

Last Modified: 2019-12-10 10:40:30 MST	Comment Tag 1	Comment Tag 2	Comment Tag 3	Comment Tag 4	Comment Tag 5	Comment Tag 6	Language
<b>Q5 - Do you have any comments on the current service offerings provided by Salt Lake City?</b>							
Don't get the service but still have to pay the price	Misc						
In autumn it is too difficult to get all the leaves in the brown container.	Leaf bin insufficient						
We need a better recycling center here in Salt Lake	Recycle more items						
Wish recycling included plastic bags, and glass	Recycle more items	Plastic bag recycling	Glass in Blue Bin	Glass Recycling important			
It would be good to have recycling for soft plastics/plastic bags and shredded paper.	Recycle more items	Plastic bag recycling	Shredded Paper				
I am concerned about three large trucks coming through my neighborhood every week. This is a waste of energy and contributes to air pollution. The fees are much too high. In order to cut back on fees and decrease the emissions into the atmosphere, could we possibly go to an every other week schedule instead of a weekly schedule?	Truck Traffic	Every-other-week collection or share cans	Too expensive				
i think the city should recycle glass as part of the service	Glass in Blue Bin	Glass recycling important					
No	None						
too big	Unknown						
1. Type of items going in blue recycle bin keeps being reduced. Need to offer more options. 2. City took away the one really great program that did recycle and have green waste removed- the neighborhood cleanup program. Bring it back. This new plan is worthless.	Recycle more items	Return to NCU					
No	None						
You don't provide convenient recycling or disposal service for toxic or possibly toxic substances. These include paint, chemicals and other hazardous substances. What do you think homeowners do with these? As a monopolist in the residential waste disposal market is seeking a rate increase, that's ridiculous! How many homeowners drive to the dump with these items rather than pour them down their domestic drains or street drains? Improve your	Better HHW collection						
Would like to see more recycling	Recycle more items	Recycling important					
we're fortunate to have it. good job. thank you. it's something that can be taken for granted but it makes an enormous positive difference to our way of life.	General positive comment						
I miss the fall leaf bags and pick up. The extra Leaf Can isn't big enough for all of the leaves I have in the fall.	Leaf bin insufficient	Return to leaf bags					
I appreciate the opportunity to receive an additional yard-waste bin in the fall for my leaves. I miss the annual neighborhood cleanup.	Like extra leaf bins	Return to NCU					
no need of brown can!	Compost can not important						
My husband thinks it would be good to only do these services every other week, so people will be more contentious about their waste.	Every-other-week or share cans						
Missed Once this year 2019	Missed collection						
Complained to Dir. missed twice in 1 month - Boasts 97% pick up rate should be high 99%	Missed collection						
Increase types of items to be recycled.	Recycle more items						
Missed twice this year	Missed collection						
why do we need someone to drive around and put surveys on both cans? Seems wasteful.	Doesn't like Enforcement Team						
no, I'm satisfied with the services as they are.	General positive comment						
I wish it were more clear what is actually recycled and what is not so that community members can be a part of the solution. Additionally, I'm not clear where the compost goes and what it's turned into. I would love to use the compost we contribute to.	Recycling important	More education on recycling	More education on compost				
Need to restore the annual junk collection day pick-up!	Return to NCU						
Recycling is pointless, far too limited and most things are excluded. No point in recycling if they are sent overseas and then just buried in someone else's landfill	Recycling not important						
I am concerned about the future and effectiveness of recycling	Questions recycling						
Need to pick up more materials for recycling. Styrofoam in particular.	Recycle more items						
We MISS the once-a-year curbside large-item pickup!! It was really a form of recycling, because most of the stuff people put out got picked up by other people. Now those large items (broken chairs, whatever) become part of the waste stream.	Recycling important	Return to NCU					
I have too many leaves for the can to dispose of in less than three pickups. Green can is too small. Appointments to pick up bulk waste are unwieldy.	Leaf bin insufficient	Don't like C2H scheduling					
A little more detail on what can and can not be recycled. It does say plastic grocery bags on the lid of the blue can. Shredded paper, no? And pizza boxes if not greasy?	Recycling important	More education on recycling	Shredded Paper				
They are fantastic and some of the best in the country, I think.	General positive comment						

It would be great if there was a way to recycle plastic bags and films curbside	Recycle more items	Plastic bag recycling					
The service has been very good.	General positive comment						
Recycling doesn't process everything that can be recycled - need to do better. Same on compost - should be able to include biodegradable items.	Recycle more items	Accept more compostables					
It would be good to have more education for the public on what to recycle. I was placing items in the recycle can that I should not have been.	More education on recycling						
SLC used to pick up in the alley behind our house. It's a steep trip down to the street. Regarding recycle, we hope the city continues to pick up paper.	Alley collection	Recycling important					
The City Sanitation employees are superb. My complaint is that I can't share either a curbside garbage or curbside recycling can with another neighbor, thus saving us money and decreasing the trips/time that the City now expends in garbage removal. I was told I could opt out but I would still be charged monthly. With literally everything increasing cost-wise, it's very difficult for those of us on fixed incomes. Let citizens share cans and put the bill in one person's name! You'd have fuller cans and quicker (and thus cheaper) routes for the garbage guys.	General positive comment	Provide more cost-saving options	Fixed Income	Every-other-week or share cans			
Wish there was a partnership with Wasatch resource recovery that could pick up food waste.	Accept more compostables	Food waste through Wasatch Resource Recovery					
They do a great job and are friendly.	General positive comment						
way too expensive	Too expensive						
I wish there was a way to recycle plastic bags as we did in the past. Also, I wish you would pick up leaf bags after our compost bins are full. It takes me weeks to finally empty all my leaf bags into the compost bin.	Recycle more items	Plastic bag recycling	Return to leaf bags				
We read the local newspaper and would like to keep recycling	Recycling important						
Yes. Bring back the neighborhood pile pickup!!!! It was a much better service than the junk 2 dump pickup. Most of what I got rid of didn't make it to the dump as folks would take from the pile. That service was great! New one is not good.	Return to NCU						
keep it simple	Misc						
Why we paying for recycling if your limiting it	Questions recycling						
Service is very good. Understanding what can be recycled is an ongoing challenge (for all parties concerned!)	General positive comment	More education on recycling					
no	None						
I am grateful for the extra can during leaf pick up since I use both. Do not need either can from Dec.--Mar	Like extra leaf bins	Eliminate winter suspension of compost can					
the fees are already high enough!!	Too expensive						
no	None						
the people operating the trucks are wonderful	General positive comment						
I wish the recycling service continued to allow plastic bags.	Recycle more items	Plastic bag recycling					
Cannot put compostable material (food, corn husks, etc.) in winter	Eliminate winter suspension of compost can						
I was disappointed to see plastic bags were no longer accepted in the blue containers.	Plastic bag recycling	Recycle more items					
it is a pain when the lids are left open on rain and snow days. The containers are heavy to tip over to empty the water out.	Service complaint						
Please return semi-annual curbside debris/refuse clean up. It was a great way for others to upcycle things others were throwing out. The current system, whatever it is, is a failure.	Return to NCU						
I think it would be very beneficial to offer curbside glass recycling.	Glass recycling important						
recycling is becoming more and more difficult to do properly	Questions recycling						
Wish there were a better system for bulky yard waste. The former curbside neighborhood cleanup worked well for us.	More bulky green waste	Return to NCU					
Since they limited the recycling I no longer need a recycling can	Recycling not important						
To save money, you could pickup every other week.	Every-other-week or share cans						
Iâ€™d love it if the city did a better job educating citizens how to properly recycle and compost.	More education on recycling	More education on compost					
Lots of stops and trucks consumes more fuel. Households could consolidate and share containers to lessen stops	Truck traffic	Every-other-week or share cans					
No	None						
If you allow it to be done by private business It would be cheaper and help with tax revenue.	Transition to private haulers	Too expensive					
We are on a dead end street and sometimes they do not pick up our bins on the scheduled day, but when we call the city has sent someone out to empty the bins.	Missed collection	General positive comment					
The men and women who do this work provide excellent service.	General positive comment						

I would like to be able to recycle more of our household waste	Recycle more items						
Yard waste should be year round	Eliminate winter suspension of compost can						
The city should pick up containers in alleys where household has no access to curb.	Alley collection						
My neighborhood has large trees, therefore, there are many leaves in the fall. Most neighbors bag them due to the fact that it would take months to put them in the compost/yard waste can. I think the compost/yard waste pickup is a terrible waste of tax dollars. We do not need weekly pickups for this service. The previous manner to bag leaves was more efficient and the once a year pick can take care of tree branches & bushes.	Compost can not important	Leaf bin insufficient	Return to leaf bags				
We hope the service continues!	General positive comment						
It seems the price is always the solution to any public service problem. how about some other ideas. People on fixed incomes without public service salaries with increases have typically paid their share for decades.	Provide more cost-saving options						
Unclear as to what can go in the blue recycle container	More education on recycling						
I need compost/yard waste no more than once per year but I have to store the container all year long	Compost can not important						
I am not happy about the bulk waste pick up..we have been told repeatedly when we call that they can't service us because we live in a cul-de-sac and since we have to legal room to put stuff on the curb when calling for a puck up and we are told we are NOT ALLOWED to put the items in front of anyone elses home or EVEN IN OUR OWN DRIVE ( being told that is NOT ALLOWED FOR US IN "THIS NEIGHBORHOOD" ( Poplar Grove) yet we have seen the east side neighborhoods where people have put stuff in there drive for pick up and it is allowed..When we ask why diffent standards we get told different rules for different neighborhoods..When asked how than we can avail of service we are suppose to get and we pay for ... we are told we can't..the best they can do is give us one free voucher for a small puck up truck load to the dimp thay we must take ourselves...HOW THE * IS THAT FAIR OR RIGHT?	Service complaint	Reexamine					
We need to develop LOCAL recycling, not shipping it to China and back! Also if it is packaged it should be recyclable!	Recycling important	Recycle more items					
I have nine million leaves that fall every year. One yard waste bin is useless. Two bins hardly make a difference and it takes forever to for the second bin to come.	Leaf bin insufficient						
I moved from Las Vegas in 2018. Republic Services was outstanding there, careful, and consistent. We also had supplemental service every 2 weeks that allowed us to put out bags of garbage that were picked up by hand. Service here is so inferior to Las Vegas. The carriers here drop the cans, leave them far from where they were originally placed and often lying on their sides. As a senior, it's really hard to reach to the ground and pick up the can from the ground. It's entirely possible to place the can back down standing up. The service here is just plain sloppy and if you want to see how it can be done right, every time and consistently, go to Las Vegas and see how a Republic does it there.	Service complaint						
Lots of broken promises concerning what they originally signed up to recycle vs now.	Questions recycling						
I wish we could recycle more products. It is too limiting	Recycling important	Recycle more items					
get rid of recycling	Recycling not important						
Glass?	Glass recycling important						
We are encouraged to grow trees for the health of our air and to provide cooling in the hot months. In fact, our mayor elect will be planting trees on the west side of town. Over the past 20 years, my family has planted trees, nurtured trees, watered trees and pruned trees. Unfortunately, we do not have an adequate manner in which to dispose of leaves in the fall. When orange bags were available, we filled over 150 bags in the fall. This fall I had a "Leaves Only" barrel for each of our houses. Even filling them, plus brown yard waste containers and trash containers, and composting MANY leaves, I was left with piles of leaves that are covered with snow. Is it possible to have a place where we can pile leaves in a neighborhood park? Or borrow additional Leaves Only barrels? Or, as in many cities, put piles of leaves curbside to be vacuumed up once a season? On another topic- I like the Call 2 Haul program a great deal but the restriction on quantity is concerning - once again related to the disposal of yard waste generated by trees.	Leaf bin insufficient	Likes C2H	More bulky green waste	Drop-off for leaves; vacuum up leaves			
City charges too much for garbage collection	Too expensive						
It seems to me that the types of items being asked for in the recycle bin (the blue one) changes quite often.	More education on recycling						
Winter does not use compost cans ---- can we use them for regular garbage	More garbage disposal						
The brown is great. The recycling - disappointed in that it doesn't accept many things that are recyclable (especially plastic bags) and charge an additional fee for glass. You want to increase the fees but consistently decrease service.	Compost can important	Recycle more items	Recycling important	Plastic bag recycling	Too expensive	Glass should be free	
you've cut back on pick up services, and want to raise rates & county/city taxes are being raised too--it's taxing/affect single taxpayers/homes more. There are multiple dwellers in lots of homes near me, so I'd suggest per person rates and/or start reducing the size of everyone's containers--no one should have larger than the smallest size or they should start really paying for the amount of garbage they're producing	Too expensive	Charge more for garbage produced/single individual	Reexamine				
wish we could recycle more, not sure if everything is being recycled	More education on recycling	Recycle more items	Recycling important				
I would love if recycling glass were possible.	Glass recycling important						
The previous pile program was a good reason for neighbors to cut down weed trees, trim good trees, and do other yard maintenance that they no longer seem motivated to do. Would it be possible to do a yard waste only neighborhood clean up type event that would allow people to deal with these larger projects and larger items together? Thanks!	More bulky green waste	Reexamine					

I wish I could recycle more types of plastic	Recycling important	Plastic bag recycling					
no plastics recycling, no annual clean-up - reduced services and higher rates	Plastic bag recycling	Return to NCU	Too expensive				
Hard to believe that services have be! cut -- the annual curbside cleanup -- but you now expect us to pay increased rates?	Return to NCU	Too expensive					
I miss being able to recycle plastic bags. I now have to collect them separately and remember to take them to a grocery store to recycle.	Plastic bag recycling						
What we can recycle keeps changing. i want to do a good job and would appreciate specific updated guidelines.	More education on recycling						
The reduction of recyclable items is concerning. This will increase our overall garbage needs.	Recycle more items	Recycling important					
My garbage can is too big for our needs, we would like to pay less and have a smaller one	Charge more for garbage produced/single individual						
Just deep appreciation. And, it would be lovely if we could recycle plastic bags!!!	General positive comment	Plastic bag recycling					
Please don't discontinue recycling, our planet needs this	General positive comment	Recycling important					
Would be nice to to be able to recycle things like styrofoam	Recycle more items	Recycling important	Recycle Styrofoam				
I would like the option for a smaller recycling and compost bin.	Smaller blue/brown can						
Not happy about what is allowed to be recycled	Recycle more items						
I know how hard it is to recycle, but I wish there was a way to make it more efficient. I hate throwing away food packaging. Is there any avenue to take that puts pressure on manufacturers to decrease packaging so we don't waste so much? Everything that is currently in Costco, Sams, and supermarkets all ends up in the landfill. I wish there was a solution.	Recycle more items	Recycling important					
I wish the recycling had more options for items they take. Would be willing to pay more.	Recycle more items						
With fewer people in the household, offer the option to have garbage picked up every other week or maybe once a month.	Every-other-week or share cans						
Thank you for this service	General positive comment						
Recycling is the right thing to do and we can all do better.	Recycling important						
No	None						
Because the current Call-to-Haul is obviously not working...that program has resulted in an increase in the need to place more items in the regular trash cans, or has forced residents to haul trash to the County Land Fill at their own cost! Because we have traditionally used the smallest trash can (in conjunction with a large, blue Recycle can) we consider ourselves to be "greener" than other residents. However, we were never given the opportunity to upgrade to a larger green can with the new (unfair) Call-to-Haul program - very disappointing, indeed! We suspect that there are plenty of other "green" folk out there who have been "cheated" in the same way with what many consider to be a "blindside". As residents living on the West Side, and members of our community council we have real concerns, and have heard similar concerns from other neighbors (who might not be very computer-savy or who might not really understand English...) The effort to at least communicate in Spanish is a start, but entirely inadequate when changing rates for us "poorer" Westsiders. This is where the previous annual trash pickup was working to eliminate the accumulation of organic and inorganic trash. Where SLC failed to enforce the rules for that pickup (as they have attempted to do for both the brown & blue cans), piles piled up early and all mixed up causing those of us more responsible (greener) citizens to become VERY disappointed in the City's recent approaches. Therefore, we have witnessed an accumulation of trash of all kinds on our properties, that is NOT likely to be remedied through the SLC's current approaches. Something needs to change before increases in rates! The apparent savings resulting from the highly reduced "work" via the Call-to-Haul should be evaluated, results presented to the City's various community councils, and a better survey presented before ANY rate changes could be proposed! I recommend that: 1) everyone who currently PAYS for a smaller green trash can be given the opportunity to upgrade to a larger can at NO additional cost to accommodate for the transgressions created by the (unwanted) Call-to-Haul program; 2) the Call-to-Haul program trash criteria be modified to better reflect actual needs by the community (especially here on the West Side; 3) a more responsible communication with community councils that discloses the actual proposed rate increases, and allows for actual discussion/comments of the kinds of issues/conflicts that I have alluded to in this apparent "venting" rant. NOTE: As there is yet little enforcement of any of these issues, it is possible for our neighborhood to either participate in a strategy of increasing the Call-to-Haul by only placing one small item on their curb, or by placing large/very heavy items in their trash cans...oops! Just sayin'.	Dislikes C2H	West side	Too expensive	Reexamine	More garbage disposal	More bulky green waste	
yes i strongly belive its to expensive now as is,&U THINKING OF INCREASEING EVEN MORE,that is total *,Was,nt the property tax increase enough for you Greedie Bastards?What? u lazy bastards need a Salary increase again? 6 figures is.nt enough?	Too expensive						
keep up the good work!	General positive comment						
Recycling glass would be nice	Glass recycling important						
I am disappointed by the changes to the recycling system, and wish SLC offered more and better recycling. I know it is pricey, but I would pay for it and use it! Battery recycling, plastic bag recycling, etc.	Recycling important	Recycle more items	Better HHW collection	Plastic bag recycling			
I just found out the city is NOT taking paper and they are encouraging people to put it in the trash. This is SO appalling. They should offer other options. I do not support a price increase with less services.	Recycling important						

I wish I could have an extra green waste can year round. I would pay an extra fee for it!	Extra compost bin year-round	Reexamine					
It costs alot	Too expensive						
Not providing leaf pick up in the fall	Leaf bin insufficient						
I appreciate being able to get additional containers for leaves in the fall.	Likes extra leaf bins						
Wish recycling would take glass. Also, the recycling and garbage trucks come very early on Wednesday. Sometimes they've come before I'm even awake. Would be nice to have them come towards the middle of the day.	Glass recycling important	Glass in blue bin	Service complaint				
I wish we could recycle more materials	Recycling important	Recycle more items					
No	None						
what kind of materials can be recycled is very confusing	More education on recycling						
The bins are too big for our driveway. I hate them	Bins too big						
Would like to have the option for more frequent recycling pick ups, or as needed for events like moving or after holidays when the cardboard content increases	Recycling important		Reexamine				
There is NO warning when they are going to stop picking up the brown recycle can until after they stop - some time in January after I have filled it. UGH!!	Service complaint						
Garbage pickup Rocks...Garbage police is a waste of money so is the way recycles are handled and the brown can	General positive comment	Recycling not important	Wasteful - can tagging/checking	Compost can not important			
Well it hit and miss	Misc						
No	None						
it doesn't appear the city is making money from the recycling collections. They should be discontinued.	Recycling not important						
This is a weak survey so far.	Misc						
Very reliable and valuable service	General positive comment						
I've seen people going around and issuing citations if people have incorrect items in their compost/recycling bins. I think this is great	Like Enforcement Team	Recycling important					
I am grateful to have weekly recycling pick up. That bin fills the quickest.	Recycling important	General positive comment					
Compost/Yard waste does not keep up with fall leaves. Re-institute annual cleanup.	Leaf bin insufficient	Return to NCU					
I liked the pick-up in the street rather than getting extra garbage cans for a few weeks.	Return to NCU						
curbside recycling needs to include more items	Recycle more items	Recycling important					
I don't have/need a compost/yard waste bin because I compost myself. I never fill up my garbage bin, could get picked up every other week easily.	Compost can not important	Every-other-week or share cans					
More recycle materials should be allowed. Yearly cleanup should be reinstated.	Recycle more items	Return to NCU	Recycling important				
need a better instructions on what and how to recycle. I am not sure that which i recycle is really recycled.	Recycling important	More education on recycling					
It is insane and backwards that we cannot recycle glass in the blue bins.	Glass recycling important	Glass in blue bin					
Would like to recycle plastics 1-7, and plastic and paper grocery bags	Recycle more items	Plastic bag recycling	Recycling important				
Disappointed that glass and styrofoam are not allowed into recycle bins	Recycle Styrofoam	Glass in blue bin					
I wish there was a smaller recycle bin option	Smaller blue/brown can						
Cost inequity for single person household despite can size choices.	Charge more for garbage produced/single individual	Provide more cost-saving options					
Thanks to the people on my route.. they take good care of me!	General positive comment						
Sometimes they do not fully empty the garbage can, and I am not sure what goes in the recycling can since you keep changing what items will be accepted. I am not sure we need the recycling done at all. I hear some cities are stopping recycling.	Service complaint	More education on recycling	Questions recycling				
Love that we can pay for a small garbage can and have recycling and yard waste included	General positive comment	Likes small garbage cans					
I appreciate that I can recycle cardboard and refrigerator paper packaging products as I know not all municipalities are equipped to recycle these.	General positive comment	Recycling important					
Would hope curbside pickup folks are encouraged to get out of trucks to pick-up cans that they knock over. Would like glass containers also picked up as part of this service.	Service complaint	Glass in blue bin					
It seems a lot of garbage gets put into the blue bins. More education is needed on what should go in the recycling bins.	More education on recycling						
We usually only need pickup every few weeks for garbage and recycling.	Every-other-week or share cans						
I use smallest 40 gal green can maybe 1 time per month so for me current charge is too much	Provide more cost-saving options						

Would like more recycling services; plastic bags, tetra pack containers, Styrofoam. no	Recycle more items None	Plastic bag recycling					
more recycling options should be available - we need to protect our environment!	Recycle more items	Recycling important					
Would like to see plastic bags and film get recycled I am getting charged the same rate even though compost/yard waste isn't used in winter months.	Recycle more items Service complaint	Recycling important	Plastic bag recycling				
I wish the compost/yard waste was year round	Extend winter suspension of compost can						
I am unsure as to current regulations about what can be placed in the blue bin and I feel like it is not easy to find this information online.	More education on recycling						
we would like a smaller recycle bin Sometimes it is unclear when the yard waste recycling occurs, but its probably on the website somewhere. I just assumed it was the same schedule as the garage and recycling.	Smaller blue/brown can Misc						
Love the big trash haul yearly!!! Amazing!	General positive comment	Likes C2H					
Wish Recycling and Yard Waste had smaller can options for a decreased rate as the garbage does.	Smaller blue/brown can						
Better education is needed regarding what items can be recycled. sometimes the trucks pass by without emptying my cans	More education on recycling Service complaint						
If drivers leave anything on road they just drive away. Almost weekly I have to clean up after them. I am at end of street so I get all the street's mess to clean up.	Service complaint						
I use seldom use it but when I need it I need it multiple cans	Misc						
Please always keep us up-to-date on which items we can place in the curbside recycling bin.	More education on recycling						
I'm confused about what is currently recyclable.	More education on recycling						
I wish you recycled glass. I am concerned by reports that the plastic I recycle may not be getting recycled at all but just shipped off to another country. If that is true I would be very dissatisfied. If they are truly being recycled then I would be very satisfied.	More education on recycling	Glass recycling important	Glass in blue bins				
I'm frustrated by the continual changes in recycling. It's hard to keep up and when in doubt I throw it in the trash and that isn't great.	More education on recycling						
There have been a few occasions when my yard waste can was not picked up on the regular schedule and I had to call to have the can emptied.	Service complaint						
The more things we can recycle, the better.	Recycling important	Recycle more items					
Compost/Yard-Waste should be collected year-round.	Eliminate winter suspension of compost can						
Very happy that SLC still takes paper recycling. We also like the glass recycling that we can pay on the Utility bill.	General positive comment	Recycling important	Glass recycling important				
need to recycle styrofoam! NO	Recycle more items None	Recycle Styrofoam					
The city is consistent and reliable	General positive comment						
I'm disturbed by the uncertainty about what is accepted in the blue container. It seems to fluctuate.	More education on recycling						
Recycling excluding plastic kind of defeats the purpose of recycling No	Recycle more items None	Plastic bag recycling					
Yes. The call 2 haul program is not satisfactory. I used it this past year and the amount of garbage you can put out is relatively small. I don't mind the option of only getting to put large items out once a year, but since that is the case I would prefer we can put more out than a pick-up load full. More like 3 or 4 times that. Most of us don't have trucks and getting extra garbage to the dump is not an option. Not satisfied here.	Dislikes C2H	More garbage disposal					
Weekly use of yard waste bin is essential after the end of yearly clean-up.	Eliminate winter suspension of compost can						
Would like more information on what should go into the recycle blue can bin and what should not.	More education on recycling						
Changing recycling guidelines have made it harder to recycle	Questions recycling						
Yes! I'm concerned about changes in recycling in Murray and Draper and want to know they won't affect us in SLC. The blue buns are large! The city needs to make sure we can continue to recycle tin cans and PAPER! It takes us two weeks to fill up our blue can with newspapers, magazines and clean cat food cans. If you limit these items from the bin, it will be worthless to us and we will cancel the service. I'm sure you guys are clever enough to continue to have vendors for these products. We enjoy helping keep stuff out of the landfill!	Recycling important						

The yard-waste can doesn't always get completely emptied no	Service complaint						
I wish there were better curbside recycling facilities. Lots of things can be recycled (there's the recycle on the bags etc) but now you won't accept them. We also have to have a third party to do glass recycling, when it should be provided by the City. In a perfect world I wish we got another plastic recycling bin for all the plastics/bags we need to bring to the store.	None						
by far the majority of SLC residents preferred the old bulk trash pick up program. It's replacement is inferior, inconvenient, and doesn't allow the community to free cycle items and recycle metal wood for firewood, etc.	Recycle more items	Recycling important					
recycling keeps changing what can be collected; never really sure what the rules are week to week	Dislikes C2H	Return to NCU					
less restrictive recycling would be useful	More education on recycling						
The service is so undatisfactory	Recycle more items						
We LOVE curbside recycling! Every city in Utah should have it!	Service complaint						
I wish that SLC would recycle more items.	Recycling important	General positive feedback					
Has missed emptying garbage can 2x in the total of 3.5 years	Recycle more items						
I wish glass was offered without an additional fee	Service complaint						
With all the restrictions on what can be placed in the recycling cans now it is a total waste of tax payer dollars. End the program and stop charging us for it.	Glass recycling important						
I hope they can increase the plastic recycling options	Recycling not important	Provide more cost-saving options					
a "split can" with glass and recycling would be nice	Recycle more items	Plastic bag recycling					
recent changes (not recycling certain plastic materials) is a problem. We do not accept those plastics when ever possible but there seems to be so much of it. If you plan on raising rates I hope it is to acquire equipment to handle said plastics.	Glass in blue bin	Glass recycling important					
Thank you for delivering extra cans for leaf cleanup.	Plastic bag recycling	Recycle more items					
Can't recycle most items	Likes extra leaf bins						
would like glass recycling	Questions recycling	Recycle more items					
Service is excellent, friendly and affordable	Glass recycling important						
We should spend more tax dollars recycling more items and less manpower policing.	General positive comment						
Sometimes they don't completely dump out the cans	Recycle more items	Doesn't like Enforcement Team					
Don't like Call2Haul, don't like rate increase until trying to cut service first	Service complaint						
Your army of trash nazis who open containers prior to pickup is a ridiculous and unnecessary waste of tax money.	Dislikes C2H						
N/A	Doesn't like Enforcement Team						Lanuage
Curbside recycling and curside compost/yard-waste could be picked up every 2 - 3 week intervals. This schedule would have substantial savings of equipment(s) and manpower.	None						
I've had time when the trash cans are knocked over into my flowerbeds after being emptied, but not for a while now. Everything seems to be going very well now	Every-other-week or share cans						
It feels like I'm sometimes I'm unclear about exactly what can be recycled.	Service complaint						
It would be nice if we could use recyclable and/or combustibile bags to collect	Questions recycling	More education on recycling					
On average, we produce very little trash. However, there are times when it would be nice if it were easier to get rid of large amounts of trash at the curbside.	More education on recycling	More education on compost					
I wish we didn't have to pay extra for glass pick up.	More garbage disposal						
our pick up day is Friday. if the holidays fall on Thursday, we should still get picked up on Friday, not Saturday.	Glass should be free						
I don't like wasting time and water to clean recycle garbage before putting it in the blue can. It is also easier for me to throw my recycle garbage into the blue can using the plastic liner bag I have in my house. It helps keep my inside recycle can cleaner. After all, the plastic bag is also recyclable. Why can't I use it to haul out my waste? I don't like paying extra for recycling. If it is helping the city landfill or providing recycling funds for the city, it should be free to us, otherwise, if it can't pay for itself, discontinue it. The brown can is inadequate for fall leaf raking. Over flow leaves end up in the gutters and plug storm drain grates. Having us rake up leaves and getting them off the street should be a great advantage to the city and the city could make it easier for us to dispose of them. Also, by not letting me put my yard waste in plastic bags to keep my brown can clean, my brown can builds a horrible odor that smells up the yard. I understand that you sell the ground up yard waste. If it doesn't pay for itself, discontinue it. Don't pass the cost on to me. I suggest going back to picking up plastic leaf bags in the fall and putting everything into a single garbage can that goes to the landfill. I would also suggest stopping the recycling program if you can't provide that service for free.	Service complaint						
In the fall we use to get extra bags to help clean up the leafs from all the trees that stopped a long time ago now we have to pay for the can witch isn't doesn't hold enough. We also have to pay for the yard waste can for you to make into compost and then sell back to people. Doesn't seem right. About the extra orange bags for leaf collection you should bring those back.	Plastic bag recycling	More education on recycling	Leaf bin insufficient	Return to leaf bags	Recycling not important	Provide more cost-saving options	
I would like the ability to stop curbside service while I am traveling for several months without the requirement that I need to have the water turned off!!!!	Leaf bin insufficient	Return to leaf bags					
	Service complaint	Reexamine					

The city should recycle glass for free.	Glass should be free						
i wish i could recycle shreded paper, grocery bags and styrofoam in my recycle	Plastic bag recycling	Recycle Styrofoam	Recycle more items	Shredded paper			
Concerned about the issues globally of recycling and how city can respond effectively. We love the glass curbside pickup, too. Haven't used call to haul yet but the old system was a serious problem, between illegal dumping, scavenging, and poorly sorted piles.	Questions recycling	Glass recycling important	Didn't like NCU				
What, if any recycle items are actually being recycled and where are they recycled?	Questions recycling						
it would be nice to have detailed information on the specific types of things that can go in the recycle. Like which plastic numbers are allowed.	More education on recycling						
Love the consistant and prompt pick up.	General positive comment						
I also have glass recycling. It only comes once per month which is sometimes a problem if I happen to be out of town. Also the scheduling is the last Wednesday of the month. I noticed many other places it the 1st, 2nd or 3rd Wednesday. There is a 4th Wednesday every month. It would be much easier to keep track of that than having to always figure out the last.	Service complaint						
Keep doing a great job yes.	General positive comment						
	None						
I wish we could recycle plastic bags again	Plastic bag recycling						
I use the smallest garbage container approximately twice a year. The cost associated is not acceptable to me. The implementation of an automatic machine on the truck picking up the container could charge per use.	Charge more for garbage produced/single individual	Too expensive					
I, as a single user do not use the services to their full extent. I hardly have any household waste and fill the recycle can about twice a month. I compost my yard waste so don't even have a can. Wish I could be charged appropriately	Charge more for garbage produced/single individual	Too expensive					
I wish there were more things I could recycle or a guide to help with how to be more earth friendly while using the range of services provided	Recycling important	Recycle more items	More education on recycling				
Curbside recycling doesn't take as many recyclable items as it used to.	Recycle more items						
Unsure about whether my recycling is actually recycled	Questions recycling						
Please clarify status of recycling efforts. Please add rainwater barrel delivery to your service. I know this is a different departments area, but the increased participation by folks is sure to increase	Questions recycling						
Yes. If you are endeavoring to cut costs, consider providing larger garbages and only collecting every other week. This would be more efficient. By collecting once/2 weeks, you will save emissions as well. Recycling also needs to be expanded--NOT eliminated. If collection is kept at 1/week, PLEASE provide actual "small" garbages. The small variety is still almost always too large for our 3 person household.	Every-other-week or share cans	Recycling important	Bins too big				
Better communication regarding holiday pick up. Salt Lake City should do better in recycling more.	Recycle more items	More education on compost	More education on recycling				
great drivers in my area friendly and do some clean up when something is spilled	General positive comment						
This may not be relevant, but we need the OLD once-yearly PILE program back for yard waste	Return to NCU						
Would like glass recycling and leaf pick up	Glass recycling important	Drop-off for leaves; vacuum up leaves					
We should have any can to recycle plastics. We have no place to recycle a lot of plastics. I avoid using grocery plastic bags which can be recycled. But many items are wrapped in plastic and that cannot be recycled	Plastic bag recycling						
only have recycling	Recycling important						
It's frustrating that you've eliminated certain recyclables even though they are marked as recyclable.	Questions recycling	Recycle more items					
Need free glass recycling	Glass should be free						
More needs to be offered to commercial properties so they can do their share too	Reexamine						
Things change so much with recycling that I never know what I can recycle and what I can't	More education on recycling	Questions recycling					
My yard people routinely haul my yard waste away. I pay them for that service (far more convenient for this senior citizen than having to wrestle the can) but I have to pay for the can I rarely use anyway. I wish there were an opt-out.	Compost can not important	Provide more cost-saving options					
Take in glass recycling and more clippings off the ground.	Glass in Blue Bin	Drop-off for leaves; vacuum up leaves					
Wish glass recycling was picked up as well (even if it was once a month)	Glass should be free	Glass recycling important					
We need to do better with Glass recycling.	Glass recycling important						
Would love if we could put plastic film into Blue Recycling	Plastic bag recycling						



Sometimes our recycle can is overfilled and don't know where to drop off, also what to do if accidentally don't get cans out in time	More education on recycling							
It would be nice to get an updated list on what can be recycled and procedures do's and don'ts keep it simple	More education on recycling							
stick to basics please. warm & fuzzy "programs" are useless and expensive	Misc							
I want more recycling and would like commingled like in California	Provide more cost-saving options							
Glass is super frustrating!! Ive been dissapointed with the Call 2 Haul Bulk Waste Collection services. I prefer what we had in place before. Now it is more burdensome for us to take advantage of this benefit. At times there have been items left in front of various neighbors homes waiting for pick-up and it appears messy when compared to the previous program where my neighborhood appeared "messy" for one week and then it was complete. With the new program, it feels as if the trash piles left within the neighborhood took place all summer long with one neighbor taking advantage and then a week later another neighbor would then have piles of garbage in front of their home and the cycle would continue throughout the neighborhood.	Recycle more items	Recycling important						
We own a one acre lot with lots of trees. At most we can get only 2 cans for leaves in the fall. There should be a mechanism for paying for more than two cans in the fall.	Glass recycling important							
Very limited recycle items. Also separating films from items, reduces the number of items we recycle	Dislikes C2H	Return to NCU						
I had an issue with garbage still left in my can after the driver emptied it. I called and they immediately got a hold of the guy and sent him back. He was so nice and helpful. I had packed the can too much so when his claw picked up the can it pressed the items together so they wouldn't fall out.	Leaf bin insufficient							
You have a very BIG job and it is been done well.	Plastic bag recycling	Recycle more items						
Would appreciate leaf collection beyond what we can fit in our yard waste can	General positive comment							
Is our recycling actually being recycled or just shipped overseas for other countries to deal with?	General positive comment							
No	Leaf bin insufficient							
Great system, the only part I have to watch is people putting dog poop bags in the recycling and compost.	Questions recycling							
Is the recycling really being recycled? There are some rumors that it all goes in the landfill.	None							
More information on glass recycling	Misc							
do not raise the rates. the collection cost should be included in what we pay for property taxes	Questions recycling							
I do wish we had some more plastic recycling options	Glass recycling important	More education on recycling						
You're the best. Though hate to see your staff working on holidays.	Provide more cost-saving options							
The garbage pick up is missed about once a month. We call and they come back but it seems to happen more often.	Plastic bag recycling	Recycle more items						
damaged can replacement should be faster. glass should be included in recycling. kitchen compost should be accepted in yard waste.	General positive comment							
Very efficient and consistent.	Service complaint							
The recycling is hardly worth it as there are so few items available to recycle	More education on compost	Glass should be free						
I am a single person household who has to pay the same rate as someone who has 6 people living in a home..	General positive comment							
Concerned that certain plastics are not accepted for recycling	Questions recycling	Plastic bag recycling						
I miss the yearly yard pickup	Charge more for garbage produced/single individual							
Recycling needs to incorporate glass without a fee. Compost needs to accept industrial compostables.	Return to NCU							
Better circulation of holiday pick up schedule	Glass should be free	Accept more compostables						
No	More education on compost							
I was disappointed when you changed policy not to allow plastic bags in the blue barrel anymore. However, I do now take all of that to the market to their recycling of plastic bags. I am concerned however that maybe not everyone is willing to do that and so the millions of bags may now be in the landfill. I vote for Salt Lake City to ban plastic bags completely. Other cities have successfully done this in the nation. We can't let this problem slide. Thank you.	None							
Very disappointed that we are no longer recycling plastic	Plastic bag recycling	Recycling important						
I think we should be able to recycle the plastic bags	Plastic bag recycling	More education on recycling						
too expensive, could use private company and get it cheaper. don't raise rates stop giving your employees raises/cut costs	Plastic bag recycling	Transition to private haulers						
	Too expensive							

recycling could be more comprehensive, that is allow more plastics, styrofoam	Plastic bag recycling	Recycle Styrofoam	Recycle more items				
We should be able to recycle plastic bags.	Plastic bag recycling						
Cost to much	Too expensive						
I wish glass recycling was included.	Glass in Blue Bin						
Glass recycling locations need to be increased. What about solvents, light bulbs, and ewaste	Likes glass drop off	Better HHW collection					
The city should provide compost bins at all the farmers market to encourage people to compost and allow those in apartments that can't get the compost bins in their building!	Accept more compostables	Compost important					
I'd like way to recycle soft plastics (and reduce my own use of them).	Plastic bag recycling						
I think SLC does a great job.	General positive comment						
I often don't need any service for several weeks in a row. I would prefer to pay on a weekly basis.	Every-other-week or share cans						
No	None						
Please consider saving money by picking up refuse less frequently, like every other week. It generally takes me weeks or months to fill the brown and blue cans; neither of which contain rotting meat, pet poop, diapers, or other stinky items.	Every-other-week or share cans						
Too expensive, garbage not picked up regular, garage can replacement slow, too expensive for seniors	Too expensive	Service complaint	Fixed income				
My yard bin is insufficient in the autumn. I wish recycling took plastic bags	Leaf bin insufficient	Plastic bag recycling					
Pickup is too early in morning and not often enough	Service complaint						
I need more information about what & what not to put in the recycling bin.	More education on recycling						
Updated information on what should go into the recycling bin would be useful	More education on recycling						
No	None						
Concerned about the collapsing international recyclables market.	Questions recycling						
Please do not raise the rates	Provide more cost-saving options						
Great job! Keep up the good work!	General positive comment						
To save money why not alternate weeks for recycle and waste pick up mulch twice a month take the savings to upgrade instead of raising costs.	Every-other-week or share cans						
I have to wait several weeks to rid my yard of leaves in the compost bucket. I also see people fill their compost bucket and then their garbage cans with compost. Recycling should also include glass, like other states do.	Leaf bin insufficient	Glass in Blue Bin					
SLC stops brown can service in Jan Why don't you leave full year service but have the green can pickup empty the brown can during that time off. YOU KNOW we just use the green can for green material because yard cleanup doesn't end. So just empty the brown can at same time of green can until your yard waste program starts up again.	Eliminate winter suspension of compost can						
We are behind the nation and the world in our reduce, reuse, recycle rates and are some of the largest producers.	Misc						
curbside garbage is great. for curbside recycling I would prefer material separated bins including glass to improve the recycling stream inputs. Curbside compost should not be cancelled over winter. I do a lot of pruning in late winter and there is no collection. Maybe every second or at least once a month over winter instead of zero service.	Glass in Blue Bin	Eliminate winter suspension of compost can					
The compost collection is suspended too soon in the winter, which can make it challenging to compost leaves, especially when they fall later in the season. We stash our leaves in big bags and slowly feed them into the bins. Usually we run out of time and we have to wait until spring to start up again feeding the leaves into the brown bin. We are dedicated composters! Would be great if SLC offered a way to allow residents to compost all our leaves each week. We moved here from Ann Arbor MI, and they picked up fall leaves in the tall brown paper bags *in addition* to the compost bin in the fall.	Eliminate winter suspension of compost can	Leaf bin insufficient	Drop-off for leaves; vacuum up leaves				
Glass should be included and more yard waste containers in the fall for leaves	Glass should be free	Leaf bin insufficient					
Leaf removal - every year I have 45 bags of leaves because of 2 Cottonwood trees - I would like To have the curb side leaf bag pickup like we used to have	Return to leaf bags						
I wish our system could recycle more products and compost more products similar to Portland Oregon.	Accept more compostables	Recycle more items					
want to be able to recycle as many types of material as possible	Recycle more items						
none	None						
Occasionally miss our street.	Missed collection						
The services are good but somewhat over done.	Misc						
we need either individual containers or neighborhood containers for glass recycling	Glass recycling important						
curbside recycling requirments to strict on whats acceptable	Recycle more items						
Curbside recycling could be reduced to every other week to save money and not increase rates.	Every-other-week or share cans						
I do not prefer the new program for Neighborhood Cleanup; would like to see you go back to the previous system. (Mostly concerned that you have placed too many limits on volume and type of material accepted.	Return to NCU						
None	None						

