

Default Report	Comment Tag 1	Comment Tag 2	Comment Tag 3	Comment Tag 4	Comment Tag 5
Last Modified: 2019-12-10 10:56:59 MST					
Q19 - Thank you! Please share any additional thoughts you have on Salt Lake City's waste and recycling services					
	Tag 1	Tag 2	Tag 3	Tag 4	Tag 5
your proposed increases are between 40% and 61%, those are outrageous! Sounds like a Government can do whatever they want decision. I understand cost do rise and charges need to keep up with those increase, but I can not support those kind of increases to the charges.	Too expensive				
your bulk haul program leaves a lot to be desired	Dislikes C2H				
you will never reduce garbage with the growth increase in SLC.	City growth anxiety	Waste reduction	Recycle more items		
you want recycling programs, but limit what can be recycled....so when I have to take plastic bags to a store, why am i paying for a bin?	Plastic bag recycling	Questions recycling			
you should not assume a continued cost of living increase- and the city should open it's own recycling plant -and produce income from it's products fibnally i sure haven't seen any new garbage trucks around my neighborhood- and don't you lease the service from a private company??	Too expensive	Recycle more items	Questions recycling		
you people are gonna do what you want to do regardless. * off	Language				
you need to understand that you need to provide the service snd not keep rasing rates. this fee rather than tax increase is nonsense	Too expensive				
you need to make curbside glass recycling free. right now the incentive and outcome is to put glass in the trash. you need to offer monthly and bi-weekly pick up shcedules at reduced rates to further landfill diversion. right now I subsidize excess trash because my household doesn't fill and doesn't need trash pick up every single week.	Glass should be free	Every-other-week or share cans	Charge more for garbage produced/single individual	Recycling important	
you need to have the smaller green cans and perhaps add small blue cans and have then are a really low rate , proportionally much lower than the big cans to encourage people to change their behavior, buy things with less packaging, etc. I dont fill my blue or green cans each week. Still i pay the same.	Smaller blue/brown can	Too expensive	Charge more for garbage produced/single individual	Provide more cost-saving options	
you marketed this survey as if our voice would matter, but in reality you are going to do it anyway, you just want to give us a choice in what way you are going to force us to pay more again.	Too expensive				
you are doing a wonderful job.	General positive				
yeee	General positive				
yeah you want to reduce and get another increase you just got one of 30% your theives	Too expensive				
yard, recycle, and garbage removal is a great service and we appreciate it!	General positive				
would be helpful to understand how many participants are in the recycling program and how much waste is diverted from landfill. Feel composting could be better publicized, also feel more public education/awareness could be done.	More education on recycling	More education on compost			
would be helpful if people actually recycled appropriately. any way to have a program that teaches people what and how to recycle? specifically bags and grocery bag waste? too bad the state didn't ban single use plastic bags and made park city plan change. State issue, not city but was a good start.	More education on recycling	Plastic bag recycling	Recycling important		
without knowing how much recycling is costing the city it is hard to say what should be done there.	Questions				
wish we could incentize not using plastic water bottles	Recycling				
why dont you cut costs by going paperless, digitize the customer service, stop sending paper notices, use text instead of all of the human intervention. how about you incent me to reduce my waste in a different way-notably my property taxes doubled	Provide more cost-saving options				
why dont you actually charge by use?? If someone needs collection every week opposed to every other week? Does that make sense?	Charge more for garbage				
why don't you manage what you have instead of the constant raise of tax, find managers!	Misc				
why didn't this come up in the mayoral election?	Misc				

why can't the city demand that NO PLASTIC be used for daily newspapers and in grocery stores?	Reexamine	Waste reduction	Recycling important	Plastic bag recycling	
who will be around in 2025 to make sure fees don't rise further? I am unclear what currently happens to my recycle waste and how this (will) impacts fees	Too expensive	Questions recycling			
when the annual zone pick up stopped, it disincentivized many low income pickers from contributing to the reuse, repurpose, recycle efforts that you never had to pay for	Return to NCU				
when is slc corp going to make it into the 21st century and accept electronic payments, not to mention move accounting services to utah.	Misc				
when drivers drop garbage on the ground it should be picked up by them	Service complaint				
whatever we can do to incentivize recycling over trash even more, we should!	Recycling	Reexamine			
what does it mean reduced services pick up every other week?	Survey Complaint				
what about picking up garbage every other week?	Every-other-week				
we need to really educate in grass root movements to get people to recycle more STOP using plastic!	Recycling important	More education on recycling	Plastic bag recycling		
we like the increase then no increase for a few years plan the best	Misc				
we are okay with an increase in fees.	General positive				
we are happy to benefit by these services in Salt Lake City	General positive				
we are grateful for recycling and composting programs. We can all do better at this. This is important to our city and the planet. Thank you for your efforts SLC!	Recycling important	Compost Important	General positive comment		
we are 82 years old and living on a fixed income . incresed taxes and waste could hart us	Fixed income	Too expensive			
wates services every month wonderful but shoulon't rising rates in residents area,thank you	General positive	Too expensive			
water fees and the light fees have made my bill too expensive	Too expensive				
waste and recycle charges should be made on use. Some have yard care companies so recyling is not necessary so end up paying twice.	Charge more for garbage				
wages and salaries are a significant cost and administration appears top heavy. Cut the highest payed employees by 33%, empower middle and lower management to pick of the slack, and real savings could be found.	Reexamine				
use some money to start a better recycling enterprise rather than relying on private companies or china	Recycling	Reexamine			
use just raised water an sewer rates lets cut some staff at city and county building	Too expensive				
under no circumstances should you drop recycling & green waste	Recycling	Compost			
u haul program works better than I thought it would.	Likes C2H				
too difficult to recycle, there are 5 things you can recycle and one is not plastic!!!!!!!!!!!!!!	Questions recycling	Recycle more items	Plastic bag recycling		
to restate--you really need to look at your fee structures and stop encouraging more waste without a comparable increase in fees. No discounts should be given for any increase in use,	Charge more for garbage				
this is like the water and light bills,, they keep going up and up and up and probably funding some worthless program that some government genius thought up while sharpning pencils at an exorbant salary	Too expensive				
they are excellent and whatever fees are needed to maintain them should be charged	General positive				
these services are very important to all citizens to maintain a healthy environment	General positive				
the yard waste can is what helped us move to the smallest can for our regular garbage, so please keep those available	General positive comment	Compost Important			
the wording of the last question was confusing, and I don't think you're going to get accurate responses.	Survey Complaint				
the stapling of the notices to the cans creates a hazard of cutting to hands	Misc				
the rate increase should occur be higher at the start of the rate increase. Given the reality of changes to the global recyling industries we need to alert people to making changes the way the US deals with trash and recyling. Please increase rates now, and only once. Also a better consumer awerness program would be a good idea. the flyer for this surevry worked well, and if you took that approach to informing people about what can and cannot be recycled.	Recycling important	More education on recycling			

the previous question about reducing waste and recycling services included too many concepts to be useful. Am I in favor of reducing recycling, no. Am I in favor of reducing frequency of trash pick up, yes. In favor of changing bulk waste removal, yes.	Survey Complaint	Recycling important	Dislikes C2H	Every-other-week or share cans	
the monthly glass program is absurd	Misc				
the increases are irresponsible and should be factored into taxes. barring that, we should eliminate optional services such as curbside christmas tree removal and extra cans for leaves. make sure everything works within the current containers	Too expensive	Eliminate holiday tree collection	Provide more cost-saving options		
the green waste should be closer to year round, GET RID OF THE NEW CALL TO HAUL program, Go back to the piles once a year that we used to do!	Eliminate winter suspension of	Dislikes C2H	Return to NCU		
the green waste program is a gift! I think city should strive to motivate customers to waste less by promoting bulk vendors and recyclable packaging.	General positive comment	Compost Important	Waste reduction	More education on recycling	
the city needs to cut back some ware .. taxes just keep going up that needs to stop. If we dont get our streets plowed right off so be it. But do what is necessary to cut cost thank you	Too expensive	Provide more cost-saving			
the blue can are so picky about what you put in them it's a hassle	Questions	Recycle more			
thankyou for including our opinions	General positive				
thank you for this service	General positive				
thank you for the service!	General positive				
thank god for 7-11's arctic circles your workes wouldn't have anything to talk about.	Misc				
take money from all that is no longer recycled.	Provide more				
sure wish you would think the whole city cleanup program. sounds like the city is just taking the money saved from that old program to subsidize other garbage and recycling costs. It's a real shame this vital service has been taken away, but yet we still pay a ton of money.	Return to NCU				
start doling out garbage cans by household size? My household of two puts out the smallest can every other week but when we moved in we had the biggest can and didn't know for around a whole year that we could get a smaller one.	Charge more for garbage produced/single	Service Complaint	Likes smaller garbage cans		
some educational materials on recycling, composting, etc. would be useful especially for younger people and newer home owners. maybe these exist, but I don't know where to find them.	More education on recycling	More education on compost			
some communities like bountiful only pick up the recycle bin every other week, would this help save money for salt Lake City?	Every-other-week or share cans				
so, i think the recycling program is really confusing and ineffective. we are super recyclers but we are always argueing about what is recycleable and what is not!. you reeally need to have some psa on tv and radio to let people know what goes in recycle bin.	Questions recycling	More education on recycling			
should charge by the pick-up of can not monthly.	Reexamine				
service only each other week would be ok - might to be picked by customer similar to can size. Incentivize shops to reduce packaging: paying a fee or offering a reduction and lokal container for recycling packaging	Every-other-week or share cans	Recycling important			
selling compost created by yard clippings should offset costs some.	Reexamine				
seems like the recycling business should step up and be more cost effective, they are getting too picky about items they will recycle	Recycle more items	Too expensive			
seems like call to haul should have a fee associated with it. it costs money to go to the dump, after all	Reexamine				
see previous responses	None				
se necesita un lugar para reciclar vidrios ,en las escuelas instruir a los niños lo que son basura y reciclaje ,yo vivo al lado de una escuela me tiran mucha basura y se tapan los grinaje de agua con las bolsas de plÁstico q tiran ,mantener nuestra ciudad limpio	Spanish	Glass recycling important	More education on recycling		
return to once a year neighborhood pickup, so my neighbors and I can combine items.	Return to NCU				
reducing programs would not reduce waste. It would merely shift the burden of disposal and most like result in illegal dumping.	Reexamine				
reduce recycling pickup to every other week	Every-other-week				
reduce container size and offer every two weeks pick up of waste and recycling	Every-other-week or share cans	Smaller blue/brown can			
recycling has gotten to point that one cannot tell what and what is not recyclable	Questions				
recycling and yard waste to once a month	Reexamine				

