I rarely use the extra garbage cans , I minimize the waste!	Likes glass drop off						
I believe that paid curbside glass recycling is a waste of City resources and should be eliminated. There are a multitude of free glass recycling drop-off locations available to residents throughout the City. All it takes is for our people to give a * and find one.	Misc						
the extra containers would solve my previous comment!	General positive comment						
I like that extra recycling and yard waste bins are free.	Drop-off for leaves; vacuum up leaves	Provide more cost-saving options					
Most northern US municipalities clean up leaves from Sept to November street side after residents pile along the curb. Customers do all of the work for the city. Thus, increased cost for my labor makes no sense.	Misc						
I would love to learn how to sign up for glass recycling.	Likes holiday tree collection						
Please continue tree pick up. Too hard to cut to put in compost bin.	Every-other-week or share cans						
I think there should be a way to have prices be less for single homes with less trash I use the curbside pick up everyOTHER WEEK							

Love to know more about extra compost containers for yard waste cleanup.	More education on compost						
When we moved in and tried to get a brown bin for yard waste, because we were told it should not be thrown in the trash, we were told our location was already issued one. And, if we wanted another one, (when we never had one to begin with) we would have to file a police report. So we filed the requested police report, wasting the officer's time and our own tax dollars, to file a report, to get a case number, on a bin we had never seen and had no idea where it was. Again, only to be charged for this when the city uses it as a revenue stream.	Service complaint						
I had no idea you offered extra recycling bin at no charge, but I think it's great! I think you need to better advertise these services because I only recently became aware of two of these services through a neighbor and had no idea about the others.	More education on recycling	More education on compost					
Do away with garbage collection	Provide more cost-saving options						
These are great! I'm glad I learned about them - they will help me in the future.	General positive comment						
How can I get relief for the waste collection services given my situation. I pay taxes to the city on time every year and have never missed payments	Too expensive	??					
I take my glass to liberty park, how do I get glass picked up?	Misc						
Gargage collection is marvelous and so helpful. Thank you	General positive comment						
I would not use these EXTRA containers/collections/services.	Misc						
Curbside glass pickup should have no charge.	Glass should be free						
What happened to the neighborhood dumpster drop	Misc						
cut back on some of these services to avoid a rate increase	Provide more cost-saving options						
There is no provision for people who do NOT need, or use, most of these extras	Provide more cost-saving options						
Si se cobrara por los desechos del jardin y reciclaje no los usaria	Misc						
Again the fees are too high- it is frustrating that we are looking at increasing fees	Too expensive						
If it wasn't for the glass recycling they would end up in the trash.	Glass recycling important						
I don't need a larger garbage container. I'd like more explicit info about what can go into the recycling container.	More education on recycling						
Glass recycling is too expensive. Only rarely do I actually use it, it's only once a month and hard to remember despite notices, and cost is too high	Glass should be free						
eliminate call to haul and bring back the old curbside service	Return to NCU						
Does my paper & plastic waste actually get recycled or, is this just a "feel good" tactic by the county?	Questions recycling	More education on recycling					
Extra recycling containers & at no charge? NOICE	General positive comment						
I want to get rid of my recycling because it's become so complicated. A lot of stuff gets shipped to China and sits in landfills there.	Questions recycling						
Thank you for letting us have an extra yard waste bin to cut down plastic consumption	Likes extra leaf bins						
Yeah I didn't know about a lot of the stuff, I just know Salt Lake City Enforcement division has given me notice is for yards green waste that I couldn't clean up and take to the dump fast enough because I didn't have a truck. Would've been nice to have a clean yard rather than have my * busted by the city. There's one hand shake the other hand down there? Can enforcement maybe call sanitation and say can you help these folks out? Less bureaucracy more community.	Doesn't like Enforcement Team						LANGUAGE
how do I swap out my 90 gallon container for a smaller one?	Misc						
I'll be looking into using more of these above services, specifically additional/situational yard waste bins.	Misc						