It's great unless you have a big yard with lots of trees. Summer months it works great with 2 bins.	Likes extra leaf bins						
It would be nice if we could recycle styrofoam.	Recycle Styrofoam						
glass should be part of recycling	Glass in Blue Bin						
We have had one or more of our bins missed before	Missed collection						
I like the old system of receiving special bags for pick up of leaves at curbside	Return to leaf bags						
clean up the leaves in fall created by YOUR city trees. (street sweepers)	Drop-off for leaves; vacuum up leaves						
Would be great if curbside recycling was equipped to take shredded paper. And if compost was able to take biodegradable baggies.	Recycle more items	Accept more compostables	Shredded paper				
Stop raising prices .. a general check of the bins insure non leaking	Service complaint	Provide more cost-saving options					
Rates are already too high for seniors.	Fixed income	Too expensive					
Recycle more plastics like grocery bags and similar plastics.	Plastic bag recycling	Recycle more items					
I would like more things to be recycle-able.	Recycle more items						
Recycling is useless. They won't take 90% of what we need to recycle.	Questions recycling						
Great job. Thanks!	General positive comment						
The recycling program seems useless because of all the restrictions.	Questions recycling						
Recycling truck didn't show up a couple of times in the last 2 months.	Missed collection						
I am often confused about what we can recycle and what we can't. Your attempts to clarify don't address all that's available to recycle.Maybe refer to the numbers on the bottom of containers?	More education on recycling						
The blue bin and the brown bin should be eliminated If they are not cost effective, everything should just be dumped into the green bin	Recycling not important	Compost can not important					
I'd love to have year round compost pickup (maybe monthly) to avoid sending food scraps to landfill	Eliminate winter suspension of compost can						
use the plastic recycling plant in North Salt Lake so we can recycle the ubiquitous plastic bags. Boise makes it work, and they're not as conveniently located.	Plastic bag recycling						
We have reduced our waste by half and only put out cans every other week. Is there a reduced rate available?	Every-other-week or share cans	Charge more for garbage produced/single individual					
Too many restrictions on recycle waste we have so little I'd just prefer doing away with it and saving us some money	Questions recycling	Recycling not important	Recycle more items				
get more strict on recycling then raise rates? um NO	Questions recycling	Recycle more items					
It's too bad that plastic bags are no longer able to be recycled.	Plastic bag recycling						
Recycling should be encouraged. I shouldn't have to pay more for curbside glass recycling. Let me do it once a month for free. I'd rather pay more for garbage recycling to discourage that and have recycling both glass and plastic be free.	Recycling important	Glass should be free					
It is bad when the container lids are left open on rain or snow days. The containers are heavy and awkward to tip over to empty water out.	Service complaint						
Why when one requests a "leaf can" in the fall, the City is so demanding either to have the can for one month or two months....when in fact they don't bother to pick them up at the end of leaf season till months later, Case in point I have always requested a "leaf can" till Jan 1st. Well every year that "leaf can" sits in front of my house EMPTY till at least February before they come pick it up and haul it away....this is also after many times calling in and telling the City are you ever going to come pick it up.	Service complaint	Missed collection					
We need leaf bag pick up and the bulk waste pickup returned semi annually!!	Return to leaf bags	Return to NCU					
Your rates are already to high we. Don't need additional charges added to already high rates.	Too expensive						
Fall leaves can be problematic. I don't have space for an extra can.	Drop-off for leaves; vacuum up leaves						
Service is good	General positive comment						
We love being able to easily recycle many materials, including yard waste	Recycling important	Compost important					
yes, we believe the person who monitors garbage disposal via the segway or Prius is a waste of time and resources and a breach of trust. Also during fall months, city should double green waste pickup to twice a week and decrease garbage and recycling pickup to once every two weeks.	Doesn't like Enforcement Team	Leaf bin insufficient					
Better options need to be considered for plastic recycling.	Plastic bag recycling						
I would appreciate glass recycling being offered curbside without an additional fee.	Glass should be free						

You barely allow anything for recycling and you complain almost no matter what we do so we are done recycling yet you still make us pay you for it, when in reality you should be paying us since you require it to be so clean and neat and perfect and unbagged (!)	Questions recycling						
Porqu� tienen que cobrar m�s no es posible qu� quieran subir tarifas podrian explicar el motivo.el porqu� suben las tarifas	Too expensive	Provide more cost-saving options					
i think there is an overall misunderstanding of what is recycleable and what is not	More education on recycling						
Glass recycling should be free. Fines should be imposed for people disposing of recyclable items in garbage.	Glass should be free	Likes enforcement team					
It seems like there are very few items that are accepted in the recycling program these days. I'd like to know more about why this is so.	Questions recycling	More education on recycling					
Yes, I think the recycling is confusing. Being told a year ago that we no longer take plastic bags is very confusing. What does this mean? No bags? Or just grocery bags? It would be more clear to say we don't take numbers for or 6 or whatever. We do take one two and three. We should be stating what is acceptable with the guidelines that are written on plastic. If we don't take certain plastic that should be specified. No more plastic bags? Don't get it.	Questions recycling	More education on recycling	Plastic bag recycling				
We just think there are a lot of things we can't recycle that could be recycled	Recycle more items						
We no longer use the recycling or yard waste bins due to the hassle it has become.	Questions recycling						
I usually have leaves beyond the time frame of the yard waste pickup. I also don't quite know the rules for Christmas tree pick up.	More education on compost						
Although we live in a duplex we only use 1 garbage small and 1recycle	Misc						
As you are aware, what I can recycle has been limited.	Recycle more items						
Yes. When I moved here 27 years ago, I received two packages of leaf bags, with more available if needed. Then it was 2, with no more available. Then one, and now none. I used to bag up my leaves and set them out on the curb for pick up. Now I get to haul them 10 miles down the road. Bulk pickup ("dump day") was twice a year; once in the spring, once in the fall. Then once a year. Now, not at all. Which doesn't matter, because dump day won't take anything more bulky than 1 used paper towel anyway. I'm lucky, I have a pick up. I can get to the dump on my own. but many of my neighbors are just screwed. As time has gone, two things have remained constant; my property taxes go up, and my services go down. Now you say you're going broke. Why? What magic formula did they use in this neighborhood 30 years ago that you no longer have access to? Because you aren't paying for "services", because there aren't any left...	Reexamine						
I resent subsidizing the State and Church's water bills.	Misc						
No	None						
Not enough options on what I can recycle.	Recycle more items						
I would like to see better education on recyclable products to help me recycle.	More education on recycling						
I wish more could be recycled	Recycle more items						
Unclear what is getting recycled	Questions recycling						
they do a good job	General positive comment						
Because you keep limiting what can be put in recycle can, more landfill waste is created.	Recycle more items	Questions recycling					
When I moved in the construction people for the last owners put a bunch of unauthorized material in my recycle and yard waste bins. I'm not sure how to empty those..	Misc						
adequate, but not deserving a rate hike	Misc						
Would be nice to start support for more plastic items (like supermarket bags). Glass need to be in the same recycling can on the same day...parking is hard I can't have cans out all the time.	Plastic bag recycling	Glass in Blue Bin					
I understand that plastic bags cause issues with the other recycling, but I would love a convenient solution so that we can recycle them curbside.	Plastic bag recycling						
Would be more satisfied if you recycled more/varied items rather than cutting what you recycle.	Recycle more items						
Don't raise my rates	Provide more cost-saving options						
Bring back the annual yard/waste pickup week	Return to NCU						
No	None						
No sure sometimes when they pick up recyclables.	More education on recycling						
I hear that China is no longer taking recycling so the recycling goes to the landfill anyway.	Questions recycling						
I shouldn't have to print and fill out a form to opt out of yard waste	Service complaint						
confusing to know what can go in recycling can as guidelines shift constantly and there are no clear directions	More education on recycling						
Your drivers are AWESOME! The alleged 'Recycling' is pathetic. All of the restrictions and refusal to pick up and recycle things that are so damaging is ridiculous. Prices should be insanely reduced for this if you're not going to offer this as a true service.	Questions recycling	Recycle more items					
I put my cans out only every other week - not enough garbage for weekly pickup	Every-other-week or share cans						

We're happy with the current service.	General positive comment						
First, I'm not satisfied with the termination of the neighborhood clean-up program. The new "call to haul" is a joke. There are too many restrictions with the new program. The neighborhood clean-up program forced residents to discard waste items; now with call to haul the amount of waste discarded from neighborhoods is less, which means it's building up in our city. At some point the city will incur the cost to discard all of the waste not removed because people put off call to haul or the limits on the program prevent the discard of the waste. Save now, and pay twice is much later is a horrible plan and should be reversed. I would support an increase in fees if the neighborhood clean-up is reinstated. The recycling program needs to be expanded to cover plastic bags and glass. The yard compost pick-up needs additional attention from the truck drivers. They are trying to go to fast when emptying the cans, therefore many of the cans do not empty completely. In addition, the seasonal additional yard cans should be more flexible. For example, I have a large amount of leaves each fall and I need 2 additional cans for 6 to 8 weeks, depending on weather. The current program only allows for 1 can for 8 weeks or 2 for 4 weeks why does it matter, if a resident needs 2 cans for 8 weeks, its the same time and cost to the city to drop-off the cans and pick them up.	Return to NCU	Dislikes C2H	Glass in Blue Bin	Plastic bag recycling	Leaf bin insufficient		
recycling - blue is extremely limited --put it out once a month--due to restrictions	Recycle more items						
I do not feel there should be an increase in the rates when our current service is unreliable at best. There are numerous times per year that one or many of our cans are simply not emptied during the normal weekly pickup. I have called in after these incidents and always get someone on the phone just making excuses and acting like its my fault my cans were not emptied. Until our current waste service is reliable we should not incur an increase in our rates. Also the city did away with a very valuable program, the old neighborhood cleanup program. The new call to haul program is a joke and the limitations of the program virtually prevent most stuff from falling under the guidelines the city will dispose of.	Missed collection	Dislikes C2H					
No. I think it is adequate for my house size. Maybe offer twice a week pick up for yard clippings during the fall (Oct to Nov) leaf racking season.	Misc						
Would like to see all paper recycled into Donald Trump toilet paper.	Misc						
Some drivers try to hurry too fast and drop the cans on the lawns. If you're not home for a while it kills the grass underneath. Also, too fast drivers spill trash and leave it then we get to clean it up.	Service complaint						
Love the extra leaves only buckets in the fall	Likes extra leaf bins						
The bags we used to be able to use were more helpful. The curbside yard, tree branches, and unused or broken household items were easier to put out once or twice a year were better. There could be recyclers to pick up items that could be worth money, that could bring in extra money for the city. The scavengers who would go pick up items from piles of trash on the street made a lot of money, that the city could have earned instead. Also, What about bigger trash cans and the garbage trucks only coming once every 2 weeks. People are suffering on limited incomes and raising prices for garbage pick up is not the answer. These are a few suggestions to help you keep the prices down so that you don't have to raise prices. You could even have a warehouse that useable items from the yearly or bi-yearly curbside pick ups could be taken to where the public could go to buy items that could be useful to them. This could also bring in more money to the city.	Return to leaf bags	Return to NCU	Every-other-week or share cans	Fixed income			
Very happy with the curbside offerings. Wish we still had the annual large garbage pickup.	Return to NCU						
to many items that should be recycled are not allowed	Recycle more items						
SLC needs to seriously consider a waste-to-energy plant like the ones in Europe.	More garbage disposal						
you should recycle all plastic, ALL	Plastic bag recycling						
I know that it is difficult to recycle many things but every other city we have lived in has recycled glass. We need to find another way to use our plastic recycling. Putting it in then and fill is driving me crazy.	Plastic bag recycling	Glass recycling important	Glass in blue bins				
I think they are very convenient	General positive comment						
I would love bins for leaves in the fall	Misc						
No	None						
With the \$500+ property tax increase due this year, it seems like a bad time to consider any increase in property-related service. As a senior on SS, my income cannot be stretched much further!	Fixed income						
We don't need compost/yard waste. It is inside the house filled with teddy bears.	Misc						
We are not happy with the change of trash pickup once a year	Dislikes C2H						
yard waste should not be charged from December to March	Provide more cost-saving options						
well done	General positive comment						
I don't want any more of my money going for trash collection that is basically automated anyway.	Provide more cost-saving options						
Recycling - should take glass; compost - during the fall, more pick ups or some other solution to help with leave disposal	Glass in Blue Bin	Drop-off for leaves; vacuum up leaves					
smaller cans should be taxed at a smaller rate	Smaller blue/brown can	Provide more cost-saving options					
I'm very sad I can't put plastic or plastic bags in the recycling trash can anymore	Plastic bag recycling						
Would use more yardwaste compost. Need a once a year pile program for green waste.	More bulky green waste						
I would like an even smaller garbage can.	Bins too big						
curbside recycling should include glass, and a way to recycle plastic grocery bags.	Glass in Blue Bin	Plastic bag recycling					

Recycle is getting too picky. Soon we'll be back sending everything back to the land field.	Questions recycling	Recycle more items						
some need for longer pickup of yard waste	Eliminate winter suspension of compost can							
I'm unsure if recycling is currently cost efficient. If it's not, then why are we doing it?	Questions recycling							
they miss my house when it is on the curb many times	Missed collection							
they have broken our trash, recycling and waste cans	Service complaint							
Still confused as to what is qualified waste in the 'curbside' recycling container.	More education on recycling							
If your going to raise rates the recycle program is *, it needs to be looked into on every level. There are products that are recyclable that you don't allow and if rates rise there needs to be a glass recycle included not added for more money.	Glass should be free	Recycle more items						Language
Would love to see composting expanded	Accept more compostables	Compost important						
I feel that the garbage, yard waste and glass recycling programs are very good but it would be better if the city took ALL recyclable items.	Recycle more items							
I need a smaller garbage can	Misc							
no, complaints. satisfied w/ service.	General positive comment							
Seems that not much is actually recycled.	Questions recycling							
I want to recycle more than newspaper and plastic milk bottles.	Questions recycling	Recycle more items						
Need option for more leaf buckets	Misc							
Would like to see unified glass / plastic / metal recycling	Glass in Blue Bin							
It seems like a lot of cans get skipped in the Avenues. Sometimes our entire side of the street gets skipped (about 2 times this year? maybe 3)	Missed collection							
We would love for more things to be recycled (film plastic, glass)	Plastic bag recycling	Glass in Blue Bin						
Totally satisfied	General positive comment							
The can I have is too large for my needs and was never changed when I bought the house from the previous owner. It's filthy and has screws sticking out of it. The yard bin was left full of styrofoam from the previous owner as well, and I got the "naughty" note. This is not something I've experienced in any other municipality. Help with periodic excess recycling would be a good service to provide in a city where the houses are old and don't have a great deal of storage. Cans are frequently left to fill up with rain or snow after service - not acceptable.	Service complaint							
I think it's more important to educate people in a better more creative way on what can and can't go in these garbage cans. Something visual in the garbage can?	More education on recycling	More education on compost						
Recycling bin is too big, yard waste only used in the fall. Limited space to store.	Smaller blue/brown can							
Prefer neighborhood street side clean up weeks	Return to NCU							
It is hard to understand and find information about what could be put in the recycle bin.	More education on recycling							
Would like to have glass recycling in regular curbside recycling.	Glass in Blue Bin							
Keep searching and educating the public on best practices and our possibilities with recycling.	More education on recycling							
Need enhanced ability to recycle a variety of plastics, not just the few we are paying for.	Plastic bag recycling							
I wish we had more recycling options	Recycle more items							
Recycling should all be free. Glass should be free too. Money is made on this.	Provide more cost-saving options	Glass should be free						
I wish recycling took more plastic	Plastic bag recycling							
I particularly appreciate being able to recycle, and to compost	General positive comment							
What am I supposed to do with raked up leaves? Apparently, no one will pick up the bags of leaves.	More education on compost							
We would use smaller if you offered them	Bins too big							
sometimes, although rare, my recycle doesn't get picked up. That bin is usually full each week.	Missed collection							
We would like to see more information out to the public on what is recyclable now and options for more kinds of recycling	More education on recycling	Recycle more items						
With the limited amount of items that can be recycled why bother?	Questions recycling							
don't change anything, unless you wish to make things cheaper.	Misc							
most of the time I find my cans tipped over. I believe this is caused by the truck. When it rains or snows there is water in the can. Often the top is not closed and water gets in. Not fun to clean up.	Service complaint							
What goes in the recycling should be better and glass should be included	Recycle more items	Glass should be free	Glass in Blue Bin					

Would like to see more compostable items.	Accept more compostables						
Unhappy with changes limiting what we can recycle	Recycle more items	Questions recycling					
I think the recycling program needs to be made more efficient	Questions recycling						
Don't need pick up every week. Could use smaller bins	Every-other-week or share cans						
Not being able to recycle plastic bags is an inconvenience	Plastic bag recycling						
I wish you didn't have to pay extra for glass recycling	Glass should be free						
I live on a small, interior street. We pull our bins out to another small street, which sometimes is not serviced on snow days...	Service complaint						
If they would not say they are recycling items when they are not. Just to keep us in the mood to recycle. Because the truth that china is going to take the items is not realistic. But then you add onto the cost and you actually are tossing it in the trash	Questions recycling						
changing recycling rules due to recycling processes are hard to follow. Need a consistent message on what can/cannot be recycled.	More education on recycling						
Better recycling and composting options are needed. We need to make composting available not jut to homeowners but also make it available at parks, farmers markets, etc for free so more people can compost. Shameful that glass is so hard to recycle.	Accept more compostables	Recycle more items	Glass recycling important	Compost important	Recycling important		
Things are good! My can's in bad shape, and I wonder if there's a way to work out less frequent pickups in order to offset cost increases, though...	Every-other-week or share cans						
Would like to be able to recycle more things, like plastic bags instead of having to take them to Smithâ€™s	Plastic bag recycling						
The previous city I lived in picked up trash twice a week for the same price. The recycling sometimes ends up on the street because items are not bagged.	Misc						
It would be nice to have an occasional cleaning of the cans since they get really stinky and I donâ€™t want to send stinky water down the street or on my lawn .	Service complaint						
sometimes cans are tipped over or put back far out into the street.	Service complaint						
Salt Lake City needs to offer more services for items to be recycled such as styrofoam, plastic film, and glass at a reduced rate not a separate can	Plastic bag recycling	Recycle Styrofoam	Glass in Blue Bin				
I live on the alleyway side of Boulevard Gardens, and I DO NOT receive any "curbside" pickup at all. I have to move ALL THREE cans to my neighbor's property to have my garbage picked up. And sometimes that is impossible because of neighbors parking their cars on the street. The city has cancelled "curbside" pickup for me and 12 of my alleyway neighbors, and now they want to charge us more... It seems to me that someone was hired in the last year at the garbage department, and is now implementing his/her ideas.	Alley collection						
Have the time there is still garbage let in my can when they pick it up	Service complaint						
I dont get home until late on tuesday nights from work (11-midnight) So I move the garbage cans out wednesday morning. I usually get it out there without seeing the garbage man but on two occasions I beat him out there but he saw me 3 houses down and honked and shook his finger at me saying he wouldnt pick it up. I asked please and was confused because I beat him out there and he said you didnt make it on time.. And he drove off without emptying our full garbage cans.	Service complaint	Missed collection					
Yes, bring back yearly cleanup!	Return to NCU						
I wish the compost would continue all year long. Iâ€™d be happy to drop off compost somewhere during the winter months.	Eliminate winter suspension of compost can						
A standard monthly fee for services would be better than the daily rate currently used since the billing periods vary so drastically month-to-month.	Misc						
we need this service to keep our cities clean	Misc						
Never sure what day garbage service will be on the weeks there is a holiday.	Misc						
I really miss the curb big yard pick ip	Return to NCU						
Items that can be recycled are getting more and more restricted	Questions recycling						
The drivers of the trash trucks that come through the neighborhood have always related well when I've approached their truck to talk to them about whatever matter is occurring at that's germane that moment in time. I think in the 10 years I've had an account with you I've talked to the driver a total of four times. The one concern I have is sometimes the Public Utilities forces their drivers to start their route earlier than normal and so they come by the house earlier in the morning than normal and thus they miss our trash can. If the Public Utilities allows its drivers to start at their allotted time, there would be less chance of the driver missing our trash can.	Missed collection						
I would love to see the city include glass recycling as a standard, and to have recycling facilities in the city that can accept a wider variety of materials.	Recycle more items	Glass in Blue Bin					
The service is fine... home owners are constantly being hit with tax increases... no accountability in govt spending	Misc						
I need more than one compost can for about 2 months in the fall. The rest of the year one is perfect.	Misc						
I would like to see expanded recycling services	Recycle more items						
It's great! Please don't take anything away!	General positive comment						
The recycling program is a joke. We donâ€™t like to use it.	Recycling not important						
I love that I can call in the fall and receive an extra leaf can. Thank you!	Likes extra leaf bins						
apparently, recycling could be expanded to include things like styrofoam	Recycle Styrofoam	Recycle more items					

I do wish we could recycle plastic bags, however I do realized the global issue with no facilities to process these bags	Plastic bag recycling						
Glass should be included	Glass in Blue Bin						
There are ways to make cuts to expenses without cutting services that are not being utilized	Provide more cost-saving options						
SLC is doing a good a good job with our garbage collection.	General positive comment						
I wish we could recycle more types of plastics, 3-7.	Plastic bag recycling						
Send info out once a year on how we can get more involved in recycling activities and tour local waste/processing facilities	More education on recycling						
Nunca sacan toda la basura siempre queda la mitad de los 3 botes	Service complaint						
Bring back recycling plastic bags! Wish the lawn bin was bigger- gets filled up so quickly	Plastic bag recycling	Leaf bin insufficient					
Not enough room for yard waste, especially during fall months.	Plastic bag recycling						
Plastic film and no shredded paper still make it hard to recycle. Really disappointed glass recycling is not included.	Glass in Blue Bin	Plastic bag recycling	Recycle more items	Shredded paper			
Yes my salary does not change and your rates go up the county is raising property taxes and my salary does not change what do I do? My question is. With the added population that seems to be expected, why are we NOT creating a workable solution for the #3-7 recyclables? I used to have the smallest	Fixed income						
it is very confusing what is and is not recyclable. It seems to change constantly	Plastic bag recycling More education on recycling	Questions recycling					
Fall needs additional options besides requesting an extra can. Storing leaves and adding to yard waste once a week leads to multiple problems.	Leaf bin insufficient	Drop-off for leaves; vacuum up leaves Provide more cost-saving options					
I would like it if more recycling products were accepted. I don't always use the compost bin and so I'd like to pay less for this service.	Recycle more items						
If raising rates you should replace containers that are broken	Service complaint						
I'm aware that recycling is undergoing big negative market changes but I want to be able to recycle more. I'm happy to separate. I'm happy to pay more for garbage; we should to encourage recycling.	Recycling important	Recycle more items					
I am very unhappy with the change with spring clean-up and pick-up, the new system is not effective	Dislikes C2H						
Not thrilled when recycling stopped collecting plastic bags	Plastic bag recycling						
I could use another yard-waste bin. I'd also like glass recycling but do not think it should cost extra.	Glass should be free						
You need to recycle more materials	Recycle more items						
Glass recycling should be included	Glass in Blue Bin						
Free landfill vouchers to replace the call two haul program.	More garbage disposal						
Should not charge for glass recycling. Increase fees for those with 90 Gallon Waste containers	Glass should be free	Charge more for garbage produced/single individual					
wish there was a solution for soft plastic (plastic bags)	Plastic bag recycling						
Dissatisfied that we cannot recycle paper and plastic bags.	Plastic bag recycling	More education on recycling					
Free glass recycling would be appreciated	Glass should be free						
Would love smaller recycling cans	Smaller blue/brown can						
Drivers often spill "stuff" on street which ends up in front of my house and I clean up since I live at the end of the cul de sac.	Service complaint						
You cut service last year during winter months and we still needed service!	Service complaint						
It would be great if plastic bags (Grocery shopping bags) could be recycled in the blue trash bins	Plastic bag recycling						
We need access to extra yard waste bins in the fall	Misc						
would love a dumpster once a year to throw large items away without having to make a trip to the dump.	More bulky green waste						
Why not post a glass recycling container on every block?	Glass recycling important						
I wish the city could figure out a way to collect and reuse #'s 5-7	Plastic bag recycling						
Would love to see more waste/recycling options such as food waste and would like more recycling to be mandatory (like glass).	Accept more compostables	Compost important	Recycling important	Glass recycling important			
The recycling changes are understandable but there is skepticism that much gets recycled at all. Similarly with yard waste it seems like some materials (i.e. newspaper) could be added to the bin but are not accepted.	Questions recycling						
A few times during the year the recycle and the yard waste didn't get picked up.	Missed collection						



I would like to know where the curbside recycling goes. And, I want glass recycling without paying more.	More education on recycling	Glass should be free					
Service is fine but the standards for recycling are very strict and we are concerned how much actually gets recycled	Questions recycling						
I would like a broader range of plastic recycling.	Plastic bag recycling						
It's getting difficult, at best, to understand what can... and cannot be recycled.	Questions recycling						
The recycling is too limited on products allowed to recycle, and should include glass.	More education on recycling	Glass in Blue Bin					
I would wish that salt Lake City would be able to recycle plastic bags and #6 Polystyrene	Plastic bag recycling						
I would like glass included in regular recycling. And options for plastics (bags etc).	Glass in Blue Bin	Plastic bag recycling					
The Recycling and Yard Waste "acceptables" are greatly misunderstood. Not sure how to help SLC clarify, but I think West Jordan refusing all plastics but #1 & 2 and only cardboard... this fact, and why, is significant and underreported news.	More education on recycling	More education on compost					
I've lived many places and this is the first town where glass could not go in the regular recycle bin. It is ridiculous that we must pay extra for glass	Glass should be free	Glass in Blue Bin					
we are satisfied	General positive comment						
I feel garbage should be picked up every two weeks and the yearly waste collection should be continued.	Every-other-week or share cans	Return to NCU					
I don't have a yard waste container	Misc						
I am somewhat unclear about what plastics I can recycle	More education on recycling						
Would love glass recycling to be through one company, like garbage/plastic recycling/compost yard waste	Glass in Blue Bin						
I think we should be able to recycle more plastics and glass	Recycle more items	Plastic bag recycling	Glass recycling important				
Wish we could put glass in the blue recycle bin	Glass in Blue Bin						
Recycling needs to have more services offered	Recycle more items						
its great	General positive comment						
No	None						
The handle of our can was broken when garbage was picked up.	Service complaint						
The compost cans could be picked up more frequently in the spring and fall because of demand.	Compost important						
Too costly	Too expensive						
I really appreciate the service. It's always reliable.	General positive comment						
I think the yard waste containers need to be shaken more thoroughly as debris often gets stuck in the bottom half of the can and is left in the can for yet another week. Thank you	Service complaint						
The workers appear to be uninformed on what they should take an not take.	Misc						
I think it would benefit everyone and the environment, if we moved to multi-stream recycling.	Recycling important	Reexamine					
I wish the city would recycle glass, too.	Glass should be free						
I would appreciate a much lower rate if I switch to smaller cans.	Provide more cost-saving options						
While it's inconvenient to take my glass to a local recycling bin for disposal, it's not worth paying extra for an additional can. I don't accumulate glass waste fast enough to justify it.	Misc						
concerned about restrictions	Questions recycling						
We have the small can, you have us with the 90 gallon... please connect to the small so we don't pay for a large can...Why do you raise our property tax, water, sewer...? It all keeps going up... we have more people paying into the system. Get electronics and have more money and make better....	Provide more cost-saving options						
We SO appreciate the drivers waving and honking to our two year old - they're great!	General positive comment						
Please accommodate recycling plastic bags.	Plastic bag recycling						
There should be sliding scale. Aside from different garbage size cans. Everyone pays the same, regardless if you are a retired grandma that often does not need weekly pickup to large families that fill their containers weekly	Charge more for garbage produced/single individual	Provide more cost-saving options					
I could be happy with a smaller recycling can. Presently I am the only one in my household. My small can for garbage is good when I need it. Environmental is good sign.	Smaller blue/brown can						
Bring back neighborhood clean up. The schedules service hasn't been great.	Return to NCU	Don't like C2H scheduling					
Thank you. We look forward to 'garbage day' so we can lighten our load.	General positive comment						

The city changes what you can recycle, and you get a notice stabled to your can	More education on recycling						
I not agree on raising the prices	Provide more cost-saving options						
It would be great if there was a better way to do the trash pickup and a better way for homeowners to move small amounts of dirt because we aren't allowed to put any in the brown can.	More garbage disposal						
I would like to go back to the previous compost/yard waste pick-ups once or twice a year!	Return to NCU						
I really love the men and women who collect the garbage. They are very kind!	General positive comment						
I really miss the annual cleanup. That once a year get rid of all your crap and throw it in the street thing. That's all I want	Return to NCU						
I need more yard waste for much of the summer.	Leaf bin insufficient						
We like the seasonal green waste cans for leaves	Likes extra leaf bins						
It would be nice if the cans get dumped on the ground that your driver wouldn't just drive away, leaving it all over the ground!	Service complaint						
Need more options for glass recycling and compost	Glass recycling important	Accept more compostables					
Sometimes they miss a green can in the line of cans and are rude if we call and try to mention it.	Missed collection	Service complaint					
Over recent few years, the yearly neighborhood cleanup service was discontinued and replaced by Call2Haul. The new service is much more limited than the previous service and more cumbersome. The weekly garbage pickup is quite reliable and satisfactory.	Dislikes C2H						
The Call2Haul program is a joke. Neighboring communities are much better.	Dislikes C2H						
I like the ability to borrow the extra yard waste can when there are lots of leaves in the fall. I also like how speedy and efficient the garbage collection is.	Likes extra leaf bins						
I wish we could find a way to recycle more products. Seems to be pretty limited these days.	Recycle more items						
Accepting LESS materials now in recycling bins but wanting to collect MORE for LESS service? New Math!	Questions recycling	Provide more cost-saving options					
Concern that what we do recycle- is it really getting recycled? and shouldn't we be doing more?	Questions recycling						
The service I receive is very good meet my needs very good	General positive comment						
The inability to recycle plastic bags needs to be rectified	Plastic bag recycling						
small house and yard so I don't really need my own brown bin most of the year	Misc						
More widespread glass recycling depots would be welcome.	Likes glass drop off						
Used to provide more services for less, now more cost for less service	Provide more cost-saving options						
We warn neighborhood cleanup back!!!!	Return to NCU						
My trash consists of 1 to 3 walmart bags of garbage weekly, just a few pounds. Yet, I pay the same as others who fill their large cans. The city should have a weight-based disposal fee.	Charge more for garbage produced/single individual						
You need to do more to increase curbside recycling....plastic for example. Also you need to make it more clear as to what is accepted in curbside recycling	Plastic bag recycling	More education on recycling	Recycle more items				
There is a rumor that most of what we send to be recycled does not actually get recycled. This would make me very upset if true.	Questions recycling						
i wish the plastic recycling had not been cut back	Plastic bag recycling						
To save money and reduce pollution, why not put all garbage cans on one side of the street and recycling/yardwate on the other, at least on side streets.	Every-other-week or share cans	Provide more cost-saving options					
In the fall leaf bags are needed like past administrations provided	Return to leaf bags						
Better pick-up and less damage to containers--especially in winter months when containers get damaged due to freezing.	Service complaint						
Yes, I live at 443 S. Douglas Street and since you no longer pick up at the back ally - our street looks like crap, several homes around me have steep steps on the street side to get into and out of house - no everyone just keeps the trash bins in front on the strip and it looks like crap. Please start to pick up trash in back ally so our street can stay beautiful again. It is only 3-4 homes that have this problem on the west side of the street. My name is Jim Pumphrey and I am the landlord and many of my tenants are not strong enough to move the bins and we dont have a place for them since it was always picked up at the back until recently. It seems to me, that with all of the apartments going in that the collection of trash taxes should be going up without the increase of costs since the apartments are focused pickup and not urban sprawl. Please reach back to me at jimump1@gmail.com	Alley collection	Reexamine					
There are a lot of items that used to be recyclable that are no longer accepted	Recycle more items						
Small bins for yard waste and recycling would be nice, every other week service would also be nice	Smaller blue/brown can						
Glass pick-up should cost much less.	Glass should be free						
Other than the rates, which I find much too high, the service has been fine.	Too expensive						
Changes in the recycling have made it a bit more challenging, but I understand why it needs to be so.	Recycling important						

Additional charges for glass recycling containers is counter productive. We rent a house but the landlord pays water/garbage/sewer. Adding a glass can raises my rent whether justified or not. Also glass has easy recyclability and value. They should pay me for glass. Same for metals. I'd be happy to do more separation to lower costs but hate the idea of paying to furnish recycler	Glass should be free							
No	None							
Looks to me like the city has gone way down hill in the last couple of years. I used to think this was a plus for the city. Not any more.	Service complaint							
once a week I in the summer, with the heat, is very hard to keep containers from smelling. twice a week should be a better system.	Service complaint							
Yes/ pickup in our Rose Park has been inconsistent	Service complaint							
The service is excellent in every manner. Very satisfied	General positive comment							
Paper cans are too limited. No plastic bags, no glass. very inconvenient to sort thru my trash	Questions recycling							
Is it possible to have curbside services every other week to save cost to consumers?	Every-other-week or share cans							
No	None							
I live alone in a house and put my garbage out once every 3 wks. Could there be a reduced rate for people who do not put garbage out every week.	Charge more for garbage produced/single individual							
Services are excellent - timely and efficient. We appreciate those who provide these services.	General positive comment							
none	None							
no	None							
It can be frustrating when the compost/yard waste is not picked up when we still have leaves to get rid of. We have kept them in bags in our garage until the service resumes.	Eliminate winter suspension of compost can							
Sometimes the recycling bin doesn't empty completely- maybe empty it twice?	Service complaint							
happy with service	General positive comment							
Disappointed that leaf bags are not picked up!	Return to leaf bags							
They do a great job. Nice people.	General positive comment							
I wish we glass recycling was included, but there is a large bin close by so it's not too bad to take our glass there.	Glass in Blue Bin							
I have tried to change to a smaller garbage can multiple times and the request was never processed. The cost between the bins is not that much different so instead of spending more time with another request we decided to just keep the mid-sized bin.	Service complaint							
Working very well. No problems	General positive comment							
I wish the city would replace the Call 2 Haul with the old annual neighborhood collection program.	Return to NCU							
There is not clear information about what is and is NOT recycleable, which leads to contamination. For example, are the milk containers (waxed cardboard) recycleable? Do I leave the lid off or on? Do all food containers need to be rinsed well? Please increase public awareness on this.	More education on recycling							
I've heard that our compost waste isn't always being composted because not enough compost is being sold. Is this true?	Questions recycling	More education on compost						
a bit confused about what is actually being recycled. We continue to put plastics / paper etc in bin but i have heard it is not actually being recycled.	Questions recycling							
I am Concerned that the recycling is taking fewer types of materials	Recycle more items							
The things that can be recycled keeps getting to be less and less. Almost not worth it but you charge for the can anyway.	Questions recycling	Recycle more items						
Don't require recycling anymore, and lower bill, since it's worthless now	Recycling not important							
Only really need pick up every other week	Every-other-week or share cans							
I wish more items would be accepted in the blue can for recycling.	Recycle more items							
compost/yard waste, I'm not allowed to use plastic bags with leaves in them. So I can only rake up enough to put in the can	Plastic bag recycling							
Complicado el tema del reciclado	More education on recycling							
We miss the annual large item pile pick up, and find the call-to-haul replacement awkward.	Return to NCU							
I would like to know when to put out my "cans" during a holiday week	More education on recycling							
Plastic recycle is non existant. Fall leaf disposal is lacking. Container cannot handle our disposal of leaves. Have to bag and carry to dump (16 bags)	Plastic bag recycling	Leaf bin insufficient						
Not being able to recycle glass curbside is an issue. Even if there was a separate container for glass, that would be an improvement	Glass in Blue Bin							
Wish more materials were recyclable.	Recycle more items							