recycling activities need to exponentially increased, refuse is too much but increasing our recycling IE plastic and cardboard would go a long way to reduce landfull pile up. the ability to reduce land fill, and turn to recyclables is the future.	More education on recycling	Recycle more items			
raise the rates for the big can a lot, medium can somewhat and small can not at all!!!	Charge more for garbage				
raise recycling ,cut waste! give everybody a choice!	Recycling	Waste reduction			
raise rates even higher than required but provide "Well sorted!" rebates to residents whose spot checks of recycling cans show they have maximized the downstream value of their recycled materials. Conversely, cans failing the spot checks would be given feedback on how to do it better. Raise rates an extra amount so that you could operate at break-even, including the cost or the spot checks, even if everyone got the rebate. Use any extra money (people not complying well) for additional education programs.	Provide more cost-saving options				
quit spending money on aluminum wheels and fancy trucks.	Too expensive				
promote recyclables and less packaging incentives in business, churches and schools!	Reexamine	Recycling			
probably better to break bills out with water and sewer on one bill, and garbage/waste on a separate bill. then stagger due dates.	Service complaint				
please make a smaller garbage can size and or change the size to a weight system.	Charge more for garbage	Likes small garbage cans			
please make a clearer list on what can be recycled	More education				
please incentivize / encourage the banning of grocery store plastic bags	Reexamine	Recycling important	Plastic bag recycling		
please get rid of Call to Haul and bring back the previous plan	Dislikes C2H	Return to NCU			
please figure out a way to recycle plastic bags. thanks	Plastic bag				
please don't get rid of recycling or compost! we need to be a "greener" city and not be so wasteful	Recycling	Compost			
please deliver flyers SEPARATELY from the bills you mail advertising the once a year services. our bill goes to another address so the tenants won't know about the once a year haul away services etc	Service complaint				
please consider returning to the original annual curbside waste pickup, the call 2 haul is a cumbersome system to use	Return to NCU	Don't like C2H scheduling			
please consider reinitiating the big waste pick up, the call to haul system does not meet the needs of homeowners as well as scavengers who recycle in the most appropriate way possible!	Return to NCU	Dislikes C2H - scavenging			
pick up the containers less often and reinstate the annual clean up for large garbage	Return to NCU	Every-other-week or share cans			
pick up recycle once a month verses weekly and again, single people only take their cans out monthly and should not be charged the same	Every-other-week or share cans	Charge more for garbage produced/single individual			
pick up every other week.	Every-other-week				
people need positive incentives to recycle so increasing the rates may not be the best method. Maybe the money to pay for the program needs to come from another revenue source besides increasing rates.	Provide more cost-saving				
nothing more than offered previous	Reexamine				
not sure what fees and programs mean I don't trust the cities government!!!	Survey Complaint				
not collecting at early morning high traffic times; perhaps cutting to once a week	Service complaint	Every-other-week or share cans			
none of us want rate increases but I understand the need	Reexamine				
none	None				
none	None				
none	None				
none	None				
none	None				
no one ever wants price increases, but it does not matter because you are going to do whatever you want anyways	Too expensive				
negotiate better contracts with the recyclers	Provide more				

need way more info out - on what can be recycled, put in brown bins and that smaller cans are available	More education on recycling	More education on compost	Likes small garbage cans		
my wages are not increasing to meet your needs.	Fixed income				
my home tax was raised over 25% in one year, I see a lot of new construction, I feel that I am paying for those new units and will express myself in the next election	Too expensive				
more recycling!	Recycling	Recycle more			
more education is needed to ensure recycling is not contaminated. People still do not know the food containers need to be scraped and that flexible plastic wrappings/bags do not get recycling	More education on recycling	Plastic bag recycling			
maybe pickup waste and recycling in 2 weeks instid of every week	Every-other-week				
maybe do collection bi-weekly instead of weekly	Every-other-week				
maybe a 10 day pickup cycle, i put my cans out every 2 weeks	Every-other-week				
make a block by block centralized location for waste limbs/green waste and we can drag it there	Provide more				
lets tax North salt lake, Bountiful, Centerville for using our roads in the AVES as a shortcut. this increases pollution and wear and tear on our roads. SLC already pays some of the highest taxes in the state.	Provide more cost-saving				
less compost pickup	Reexamine				
launch a campaign to home owners to encourage them to put containers roadside only when they are full. Or does that create too much waste for trucks and more trips to dump the trucks?	Provide more cost-saving				
landlords must pay more-rented/leased dwellings often leave overflowing cans and even discarded furniture which sits for weeks on the curb- pay more attention to rentals that trash our neighborhoods- thank you-why should long-term home owners pay for out of control growth? developers/landlords must have \$\$\$\$ accountability	Reexamine	Charge more for garbage produced/single individual	Provide more cost-saving options		
keep up the good work	General positive				
keep the price per gallon of garbage the same across all sizes. I should not pay more per gallon because I recycle more. If everyone paid the rate the per gallon that the 40 gallon does then would there be a need for an increase. garbage is not cheaper in bulk to store	Charge more for garbage produced/single				
keep charging more for those with larger garbage containers---we need to stop the flow of garbage as we throw out more waste at triple the rate of any other country in the world	Charge more for garbage	Waste reduction			
just what i need price increase	Too expensive				
just tired of increases in salt lake and not seeing any better service!!!	Too expensive				
just raise the rate	Misc				
iâ€™d be willing to tack on a \$5/mo fee or something to keep recycling. i know many (most?) households donâ€™t properly recycle and contamination is a big cost for the city, but iâ€™m also willing to bet that thereâ€™s enough people who properly recycle, care enough, and have the resources to pay for their own recycling can. essentially, reduce the number of recycling households to the ones that properly recycle. iâ€™m not sure on the stats, but maybe that would make it more cost effective. and do pickup every 2 week pick up, or something.	Every-other-week or share cans	Recycling important	Provide more cost-saving options		
it would be nice if it said on the yard waste bin how big in diameter branches could be. I had to email the city to find out when i cut down a tree in my yard. One that note, it might be nice to send out a flyer once a year with specifics on what goes in the recycle bin. I know people think certain items are recyclable when they are not and it takes time and money to separate out the non recyclable items	More education on recycling	More education on compost			
it is very important to recycle.	Recycling				
it is important to have the programs I am willing to pay more for them - they are critical to our city	Recycling important	Compost important	General positive comment		
it is already difficult to pay my bills at my age NO RATE INCREASE !!!	Too expensive	Fixed income			
it does not matter what I think you will reduce recycle products accepted and still charge me more	Reexamine				
is the bulk of our recycling actually getting recycled?	Questions				
is it true that nothing is being recycled right now?	Questions				
install a plastic bag charge/fine/program or law against using them	Provide more	Plastic bag			

increase the cost for the largest can more as way to incentivize getting a smaller can/ producing less waste. currently the cost of cans is not proportional to the size of the can. with the rate increases currently proposed, the smallest can will cost even more in proportion in the largest can, dis-incentivizing customers to purchase the smaller can	Charge more for garbage produced/single individual				
implement mandatory recycling, lobby the legislature to pass laws banning plastic grocery bags and other single use plastics	Reexamine	Recycling important			
if the annual city-wide cleanup/curbside pickup is too expensive, how about every 2 years?	Provide more				
if recycling fees go up i will get rid of my can and never recycle again.	Recycling not				
if it costs more to do recycling, increase the cost of the regular trash bins to cover it. we need to incentive more recycling.	Provide more cost-saving	Recycling important	Reexamine		
if anything we need more recycling, and I am sure the people of salt lake would lead by example with doing better, but we need more education from an early age!	Recycling important	More education on recycling			
i'll be dead soon. hard to care about the trash	Misc				
i would support reducing waste removal (aka trash), but not removing recycling or composting services to reduce price increases. Additionally, I think larger garbage services should have greater increases to promote reduction in waste.	Recycling important	Compost important	Charge more for garbage produced/single individual		
i would prefer the smaller annual increase personally	Misc				
i would be interested to know what indeed is currently being able to be recycled and what recyclable materials are just going into the landfill...a lot of hear say and rumors fly around about this. Also, given our own composting, effort to reduce garbage is there any thought on charging garbage fees and the amount of times a household garbage gets picked up? We go weeks when we don't roll out our garbage cans because we dont generate that much..	More education on recycling	Questions recycling	Every-other-week or share cans		
i would be in favor of moving to a system of separating recycling at home (rather than the mixed recycling bin) if that would make recycling more profitable for the city	Recycling important	Provide more cost-saving			
i was not sure on the last question, because it would depend on which ones the city would cut. that are less used (like call to haul) . and then potentially pay a pick up fee for call to haul to spread some of those costs. Similar to what is done for glass recycling	Survey complaint	Provide more cost-saving options			
i think any proposed increases in cost should be dropped.	Misc				
i think I could function very well just receiving all waste and recycling services every other week but realize that may be a hardship for families especially.	Every-other-week or share cans				
i read articles about much of the recyclables going to the dump. These articles also state that we keep the recycling program intact so we don't get out of the habit of recycling. if this is true way are we paying for the service?	Questions recycling				
i need to find out about the smaller size waste containers.	Likes small				
i just had a \$275 increase in my property taxes and i don't need any more increases in any fees or taxes for at least 5 years. if i need more money to run my household, i can't give myself a raise. rates should be based according to use--when we use the service--rather than a flat per month rate. i can't believe how generous the city is with MY MONEY!!!	Too expensive	Every-other-week or share cans			
i have family in a small town; their garbage days are once a week but offer recycling and others services only 2 times a month; that has decreased their costs. (they work for the municipality) reducing the times you come out for recycling to maybe the 3rd thursday only of the month would ok. i dont fill my cans on a weekly basis.	Every-other-week or share cans				
i feel silly for filling out this form. in no way does any of this go into any type of account or influence.	Misc				
i dont like to see any type of fee increase mainly as to how it affectes the elderly on fixedincomes	Fixed income				
i don't agree with raising prices	Too expensive				
i do not want garbage, recycle, or yard waste fees to increase, slowly or not, so i vote to find other ways to cover costs and NOT to increase monthly fees.	Too expensive				
i am supportive of either fee program.	General positive				
i REALLY CANNOT AFFORD THE INCREASE IN FEES. I AM ON A FIXED INCOME.	Fixed income	Too expensive			