If there is a free glass recycling, it would be nice to know the locations for drop off.	More education on recycling						
The extra compost bins is a nice benefit that I didn't know about	More education on compost						
Extra compost/yard waste containers are a must! I need to call.	Misc						
I would be interested in free glass drop off locations.	Likes glass drop off						
Re: the previous question. I am unqualified to render an opinion as to the importance of recycling/yard waste services. Requiring a triplex landlord to have three garbage cans instead of 1 or 2 large ones is counterproductive and an unnecessary expense. I understand having a minimum so landlords don't underserve, but mine are under-utilized and therefore over paid.	Misc						
Need more of the free glass recycling bins around the city	Provide more cost-saving options						
	Likes glass drop off						

we barely fill the small garbage can for a family of four. Our recycling is always full. paying for larger garbage cans is fair. We have an extra yard waste can and didn't have to pay an extra fee. But we would have been willing to pay a little extra - \$10. It would be nice to have curbside glass recycling but we don't want an extra bin and the money isn't worth it. I would like to be able to switch out stinky, gross, and dirty cans on a regular basis.	Charge more for garbage produced/single individual	Service complaint					
I would love to know more about these programs. Just moved to the area. We are also not sure what can / cannot be recycled and would like more information on that as well.	More education on recycling	More education on compost					
I have paid for glass pick up for over 6 months and it has never been picked up	Service complaint						
Didn't realize I could get a yard waste container. I will use that in the spring. Currently recycling is plenty sufficient.	More education on compost						
Extra compost/yard waste container is NOT available at no charge year round--only 2 cans for 4 weeks or 1 can for 8 weeks in the Fall Only . Never had it offered year round	Service complaint						
If you have to raise prices, why not charge for additional yard waste and recycle bins? Let those who are burdening the system pay for it, instead of offering free services, in effect charging the frugal citizens to cover for those who are producing excessive waste.	Charge more for garbage produced/single individual						
Combining glass & regular recycling would bring SLC in-line with many other cities	Glass in Blue Bin						
Where is the no charge glass recycling?	Misc						
Recycle PLASTIC BAGS PLEASE KEEP THEM OUT OF THE DUMP!!	Plastic bag recycling						
\$21/mo for 90 gallon can is too expensive.	Too expensive						
Do not need compost containers	Compost can not important						
It seems like there is limited use of the glass recycling in my neighborhood.	Misc						
we use the small waste barrel and there have been a few times a larger barrel would be helpful, but not at \$21 a month extra.	Misc						
Basically I think SLC service is great.	General positive comment						
Iâ€™ve seen recycling trucks at the city landfill dumping their recycling loads so why recycle	Questions recycling						
Why would fees be going up? Fuel costs have been stable.	Misc						
As a single person household, I often only put my cans out once a month, So the thought of an increase which will up my rent makes me in unhappy. Also, if the glass recycling cans were available without an extra charge, many more people would recycle and much less glass with him up in the landfill. Finally, I really wish you would re-institute the yearly neighborhood pick up .	Glass should be free	Charge more for garbage produced/single individual	Return to NCU				
You charge for glass recycling containers?!? Recycling should be combined in one bin.	Glass in Blue Bin	Glass should be free					
Donâ€™t raise fees	Provide more cost-saving options						
Glass recycling should be covered by the manufacturing companies and picked up weekly like the rest.	Glass in Blue Bin	Glass should be free					
none	None						
I used glass drop off prior to being in a location that was eligible for a bin, and although we haven't made use of it yet, I appreciate that additional yard waste bins are available should we need them.	Likes glass drop off	Likes extra leaf bins					
Love the glass recycling, probably only put my can out once every 3 months though	Glass recycling important						
N/A	None						
Why charge for extra cans for 12 months and every year the truck does not have to come back and pick up the second can, it is already there for the original pickup	Misc						
I can remember the time we used our own back yard for waste. My new property had a complete car buried in the garage. Still does! I don't use the glass drop-off. It's not convenient so I put glass in the garbage can.	Misc	Reexamine	General positive comment				