I really wish you would bring back the bags for leaves that we could put out for pick up.	Return to leaf bags						
Include glass in recycling	Glass in Blue Bin						
Not enough recyclable items.	Recycle more items						
It works great for me - dependable, efficient and friendly	General positive comment						
The neighborhood clean-up is sadly missed. Neighbors are throwing out sofa, chairs at curbside. My sweet community is starting to look like the city dump. Please bring that back , I wouldn't have a problem with increasing fees slightly	Return to NCU						
i am frustrated that slc quit recycling plastic bags and stryophome	Plastic bag recycling	Recycle Styrofoam					
I do not like that we can no longer recycle plastic bags or shredded paper	Plastic bag recycling	Recycle more items	Shredded paper				
I have more leaves in my yard than can fit in the can alloyed for post yard and waste. It's terrible having to wait week after week before my yard get cleaned up.	Leaf bin insufficient						
Basic, reliable. Grateful my garbage is picked up. Thank you!	General positive comment						
Leaves used to be picked up and now we're expected to use our own can. Also glass should not cost more.	Drop-off for leaves; vacuum up leaves	Glass should be free					
It is fantastic that recycling and compost/yard waste is picked up regularly.	General positive comment						
It would be great if we could recycle glass.	Glass recycling important						
Wish we could recycle more items	Recycle more items						
Increase in composting capabilities to include food wast, etc.	Accept more compostables						
I could use a much smaller garbage can but haven't figured out how to change it out.	Misc						
Don't raise rates	Provide more cost-saving options						
I'd love to have more things recycled and more things from the kitchen in compost	Accept more compostables	Recycle more items	More education on compost				
Food waste should be compostable and we should be able to recycle glass.	Accept more compostables	More education on compost					
Service has been lowered - no annual garbage pickup for the dump and less and less materials can be recycled.	Misc						
To many limits on what you can recycle. You charge us for the compost yard waste and the want to charge us for the compost that we help you generate!!	Questions recycling						
Works fine	General positive comment						
Bring back the annual cleanup.	Return to NCU						
You won't take what you should. You're too picky.	Questions recycling	Recycle more items					
It is so difficult to dispose of items such as fluorescent bulbs that I have given up on it. There ought to be a collection once a year in our neighborhood vs. having to go to places that are only working hours and difficult to get to. ALSO: The discontinuance of the annual junk pick up is an issue. I end up putting more than necessary in the garbage since I don't have enough to schedule a delivery but have stuff to dispose. A Sandy resident told me that they put out a large dumpster in the area once a year and that this works really well. Please consider this since the current system is not workable.	Better HHW collection	Return to NCU					
What to recycle is confusing. I received a notice about plastic garbage bags. Specifics would be nice.	Plastic bag recycling	More education on recycling					
Recycling has denied pick up with any glass.	Misc						
We don't always have a lot of garbage for every week. Is picking it up every other week an option?	Every-other-week or share cans						
No I don't everything is going well	General positive comment						
Warm, fuzzy, silly, stupid. It is garbage. you behave as if it was a cult.	Misc						
No attention to the most polluting packaging material, PLASTICS! Other countries claim a 2% recycling success. (Sweden ) What is the recycling programs factor? Since plastic is the largest material used in packaging, why isn't there more attention paid to plastic recycling/ South Africa is using recycled plastics to build roads. Why are we ignoring this pollutant?	Questions recycling	Plastic bag recycling					
In the fall need to pick up leaf bags and offer leaf bags like you once did.	Return to leaf bags						
Could accept more types of recyclable items	Recycle more items						
N/a	None						
My collective (three homes) neighbors all parking the containers in a long row in front of the neighbor's home closest to the sidewalk. This results in my having to look out my front door and front walkway and see nothing but garbage, recycling and compost containers. This is unsightly to me. In other areas where I have lived, these types of containers are required to be kept in the back area of a homeowner's lot. Not so in Salt Lake City. And no one seems able to offer any solution to this aesthetically unappealing storage of garbage, recycling and compost containers. Thus I am very dissatisfied with the SLC system.	Service complaint						

families of four should pay more. we who have two should pay less. how about every other week pick up for garbage instead of running trucks every week. This would save an amazing amount if money to help repair our streets!!!	Charge more for garbage produced/single individual	Every-other-week or share cans					
Would suggest paying by use, such as pick up every 2 weeks	Charge more for garbage produced/single individual						
Charging too much for service received	Too expensive						
More products should be accepted for recycling. Not so restrictive.	Recycle more items						
What will the new rates be?	Misc						
I Have more than 25 bags of leaves in the fall i fill up the brown can each week and it doesn't make a dent, they the waste co. needs to pick up bags curbside. i am a widow and had to have some friends come into town and pick up all my bags and take them to murray . also there is no more day of clean up anymore i don't have a truck and to try to hire somebody and then they have to take it clear to the city landfill which isn't cheap, we need beter services for our money!	Leaf bin insufficient	Drop-off for leaves; vacuum up leaves					
New Recycling limitations are disapointing. The Yardwaste recess in the winter is too long.	Eliminate winter suspension of compost can	Recycle more items					
Durring spring and fall months the yard waste can is not enough to accomodate my waste	Leaf bin insufficient						
Always on schedule and time...courteous drivers...once only half the green container emptied, called SLC up and asked if I could move the container across the street as they hadn't picked that side up yet and they said yes...very nice and easy to work with...george cooper	General positive comment						
Recycling has really declined, I have to put so many things with a recycle symbol in the trash. I'm really disappointed I have to throw so many things away. I wish the city would do more or in the very least better explain to the public why so much of our "recyclables" have to be thrown away as trash instead.	More education on recycling	Recycle more items					
Recycling isn't very much a recycling bin considering all the restrictions in place. I might as well just throw everything in the garbage.	Questions recycling						
yes i believe the collectors are so rough with cans sometimes just drop them causes damage to cans and price increases for us	Service complaint						
We get missed on occasion	Missed collection						
Why recycle if we have to sort it ourselves	Questions recycling						
Offer recycling for soft plastics and glass without additional bins. Collect compost year-round	Plastic bag recycling	Eliminate winter suspension of compost can	Glass in Blue Bin				
I think you could offer various sizes of recycle and compost bins. It maybe a few weeks until we fill our bins	Smaller blue/brown can						
recycling can be better	Recycle more items						
The recycling program is a joke!! there are so many items not allowed that it's not worthwhile having the program! Soon we'll be limited to certain papers we can recycle! Wasn't the recycling program supposed to alleviate more items going to the landfill? Plus what is the purpose for some SLC employee driving around to check the blue bins? Adding more to air pollution? more fees to cover that particular job??	Questions recycling	Doesn't like Enforcement Team					
Just wish that we could still recycle some plastic material	Plastic bag recycling						
The do a good job	General positive comment						
I wish more items were able to be placed into the curbside recycling like Styrofoam plastics and plastic bags	Recycle Styrofoam	Plastic bag recycling					
no but they do a good job!	General positive comment						
They are doing an excellent job. Like clockwork and very approachable, if needed.	General positive comment						
Would be nice to recycle glass.	Glass in Blue Bin						
I'm strongly opposed to rate hikes until you start recycling again in the right way	Questions recycling						
the curbside recycling has failed to fully empty the recycleable material on 3 occasions.	Service complaint						
Wish we could recycle more things	Recycle more items						
I wish there were 40 gallon-size recycling bins. It is hard to have space for 3 containers. I have the 40-gallon trash can.	Smaller blue/brown can						
The cans are too big and take a long time to fill, we would be happy to separate recycling if that is better for the system.	Bins too big						
Very Satisfied	General positive comment						
Extra compost/yard waste containers during high-use season? Would be willing to pay extra.	Misc						
Want glass pickup, less restrictions on recycling, ability to include food waste / compostabled in yardwaste	More education on compost	Glass in Blue Bin	Recycle more items				
ya i have many things that i place in recycling that dont get approved , you guys are very picky on what can be recycled which is nuisance i mean im paying to recycle might as well get rid of it .	Questions recycling						

Sometimes they knock over the garbage cans and less recycle items are available.	Service complaint	Recycle more items					
Sometimes not all of our items to be recycled are dumped from the recycling bin into the truck	Service complaint						
The city is too nosy about what we throw away in the trash vs. recycling. Save money, get rid of the boondoggle recycling program and go back to one can. Once you take it you can do whatever you want with it-landfill, recycle, whatever.	Doesn't like Enforcement Team	Questions recycling					
I requested a second green waste can and for two weeks it wasn't picked up. I stopped the driver one week when he skipped us and he said the can didn't have leaves only on the side only on the top and he couldn't see it. I spray painted the can	Service complaint						
having to take glass somewhere else is inconvenient.	Glass in Blue Bin						
We need annual cleanup on curbs back	Return to NCU						
I am still shocked that as an expanding city we still do not provide curbside glass recycling. I am also surprised at the number of plastics we do not recycle and how much stuff that could be recycled is still thrown away in the trash.	Plastic bag recycling	Glass recycling important					
Would be nice to have dedicated leaf composting pickup in the fall	More education on compost						
when will we be able to recycle grocery plastic bags and pellet salt plastic bags?	Plastic bag recycling						
They always leave garbage falling and garbage cans fallen over	Service complaint						
I pay a lot for not much service. I rarely put out my yard waste can and my recycling can. Yet I pay monthly. Even my regular garbage is very minimal. Less than 10% full weekly.	Charge more for garbage produced/single individual						
what about picking up every other week?	Every-other-week or share cans						
It disappoints me that curbside composting is discontinued based on predetermined dates during the winter, rather than the actual season we're experiencing. I usually need to be able to use them earlier than you resume spring pick up.	Eliminate winter suspension of compost can						
no	None						
I wish we could get plastic bags and films recycled still.	Plastic bag recycling						
need to take more products	Recycle more items						
No	None						
Improve glass recycling options	Glass recycling important						
Recycling pick up throws the cans all over.	Service complaint						
miss the curb pickup annual cleanup pick up service. Rodents now have more places to breed and thrive	Return to NCU						
My green can is nearly always left tipped over or the lid is off, leaving it to the elements in inclement weather. .	Service complaint						
too expensive	Too expensive						
please reinstitute the annual cleanup	Return to NCU						
I would be nice to include plastic bags in recycling.	Plastic bag recycling						
Really uncertain as to what is really happening with our recycling in SLC	Questions recycling						
Since our household does not have a lot of waste, we do not place our bins out every week for pick up.	Misc						
No	None						
Why do paste pieces of paper on the cans that end up on the street littering the roadway?	Service complaint						
another way to bleed more money from the people to satisfy incumbents whims	Provide more cost-saving options						
seems to be pretty efficient, and occurs on a weekly basis.	General positive comment						
none	None						
when you pack down leaves in the compost waste the driver doesn't always empty out the bin	Service complaint						
Service sucks in not offering alley pick up but making residents drag them to the street because we were told when service was terminated a year ago you didn't have the proper equipment to fit down the alley without maybe hitting a garage	Alley collection						
No	None						
I wish we could recycle shredded paper, plastic bags and packaging. Please don't do away with newspaper recycling like the county is.	Recycle more items	Plastic bag recycling	Shredded paper				
garbage collectors could be kinder to the containers and not throw them around on the streets	Service complaint						
I would love curbside glass recycling	Glass in Blue Bin						
Would like to have the yearly cleanup reinstated	Return to NCU						
Sometimes the cans are not completely emptied. The driver is not dumping it correctly to get it all out.	Service complaint						
The drivers are fantastic	General positive comment						
don't raise the fees	Provide more cost-saving options						
Monitoring offenders in the neighborhood have been lacking. Renters specifically don't know how to use the program.	More education on recycling						
It took three weeks worth of collection in order to dispose of the leaves on our property. We use to be given bags for leaves.	Leaf bin insufficient						
Sometimes the drivers go too fast and do not empty all that is in the can. Also, sometimes they just drop the can right in the entrance of the driveway!	Service complaint						

Why can't Salt Lake City recycle plastic bags? Why is it an additional charge to recycle glass? This proposal of increasing rates is absurd. Salt Lake City waste management needs to check its finances and find out how make it less expensive to the residents not more difficult and expensive.	Plastic bag recycling	Glass should be free					
Keep these services going. A small increase in fees is acceptable but please don't make it too high.	General positive comment						
I have no real faith our recycling is being recycled.	Questions recycling						
I wish we were able to recycle more items. I find myself putting more in the garbage because I am not sure if it qualifies for recycling.	Recycle more items	Questions recycling					
love to have plastic bag recycling curbside, even if it is another bin	Plastic bag recycling						
Would like to be able to recycle more, it's often not clear which plastics can really be recycled vs will contaminate a load occasionally they miss us; especially the compost/yard waste container	More education on recycling	Plastic bag recycling					
bring back the annual waste disposal. call-to-haul seems beyond our neighborhood's ability to utilize effectively. .	Missed collection						
Only need recycled pick up every two weeks blue can	Return to NCU						
Yes don't increase your fees . You expect each resident to pay more when most have the 90gallon cans of each type and you figure there are 1.5 million people right here in the salt lake valley and you think you increase a few -on each more than likely . Wow talk about greed It would be great if there was glass recycling	Every-other-week or share cans						
would like yard waste collection to resume earlier than April. Mid-March would be better	Provide more cost-saving options						
I would like to compost year round.	Glass in Blue Bin						
Expensive	Eliminate winter suspension of compost can						
My only concern is the kinds of materials that we can put in the recycling bin. Not enough choices.	Eliminate winter suspension of compost can						
yard waste pick up starts too late in spring for clean up for my yard	Too expensive						
disappointed don't take plastic bags and such anymore	Recycle more items	Questions recycling					
I feel there should be more specific instructions for people on recycling. It is my understanding that the current method is very inefficient. I believe if there were more strict requirements communicated then most wolens would follow them. Smaller garbages sound like a good idea but if it just encourages people to put everything in their recycle bins I'm not sure how effective it is as an overall strategy.	Eliminate winter suspension of compost can						
The recycling rules are the dumbest rules I have ever heard of!! People get hired with job description of separating recycled items, my whole life that is how it's been then bam all of a sudden we are expected to follow all these rules when it comes to recycling and expect us do all this separating plus pay for the services, then whats the point of hiring people just to sit around??!!	Plastic bag recycling						
the recycle container takes a month to be close to fill why not recycle cardboard and paper	More education on recycling						
You want to raise the price of the WASTE bins, but there are still no glass places around the city let alone a decent option to home pickup and the brown bins are hardly picked up in the summer? Is this increase going to pay the people walking around auditing peoples waste? That is the most ridiculous waste of money. I understand there hneeds to be education, but policing the recycle bins does nothing but piss off my neighborhood	More education on recycling						
Not enough items are recyclable	More education on recycling	More education on compost	Doesn't like Enforcement Team				
The lack of Spring or Summer dumpsters/curb piles has really not worked. Bring it back	Recycle more items						
I miss the annual yard pick up	Return to NCU						
Nope	Return to NCU						
Go back to the way yearly cleanup was done previous to call to haul. Also the recycling program is no longer working because it is becoming limited in what you can put in the bin.	None						
I used to have a lot of faith in the recycling system, but now I'm not sure it's even making a difference. I have heard rumors that a lot of what we put out to the curb doesn't actually get recycled, whether because it's too dirty or not the right material. I try to be responsible and follow the recycling rules, but I'm not even 100% of all the rules and would like more information.	Return to NCU	Questions recycling					
It seems like our compost/yard-waste bins are frequently missed, especially in fall.	Questions recycling						
The garbage can is a little small but it's still doable.	Missed collection						
I do feel I am overcharged as I rarely fill my cans and don't put them out every week	Misc						
You know what is missing to control domestic salvage once or twice yearly bulk pickup by discouraging bulk nieberhood seasons remove	Charge more for garbage produced/single individual						
expect everything including christmas trees to fit in brown can and no leaf bags anymore for leaves pickup	Misc						
yard waste container is inadequate for fall leaves; other options are needed	More education on compost						

Love the large compost bin!	General positive comment						
Would be nice to have glass integrated, rather than an extra fee/bin. Would be nice if it was more obvious about composting rather than just yard waste. It's a great service and very underutilized.	Glass in Blue Bin	More education on compost	Accept more compostables				
We need an even smaller trash can option. In Seattle, my former home, residents can opt for an 8-gal "mini-can". Also, we should pay for trash based on weight; trucks could easily be fitted with scales on pick-up tongs. Those of us who try hard to conserve should be given a break; heavy users should pay heavy bills.	Bins too big	Waste reduction					
was disappointed with the reduction in material recycled. Hope you can find more markets	Questions recycling						
The university residents are soining our park strip by the u!!!	Misc						
don't raise my taxes	Provide more cost-saving options						
Compost yard waste is a superb service.	General positive comment						
NOW the number of recycle items are not worth it. Should just include it in the green one.	Questions recycling	Recycling not important					
We live in the University Distrct, we believe the city should consider charging owners of college unit/houses rentals more as they don't necessarily follow the proper disposal methods.	Charge more for garbage produced/single individual						
Preferred the annual pickup program	Return to NCU						
It would be great if leaves and yard waste could be picked up in brown bags certain days of the month.	Drop-off for leaves; vacuum up leaves						
I find it disappointing that we can no longer bring green waste for composting to the landfill. A lot of clean green waste could be diverted and turned into compost	Accept more compostables						
Appreciated the neighborhood clean up service when it was offered. Disappointed that it was cancelled!	Return to NCU						
some times they left one full	Service complaint						
As a family of 2 we do not fill our garbage can(s) weekly.	Misc						
Yes	None						
My driveway has been severely damaged by trucks backing up into it to turn around.	Service complaint						
I need to find out how to replace my damaged cans	Misc						
Hate that drivers will just flip garbage cans down on the ground, I know elderly people struggle (not a service issue just worker issue). I would love if some sort of cleaning service would be offered if desired.	Service complaint						
No	None						
Would like better recycling options.	Recycle more items						
Wish glass recycling was built in	Glass in Blue Bin						
Please don't raise prices	Provide more cost-saving options						
None	None						
Would like the city to sort recycling instead of me. Compost/yard waste regulations are a burdon. No wood?!? Really?	Accept more compostables						
We need to be able to recycle more items such as garbage bags, styrofoam, zip lock bags, etc.	Recycle more items	Recycle Styrofoam	Plastic bag recycling				
Large complexes are not required to participate in these programs so I don't understand the SLC claim of a green waste program. I guess we will just be paying more to be part of the clown show called SLC Corporation.	Misc						
Na	None						
I think you all are doing a great job! I know it takes major changes, but it would be great if we could comingle glass with everything else. I love that you offer a compost pick up.	General positive comment						
I am very frustrated on the little amount of things that we can recycle at this point. I have been told that I can't put a majority of the items that are recyclable and my kin because you are not currently recycling these items. This is very frustrating especially since you want to raise the rates and you don't even take the majority of items that can be recycled	Recycle more items	Questions recycling					
"What" to recycle is still confusing	More education on recycling						
No	None						
No	None						
None	None						
The call to haul option is a joke when you have to schedule MONTHS in advance.	Dislikes C2H	Don't like C2H scheduling					
They make changes before they notify the public properly	More education on recycling						
We need to create monetary incentives to each house to create less garbage recycling waste like other countries do. These places charge each customer by their weight of garbage and recycling. We all know it is not cost effective to recycle as most of this stuff on the blue bins goes to our landfills. . If you get charged by weight people will start to think about what they purchase because it hits them in their pocketbook! I would gladly pay to have out garbage trucks refitted with a system that weights both out green AND blue bins and charges relative to weight. Charging more , or less\$, for more, or less, garbage is the only way to change a humans behavior.	Charge more for garbage produced/single individual	Questions recycling	Waste reduction				
I wish more items, like glass, were recycleable through the blue bin program.	Glass in Blue Bin	Recycle more items					



To many restrictions on recycling items	Recycle more items						
The current neighborhood cleanup program is confusing and unreliable. Please examine other options for this needed service. nope	Dislikes C2H None						
Work on making recycling easier, we also pay for glass bin. They cost WAY TOO MUCH money, and we don't have any choice about anything!!!	Recycle more items Too expensive						
Why yes i do. The cost uof required waste management ser ies offered through the city is outrageous. Dropping the yearly pickup makes leaf pickup in the fall very difficult. Limited recycling makes me frustrated. Some of us make very strong efforts to recycle everything we use but to no avail. If you raise rates, i would certainly hope that the extra costs go towards some new recycling facilities if you cannot recycle everything you allow to be sold in the city. If you cannot recycle plastic bags, perhaps a ban should be instituted? I have many other things to say but i guess i am done for now.	Questions recycling	Plastic bag recycling					
Do you have glass recycling as well? Post on the recycling cans what can go in I feel like mine will just get thrown out because I am putting something in I think I can but can't. need to offer glass recycling	More education on recycling Glass in Blue Bin						
per the last question, I don't know what size I have but do know that my garbage can is smaller than my recycling and yard waste. I think it's 40 gallon for garbage and 60 for the others	Misc						
Garbage - Wish we could put larger items beside it. Recycling - Wish we could put glass in there. Compost - Wish it could come more often during the fall (it seems inconvenient to order the second bin).	More garbage disposal	Glass in Blue Bin	Compost important				
Expand the types of items that can be recycled by Salt Lake City.	Recycle more items						
Would like ability to handle more compost/yard waste seasonally, and a credit for less garbage.	Provide more cost-saving options						
Dont have a recycling can. Didnt really use it. Wish we didnt have to pay if we dont use.	Provide more cost-saving options						
I really miss the yearly pickup which I used for large pruning projects. I do appreciate being able to have more than one brown container.	Likes extra leaf bins	Return to NCU					
I More recycling awareness and capability	Questions recycling						
We try and recycle everything but are limited to what can be recycled in SLC.	Questions recycling	Recycle more items					
I need a waste stream for plastic bags. Since you stopped taking them, they have just been accumulating in my house.	Plastic bag recycling						
I really don't put my cans out but 2- maybe 3 times a month as they are not full or close to full	Every-other-week or share cans						
The rates are high for seniors like me who live alone.	Fixed income						
please bring back the leaf pick up. Single yard waste container is inadequate	Drop-off for leaves; vacuum up leaves	Return to leaf bags					
Curbside recycling should be stopped because salt lake city is losing money on it. We should not be increasing fees and yet maintain a recycling program that in the end is not helping the environment because these recycled items are not actually used and are thrown in the ocean by China.	Recycling not important	Questions recycling					
What is done with the compost from the yard waste? no	More education on compost None						
I wish the rest of the valley would adopt the compost/yard waste service	Misc						
Opportunities to recycle plastic bags would be greatly appreciated! Not satisfied with the change in the bulk clean-up. Glass recycling would be great	Plastic bag recycling Return to NCU Glass in Blue Bin						
I wish recycling services were more extensive Leave cans should be given out, without calling. You guys know where the leaves fall the most. It would be nice if the city got REALLY serious about recycling and sustainability.	Recycle more items Service complaint Misc						
the curbside recycling policy seem to change without prior notice regarding what to place in container.	More education on recycling						
recycling is very complicated AND it changes constantly! also having to pay extra for glass recycling is not great	Questions recycling	Glass should be free					
Recycling is very limited in acceptable products and there is no compost service for food products	Questions recycling	More education on compost	Accept more compostables				
I think it's silly that glass is not included in standard recycling services (even if we need to separate, a glass bin should be provided) Yes i am so sick of slc raising taxes and rates on everything and giving less one giant example are the completely beat up roads we drive on...seems to me every since the economy turned for the better slc services have gotten far worse. Our monthly slc bills have risen too much not to mention the return bills get mailed to los angeles what a joke....	Glass in Blue Bin Provide more cost-saving options						
Blue can goes to the curb about every 3 months.	Charge more for garbage produced/single individual						

I have a 2 adult household in a 900sq ft cottage. I don't need the yard waste composting bin. I use it once or twice a year. Just don't have much of a yard. I want it gone and my bill reduced accordingly. Also, I am putting less and less in my recycling bin. I don't need to put it out every week.	Charge more for garbage produced/single individual	Every-other-week or share cans					
They been helpful.	General positive comment						
Very grateful for compost services	General positive comment	Compost important					
Your drivers are great-and very willing to help out SENIORS when there is a need!! THANKS!!™	General positive comment						
During the summer months, I need a larger yard waste bin. It would be nice if garbage pick up was later in the day.	Service complaint						
No	None						
Keep yard waste collection going during December	Eliminate winter suspension of compost can						
While I find the services mostly adequate, I find horrendously disturbing that you wish to raise rates based on the population growth of surrounding cities with their own infrastructure. Also, you already higher than most cities and you charge us for management of storm water, which we have absolutely no control over.. we can not prevent rain from falling, not can we prevent it from collecting where it wants to...	Provide more cost-saving options						
The recycling is per media reports not really being recycled so how is this a helpful service?	Questions recycling						
Many of us don't need weekly pickup. Why not have neighbors share cans?	Every-other-week or share cans						
would like the annual curb side junk pick up back.	Return to NCU						
Would like to restore neighborhood collection at curb without having to arrange a specific date. At my age a need time to get things to the curb.	Return to NCU						
I wish they still had annual street cleanup for larger items.	Return to NCU						
Don't use the compost/yard-waste bin but the city makes me take it	Compost can not important	Recycling not important					
I wish they'd stop tipping the cans over when they are set back down.	Service complaint						
I wasn't aware that the yard-waste receptacle was also for compost?!	More education on compost						
We've lived in two houses in SLC, one where the brown bin was totally adequate, and our current address, which produces probably 15 yards of leaves. They all fall during a two week period and it's a little hard to store them on site and mete out 80 gallons at a time over two months. I would pay \$20 to have the option to bag them or put them loose at curbside.	Leaf bin insufficient						
I would like a smaller curbside garbage option	Bins too big						
I'm concerned people don't know how/what to recycle and that they're putting stuff in the bins that should be trash and causing rates to go up.	More education on recycling						
The recycling is so restrictive now, it is rarely used by my family. The yard-waste is also very limiting as bags can not be used. It is difficult in fall with the leaves, as far as I know there are no places to drop off bags of leaves and there are many large mature trees to deal with	Drop-off for leaves; vacuum up leaves	Recycle more items	More education on recycling				
Why recycle at all when you get a 'ticket' by the recycle police?	Doesn't like Enforcement Team	Questions recycling					
It's good.	General positive comment						
Drivers often leave the containers half full. They are in such a hurry to get going they don't allow the refuse to empty into the truck. Instead of offering multiple sizes, the days per month of pickup should be limited. We currently only put our bins out twice a month, but are charged for four times a month. If you made all the bins the same size and only picked up twice a month, it seems like you would immediately cut the cost of pickup.	Service complaint						
Provide more education to the public on recycling (what is allowed, etc.).	Every-other-week or share cans						
I think this program and service are great!	More education on recycling						
Yes the recycle should be more open minded for plastic bags. Not everyone wants to return to store.	General positive comment						
I only use the garbage and recycling services about once a month and the yard waste once a year.	Plastic bag recycling						
Our cans have been missed or skipped twice during the past month (city was notified and cans were emptied within 72 hours.)	Misc						
We need an integrated solution for glass	Missed collection						
Pay too much for what I use	Glass recycling important						
Hard to find alternate recycling services for the materials that aren't accepted anymore.	Too expensive						
It is ridiculous that I cannot put plastic bags in my recycle. They are plastic and can easily be recycled.	Recycle more items						
Disappointed in the changes made to what can be recycled.	Plastic bag recycling						
I miss the big pickup	Questions recycling	Recycle more items					
I do miss being able to recycle plastic bags curbside.	Return to NCU						
	Plastic bag recycling						

more types of recycling should happen	Recycle more items						
Recycling is difficult - need to be able to add more items	Recycle more items	Questions recycling					
Need to boost recycling services. I do not want to pay more for recycling services when I can no longer recycle the things I used to be able to.	Recycle more items	Questions recycling					
Glass recycling would be a nice addition	Glass in Blue Bin						
We do not have curbside compost/yard-waste. But we hear that the recycling bin goes the same place the garbage goes so why do it - and why pay for a dead garbage can.	Questions recycling						
I would like clearer information about what can be recycled (maybe on the can or periodically in the mail). There seems to be confusing about what can and what might be problematic or unnecessary. I would also like more information on the success of the recycling program. Is it successful? Do we have buyers for plastic? Are we overloaded with recycling?	Questions recycling	More education on recycling					
if you are charging me then I expect pick up every week not missing me when outside the night before	Missed collection						
I'm saddened about the lack of items that can actually be recycled now. I feel like I have to most most on my items in the trash now.	Questions recycling	Recycle more items					
Recommendation for curbside recycling to be single-sort, with glass included in recycling fee. Would like to see additional options for compost / yard waste bags seasonally (i.e leaf pickup in Fall)	Glass in Blue Bin	Drop-off for leaves; vacuum up leaves					
recycl more -	Recycle more items						
Doing a great job	General positive comment						
Several times the city has missed picking up my second garbage can, which makes me irritated because I pay for it, they should pick it up.	Missed collection						
what goes in the recycling bin is confusing	More education on recycling						
Wish clean up was back and not call 2 haul	Return to NCU						
Please include glass recycling.	Glass in Blue Bin						
Would like SLC to go back to leaf bag pick up	Return to leaf bags						
more glass recycling options would be nice	Glass recycling important						
Very good service compared to other cities I have lived in	General positive comment						
N/a	None						
Frustrated that plastic grocery bags can't be recycled	Plastic bag recycling						
I'm overwhelmingly pleased at how well your service works. Thank you	General positive comment						
Would not mind seeing an even smaller option for waist/garbage can	Bins too big						
Smaller garbage should cost less per gallon than the larger can.	Misc						
I could use a smaller one at times, I don't fill the can every week, maybe every other week.	Every-other-week or share cans	Bins too big					
The recycling is a waste of time and money, now that they have further restricted what can go in the can. I rarely put out my can anymore.	Questions recycling						
What happened to the once a year curbside waste pick up?	Misc						
We have loved the recycling program until recently...now we are allowed to put very few things in recycling.	Questions recycling						
Need to have glass recycling	Glass in Blue Bin						
No quiero que aumenten las tarifas	Too expensive						
The annual trash pick up sucks	Dislikes C2H						
Go back to having one week a year for setting out unwanted items and trash for pick up.	Return to NCU						
All good, though I wish there were a way to receive more detailed info on what is currently recyclable.	More education on recycling	More education on compost					
I only need to take my container out to the curb once a month. My recycle only once every two months and my compost only twice a year. So I absolutely do not think the rates should go up. Especially not for someone like me. Maybe larger families who create more garbage but certainly not me. The rates are already way too high in my opinion and there is no help for someone on a fixed income for this bill like there is for the gas bill.	Charge more for garbage produced/single individual						
A fee increase is fine with me	Misc						
None	None						
Not enough items can be recycled in the blue can	Questions recycling						
More information on what is acceptable in recycling bins	More education on recycling						
Do not raise the rates please	Provide more cost-saving options						
It would be nice to be able to put glass in the single stream recycling like in other places	Glass in Blue Bin						
I would like more things to be recycled in the blue can	Recycle more items						
Would like you to accept glass for recycling mixed with rest of recycling	Glass in Blue Bin						
I would like options to recycle smaller plastic items such as bags and straws.	Plastic bag recycling						

garbage truck drivers seem to be under lots of pressure, throwing over the garbage cans, placing them sometimes meters down from their original position, and ignoring stop signs. It seems dangerous at times.	Service complaint						
The extra leaf can option is awesome. I would just love an option to do 2 cans longer than 4 weeks. The leaves just keep coming!	Leaf bin insufficient						
I wish all recycling went into one can, not glass in a second can	Glass in Blue Bin						
You don't pick up the yearly trash enough as in wastes like leaves, branches etc.	More bulky green waste						
I have three different can i.e. types and sizes. You spent too much money on vehicles take check garbage cans.	Provide more cost-saving options						
How about we elect which of the 3 trash bins we want and pay accordingly. Not be forced to pay for all 3 when at least one is never used. And now raising rates. Ridiculous.	Provide more cost-saving options						
Make up mind about what. You recycle. And if you are gaming to hire garbage * why do you have to pay a team to drive and look if the compost is not being dumped on the landfill face	Doesn't like Enforcement Team						Language
On curbside garbage, I would like option of smaller can or bi-monthly pickup with less fee. Curbside recycling option of smaller can and or bi-monthly pick up. Compost bin would like option to discontinue and not pay for in the winter months. Pay for each time emptied same with trash.	Misc						
I do not like the U Call Haul program.	Charge more for garbage produced/single individual	Smaller blue/brown can	Compost can not important				
i get why you don't pick up yard waste in the winter, but a lot of yard work can be done if we don't have a lot of snow. a monthly or scheduled pick up would be useful.	Dislikes C2H						
The trucks break the limbs off of my trees as they take the corners too closely	Eliminate winter suspension of compost can						
it is all good; I wish the bins were a bit smaller	Service complaint						
Why do you not let us recycle plastics bags???	Bins too big						
I would be happier if the curbside recycling still took all of the items available for recycle. Not just paper and plastic.	Plastic bag recycling						
Fall yard waste cannot adequately be removed with the addition of two cans over a four week period. Further consideration need be given in heavily forested old tree growth neighborhoods	Recycle more items						
keep it up	Leaf bin insufficient						
It would be nice if the city had clearer communication about what types of plastics can and can't be recycled.	General positive comment						
need to be able to recycle more plastics and metals like I have seen in other states.	More education on recycling	Plastic bag recycling					
As I talk to people about recycling, there seems to be confusion about what is acceptable and what is not.	Recycle more items						
Now you're crying about what goes into the blue can	Questions recycling	More education on recycling					
I will not pretend to recycle by putting my plastic waste in the blue can. All my waste, except yard, goes into the green can. We should recycle our own waste, develop burn technology or otherwise take responsibility for what we have created. I will not participate in shipping our plastic waste to poor countries to use for food production - See NYT article about burning plastic to make tofu. This is an outrage. When China bought our garbage the cost was \$100 per ton...now it is \$30 a ton. No one wants it...we need to solve this problem for Salt Lake in Salt Lake.	Questions recycling						
Does it make sense to cut pick up to every other week?	Every-other-week or share cans						
For the recycling the elimination of Bag and glass recycling from one container makes it more difficult to want to recycle these excluded items	Plastic bag recycling	Glass in Blue Bin					
We need to reinstate the neighborhood cleanup program!!! Please listen to us on this.	Return to NCU						
The service is good but the rates for the service are high.	Too expensive						
not at this time	None						
Excellent service and prompt response to problems	General positive comment						
I hear rumors that the recycling doesn't actually get recycled.	Questions recycling						
No	None						
I want the spring and fall cleanup schedule restored. The system you have now with calling in for a one time pickup is ridiculous. I come from Boise and we had excellent garbage service. I could call and they would come and pick up a couch or fridge; and I scheduled it in advance. As I moved to SLC they were revamping some of their recycling so I'm not sure how it's going today. Especially with China not taking items. Perhaps come up with a way to burn it with a filter and generate energy. I find your charges excessive on renting the cans. In Boise we got a rebate if we recycled. Go check out their programs and other successful programs to see what works.	Return to NCU						
Better leaf options so bagging doesn't have to happen. Seems wrong to use plastic bags.	More education on compost						
I wish we could get more compost cans in the fall for leaves (for free)	More education on compost						
Would like to have extra pick up during fall	More education on compost						
How can you ask for more and do less	Misc						
No	None						

There seems to be a lot that is not recyclable in SLC	Questions recycling	Recycle more items						
Noœ"works perfectly.	General positive comment							
I dont understand why appropriate waste paper like paper towels, pizza boxes etc. cant be composted	Accept more compostables	More education on compost						
I have concerns that the items we place in the recycling bin likely are not recycled. My understanding is that itœ"m's very easy to contaminate recycling which leads to much ending up in landfills.	Questions recycling							
I LOVE the curbside compost/yard-waste. It is hugely helpful in allowing me to collect/divert much of our food scraps/waste. Recycling is also great. I appreciate that we can have a very small garbage can, considering we don't have much actual garbage.	General positive comment							
You don't enforce the rules telling people to remove their cans off the street within 24 hours	Service complaint							
no.	None							
I don't like having to pay for yard waste when it isn't available in early winter...	Eliminate winter suspension of compost can							
Pretty annoyed that you won't take bubble envelopes in the recycling. Amazon ships a lot of packages in bubble envelopes. With increased rates we'll be paying more and getting less. If rates are going up, raise them enough to cover the cost of accepting the items that you previously accepted.	Plastic bag recycling	Recycle more items						
No	None							
Thank you for providing garbage service.	General positive comment							
More types of recycling needed	Recycle more items							
I wish curbside pickup was still an option rather than Call 2-Haul	Return to NCU							
I don't mind you increasing fees if you go back to the yearly neighborhood cleanup for the whole neighborhood gets cleaned up at once when you stop doing this everything seemed to go downhill as far as cleanliness in Salt Lake I don't mind paying more if you provide the service and quit taking them away!!!	Return to NCU							
Appreciate extra compost bins available	Likes extra leaf bins							
Once a week pickup is twice what I need. I would rather you pickup every other week than raise rates...especially for the recycling now that eligible items are so limited because of China.	Every-other-week or share cans	Questions recycling						
I wish our pickup was after the weekend instead of before it, but I understand having to spread out service through the week.	Misc							
They often spill the garbage, and then we have to clean it up. They have also broken my can, many times.	Service complaint							
No	None							
Harder to change size of bins than lâ€"d like.	Service complaint							
When we moved to the university district two years ago, I noticed our cans are often not fully emptied, and I have to call for a second pickup	Service complaint							
I like that you offer different sized bins	General positive comment							
all are fine	General positive comment							
I think pay per use is ultimately better. e.g., purchase bags from the town	Charge more for garbage produced/single individual							
It would be nice if glass could go in the single stream recycling like in other cities	Glass in Blue Bin							
glass	Misc							
It's difficult to know what we can recycle because the program is changing too quickly. Especially for the elderly to remember. So many things end up in the wrong cans. I feel like we are wasting our money on a new program that hurts our air quality.	Questions recycling							
Would love to use compost bags. We used them in SF so lâ€"m not sure why we canœ"t use them here. Also, most people donœ"t know that yard waste can include compost materials. It would be great to let more people know so they can cut down on their garbage.	More education on compost	Accept more compostables						
I heard the recycling will either be stopped or there will be a charge for it!! I OPPOSE BOTH !!!	Questions recycling	Recycling important						
Limitation on what you can put in recycle can. It has changed a lot.	Questions recycling							
I don't need it to come weekly, I hardly ever fill my bins	Every-other-week or share cans							
I am unhappy with the reduction of items that can be recycled.	Recycle more items							
The recycling has become very limited.	Questions recycling							
Glass!! PLEASE TAKE MY GLASS!!! :)	Glass recycling important							
Disappointed in the reduction of items that can be recycled. Annual neighborhood clean-up was better than the on-demand system now in place.	Recycle more items	Return to NCU						
No	None							
We are very concerned to see fewer and fewer items accepted for recycling. We are willing to pay a higher rate to increase recycling.	Recycling important	Recycle more items	Questions recycling					