humans are going to be in a world of hurt sooner than we think. i can go two weeks on a small can before it is full, but i know there are many large families here in utah that throw out a lot of stuff. look at all the stuff from costco in their carts. we have to keep up on recycling for that place alone. i have a large yard with ;ots of branches and grnn waste so the brown can is my savior. I even keep all my grass clipping and leaves in the fall, brown can wouldn't hold all of it. good luck with all this	General positive comment	Recycling important	Compost important		
how to get smaller cans	Smaller				
how to encourage and develop more efficient recycling of more material	Recycling important	Recycle more items	More education on recycling		
how about taking that tax money that was ear marked for the polluting inland port and putting it towards this use instead of increasing pollution, increasing sickness and death, and making our city un-livable..or better yet look towards the advancements in sweden and how they manage their waste to look for more efficient ways to reduce costs.	Reexamine				
how about expanding recycling services and facilities so that we can recycle more and throw less away. Also how about a tax decrease for households that only need pick up services 1-2 times per month instead of every week.	Recycle more items	Recycling important	Charge more for garbage produced/single individual	Every-other-week or share cans	
have you received bids from private waste disposal companies?	Transition to				
have you ever considered lowering wages?	Provide more				
have the branch and pick up of larger items on the slc app!	More education				
have more neighbor centralized disposal units. reduces the need for trucks and employees. This is done in other areas (rural)of our country and europe.	Every-other-week or share cans				
have a pay for what you use program. those that seem to have more waste might find ways to cut back	Charge more for garbage				
happy to pay for recycling	General positive	Recycling			
gradual increase will encourage self-assessment to cut costs. a steep then plateau will allow self-assess to do the same and be less effective.	Provide more cost-saving				
good job	General positive				
get rid of the call 2 haul program to save money	Dislikes C2H				
get rid of the "garbage police" who go around checking cans and put the money into education on what is appropriate to put in the cans	Doesn't like Enforcement	More education on recycling			
get rid of recycling completely unless more materials are allowed	Recycling not	Recycle more			
garbage pick up is great, recycle is a waste of money to pay. I like the neighborhood 1 time a year dumpsters.	More garbage disposal	Recycling not important	Return to NCU		
every department gets raises except the older people on fixed incomes. Even stop watering lawns to try and save money	Fixed income	Provide more cost-saving			
eliminate call to haul and bring back the old curbside service	Dislikes C2H	Return to NCU			
don't raise my taxes	Provide more				
discount for fixed income seniors	Fixed income	Provide more cost-saving			
desire to learn additional re-cycling methods;currently employ most i can	More education	Recycling			
could different size containers for yard waste be made available?	Smaller				
consider going to every other week	Every-other-week				
compost should be free to SLC residents-resulting from the fact that you are increasing rates and we are providing the raw materials	Compost important	Too expensive			
community appartments, town homes etc. need to be educate about how to recycling	Reexamine	More education on recycling			
charge per usage waste per house.	Charge more for garbage				
changed recently imposed and proposed changes are ridiculous	Too expensive				
cant we have a governement that doesnt always want to increase fees and taxes??	Misc				

can a person cancel their green can?	Reexamine				
call to haul should have a fee to cover operating costs. Eliminate 90 gallon containers as they encourage increased non recyclable waste	Bins too big	Charge more for garbage produced/single individual			
call 2 haul was a compromise for eliminating the neighborhood cleanup program, but it doesn't seem like it is used nearly as much as the old program. If most people are finding other ways to dispose of large items, maybe it would be good to eliminate call 2 haul and put that funding toward the programs everyone uses.	Reexamine				
bring back the old annual neighborhood large item collection	Return to NCU				
better managed services equal lower costs	Provide more				
before you raise my fees, I would like to see detailed the efforts for cost containment the city has exhausted.	Provide more				
because of the fee, the city needs to provide more recycling options, even if only drop off	Provide more	Recycling			
any increase (but especially the large-step increases (scenario 2)) should be coupled with a strong education-/publicity campaign to encourage people to decrease container size	More education on recycling	Bins too big	Smaller blue/brown can		
an easier way to get rid of toxic stuff! electronics, paint, batteries, light-bulbs, etc. throwing this stuff away is so difficult for us!	Better HHW collection				
altho' the Call to Haul program sounds like it makes sense, it really does not provide the same level of public service as the neighborhood pick-up (or whatever the previous service was called). I understand precisely what the issues were and how you hoped to address them with Call to Haul. I think the new design provides barriers (real and perceived) to Salt Lake residents who want to recycle larger items. Again, Call to Haul sounds like a good idea but it really does not provide the same level of service that Salt Lakers are accustomed to.	Dislikes C2H				
again, make the smaller waste can cheaper while raising the larger cans fee, just like water usage , reward conservation and charge those who choose not to conserve as much more.	Charge more for garbage				
additional fees based on number of occupants for trash pick up. Additional fees based on lot size for compost.	Charge more for garbage				
a minor increase is due but bring back annual 1 time pickup service	Return to NCU				
You're ripping us off! I'm sure you're paying a lot less now that you have automated equipment than before when you had to pay the garbage men to empty the cans into a truck	Too expensive				
Your two proposed options are not fair -- rates should be proportional to the size of the can in order to achieve waste reduction. If rates were set proportional to can size then I would be ammenable to the second option.	Charge more for garbage				
Your surveys are rather ridiculous and all of your questions are leading. Every part of this survey is crafted in a way to allow YOU to get the answers YOU want. I have never taken an objective survey from the city. I would love to see that actually happen one of these days.	Survey complaint				
Your survey missed one option for increasing fees. Again, I believe that the larger garbage bin fees should be INCREASED DISPROPORTIONATELY to the smaller ones. Those who continue to use the largest bins should pay far more relative to the small bins so as to incentivize recycling materials as opposed to throwing them away. Punish/reward in the pocket book and people might recycle more. Thanks!	Charge more for garbage produced/single individual				
Your survey does not FINALIZE after demographic. Guess this is just a big WASTE of TIME.	Survey complaint				
Your staff was recently kind and helpful in replacing our broken garbage can. I wanted to send thanks.	General positive				
Your services are reasonably priced and delivered well. These are indeed essential SERVICES. As your costs increase they must be passed on to the service users. Well done.	General positive comment				
Your recycling program is anemic to say the least. Not enough material is recycled.	Recycle more				
Your recycling is a joke. You d t take anything. Everything goes in the green bin now	Questions recycling	Recycling not important			

Your rate increases do not support your goal of lowering the amount of waste entering the landfill and to promote recycling. The rate structure you have proposed increases the 40 gal can 61% while increasing the 90 gal can only 40%. The rate increase should not be an equal flat dollar amount while disregarding the can size. I have a 40 gal can, and yet I am asked to carry the same increase in waste cost as a resident producing 90 gallons of waste. This is not fair and needs to be changed. The price increase must affect the households using a larger portion of the service period. The rate should be exponential for the residents using the larger trash cans, this will deter the amount of trash generated and help move more waste into recycling versus the landfill.	Charge more for garbage produced/single individual				
Your rate increase graphs and explanations were HUGE! My annual raise at work is not that much! How is anyone to continue living in this city at all! Yeah, do an increase. A one time increase of \$1/month. That makes sense. But my services for this should not go up by \$17/month. That's ridiculous. I'm a single guy. I live alone. I skip many weeks for putting out any trash or recycling or compost bins. I conserve everywhere I can. I don't take grocery bags. I reuse a bunch of stuff. I compost as much as I can! Now I will be punished even though I am among the most responsible of citizens for these environmental factors.	Charge more for garbage produced/single individual	Recycling important	Compost important	Too expensive	
Your provide an excellent service--Thanks	General positive				
Your proposals have small trash producers paying an even greater greater percentage of the overall fees. This is not fair.	Charge more for garbage				
Your last question is pretty outright deceptive. You /absolutely/ /HAVE/ reduced services already, by removing the items that can be recycled. This, in turn, increases the amount of waste. And now you want to start charging us more for that increased amount of waste you're forcing us to create?! Further, the incentives you're overing for smaller containers will be greatly reduced (as percent of cost vs a larger size) with the proposed increases. This all sums up to some apparent mismanagement.	Too expensive	Charge more for garbage produced/single individual	Recycle more items		
Your graph of which fee proposal I would want didn't include the one I really would want. Please consider a fee structure that rewards families that use the smaller cans and charges more for the larger cans. The large families that use the most waste should shoulder the rate increases. Create incentives for families to send less to the landfill. Charge those who don't even think about it more for their waste.	Charge more for garbage produced/single individual	Survey complaint	Provide more cost-saving options		
Your final presentation of costs was intentionally misleading. Don't lie to the public. It will hurt you in the end.	Survey complaint				
Your drivers sure are nice in the Avenues. I so appreciate the job they do.	General positive				
Your completely dumb fees like "light fee" when there isn't even a light in front of our house is complete b.s. and should make up for this fee increase.	Too expensive				
Your chart showing a \$1.40 increase year over year is wrong. It's a monthly increase with the then stated annual increase.	Survey complaint				
Your additional costs have little to do with the volume of waste. Your survey is self-serving and disingenuous. You are planning to raise rates. Your survey that requires participants to choose to support the increase to validate your increase is shady.	Survey complaint				
You've got it ALL backwards! Instead, think of charging customers based on how much they "waste"; accordingly, those needing much bigger garbage cans/multiple recycling bins..and compost- should be charged a much higher fee than those using little of the waste stream.	Charge more for garbage produced/single				
You've got a tough job but do it well!	General positive				
You're doing a great job, overall, but we need to do more to discourage consumerism and waste, including raising awareness that filling up the recycling bin is not 'green' and sustainable either. Biodegradable waste should be prohibited from the landfill-destined bins (with full awareness of monitoring and enforcement difficulties).	General positive comment	More education on recycling	Charge more for garbage produced/single individual		
You should promote to sic residents that they can put appropriate food scraps in the brown bin! I freeze my food scraps from fruits and veggies then put them in my compost bin once a week!! Less food waste going to the dump & creating greenhouse gases!	More education on compost				
You should make garbage more expensive and recycling and compost/waste less expensive to align with incentives	Charge more for garbage				
You should increase taxes instead of fees	Misc				
You should impose a greater burden of the increase on those using larger waste containers.	Charge more for garbage				