It is not clear that recycled good are actually being recycled	Questions recycling						
I would like to see the once yearly large volume street pickup return. The bins are just not adequate for large amounts of yard waste. And my yard is too small to store a large pile of compost able waste as I slowly dump it week by week in the brown bin. The recycling offered used to be good and now it is very restrictive.	Recycle more items	Return to NCU					
I want the annual pile program back	Return to NCU						
The service is wonderful	General positive comment						
no	None						
Clarification on what is recyclable	More education on recycling						
Expand recycling options	Recycle more items						
recycling is confusing- what is allow and disallowed	More education on recycling						
It makes me sad of how bad curbside recycling program is - it should never have been a single container - at least some separation involved to make the program viable. We all know most of it is just being handled as trash.	Questions recycling						
I would like to be able to recycle glass.	Glass in Blue Bin						
Recycle glass like the rest of country	Glass in Blue Bin						
We have a corner lot with lots of autumn leaves. SLC owns the trees and the parking but does nothing to pickup the leaves or provide services to dispose of them	Drop-off for leaves; vacuum up leaves	Reexamine					
Reliable service, drivers are considerate	General positive comment						
I wish the drivers wouldn't put the garage cans in my driveway	Service complaint						
It is expensive enough already.	Too expensive						
great job on all	General positive comment						
na	None						
Improve recycling rate	Recycling important						
the cost to recycle glass is to high.	Too expensive						
No	None						
No	None						
Garbage: Desire return to once or twice a year scheduled pick up of large items. Elderly people may not be able to take them somewhere. Compost: We need to have the return of orange leaf bags and the bagged leaves picked up. Even without city providing orange bags, still be able to set out large bags of leaves and have them picked up. There are way too many leaves to go into the garbage tubs efficiently.	Return to NCU	Return to leaf bags					
SLC should offer better recycling services as well as the ability to get rid of yard waste faster, weâ€™ve had bags of leaves just sitting due to being unable to get them taken away at once.	Accept more compostables	Recycling important	Questions recycling				
I love having the recycling program. Thank you.	General positive comment						
Would like the city clean up as done once a year in the past	Return to NCU						
Would like to have the yearly clean-up service restored for bulk items.	Return to NCU						
we are upset with the people going around checking the contents of the cans!	Doesn't like Enforcement Team						
It's preposterous to not even pick up an extra garbage can with leafs in it, instead we have to jump through hoops to get additional cans for a few weeks. If it's clearly marked, just take it!	Service complaint						
We need to find a way to recycle more types of plastic etc	Recycle more items	Recycling important					
It would be nice to be able to recycle more materials.	Recycle more items	Recycling important					
Yes if you only had one truck coming around taking garbage instead of three diffenet truck doing the same route you will save 2/3 of the cost of paying for recycle and compost costs. Simple math you do not have to recycle when it now cost money and when first started you said it would not cost us any money to do it and now it is. Go to the one big can and save on people trucks and paying for recycling that is right.	Recycling not important	Provide more cost-saving options					
The drivers often times do not take the time to see if the containers are empty so more times often than not, my containers are not fully emptied.	Service complaint						
No.	None						
disappointed at the changes in the annual curbside pick-up program	Dislikes C2H						
no...all is good	None						
You NEED TO EDUCATE people about what goes in which can. They always put the wrong stuff in recycling and drives us crazy!!	Recycling important	More education on recycling					
Some of your drivers have been friendly & provided little kindnesses. Like leaving the can in the driveway when we are out, to make it easier for us to pull it back in.	General positive comment						
I am proud of SLC for having such good recycling!	General positive comment						
Would like to know that recycling is working well. Could use smaller container as I dont generate a lot of waste.	Smaller blue/brown can	Recycling important					
would prefer to go back to city picking up plastic bags filled with leaves in Autumn	Return to leaf bags						

Last year I had 8 plastic bags full of yard waste, but had to wait one or two months to be able to put the in the yard waste can for pick-up I miss our former alley pickup. Hauling bins down to and up from the curb can be difficult.	Accept more compostables Alley collection						
seems to well for me	General positive comment						
I firmly believe it to be a terrible decision to not have annual curbside pickup as you used to. The options that we were given are very limited in comparison and we can not longer put out items that for years were acceptable. We should be charged less due to this. You are inevitably SAVING money because there are plenty of people who don't call or forget to call to arrange this new pickup. Very dissatisfied about that. Also, I don't think you need segways and expensive items like this to check garbage cans!!!! Save our money.	Return to NCU	Doesn't like Enforcement Team					
I feel people who use a lot of waste should pay for it. Maybe their garbage/recycling fee is determined by the weight of garbage they produce.	Charge more for garbage produced/single individual						
Take more plastics for recycling.	Plastic bag recycling	Recycling important	Recycle more items				
I wish we could get a clear list of what can be recycled. I don't know what to do with milk and soup stock boxes. Also, I'd like to know what we , as a city, can honestly recycle versus what ends up in our landfill.	Recycling important	Questions recycling	More education on recycling	Recycle more items			
works great	General positive comment						
i am a single occupant of my home. I do not need weekly services of either of the cans.	Charge more for garbage produced/single individual	Provide more cost-saving options					
yet again, prices increased 25% for a service from SLC. This on top of the constant tax increases, bonds and fees. Its pathetic.	Provide more cost-saving options						
Restore springtime cleanup service! Yes, I'm aware of the "call when needed" joke.	Return to NCU						
I need to take advantage of the "leaves only" can availability, which I was unaware of until recently.	Misc						
How could I get smaller containers?	Misc						
I don't use the compost/yardwaste can	Compost can not important						
Since the removal of the yearly curbside waste pickup, the brown yard waste cans are not enough. I realize I can order extra brown cans, but I barely have room for the three cans I already have, so additional brown cans for weeks on end are really not feasible.	More bulky green waste						
Still would like a once a year yard cleanup. Also would like some way to recycle plastic bags	Return to NCU	Plastic bag recycling					
I rarely need the green container emptied. I wish there was an option for monthly pick up.	Every-other-week or share cans						
sometimes the cans are banged up during pickup, but damaged cans are quickly replaced.	Service complaint						
would like to have more yard compost pickup available all the time and for larger limbs	Extra compost bin year-round	More bulky green waste					
You cant recycle anything and when you do it incorrectly you get a nasty note or the lid stapled shut	Questions recycling						
Too many materials are no longer recycled - We have too many leaves in the fall	Questions recycling	Leaf bin insufficient					
I wish you would to take yard waste outside the can like bags of leaves and tree limbs and christmas trees	Drop-off for leaves; vacuum up leaves	More bulky green waste					
The recycling program is becoming non-existent as fewer and fewer types of materials are being taken for recycling. If the recycling required a fee, we would not even use the bin but just return it.	Questions recycling						
I am very satisfied, thank you !	General positive comment						
They tip over my cans after emptying and sometimes the garbage/refuse ends up in the street.	Service complaint						
Recycle Bin accepts too few items.	Recycle more items						
I wish we still had the annual curbside pickup for house/yard clean-up.	Return to NCU						
Don't need them picked up every week can't even fill them up	Every-other-week or share cans						
It would be nice to be able to recycle glass in the same can.	Glass in Blue Bin						
I miss the annual pick-up. We have a much harder time keeping our yard trimmed and junk cleaned out of the garage because it's so much harder to get it hauled away.	Return to NCU						
Yes, would be nice if they put barrels back down and not in a heap - and make sure all garbage goes into the truck	Service complaint						
Annual one time pickup of larger items was discontinued, and there is now a service I can access for individual pickup of larger items. It looks like it can take several weeks to have the pickup occur after the request has been placed.	Misc						
The service is very reliable and I appreciate the care given to pick up timely. I would like us to recycle additional materials, though I do understand that there are limitations and market considerations	General positive comment	Recycling important					
Cans are picked up at curb then dropped right in front of driveway. Sometimes strewn all down the street.	Service complaint						
It has been hard to figure out what goes in recycle. 4th brochure really helped; wish we had it first.	More education on recycling	Recycling important					
The notion that recycled materials all need to be clean before throwing them in the blue bin or they just need to be throw in the green bin is concerning.	Questions recycling						

service as expected	Misc						
Offering less products we can recycle (plastic bag), but want to raise prices?	Plastic bag recycling	Questions recycling					
Because of the unfair regulations concerning condos, we pay for but do not receive garbage or compost services	Reexamine						
I'm unhappy with the exclusions in the recycle program and also with the reduction in services like leaf bags.	Recycle more items	Return to leaf bags					
Bulk pickup is not conveniently offered, recycling is expensive, glass is not included.	Too expensive						
Offer more recycling options, offer replacement garbage bins	Recycle more items						
Current glass recycling offered is inadequate	Glass recycling important						
i think glass should be free to recycle, would like more education on what can be recycled, I thought the yearly curb cleanup was awesome	Glass should be free	More education on recycling					
I believe we have too many City employees relative to the services we receive. An example is the crew who staple notices on to the top lid of my recycling bin, and also the Call2Haul program when there are many private companies available to haul junk away.	Doesn't like Enforcement Team	Transition to private haulers					
Instead of charging for garbage by the size of can it should be by the net weight of garbage	Charge more for garbage produced/single individual						
i like the service but I am retired and I cannot afford any more raised of these things cause my mortgage Taxes are raised too.	Fixed income						
I wish we could recycle more items	Recycle more items	Recycling important					
I wish the compost pick up would go just a little longer to get all my leaves up. I wish our recycling allowed for more items.	Eliminate winter suspension of compost can	Recycle more items	Recycling important				
Not recycling styrofoam and plastic wrapping and bags is ecocidal! In the landfill? A disaster.	Recycle Styrofoam	Plastic bag recycling	Recycling important				
It annoys me that the yearly general pickup has been eliminated and that the county residents still have it.	Misc						
I pay for street lights but my street has zero street lights	Misc						
Please resume recycling styrofoam.	Recycle Styrofoam						
I appreciate the service and for the most part the cans work very well.	General positive comment						
They are discriminatory.	Misc						
bring back the old annual city cleanup	Return to NCU						
It would be nice to have glass recycle offered	Glass in Blue Bin						
recycling is a joke- basically only cardboard	Questions recycling						
Would like to see glass recycling INCLUDED in existing city curbside recycling instead of through Momentum/3rd party. Also would like it if more items could be composted in the yard waste/compost container.	Glass in Blue Bin	Accept more compostables					
Improved yard waste service would be great.	Misc						
Collection services are not very "user friendly." in some cities will allow leaf bags to be picked up if the yard waste is full. Also, the rules established with recycling are ridiculous. Thirdly, some of our neighbors have yard care and don't need a yard waste can, yet they are told they have to have one anyway.	Questions recycling						
Recycling should take plastic & glass.	Plastic bag recycling	Glass in Blue Bin					
I would like glass recycling curbside	Glass in Blue Bin						
nope	None						
please recycle glass	Glass recycling important						
Many times the can has waste still in it after the truck come, it gets stuck in the bottom.	Service complaint						
Yes to have 3+ trucks idling outside of every home is a disaster for our air. I only out my garbage but once every 6 weeks, my recycling goes out every week. If we can't recycle it we shouldn't produce it!	Recycle more items	Truck traffic					
The solution for leaves in fall is horrible (ask for multiple cans). It would take 8-10 cans/week for most residents in Sugar House to take care of all our leaves. Our houses don't have space for so many cans. It's a mess.	Leaf bin insufficient						
need to figure out plastic recycling	Plastic bag recycling	Recycling important					
I am never sure exactly what can and can not go in the recycle bin - while there are some examples available they are limited and do not cover the vast array of packaging that comes into my house. Can bubble wrap go in, the lids for plastic bottles etc	More education on recycling	Recycling important					
I would like to see a more advanced recycling and compost program.	Recycle more items	Accept more compostables					
Too expensive	Too expensive						
Wish that they picked up glass and ALL recyclable plastics. Wish that they educated people about what things they cannot recycle like used pizza boxes etc.	Plastic bag recycling	More education on recycling	Glass recycling important				
you gotta find a way to make it make sense to recycle glass	Glass recycling important						
It would be nice to get updates on what items are actually being recycled. There is a lot of contradictory info in the media.	Questions recycling	More education on recycling					



Glass is a big problem! I don't want yet another can, and don't want to lug glass containers to a drop off site. Other communities include glass in recycling and SLC should also. Second issue: the prohibition of plastic bags for leaves makes it VERY hard to get rid of the tons of leaves I get from my neighbor's trees. I understand that I can order an extra brown can. I borrow one from a (different) neighbor but still need several weeks to get rid of all the leaves.	Plastic bag recycling	Glass in Blue Bin	Leaf bin insufficient				
Glass recycling is the best!	Glass recycling important						
Better publicize large waste pickup programs.	More education on recycling						
I have the smallest can available and I take it to the curb, rarely full, every 3-4 weeks. I recycle, donate and compost whatever I can. I wish there were options for less service. The only thing I don't like about the smaller can is if it's heavy, the leverage of the height makes it hard to tip back and roll.	Waste reduction	Provide more cost-saving options					
I wish we were able to recycle more items. We also don't fill our trash can often. Maybe less frequent pick-ups could be rewarded.	Every-other-week or share cans	Recycle more items					
The recent changes to recycling are disappointing because we can't recycle as many types of items as previously. Also, one brown can and one leaves only can are not nearly enough for all of our leaves during the fall.	Questions recycling	Recycle more items	Recycling important	Leaf bin insufficient			
The fact that glass needs another container increases the price per month.	Misc						
Do you really want us to recycle flimsy plastic? way too expensive without control over cost	Questions recycling						
	Too expensive						
More transparency about recycling programs and waste management	Questions recycling						
Would like glass included in recycling	Glass in Blue Bin						
i appreciate the opportunity to get an extra yard waste bin	Misc						
We are the only home on the block next to the Oak Hills Condominiums and on occasion or can are not picked up.	Missed collection						
You could offer smaller recycle and green waste cans by default. Adding an extra can or two for leaves in the fall only	Smaller blue/brown can						
Sometimes irregular service without warning is annoying.	Service complaint						
Should not have to pay extra to recycle glass!	Glass should be free						
I recycle glass but it is easy and facility is close by	Likes glass drop off						
No	None						
Eligible recycling materials has been reduced	Recycle more items						
The recycling rules seem to change periodically, which is frustrating; I would gladly pay more every month if I could recycle more things (e.g. styrofoam, plastic shopping bags). Is there a way that SLC could partner with organizations such as TerraCycle to offer paid recycling programs?	Recycling important	Recycle Styrofoam	Plastic bag recycling				
Too many services, too many cans	Provide more cost-saving options						
I wish there wasn't an extra charge for glass recycling	Glass should be free						
It's confusing to know what can be recycled.	More education on recycling						
Plastic bags, like from Wal-Mart, should still be allowed into Recycling, since they are PLASTIC.	Plastic bag recycling						
Weekly pickup is fine. Brown cans overload seasonally. Doing away with the annual street pickup was a poor decision. Has the effect of a tax increase and comprises a broad inconvenience. Scavenging was a means of recycling and was an income for some.	Dislikes C2H						
Better recycling options	Recycling important	Recycle more items					
I would like a bigger or alternative compost\yard waste option. I am very grateful for this service but find it lacking in the fall. I currently pile my yard waste and distribute it in to the container weekly but it's tempting to put the debris into the waste container as it is too much for the weekly pickup. I wait, but others probably do not. Perhaps a big pickup in late fall would help ensure that the compostible material gets out of the general waste bins would help?	Leaf bin insufficient						
Because you cant decide what to take or not take,recycle cardboard you will not dump blue can why	More education on recycling						
Too expensive	Too expensive						
Less and less can be recycled, is it still a useful endeavor?	Questions recycling						
I feel the fee I am paying now is accurate to the service being received.	Misc						
Number of items eligible for the curbside recycling has been greatly reduced since the beginning of the program leading to an increase in items making it in the the garbage bin. I don't put out all three bins weekly instead opting to only place bins on the curb when 3/4 full. There is no benefit to me for doing so.	Misc						
need to make sure all customers have a detailed list of what can be recycled and condition	More education on recycling	Recycling important					
The pickup service has been inconsistent. Cans are not always emptied, and if emptied, are not always emptied completely	Service complaint						
I do not like taking the recycle out of trash bags. It the winds pick up and the items fall out of the can it is a big mess	Plastic bag recycling						
Recycling is not great compared to other metropolitan areas. Recent limitations on plastic and other materials recycling is a let down. Glass recycling is very expensive for limited service.	Plastic bag recycling	Glass recycling important					
No	None						
No	None						

expand range of items that can be composted.	Accept more compostables	Compost important					
Keep up the good work. I like having the separate cans for our different needs. Thanks!	General positive comment						
If the cans are not positioned just so, they will be missed. Several times we have had people park too close to cans and they get passed by.	Missed collection						
Take glass recycling in my normal recycling. Every other state I've lived in does this.	Glass in Blue Bin						
We need to downsize our cans since we often don't put them out every week.	Misc						
I liked when I was sent a magnet with images and descriptions of what is recyclable. It was handy to have when I have a question about an item.	More education on recycling	Recycling important					
fair. Can be too picky with what they accept. Particularly in recycle bin	More education on recycling						
I feel that your rules on acceptable recycling refuse are less "green" than we ought to have.	Questions recycling						
I believe the pickup people do a good job, seems efficient in collection.	General positive comment						
adequate. Not clear on recycling rules. Items I thought to be recyclable were declined leaving my can full need to have a place to put glass in the Sugarhouse area!	More education on recycling						
glass recycling is too expensive	Likes glass drop off						
Reliable service	Provide more cost-saving options						
up and down my street, green containers are sometimes left in middle of street & also some garbage.	General positive comment						
I wish we could recycle more products. I could use a larger compost/yard waste container!	Service complaint						
I'd like to see better sorting options regarding recycling - including recycling bags, and plastic wrappings.	Recycle more items	Recycling important	More bulky green waste				
The yard waste disposal is inadequate; the refusal to accept disposable bags previously supplied makes yard cleanup unduly repetitious. Limiting to one time filling of can without bags is wasteful as leaves are spread into street and cleanup is much more labor intensive. If disintegrating bags were used it would benefit all concerned.	Recycle more items	Plastic bag recycling	Recycling important				
Wish more items were recyclable.	Return to leaf bags	Leaf bin insufficient					
Go back to pickup dates for neighborhoods for yard waste	Recycling important	Recycle more items					
it would be nice if we could recycle more items like plastic bags, glass, and polystyrene in one container instead of multiple	Return to NCU						
City should expand what can be recycled and provide a better way for extra compost bins to be provided when needed.	Plastic bag recycling	Glass in Blue Bin					
Wish you had curbside glass recycling at no extra charge. We don't drink but I see many people throw away wine and beer bottles in garbage because they are too lazy to collect them, drive, & drop them off in the glass recycle bins	Recycling important	Recycle more items					
Preferred annual curb clean up	Glass should be free						
It would be nice if glass recycling were included.	Return to NCU						
Would be nice to know that the rumors aren't true about recycles not being recycled.	Glass in Blue Bin						
I'm angered that styrofoam and other plastics are no longer accepted. Must not be profitable.	Questions recycling						
detailed information on recycling would likely improve usage. I recently found out shredded paper could not be recycled. Apparently none of my can's contents were accepted because I put shredded paper (in bags) into it. Another place of confusion: wash out containers, or just rinse them??	Recycle Styrofoam	Plastic bag recycling	Recycling important				
The yard waste bit was much better when you simply picked up leaves. Cuttings are much easier to get rid of without all the special can and all	More education on recycling	Shredded paper	Plastic bag recycling				
Could use 10-11 month compost/yard waste service	Drop-off for leaves; vacuum up leaves	More bulky green waste					
Glass recycling on the same day would be nice.	Extra compost bin year-round						
Need to bring back annual curbside pickups	Service complaint	Glass recycling important					
Just wish recycle could take plastic bags.	Return to NCU						
Costs too much. should be part of my exorbitant property taxes	Plastic bag recycling						
none	Too expensive						
I wish we had the big dumpsters that Millcreek has occasionally for our yearly waste collection.	None						
Great service!	Reexamine						
The recycling is so restrictive and time-consuming, it is almost pointless. The yardwaste is pointless for half the year	General positive comment						
It is unclear what items can be out in the recycle container and what items can't. I am still confused about juice cartons and most plastics.	Questions recycling	Provide more cost-saving options					
When the recycling stopped taking plastic bags I didn't know for at least six months until a neighbor informed me. I would be willing to pay more for the recycling services if more items were accepted.	More education on recycling	Plastic bag recycling	Recycling important				
please search for markets so plastic bags, meat trays and styrofoam can be recycled again.	Plastic bag recycling	Recycle Styrofoam	Recycling important				

We live in a circle and nothing ever gets done	Misc						
no	None						
Bi-monthly pickup is definatley better than every week. Save gas and cut green house emissions.	Every-other-week or share cans						
Nothing is recycleable any more. Maybe a durable handout regarding what is and is not recycleable.	Questions recycling	More education on recycling					
Paper should be collected separately	Recycling important						
Bring back yearly clean up	Return to NCU						
really really miss the big item pickup	Return to NCU						
Clearer instructions about what can and cannot be recycled would be amazing. Seattle, WA has a great website that covers just about everything you can think of. I'd love something similar to help me recycle more. Right now, if I'm in doubt, I throw it out, because I don't want my recycling to be left behind because I made a mistake.	More education on recycling	Recycling important					
not taking shredded paper and recyclable bags is a pain	Shredded paper	Plastic bag recycling					
Compost cans are the best!	General positive comment						
I feel most people don't know what's recyclable (and contaminate every load with things that don't belong in recycling) and I wonder if anything is really being recycled anymore	Questions recycling	More education on recycling					
The city should do more to educate citizens on proper recycling and compost habits. Any education materials would surely save the city money in the long run.	More education on recycling	More education on compost					
My main complaint is that they drop the trash cans all over the street. This is particularly difficult when there is snow and it is hard to pick them up when you are an older woman. I also don't like that I don't have enough room in my yard recycler for autumn leaves.	Service complaint	Leaf bin insufficient					
i'm very upset that we can no longer recycle all that we have be able to in the past!!!!!!	Recycling important	Recycle more items					
I would add the glass one but would only need it emptied maybe 3-4 times a year.	Glass recycling important						
I would like to see more items become recyclable, namely plastic films, but I understand the current state of recycling in the US	Plastic bag recycling	Recycling important					
I think you are doing fine , but not enough people are doing it!	General positive comment						
More on plastic recycling and more ways to get rid of spring and fall lawn debris	Plastic bag recycling	Accept more compostables					
the drivers should be commended for being warm and friendly. My two year old loves that they will honk or bring the lift up and down. We look forward to pick up days. Thank you!	General positive comment						
The service is fine. We've lived here 8 years, fyi.	General positive comment						
no	None						
its great . works well	General positive comment						
Recycling is almost pointless to pay for if I can't include plastic bags. Yes, I use it for cardboard, but cardboard decomposes quickly and I'm not as worried about recycling it.	Plastic bag recycling	Questions recycling					
There needs to be more availability of larger yard waste to keep properties cleaned up.	More bulky green waste						
I hope my recycle does get recycled	Questions recycling						
They do a very good job.	General positive comment						
Really not clear what types of plastic can be recycled and what can't. Also seems strange that plastic bags have to be brought back to stores, and what type of plastic bags can be returned (i.e. just shopping bags, or also produce bags, bread bags, etc). I love the compost and yard waste bin, but don't understand why service stops in the winter. Do people stop composting in the winter? No they don't.	Plastic bag recycling	More education on recycling	Recycling important	Eliminate winter suspension of compost can			
You don't take any recycling and call yourself "sustainability" I use my garbage can now more than ever" it's a joke	Questions recycling						
Larger recycling capacity would be nice	Recycling important						
The recyclables, it seems to me there should be more items that can be recycled. For instance glass collection.	Recycling important	Recycle more items	Glass recycling important				
compost/yard waste could be continued all year	Eliminate winter suspension of compost can						
My service is excellent. The drivers are professional and friendly, too.	General positive comment						
I don't use them very often because I dispose on my property.	Misc						
Annual curbside residential clean up, pick up needs to be reinstated.	Return to NCU						
I dont care for the fact that I pay fora compost can and pay year reoun even though I use it only a few times durning the season.	Provide more cost-saving options						
no	None						
sometimes our brown can is skipped.	Missed collection						

should have central neighborhood drop off of recycle and garbage/charge per bag/brown-no charge at curb side	More garbage disposal	Provide more cost-saving options					
Thank you!	General positive comment						
no	None						
never sure what to put in the recycling bin and how clean it needs to be	More education on recycling						
It would be good to get an email once a year that explains with pictures everything that is ok to put in Blue recycle can when they spill things they don't do anything about it	More education on recycling						
If they keep putting restrictions on what can be recycled, we'll soon be able to get rid of our blue (recycling) barrel. And we need the extra leaf barrels longer than the 8 weeks I was told I could have it (last year there was no limit).	Service complaint						
I don't think they should buy the tan cans that have the metal bars across the front in the future. Someone came through our neighborhood and pryed all of the bars out, probably to sell them as scrap metal. Therefore, buy cans that don't have those 12" metal bars across the front from now on.	Leaf bin insufficient	Questions recycling					
They are sufficient.	Service complaint						
Thanks for the hard work	Misc						
Fall season should include increased compost pick-up. Understanding true recycling destination continues to be of concern.	General positive comment						
We don't use compost and yard waste very often. Curbside recycling on and off	Questions recycling						
What we recycle is limited. I've lived in communities where curbside recycling collected a lot more than we do in SLC (glass w/out extra cost; larger variety of papers and plastics). I presume this will likely get worse, rather than better, as there are fewer buyers of recycled waste now.	Misc						
I need to replace my bins they are old and fall over regularly	Questions recycling	Recycling important					
Your prices are to high.	Service complaint						
Si los servicios an subido bastantes en los Ãltimos aÃos	Too expensive						
Don't raise the rates	Provide more cost-saving options						
I would like to see glass recycling and I have a home with dozens of mature trees and have a difficult time dealing with the leaves in October and November.	Provide more cost-saving options						
Wonder about the cost	Glass recycling important	More education on compost					
We need to find solutions to our recycling crisis.	Misc						
1. It would be better if glass recycling was included in the normal stream of recyclables, and 2. it would be great if it was easy to get additional recycling bins.	Questions recycling	Recycling important					
During leaf season, it would be nice if you picked up leaves in the brown compostable bags as well as the big brown yard waste containers	Glass in Blue Bin	Recycling important					
I don't like paying for a service when I don't need my garbage to be picked up weekly	Drop-off for leaves; vacuum up leaves						
I would like to have a glass recycling bin	Every-other-week or share cans	Provide more cost-saving options					
Great job!	Misc						
Would be nice to have glass recycling and more granular regular recycling if it would help with landfill efforts	General positive comment						
Normally, I put out my trash container (green) maybe three times per year. I put out my recycle (blue) container maybe every other month. I put out my yard waste (brown) container maybe an average of three or four times per year. I suggest SLC not collect every week. Perhaps collect every third week, or once a month. There is truly no problem with letting it sit until the cans are full. And maybe all of us can be more neighborly by sharing extra space in our cans for special circumstances.	Glass recycling important	Recycling important					
You don't take what I need taken	Every-other-week or share cans						
A bit unhappy yard-waste is closed down during the winter. I still work on the yard.	More garbage disposal						
The Compost/yard waste container is not big enough for fall leaf clean up. We miss the bags.	Eliminate winter suspension of compost can						
It would be nice to have A better way to get rid of the leaves than a single brown can	Leaf bin insufficient	Return to leaf bags					
Thank you for these services.	More education on compost						
recycling is going the wrong way. Fewer and fewer types of completely recyclable materials are allowed and it should be more and more.	General positive comment						
The number and type of recyclable items currently accepted by SLC Waste is not enough. We could do so much more! I am discouraged by how many recycle-possible items I have to throw away because our current facility does not accept as many types as they could and should.	Recycle more items	Recycling important	Questions recycling				
Wish you picked up glass and plastic bags as part of recycling	Recycle more items	Recycling important	Questions recycling				
	Glass recycling important	Glass in Blue Bin	Plastic bag recycling				

		Charge more for garbage produced/single individual					
Yes we really should not be charged for weeks we don't put out all our cans I always forget when my glass recycling is due to be picked up	Every-other-week or share cans Misc						
I'd like to see more types of recycling offered, specifically glass and plastic bags.	Glass in Blue Bin	Recycling important	Plastic bag recycling				
SLC Recycling has become ridiculous and has almost pushed me away from a desire to recycle. No plastic. Break down boxes. The requests are constant and do not seem to change, nor do they seem to improve the services. And apparently they now require an increase.	Questions recycling						
More information about what can be recycled. Yard Waste can sometimes is not emptied all the way.	More education on recycling	Service complaint					
This is working good.	General positive comment						
Need glass recycling	Glass recycling important						
perhaps consider pick up every other week	Every-other-week or share cans						
Recycling is too picky. It's nearly not worth it. I'm considering canceling.	Questions recycling						
You really need to reinstate the neighbor cleanup program to allow larger item collection. The call in program doesn't work and very dissatisfied. Need to find a way to collect other materials such as curbside styrofoam, plastic bags and glass (without separate fee). None of those items should go to the landfill. Need annual curbside branch pickup...as pruning 100+ mature trees can not be put into cans I wish glass recycling were not separated. I don't mind paying more, but I hate having to put it out on a separate day.	Return to NCU Glass in Blue Bin	Plastic bag recycling	Recycle Styrofoam	More bulky green waste	Glass should be free	Dislikes C2H	
Confused on what is acceptable recyclables. More plastic should be accepted as recyclable.	More education on recycling	Plastic bag recycling					
There is no glass recycling program.	Misc						
Reinstate annual neighborhood curbside pickup	Return to NCU						
Company should include all food waste including meats. Recycling should include styrofoam and glass glass included please	Accept more compostables Glass in Blue Bin	Recycle Styrofoam	Glass in Blue Bin	Recycling important			
shouldn't have to pay extra for glass pickup	Glass should be free						
Seems fine.	Misc						
Thank you to the employees who every week provide excellent service!!!	General positive comment						
Sobrecargado el recibo y no hay mucho alumbrado	Reexamine						Spanish
People who make more garbage should pay more.	Charge more for garbage produced/single individual						
I'd like to see more recycling options, including glass and ALL kinds of plastic.	Glass recycling important	Plastic bag recycling	Recycling important				
If there is a raise increase, that raise should be proportionally distributed based on the size of the garbage bin used, meaning the more volume, the more the increase. Also, since plastic bags cannot be recycled like before, offering a separate plastic bag recycle service would make sense.	Plastic bag recycling	Charge more for garbage produced/single individual					
It seems difficult to know now a days what can be recycled.	More education on recycling						
curbside recycling you want me to spend too much time for garbage	Questions recycling						
No	None						
It would be nice to receive a clean garbage can when you start a new service.	Service complaint						
It's great	General positive comment						
Even though it's free, I don't plan to recycle with all of the restrictions.	Questions recycling	Recycling not important					
annual cleanup should be reinstated because a lot of people recycled from items left on the curb and this doesn't happen unless there are streets putting out stuff	Return to NCU						
I never received a yard-waste container	Misc						
I think the service is great. I appreciate that we live in such a clean city.	General positive comment						
very nice to have it picked up weekly	General positive comment						
Bring back the annual big bins!	Return to NCU						
I am not sure year when curbside compost/yard waste is temporarily suspended for the winter. Send out a postcard or email to this effect?	Eliminate winter suspension of compost can	More education on compost					
Why isn't compost yard waste offered year round if I pay for it?	More education on compost						

I am a single man who lives alone. I have 60 gallon containers because that's the only size that the recycling and yard waste come in. I take my garbage to the road maybe once every two months and my recycling and yard waste about the same. I'm paying for pick up every week but I don't produce enough garbage to fill up the cans and the garbage and recycling don't come in 40 gallon sizes. I feel like I'm paying a lot extra for curbside pickup that I just don't use. I wish there was a way I could pay for only what I'm using.	Charge more for garbage produced/single individual						
Thank you. Great service. We are grateful.	General positive comment						
We cant recycle plastic bags. Bunny waste that is typically put into Compostst that you buy at ifa cant be put into yrsrd waste. Newspaper and grass mixes.	Plastic bag recycling						
wish the curbside compost recycling went all months of the year since we recycle year round	Eliminate winter suspension of compost can						
Recycle glassware	Glass recycling important						
Would love to be able to recycle more materials than we can currently.	Recycle more items	Recycling important					
no	None						
What exactly can go in recycling is not clear. Do we recycle food cartons (like that stock or soup come in)?	More education on recycling						
I think the changes in plastic bag acceptance has been pretty bad and forcing me to have a giant compost bin when I have a very small yard makes me crazy. I don't even need one since I have a landscaper who takes everything with them. I'd prefer a much smaller bin, it's just too big.	Smaller blue/brown can	Plastic bag recycling					
The Call 2 Haul program is stupid. If I have to get rid of a large amount of junk I end up hiring a commercial waste removal service.	Dislikes C2H						
There is a lot of confusion out there as to what can and cannot be recycled.	More education on recycling						
the cans sometimes get beat up by the truck machinery	Service complaint						
recycling tags saying there are trash bags in the recycling can but they aren't! they are trash bags with aluminum cans and boxes	More education on recycling	Plastic bag recycling					
No plastic bags in the recycling bin... Really!	More education on recycling	Plastic bag recycling					
About the recycling. People need educated, repeatedly. Whenever I actually talk with someone they don't understand the rules. A friend was throwing pizza boxes in the blue can that were not clean. He didn't realize that was not acceptable. A neighbor was throwing glass bottles in my recycle container until I told him the blue cans don't take glass.	More education on recycling	Plastic bag recycling	Recycling important				
It's goofy that you have to pay to recycle glass. I also don't like that the yearly "curbside cleanup" went away.	Glass should be free	Return to NCU					
Very reliable - thank you	General positive comment						
Great service, buy I don't think i can pay more. Maybe I can stop my compost to save money?	Provide more cost-saving options						
No	None						
Price should not be raised	Provide more cost-saving options						
I am impressed how hard your team works!	General positive comment						
I wish the yard waste started earlier in the spring. Want to recycle everything.	Eliminate winter suspension of compost can	Recycling important					
Disappointed and dissatisfied that curbside recycling has been cut to almost nothing to recycle.	Questions recycling						
wish they had better glass recycling and could recycle more plastics	Recycle more items	Plastic bag recycling	Glass recycling important				
i understand that recycling just goes straight into the landfill. Is this true?	Questions recycling						
I have issues with my neighbors not being able to afford a big enough can for their garbage and it overflows each week. Your proposal to increase the cost will compound the issue for many people. This is a necessity not a luxury.	Provide more cost-saving options	Too expensive					
I asked for a smaller garbage container several years ago, and never received one.	Service complaint						
Why do we have to pay to recycle glass?	Glass should be free						
Service is exemplary. Thank You!	General positive comment						
compost/yard waste cans are alomost always not fully emptied.	Service complaint						
We don't have trees, so we don't need the compost/yard-waste; the recycle one, we were told to stop putting plastic, and plastic is the more need thing to be recycle. It is very disappointing.	Plastic bag recycling	Compost can not important					
I think it's good that you always pick up on Mondays, even if it's a holiday. Keeps everything flowing smoothly.	General positive comment						
Why are sewer and water so expensive?	Misc						
I think you all do a great job. I love that we have curbside recycling and compost/yard waste. I wish I knew that plastic was more recyclable. Happy we have the option to have glass curbside recycling as well with Momentum.	General positive comment	Plastic bag recycling					
It is very confusing at times as what can go into a curside recycling. I wish more could go in that can, but we receive a note saying this item cannot go into that can.	More education on recycling	Recycling important					