You should have spilt out recycling and green waste as 2 questions on what we were willing to do away with. I would keep recycling and do away with green waste. Some people have chippers they would use.	Recycling important	Compost not important			
You should have small increases each year rather than waiting to increase fees every five years.	Misc				
You should have been honest before. You DID reduce the service. YOU drove the costs up. Now you are asking for input?	Misc				
You should escalate rates more on the large can users than on the small can users to encourage lower waste volumes. Your proposed rate increase perpetuates significantly cheaper costs per gallon of trash - your rate structure should encourage less generation of waste, not more of it. Dumping fees at the City dump are extremely cheap - I'd recommend increasing dumping fees over increasing resident's annual cost for curbside garbage collection.	Charge more for garbage produced/single individual	Provide more cost-saving options			
You should be saving money on call to haul because people are too lazy to schedule it. Wish you would change it back. I think scavenging reduced the amounts going to the dump.	Don't like C2H scheduling	Return to NCU			
You should be rewarding people who recycle more.	Reexamine				
You say you have not increased your fees, but my waste costs have doubled in the last 6 years and I am not using as much water. So why the increase?	Misc				
You say part of the reason for a fee change is cost of living increase which is true, but the cost of living increase has hit the residents of Salt Lake much harder than the municipality in a whole. The residents are only seeing Tax increases and utilities going up but not wages In Salt Lake or the availability of REAL AFFORDABLE HOUSING. plenty of new construction but not that is affordable.	Too expensive	City growth anxiety			
You raise our rates and lower our service.	Too expensive				
You presented two different payment plans, but I didn't see a way to voice my preference. I prefer the gradual increase evenly distributed over the proposed timeframe.	Misc				
You need to specifically define what the fees are and what they might increase to.	Survey complaint				
You need to give a SENIOR DISCOUNT for those people are fixed incomes	Fixed income	Provide more cost-saving			
You need to figure out how to accept more things for recycling	Recycle more				
You need to figure out a solution to recycling plastic bags/plastic wrap.	Plastic bag	Recycle more			
You need to change your recycling processing equipment or processor, should not reduce item types acceptable (plastic bags etc). processing equip. should not dictate what can of cant be recycled. You should encourage recycling, not discourage.	Recycle more items	Recycling important	Plastic bag recycling		
You need to adjust the price for the garbage bin size. Scale the cost according to size of bin. This is not Costco, where a larger bin costs less per gallon. Since a 90 gallon bin is more than twice the size of a 40 gallon bin, it should cost more than twice as much to use each year. You are making more garbage cheaper. Anyone who makes that much garbage each week is being reckless and should be paying accordingly.	Charge more for garbage produced/single individual				
You might look at efficiencies in routing to save costs. This is a somewhat uninformed observation, but the trucks go up and down my street multiple times per day on trash day. (I live on a quiet side street, not a busy access road).	Provide more cost-saving options	Truck Traffic			
You might consider collecting compost every other week instead of every week	Every-other-week				
You mentioned glass early in the survey, but left it out when discussing costs. How successful is that program? Did volumes change when you switched to smaller cans, did that help? Bad PR will come your way if you cancel, reduce or make recycling less convenient. Need to Figure it out.	Questions recycling				
You may not hear this enough but thanks for excellent service!	General positive				
You last question made no sense.	Survey complaint				
You know the city wants to provide housing for lower income people and I have tried to maintain my lower than mean rents but every year city and county fees continue to rise! Property tax up by 20 %, Business Lic fee is forever going up, I really think having a trip plex and one unit is owner occupied is ridiculous! now paying for street lighting, no city pickup, that must be a huge savings, rate increase for water, sewer and runoff fees, and now an increase in Refuse pickup! So much for affordable housing!!!	Too expensive				
You keep increasing the fees for water, street lights, garbage, storm water. I wonder how much of a scam this is???	Too expensive				

You indicated in the survey that you have attempted to cut costs but did not elaborate. It would have been helpful to complete this survey if you had identified HOW you have attempted to cut costs already.	Survey complaint				
You have these cars running around ahead of the garbage trucks looking in the garbage cans recycle cans composite cans cars have two people in them which how much are you paying out to have these cars and fuel insurance expenses also polluting Salt Lake City's air quality stop these expenses cars fuel insurance and two people expenses cost of ink and paper the waist of trees to make these notes being posted on the garbage cans insurance on the vehicles and whatever else on the two people in each car going around just opening garbage cans looking in posting paper notes on these cans that we get telling us we cannot put things in the cans I think this is a waste of money 2 people and cars how much you paying out for that sounds to me like you need to start digging out your own pockets I'm figuring out how much dollars you waste and I can just start by telling you what I see and that's the cost your spending on these cars and occupying them with two people to be popping in and out looking in the cans start cutting your own costs cuz that cost right there in my eyesight is a waste Thank you Lloyd Hemmert	Doesn't like Enforcement Teams	Provide more cost-saving options			
You have already drastically reduced what you will accept for recycling. It would be nice to have more options for plastics and foam containers.	Recycle more items	Plastic bag recycling			
You have already done that before you asked if it was okay	Survey complaint				
You guys do a great job! We all need to share the costs to keep this sustainable	General positive				
You guys do a good job. I especially like the people who I've met at the dump!	General positive				
You guys are doing great, keep up the good work.	General positive				
You guys are doing great!	General positive				
You fee structure is terrible. It should be way more expensive to use the larger cans. The way it's set up now, the people who use smaller cans are subsidizing people who use bigger cans. That is outrageous and contrary to sustainability.	Charge more for garbage produced/single individual				
You eliminate services and increase fees.	Too expensive				
You don't want anything that has touched food, right? Or not?	Misc				
You do a great job. No changes with what can be recycled, PLEASE!	General positive	Recycling			
You do a great job with what you do, would be happy to pay more to support additional diversion services!	General positive				
You do a great job with very professional careful truck drivers. Maybe there could be a fee for the once a year collections?? As I bike around, it looks like most of the things people put out to be hauled away could be disposed of other ways.	General positive comment	Provide more cost-saving options			
You did not say what reducing waste services would look like. In the winter I rarely put my containers out every week.	Survey complaint	Every-other-week or share cans			
You could do large cans for everyone and do garbage collection every other week ?	Every-other-week				
You could cut recycling service to every other week to help cut cost.	Every-other-week				
You collect enough money and waste to much money. Reduce the government waste.	Too expensive				
You claim you have't reduced the "services" at all; but you HAVE reduced them by a lot. You no longer accept MOST recyclable material; and you only pickup yard waste 8 months out of the year. That is a SIGNIFICANT reduction in services. I expect a REDUCTION in rates, not an increase in rates!	Too expensive				
You charge to much now. You have wasted money on stupid electric two wheel carts cars checking trash. Now you propose easing the rates by 3 times!!!! The waste that occurs are your people not knowing the jobs. Why waste our time because you have all ready chose to do this . This is government waste at its best	Too expensive	Doesn't like Enforcement Team			
You cannot stop recycling services. As long as you clearly give rate increases to the citizens - with adequate notice- we will do what we have to do. That said, we need the service. One idea- instead of NOT increasing since 2015, maybe you should do \$1.00 rate increases annually so it's not a shock to the (civic) system. Just a thought :)	Recycling important	Provide more cost-saving options			
You can't pick up less trash, even if cheapskates don't want to pay for it. Taxes are part of life, why even ask people if they're willing to "use less trash"?	Misc				
You can cut waste in government. Stop pay extremely high wages to the mayors friends	Provide more				

You asked about what we think of reducing the recycling and/or waste services yet, you give no specifics about this question. It is impossible to answer since there is nothing specific stated. Would you reduce all collection to once a month or every other week? Would you collect recycle once a month or less frequently? You really should have given some indication as to how you might reduce service. Bad question without more information.	Survey complaint				
You ask if I would be in favor of reducing services so as to keep costs down, but you do no specify actual options of reduction to offset the need for fee increases. I need this information in order to be able to say a definite yes or no to the question.	Survey complaint				
You are seriously raising the waste fees for city families as you also give away the tax increment for the Inland Port developers? Seriously?	Provide more cost-saving				
You are increasing fees for smaller waste cans (60%) far more than for larger waste cans (40%). This incentivizes more waste production. If you decrease any recycling or composting services, you will incentivize waste production even more.	Charge more for garbage produced/single				
You are doing a great job. Keep up the good work.	General positive				
You are awesome! Thanks for the services you provide.	General positive				
You are at the tail end of this process. We need to do more at the front end like lots less packaging, reducing or eliminating plastic containers in favor of reusable ones... Which uses more water for cleaning... So no easy or free solution.	Plastic bag recycling	Recycling important			
You are all doing a great job and I'm lucky to live in Salt Lake. Thanks	General positive				
You an amazing job. Thanks!	General positive				
You always blame the costs of programs. How about blaming salary increases!!!!	Provide more				
You all do a terrific job!	General positive				
Yearly increase would be best	Misc				
Year after year I hear about a SURPLUS that the state of Utah has. Why isn't this surplus used to offset the increases needed AND why aren't you looking at cutting wasteful SPENDING in city government BEFORE increasing our costs????	Provide more cost-saving options				
Yard waste containers should be made available to other outlying communities (Sandy & Holladay for example)	Misc				
Wrongful administration & threatening requirement for huge monthly sewerage charges.	Reexamine				
Would you offer alternate week collection, for a lower fee? We often don't use more than one bin every other week.	Every-other-week or share cans				
Would very much like to be charged for waste based on how much we use it. Right now, we only put out our small trash can once every two months. In order to incentivize less waste, it would be nice to see fees based on use.	Charge more for garbage produced/single				
Would prefer the gradual increase over the years. Would like more things we could recycle.	Recycle more				
Would not like to see an increase of any kind. She thinks that they already pay way to much for the garbage service as it is and would like it to go back to the old way.	Too expensive				
Would love it if we could to a glass recycling share program with neighbors...like three neighbors get billed for one can?	Every-other-week or share cans				
Would like to work toward a "pay per dump" type program.	Charge more for garbage				
Would like to see the curbside pick up go back to how it used to be.	Return to NCU				
Would like to see more options for recycling (milk & juice cartons) as well as drop off locations like Park City's Recycling Center. The occasional hazerdous waste and CHaRM events are nice but not frequent enough. We need more electronic waste drop off events.	Better HHW collection	Recycle more items			
Would like to see more electronic waste options and paper shredding, need easier plastic film recycling- this is more than just plastic bags, there is a lot of plastic film out there!	Better HHW collection	Plastic bag recycling			
Would like to have seen rates for larger containers go up higher than the smallest container to help incentivize waste reduction even more.	Waste reduction	Charge more for garbage produced/single individual			
Would like the opportunity to purchase compost from the city, as another means of additional rates reduction.	Provide more				

Would just like to note that the way Call2Haul was introduced was terrible, from the misleading survey to the rollout.	Dislikes C2H				
Would it help reduce the amount of garbage if the monthly cost difference between large, medium and small receptacles was larger?	Reexamine				
Would it be possible to pick up recycling less often? Two times per month for example.	Every-other-week				
Would be nice to have money then this would not be a hardship	Fixed income				
Worry more about the cost than going green. Going green doesn't help me pay my bills.	Too expensive				
Work smarter not harder change liquor laws to allow people to use a reusable glass container rather than a bottle or can at restaurants and bars. More draught beer i.e greater than 5 percent just means that patron would be able to use a washable glass rather than drink the same beer from a bottle or can.	Misc				
Wondering whether changing collection of landfill waste from weekly to bi-weekly would reduce costs?	Every-other-week				
With the limited items that can be used for recycling, it seems like some reductions could be made there to cut costs.	Questions recycling				
With the cost of property tax continually increasing, the cost of living continually increasing added with frivolous spending on things such as \$35k portraits painted of Mayors, which add up, the idea of reducing recycling programs is just ridiculous. We are a state that promotes outdoor activities for tourism, which in turn would give the perception that we care about environmental issues. However, the lack of recycling I've seen in SLC by businesses and residents is shocking. Money needs to be spent on recycling educations and incentives need to be provided to people to encourage them to recycle, not reducing recycling efforts.	Reexamine	Recycling important			
With the changes to recycling programs around the country that have happened because of China's refusal to import waste and recyclables, I don't have confidence that the city recycling program is working, and that recycling waste isn't just ending up in the landfill.	Questions recycling				
With foreign countries not taking US recycling anymore, I worry communities will stop. Reducing use is first and foremost. I also appreciate, very much so, the hard to recycle events. I take advantage of those when ever possible.	General positive comment	Recycling important	Waste reduction		
With all the high density housing in sugarhouse and surrounding areas, how are fees collected for their service. Single family dwellings should not bare the cost of this. Ours is a retired household and all these little increases in services is getting a bit too much. Our income does not go up like working families.	Fixed income				
Wish you could find a way to proportionally incentivize the smaller garbage cans. Rather than increasing everyone's rates the same amount, would have liked to see a larger increase on the larger cans, smaller increase on the smaller options, etc.	Charge more for garbage produced/single				
Why would the rate for the smallest garbage can go up by the highest price? If anything this would encourage customers to just get the larger cans and recycle less. The small cans should remain low so people continue to take the time to recycle and the people who use the most garbage should pay the most money.	Charge more for garbage produced/single				
Why wasn't there an option for no increase? It appears the decision has already been made. Perhaps you could trim admin staff for cost savings. How do your prices compare to other local governments?	Survey complaint				
Why not keep the cost of the lower gallon containers low and have a sharper increase in the fee for the larger size containers? That way, it would incentivize people to produce less waste. I also highly recommend not raising the fees for these services and instead institute more cost-cutting measures. We just got hit with more taxes and borrowed more money to maintain our roads when that is something that should be part of baseline budgeting.	Charge more for garbage produced/single individual	Provide more cost-saving options	Too expensive		
Why is the amount of the increase the same for the three different size cans? This decreases the incentive to choose a smaller can. Rates should increase on a percentage basis to be more fair and you could even increase the rate on the largest can more to give a greater incentive to downsize.	Charge more for garbage produced/single				
Why is the City giving my tax dollars to a private company for recycling.	Reexamine				
Why is it costing the city to process recycling? shouldn't they be making money off the program?	Questions				
Why don't you do some public service announcements to educate people about what is recyclable and recycling in general.	More education on recycling				
Why don't we build a facility in the west desert to generate electricity by burning trash? It is silly to just bury this resource. Or retrofit the coal power plant in Delta, UT, that is getting shut down, to burn trash.	Misc				
Why doesn't my 50% increase in property tax this year (already in effect) cover your increased expense?	Misc				

Why does our state offer tax incentives to Businesses to bring in more workplace jobs/people and then the City wants an increase in fees? Have the new Businesses help pay these fees in place of tax-free incentives. Bad planning does not merit increasing fees to existing customers.	Reexamine				
Why do you not take styrofoam.	Recycle				
Why do we always have be stuck with these increases? Get the money from developers. Make a deal with the inland port authority. Go ask the dabc for some of that new beer tax money. We pay enough.	Provide more cost-saving				
Why can't flexible plastic be recycled if that's a huge percentage of recyclable waste?	Plastic bag recycling				
Why are single family homes being targeted for this increase? The presentation had zero representation of what new high rise living will pay. Why was the budget and fees that were initially calculated not scalable? Cost of living has been fairly steady, fuel is now cheaper, and new more efficient vehicles should also be saving money in the long run. I would like to know if each townhome that is created is also paying the same amount of fees for waste as it doesn't seem to be an issue of picking up the wate but more in processing it. While they may make it easier with 1 pickup for 30 people, the amount of waste is still the same so where are they represented in this presentation?	Charge more for garbage produced/single individual				
While you think a \$17 increase is small it is not based on a % basis- put the% increase out there. Stop spending money on costly recycling and reinstate the scheduled curbside trash pick up.	Recycling not important	Too expensive			
While an increase in costs would really affect household spending, sustainability is important in both financial and environmental sectors. I support rate hikes to continue to provide lower emissions trucks, fair wages, and to cover the cost of recycling. Thank you for allowing us to have a voice in this process.	General positive comment				
Where is the recycling, recycled? The glass? How is plastic recycled?	Questions				
Where is the data on the recycling and compost programs sales?	Survey complaint				
When you raise from 21 to 29 its yet another slashing of wage purchasing power. Government creates the Inflation that drives this with deficit spending. So government should eat the costs of inflation. Some citizens are barely holding on. LOWER FEES & TAXES, not raise them.	Too expensive				
When will you provide government efficiency goals instead of just increasing fees. How can we be sure there is not too much governmental waste????	Too expensive				
When there was curbside pickup based on neighborhood I always noticed many people gathering useful items and supplies out of what was left out for pickup. I do have some concern that this recycling/reuse is not happening with call2haul. I'd be interesting in any program that allowed residents to "share" unwanted items this way that may not be appropriate for donation elsewhere.	Reexamine				
When the neighborhood service ended that should have saved a great deal of money. I am very pleased with my current service.	General positive comment	Provide more cost-saving			
When all waste doesn't make it into the truck and falls to the street, drivers should make an effort to pick it up. They just drive away.	Service complaint				
When I see two City employees driving around in a waste and recycling Prius, it undermines the legitimacy of this program. It appears as outwardly wasteful and egregious. Meanwhile, the old "dump everything in the gutter for the city to pick up" program goes unchecked. I've never seen anything like this. Be efficient, enforce rules. Sometimes people need to be told what to do, no matter how unpopular.	Doesn't like Enforcement Teams	Service complaint			
What was the point of this survey? You already know what services your constituents are taking advantage of. You likely proceeded from the initial assumption that citizens would be opposed to a reduction in waste and recycling collection services. And, since this survey doesn't include a question about whether or not individuals support the proposed fee increases, regardless of how they're phased in, you don't actually care what we think about them. Which leads me to believe that this is a meaningless "civic engagement" exercise and, despite the fact that I obviously value the opportunity to contribute my two cents, I'm left feeling that doing so was simply a waste of my time, and like I've been duped.	Survey complaint				
What type of reduction in services, were you referencing, as a possibility to save money?	Provide more				
What reserves do you keep? If more money isn't needed until 2022 why raise the price next year? The fees seem to increase WAY too much	Too expensive				
What options does SLC provide for the OCCASIONAL week where an additional waste/yard bin is needed (temporarily)?	Extra compost bin year-round				

What is the proposed reduction? Less often like the glass or not at all	Survey complaint				
What is the Refuse Fund? Sounds like there is money sitting somewhere to cover this to 2022. And you're not mentioning the fact that none of this will end in 2025. Then we will be asked again.	Survey complaint				
What is being done to encourage companies to reduce packaging? Companies can make a big difference and the responsibility to reduce land fill waste products should not fall on the consumers to reduce landfill waste. Plastics, plastic bags, styrofoam, and other forms of packaging affect recycling and land fill waste. These items should be eliminated because of their negative impacts to the environment. Sustainable! Go to sustainable, bulk sections at grocery/food stores, and bring your own container sales at many businesses. Once people are accustomed to it, it will work. Laundry soaps, shampoos, and these kinds of products are sold in plastic containers that could easily be re-filled. I encourage companies to take the leap to have consumers bring their own containers back for refill. Sustainable is better for our environment and future.	Reexamine	Recycling important			
What ever you do it will make us the senior citizens pay out more money, as does other organizations. Yet where do we get money to pay these additional charges?	Too expensive	Fixed income			
What do I do with hazardous waste, pills, and electronics? I would like to have these items picked up too.	Better HHW				
What can we do about plastic bags????	Plastic bag				
What are the options for cutting services to reduce fees?	Provide more				
What are disposal rates at other comparable cities? Fleet management is crucial, however are we adding only new to the fleet when the old is worn out? Conservation initiatives are helpful when analyzing reductions. Education videos with a rate reduction incentive to view could be beneficial to encouraging behavioral change in a very positive way. Thank you for soliciting comments.	Provide more cost-saving options	General positive comment	More education on recycling		
What about more enforcement of recycling? Would that help create revenue for the program?	Reexamine	More education on recycling			
What a valuable service you provide. Those of us on fixed incomes appreciate rising costs, but also ask that you consider our budgetary needs as well . . .Is it possible to grandfather senior citizen rates? Thank you	Fixed income	Too expensive			
What a joke... the increase for the 40 gallon can is DOUBLE over 7 years. There is ZERO breakout on where the additional fees will go? Salaries? Something wrong if your cost have doubled... a business would be out of business if that happened cost doubled)	Too expensive				
Were we ever offered a credit for the original charges we experienced for the yearly yard clean up when it was taken from our neighborhoods. Why cant the general fund pick up these cost through the tax base we already pay. I'm sure there is room in the surplus that we continually hear about for the increase you are proposing, if it is so minimal.	Misc				
Well ... I don't understand what ur asking .. cost of living yes there is BUT THE WAGES IN UT DO NOT KEEP UP WITHthe cost of living.NO ONE CAN AFFORD PROPERTY TAX INCREASE NO ONE CAN AFFORD TO LIVE ANYMORE BECAUSE OUR WAGES DO NOT KEEP WITH ALL THE GOVERNMENT'S INCREASES	Too expensive				
We're doing recycling wrong. It's expensive, and doesn't actually happen. Eliminate the blue bins.	Recycling not	Questions			
We'll designed survey, thanks	General positive				
We'd pay a little more to keep services	General positive				
We would prefer only minimal increases to keep just regular waste removal, but letting citizens deal with other waste on their own rather than paying for increases to programs that are not used, or are not running well. (City recycling is not being well handled, so why not just have the large collection containers in various locations where people can drop off and save the expense of pick-ups at individual homes. Ditto for yard waste.	Provide more cost-saving options				
We would be fine with every other week pick up.	Every-other-week				
We very much appreciate the work of the drivers of the waste trucks, leaf vacumn vehicles and street sweeper trucks. They do a great service preserving our city's reputation for cleanliness.	General positive comment				
We use recycling however I am not confidant that all of my recyclables are being recycled. I have heard that SLC will take many recyclables to the dump. I would like to know what is really happening to my recycling. The truth is better than being deceived.	Questions recycling				
We use our recycling bin the most, and rely on it very much. Would like this service to continue.	Recycling				
We typically only need services Bi-Weekly. If that's a plan to reduce costs, the we're in favor of that alternative. Also need better clarification on what goes in the blue bin.	Every-other-week or share cans	More education on recycling			