Need greater recycling options	Recycle more items	Recycling important					
put all trash container on same side of street.	Truck traffic						
Would like glass to part of regular recycling. We don't use enough to warrant a special can/service but to have glass waste from time to time	Glass in Blue Bin						
Over the past two years I have asked 3 times that my damaged garbage can be replaced. Never happened	Service complaint						
DO NOT INCREASE THE PAYMENT OF THE FEES!!!!!!	Provide more cost-saving options						
Recycle has taken a hit this past year. Most of what we recycled in the past- you no longer take	Questions recycling						
I'd like a better way to dispose of plastics that aren't allowed in the recycle bin. More often than note, they end up in the garbage instead of collecting until I make a trip to a special collection site.	Plastic bag recycling	Recycling important	Recycle more items				
I would like to know more about where recycling goes and how much is actually recycled.	Questions recycling	More education on recycling					
I would like glass recycling to be included	Glass in Blue Bin						
Curbside recycling should only be for paper and plastic. Metals (al Cans) should be done different. I cringe at the separation of the products. Also small pieces of paper should be discouraged for going into the recycling bin, to much handling.	Recycling important						
Wish more items could be recycled.	Recycle more items	Recycling important					
No	None						
I think that the costs are fair for retired persons	Misc						
The drivers who pick up are always very thoughtful and courteous, probably recognize long-time residents. Make an effort to do a good job.	General positive comment						
I live above city creek on east capitol. Until a couple years ago, you had a large item pick up with allowed us to get rid of tree debris, brush, pine needles which are all a threat to our fire safety. Then you came up with your new rules and they are ridiculous. The circumference of a limb has to be a large tree to dispose of it by the city. I would think you and the fire department might work together!	Dislikes C2H						
It would be nice for the Curbside compost/yard waste to be picked up throughout the year to allow for leaves and tree trimmings to be cleaned up gradually rather than having additional cans taking up parking spaces in front of the houses. During the spring and fall. Also what is the point of the recycling cans if bags are not allowed. Plastic grocery bags if not allowed to be recycled should be banned from stores.	Eliminate winter suspension of compost can	Plastic bag recycling					
The yearly yard pickup was very effective at community distribution of unwanted material from one household to another and keeping yards and basements cleaner.	Return to NCU						
Need to have more information on recycling. What kind of waste is recyclable and what is not?	More education on recycling						
I love that our bins are emptied each week! It really helps to keep our yards cleaned up and waste/recycling from building up!	General positive comment						
Upset the mayor changed the spring clean up plan. It is NOT efficient to get multiple brown cans over a period of time after being on a waiting list.	Dislikes C2H						
Do not raise rates - you already took away neighborhood cleanup	Provide more cost-saving options	Dislikes C2H					
None	None						
When city employees are checking the recycling bins we have witnessed on its on the ring video recycling items falling out & city employees not placing back in the bin. With all due respect if city employees are rummaging thru the bins & it falls out please place it back inside. Thank you	Service complaint						
I use the call to haul program in the fall to pick up leaves by me using this it reduces street sweepers burden and I help the seinors with it.	Likes C2H	??					
Really appreciate the compost service is provided. Would like more information on what exactly can be recycled regarding plastics/how to prepare them for recycling	Compost important	More education on recycling	Plastic bag recycling	Recycling important			
not sure	None						
Don't appreciate getting nasty notes stapled to the cans	Doesn't like Enforcement Team						
Provide more feedback to people putting inappropriate items in the recycling cans. There's confusion over what is allowable.	More education on recycling	Recycling important					
Recycling requirements seem to change, such as plastics, bags, and shredded materials. Sometimes I am not sure what to do so I end up just putting things in the garbage.	More education on recycling	Recycling important	Shredded paper	Recycle Styrofoam			
Don't often use the compost/yard-waste	Compost can not important						
I wish recycle took plastic bags	Plastic bag recycling						
Its a waste of time and money to pay someone to drive around in a car and check garbage cans	Doesn't like Enforcement Team						
We appreciate this service very much!	General positive comment						
You continue to accept less and less materials for recycling. That sucks	Questions recycling						
Need further detailed lists of items that are recyclable and those that now are not	More education on recycling						
Satisfied, it has become to stringent as far as having inspectors and rules	Misc						
Need better measures to prevent wind from blowing things around the neighborhood from dumping	Service complaint						
cost too high	Too expensive						

Although we use the largest available trashcan, it is because I have simply been too lazy to downsize to a smaller container. Frequently, my household produces such a small amount of trash, I either don't take it to the curb for several weeks, or I place my small bag in the neighbor's trash. I would really like to see an option where my neighbor and I can actually share the smaller sized container or I could cancel my trash can altogether and I could work out an arrangement to use their trash can for a negotiated fee between ourselves. I also think that I am pretty responsible with the type of recyclables that I put out (you people do seem to be rather inconsistent and irregular about what I can I can't put in the recycle bin.) but I am sure that it is a significant expense to have your "trash cops" going around and examining my recycle bin.	Every-other-week or share cans	Doesn't like Enforcement Team Recycling not important					
Virtually nothing I throw out can go in the recycle container anymore - Waste of money.	Questions recycling						
would like smaller cans for recycling and compost	Smaller blue/brown can						
It would be a good move to expand recycling service up to 4-plexes. There are many 4-plexes in my neighborhood which don't receive curbside recycling, which means most of the residents just toss their recyclables in the trash. I let my immediate neighbors put their recyclables in my bin, and other neighbors take their recyclables to the park or directly to a recycling facility, but most of the families that live in these 4-plexes don't have the time or resources to do that. If you really want to go zero waste by 2040, you have to make recycling easier for families who live in larger apartment complexes. They aren't always as advantaged as those of us who live in single-family homes or even duplexes like me.	Recycling important	Reexamine					
wish our recycling included more options for recycle 1, 2, 3 and 4	Plastic bag recycling	Recycling important					
hard to deal with all the leaves in the fall	Leaf bin insufficient						
There are times when the green truck passes my house by, not picking up my garbage. I have to call to get it picked up. It is on the street in a timely manner and the other cans have been picked up.	Missed collection						
would like smaller blue can it takes me a month to fill the currant one up	Smaller blue/brown can						
wish recycling was more robust. definitely wish that compost allowed for food waste composting	More education on compost	Recycle more items	Recycling important				
My parents currently reside in Boise, Idaho and participate in the Hefty EnergyBag program which allows a wide variety of things to be recycled. These orange bags are shipped to Salt Lake City in order to be processed, yet the citizens of the city are not able to use this service. We can't even recycle the bags we put the recycle into now. Overall, the options for recycling need to be greatly expanded.	Plastic bag recycling	Recycling important					
Wish there were better recycling options for plastic bags and electronic waste	Plastic bag recycling	Better HHW collection					
I understand the demand for recycling has gone down, but there should be alternatives for things like plastic bags or other recyclable items that can't go in the bin.	Plastic bag recycling	Recycle more items	Recycling important				
Seems like you can't put anything in the recycling anymore so why pay for it	Questions recycling						
It is nice to see them all at the same time where before they were split .	Misc						
if you rais the rate, you'll never take it back down. i am against the ret hike	Provide more cost-saving options						
Bring back the spring curb trash pickup	Return to NCU						
The "annual trash pick-up" should return.	Return to NCU						
Can we get credit for yard waste on compost?	Reexamine						
No	None						
services are EXCELLENT!	General positive comment						
My only comment is on recycling. It seems the recycling is not going to work and rules keep changing. If you dont want to offer the service then change and discontinue it	Questions recycling	Recycling not important	More education on recycling				
If there was a way to charge per pound rather than a flat fee would be great. I know thats next to impossible though. Also, two people households do not create so much garbage. I wish there were more options for yard waste and large garbage items.	Charge more for garbage produced/single individual						
I think it would be awesome to limit people's trash waste that goes to the landfill by writing something like landfill on the cans. I also think it would be awesome to put a sticker of what can and can't go in the recycling so people are a little more clear on how to best recycle.	More education on recycling						
The lack of community cleanup is a problem. I tired to schedule pickup and no one ever returned my call.	Service complaint						
The city needs to recycle more types of plasctics etc	Plastic bag recycling						
good job	General positive comment						
I like the optional extra compost bins.	General positive comment						
We often do not have any trash and often don't always use the garbage can. We would love it if there was a smaller can or if we could pay less to have trash picked up everyother week or once a month.	Every-other-week or share cans	Provide more cost-saving options	Charge more for garbage produced/single individual				
N/A	None						
I have lived here 30 years next month. I have never had a reason to complain. The service on my block has always been great.	General positive comment						
you guys do a great job!	General positive comment						



feel service is very good with a broad range. Since plastic bags can't be recycled curbside any longer there could be more information on other options. What can I do with my plastic newspaper bags?.	Plastic bag recycling	More education on recycling					
Need a fall brown waste pickup to get rid of leaves	Misc						
None	None						
We moved to SLC from New Jersey this past year, and really appreciate the regular compost/yard-waste pick-up service of SLC.	General positive comment						
Bring back spring clean up!	Return to NCU						
Yes, I put my blue can out about every six weeks and the brown can about four times a year. This makes me very glad that there is no charge for these two cans.	Misc						
Recycling rules keep changing and the notes on the top with "are not clear	More education on recycling						
The ability to recycle styrofoam would be nice	Recycle Styrofoam	Recycling important					
I want more things recycled	Recycle more items	Recycling important					
Very picky on what can go into blue can very little.	Questions recycling						
unable to get extra cans for leaves despite calls	Service complaint						
Would like to recycle glass.	Glass in Blue Bin						
I would love to have option for compostable waste	Accept more compostables	More education on compost					
Bring back city clean up!	Return to NCU						
Would prefer more recycling options such as separating different categories of waste in more receptacles.	Recycle more items	Recycling important					
Single Stream collection is not the most cost effective since sorting must be done. If you buy it you should have to recycle it. There should be cost savings for those that pre sort. Also, manufacturing companies packaging should be regulated to make it easier and more effective.	Recycling important	Recycle more items	Provide more cost-saving options				
I wish we could recycle more types of waste in the recycle bins	Recycling important	Recycle more items					
Need better large item pickup	More bulky green waste						
I would like there to be smaller garbage can sizes available. I would also pay to have more composting for things like food waste.	Likes small garbage cans	More education on compost	Bins too big				
It would be nice to have a leaf pickup day or a leaf vacuum truck so that I didn't have to fill up my compost week after week with leaves.	Drop-off for leaves; vacuum up leaves	Compost important					
I don't really know what can be recycled anymore	Questions recycling	More education on recycling					
Quit changing what can be added to recycling bin. We don't want to use it in fear that it wont get picked up for putting some minor item that is newly restricted.	Questions recycling	More education on recycling					
Wrote that I need 6 feet of clearance which is not always possible	Misc						
the containers are always completely emptied and there is garbage in the street specially with the brown and recycle containers	Service complaint						
It would be nice to only pay for the services I use. I only put out my cans once or twice a month.	Charge more for garbage produced/single individual						
the rules for what is recyclable are not clear. Can pizza boxes with grease be OK, what about mail flyer, small pieces of paper, do cans have to be washed, plastic flower pots...	Questions recycling	More education on recycling					
we need more recycling options: shredded paper, all plastic bags from vegetables, salads and such	Recycle more items	Recycle Styrofoam	Plastic bag recycling	Recycling important			
Too many rules on recycling.	Questions recycling						
Had no idea I could get a smaller can!	Misc						
We had a flyer by the city of what goes in recycling and with changes that offer less things that can be recycled, it was unclear what we can and cannot recycle.	Questions recycling	More education on recycling					
It is disappointing and difficult to get used to having to put so much in the green can that we always used the blue can for.	Questions recycling	Recycle more items					
To expensive	Too expensive						
it is VERY expensive already! The cost of these services is outrageous! The idea of raising the price is ludicrous..	Too expensive						
We've used the extra brown cans twice this year for leaves/other yard waste and that has been really great.	Likes extra leaf bins						
I don't like the recycling police rummaging through my trash. We'd like glass recycling. Bring back citywide cleanup in Spring or Summer.	Doesn't like Enforcement Team	Return to NCU	Glass in Blue Bin				
Recycling limitations have been disappointing. More information about policy changes, and education would be great. For somethings, I never received written communication at my residence and found out from neighbors who use social media.	More education on recycling	Questions recycling					
autumn leaf curbside pick up	Drop-off for leaves; vacuum up leaves						
Limited on what they will recycle. Will not accept plastic bags one of the biggest wastes of all	Plastic bag recycling	Questions recycling					

Wish you did the major pick up once a year	Return to NCU						
I'd love to hear more about how the recycling materials are recycled.	More education on recycling						
sure miss the yearly waste pickup	Return to NCU						
Would be great to include glass with mixed recycling and expand compost to all non protein food waste, not just fruits and veggies	Glass in Blue Bin	Accept more compostables					
The public, including myself, needs more information on exactly what can go into the blue recycling bin. I try to keep informed, but I'm not sure about some items.	More education on recycling	Recycling important					
All good	General positive comment						
I understand there are many items which are not recyclable that are commonly thrown into the recycling bins. I also understand that this "wishful recycling" slows down the efficiency of our program. We need more public education around this. We have done a lot of research on our own and take advantage of the events in SLC and PC that take other difficult-to-recycle items. I know for a fact we are the exception. If we could help folks to understand more, many would want to be more responsible about the process.	More education on recycling	Recycling important					
Would be great to have leaf pick up beyond the one brown container	Drop-off for leaves; vacuum up leaves						
I have two garbage bins and have tried several time to get the city to come and pick up the larger one to no avail.	Service complaint						
Recycling is a mess and not just because of China. It takes very active promotion and reminders to keep people putting the right thing in the right container and SLC doesn't do nearly enough. An occasional reminder is not enough. I'm a pretty conscientious recycler but even I have to stop and ponder quite frequently what goes where. My kids who think of themselves as environmentally concious, just throw up their hands and don't even try to be compliant.	More education on recycling	Recycling important	Questions recycling				
We would love if glass recycling was more convenient.	Glass recycling important						
Wish it was clearer what you could put in the recycling bin and that you get smaller bins for all for all of them since we don't put ours out every week and have limited space to store them	Smaller blue/brown can	More education on recycling	Recycling important				
mixed messages on what can be recycled	Questions recycling	More education on recycling					
Yard waste should continue longer into winter months	Eliminate winter suspension of compost can						
The City should accept bagged leaves in the Fall Season. I have way too many and have to fill up the brown bin for several weeks.	Leaf bin insufficient						
Inconvenient, especially when we have wind or snow.	Return to NCU						
I would like to see the once-a-year curbside garbage pickup return.	None						
No	General positive comment						
think they are doing a good job.	Recycle more items						
Find more sources to recycle all recyclable material!	General positive comment						
Consistent / dependable service.	Every-other-week or share cans						
The city should reduce the frequency of pick up for recycling and compost as a way to cut down on carbon emissions	Questions recycling						
Curious where the recycling ends up.	Shredded paper	Return to NCU					
Why can't we recycle shredded paper goods? I preferred the yearly pick-up	None						
No	Return to NCU						
annual city cleanup is very much missed. it was very useful to many residents	Glass recycling important						
More accessible Glass	More education on recycling	More education on compost					
Relative advantages of disposing certain items in green can vs garbage disposer vs brown can for overall benefit/cost to SLC would be helpful!	More education on recycling						
the efforts the city puts forth at what can be recycled could be improved upon	Return to NCU						
Very much miss neighborhood pickup, even though I know it can be scheduled individually.	More education on recycling	Doesn't like Enforcement Team					Language
ill defined what is recyclable in blue can garbage * staples lid shut	Return to NCU						
wish we still had an area designated clean up	Questions recycling						
Recycling is so limited, it is not really worth the effort	Glass recycling important						
glass	Plastic bag recycling						
I wish plastic bags were recyclable.	More education on recycling						
am still a little confused about what can go into recycling. When in doubt I dont' put it in recycling	Questions recycling						
no it is fine	Misc						
The yard waste should accept dirt.	More garbage disposal						

recycling should be recycling all the items that are recyclable. The most annoying is no shredded paper or plastic bags. Technology, needs to be employed for solutions and should be free, as the recycled items can be sold for profit. Otherwise, we as a community need to recycle the items in state, creating jobs and raw commodities. If these things can't be accomplished, then there is no incentive to recycle and all should go to the landfill until it becomes such a problem that recycling runs on the materials recycled!	Shredded paper	Plastic bag recycling						
I would like to see more options for recycling plastic bags, TetraPak and Styrofoam.	Plastic bag recycling	Recycle Styrofoam	Recycle more items					
The reason I stated "somewhat satisfied" instead of "very satisfied" is that I think the City needs to find a way to once again recycle plastic film. It is a HUGE part of the waste stream. While I take my plastic film to WinCo, I doubt very many households are recycling these materials. I would be willing to pay extra if the City were to find a convenient way to recycle these materials!	Plastic bag recycling	Recycling important						
I would like the service every other week, not every week	Every-other-week or share cans							
no	None							
recycling glass would be nice	Glass in Blue Bin							
recycling does not do enough at the city level.	Questions recycling							
Wish glass recycling was part of the recycling program.	Glass in Blue Bin							
Automatic extra leaf bins in October would be great	Leaf bin insufficient							
Why are NO plastics recycled any longer?	Plastic bag recycling	Questions recycling						
provide glass recycling	Glass in Blue Bin							
The collection should run March through December at least.	Eliminate winter suspension of compost can							
When I put out blue bin, often neighbors contaminate my recycled material with waste	Misc							
Trash truck drivers are very friendly!	General positive comment							
no issues at this time or comments	Misc							
It's not clear what can or can't be recycled.	More education on recycling							
The decreased recycling services due to the change in material acceptance is frustrating. The city should invite commercial opportunities to fill in the gap. We should be striving to recycle all materials and reduce waste.	Recycling important	Questions recycling						
lâ€™ve had my small garbage can missed on several pickups. Makes it hard to get thru until the next week.	Missed collection							
I wish we could still recycle plastic bags	Plastic bag recycling							
Cans are not always fully emptied. Sometimes they are partially emptied onto the street rather than into the truck. When the can falls over, it get left so it can roll into the street (on a blind curve). Sometimes the entire neighborhood gets skipped.	Missed collection							
We're confused about what's recyclable and what isn't.	More education on recycling							
Very dependable & efficient -- love it!	General positive comment							
None	None							
Thank you!	General positive comment							
Glass recycling needs to be more accessible and affordable	Glass recycling important							
Love the ability to recycle and compost as much as possible. Getting additional compost cans instead of neighborhood cleanup is brilliant!	General positive comment							
Have many trees in the city and don't have enough time to have leaves picked up. need to pick up bags.	Return to leaf bags							
Brown bin should be rear round or at least 1-2 times/month in the off season - blue bin should not be mandatory. It is expensive for the elderly who may not need it based on the limitations of what is acceptable for recycling. Also, the brown bin may not be needed if the resident has a lawn service taking care of their yard and the service takes the waste away and recycles. Also, some compost all their own brown bin waste so they also do not have use for that bin. I do not agree with mandatory bins for optional items.	Provide more cost-saving options	Recycling not important	Fixed income					
Please go back to the pickup days where you could leave garbage outside. Your new system doesn't work and is more costly to have to drive to individual homes.	Return to NCU							
none	None							
need more options for leaves; need curbside glass recycling	Glass in Blue Bin	Leaf bin insufficient						
we miss the annual neighborhood pickup	Return to NCU							
You have reduced what is accepted as recycling product which creates more waste.	Recycling important	Questions recycling						
During the fall make it easier with all the leaves; I know you provide extra binds but people don;t know about it.	More education on compost	Leaf bin insufficient						
Sometimes my recycle has not been picked up	Missed collection							
Why not include Tetra pak?	Recycle more items							
I would like to see expanded rather than retracted items on the recycling list.	Recycle more items	Recycling important						

I like the idea of getting rid of the junk pick up - it has cleaned up the neighborhoods and the service is still offered on an as needed basis. This is a good move.	Likes C2H						
I spend to much time separating recycle items.	Questions recycling						
Wish we could still recycle ALL plastic (including bags) and styrofoam	Plastic bag recycling	Recycle Styrofoam					
I understand it's almost certainly impracticable, but it would be great to have one recycling can for everything, including glass.	Glass in Blue Bin						
Aside from neighbors who just toss trash on the street, or don't pick up their own trash that may not make it into the collection truck, no I don't have any other comments.	Misc						
I would like to see glass recycling offered as well without the extra fee.	Glass should be free	Glass in Blue Bin					
Just wish there were an option/solution for plastic bags and stuff like that	Plastic bag recycling						
We appreciate the service and consider it a great value	General positive comment						
No	None						
I just wish you would run the compost/yard waste recycling year-round, especially as we are having warmer winters and leaves still on trees later into the year.	Eliminate winter suspension of compost can						
We miss the neighborhood cleanup.	Return to NCU						
It is confusing what can go in the blue recycling bin.	More education on recycling						
Nope, in general, it's just fine.	Misc						
A added service would be having a paint can pickup. I take my paint cans to the area set by city. For people who have no transportation they just dup in containers. Maybe set a day every year for haz mat material.	Better HHW collection						
Recycle program needs improvement and no need for separate glass pick up this is a waste	Questions recycling						
Ability to recycle more items such as styrofoam and plastic bags	Recycle Styrofoam	Plastic bag recycling					
I question somewhat that garbage rates are equitable. I often see neighbors with overflowing small can, while mine is self contained, yet they have a discount for having a smaller can.	Charge more for garbage produced/single individual						
Recycling: is too limited, thin bags, ALL plastic, metal, ... Yard Waste: sometimes not enough space for leafs	Plastic bag recycling	Leaf bin insufficient					
I would like curbside compost/yard-waste to be year-round	Eliminate winter suspension of compost can						
I love having recycling and yard waste cans available. We don't need to put them out every week.You can cut back to once a month on those for us.	Every-other-week or share cans						
It would be nice to know with confidence that recycling materials are actually being recycled.	Questions recycling						
I would like to be able to recycle glass.	Glass in Blue Bin						
Need to go back to neighborhood pick up for disposing of junk	Return to NCU						
I wish there were a food waste composting option and that we could recycle plastic film	Accept more compostables	Plastic bag recycling					
yes, we would like a smaller recycling can	Smaller blue/brown can						
Yes. It sucks. When I moved out here 27 years ago, we had 2 bulk pick-up days. The city provided bags, and your leaves were picked up at the curb. Now, there is one bulk pick-up day, and the rules for what they wont take makes it almost not worth doing. There are no baags provided anymore, which doesn't matter, because the city wont pick them up anyway. Every year I pay more and more in taxes for fewer and fewer services...	Questions recycling	Return to leaf bags					
when I moved to Utah I was surprised to find there is no standard glass recycling without paying for another can	Misc						
Must you spend money on trash nannies that drive around and leave notes on our recycling? Seriously?	Doesn't like Enforcement Team						
It cost too much, your garbage cans, your garbage collection!	Too expensive						
Glass recycling should be included	Glass in Blue Bin						
I like the fact that all of these are weekly.	General positive comment						
Wish they still did annual trash cleanup	Return to NCU						
With the elimination of plastics and styrofoam, would is be more economical to eliminate the blue recycle cans completely?	Recycling not important	Provide more cost-saving options					
I miss the Spring clean up that SLC use to do the new system is not easy nor as good	Return to NCU						
There were days that didn't collect and didn't leave a note explaining why until I finally tracked them down one day and they told me because it wasn't aligned with the neighbors curb (my curb jets in somewhat). I had otherwise followed all of the Directions of 3 feet from my curb. Just an explanation would have been helpful as there were no other reasons.	Service complaint						
Miss the neighborhood clean-up.	Return to NCU						
id like to know why it takes so long to get a replacement yard waste recepticle. my neighbor has to borrow mine because he was told 2 weeks 4 weeks ago and still doesnt have one	Service complaint						

Excellent service.	General positive comment						
I am concerned that I cannot recycle all the plastic that I get, such as bags, wrapping, etc. I would love to see this included in the recycling option	Plastic bag recycling	Recycling important					
I think SLC does a great job, at least in my area of the city,	General positive comment						
what's to be done with all the leaves that fall off the City's trees onto my yard? I have five. Since the cancer surgery I really do not have either the strength of the endurance even to rake them up--no way I could bag them and haul them. Where is the City now?	Leaf bin insufficient						
No	None						
I wish you charged more for people who produce more trash. Even with the smallest bin, I only put it out every 6 or 8 weeks. Shouldn't people who fill a huge bin every week pay more?	Charge more for garbage produced/single individual						
Do not raise the rates.	Provide more cost-saving options						
You could possibly have too many employees who go around and check the cans periodically.	Doesn't like Enforcement Team						
recycling should be expanded to include all recyclable items	Recycle more items	Recycling important					
I would prefer to have a second yard waste bin during the fall be an automatic part of my account, so I don't have to remember to request one. A single bin isn't enough to handle all my leaves.	Extra compost bin year-round						
I am very confused about what may and may not be recycled.	More education on recycling						
the recycling is a joke so many rules to what can be put in there. Should be ANYTHING that can be recycled	Questions recycling	Recycle more items	Recycling important				
we need more opportunities to dispose of large yard waste.	More bulky green waste						
The curbside garbage (not recycling or compost) pickup has missed my house three times this year. That is bad service.	Missed collection						
We'd appreciate being able to recycle glass.	Glass in Blue Bin						
Would be nice if more items could be recycled. So much of our plastics is regular garbage.	Plastic bag recycling	Recycle more items	Recycling important				
Need to recycle more!	Recycle more items	Recycling important					
I don't believe curbside garbage is offered in my area.	Misc						
Recycling of plastic bags is needed; composting of compostable plastic bags is needed as well as composting of paper take out containers, which other recycle programs offer	Accept more compostables	Plastic bag recycling					
Need to reinstate curb pickup so large brush can be disregarded by Need to add glass and plastic bags to the recycling mix	Glass in Blue Bin	Plastic bag recycling	More bulky green waste	Return to NCU			
Because we recycle (Blue can) more we use less of the green cans...we might change to the smaller green can. We also don't put cans out unless they need to be picked up	Misc						
You canceled the Bulk Waste Collection. replaced it with Call 2 Haul. But two years ago (or maybe one), I endlessly tried getting you to come. You had a webpage that was meaningless. So overall, I am very dissatisfied with your service.	Service complaint						
I wish we could recycle glass in the blue bin, and have clearer rules about what goes in the blue bin. I'd also like to be able to put out bags of leaves this time of year.	Return to leaf bags	More education on recycling	Glass in Blue Bin				
Curbside recycling is overstrict about what you can put in the recycling container. For example if they find 1 small plastic bag, they just won't empty the recycling bin. in my opinion that is just recycling exaggeration.	Plastic bag recycling	Questions recycling	Recycle more items				
The reduction of items allowed to be recycled is very frustrating as well as having to pay extra for glass recycling	Glass should be free	Recycle more items					
really love the chance to get extra yard bins in the fall.	General positive comment						
Frustrated by new limitations on recycling	Questions recycling	Recycle more items					
The recycling bin has been so restricted on what it will take that its ridiculous to use it.	Questions recycling	Recycle more items					
Please return to the Scheduled annual curbside pickup.	Return to NCU						
Compost would be much better if it allowed dairy and paper	Accept more compostables						
More recycling please!	Recycle more items						
I am so happy there is compost/yard waste and recycling available.	General positive comment						
what if weight sensors were used in the can lift mechanism, and residents charged by actual refuse weight? residents would not have to guess what size can to subscribe to.	Charge more for garbage produced/single individual						
Recycling service is poor. Can no longer add plastic bags due to machinery at recycling center. Get a more efficient machine!!! I currently collect all plastic bags from home and work and drive them to a grocery store that will recycle-most unacceptable! I also drive my glass to a pickup area to save on cost. And now you want to increase my rates? I am doing a good deal of my own driving and recycling.	Plastic bag recycling	Questions recycling					
No	None						

I wish you still did designated dates for big trash street pick up	Return to NCU						
we could use a smaller can, and share with our neighbor, but the city insisted each homes had to have all three cans which are not needed. It also becomes a matter of storage space for the cans. Unsightly around the neighborhood.	Every-other-week or share cans						
the more we can recycle, the better off we will all be	Recycling important						
No	None						
One always wonders if recycling makes sense given that much of it probably ends up in a landfill anyway.	Questions recycling						
Would like to see curbside glass recycling	Glass in Blue Bin						
I wish the recycling was able to pick up was more varied.	Recycle more items						
Need to do something with plastic bags from grocery store.	Plastic bag recycling						
I am very unhappy with the change in policy for the once a year pickup of household items. I would suggest going back to the scenario where you give us a week prior to pickup, to put the items out on the street, with a final pickup day that weekend. The new way doesn't seem to work well for those who have tried it, and I don't even feel like I have that service any longer.	Return to NCU						
Comments don't seem to matter to city officials.	Misc						
Stop suspending Yardwaste brown cans. If branches break from a snow storm... If a january thaw melts snow exposing late dropping leaves (oak , flowering pear , sycamore,/london plain as examples) and general pruning that has to be done still when weather opens up. Or if a heavy snow storms break branches, it is a burden to not have the brown can emptied and available !!! And ther would be a cost savings of not having to do an education process and time on the phone dealing with upset residents. Also cheaper to just continue brown can service and stop doing Christmas tree pick up. If people can cut a tree to prepare for a stand , they can cut it up in pieces to fit into the bron can.	Eliminate winter suspension of compost can	Eliminate holiday tree collection					
It would be good to have glass pickup for a lower cost than what is currently offered.	Glass recycling important						
We need glass recycling at no additional cost.	Glass should be free						
find new buyers for items discontinued over the last two years	Recycle more items						
when the garbage collector passed by home he always left the can in th middle of the street once he broken my can the led in the top the handle, I called for a new one I received the new one 2 weeks later, even though wasn't my fault.	Service complaint						
Would like to help move forward towards electric dumpster trucks by the city.	Truck traffic						
I appreciate having these three cans. They are most useful.	General positive comment						
Sometimes seasonally or project wise, I have more than fits in my bin and no way to get it gathered. Also glass can't go in recycling.	Glass in Blue Bin						
Yes! Think that providing 'what can and cannot be recycled or composted' adhesive photos to attach to each bin would increase compliance. Follow San Francisco's model	More education on recycling						
The large garbage bins encourage wastefulness. Distributing smaller bins would incentivize citizens to reduce waste. Regarding recycling, there is not adequate education for us to know how to prepare our recycled goods. Also, it is unfortunate that I must pay extra for glass recycling but I am glad to do it.	More education on recycling	Bins too big					
no	None						
The current system of paying for brown bins seems unfair since they are not picked up for several months out of the year but residents get to pay for them every month.	Eliminate winter suspension of compost can						
The recycling offers are so limited it is discouraging. We should be able to recycle more here.	Questions recycling	Recycle more items	Recycling important				
Call to haul is junk	Dislikes C2H						
It would be great to encourage recycling by offering discounts if you only need trash pickup 1x or 2x a month.	Every-other-week or share cans						
Could yard waste be picked up in biodegradable bags once a year	Accept more compostables						
I have to drag my bins over a rutted, pothole ridden alley to get them to the street for pickup. The city won't come up the alley to collect. This is a hardship in the winter, and for others further up the alley than I.	Alley collection						
why was the neoghor hood clean up stopped in are area 2670 north	Misc						
Plastic bags need to be included in recycling. Clean construction lumber should be in yard debris	Accept more compostables	Plastic bag recycling					
don't like recycling restrictions	Questions recycling						
Fall leave pickup additional compost/yard waste	Leaf bin insufficient						
The recycling blue can is overly limited in content disposables, I had a client in 1969 that had the technology to convert all fibrous garbage to ethanol, but the cost at the time i.e. \$1.69 per gallon was not competitive with Fossil fuel alternatives. The technology could accept nearly any garbage and separate the fibrous materials for conversion. Current restrictions on content do not make sense..	Questions recycling						
We want the annual curl pile clean up back	Return to NCU						
Shame on you for not recycling plastic	Plastic bag recycling						
Is it possible to get 40 gallon size cans for recycling. Don't need the big 90 gallon.	Smaller blue/brown can						

Real recycling is extremely limited and its shameful that in this day and age you are not looking to expand services and just want to increase rates.	Recycle more items	Recycling important					
Current service is excellent. I can't think of one critical thing to offer.	General positive comment						
We just ordered a second brown can for the fall yard-waste. It was easy to order. Thanks!	General positive comment						
recycling is becoming too restrictive, slc is making it harder to recycle - discouraging	Questions recycling						
Call to haul is not as good as the previous service	Dislikes C2H						
I believe it is ay too expensive to change a can. I do not need a 90 gallon can, but do not want to pay additional to change it	Too expensive						
remind residents to only put out full blue bins, or stinking garbage cans = less stops.	More education on recycling						
Recycling wasn't picked up for 3 weeks in a row. Eventually I thought it might be because I had plastic tubs from plant nursery that weren't acceptable. Better communication from the city or recycling pickup crew would have been nice so I didn't need to use trial and error to figure out what was going on.	More education on recycling	Service complaint					
We would like compost/yard waste to be available more during the "off season" (winter)	Eliminate winter suspension of compost can						
We miss the annual clean-up	Return to NCU						
Recycling is becoming less and less useful as the City restricts what can be recycled.	Questions recycling						
y	None						
Im sorry to see that they no longer accept plastic bags and shredded paper	Plastic bag recycling	Shredded paper					
Garbage pickup arrives before I even get up to go to work in the morning. This requires me to place my cans outside the evening before....I carefully sort and manage my recycle, I have been cited because our large homeless population places non-recyclables in it. Polystyrene is no longer accepted for recycling....polystyrene was one of the FIRST materials to be recycled, get a clue!	Plastic bag recycling						
glass recycling should be free. I should have the option of monthly or bi-weekly trash pick up.	Glass should be free	Every-other-week or share cans					
We only set garbage out once every 2 weeks. Wish there was a way to deduct the cost because we do not use the service weekly.	Every-other-week or share cans						
Sometimes my blue can is not sufficiently emptied, but when I report it they do come back.	Misc						
No	None						
Maybe this info is online but I am confused about what can and should NOT be recycled. If in doubt, use the green can?	More education on recycling						
I would like to be able to recycle my shredded paper. Also, my wife and I would like to tour the recycling facilities to get a better idea of how to do it properly.	Shredded paper	More education on recycling					
We have way more leaves in the Fall then our compost can + two extra can accomodate. It's a struggle to keep lawns, sidewalks and gutters clear when there is not enough space to store them while we await pick-up. Also, curbside recycling is confusing on what is and what is not recyclable.	Leaf bin insufficient	More education on recycling					
The issue of extracting plastic bags from the recycling is burdensome and seems antithetical.	Plastic bag recycling						
SLC claims that it recycles plastic, but it does not. Also, cardboard with certain coatings are not recycled. If we are going to pollute the oceans with plastic, SLC should be honest and have us put plastic in landfills here, rather than in the bellies of sea creatures.	Questions recycling						
I'm not happy that they dont recycle single use plastic bags anymore. Also, the biodegradable bags cant be put in compost.	Plastic bag recycling	Accept more compostables					
I wish glass could go in the regular recycle and I miss the old neighborhood cleanup program. And yard waste not having a long break in the winter	Glass in Blue Bin	Return to NCU	Eliminate winter suspension of compost can				
I would love to be able to recycle more! have a seperate can for seperate items... seem like it would help with the confusion of what can/can't be recycled and what is being recycled would be "clean" and in turn truly being recycled.	Recycle more items	Recycling important					
Sometimes our block is picked up really late, or skipped altogether.	Service complaint						
I'd take a smaller garbage can if you offered one.	Bins too big						
Thank you for continuing to take more diverse recyclables (all types of paper, most plastics, etc) unlike other municipalities	General positive comment						
It would be helpful to know if better sorting is needed.	More education on recycling						
No.	None						
Glassware should also be recycled. A separate container which could be emptied twice a month.	Glass in Blue Bin						
Recycling changes have been restrictive	Questions recycling						
I feel like there should be a can cleaning or can swapping service. Even if itâ€™s every 6 months. Especially if rates are going up. The cans get pretty gross.	Service complaint						
Recycling needs improvement. I have to take my glass one location, and my plastic bags to another.	Plastic bag recycling	Glass recycling important	Recycle more items				
It would be good if customers had the option to have a smaller recycleable bin.	Smaller blue/brown can						
Donâ€™t know what to recycle	More education on recycling						

I don't like the new	Misc						
since there is only one person in my house, the cans go out monthly at most. Why do I have to pay the same as people who have overflowing cans each week.?	Charge more for garbage produced/single individual						
Wish we could still bag our recycling. When my barrel tips over it makes a huge mess.	Plastic bag recycling						
I wish we could recycle more	Recycle more items	Recycling important					
we call for outside waste and noone shows up. we carry our stuff to dump	Misc						
It is very difficult to know what is collectable recycling except for aluminum cans and print paper	More education on recycling						
The recycling is too restrictive, you need to take more recyclables.	Questions recycling	Recycle more items					
I am confused about the curbside recycling and what is recycled. I would like to see compost waste last longer with the weather.	Eliminate winter suspension of compost can	More education on recycling					
Seems to me it should be encouraged to compact (and things like boxes being broken down) and picked up less often (and only if full) would be more efficient... especially if the bin is larger. Also, more education on what is acceptable for recycling and if/how it should be cleaned.	More education on recycling						
Cans don't always empty completely especially recycling and yard waste cans. I liked neighborhood cleanup better than once a year large trash pickup.	Return to NCU	Service complaint					
In the fall time, there should be some type of leaf pickup. I find that we have thrown a lot away in the garbage bin and would like to compost it.	Drop-off for leaves; vacuum up leaves						
Shouldn't have to pay for glass recycling.	Glass should be free						
call 2 haul wait times were way too long last year. did not use it this year.	Don't like C2H scheduling						
The city should should accept and recycle plastic bags in the curbside recycling and provide glass recycling for free if they are really committed to recycling.	Plastic bag recycling						
Yes, only for the recycling	Misc						
New to this area and not sure how to have leaves picked up. Filled the green waste container and a number of black bags. Black bags not being picked up.	Leaf bin insufficient	More education on compost					
No/ Think a Rate increase is Absurd/ Retired>Fixed Income Folks are getting killed with taxes	Fixed income	Provide more cost-saving options					
For large garbage pickup, I preferred the old system of a set date. Otherwise I never get around to getting rid of my junk!	Return to NCU						
I have to hire someone to take my leaves because the compost/yardwaste is stopped to soon.	Eliminate winter suspension of compost can						
I'm completely satisfied with the current service.	General positive comment						
more recycling options would be better	Recycle more items						
I miss being able to add plastic bags. I realize the reasons but miss the convenience.	Plastic bag recycling						
Salt Lake makes recycling nearly impossible with it's excuses	Questions recycling						
The lack of standard glass recycling is annoying.	Glass in Blue Bin						
We're glad SLC offers this service. We use it religiously. Some continued clarification of recyclable materials would be helpful.	General positive comment	More education on recycling					
I wish you collected more plastic products for recycling	Plastic bag recycling						
I'd like to know what's happening to recycles since China refused to accept our dirty recyclables. What if anything is actually being recycled? How effective is the program? How do you gauge that?	Questions recycling						
Compost is collected during the warm months of the year and not winter time but we are still being charged a yearly charge for the service.	Provide more cost-saving options						
Yes.	None						
I miss not having a fall pick up for leaf bags. It makes me have to either go to the dump or keep the bags on my garage and slowly feed them into the curbside container	Return to leaf bags						
Occasionally the yard waste pick up is missed	Missed collection						
We generate little waste and recycle and perhaps our costs should reflect that.	Charge more for garbage produced/single individual						
No problems ever.	General positive comment						
I miss the annual trash pickup&€"it allowed real re-using as people surfed for things they could use amidst others&€" refuse	Return to NCU						
Reliable	General positive comment						