We think the container glass recycling should be included in the fee. I don't put my few glass bottles in with my recycling cardboard and plastic things before I put it into a container I'm paying extra for. And I don't get excited to hauling it up the road to a spot to drop it off. If you give me a bin I'd save you the trouble of sorting it if you really want to recycle it. I didn't know we had enough money in this desert country to recycle glass anyway. Who is earning the money from the things that are getting recycled; let them pay for the bins.	Questions recycling	Glass should be free	Glass in Blue Bin		
We support the increase in fees as long as it goes to what you list. Especially wages. Having curbside pick up is quite a wonderful service! Thank you!!	General positive comment				
We support the green and brown can program but question cost of blue can costs to city and households	Questions				
We suggest larger increases should apply to larger garbage containers, and smaller increases should apply to smaller garbage containers, or no increases at all for smaller containers. This would by incentivise less garbage production on the front end.	Charge more for garbage produced/single				
We shouldn't have to pay for the yard waste can during the winter months with no pick up	Extend winter suspension of compost can				
We should reduce the recycling projects that COST money, continue those that don't.	Questions				
We should not use water or paper to clean recycling items! it makes no sense. To use our precious water to clean an item to recycle is ludicrous. Not to mention if we were to use paper towels or???. We need a better Idea and until then I can not agree with any increase in fees until some far reaching is done for the health of SLC!	Questions recycling	Provide more cost-saving options			
We should consider zero waste policies that include composting at some point.	Compost				
We should be increasing recycling, not reducing	Recycle more	Recycling			
We seem to be making it more expensive to recycle which will ultimately require more land for landfills. Why not look into cost effective recycling	Recycling important	Provide more cost-saving			
We really need to enforce and educate the public on proper disposal, compost, and recycling. The city also needs to do some research (even look at other metropolitan areas to compare) and improve the way and items that can be composted and recycled, the world as we know it and the future generation depends on it...	Recycling important	More education on recycling	Compost important	More education on compost	
We put down our cans about 1 x per month. There should be a reward or at least encouragement to make less garbage and recycling.	Charge more for garbage				
We only need 1 can for our house hold garbage. 1 can would save you lots and us. we can not afford all the increases.	Too expensive				
We need to radically restructure how trash is managed. We simply produce far too much of it. I'd love to see ways to incentive producing less trash.	Waste reduction				
We need to pay for recycling to keep plastic and other nonbiodegradable waste out of our waterways and ecosystems.	Recycling important				
We need to keep our city clean!	Waste reduction				
We need to incentives composting of household compostable waste year round	Compost important	More education on compost			
We need to do what we need to do to make sure we are recycling and providing a better future for our children	General positive				
We need to do more to encourage green options and less garbage is landfills!!!	Waste reduction				
We need to continue to make recycling easier; waste disposal should reflect the actual costs.	Recycling				
We need to build greater awareness of the current services and the option to reduce cost but choosing a smaller bin size.	More education on recycling	Charge more for garbage produced/single individual			
We need recycling in ALL areas of the valley! Let's get all communities in board! please so not get rid of or lessen the recycling program!	Recycling important				
We need ongoing campaigns training residents how to recycle properly. A fine should be considered for putting the wrong or unfit items in the recycle bins. And the city needs to educate the public on where, how and if recycling is occurring.	Recycling important	More education on recycling			
We need more recycling. Reducing this service is detrimental to our environment	Recycling	Recycle more			
We need curbside or drop-off electronics recycling!	Better HHW				
We miss the annual curbside haul-away program	Return to NCU				

We love watching the can checker people. It's funny sometimes. Those 3 wheel cart things are neat!	General positive comment	Like Enforcement Team			
We love having a clean city. Thank you!	General positive				
We long the city's efforts to reduce waste, I would recommend the city provide a list of places that accepts items like plastic film can be recycled.	General positive comment	Plastic bag recycling			
We lived in a small town in Maine for three years. We actually paid a fee to take our trash and recycleables to a transfer station, I really appreciate the services offered here. I know many are against rising prices, but the cost of good service has to keep pace with inflation.	General positive comment				
We liked the small increase program.	Misc				
We like that extra green waste containers are available during the leaf raking season.	Like extra leaf				
We have not had a wage increase since 2008. Learn how to manage the budget.	Fixed income				
We have no problem paying more for the services the city provides.	General positive				
We have a neighbor who has a 40 gallon can, but searches other cans to put his additional garbage in. He is too cheap to pay the extra so the rate affects older along with this cheater, but is not fair. Once again in Utah, if you have a small family you pay for those with large families. Wrong!	Charge more for garbage produced/single				
We have a household of 8 people and we only put our size 40 can out every other week. If we only use the equivalent of 20/week, anyone can do it! Please encourage residents to only put can out if it's more than half full.	Charge more for garbage produced/single				
We don't put our garbage out each week since we recycle and are only 2 people.	Charge more for garbage produced/single individual				
We do not think the proposed increase is a small one- it would nearly double our rate in 6 years. Costs cannot have gone up that much. We are opposed to both proposals	Too expensive				
We disagree with your fee per resident approach. Salt Lake City has a significant influx of people in the daytime using City services (one of the largest daytime-to-nighttime population changes in the US). Instead of passing along these extra Public Service costs to the residents, the City should strongly consider applying additional fees to businesses (even all the non-taxable entities, gasp!) to cover increases in Public Services expenses.	Reexamine				
We could go two weeks for pickup	Every-other-week				
We could go bi-weekly but don't know that would be beneficial to everyone	Every-other-week				
We can't do enough to reduce waste and increase recycling/reuse. I strongly support those programs and related infrastructure.	Waste reduction	General positive comment			
We can not absorb any additional increases in fees at this time. The economy may seem to be improving but our household income has been static for 6 years.	Too expensive	Fixed income			
We believe the City is engaging in projects and associated expenditures we have no say in. Such as the ridiculous and unnecessary red rock sculpting adjacent to the tunnel at Sugar House Park. If the City could better manage its funds, we wouldn't be asked to increase these fees, which our high property tax bills should sufficiently cover already. How about a public audit on how funds are spent across the City? Had the City not butchered our tree...spent an entire day on a maple that wasn't sick, we might have a different perspective. However, we currently believe that City programs are not well managed.	Too expensive				
We are very pleased with the service we're getting.	General positive				
We are very fortunate to have these excellent services!	General positive				
We are sick and tired of price increases. Sales tax up, property tax up, street light fees up, motor vehicle tax up, sewer fees up, water fees up	Too expensive				
We are retired and are traveling, gone 1/3 of the weeks. Has any thought been made to not charging homes for less frequent pickups?	Charge more for garbage				
We are pro-recycling. I'd love to see more recycling throughout the city - it is still relatively rare in businesses. The U needs to recycle more - I don't know if the city can put pressure on them to increase their effort?	Reexamine	Recycling important			
We are old and on fixed incomes.	Fixed income				

We are fortunate to have excellent waste/recycling services for our community. Thank You!	General positive				
We are concerned recycling items are just thrown in the landfill when convenient or cheaper.	Questions				
We are attempting to go 'zero-waste' so I really appreciate SLC's sustainability efforts. Recycling and Composting initiatives are absolutely imperative, please do not eliminate these services!!!	General positive comment	Recycling important	Compost important		
We are always a bit confused about why the street light costs vary considerably from month to month...why does that happen? If rates are based on # days/month one would not expect several dollars difference from month to month.	Misc				
We are happy SLC hasn't eliminated certain recyclable items like surrounding areas have recently done.	General positive	Recycling			
We appreciate all the options and ways to have waste and recycling services picked up in SLC	General positive				
We appreciate SLC waste and recycling services very much. You are doing good work.	General positive				
We already pay these rates in our water bill. And we were asked to raise our fees to help build a new water treatment. Where does our property tax money go too? Food tax? Gas tax. It would be nice for salt lake city to make living here easier for single parent homes to be able to handle all of the fees dumped on us when we don't get much back in taxes after we work two jobs. We need to recycle smarter and find ways to manage the tax system when we ourselves aren't getting raises in pay.	Too expensive	Recycling important			
We all have to learn to live within our means. The City should learn to do so too. Putting up new traffic lights was a waste of money when the roads needed to be repaired.	Too expensive				
Way too many residents aren't recycling or recycling enough or recycling properly. We need more awareness and ease of use for those who don't use recycling services or need to use it more.	More education on recycling				
Water, sewer, waste services have all increased dramatically since 2015, no more rate hikes!	Too expensive				
Water rate has already been increased on this same bill. The monthly fee are get out of control.	Too expensive				
Water costs (not refuse removal) are one factor in making me think I need to move out of Salt Lake.	Misc				
Waste collection does a great job. Unrelated, but I would love to have curb and gutter installed on our street since we pay for that fee and receive no benefit. (1000 East near 3100 South)	General positive comment				
Waste collection and responsible recycling are a joke. Salt Lake used to be innovative with things like single stream. Now it is so restricted I might as well send everything to the landfill. Availability to reduce my waste stream with things like smaller cans are met with unavailability of resources.	Questions recycling	Service complaint			
Waste and recycling services are very important in many ways, and I would not like to see a reduction in them. An increase in the fees seems ok, as long as it is not too much for the average person to handle.	General positive comment				
Waste and recycling services are invaluable to serving the SLC community; the city must explore all options before even considering any cutting options. Additionally, the city should consider exploring additional city subsidies (if not already) to help alleviate the cost increases.	General positive comment	Provide more cost-saving options	Recycling important		
Waste and recycling collections are basic city services that must be maintained. There is no way for most people to deal with these without city services. Cutting back would increase the toll of illegal dumping and cause more problems.	General positive comment	Recycling important			
Waste and recycling by the city is very good and thank you!	General positive				
Want to know if our recycling items are really being recycled, how and where.	Questions				
Want to be able to recycle everything that is recyclable. Like San Francisco or Portland	Recycle more				
Wages have not effectively increased since the 1960's. Your argument to increase fees is not valid.	Fixed income				
WE could get away with emptying our 40 gallon garbage can every other week or once a month. I wish there were a way to accommodate that. Also, the Uhaul program seems wasteful of the gas it takes to drive out to various neighborhoods rather than taking care of everyone in one neighborhood at a time. All that driving around is not good for the environment. But in general, I think you do a great job getting rid of our stuff we don't want.	Charge more for garbage produced/single individual	General positive comment	Dislikes C2H		
WE CANNOT AFFORD MORE RATE INCREASES!!! Please revise city budget--as we have already have water rate increases, property tax increases, electricity, & phone service taxes. City needs to cut back on other expenditures.	Too expensive	Provide more cost-saving options			
Very satisfied with the service, keep up the good work!	General positive				
Very satisfied	General positive				
Very sad that there is going to be an increase and there has already been an increase in the garbage service and she is feeling she is being taken advantage of.	Too expensive				
Very good program, but people need to recycle more	General positive	Recycling			