Would like the ability to recycle more items	Recycle more items						
I am still disappointed in the reduction of items taken by the curbside recycling	Questions recycling	Recycle more items					
Recycling needs to include glass and plastic bags	Glass in Blue Bin	Plastic bag recycling					
Don't increase the rates, please.	Provide more cost-saving options						
Pickup times on 'day of collection' are inconsistent.	Service complaint						
even with the ability to get extra leaf bins during the fall, it still doesn't satisfy for the amount of leaves that fall in my yard.	Leaf bin insufficient						
Glass recycle should be included	Glass in Blue Bin						
I think that glass recycling should be included with out an additional cost	Glass in Blue Bin	Glass should be free					
The garbage driver must not slow down - my can is moved 5 feet after it's picked up. Some times even left in front of the driveway.	Service complaint						
re going to charge more come get the can i dont want to pay more Thanks	Provide more cost-saving options	Too expensive					
Unhappy we can't recycle plastic bags any more. Also, miss leaf bag pickup	Plastic bag recycling	Return to leaf bags					
I own a 4-plex and my tenants have asked me multiple times for a recycling can. Please consider adding recycle containers for 4-plex apartments.	Reexamine						
retired couple very little garbage ! cans never full! rip off to pay for recycle!!!!	Charge more for garbage produced/single individual	Fixed income					
Do away with the curbside recycling	Recycling not important						
No	None						
It would be great if you provided smaller recycling cans.	Smaller blue/brown can						
I would appreciate if we could get glass recycling within the typical recycling program, because of the cost.	Glass in Blue Bin						
Good, reliable program. More info on what can be recycled would be helpful	More education on recycling						
Wish we still had the annual trash pickup. The new program is not even comparable to what we had or what SLCo offers.	Return to NCU						
compost yard-waste is picked up in late December and January. The season should be reduced	Eliminate winter suspension of compost can						
no	None						
It would be great to have additional options for disposing of leaves during the Fall in our Liberty Wells neighborhood with lots or trees.	Leaf bin insufficient						
No.	None						
The recycle is getting more and more limited as to what you can put in.	Questions recycling						
recycle glass without additional charge	Glass should be free						
Every year it gets more and more restrictive. Less options and increases in cost	Questions recycling	Provide more cost-saving options					
If this is your dept, I really like the custom one time per year junk pile removal	Likes CZH						
Please bring back the city clean-up system	Return to NCU						
It would be best if glass could go into the recycling can. I know that is done in other cities.	Glass in Blue Bin						
Curbside Recycling: I find very little feedback on whether our waste stream being recycled is acutally getting recycled.	Questions recycling						
LOVE the compost bin. Glad we can put food scraps in!	Compost important	General positive comment					
We'd love to see more items accepted for recycling.	Recycle more items						
I would like to understand how to prepare and what items are recyclable, I hear so many different rules. Could you post it on website or include instructions in bill. I hear most of recycle is still going to the landfill.	Questions recycling	More education on recycling					
Fall leaves are an issue every year. I often forget to order an extra can and then have weeks of leaf piles.	Drop-off for leaves; vacuum up leaves	Leaf bin insufficient					
We could probably go down to garbage collection once every two weeks.	Every-other-week or share cans						
Stop stapling notices to the can. The staples have cut my hands more then once.	Service complaint	Reexamine					
removing the collection of plastic bag recycling has been an adjustment - wish we were given better direction on where we can find a place to recycle these	Plastic bag recycling						
What is point of recycling. Cant put shredded paper or plastic bags in it.	Questions recycling	Plastic bag recycling	Shredded paper				
I've lived in SLC my whole life and participated in the recycling since it started and we could recycle all plastics and metals. Now all of the sudden we are told we can't recycle anything hardly. Why has this changed after 20 years	Questions recycling						

I am very unsure about our recycling program in general, including glass.	Questions recycling						
I pay Momentum separately for glass recycling. It would be nice to combine with city curbside.	Glass in Blue Bin						
I wish there was something we could do about people who set things out on the curb like furniture that just sits there for days, weeks, looking like a dump yard	Misc						
No	None						
I think we should have people compact their garbage more and only pick up bi-weekly, except for in the fall with the leaves	Every-other-week or share cans						
return the yearly curbside trash pickup	Return to NCU						
call 2 haul means I have to look at trash left on the curb year round.	Dislikes C2H						
forced to pay for composite container full year and not needed	Compost can not important						
Glass	Misc						
Recycling should at minimum increase what they accept to include glass (currently pay extra for Momentum) and various aluminums.	Glass in Blue Bin	More bulky green waste					
Compose yard waste should regularly all for items too large to fit in the bin (bags of leaves, small branches) to be placed next to the can.	Extend winter suspension of compost can						
Stop driving the compost trucks in winter.							
Invest in recycling equipment. The valley is a polluted mess.	Recycle more items	Recycling important					
confusing and changing what can be recycled - see lots of folks putting wrong stuff in	Questions recycling						
I feel recycled material is not recycled	Questions recycling						
maybe every other week could be looked at for reduced cocts	Every-other-week or share cans						
Come get your recycle can please....	Questions recycling	Recycling not important					
It is unfortunate that items that can go in recycling have been reduced.	Questions recycling	Recycle more items					
I do not think any of these services should go away and I think that we need/must bring back bulky pick-up.	Return to NCU						
What is the point of the blue recycling container when most goes to the landfill and the rest is either burned or tossed into the ocean by third world countries? A feel good program is not worth the cost.	Questions recycling	Recycling not important					
additional items should be allowed to be recycled	Recycle more items						
I wish glass was included with recycling like the majority of other major municipalities	Glass in Blue Bin						
no	None						
Can you promote adding compost / food waste in the Yard Waste bins as an environmental measure? Or would you consider a compost bin for all food waste separately, like the glass bins? Thank you.	More education on compost	Accept more compostables					
I would like to see an option for plastic film recycling, like a drop off location as we have for glass. Also looking forward to the compost accepting compostable packaging.	Plastic bag recycling	Accept more compostables	Compost important				
We should be able to recycle a wider variety of materials.	Recycle more items						
Thinking of dropping recycling because of the restrictions	Questions recycling						
I am totally dissatisfied with the discontinuation of the yearly curbside waste pickup. The Call 2 Hall program is useless for large yard waste that homeowners usually have at least once a year. To limit it to Minimum 6â€ diameter makes Call 2 Hall essentially useless for many tax payers. (And the woman answering the call was not helpful or courteous.	Dislikes C2H	More bulky green waste	Service complaint				
Autumn is difficult due to the amount of leaves. Iâ€™m usually having to take, stuff bags and the each week for a month, have to then dump the bagged leaves into the yard waste. I also compost a lot in my yard.	Leaf bin insufficient						
Why do I have to pay extra for recycling?	Questions recycling						
We do not do class recycle because it is too expensive.	Too expensive						
I am very pleased at the cityâ€™s efforts to recycle/reuse	General positive comment						
Glass recycling needs to be incorporated with plastic/paper. So many people don't make the extra trip to a glass recycling location. More clarity/education on what is actually recyclable would also be beneficial, as well as what we can compost/put in yard waste (can we put vegetable scraps, egg shells, etc into this bin?).	More education on recycling	More education on compost	Glass in Blue Bin				
We appreciate having a recycling program available at our home.	General positive comment						
It is working as desired.	General positive comment						
I wish there were smaller recycling bins like the 40 garbage bins amd single stream recycling makes it hard to recycle effectively	Smaller blue/brown can						
Invariably, my cans end up at my neighbor's house because the driver keeps moving while dumping.	Service complaint						
your driver do a fine job when picking up our bins.	General positive comment						
The recycle wants to much work from homeowner	Questions recycling						

Only wish the glass recyclables didn't require a separate bin/fee, but I understand that's the nature of the current business.	Glass in Blue Bin						
I wish the recycling can would take a larger variety of stuff!	Recycle more items						
I think at least for me that the curbside garbage should be picked up every other week and the curbside compost should be discontinued from December through the middle of March to save money, I don't need them more than that. The recycling fills up almost every week and needs to be picked up weekly.	Every-other-week or share cans						
It's too expensive	Too expensive						
Raising the price while decreasing the quality of service, why?	Provide more cost-saving options						
I wish we had the yearly pick up instead of the call 2 haul	Return to NCU						
I appreciate the extra green waste cans during the fall. It really helps me keep up on the leaves.	Likes extra leaf bins						
I appreciate the service but have been very frustrated by the Recycle Can because it seems like it becoming restrictive on what can be recycled with the high cost already	Questions recycling						
Recycling cans are too restrictive regarding what they will accept. Compost cans don't take enough in the fall.	Questions recycling	Leaf bin insufficient					
I love the option to request extra yard waste bins!	Likes extra leaf bins						
I'd like to know more about the recycling - in short, is SL County still actually recycling (per cent Chinese importing of our recycling stopping)	Questions recycling	More education on recycling					
We hate how you search our recycling. I actually watched one of your recycling * pull plastic bottles from garbage cans and leave them on the ground by the can. That's littering. My lid was missing for two years. I finally called and replaced it, but I would think that one of your recycle inspectors would of just done it as the drive by.	Doesn't like Enforcement Team	Service complaint					Language
sometimes the brown trash can does not get picked up, yet we took it out early morning or night before	Missed collection						
The recycling services have been cut back so much...no thin plastics, etc.	Questions recycling	Plastic bag recycling					
Allow glass recycling	Glass in Blue Bin						
i LOVE having a compost bin.	General positive comment	Compost important					
I do NOT receive curbside service. The City discontinued that service Nov 1 1918. I was and still am very unhappy with that. I am physically handicapped and it is impossible for me to drag my 3 cans to Quayle Ave. My big question is WHY should I PAY for a service that I don't receive?	Alley collection						
We don't generate enough waste for pickup every week, and yet we get charged weekly particularly garbage and compost, but also yard waste.	Every-other-week or share cans						
I have stopped recycling You complain about everything Your recycle collection people have put more notes on my recycle can as to what I cannot put in the recycle can Which is about 90% of what I tried to recycle so now I don't recycle anything As far as I'm concerned it's all garbage according to the notes left on my recycle can s Saying I cannot recycle these products that I was putting in the recycle can So no more recycle I have spoke with other's about these notes left on the recycle can t They also get the same type of notes and feel the same as I do A lot of them have also stopped recycling They also feel it's a waste of time I think your program is a sham You don't deserve \$0.01 from me or anyone one else Thank you Lloyd Hemmert	Questions recycling						
Preferred the annual summer yard cleanup program with advanced date notification from a few years ago compared to the recent call-to-pickup approach	Return to NCU						
The skyrocketed cost for sewer service is citizen exploitation.	Misc						
I feel that the overall cost is too expensive	Too expensive						
Would like glass recycling to be included. We pay extra.	Glass in Blue Bin						
The recycling would be much more convenient if plastic bags were included	Plastic bag recycling						
Neighborhood is not recycling correct items. Also recycling dirty containers.	More education on recycling						
I get missed periodically. Less items can be recycled so not as interested/excited as I used to be	Questions recycling	Recycle more items	Missed collection				
would like to be able to recycle glass	Glass in Blue Bin						
Nope	None						
Bring back once a year curbside pickup of large items	Return to NCU						
Rules on recycling are antiquated. Sorting is sorting.	Questions recycling						
Compost/yard waste is difficult with only a single container. Extra containers require different storage.	Leaf bin insufficient						
no, it seems good	General positive comment						
Good service. I question why we even recycle...we should burn the paper/cardboard for power.	Questions recycling	Recycling not important					
Rather than have the garbage police look through our cans use that money for better public awareness.	Doesn't like Enforcement Team						
The curbside compost/yard-waste program works well enough through the spring and summer months, but is wholly inadequate in autumn. Where would a homeowner store extra bins that are ordered exclusively for leaves? Why did the city scrap the leaf collection program that worked so well for so many years?	Return to NCU	Leaf bin insufficient					
You should find a way to recycle more things	Recycle more items						
You missed our green van about three times this year.	Missed collection						

neighborhood has excellent consistent weekly service	General positive comment						
You have been very responsive if you missed picking up one of my bins	General positive comment						
We need a glass container	Glass recycling important						
I'd like to be able to bag my leaves and have them picked up curbside instead of only being able to use my compost can.	Return to leaf bags						
please bring back heavy trash pickup!	Return to NCU						
I think presortd recycle makes much more sense instead of big cans and later sorting	Recycling important						
I am not sure all the current services offered. What I currently have, garbage and recycling have been just fine.	Misc						
no	None						
Why do you refuse to recycle so much recyclable material. Everytime you make changes it is to limit instead of increase recycling. If you really want to be "green" how about recycling EVERYTHING that is recyclable, instead of hardly anything at all.	Questions recycling	Recycle more items					
a more extensive list of what can and cannot be recycled would be helpful	More education on recycling						
ONLY USE COMPOST ABOUT 6 WEEKS EACH GARBAGE AND RECYCLING ONCE EACH MONTH	Charge more for garbage produced/single individual						
Yes, sometimes the compost restrictions are too strict. If the things aren't sticking out properly the collector will just pass on the can. People will stop using it if the guidelines are too strict.	More education on compost						
Just wish we could recycle plastic bags, too!	Plastic bag recycling						
I pay a lot of money and the call to haul service is terrible	Dislikes C2H						
Your recycling sucks. Cant recycle plastic bags and glass is extra? Ive also heard that most of what we recycle ends up being thrown out anyway. Seems pretty pointless	Questions recycling	Plastic bag recycling					
We miss the yearly neighborhood pick up	Return to NCU						
I pay for these services. During the summer, I should be able to put out partially filled cans without getting shaming notes from the city	Doesn't like Enforcement Team						
Curbside recycling is a waste of money and time. The types of allowed recyclables is not worth having the service.	Questions recycling						
Recycling has gotten complicated. No plastic bags, clean the goods to recycle etc. While I lived in Germany waste disposal was too complicated so people dumped trash in the Black Forest.	Questions recycling	Plastic bag recycling					
The recycling program is pretty struck compared to other cities we have lived in. It seems that there are a lot more materials that could be included that are not allowed. Having a separate glass recycling seems redundant and costly.	Questions recycling	Glass in Blue Bin	Recycle more items				
Satisfied	General positive comment						
Recycling has way to many rules about things that can't be recycled	Questions recycling						
To reduce costs, pick it up every other week	Every-other-week or share cans						
Recycling should have the same option for a smaller can with a lower fee like trash.	Smaller blue/brown can						
I miss the set up of the old spring cleaning.	Return to NCU						
thank you for adding compost/ yard waste	General positive comment						
The yard waste bin isn't nearly large enough to deal with fall clean-up. There should be a program for bagged yard waste as well. I end up throwing away leaves in the regular trash to get rid of it, which I don't like to do, but I also can't just have leaves sitting around forever.	Leaf bin insufficient						
more needs to be done to increase the recycling to reduce the landfill loads	Recycle more items	Recycling important					
Seems like they always do a great job.	General positive comment						
Don't raise rates	Provide more cost-saving options						
Every know and then I have to call my curbside garbage they seem to forget pick up my waste	Missed collection						
Too bad recycling has been limited.	Questions recycling						
I wish that more things were recyclable and that glass was an option	Recycle more items	Glass recycling important					
So, why the rate increase immediately after decreasing the recycling? I get that China complicates the issue. But you haven't even explained it. Just "rising costs". I couldn't get a raise at work with just that. Justify it!	Questions recycling						
Recycling is terrible. You can't recycle hardly anything and it's always changing.	Questions recycling						
Too expensive	Too expensive						
We need Curbside compost/yard all year	Eliminate winter suspension of compost can						
The City should go back to providing leaf bags and pickup	Return to leaf bags						

the bins are rarely full, why not go to an every other week pick up	Every-other-week or share cans						
Compost during leaf pickup is difficult . . . we have to stretch it out over several weeks.	Leaf bin insufficient						
We don't utilize city garbage or curbside compost/yard waste. Just recycling.	Recycling important						
if rates are going to increase, I'd like to know by how much and what could I do to reduce those costs.	Provide more cost-saving options						
Curbside recycling should include glass like California.	Glass in Blue Bin						
I would prefer if the city offered glass recycling without having to pay extra	Glass should be free						
The Curbside recycling has become a joke we cannot recycle half the stuff that we have in the past. that to the point we only recycle cardboard.	Questions recycling						
Need large garbage pick up to come back. New call to haul is a joke	Dislikes C2H	Return to NCU					
We cannot recycle much anymore.	Questions recycling						
I want the glass container for free.	Glass should be free						
Garbage: We don't need service every week. When we lived in Eugene, Oregon, we could choose weekly or biweekly garbage service. Recycling is good though, of course, it would be nice to be able to recycle even more items. In spring and fall/winter, we have more compost than will fit in the barrel and have to pile yardwaste in our driveway until there's room in our barrel.	Every-other-week or share cans	Leaf bin insufficient	Recycle more items				
Would like to know when the street-sweeper schedule in my neighborhood. It never is cleaned well on the south side of Sherman Ave. btwn. 400 and 500 E.	Service complaint						
perhaps it time to get rid of the "send our garbage to china" program, and do away with recycling	Questions recycling	Recycling not important					
I am concerned about recycling. I just want to be up to date with what is expected and what is not.	Questions recycling	More education on recycling					
costs keep going up and it's difficult to meet those costs	Too expensive	Provide more cost-saving options					
you keep removing items from recycled list	Questions recycling						
None	None						
reducing the recycling so that shredded paper can not be recycled was disappointing	Shredded paper						
Everything works great- please do not charge us more so you can pay for garbage patrol.	General positive comment						
I am still not sure exactly what is accepted in the recycling bin. Is it true that one mistake will mean that the whole load is dumped into the landfill? More specific and extensive education is lacking here.	More education on recycling						
glass should be included in recycling.	Glass in Blue Bin						
I would like to be able to have small containers for curbside food compost.	Smaller blue/brown can						
No	None						
I also love the glass recycling	Glass recycling important						
Please bring back the once-a year neighborhood cleanup that has been discontinued.	Return to NCU						
At approx \$24 a month for the containers I already feel like I'm overcharged.	Too expensive						
I do not believe that you should be charged for collection services when a can is not put out on the curb	Charge more for garbage produced/single individual						
no	None						
The green waste container is completely inadequate for fall yard clean up. At one point I had accumulated 9 39 gallon bags full of green waste waiting to be emptied into the container. I fill it up, refill it after it is emptied and run it across the street to be emptied again every week. This goes on for a month and gets old real fast.	Leaf bin insufficient						
Consistant charge for garbage cans on my bill cost to much and always a charge on my bill for them very on happy about them.δΥ`c	Too expensive						
No	None						
Maybe add organic composting and/or glass	Accept more compostables	Glass in Blue Bin					
works well	General positive comment						
curbside compost/yard waste is not picked up during the winter providing some savings	Misc						
Glass should be free	Glass should be free						
A few years ago, we were offered an additional compost/yard waste can for a couple of months in the fall. Very helpful.	Likes extra leaf bins						
Recycling items are very limited with lots of regulations that I don't see when I visit other states- I don't understand why, for instance, glass can't go into recycle bin.	Questions recycling						
Confusing details	Misc						
Items accepted for recycle have diminished.	Questions recycling						

Overall, the service has always been good. It's a tough job, the drivers are usually very good at their job, courteous and fast.	General positive comment						
More types of things should be allowed in the recycling bin	Recycle more items	Recycling important					
Recycling has become a job...what can and can't be recycled.	Questions recycling	More education on recycling					
I only put cans out every other week or so. Rather than raise rates, I suggest you offer even smaller bin options or just collect every other week.	Every-other-week or share cans	Smaller blue/brown can					
Glass recycling should be included	Glass in Blue Bin						
Very faithful	General positive comment						
Compost/ yard waste needs two pick ups a week.	Leaf bin insufficient						
Collectors are doing a bang up job.	General positive comment						
It is annoying to have the garbage police check your garbage every week and now you can't recycle anything. What a waste of money to have two people check garbage	Doesn't like Enforcement Team						
I find it ridiculous that the unit charge for garbage goes DOWN as you waste more! Where is the disincentive to produce garbage? Large garbage bins should be more expensive PER UNIT.	Misc						
Service is too expensive for the services we receive	Too expensive						
No	None						
Yeah... what happened to the "neighborhood" clean up/disposal program? Your "new" restrictions on yard waste pick up/removal... SUCK!!!!!!!!!!!!!!	Dislikes C2H						
Collectors regularly "miss" collecting cans; this is especially problematic with yard waste in the autumn when the can is full every week.	Missed collection						
In the early spring and late fall, more yard waste removal would be nice. The current program only allows one curb call which makes trimming tree and leaf removal difficult.	Leaf bin insufficient	More bulky green waste					
Glass recycling should be available to everyone at no charge	Glass should be free						
Communication with respect to curbside recycling is very poor.	More education on recycling						
i dont need the recycle for boxes only and I compost my own waste, BUT i have to pay for the cans	Provide more cost-saving options	Charge more for garbage produced/single individual					
don't like the hidden streetlight fees	Misc						
I miss annual yard waste pickup - I think we agreed to pay more a few years ago so it would continue!	Return to NCU						
I did not know that I could compost food scraps in my brown bin until a friend told me, would be good to advertise this more to get more participation.	More education on compost						
My compost has been skipped several times. And I've never received a response when I would submit the forms.	Missed collection	Service complaint					
Are all recycleables, actually being recycled? If so, where do we see info on this? I would like to see more encouragement for everyone to recycle.	Questions recycling	More education on recycling					
Pick up recycle waster every other week	Every-other-week or share cans						
Emptied cans often are dropped in front of my driveway posing a risk (and challenge!) when I come home. That being said, I appreciated that a recent issue with a lost lid was easily resolved through the SLC Mobile app. This is a great service!	Service complaint						
I'm concerned my recycling isn't making a difference, and businesses aren't required to opt-in.	Questions recycling	Reexamine					
1) given how mild the winters are lately, we need at least some brown bin pickups all winter // 2) not recycling glass means I have to pay (apparently someone else) a really exorbitant fee for glass pickup	Eliminate winter suspension of compost can	Glass should be free					
If things fall out like on a windy day I don't think I should have to clean up the mess	Misc						
I am glad the city discontinued the dump everything in the street garbage pick up in favor of a once a year pick up of large items. It seemed to me that folks, with the earlier system, dumped stuff in the street that would fit in their waste bins.	Likes C2H	Didn't like NCU					
No	None						
Bringing back the bulk waste pick up yearly would be helpful	Return to NCU						
I only put my can out about once a month. I can't fill it. I am on a fixed income and really can't afford it to go up in price. Not even a little bit I wish that we still had yearly curbside trash pickup	Fixed income	Charge more for garbage produced/single individual					
	Return to NCU						
Very disappointed that with 2 rental units and our home...theres no service for bulk trash. My renters are unable to use it and theres been tooooooo many limitations put on what we can put in the cans and once a year bulk trash along with recycle. I feel you've eliminated many jobs, therefore costs are down and you need NOT raise rates. I'd like to know that a raise is justified.	Questions recycling	Dislikes C2H					
Why do we pay for recycling when it is sold for profit?	Questions recycling						
Disappointed there is not included glass recycling.	Glass recycling important	Glass in Blue Bin					
Would like to see more options for recycling (milk & juice cartons) as well as drop off locations like Park City's Recycling Center.	Recycle more items	Recycling important					

The recycling requirements have become more restrictive making recycling difficult and not worth the effort in some cases.	Questions recycling						
No	None						
Glass recycling would be nice	Glass recycling important						
Since you saved so much doing away with the annual cleanup you I use my garbage more.	Misc						
I am angry that they want to increase rates, but you cant put stuff in you used to be able to. I they use the increase to update facilities then I would be ok with that.	Recycle more items						
Are the recycled items being recycled?	Questions recycling						
SLC's refusal to recycle plastic bags due to unprofitability is harmful to the environment and very disappointing.	Plastic bag recycling						
No	None						
I	None						
Stop subsidizing curb side large item pickup. Why should those of us that don't use that service pay for others that do?	Charge more for garbage produced/single individual						
we receive excellent service. Superior to that of others in other areas of the country!	General positive comment						
I would be interested in an option to have pickups less often. My cans are often less than half full.	Every-other-week or share cans						
I much prefer the old system of neighborhood curb cleanup	Return to NCU						
I only marked somewhat satisfied because I was not aware I could get extra yard waste cans at certain times. I've not used that yet, but I will try it	More education on compost	More education on recycling					
Consistent and tidy	General positive comment						
The city needs to bring back the annual curbside pickup. So disappointing that the service was discontinued. I think most people would pay a little more to have the service begin again.	Return to NCU						
Having the compost and recycling bins has done a lot to increase my awareness and my wife's awareness of the things we can do to consume and recycle more sustainably! They have positively transformed the way we think about our waste.	General positive comment						
Need to recycle glass and plastic bags	Glass in Blue Bin	Plastic bag recycling					
My property tax has increased by almost 50% this year. I don't feel I'm getting 50% more value.	Provide more cost-saving options						
You're too fussy about what we can put into the blue recycling bins.	Questions recycling						
Wish there was a way to have bagged leaves picked up for compost. Yard waste containers are too small for the leaves in the Fall and its a hassle to get extra containers	Drop-off for leaves; vacuum up leaves	Leaf bin insufficient					
Recycling is great, wish it included more materials	Recycle more items	Recycling important					
do not want blue bin, come and take it away	Recycling not important						
Make yard-waste available once per month during winter months	Eliminate winter suspension of compost can						
I wish the we could use yard waste bags for the fall/times where we have a lot of yard waste.	Return to leaf bags						
periodically, the yard-waste can is not collected. It is especially annoying this time of year.	Missed collection						
Porque cuando en el contenedor azul que es para reciclaje cuando hecho bolsas de plÁstico el camiÁn no se lleva lo del boto el plÁstico no es reciclable como el cartÁn	Plastic bag recycling						Spanish
No	None						
to many fancy toys for the people to look in the can, stop buying all these and you would not have to raise the rates.	Doesn't like Enforcement Team	Provide more cost-saving options					
The city has the narrowest list of recyclable items, if rates increase I would expect to see plastic shopping bags, printer papers, newspapers, or glass be added to the recycling list. I essentially pay for a service that does not recycle recyclable items at the moment.	Questions recycling	Recycle more items	Plastic bag recycling	Glass in Blue Bin			
You make recycling so hard I don't want to do it. You trash nanny's are rude.	Questions recycling	Doesn't like Enforcement Team					
This summer one of the trucks tore a large branch of a two year old tree planted in our park strip.	Service complaint						
Trucks are reckless. Trash is dropped all over the streets and bins are not placed standing up, but more so thrown around from the trucks at pick up time. Cars on my street have been damaged by the trucks and bins. City does not seem to care. Waste is strewn about due to careless drivers knocking bins over regularly. The city employees going through trash and recycling is creepy and violating. The new strict requirements are insane and change too frequently, not appropriately communicated overall extremely dissatisfied - almost to the point of canceling service. Complaints go unheard.	Service complaint						
would like to have the compost service include compostable bags and all other compostable items to be allowed to be included	Accept more compostables	Compost important					
I want glass picked up to recycle	Glass in Blue Bin						
none	None						
once a week is more often than I usually need.	Every-other-week or share cans						

I'd like to be able to get curbside glass recycling in the Avenues	Misc						
I put out my 40gal waste can, at most, once every 6 weeks-2 mos., my yard waste even less, my recycling every 3 weeks.	Every-other-week or share cans	Charge more for garbage produced/single individual					
Would prefer glass and more plastics items to be included in curbside blue-can recycling	Plastic bag recycling	Glass in Blue Bin					
The person who picks up our blue (recycling) can drives me crazy. When he (I know heâ€™s a he because I sit and watch him do this) picks it to dump it in the truck, he travels down the street and drops it off in front of my next-door neighborâ€™s house or in the middle of our drive way. I donâ€™t get it. So, I started placing my blue can all by its self on the other side of our driveway and still the same thing. Maybe I ticked him off somehow.	Service complaint						
sometimes they don't dump my container all the way	Service complaint						
They are doing a great job. Thank you!	General positive comment						
I really love the garbage collectors--they are so friendly and helpful! The only thing I would change is I miss the annual neighborhood cleanup day, and I would really appreciate having that back. When I took the survey about options, I was not informed about how inconvenient, difficult to plan for, and restrictive the new system would be. I think I asked for a continuation of the old system anyway, but even so this felt like a bait-and-switch to me.	General positive comment						
To many recycling rules	Questions recycling						
Find some better solutions for recycling if you la to raise rates.	Questions recycling	Recycle more items					
I wish you would bring back the once a year refuse/large item pick up. I see many things in garbage cans that could be recycled.	Return to NCU	More education on recycling					
No charge glass recycling would be good, too, and even more fees for larger garbage containers	Glass should be free						
the drivers often tip over every can along our street after dumping.....	Service complaint						
Please keep recycling	Recycling important						
Glass pickup would be nice.	Glass recycling important						
The recycling items are too limited	Recycle more items						
The city needs to reinstate the yearly pickup of larger items, the current program is a joke.	Return to NCU						
Wish glass recycling was free	Glass should be free						
No	None						
I think the larger sized bins should be phased out, and only the smallest size available, to encourage reduction of consumerism and waste. My observation is that people will fill bins to their capacity, so larger bins simply enable and facilitate more waste generation. Make those who are unwilling to reduce consumption/waste pay much more for an extra small bin.	Charge more for garbage produced/single individual	Smaller blue/brown can	Bins too big				
we don't need the compost/yard can.	Compost can not important						
Very seldom do I see full recycle bins - why not change to every other week to save money	Every-other-week or share cans						
Recycling bin used to accept styrofoam and all forms of plastic. Now it doesn't accept styrofoam, and only certain plastics. I don't understand why.	Questions recycling	Recycle Styrofoam	Plastic bag recycling				
Already expensive	Too expensive						
It would be nice to have a more comprehensive recycling program offered - one that accepted additional materials (glass, et al) in a single receptacle rather than separated services.	Recycle more items	Glass in Blue Bin					
We need better recycling services.	Recycling important						
I wish polystyrene and polyethylene were recycled too but from what I understand there's no market for it. However, it is recycled in the EU so it makes me wonder why it can't work over here.	Plastic bag recycling						
every week after collection there is trash left in all three cans	Service complaint						
I appreciate the additional leaf bins available seasonally	Likes extra leaf bins						
I am single, and utilize curbside maybe once per month, so feel I am paying more than my share.	Charge more for garbage produced/single individual						
I wish you'd bring back the neighborhood cleanups and do it twice a year; spring and fall. Big branches won't fit in the brown bin.	More bulky green waste	Return to NCU					
Greatly miss the street clean-up yearly. This was a great chance for us to recycle other peoples waste. Call to haul is too cumbersome and not neighborhood friendly. Recycling glass needs to be a part of this program not matter the cost!	Glass recycling important	Return to NCU	Dislikes C2H				
No	None						
Instead of increasing rates, end the recycling program. Very few users sort properly. Recycling in this fashion is not economical or environmentally beneficial. Fewer cans to collect, less garbage truck emissions and expense.	Recycling not important						
quieren puro reciclaje especial deberian pagarme por separar nomas lo que quieren	Questions recycling						Spanish
Bulk waste changes are working	Likes C2H						



The small garbage can is hard to move out to curb for a person with motor issues	Service complaint						
Need to be more proactive with info on what can be recycled	More education on recycling						
recycling has become so specific we are having to put more in garbage bin	Questions recycling						
I would like to see GLASS recycle cans available..... I have to box up all my glass that i save for recycle and take it to Holladay to the bin at the police station... i think that glass repurpoosing recycle it a MUST!	Glass recycling important	Glass in Blue Bin					
I wish we could recycle more things. Or there was more education about what can be recycled.	Recycle more items	More education on recycling					
I really don't want Salt Lake City to stop recycling. We should find the money at any cost, even if it's not 100% effective. We should pour money into better recycling technology to make sure we don't all living up to our eyeballs in bin waste. Overall, pretty good as it is though, thank you guys.	Recycling important	General positive comment					
Recycling is frustrating, since it is unclear what happens with it after our hard work of sorting.	Questions recycling						
No	None						
The cost is high already and I was told by your office i cannot oped out of any of the garbage cans. I was told the cost would remain the same whether I used the can or not.	Provide more cost-saving options						
The "Call2Haul" program is useless. Bring back the neighborhood clean-up program!!!	Dislikes C2H	Return to NCU					
no	None						
Can I save money going to a smaller can. Several of my kids have moved out and I don't use nearly as much trash.	Misc						
Frequent communication and reminders about what can be recycled would be SO helpful	More education on recycling	More education on compost					
miss the annual household refuse pile clean up formerly offered throughout neighborhoods	Return to NCU						
The restrictions are somewhat frustrating and confusing.	Questions recycling						
I have heard that often recycled garbage is dumped side by side with the regular trash. At one time it was shipped to a foreign country but they decided they didn't want it anymore and so it is back to the landfil. the reason we didn't recycle in years past was because of the cost and now we are not getting an environmental benefit anymore. Besides I believe in the long run it would be far more cost effective to sort the garbage at the landfill than to send 3 trucks a week to each house in the valley if we really wanted efficiency.	Questions recycling						
no glass or plastic options.	Glass recycling important	Plastic bag recycling					
Please see if there's a way to collect compost all year.	Eliminate winter suspension of compost can	Compost important					
I really appreciate the compost service & the option to get more compost bins for free	Likes extra leaf bins	Compost important					
It would be great if we could switch away from single stream recycling	Recycling important						
It is always a problem in the fall when we are doing yard clean up as well as leaf pick up. There is never enough room in the compost bins. What would take a couple of days to finish, takes several weeks of waiting for bins to be emptied so we can fill it up again. It would be nice to pick up compost twice a week in late fall or pass out large re-useable handled landscaping bags and pick those up.	Leaf bin insufficient	Return to leaf bags					
I also pay for glass recycling. Please increase the items collected.	Recycle more items	Recycling important					
I find that the recycling doesn't take a lot of items that could be recycled.	Recycle more items	Recycling important					
Be creative with incentives for curbside trash	Charge more for garbage produced/single individual						
It seems to be working well.	General positive comment						
I would love to have more recycling options. I manually take glass recycling to designated facilities	Recycle more items	Likes glass drop off					
Gets worse every year. Services get eliminated and costs go up. Great model . . . .	Misc						
We really appreciate the ease of having all our garbage & recycling needs met.	General positive comment						
It can be unclear what's allowed in recycling containers. We received official fridge magnets indicating certain things (e.g. styrofoam) could be recycled, but then our bin wasn't collected and a notice was stapled saying it wasn't. There should be more clarity and consistency. More items should be specified (e.g. if you remodel, can you recycle porcelain sinks or brass pipes? ). Also, electronic recycling pick up would be nice once or twice per year.	More education on recycling	Recycle more items	Recycle Styrofoam				
No	None						
Our waste collection is great! Reliable and quick.	General positive comment						
The restrictions on the recycling have us debating stopping using it and going to the larger garbage can. Not being able to put bagged leaves on the curb means that we are filling the can with bagged leaves for 3 to 4 weeks after the last raking	Questions recycling	Leaf bin insufficient					
I disappointed that more recycling isnt available	Recycle more items						
Have those drivers give the yard waste can an extra shake during leaf season! So often only half of the contents fall out...	Service complaint						