Very bad decision to get rid of neighborhood clean up	Return to NCU				
Using technology that was possible 50 years ago does seem too difficult to use, so why is recycle technology so * far behind the curve.	Questions recycling				
Use some of the extra money collected to increase wages for drivers and laborers	Reexamine				
Understand that increases will be pushed to renter that is already in trouble. Increases are too much. Perhaps a review of service provider would be a better option	Too expensive	Fixed income	Provide more cost-saving options		
Under the section that provided graphs for the two increases in proposed rates, I did not check either one because the that section was flawed in that it did not provide for a response that neither was acceptable. Please refer to my comments on the question before that. Th city should continue to encourage recycle and yard waste collection and considerably increase the cost of general garbage. Sorry, you were doing okay as most surveys usually go but this surveyed is flawed because you screwed upon the last question.but t	Survey complaint	Recycling important	Compost important	Charge more for garbage produced/single individual	
Try to increase hazard waste and shredding events to keep these out of the garbage	Better HHW				
Trash pick up should be a service that is paid for only when the service is being used. I put my recycling can out every 2-3 weeks and my trash can only goes out like once a month. Why should I be forced to pay for a service that Im not using? I should only be charged when my trash is actually picked up.	Charge more for garbage produced/single				
Trash (landfill collection) should be once every 2 weeks and recycling every week or twice a week. There needs to be more of an incentive to recycle!	Every-other-week or share cans				
Totally support as much recycling as possible. And educate the public more on how to make it work,	Recycling important	More education on recycling			
To reduce the cost of resorting recycling that has items that should have gone to garbage, the online guide and downloadable version for what goes in bins could have more specific information for recycling. For example, "What's an acceptable amount of food remnants left on recycling?", "Does a cardboard container with a plastic lid (like soy milk or soup) go into recycling?", "What does it cost the city to resort items that are in the wrong bins?", etc..	More education on recycling				
To offer a yes or no to the last question it would help to have a sense in what a reduction in services would look like. I barely fill either container every week and only put the recycling out when it's full, same with the brown bin... What does a proposed reduction in service look like to keep costs the same or lower?	Survey complaint	Charge more for garbage produced/single individual			
To much spent on the Fancy New Trucks!	Too expensive				
To incentivize waste reduction, keep lowest tier flat; raise middle bin size to mostly cover needs; raise big bin costs a lot.	Charge more for garbage				
To incentives participants to recycle and reduce the landfill the recycle cans are important.	Recycling				
To encourage less landfill, rates should increase more for the larger size green cans and only a small amount for the 40 gallon can.	Charge more for garbage				
To decrease the landfill usage the city should not allow so many high density apartments It is making Salt Lake too crowded and destroying the beauty of the city.	City growth anxiety				
To decrease costs could you do the blue cans (recycle) every other week? Or monthly?	Every-other-week				
To answer the question about reducing services to reduce fee increases we need to know specifics. I can see an every other week for some services being ok.	Survey complaint	Every-other-week or share cans			
Tired of subsidizing large families. I am single.	Charge more for garbage				
Three years since the last rate increase is not a strong argument. I am not against a rate increase but anticipate you will have a lot of residents bulking at your statement, "because we have not increased rates since 2015." Just be upfront, honest and straightforward. You need to increase rates because the cost of doing business has increased.	Survey complaint				
Those how use more services should pay their fair of the cost, no discount as you move to larger cans. It would probably make sense to charge for extra yard waste and recycling bins.	Charge more for garbage				
This was really helpful in informing me of services I wasn't aware of. And thanks for asking our opinions	General positive comment				

This was our first year using the call 2 haul program plus getting two extra compost containers for four weeks and we are very pleased with how it works.	Likes C2H	Likes extra leaf bins	General positive comment		
This was a very well put together survey. Nice work.	General positive				
This survey only addressed garbage. Are recycling fees also impacted?	Misc				
This survey is useless. You are planning to raise rates irregardless of what the public says. Perhaps you should look for ways to cut costs and streamline your business FROM THE INSIDE, like a private business, instead of passing costs to the consumer.	Survey complaint				
This looks like just another way to increase taxes. Many other taxes and fees are going up too including at the at the atate level. When is enough enough????	Too expensive				
This looks like a 80% increase over the next 5 years. Unacceptable	Too expensive				
This is working well. Great services in place! And your customer service team is outstanding.	General positive				
This is such an important service. I appreciate the effort to capture community feedback on this issue. It has huge implications for the future of our city.	General positive comment				
This is not good news, especially since our property taxes have seen a steady increase over the past few years. This calls into question the overall management of city funds, and is concerning for taxpaying citizens.	Too expensive				
This is a well done survey; it explains the tradeoffs and needs well.	General positive				
This is a vital service and I am fine with increases in rates necessary to maintain good service.	General positive				
This is a very one sided presentation focusing on info the city wants to share to attain goal of raising fees, again. Let's hear other points of view on this topic, and be truly objective.	Survey complaint				
This is a tough situation, because while you're looking to increase the price to accommodate your goals, minimum wage in the state has not risen in well over 10 years, and there will be folks who budget every dime they make, and may struggle because of the increase.	Too expensive				
This is a service to keep the city functioning. It is in your best interest to keep it low. It isn't meant to be a money making project yet all the recycling is benefiting the City. Even our yard waste is turned around and makes money for the city. I and my family are against raising the rates.	Too expensive				
This is a good program for the City and the environment!	General positive				
This is a comment on sanitation. I have not seen the sanitation street cleaning trucks for weeks now. After this huge tree shed all its leaves, the trucks have not come to sweep and clean the street in front of my house.	Misc				
This is NOT a survey, it is designed to elicit a specific answer, and an answer you want. You claim there is only one option. There are other options, but you refuse to explore them.	Survey complaint	Too expensive			
This city needs to be the national poster child for sustainability.	Misc				
Things are good. I can definitely pay an extra \$2 to keep them that way	General positive				
They work fine for us. In fact, as a small household we find the small 40 gal can more than adequate for garbage. We seldom fill it.	General positive comment	Like small garbage can			
They do a great job & an increase in fees is fully justified	General positive				
They are very responsive to my periodic requests	General positive				
These services have caused me to call into question SL city's ability to manage anything. Decisions to invest in more efficient trucks have caused costs to expand out of control along with other "politically correct" decisions. I no longer have confidence in this government entity due to inability to address basic citizen concerns.	Too expensive				
These services are among the most important to me, and a price increase is warranted. Even with a price increase, the fees are very reasonable and a good value.	General positive comment				
These programs help keep our city clean and yards not full of junk. Need to police those who keep junk everywhere.	General positive comment				
These people do a great and mostly thankless job.	General positive				
These are valuable services and well worth the rate increase proposed.	General positive				
These are extremely important services" thank you!	General positive comment				

Theres nothing left to reduce. Leaf bags? Gone. Leaf pick-up? Gone. Dump day twice a year? gone. What the hell is left? Are you gonna break one my windows and start throwing garbage back into my house? I pay more and more money for fewer and fewer services, and have for decades.	Too expensive				
There should not be an equal cost increase for the 40 gallon and 90 gallon waste bins. If you want to incentivize waste reduction, increase prices proportionally (meaning the rates should increase a by proportional amount in relation to their size). If rates for a 40 gallon can increase the same amount as the 90 gallon can then you are not incentivizing ANY WASTE REDUCTION. If you want to incentivize waste reduction then use a logical rate increase plan, the ones proposed were not economical and will result in the same problem we are currently facing in regard to funding.	Charge more for garbage produced/single individual				
There should be no fee to do the right thing and recycle and dispose of waste properly. If you need more money, the state and indeed the LDS church have plenty, get it from them. Thanks.	Provide more cost-saving				
There seems to be confusion over what can be put in the recycle bin. Should plastic be rinsed? An NPR report discussed that rinsed plastic jugs only ensure they are more desired. The county and other cities seem to have different and conflicting rules that increase confusion. I hate to think some folks are doing it right and others are not causing the whole truck load to be contaminated.	Questions recycling	More education on recycling			
There needs to be more incentive to recycle and compost. We need to be able to recycle more plastics. But mostly people need to stop buying so much crap that ends up in the landfill.	Waste reduction	Recycling important	Compost important		
There needs to be an e-recycling program. If there is one that I'm not aware of then it needs to be advertised better.	Better HHW collection				
There maybe a way to incentivize customers in reducing their total amounts of garbage, waste and recyclables, and see if cost can be slowed or stabilized.	Provide more cost-saving				
There have been several studies published showing that recycling all materials, except metal, is far more harmful for climate change than local landfilling. It is also economically wasteful and allows producers to be lazy with single use plastic packing.	Questions recycling				
There employee make a lot of money and have a ton of bennie so i think maybe they should look at not buying new cars and ride on things to check garbge can plus maybe not have two poeple driving around in a brand new car	Doesn't like Enforcement Teams	Too expensive			
There are too many things that we can't recycle anymore - styrofoam and plastic bags. Since we don't live in a city that has outlawed plastic bags, we should still be able to recycle them.	Recycling important	Recycle more items	Plastic bag recycling		
There are recycling service providers which can be utilized and which can return or reduce costs for recycling. I believe the city should lead by example and make it so MORE recycling is needed and done rather than cutting this. You are looking at the wrong focus and wrong solutions. There are many examples world-wide which are examples of smart and wise ways to recycle better, with paybacks and incentives. These also offer job stimulation. Quit talking the lazy and non-conscientious approach.	Recycling important	Recycle more items			
There are people who wander through the neighborhoods and take aluminum cans out of the recycle bins. This likely contributes to the city not being able to cover waste and recycling program costs through revenue. Perhaps look into ways to reduce this from happening?	Provide more cost-saving options				
There are many recycling rules that are not actually very obvious. When I first moved I tried to look up online how garbage collection/recycling works in my neighborhood and it was difficult to find online (e.g. all cans have to be on one side or they won't get picked up and you can't recycle certain things, none of which were anywhere to be found on the website in an easy-to-find location)	More education on recycling				
There a ton of single people living in SLC who do not need services on a weekly basis. If you would think inventively you could reduce services for MANY (maybe even most) people in SLC and cut costs substantially.	Every-other-week or share cans				
The yearly curbside pick up is missed. It appeared it encouraged more recycling. However I am aware of people dumping. With the student population there is often furniture and what not just left around at the end of the year.	Return to NCU				
The yard waste program was an excellent idea, I hope its working out well	Compost important	General positive comment			
The working class already pays too much money on fees/taxes... Time for the rich to pay their dues!	Too expensive				
The way recycling has changed and the items that can be recycled has lowered, I think you could change it to every other week.	Every-other-week or share cans				