I wish SLC truly recycled, but in it's current state it's almost a waste of time and effort for both the city and home owners.	Questions recycling					
I wish curbside could recycle more types of items (milk & juice cartons) and that there was a closer drop off locations for recyclables not accepted in the blue cans.	Recycle more items	Recycling important Don't like C2H scheduling				
Would REALLY like to see the yearly curbside neighborhood clean-up return. The current scheduling option is unsatisfactory.	Return to NCU					
We will probably start getting the smaller size of trash can. We would find periodic late fall and early spring recycling pickup useful (could it be once a month, depending on weather patterns?)	Misc					
None at this time.	None					
Garbage can is too small.	More garbage disposal					
Nothing but high praise for the services. You are here in all types of weather as well as holidays. Thank you!	General positive comment					
The limitations on what can be recycled are very frustrating, especially glass	Questions recycling	Glass recycling important				
no	None					
It would be great if we could get glass included in the recycling.	Glass in Blue Bin					
Perfect service....always on time, every week	General positive comment					
The yearly pick up of misc large items needs to be changed back to the old program- where you could put your garbage/ large items out a specific week	Return to NCU					
The items that can be recycled have become more limited.	Questions recycling					
recycling is confusing even after reading the PDF from SLC re: recycling. Can I recycle envelopes that have a cellophane window? Wax paper?	More education on recycling	Recycling important				
What about composting tea bags that have strings, tags, staples						
Thank you for providing extra yard waste bins in high demand periods	Likes extra leaf bins					
I'd be happy if you offered every-other week service as we very rarely need it every week -- any of the cans.	Every-other-week or share cans					
Works great for us!	General positive comment					
It is to the point where I will probably have to go back to the large garbage can, because the number of items that can be recycled has dropped dramatically and I now have to throw it in the trash.	Questions recycling					
I love being able to recycle as well as compost my refuse.	General positive comment	Recycling important	Compost important			
Offer glass recycling and full compost (commercial digesting composted)	Accept more compostables	Compost important	Glass in Blue Bin			
Too many restrictions on recyclables	Questions recycling					
I miss the speciality leaf and Christmas tree pick-ups.	Likes holiday tree collection	Return to leaf bags				
I think we should return to the once yearly neighborhood cleanup in addition to the weekly pickups.	Return to NCU					
I think "call to haul" has been a bit problematic for the west side. People seem to wonder when thier week is and end up dumping excessively by the end of summer.	Dislikes C2H	More education on recycling				
wish recycling included plastic bags	Plastic bag recycling					
I would like glass to be included with recycling instead of an extra can and charge.	Glass in Blue Bin	Glass should be free				
They spend way to much and have to many poeple riding around amd checking garbge cans	Doesn't like Enforcement Team	Too expensive				
None, really.	None					
No	None					
1. Our garbage is no longer picked up curbside along our alley. We have to walk it down the road to the curb because garbage trucks no longer come curbside to our house. 2. Recycle glass please. 3. Compost should accept compostable items beyond yard waste (or advertise appropriately).	Alley collection	Glass in Blue Bin	More education on compost			
Our garbage, recycling, and yard waste collectors are curtious, professional, and much appreciated!	General positive comment					
curbside recycling is a joke. in the past couple of year the city has stop taking the the main need for curb side recycling PLASTIC BAGS. A has put that burden on the county landfill. For that reason I am totally aginst any rate increase for something that fails to work on the worst items!!!!!!!!!!!!	Plastic bag recycling	Questions recycling				
Service is good. I need to downsize, and glad that this option is available. Makes sense, use less = less cost!	General positive comment					
No	None					
Nope, everything is great	General positive comment					
I wish i had a yard waste bin	Misc					
The current curbside recycling is very indadequate. We cannot put styrofoam containers in our cans and there are no places we can take them so they end up in the landfill. Also heavier plastic bags are not allowed and stores will not accept the heavier plastic bags so they end up in the landfill. I know of several cities that take all of these things, and glass too, as part of the city public services. Salt Lake City needs to learn from these other progressive cities and have an "all in one" recycling program.	Recycle Styrofoam	Plastic bag recycling				

wish we could recycle plastic grocery bags	Plastic bag recycling						
Please offer smaller yard waste bins for those of us who live in townhomes and have to keep the cans inside our garage. Thank you. No. But I get frustrated with neighbors who don't know what/how to recycle. I worry that my effort will be for naught since they contaminate the truck.	Smaller blue/brown can						
The recycle list is very limited. I do not approve of plastic bags, styrofoam etc. going into land fill.	More education on recycling						
Would love to see compost services expanded to accommodate a larger range of items	Plastic bag recycling	Recycle Styrofoam					
The recycling services is ridiculous and very rigid. We need to get with the program like other states - i.e. California! And why do we need to pay more money for glass recycling?	Accept more compostables	Compost important					
I was not aware that I could get a "leaf only" or "yard waste only" can this fall to help clear out my yard waste. Would have liked to know and take part in that service. I am concerned about recycling. I do not believe that most of what I put in my blue bin is actually recycled. I'd like the city to be more proactive about finding outlets for recyclable products and be honest about what is truly recycled. The city should discourage excessive packaging and non-recyclable packaging.	Questions recycling	Glass should be free					
I know there is a fee increase coming up, I hope it will go toward plastic bag recycling in-house. Also, is it too pie-in-the-sky to ask for foam recycling? Currently there's "no home for foam" :(	More education on compost	Questions recycling	Recycle more items	Plastic bag recycling			
I do recall an issue with Recycling in the past, in which it was reported that the contents of recycle bins were just going to the dump with everything else. I really hope that's not the case.	Plastic bag recycling	Recycle more items	Recycling important				
Wish the recycling could accept LDPE and thin plastic bags. Wish the compost would accept food waste and commercially compost able plastic/paper goods	Questions recycling	Recycling important					
I wish that more things could be processed by the recycling plant	Plastic bag recycling	Accept more compostables					
No	Recycle more items	Recycling important					
I've heard rumors that's recycling materials are also going to landfill and not actually being recycled. This is upsetting to me and I'd like to see transparent communication on what is actually taking place.	None						
Wish you recycled glass	Questions recycling						
Wish there was more recycling or bulk neighborhood pickup dates again the neighborhood pickup is a badly missed service	Glass recycling important						
I don't mind paying for composting and recycling. I'd rather pay more to make sure things are being recycled properly.	Recycle more items	Return to NCU					
I appreciate being able to have compost curbside pickup!	Recycling important	Compost important					
I wish glass could be put in with the blue containers and not separate	General positive comment	Compost important					
Wish yard waste would accept paper products such as tissues/paper towels/napkins	Glass in Blue Bin						
I would like to see more items being recycled	Accept more compostables						
It seems like fewer and fewer materials are accepted in recycling. This is a shame as I believe most people want to do all the recycling they can.	Recycle more items						
It is really sad that we have to pay for garbage police. We oppose recycling as it is reported not to be cost effective.	Questions recycling	Recycle more items	Recycling important				
Wish glass was free	Doesn't like Enforcement Team	Recycling not important	Questions recycling				
I am very confused about what is recyclable these days. There needs to be better education.	Glass should be free						
Make the recycling optional(no fee). Fewer and fewer items are being accepted. Recycling is dead except for a few items.	More education on recycling						
Good job	Questions recycling						
No	General positive comment						
List of items that can be recycled should be more detailed, and updated periodically as markets change?	None						
I do not like having to pay for the recycling. On compost, should not have a requirement on how full.	More education on recycling						
Just because I have a 90 gallon can doesn't mean I use it every week, but I like having a big can and only setting it out every other week	Provide more cost-saving options	More education on compost					
Your recycling sorting is ridiculous. We cant recycle anything, there's no point. We're been skipped for pick up several times this year. We need more permanent yard waste bins and they only ever want to give out temporary ones.	Every-other-week or share cans						
IT would be nice to be able to recycle plastic film easier again	Extra compost bin year-round	Questions recycling	Missed collection				
had to put extra leaves in gaebage, because I couldn't figure out how to get a leaf only can	Plastic bag recycling						
I wish there were better recycling options. We have to throw out too many recyclable items	More education on compost						
No comment	Recycle more items	Recycling important					
I'd like it to be clearer that food waste can be composted.	None						
	More education on compost	Compost important					

Should somehow encourage Davis county to have brown bins. Yards are bigger.	Compost important						
	Charge more for garbage produced/single individual						
I only use the garbage can once per month; I only use the compost can twice a year with leaves from the street;							
More recyclable items need to be collected and there should be a way for the city to do so efficiently, even if it means developing city sponsored recycling facilities rather than selling recyclables overseas.	Recycle more items	Recycling important					
I am increasingly disappointed in the increasing number of items we CAN'T recycle. We try very hard to reduce waste, but I hate that so many things are no longer recyclable, and go in the trash. This bothers me every day.	Recycle more items	Recycling important					
It would be nice to publicize recycling services that handle items that can't be put in the blue can.	More education on recycling	Recycling important					
	Accept more compostables	Eliminate winter suspension of compost can					
I would like to be able to put compost bags in the curbside compost and wish it were year round	More bulky green waste						
Wish you picked up bundles i'd like to be able to recycle glass.	Glass in Blue Bin						
I don't understand why we can't bag our recycling products in a plastic bag	Plastic bag recycling	More education on recycling					
I am not a fan of the call to haul process. I wish it went back to the old way or something between the two.	Dislikes C2H						
I wish the recycling accepted more materials.	Recycle more items						
I did not know that compost/yard- waste was an option	More education on compost						
Don't like the new restrictions	Questions recycling						
I wish you could have more than 1 call/haul per year	Likes C2H	Reexamine					
I far prefer the previous neighborhood clean up where everyone put out their unwanted furniture and such by the curb on the same week. This allowed for most it to be recycled. Students, scrappers and others hauled away a lot of the items. Reduce, REUSE and only then recycle.	Return to NCU						
Overall i'm pretty happy with the services.	General positive comment						
I wish the recycling container could have glass put in it.	Glass in Blue Bin						
Nice to have glass recycling without an additional bin. Would also like to see better definitions of what can be placed in recycling and compost containers.	Glass in Blue Bin	More education on recycling	More education on compost				
It's not always clear what is recyclable	More education on recycling						
The city should offer glass recycling as well	Glass recycling important						
So many restrictions on recycling it hardly feels worth the effort. Hate the idea of "garbage police"	Questions recycling	Doesn't like Enforcement Team					
I live on a very narrow street that is clogged with cars. Your drivers are great!	General positive comment						
Bring back neighborhood clean up, the call to haul program sucks	Return to NCU	Dislikes C2H					
Good job	General positive comment						
I have a huge tree in the parking strip. I have a lot of leaves in the falls. When I rake them I then mow them to compost the leaves. Every week I fill the can but I still have to fill bags because there are so many leaves. I have called about getting extra bins but they are never available. So I spend half the winter having to empty bags into the cans. If it rains or snows I have to deal with sopping wet and frozen bags that sometimes split and spill. While I support the green waste option the implementation sucks big time.	Leaf bin insufficient						
Would like to be able to use compost bags in the compost and to recycle plastic bags in the blue bins	Accept more compostables	Plastic bag recycling					
Glass recycling should be free	Glass should be free						
Always show up to empty our refuse cans.	General positive comment						
I wonder if the brown bins could be collected more often in spring and fall, which would be helpful.	Leaf bin insufficient						
Service ok. The amount charged is high now. Don't need another increase.	Too expensive						
Your recycling is a joke. Seems like you want only the very easiest things to recycle. Some cardboard and clean paper and aluminum. Get serious. And you want to fine people for getting things in the wrong barrel?	Questions recycling						
Would love to have more frequent yard-waste pick up during the fall	Leaf bin insufficient						
I wish all the recycled bin stuff got really recycled and didn't end up in a landfill	Questions recycling						
I would love for there to be glass recycling!	Glass recycling important						
Make it easier to schedule curb side yearly pickup	Don't like C2H scheduling						

Glass recycling would be great	Glass recycling important						
We could really use updating on what currently goes into our blue recycle cans. Either a bi-annual notice in the bill or info stapled to the cans. I think this would really help people get the right things in the right cans.	More education on recycling						
Bulk yard waste pick up services for leaves would be great	Drop-off for leaves; vacuum up leaves						
Wish that there was an eve smaller garbage can - we rarely fill ours.	Bins too big						
Thank you!	General positive comment						
Sometimes they miss our pickup	Missed collection						
it would be cool to see electric or hybrid versions of the garbage trucks!	Truck traffic						
I say increase fees for garbage only. Recycling and composting are good for the city, garbage is not.	Provide more cost-saving options						
Would be nice to include to glass in current recycling to limit need for more containers.	Glass in Blue Bin						
Hard to keep up with current recycling guidelines	More education on recycling						
Should not have to pay extra for glass bin	Glass should be free						
Glass recycling	Glass recycling important						
Should provide glass recycling as a standard	Glass in Blue Bin	Glass recycling important					
Is our waste really being recycled? I've heard that such mixed items indicates that it may not actually be recycled.	Questions recycling						
Glass recycling at no extra cost would be great, but I just take mine to a liberty park. Probably better than have another can I have to find space for	Likes glass drop off						
I wish there was glass recycling added	Glass in Blue Bin						
Wish there was a way we could recycle plastic bags - maybe a separate bag or container included w/ the blue recycling bin	Plastic bag recycling						
Why not offer separate recycling for paper, plastic and aluminum. When I wash things my paper gets wet and I worry it can't be recycled. I would love to see curbside glass recycling in my area.	Recycle more items	Recycling important					
would like year round compost for kitchen waste not just yard waste	Eliminate winter suspension of compost can						
Drivers are prompt and courteous on our street	General positive comment						
I have trees that drop leaves late, so when you stop the compost can it causes problems. Also recycling trucks have missed pickups or failed to totally empty the cans (no issues with the green, brown, or gray)	Eliminate winter suspension of compost can	Service complaint					
Would like a class or film on what to recycle and what not. So many things seem in between the rules.	More education on recycling						
It's discouraging to pay for recycling when the items actually approved is so small and shrinking	Questions recycling						
Talk to Seattle. They manage to compost more materials than we do. Maybe charge for garbage by weight.	Charge more for garbage produced/single individual	Accept more compostables					
Pleased that compost collection is suspended in the winter. Could use a smaller garbage can.	General positive comment	Bins too big					
Wish they could pick up plastic bags	Plastic bag recycling						
It would be great if glass recycling was easier	Glass recycling important						
Wish the city recycled glass. Wish we had more information about what is recyclable and how those materials should be prepared to be recyclable (like cleaning plastics, is plastic is even recyclable).	Glass recycling important	Plastic bag recycling	More education on recycling				
I really love we have the brown bin! I wish people would be more careful with sorting what goes in each of the bins though.	Compost important	More education on compost					
fantastic!	General positive comment						
The recycling has been compressed into select plastics, rendering the project very unsatisfactory for my household. First you required us to recycle and then you pull back on what we can recycle and then you keep upping the charges. I would be better off hauling my garbage to the dump.	Questions recycling						
Love that I can save a couple \$\$ by using the small green can; still don't put it out every week. Love that SLC has offered extra yard cans, though haven't needed. If recycling isn't really happening would rather not have to haul two cans out. Wish glass was a little easier for low-glass folks like me, but a neighbor let's me use her can. Would love to see glass for the block or something.	Questions recycling	Recycling important	Glass recycling important				
Recycling seems very sketchy, especially considering recent news about it not being accepted by China	Questions recycling						

Please recycle glass! I would be fine with doing more sorting of recycling into separate bins if the city would pick up more types of recyclable materials.	Glass recycling important							
Recycling should be incentivized and lower cost.	Recycling important							
No	None							
I like the leaf containers that we can get each Fall. Wonderful service on that!	Likes extra leaf bins							
Very little can be recycled nowâ€”only cardboard and plastic bottles. Why not tin cans?	Questions recycling	More education on recycling						
more recycling	Recycle more items							
More recycle types	Recycle more items							
I wish plastic grocery bags and film would be allowed again	Plastic bag recycling							
The recycling compares badly with what I had in Maryland, where bottles and metals were collected in one bin separate from newspapers etc. Here it is comingled, and I understand that a lot of "recycling" doesn't actually happen because of contamination. Also I use so few bottles that it's not worth having an extra bin (where to store it??), so those go in the general trash. Yard waste recycling is OK, until the fall: in Maryland we swept all the leaves to the street and the county vacuumed them up, a far better system than filling dozens of bins.	Recycling important	Questions recycling	Drop-off for leaves; vacuum up leaves					
Glass seems like it costs quite a bit to recycle and it is separate from everything else	Misc							
I worry about whether or not things are REALLY getting recycled in the mixed recyclable container	Questions recycling							
It is annoying that after I roll my bins out, specifically my recycle bin, that neighbors in apartments dump their recycling in my bins and stuff gets squished down and stuck in my bin so it does not get completely emptied. It would be great to make condos and apartments have their own required recycling bins or dumpster	Service complaint							
One issue we face every week is how to handle cars that park in front of our house on the night the cans need to go out. Does the city have an ordinance regarding on-street parking on waste pickup days? If not, how can we get one implemented?	Misc							
Additional yard waste cans should always be offered free of charge.	Likes extra leaf bins							
recycling is hard to keep straight what goes in and what doesn't.	More education on recycling							
Disappointed in the reductions in recyclables - I now have to drive my plastics somewhere but still paying the same amount for recycling	Plastic bag recycling	Recycle more items						
I want the compost yard can to accept all food items	More education on compost	Accept more compostables						
I just feel like after garbage day there is always a lot of garbage around the streets.	Service complaint							
Would like to move back to dedicated neighborhood cleanup	Return to NCU							
Expensive	Too expensive							
Would like glass	Glass recycling important							
Taking away annual curbside street pickup was bad for residents.	Return to NCU							
Iâ€™m currently in the process of getting a glass recycling bin. Iâ€™m excited to get one but hope Iâ€™ll be able to remember the correct service days. I also appreciate getting extra yard waste bins in the fall.	Likes extra leaf bins							
recycle more types of products	Recycle more items							
I don't have compost/yard waste, but would LOVE to have it. Can we do more recycling (e.g. glass and others)?	Recycle more items							
It would be great if the yard-waste trucks would also pick up bagged leaves in the Fall	Return to leaf bags							
What is really being recycled. I feel like SLC may not be educating people enough about what can really be recycled	Questions recycling							
wish more items were recyclable	Recycle more items							
I wish we could go back to having leaf bags picked up. The compost bins do not accommodate all of our leaves. I want to go back to city pick up of our not used items. I miss the city pick up. Also, the increase recycling restrictions are very problematic for our family.	Return to leaf bags	Leaf bin insufficient	Recycle more items	Return to NCU				
I would like to easily recycle plastic bags	Plastic bag recycling							
It would be helpful if we could get personalized feedback on the quality of what we are putting in our bins (are we putting in anything that shouldn't be in that bin?). This will help us effect better outcomes.	More education on recycling							
The Recycling is confusing because what we can put in the bin seems to always be changing.	More education on recycling							
I donâ€™t know how to determine the gauge of plastic that can be recycled. Also is styrofoam recyclable?	More education on recycling							
Several items not recyclable here.	Misc							
recycling is very confusing- what can or cannot be recycled	More education on recycling							
We requested an additional compost/yard waste bin over a month ago and never received it.	Service complaint							
Yard waste is too small in the fall for leaves	Leaf bin insufficient							

Recycling should include glass which it doesn't. It's rare that I use compost yard waste as all of my yard waste is recycled in my own yard. I am dissatisfied with the yard waste because the cost is a premium but without peoples yard waste you wouldn't have landfill compost and mulch. This is training people to put yard waste into the garbage rather than compost bin	Glass in Blue Bin	Compost important					
I'd like to do more composting and have Public options for this.	Compost important						
I hope additional different types of recyclable materials won't be dropped from the recycling program (like plastic films/bags have been).	Plastic bag recycling	Recycle more items	Recycling important				
Glass recycling should be cheap and more accessible (should be included in main recycling bins)	Glass in Blue Bin						
I wish they would go back to the once a year, assigned week you could put trash out on the street. Right now, I drive by houses with couches and trash in front of them and I'm not sure if this is a legal trash pile that you can call in for and schedule or people just putting trash illegally. It's hard for us to tell.	Return to NCU						
Please consider glass pickup as well for downtown SLC residents?	Glass recycling important						
Want compost/yard pickup all year. Would like options in the fall to request additional cans for LEAVES! It takes me 5 weeks and borrowing neighbor's bins to get my leaves all gathered up. I liked the option of using the orange bags before - then I knew for sure I had my leaves bagged before the snow.	Eliminate winter suspension of compost can	More education on compost					
I'm annoyed that there is a separate fee for glass. I just recycle glass by hand.	Glass should be free	Likes glass drop off					
I would more clarity on exactly what is really recyclable	More education on recycling						
No	None						
Glass included with recycling would be nice	Glass in Blue Bin						
recycling rules aren't all that clear	More education on recycling						
Recycle glass without a separate bin	Glass in Blue Bin						
Glass recycling should not be a separate fee	Glass should be free						
You make it too difficult to with restrictions to properly recycle so we just toss most in the trash	Questions recycling						
I have need for multiple compost containers, and it is a pain to get some for only 5 weeks and then have to call and start the process all over again	Extra compost bin year-round						
Seasonally need more compost bin, or a location to take additional leaves	Leaf bin insufficient						
I'd love to see small, single family kitchen size compost pickup.	Accept more compostables	Compost important					
I believe strongly that it is important to recycle, but I find it a bit confusing about what we can recycle.	More education on recycling						
Communications that can be easily distributed to apartment complexes outlining what can and can't be recycled.	More education on recycling						
I wish more recycling facilities were available. For example the ability to recycle styrofoam, or plastic bags.	Recycle Styrofoam	Plastic bag recycling	Recycling important				
We had to order larger garbage bin over changes in the recycling program. Plus, there is a lot of confusion around how much is actually recycled and how much is just dumped into the landfill.	Questions recycling						
No	None						
They should offer Glass Recycling, curbside recycling should be offered more often	Glass recycling important	Recycling important					
would like once a year curb clean up back	Return to NCU						
No	None						
Bring back the annual neighborhood cleanup	Return to NCU						
Would like better info on what can be recycled.	More education on recycling						
The garbage men are lazy and don't always get the bins emptied all the way and sometimes don't even get them picked up.	Service complaint						
I wish the brown cans could come back a little sooner in the spring!	Eliminate winter suspension of compost can						
Would be nice to be able to recycle more things, but I realize that recycling programs in general are having a hard time not putting recycling into landfill as is.	Recycle more items	Recycling important					
I'd like to see more things be recycleable, and not have an extra fee for glass recycling. I don't use enough to make it worth it, but I don't want to add to the landfill either.	Recycle more items	Glass should be free	Recycling important				
The recycling is just too complicated.	Questions recycling						
Yes - I can put my can out (the smallest available) once a month because I don't generate a lot of waste. I recycle and compost and reuse. I don't think I should pay the same as those whose can's are full to overflowing every week.	Charge more for garbage produced/single individual						
We doubt most of our recycling actually gets recycled. Single-stream is pointless. We need to start sorting our recycling to increase what actually gets recycled.	Questions recycling						
There needs to be better communication when scheduled pick ups will be missed for any reason.	Service complaint						
The cost is too high. You have raised the water and sewer rates and assess a lighting fee, which is a joke.	Too expensive						

	Charge more for garbage produced/single individual						
Would be nice to only be charged when my bucket is out							
I would like to see a return of the annual curbside pick up. I think houses, property, and cleanliness of the city is greatly benefited.	Return to NCU						
Appreciate the service	General positive comment						
Garbage gets picked up. I'm worried that single-stream recycling is not really getting recycled. I like having a compost barrel.	Questions recycling	Compost important					
Stop breaking my tree branches when you collect my trash. The "Upward" movement and the "Inward/Outward" movement and independent, and should be used that way if you can't safely do both at the same time without damaging my property.	Service complaint						
You all do a great job. Thanks!	General positive comment						
As we think about air quality, I think running a unique truck for each waste can is not ideal. I would suggest suspending recycling pick-up on orange and red days.	Truck traffic						
too many do's and don't when it comes to recycling	Questions recycling						
Frustrated by how limited recycling options are	Recycle more items						
Suits my needs. Always gets picked up on schedule. Holding leaves in bags waiting for space in can is not too much trouble.	General positive comment						
It would be useful to know what happens to the yard waste. Is it composted? Sent to Farmers? Used in an Anaerobic Digester?	More education on compost						
Provide yard waste services earlier and/or later per year.	Eliminate winter suspension of compost can						
I wish glass was included with recycling services	Glass in Blue Bin						
Great for us	General positive comment						
Would like to see better recycling opportunities.	Recycle more items						
Frustrated I cannot recycle glass or plastic bags	Glass in Blue Bin	Plastic bag recycling					
need year round compost/yard waste	Eliminate winter suspension of compost can						
You guys do a great job. I recommend that you suggest that residents refrain from putting cans out if they are less than 1/2 full to reduce costs.	General positive comment						
extra containers and/or pickups during the fall would be appreciated	Leaf bin insufficient						
I would like the return of the annual curbside junk pickup.	Return to NCU						
sometimes compost/yardwaste can is not emptied completely	Service complaint						
I am disappointed in the solution for the curb side pick up regarding yard waste. The brown bins are not enough during certain times of the year. Call to haul is not good at all.	Leaf bin insufficient	Dislikes C2H					
Charging me too much for little amount of refuse I produce	Charge more for garbage produced/single individual						
Would love curbside glass recycling	Glass recycling important						
Wish glass was provided as I pay extra for momentum glass recycling	Glass in Blue Bin						
I especially like the extra leaf bin available in fall	Likes extra leaf bins						
I wish I could recycle more things like styrafoam.	Recycle Styrofoam						
Recycling has become more of a challenge with the number of restrictions in place, almost not with it.	Questions recycling						
I just hope that the recycling is actually being recycled.	Questions recycling						
Seems like more and more things are not recyclable. Would be nice if we had better options especially for plastic. I like the compost bins but the hiatus in Jan-Mar is too long.	Questions recycling	Eliminate winter suspension of compost can					
The call-to-haul curbside pickup program is GREAT! No more having others junk dropped off on my curb before the pickup happened. KEEP THIS PROGRAM!!!	Likes C2H	Didn't like NCU					
I miss the annual leaf pick up! It really is hard to just fill up one bin per week -- I never get all the leaves before the snow falls.	Return to leaf bags						
Further options to reduce size of bins, including recycling and compost. Options to not put out cans. I don't often need to put out my bins, but still pay for them. This might help incentivize people to reduce their consumption in general.	Smaller blue/brown can	Every-other-week or share cans					
Compost Yard was generally easy to manage, however in the fall and spring I would like to see 2 pickups a week through Oct and in to the first 2 weeks of november. Even with 2 extra bins I'm piling up leaves and waiting week after week to load things up. In addition I don't use plastic bags so this is not an option.	Leaf bin insufficient						



No, they are great.	General positive comment						
There have been several cases where our trash and recycling were not picked up/emptied.	Missed collection						
Not sure I need the recycling.	Recycling not important	Questions recycling					
Love the ability to compost!	Compost important						
I wish we were able to still recycle plastic bags	Plastic bag recycling						
I think the average resident needs more information on what materials are recyclable and compostable. I wish there was a facility in SLC that accepted compostable diapers.	More education on recycling	Accept more compostables					
I believe they should take my garbage even if it's overflowing	More garbage disposal						
Is there an option if I don't put my cans out every week (other than downsizing the container)? Personally I wait until they are pretty full.	Every-other-week or share cans						
slc keeps adding restrictions to what recycle materials are acceptable	Questions recycling						
need the current list of items to recycle,	More education on recycling						
I think recycling is a bit confusing for many folks. Lots of rules and if not followed all the work a household puts into recycling ends up in the landfills, even if your recycling stinks. Lots of effort goes to waste.	More education on recycling						
They need a glass recycling program	Glass recycling important						
My garbage container was broken and I requested a replacement. I was given a used container that also broke within a couple of weeks. I think they were broken by being repeatedly tipped over by the truck after being emptied.	Service complaint						
Don't approve when the drivers spill/leave trash in the yard(s) after dumping.	Service complaint						
No longer accepting plastic bags. They must go somewhere, so now to the landfill where they stay in the environment. Would prefer the a recycling system would include them!	Plastic bag recycling						
Just take my damn trash out and stop harrasing me about it. I'm paying you to get rid of it. I am not your employee, I do not work for you. If it is not sorted to your satisfaction, then by all means sort it the way you like it, but do not try to make me work for you for free when I am ALREADY PAYING YOU TO DO IT. DO YOUR * JOB!	Doesn't like Enforcement Team						Lanuage
It should be much more clear what can and cannot be recycled.	More education on recycling						
My dissatisfaction with recycling is that not much can be recycled anymore.	Questions recycling						
Bulky item pick up service is near useless because of restrictions.	Dislikes C2H						
need someplace to dispose of aerosol cans and shredded paper	Shredded paper	Better HHW collection	Recycling important				
It's ridiculous to raise rates, focus on lowering operating costs! We recycle aluminum cans instead of taking them to the recycler and getting money for them!	Provide more cost-saving options						
I really appreciate having the choice of the size of the curbside garbage can. I like the fact that our household saves money by using the smallest size, which has worked out fine for us. Maybe we could have the option of smaller recycling cans at a lower rate?	Smaller blue/brown can	Provide more cost-saving options					
Like it very much	General positive comment						
Because I home compost, recycle, and use the brown bins, my need for regular garbage pick up is much less. I already get the smallest garbage bin possible but it would be nice to pay less for less frequent garbage pick up.	Charge more for garbage produced/single individual	Every-other-week or share cans					
I wish glass would be part of the single-stream. Right now I collect it separatety and drop it off myself at the Fairmont glass dumpster. somewhat dissatisfied because they often missed mine.	Glass in Blue Bin	Glass recycling important					
Would like glass recycling and a better plan for plastic bags and waste reduction help	Missed collection						
Yes. Our neighbors (Gygs) put their garbage in our can continually, instead of getting a little glarger garbage for themselves. The neighbor boys on Sage Way & Stringham Ave. continued to put additional garbage into their cans while the garbage truck waited for them, dumping their garbage four times. A city refuse inspector has come around several times to inspect all garbage cans. We have no idea what Gygy's are putting our cans.	Plastic bag recycling	Waste reduction	Glass recycling important				
Cars parked on street from illegal tenants in slum lord apts, make it very difficult to put out garbage cans	Misc						
it is becoming so limited on what one can recycle one has to question why have it	Misc						
The items which we are allowed to recycle/compost is VERY small and not as effective for those of us who are conscious about reducing our carbon imprint.	Questions recycling						
instead of downsizing, option of bi-monthly pick-up at reduced charge instead of weekly	Questions recycling	Recycling important	Compost important				
If we want to opt-out on curbside recycling, will we still have to pay for the service?	Every-other-week or share cans						
At a house in our neighborhood the garbage truck waited for the residence to refill the can four times before moving on. Yet a car comes and checks the other cans periodically. Not a good practice. By the way, we watched this from our living room.	Recycling not important						
	Service complaint						

I wish we could recycle more. And because I don't really have a yard, I wonder if we could compost more. I would like to have my brown bin picked up all year long.	Recycle more items	Compost important	Eliminate winter suspension of compost can				
Love all the options SLC offers for waste diversion! We are lucky to have such a progressive city and amazing Sustainability Department.	General positive comment						
Recycling seems to be limiting what we can put in. Sometimes the brown can is not enough even with my small yard.	Questions recycling	Leaf bin insufficient					
Recycling is a waste of time, with new restrictions on what can and cannot be recycled	Questions recycling						
Would like leaf bags to be picked up in addition to putting leaves in the compost bin	Return to leaf bags						
No	None						
Would be nice to have longer time with compost pick up.	Eliminate winter suspension of compost can						
I don't need 2 recycling cans, I don't want those, but I'm still charged the same if I have them or not. Kinda doesn't make sense.	Recycling not important	Provide more cost-saving options					
Missed pickup twice in one month- bins were out by 7 a.m., and nothing was blocking them	Missed collection						
Please consider some sort of pay per curbside pickup of garbage. You pay for what you use. People might recycle more (and do it correctly) if you pay per curbside pickup of garbage. My preference for curbside recycling is smaller dedicated bins for paper/cardboard, one for plastics. Mixed recycling barely works because people think they can toss anything into the blue bin. Curbside compost/yard waste doesn't work for me at all. The city trees on the strip produce 75 bags of leaves a year and there is no way I can get it into the brown bin in time. Bigger branches are too difficult to cut up to fit into a bin. Go back to the trucks coming around for neighborhood cleanup and pick up bags of leaves.	Charge more for garbage produced/single individual	Return to leaf bags	More bulky green waste	Recycling important			
Don't raise the rates, lower the rates for those who recycle more and dispose of less garbage. Reward the good guys, don't punish us!!!	Provide more cost-saving options						
I would like to easily get a temporary extra yard waste bin for fall, it does not seem straight forward to do so.	Misc						
glass recycling	Misc						
All recyclable materials (i.e. plastic bags) should be accepted. I hate throwing away recyclables.	Plastic bag recycling	Recycle more items					
curbside recycling needs improvement	Recycling important						
Put cans out on the street the night before or by 7:30 am the day of pickup. The cans are placed next to the driveway. When I get home in the afternoon, I find my cans half way down the street and half way down the street.	Service complaint						
The amount of trash from my family is a lot less and I am not happy that rates are increasing!	Provide more cost-saving options						
I wish glass pick up was included	Glass in Blue Bin						
If rates are being raised, then please accept shredded paper, plastic bags, glass	Shredded paper	Plastic bag recycling	Glass in Blue Bin				
Recycling can- send out updated magnets on what can be recycled	More education on recycling						
The recycle bin is not big enough for each week. Considering the increased amount of cardboard people use in this online shopping era.	Recycling important						
I would very much like to be able to recycle a wider range of materials.	Recycling important	Recycle more items					
i wish we still had the every 6 month massive cleanup so we did not accumulate so much trash.	Return to NCU						
I don't like the call to haul program, to restrictive. I have a lot of tree ranches that they won't pick up.	More bulky green waste	Dislikes C2H					
i LOVE that you can compost in the yard waste bin! would definitely support an industrial compost-type of compost system as well (ie, one that takes all food scraps, paper towels, etc.)	Compost important	Accept more compostables					
Do a good job.	General positive comment						
salt lake City should provide residents a once-a-year pick up of a large amount of green waste. the bulk waste program won't pick up enough at one time to make it useful with regard to green waste.	More bulky green waste						
Make it city law to recycle. Impose fines for throwing out recyclables, like bigger cities do.	Recycling important						
I think compost would still be nice to collect in the winter at a rate of maybe like once a month or so	Eliminate winter suspension of compost can	Compost important					
Which they would pick up bagged leaves	Return to leaf bags						
I not sure what large items I can get SLC to pick up with the revised large item protocol	More education on recycling						
I and my entire block have been missed for pick up 2 times this year - cost is two high.	Missed collection	Too expensive					
Great, apart from sometimes dropping and leaving the cans in my parkstrip landscaping.	Service complaint						
I cannot believe you pay 2 people to drive around and open the cans. What a waste of money and resources.WE had wood in our yard waste and they said they couldn't take it. IT IS WHAT A TREE IS MADE OF. It is crazy to see them drive around.	Doesn't like Enforcement Team	More education on compost					
Service is great. Why don't we have the annual curbside larger type trash pickup anymore?	General positive comment						
I appreciate the variety of curbside services the city offers	General positive comment						
Sometimes the recycling doesn't come on the same day as the regular garbage pick up. It has thrown off our schedule a few times!	Service complaint						

The items we are allowed to recycle keep decreasing.	Questions recycling						
It's tough to know when you are going to pick up Christmas trees/winter yard waste.	More education on compost						
no	None						
None	None						
No	None						
It is confusing what we can recycle. I had a notice we can only recycle plastics 1 and 2. It would be helpful for an update. Also, I heard a lot of this still goes into the trash. I actually have a resource magnet on my fridge that outlines what can be recycled but this seems to change based on petroleum rates and whether it is cheaper to manufacture new plastic rather than recycle. We need to put a price on the environment and sustainability!	Misc						
Should provide recycling for plastic bags and glass as part of whole program	Plastic bag recycling	Glass in Blue Bin					
It would be a great improvement if the recycling program accepted a larger variety of materials.	Recycle more items	Recycling important					
I would like to be updated on SLC's current recycling programs- I will seek those out to make sure that my recycling is meeting current standards.	More education on recycling	Recycling important					
I understand that after paying for a separate recycling can that most of what is collected is NOT being recycled. Seems scamish. Also, we mulch lawn clippings so rarely have anything to put into yard waste can, but pay for it all year. Finally, in fall, 1 can is much less convenient than the leaf bags formerly used. Poor value proposition on many dimensions.	Questions recycling	Return to leaf bags					
you better not raise prices again you just got a 30% increase you thieves. you have no integrity	Provide more cost-saving options						
It would be nice to have glass recycling INCLUDED in the cost of this too	Glass in Blue Bin						
Include glass in recycling- general service	Glass in Blue Bin						
Would love the ability to directly bring trash and green waste to the transfer station at a reduced or near zero rate	Provide more cost-saving options						
No bad comments, but it is too expensive!	Too expensive						
we want glass recycling!	Glass recycling important						
They do a good job but if the city raises rates it becomes a burden on people with fixed income. Everything goes up in price except salary.	Fixed income						
Just sad that plastic bags cannot be recycled anymore	Plastic bag recycling						
I would like the ability to recycle more	Recycle more items						
The plastic bag situation is frustrating.	Plastic bag recycling						
I love that we can get extra leaves cans in the fall. I'm in RP and the trees out there are huge. This perk its great because it only takes me two weeks to get ride of them all versus months.	Likes extra leaf bins	Compost important					
I don't know why I have to pay for curbside yard waste when I don't use it, I compost.	Compost can not important						
Containers are always picked up regardless of weather	General positive comment						
yard waste should be every day.	Leaf bin insufficient						
Provide better info on exactly what kind of plastic can or cannot go in the blue can. Also explain that the cans and bottles should be cleaned of all contents.	More education on recycling						
PLEASE BRING BACK OLD VERSION OF THE STREET CLEAN UP. THAT WAS THE VERY BEST SERVICE THE CITY OFFERED.	Return to NCU						
More and more items are restricted from recycling... If we are paying, do more to recycle more items.	Questions recycling						
Pickup garbage every other week. Recycle every week. could reduce cost and equipment needs	Every-other-week or share cans						
It's ridiculous that the City has someone drive around in a car to look inside of the recycle bins to ensure we are not putting plastic shopping bags in there.	Doesn't like Enforcement Team						
I miss the annual pick up	Return to NCU						
My can is always knocked back after pick up.	Service complaint						
For when dates change due to holidays, more notifications about when the pick up will be would help. Even a rough time of day of when regularly scheduled pick up would be nice.	More education on recycling						
great, friendly drivers	General positive comment						
I would like to know more about our recycle. Some say much of it goes to the dumps. T or F	Questions recycling	More education on recycling					
It is a wonderful service, you don't mention the glass recycling which I also love	General positive comment	Glass recycling important					
Occasionally, a bin doesn't get picked up, but in general the service is very good	General positive comment						
Nah fam	None						
We should get rid of recycling and save money.	Recycling not important						
Concerned with rules surrounding plastic garbage bags and their exclusion from recycling	Plastic bag recycling						

Bring back bulk pickup days.	Return to NCU						
Please go back to a yearly street side clean up day.	Return to NCU						
I wish the recycling took plastic bags and if not they should be banned. It's not that hard. Why doesn't the city ever take action? would be nice to include glass together with other recycling; currently I drop it off myself at Liberty Park	Plastic bag recycling Glass in Blue Bin	Likes glass drop off					
Once a week seem sufficient for pickup -- have 2 garbage, 1 recycling & 1 compost/yard-waste	General positive comment						
I'm never sure what can and what can't be recycled. I also know that it's often a dynamic situation on where recycling goes. Would be nice to access up to date info on what's currently acceptable.	Questions recycling	More education on recycling					
Plz don't raise the price	Provide more cost-saving options						
Recycling service is a waste of time and money. Options for recycling have been so limited and to be of no real use. Recycling should be discontinued. Yard waste us too small, particularly in spring and fall.	Recycling not important	Leaf bin insufficient					
Being unable to mingle glass with all other recyclables is frustrating.	Glass in Blue Bin						
Recycling has become less and less	Misc						
I want to be assured that recycled items are being recycled.	Questions recycling						
Please add glass recycling without the extra fees	Glass in Blue Bin	Glass should be free					
I do wish more items could be recycled (foam etc)	Recycle more items	Recycling important					
Garbage drivers should pick up loose garbage feom bins	Misc						
Definitely prefer compostable bags for leaves & yard waste removal.	Return to leaf bags						
Large items are impossible to dispose, short of renting a truck and driving to dump. Annual curbside is so limited and a month or more delayed from request.Yoy have empty brown can vehicles driving around until January Why?	Provide more cost-saving options	More bulky green waste					
The current services are lacking. Every week we are faced with half-emptied bins as the sanitation workers speed along too quickly to do their jobs effectively. Every year we have notes attached to our recycling letting us know that some article that common sense would say is recyclable is in fact not. Leaf collection bins go uncollected. Garbage spills into the gutters after holidays as the trucks struggle to keep up with the increased workload.	Service complaint	More education on recycling	Provide more cost-saving options				
People driving trucks are friendly and efficient.	General positive comment						
I do not use the compost/yard-waste container as I contract with a lawn service which takes waste away. I do not have the option to return and not pay for the brown container.	Provide more cost-saving options						
I would like to see increases for people who are using larger waste cans and less recycling and compost. It is ridiculous to send so much to the landfill instead of to more sustainable processing. We compost ALL food waste that's allowed in our house. It's easy, and we miss the collection in the winter months.	Charge more for garbage produced/single individual	Eliminate winter suspension of compost can					
Improve recycling knowledge, make it more clear and improve recycling please	More education on recycling						
The recycling and yard waste is getting more complicated and regulated. Extremely discouraging to see Two (2) SLC employees driving around in a "Prius" checking garbage cans. It would be funny if it wasn't so discouraging to see waste and lack of efficiency.	Doesn't like Enforcement Team	More education on recycling	More education on compost				
I have been identified on my trash can with a yellow x that doesn't come off for putting something in the can for recycling that the can lists as recyclable. The service itself, the people that do the collecting, do a good job. I just fill like there is more monitoring of the West Side to catch people not recycling correctly. I lived on the East Side and never had an issue and didn't feel there were people going through all my stuff.	West side	Reexamine					
Thank you for providing recycling bins at our some of our quasi commercial properties.	General positive comment						
Send us a fridge magnet or other permanent helper sign about what we can and cannot recycle! I want to do the right thing but I need a reminder. I've lived in other cities that have sent a little permanent flyer out to remind residents what we could and could not put in the bins.	More education on recycling	Recycling important					
I wish we had the ability to recycle more items like soft plastic, whether that was curbside or at some drop off location	Plastic bag recycling						
too many changes in recycling, too often, to complicated, sometimes toss in garbage	Questions recycling						
No comment	None						
no	None						
I was told that we are not really recycling at the moment and that it is going to the dump. If so, this is unfortunate, and a waste of energy.	Questions recycling						
If you increase rates it would be good to include Glass Recycling	Glass in Blue Bin						
Including glass in normal recycling would be great.	Glass in Blue Bin						
I would like to see service with the compost/yard waste cans last longer. I do a lot of pruning during the early winter months and have nowhere to put the branches. I don't like them collecting in my yard until you resume service in the spring.	Eliminate winter suspension of compost can						
Over the last 3 years, garbage was missed 2x, recycling 1x	Missed collection						
need better yard waste services, especially leaf waste	Leaf bin insufficient						
SLC should begin monitoring garbage and charge people who put recycling in garbage an increased rate.	Like Enforcement Team						

When the leaf pick stopped years ago, there is not an alternative for the substantial amount of leaves that fall in my neighborhood. This means that many leaves are not raked which creates clogging and run off in the east west curbside gutters.	Leaf bin insufficient	Return to leaf bags					
The list of what cannot be recycled (in blue can) is larger than what can be. Spring or Fall clean up no longer happens. I have no way of getting garbage to the landfill.	More education on recycling	Recycle more items					
I think curbside glass should be offered at no additional fee. Also, during the Fall, additional pickup should be offered for leaves	Glass should be free	Drop-off for leaves; vacuum up leaves					
No	None						
I would like to see metal recycling either in the weekly can or a dumpster like glass at parks, grocery stores and point of sale locations. Businesses who sell items, should be part of recycling them. I prefer the old street method for the once a year collection.	Return to NCU	Recycle more items	Recycling important				
Did not know you could get a temporary extra compost/yard waste can until I called	More education on compost						
Make glass recycling included standard	Glass recycling important						
More education to consumers on how to recycle.	More education on recycling						
I would like updates on the fate of recycled materials. I would like greater compost capacity. maybe leaf bags during fall, or larger pickups for branches etc. Also, the bins break very easily.	More bulky green waste	More education on recycling	Accept more compostables	Compost important			
I think glass should be provided in the regular recycling.	Glass in Blue Bin						
Glass recycling should be included.	Glass in Blue Bin						
Seems like we are not able to recycle very much anymore?	Questions recycling						
reliable, professional	General positive comment						
Our street is missed for garbage pickup more times a year than seems appropriate - at least 4-5 times each year. Then we have to call and a truck is sent out the next day which is very inefficient, but I want the service that I have paid for. One idea would be to go to every other week pickup by zones of the city. If that were the case I would go back to a bigger can for the two-week timeframe. Recycling is not picked up on our street. We have to take it to the nearby big street. Same with compost, so it isn't really at my curbside.	Missed collection	Every-other-week or share cans	Alley collection				
I feel like I need a smaller blue can or charge for every other week it's hard to fill weekly	Smaller blue/brown can	Every-other-week or share cans					
Service is fine. But lately the truck operators have been dropping my cans so hard that the lids are breaking.	Service complaint						
Recycling should include glass at no extra cost.	Glass should be free						
I only use the yard waste can once a year for leaves. I have to pay for it all year.	Charge more for garbage produced/single individual	Provide more cost-saving options					
There are too many recycling rules it makes it hard to recycle	Questions recycling						
Yard waste s hardly picked up and you can't recycle items that should be recycled, like plastic bags.	Plastic bag recycling	Recycle more items					
We appreciate the service. Leaf pickup can be challenging with only one bin.	Leaf bin insufficient						
I miss neighborhood cleanup	Return to NCU						
We use 2 recycle cans and they have only picked up 1 several weeks in a row.	Missed collection						
extra yard waste bins for no cost is lovely, but it does not replace dump-days (the call to haul is ineffective)	Dislikes C2H	Likes extra leaf bins					
The rules of what goes in each can change every week. I'm ready to give up on recycling.	Questions recycling						
Bring back the Annual Spring clean-up program	Return to NCU						
only issue is the cans break due to the clamping arms of the trucks.	Misc						
I want to know the recycle bins are being sorted into re-useable products. All residents should actively recycle; the result should be lower land fill use. All companies should reduce packaging!	Questions recycling	Recycling important	Waste reduction				
My only issue is how little can be recycled compared to previously but I understand this is an international issue. My real beef is with the removal of the annual curbside Neighborhood Cleanup day. I bragged about that every year. So much of it was recycled by people going through the pile and taking what they wanted. It was convenient and because it had to be done on a certain day or week, it got us to trim our trees and haul our garbage out onto the street for pickup. We had a cleaner neighborhood then. Now it is something you just don't get around to doing and even if you call, I hear from my neighbors the wait for service has been really long.	Return to NCU	Recycle more items					
While I miss the yearly street/yard clean up, I am very happy with the other garbage services offered	Return to NCU						
I really appreciate access to the leaf cans in the fall. So much easier and environmentally friendly than bags.	Likes extra leaf bins						
I appreciate I can now order two leaf cans for leaves but I wish I had the option to order more so it didn't take me multiple weeks to get my leaves removed.	Likes extra leaf bins	Leaf bin insufficient					
charge extra for people who rent rooms they produce ore trash and for them its a business	Charge more for garbage produced/single individual						

Recycling is very restricted - would like to recycle more plastics	Recycle more items	Plastic bag recycling					
The pick up service is great but Utah's recycling stinks. I would support a fee hike to help establish better recycling of man made garbage. Single use Plastic for the most part should be banned.	Plastic bag recycling	Recycle more items	Recycling important				
Despite a pretty good website, I still find it hard to know if some things are recyclable curbside, like metal lids to glass jars that have a lining. I wish there was a place on the recycling page to ask about these	More education on recycling						
Would like to see more people participate in recycling, as we do, but the services provided are very good.	Recycling important						
Is it possible to maybe once a year have a recycling pick up for paints, household chemicals, batteries??	Better HHW collection						
Why is glass collected separately? Also, plastic and styrofoam materials have been restricted. it seems the program wishes to charge more in order to collect and recycle less. Why.	Questions recycling	Glass in Blue Bin	Recycle Styrofoam	Plastic bag recycling			
More recycling please, I would be willing to be quite a bit more in taxes to get more types of waste recycled (especially plastic bags)	Plastic bag recycling	Recycle more items					
I think the drivers are awesome and friendly. (Tell them! We wave!)	General positive comment						
Would like to see smaller container offerings for trash and clearer guidelines on what to recycle	More education on recycling	Bins too big					
Does the recycle actually get recycled? In spring & fall I need more yard waste disposal.	Questions recycling	More bulky green waste					
Glass recycling would be nice!!	Glass recycling important						
Current restrictions on recycling items has gotten to the point of WHY BOTHER RECYCLING a large portion of what we would normally recycle now goes to the landfill.	Questions recycling						
I wish we had a yearly city clean-up with specific dates for neighborhoods, like we used to have for decades; not the current system. Also, I wish we could recycle styrofoam and plastic bags--but not have the bags get dumped into the landfill.	Return to NCU	Recycle Styrofoam	Plastic bag recycling	Questions recycling			
I like that extra leaves-only bins are provide in the fall.	Likes extra leaf bins						
Restrictions on what can be recycled or compost are way behind that of other large cities	Recycle more items	Accept more compostables					
Costs too much. Recycling program is too difficult and restricts too many things.	Too expensive	Recycle more items					
I have some thoughts. You do not need to provide the service each week for blue /paper trash. I do not think most families can have that much paper trash each week! For my family, I need 3 weeks to make a full bucket. I suggest that for blue bucket, you provide service every 2 weeks. You can save the cost and still do the job	Every-other-week or share cans						
Would like a better system for recycling glass	Glass recycling important						
More recycle education.	More education on recycling						
Often recycling can is slammed to the ground on it's side in the street	Service complaint						
No, I think you guys do a great job. I have never had any complaints.	General positive comment						
We now are not able to recycle as much as we did used to. Backward progress of recycle program!	Recycle more items	Questions recycling					
The fee structure is based on fiction. It is less expensive for the City for me to take my big trash can out every 3 weeks when it is full than it is for the City to pick up a smaller container every week. Do you think that the public isn't smart enough to understand? What are your actual costs for those smaller cans? Be transparent & knock off the game playing.	Charge more for garbage produced/single individual						
You used to give us leaf bags and in my Sugarhouse neighborhood I could easily fill over 100 bags then you stop and give us a brown can that can barely hold three bags of leaves	Return to leaf bags						
Should be charged per pickup. We put out our cans less than once per month	Charge more for garbage produced/single individual						
Increase cost for garbage and decrease recycling cost. Also improving range of recyclable materials would be very helpful.	Recycle more items	Provide more cost-saving options					
No glass recycling	Misc						
Very satisfied with the current schedule of services!	General positive comment						
Better guidelines on the compost can would be appreciated	More education on compost						
Need special pick up for computers, paints, light bulbs, etc.	Better HHW collection						
Offer a smaller recycling bin	Smaller blue/brown can						
Glass recycling should be free to encourage recycling - currently it discourages recycling.	Glass should be free						
Blue can recycling is a waste, too many restrictions	Questions recycling						
No.	None						

I'd be ok with sorted recycling.	Recycling important						
We are very happy with the services we receive. The drivers are efficient and friendly. I wish our county had the ability to recycle more types of packages	General positive comment	Recycle more items					
recycling is over priced and over valued	Recycling not important						
It has gotten so HARD to recycle that I rarely do it now. Just toss most things in the green can.	Questions recycling misc						
We need some new garden waste cans	More education on compost						
Would be great to compost household food waste. Other large municipalities do this and it's a positive for the community, most of whom can't compost or don't have use for it.							
Limited recycling options on what can be recycled - glass sb allowed and not a sep charge	Glass should be free	Glass in Blue Bin	Recycle more items				
need smaller waste containers or less frequent pickup	Every-other-week or share cans	Smaller blue/brown can					
Glass recycling should be far more frequent than once a month	Glass recycling important						
Trash rates are too high when you have to pay for glass recycling.	Too expensive						
Please add glass recycling.	Glass in Blue Bin						
It seems like every month the items we can put in the recycling bin change. Never know what can or can't be put in. Our cans get missed. Also our cans do not get emptied all the way either.	Missed collection	Service complaint	More education on recycling				
I'd like recycling to be able to accept more items (plastic film for example).	Recycle more items	Plastic bag recycling					
wish we could recycle more but that is dependent on world markets, not SLC	Recycle more items	Recycling important					
I have a house in Henderson, Republic will pick up almost anything if you call and put it out on collection day	Misc						
I wish recycling would take glass.	Glass in Blue Bin						
I like the recycling programs.	General positive comment						
Recycling may be costly since plastic bags and glass are not allowed - mixed materials also not allowed. Recycling could be collected bi-weekly. Yard waste doesn't allow tree branches and call-to-haul is a joke.	Every-other-week or share cans	Recycle more items	Dislikes C2H	More bulky green waste			
They are great. No need to raise the rates or introduce other services.	General positive comment						
The drivers do a great job. Some of my neighbors bins need replacing.	General positive comment						
If you could offer glass recycling and smaller containers for trash we would love that!	Glass recycling important	Bins too big					
It seems there are fewer and fewer things that can be put in the recycling bin.	Questions recycling						
Costs seem to have been going up already	Misc						
It would be neat to be able to put compostable bags in the compost bin	Accept more compostables						
Strongly preferred the previous bulk waste pick up program over the Call2Haul program that started in 2018	Return to NCU						
I love the extra bin(s) for leaves in the fall.	Likes extra leaf bins						
New to the area. No issues so far.	General positive comment						
I miss the "Neighborhood / Curbside / Mass" clean up that the City use to offer on the once a year program.	Return to NCU						
We want spring cleaning and large item pickup back!!!	Return to NCU						
The recycling is way more restrictive than my relatives in other cities. So we are going to pay more for less service. I will discontinue the glass recycling most likely. I own two hybrid cars to be as green as possible, and have solar panels on my roof, but it pains me to throw away what my brothers and sisters in other states recycle at the curb. So if you are going to increase the fees, INCREASE THE SERVICE!	Recycle more items	Recycling important					
Sometimes brown can service discontinuation in winter months is too early in winter or too late in spring	Eliminate winter suspension of compost can						
Need more recycling options. Even if it means separating different plastics.	Recycle more items	Recycling important					
I'd like more clarity & info about what EXACTLY goes into the recycling container.	More education on recycling						
Wish I could recycle plastic film and rid compostable trash in the brown bin.	Plastic bag recycling	Accept more compostables					
Need smaller green waste containers	Smaller blue/brown can						
My trash can are not away emptied. Trash can are drop on their sides or left in the travel lanes of traffic or dropped on my park strip and damage Vegetation.	Missed collection	Service complaint					
Need a better program for spring and fall compostable clean up	Didn't like NCU						
I do not have the trash cans every other week or every three weeks.	Every-other-week or share cans						
The composting is so great! Thank you!!	General positive comment	Compost important					

I don't think there is enough information about what is recyclable. The City's website has conflicting information about Tetra Paks.	More education on recycling						
Please bring back the neighborhood cleanup - instead of Call to Haul	Return to NCU						
The restrictions on plastic are annoying and seem counterintuitive to recycling b	Plastic bag recycling						
There is currently a lot of confusion on what is actually being recycled. ie; plasitc bags, clam shell containers, styrofoam.	Questions recycling	Recycle Styrofoam	Plastic bag recycling				
the service is great, I do find that periodically even at the largest size my recycling can be too small as can my yard waste where I need to spread it across multiple weeks.	General positive comment						
All cans should cost the same. I have big cans but I do not put all cans to the curb every week. You cannot measure the amount of garbage per year by the size of the cans. You need to rethink this one.	Charge more for garbage produced/single individual						
Theyâ€™re adequate. I fill my cans, I put them on the curb, theyâ€™re emptied, repeat	General positive comment						
They could be cheaper.	Too expensive						
Compared to other similar sized municipalities - SLC is not ranked well. The regulations on bags and glass don't make sense.	Plastic bag recycling	Glass recycling important					
I have never had curbside compost/yard waste pickup. We also don't have a bin. I also don't understand why we can't recycle more things like glass bottles and plastic bags. They are recycled in many other major cities.	Plastic bag recycling	Glass recycling important					
I would like to see glass collected in the recycling bin so more citizens participate in recycling glass.	Glass in Blue Bin						
I wish that SLC still offered the annual pick-up for large items.	Return to NCU						
I would like to compost more than raw food scraps and plant waste. Adding all prepared food and food soiled papers like pizza boxes would reduce my waste by 15-25%	Accept more compostables	Compost important					
It shouldnâ€™t be this hard to recycle glass!	Glass recycling important						
Glass?	Misc						
we miss the yearly trash pickup	Return to NCU						
Better information on what is recyclable is needed. Ability to use compostable or paper bags in compost bin is needed.	More education on recycling	Accept more compostables	Compost important				
I've heard rumors that recycling doesn't get recycled. Large waste pickup changes aren't great - I submitted the form to schedule a pickup but it never got scheduled so I've had to do it myself.	Questions recycling	Don't like C2H scheduling					
Recycling not taking glass is inconvenient but understandable.	Misc						
Not at this time	None						
Shouldn't charge extra for glass recycling in a special can. Very wasteful.	Glass in Blue Bin						
I think /the rates are way to high! I pay more for waste an one single person then my heat or air bill some months	Too expensive						
its suppost to be in the trucks	Misc						
Very happy with the service.	General positive comment						
Not sure on the costs, but it seems strange not to recycle glass. Doesnâ€™t appear to be encouraging people to do the right thing for the earth. Also I donâ€™t appreciate having to pay for a brown bin to put yard waste in that the City uses to turn around and sell as a revenue stream.	Glass recycling important						
I recently found out that we can request 2 additional seasonal yard waste bins free of charge. I think this great. I have so many leaves and it would probably take me two months to clear them with just one bin. I also recently found out that you can get a glass bin, which is also nice. These services aren't well advertised.	More education on compost	More education on recycling	Likes extra leaf bins				
Confused about recycling -- rumor has it that the blue cans go to the dump	Questions recycling						
I do not generate much garbage, recycling or yard waste because I have a compost pile and I am single. I would like an option to have the pick ups less often and save money on the monthly fees.	Charge more for garbage produced/single individual						
No	None						
Would prefer acceptance of wider variety materials, but understand the current practical limitations.	Recycle more items						
I've never had a truck pick up my compost. Why is that?	Misc						
Too expensive	Too expensive						
The leaf pickup in the fall is somewhat cumbersome with one bin per week. I know you can request an extra, but the bags were so much more convenient for me as a resident.	Leaf bin insufficient						
I would like to be able to recycle glass in my blue bin.	Glass in Blue Bin						
I wish the compost could take more food waste like pizza boxes, compostable plates, forks, etc	Accept more compostables						
I am very very sad that "big garbage collection" disappeared under the Biskupski administration. And I think the current curbside recycling has so many restrictions that it is sad.	Questions recycling	Recycle more items	Return to NCU				
eing a fulltime stay home Caregiver to elderly parents 85 and 91 years old, I do not work and have no income. That's why I chose the smallest capacity garbage container. I am also dissatisfied with the yard waste bin not because of the collection part but, this huge tree in front of my house drops leaves enough for ten of the waste	Fixed income	Leaf bin insufficient					
Recycle glass, please. Or, even better, make a push to have a bottle/can deposit like other states do.	Glass recycling important						
happy to get extra brown can w call to haul for all our tree debris	Likes extra leaf bins						



Ya, I really miss the annual curbside cleanup. Now having to call to schedule it makes it a bit inconvenient.	Return to NCU	Don't like C2H scheduling					
It would be great if we could get emails once a year or more stating how much of the recycling content submitted to the city is actually being recycled and stating how that could be improved. Maybe there could be a percentage goal we'd try to meet? Also would be good to know who is getting that recycled product and what it's being used for. If people feel involved in the process, they might be better at submitting material that's been cleaned so it's more usable, etc. I think knowing that our efforts are leading to real results is important. Doing the same thing for the compost/yard waste material would also be great. Thanks!	More education on recycling	Recycling important	Compost important				
I wish Recycling was better, and accepted more throughout the valley! I would pay more to care more for the earth	Recycling important	Recycle more items					
As long as snow removal does it's job, everything else works out fine. I realize these are two different departments- but I have had to raise concerns when the miss the end of our street (where our house is located). That effects how you guys pick up the trash. Other than that, everything else works well (regarding your services).	Misc						
Yard waste needs to come twice a week in the fall for leaves	Leaf bin insufficient						
you are great and appreciated. At this time of the year I wish we had another brown can, we have so many leaves!	Leaf bin insufficient						
Need more help during the fall with leaves and yard waste. there is not enough room in the compost/waste bin for all of the leaves.	Leaf bin insufficient						
I am never sure what plastics and other material I can place in the recycling container	Plastic bag recycling	More education on recycling					
The Call to Haul is hard to use. You get one a year so you have to be selective with it.	Dislikes C2H						
It is annoying that we can't put plastic bags in the blue can	Plastic bag recycling						
Accept more items for recycling!!! (i.e. styrofoam, heavy plastic bags/sheets)	Recycle more items	Recycle Styrofoam	Plastic bag recycling				
we need a new green 40 gal....current one is falling apart	Misc						
I'd like to see an opt out option for those fixed-income residents and/or central city neighborhoods where space is an issue and the bins don't get used, but sit on the street and become a street nuisance for residents	Fixed income	Provide more cost-saving options					
I am disappointed that we don't recycle more instead of putting it in the landfill.	Questions recycling						
Optimally, glass recycling would be nice	Glass recycling important						
I wish the city offered better options for recycling plastic bags	Plastic bag recycling						
The roll back on recycling sucks.	Questions recycling						
sometimes they miss my can	Missed collection						
I wish more stuff was recyclable	Questions recycling						
YOU SHOULD BE RECYCLING MORE TYPES OF PLASTIC AND OTHER ITEMS IN THE BLUE CANS. THE PROGRAM IS WAY TOO RESTRICTIVE. DO IT ALL OR DON'T HAVE THE PROGRAM AT ALL.	Plastic bag recycling	Questions recycling					
I would like to have glass recycling included.	Glass in Blue Bin						
Glass recycling should be included.	Glass in Blue Bin						
Recycling has become very complicated	Questions recycling						
I would like to see the return of annual neighborhood trash pickup for large refuse	Return to NCU						
When it's just my husband and I, we don't even produce enough waste to warrant our current 40 capacity bin. There should be an option for less as well. More needs to be done in terms of education for compost recycling.	More education on recycling	More education on compost	Charge more for garbage produced/single individual				
Yard waste is too much in the winter and too little in the summer	Misc						
Recycling now takes less and less. Most of my trash falls into recycling and compost. I generate very little other kinds of trash and, in fact, put my bin out about once a month. I am paying more, and getting less.	Questions recycling						
Additional pickup times & bins for yard waste during peak periods, such as fall	Leaf bin insufficient						
change in policy in last year for yard waste or big trash or so not so great	More bulky green waste						
Please add glass recycling	Glass recycling important						
The recycling person has broken the fence and the gate many times. They also put the can down too close to the other cans so they then do not get picked up. They also have knocked over the other cans and driven off. They are always in too much of a hurry and don't come to a complete stop to pick things up and start driving before putting it down.	Service complaint						
Need better recycling facilities so we can put glass in the bins.	Glass in Blue Bin						
Recycling to restrictive, Can way to big, Waste of time and money	Questions recycling	Recycling not important	Bins too big				
More recycling options, glass plastic etc	Recycle more items	Glass recycling important	Plastic bag recycling				
Alto el precio	Too expensive						
We have a bunch of dirt and don't know how to get rid of it. Otherwise, everything is great.	Misc						

The recycling services have become a joke. It is hard to recycle anything	Questions recycling						
Incentivize people to produce less waste!	Waste reduction						
Nope	None						
I would like to be able to recycle small pieces of scrap metal in my curbside bin.	Recycle more items						
highly reliable, high quality	General positive comment						
The sanitation guys do a great job.	General positive comment						
I wish there was more information on what items belong in the blue bin, a comprehensive list would be nice, along with email updates when services change.	More education on recycling						
Would like to have a styrofoam option	Recycle Styrofoam						
i dont understand why we have some many restriction on what can go into recycling	Questions recycling						
They haven't picked up my recycling or compost barrel several times and I've had to send a message	Missed collection						
Compost needed!	Compost important						
They have not come change my garbage can out for a bigger one	Service complaint						
eliminate call to haul and bring back the old curbside pickup or dumpsters like millcreek	Dislikes C2H						
Offer twice a week compost pick up in fall, too many leaves!	Leaf bin insufficient						
Our property taxes already increased by about double this is ridiculous	Misc						
Bring back the annual cleanup NOT call 2 haul	Return to NCU						
I cannot put my cans in front of my house since an ADA ramp and crosswalk was installed. I have to place them on other people's property or completely block my driveway. That makes it difficult to get to work.	Misc						
Year round compost please!	Eliminate winter suspension of compost can						
It would be great to see the employees who currently check cans for compliance moved to recycling processing instead if we are to send more and more recyclables to the landfill anyway. The list of accepted recyclables should be growing, not shrinking.	Doesn't like Enforcement Team	Recycling important					
i need a new trash and recycling container. how do i go about getting them?	Misc						
Yes the recycling service seems very limited, most items that can be recycled we are told to don't place them in the containers	Questions recycling						
Recycling has become more restrictive pushing more into garbage cans. And now you raise the rates after forcing me to put more into it.	Questions recycling						
No	None						
They keep eliminating legitimate trash items allowed in can.	Questions recycling						
the services cost too much.	Too expensive						
Nice	None						
The recycling is pointless; there are so many rules about what can't be recycled I barely bother to do it anymore.	Questions recycling						
Nope	None						
I think that the small amount of recycling the city approves is laughable. We should be equip to recycle more than what is currently on the list. If the recycling is not going to change, maybe save money by picking up recycling twice a month. Green waste...offer multiple green waste cans during fall/spring when people need more than one can. This avoids green waste going to the landfill when we have to substitute our garbage cans for nothing but leaves or grass trimmings.	Questions recycling	Every-other-week or share cans					
I love being able to get an extra yard waste bin for all the leaves so I don't have to put them in a plastic bag	Likes extra leaf bins						
Discuss he destroys the recycling program and then we get rate increases, I'm not sure why the recycling program isn't holding its own weight. My home recycling program now takes Pays for itself. So your services have less and less value, and you're thinking about an increase?	Questions recycling						
I would like the option of a smaller size cans for the recycling and yard waste bins. Yes I know that I have the option to not put them out on the curb until they are full, which may be only 1-2 a month, but I have 3 large cans sitting in my driveway blocking it. In Sugarhouse we have narrow, single car driveways with no other place to store the cans.	Smaller blue/brown can						
the recycling program his horrible, it is getting so picky that you can hardly recycle anything. There are so many plastic items we are wasting that should be recycled.	Questions recycling						
I wish we could downsize our trash even more and recycle glass at no extra cost. I would like a more comprehensive composting program similar to San Francisco	Glass should be free	Accept more compostables	Bins too big				
many things cannot be recycled curbside	Questions recycling						
I wish you recycled plastic bags	Plastic bag recycling						
no	None						
My can got stolen and I was given a replacement pretty easily. When our cans are missed though (maybe once every couple of years) it's impossible to get it rectified. And a few years ago, pretty sure a recycling truck hit/run my car but city denied it. Other than that, I think the city does a great job. I'd like to see more public info about what to recycle and not recycle.	More education on recycling						
My compost, yard waste bin doesn't get empty most of the time	Missed collection						

The garbage * that check my cans are useless	Doesn't like Enforcement Team						Language
I wish you were able to accept a wider range of recyclables (plastic bags, styrofoam, ...)	Plastic bag recycling	Recycle Styrofoam	Recycle more items				
as we no longer have the neighborhood cleanup and we don't get leaf bags, it would be nice to have the brown can picked up a few times a week in the fall for leaf collection	Leaf bin insufficient						
Pay too much	Too expensive						
Sometimes confused on what can go in the recycling bin; do understand it's a dynamic process so it does change, still can be confusing.	More education on recycling						
shouldn't have to pay to recycle glass	Glass should be free						
Everything works as it should.	General positive comment						
recycling is not always picked up. i have had to call several times to get them to come pick it up (yes my can was outside on street by 7 am)	Missed collection						
Leaf bag clean up should be restored. It takes us all winter to get rid of the leaves we've raked up, as only so much will fit into the compost yard waste bin each week. Very frustrating. :(	Return to leaf bags						
I want to know why we aren't recycling plastic bags anymore?	Plastic bag recycling						
Recycling services are below expectations.	Questions recycling						
It bothers me that green waste is sometimes put in the landfill.	Questions recycling						
The price per month for glass recycling is too high	Too expensive						
It would be nice if they offered a smaller recycling bin like they do for the waste. For smaller or single person family homes.	Smaller blue/brown can						
I'd prefer it if the City covered glass recycling, too, instead of turving it out to Momentum and making the citizenry foot the bill.	Glass in Blue Bin						
Wish glass was included.	Glass in Blue Bin						
I wish that glass recycling was included standard in the curbside recycling program (without needing to enroll in a separate program)	Glass in Blue Bin						
Recycling is getting more restricted (city vs county) and it is hard to keep track of what can and can't be put in container.	Questions recycling	More education on recycling					
I sometimes do yard work (trimming rabbit brush and trying to limit Russian olive) in February, when there is no yard waste pick up.	Eliminate winter suspension of compost can						
Recycling is very confusing now and they have missed collection of my compost bin on several occasions	Questions recycling	Missed collection					
material restrictions on recycling are ridiculous. Take all materials because it is getting to the point it is not worth it to recycle and removes the need have more than garbage/yard bins.	Questions recycling						
No	None						
Wish the city was able to recycle styrofoam and plastic wrappings	Plastic bag recycling	Recycle Styrofoam					
None	None						
Curbside recyclable should include a greater variety of plastics	Plastic bag recycling						
Not always sure what can be recycled; it is not clear	More education on recycling						
Glass should be included.	Glass in Blue Bin						
when they knock over a can, they should pick it up	Service complaint						
My recycle bin was broken by a driver but never becomes replaced. The recyclable list excludes many things that can be recycled. The compostable list does not include many items that can be composted. We have been paying for glass pick up for over 6 months and it has never been picked up...	Missed collection	Accept more compostables	Recycle more items				
PRetty great service i'd say.	General positive comment						
Heard that SLC puts their recycling in with the garbage back at the dump. That makes me very unhappy. Also, the yearly neighborhood cleanup should be reinstated.	Questions recycling	Return to NCU					
There should be much better recycling, why are we not supposed to recycle glass?	Recycle more items						
I have an almost non-existent yard, with very little space for containers. Even with 6 children, we don't usually fill the little 40 gallon container, and I wish there were a more affordable solution for those who use less waste--maybe a bi-monthly service instead. Also, I am forced to put my yard waste in my trash because I can't afford the space for a huge yard waste container. Smaller ones would be appreciated. I appreciate the smaller recycle bin, but once again, would love an even smaller one. We only have to take it out about once per month. I also hate how limited we are in what is allowed in the recycle bin. It basically gets my junk mail nowadays, and I could get rid of it if there were only a way to stop people from cutting down forests just to give me an extra chore.	Recycle more items	Smaller blue/brown can					
Need more information about how to recycle/what is acceptable/what is not. Stapling notices to cans is not effective, as my household does not put out the cans every week--additionally, the staples are sharp, rust after a period of time, and are easy to get cut on when using my containers.	More education on recycling	Service complaint					

I have multiple accounts because we have multiple properties. 1051 E Fuller has NO GARGAGE service by the house any longer. They say the potholes are too bad to go down the street. The city water line was to be replaced this last July and so no use in fixing potholes. We now have LESS service as we must shlep the cans to 1100 E. This is less service. Other than this we are satisfied with our service. Ace Waste should be required to have cans as the flies from their open bins are a sanitary issue.	Alley collection						
Since you don't allow grass/leaves in plastic bags anymore, the yard waste gets stuck in the bottom of the container, and doesn't get emptied into the garbage truck. The smell of yard waste after a week is so bad that we have to clean out the container every week. You continue to cut services on the recycling cans and the annual cleanup has been completely ineffective.	Service complaint Dislikes C2H						
Wish we did more compost	Accept more compostables						
Combining glass & regular recycling would be far more convenient, if possible	Glass in Blue Bin						
Didn't receive a reminder for additional yard waste bins for leaf collection. it is not currently offered please bring back bagged leaf pick-up	More education on compost Return to leaf bags						
Would like the option to have a smaller blue can like they do with the green cans	Smaller blue/brown can						
Why are we not able to recycle plastic bags? this is a huge waste!!! and expense in paying for recycling bin when the rules are so picky. I pay my taxes and should have the right to state what should be recycled!	Plastic bag recycling						
I would like to see free glass recycling	Glass should be free						
What we are allowed to recycle has deminished, which is disappointing. The yard waste can is bigger than I need most the time and too little during leaf season.	Recycle more items						
Wisht that we didn't have to pay separately for glass recycling	Glass should be free						
Need to find a way to recycle plastic bags and shredded paper.	Plastic bag recycling	Shredded paper					
Is SLC really recycling the items in the blue bin? With China no longer taking recycled material I hear there is not a market for it and it ALL goes in the landfill. Instead of acting like we are still recycling we should look at alternative ways to capture reusable trash. Need to bring back yearly curb yard clean up. The new system is useless	Questions recycling Return to NCU						
More call to haul allowed after a move in would be nice. I miss the big waste pick up	More bulky green waste Return to NCU						
Recycling is *. You no longer take anything. I don't recycle because of it.	Questions recycling						Language
I would like less single stream Recycling and more different bins. I also wish we used vacuum trucks for leaves in the fall.	Recycling important	Drop-off for leaves; vacuum up leaves					
So many items have been removed for recycling. I hope that feedback is given to the companies that are providing this material to us via shipments etc.	Recycle more items	Waste reduction More bulky green waste					
Either bring back neighborhood cleanup day or provide dumpsters for each block every summer	Return to NCU	More education on recycling					
recycling regulation does not help encourage homeowners to recycle. Plastic/boxes/metal should be allowed	Recycle more items						
The limitations on recycling render that bin virtually useless at that size, which makes us when to downsize bins to save costs, but with most needing to go into the trash bin we need it to remain at that size. I do not like the fee structure tied together for all bin types. after being dumped, container not put back close to curb, some of the garbage spills on the street when being dumped	Questions recycling Service complaint	Recycle more items					
No comment	None						
I would like recycle picked up every other week	Every-other-week or share cans						
Some communities like Bountiful only pick up the blue recycling bin every other week. Does that make sense for SLC to save money? Mostly the drivers are respectful and curious. There is one recycle driver that pics up the can and before dropping it down drives 10 feet and puts it right in the middle of the driveway so I have to move the can before I can get in or out of driveway.	Every-other-week or share cans Service complaint						
Only limited items can be recycled	Recycle more items						
The cost seems quire high.	Too expensive						
We can do better with recycling. Be a ble to recycle more green wasta	Recycle more items	Accept more compostables					
I	None						
confused about what goes in recycling	More education on recycling						
About 5 time a year they miss my trash can even though I put it out the night before.	Missed collection						
I liked it much better when you did the yearly extra pickup of larger items than what you do now.	Return to NCU						
My volume of garbage has doubled since the recycling policy for plastics changed. I take the thin-film plastics to grocery stores & avoid styrofoam when I can, but meat still comes in styrofoam & all kinds of stuff in dual-plastic bags that can't be recycled here. HELP!	Recycle more items	Recycling important	Recycle Styrofoam	Plastic bag recycling			
#NAME?	None						
Would give up blue recycling can and obtain a larger garbage can because of the recycling restrictions.	Questions recycling						

With the changes to the products that can go in the recycle bin this service could be reduced to 2x month to reduce costs before fees are raised.	Questions recycling						
Make it clearer that the 'seasonal' yard waste cans cannot be ordered on-line	More education on compost						
I would like more items to be recycled	Recycle more items	Recycling important					
i could use more than one leaf bin for the full 8 weeks	Leaf bin insufficient						
Recycling sucks. I have no idea what I can or cannot recycle anymore. It's always changing. That's not SLCA's fault, but I'd rather die away with recycling all together and save some cash then the mess it's set up to be right now.	Questions recycling						
Please don't eliminate any of them.	Recycling important	Compost important					
More recycling please. Mandatory recycling for fast food restaurants. Corvee or tax credit for sorting recyclables. Incentives for using recycled materials in manufacturing.	Recycling important	Recycle more items					
I am concerned that the recyclables I am putting in my blue bin are not actually being recycled.	Questions recycling						
Recycling is a joke. So many things can't be put in that can. It is a waste of time.	Questions recycling						
I miss the annual big trash pick-up days. If you're going to increase the price, please bring this back, too.	Return to NCU						
Why is glass separate from other recycling?	Misc						
I am concerned that our recycling isn't actually being recycled	Questions recycling						
The discontinuation of seasonal leaf collection is very inconvenient -- leaves do not fall at a rate of one can/week -- and at a time of year when there is plenty of other yard waste to accommodate.	Eliminate winter suspension of compost can						
I think more could be recycled. Maybe also having once a month or once a quarter glass pickup?	Recycle more items						
Recycle service has been reduced too much	Recycle more items	Recycling important					
Glass recycling needs to be picked up more than once a month. At least twice a month.	Glass recycling important						
no	None						
We have a need for more than two extra Leaf Bins for longer than four weeks during Fall.	Leaf bin insufficient						
Not enough room for yard waste	Leaf bin insufficient						
Recycling should be provided for apartments and condos.	Recycling important						
Sick of the growing list of things now deemed not included in recycling.	Questions recycling						
Disappointed can't recycle more materials but understand market limits	Questions recycling	Recycling important					
The recycling should be free now with all the services you are getting rid of	Questions recycling						
Challenging to get leaf refuse parceled into weekly 1-bin limit	Leaf bin insufficient						
Curbside garbage issue related to Call2Haul - see comments later	Misc						
Really appreciate that you do these!	General positive comment						
No	None						
N/A	None						
Recycling doesn't allow for plastic bags	Plastic bag recycling						
I would like the accepted items for the compost/yard waste bins to be expanded. I understand if meat,dairy, and eggs can't be included, but why not paper towels, coffee filters, and non-fruit/vegetable waste like rice, bread, pasta, etc.? Also I think the marketing of this program could do more to let people know that their kitchen waste is welcome in the brown bins. My perception of the current message is that the brown bins are for yard waste, and you can also put fruits and vegetables in them.	Accept more compostables	Compost important	More education on compost				
I do not have street lights on my street and the ones on the Main Street are mostly burned out. I do not use or have access to stormwater but still have to pay for it. Our having to pay monthly for recycling can is outrageous. Maybe someone should re-evaluate the recycling program and find out who is reaping the benefits. I am on a fixed income and where there is an increase it's eaten up with additional Medicaid fees.	Recycling not important	Misc	Fixed income	Too expensive			
Some of the cans look pretty beat up. I think this is because sometimes we pack them so full the pick-up people have to slam them and bang them to empty them. Thanks for the service. Recycling is very important. Compost collection - very satisfied. And important. Keep up the good work!	Recycling important	Compost important	General positive comment				
Sometimes they seem a little erratic time-wise but I guess that is to be expected	Misc						