The very last question was not worded very clearly which is why I answered "not sure". I am in favor of keeping the recycling and waste programs and also in favor of paying a small increased fee to keep the programs around.	Survey complaint	Recycling important			
The third option should one no increase. Do a better job, then ask for more money	Survey complaint				
The tan can weekly pickup can be eliminated	Compost not				
The survey references standards for waste management. Who established these standards and how/ THE OBJECTIVES OF THE WASTE MANAGMENT PROGRAM NEED TO BE CHALLENGED. THE RECEIPIENTS OF THE PACKAGING INDUSTRY (CITIES) SHOULD BE CHALLENGING THE PACKING INDUSTRY TO HELP CONTROL WASTE. THE COUNTRY NEEDS TO "CATCH" THE COMMERCIAL PRODUCT LESS WILLINGLY. COMMERICE CAN'T BE GIVEN A PASS ON THE RESPONSIBILITY TO PUMP LESS WASTE INTO OUR ENVIORNMENT. WE NEED TO FIND A WAY TO REVALUE PASTIC WASTE TO PRODUCTS NOT LANDFILL.	Reexamine	Recycling important			
The services are great! And I think raising costs is fine.	General positive				
The separate glass collection program should be combined with the larger recycling program. This would reduce costs. If necessary, hire additional recycling sorters to sort out glass, or invest in technology to facilitate the use of combination glass/other recycling. Many other states/areas do this, and SLC can as well.	Glass in Blue Bin				
The recycling program wants to raise rates. I dont think that is right considering they dont take what they used to. Most stuff goes in the garbage. If they use the rate increase to make the facilities better that would be a good thing, but the garbage cops you have running around are a complete waste of money.	Questions recycling	Recycle more items	Doesn't like Enforcement Team		
The recycling program is broken. All of us throwing more away more now, because of the plastics not being recycled. How about we do some plastics banning over time and actually reduce the recycling needed.	Questions recycling				
The recycling could be collected every other week.	Every-other-week				
The recycling and composting programs have been very successful, but residents can do better to reduce collection costs.	General positive comment	Waste reduction			
The rates are too high and we would like a slight decrease in garbage services to lower the prices for everyone.	Too expensive				
The rates are fair, however, our property taxes increased 100% this year!	Misc				
The rate increase should not be the same for each size bin. The largest bin should be exponential more to encourage recycling	Charge more for garbage				
The public deserves more transparency on the relationship between the city and the private and public entities it deals with to manage the current recycling system. this survey men5ions the rising costs of recycling. Why are they rising exactly? What market forces are in play? what position does the city have in the governance structure of the recycling program? Client? Patron? Partner? Collection and delivery conduit?	Questions recycling				
The proposed rate increases are not small! The 40 gallon garbage can increase over 6 years is a hair over 61% - this is huge! The city must remember two things: first, recycling extends the life of the landfill and defers costs associated with purchasing land for a new landfill or setting up an incinerator; and garbage can fees should be proportional to the size - this is not the case now.	Too expensive	Charge more for garbage produced/single individual	Provide more cost-saving options		
The proposed increase seems high, considering that recycling has been reduced. We recycle plastic bags a lot and were disappointed when these became a prohibited item.	Too expensive	Recycle more items	Plastic bag recycling		
The proposed fees are too high.	Too expensive				
The proposed fee increase schedule lessens the incentive to choose the small green can. It starts with a 35% discount and ends with only 25%. Can't you instead keep or increase the discount?	Charge more for garbage				
The proposals increase rates for composting, recycling, and garbage at the same rate. Since City wants to encourage cposting and recycling and decrease garbage would recommend increasing garbage fees at a higher rate and reducing the increase for composting and recycling.	Charge more for garbage produced/single				
The projected increase in charges should be increased more to the individuals who have larger waste cans as they contribute more volume to the landfill !	Charge more for garbage				
The problem I feel comes from all the fees and water! Water waste is also on the bill	Misc				
The previous system of a Neighborhood pick up week was far superior to the current "make a appointment" system for the non-contained refuse.	Dislikes C2H	Don't like C2H Scheduling	Return to NCU		
The point of a survey is to get honest, open, and unbiased feedback. This survey performs on none of these levels.	Survey complaint				
The phrasing of the last question will confuse the general public, who, we all know, are generally incompetent... it may mess up your survey data	Survey complaint				

The people the city employees who go around on Segways to check the recycle cans are a waste of money. These employees are virtually worthless, unless there is something laying on the top of my recycling container that is not allowed, they are not going to even see it.	Doesn't like Enforcement Teams				
The overall thoughts are that the city and county have an attitude that their funding source (taxpayers) have not limits. As a senior my income level is fixed--without unlimited sources. I believe the city/county budgets should take care of their resident's first and scale back all the headline catching programs they are so anxious to pursue.	Fixed income				
The only service i might cut would be the xmas tree pick up. Perhaps people could cut up their tree and put it in their yard waste cans?	Eliminate Holiday tree collection				
The notice about the proposed rate increases was stapled to my garbage cans. Instead of raising fees, cut your expenses. Who bought those Segway type devices and has people come around inspecting garbage cans. Two people, in a city owned car, came around on another occasion to tell me the city had changed the standards for recycling items. Who established your "sustainability" goals? What are they and was there any public input in designing them? I feel, the city is wasting money and always want more instead of becoming more efficient and less wasteful.	Waste reduction	Provide more cost-saving options	Doesn't like Enforcement Team		
The most important questions we're not asked. That question is education... on what needs to be put into the recycle bin and what are prohibited items and should be thrown away in the trash. Far too often people are unaware of the differences in recyclable items vs trash and individuals are unaware of the green waste that could be put into the green container of compost. Composting is by far the most important service because of the impact of non-compostable items ending up in landfills emitting harmful greenhouse gases.	More education on recycling	More education on compost			
The more we can do to encourage education surrounding recycling and sustainability practices the better. Utah is notorious for being trash (no pun intended) at these things and often end up contaminating their own recycling/seeing it as a moot point.	More education on recycling				
The monthly fee increase is a set amount but there are three different garbage can sizes. Why not base the increase on a percentage of the fees charged for the container? That would make it more fair. The way you present it, someone using the smallest green can would see a higher increase in cost.	Charge more for garbage produced/single				
The mixed recycling in salt lake is just too restrictive.	Recycle more				
The men who collect the garbage are very helpful and kind when we need help.	General positive				
The market for recycling hasn't materialized. It's virtue signaling. Cut it.	Recycling not				
The loss of the yearly neighborhood cleanup is a bitter blow. Stopping this was a MAJOR ERROR!!!	Return to NCU				
The last question was phrased in a confusing way. To be clear, I am in favor of increasing fees in order to maintain recycling and composting programs. With the increase in population in SLC in the coming future our accumulation of waste will increase as well. Recycling and composting should be the norm. I encourage the City to consider additional ways to incentivize the public to reduce their consumption and waste. Additionally, industries and businesses in the region should be heavily incentivized as well because for these measures to be their most optimal we must not perpetuate the rhetoric that this is solely individuals' responsibility. Protecting our environment and ensuring a sustainable city and future takes the work of a collective.	Reexamine	Recycling important	City growth anxiety		
The last question was confusing. I would like if we could reduce and divert more waste into recycling and composting.	Waste reduction	Recycling important	Compost important		
The last question is worded poorly and likely to confuse or bias many people taking this survey.	Survey complaint				
The last question is not clear. Seems like its a win win for you either way. If you increase the payment and do nothing for the consumer then its a rip off. bring back the yearly pick up that you took away. If you dont in a few years SLC will look like a dump. Where do you think all of that junk is going anyway? Not everyone has the means to haul it a way. Second if you increase our payment then the dump should be a free of charge to customers. As far as your reclyng goes its a joke. You throw more stuff in the trash then recylce. Calif has serperate binns for everything including dental fluse.e.	Survey complaint	Recycling not important	Provide more cost-saving options		
The last question made no sense. Are you asking if I'm in favor of reducing the programs ? Or if im in favor or increasing income to the programs to reduce waste? Im in favor of the programs having the income they need to reduce waste. Either plan is ligital, if the money us needed now its not that drastic of an increase to charge more now and again in 4 years.	Survey complaint				

The issues here are more important than saving money: Salt Lake needs to promote recycling and other sustainability issues as a core value. There is more than money at stake as a cost in reducing any of these recycling services.	General positive comment				
The increases will be a burden on those with fixed incomes. It seems extreme to raise the cost for 1 can by \$11	Fixed income	Too expensive			
The home owners that have a large amount of yard recycling waste should pay their own way. The weekly recycling yard waste is more than sufficient for most home owners.	Charge more for garbage				
The former neighborhood clean up that became call to haul must have saved the city a lot of money. Where did that money go? We did not see it in tax reduction.	Reexamine				
The folks that create more waste should pay more. Those who reuse and recycle should pay less. Period.	Charge more for garbage				
The first option with fee increase spread evenly over next 5 years, is our preference.	Misc				
The fees should not increase evenly for all sizes of trash bins on a cash basis. Maybe on a percentage basis they should be equal...	Charge more for garbage				
The fees seem really high to me even at their current levels.	Too expensive				
The fees for the 60 and 90 gal bins should be substantially higher relative to the 40 gal unit. The fees as they stand do not incentivize waste diversion nor the 50%-125% added burden. This should at least be a more linear relationship or your going to find those of us doing our part unwilling to subsidize those that can't be bothered.	Charge more for garbage produced/single				
The fee increases seem outrageous. For the 40 gallon container, it's an almost 100% increase by 2025. This is much higher than a cost of living adjustment or inflation. Salaries won't increase by that rate, so how do you justify taking a larger fraction of people's income?	Too expensive	Charge more for garbage produced/single individual			
The fee increases in your chart seem excessive. I understand the need to adjust with cost of living, but the increases are a substantial percentage of the current rates. It begins to feel like mismanagement rather than reasonable adjustments.	Too expensive				
The fee increase should not be equally distributed across all can sizes. I use the 40 gallon only because it's the smallest available and focus on recycling. Those of us with less waste should be incentivized for under utilizing the garbage waste bins. Keep the Fee for lowest size the same as today and build in the cost needs in the larger bins to drive more people to have less waste and recycle more.	Charge more for garbage produced/single individual				
The elderly, who live on fixed incomes, are being hit hard with increases. There will be an increase of elderly homelessness, overburdened care centers and more people caring for elderly parents. All of which have the potential of elder abuse. Or perhaps you don't care and just wish everyone over 70 years should die anyway!	Too expensive	Fixed income			
The efforts are admirable. I worry about non-compliance among citizens with respect to regulations about what qualifies as recyclable material. It's painful, but enforcement with penalties may go a long way to increasing compliance and improving the results of the recycling efforts.	General positive comment				
The eco friendly truck have already been purchased so it's unfair to add those in. I would like to know how much of the recycle is actually recycled. If your going to raise the rates just do it, why bother even asking just to make the people feel like they have a choice . Just do it because you know your already going to and zip it.	Too expensive	Survey complaint	Questions recycling		
The current service is satisfactory, not outstanding. I have no reason to praise the service. Increasing rates don't help.	Misc				
The current program is very effective and needed.	General positive				
The cost spread seems wrong for both proposed rate hikes; the difference in cost between the van sizes stays the same, which means there is less incentive for someone to opt for a smaller trash can. People who create more waste should pay dramatically more.	Charge more for garbage produced/single				
The cost of recycling should go down as there are less items we can put in the containers.	Questions	Recycle more			
The cost of living in SLC is already higher than neighboring towns. Continued increasing taxes will only drive away working families. I would like to see data on the cost breakdown of residential vs commercial waste.	Too expensive				
The cost of leaving is too * high!	Too expensive				
The cost for larger garbage cans should be higher. Garbage disposal only costs \$, those who can't be bothered to make environmentally smarter choices with their green waste and recycling should pay a higher cost.	Charge more for garbage				

The city's current waste and recycling programs are efficient and thorough, on a par or surpassing such programs I have experienced elsewhere. The ease of use of the recycling programs, in particular, provide incentive to and encourage recycling.	General positive comment				
The city should strongly consider a few things if they would like to reduce waste. 1) a commercial/industrial composter for all green matter and food waste - see programs as such in Seattle, San Francisco. 2) A larger relative price increase in waste bin size coupled with reduced trash service (every other week?) Many people get the default size (largest) and put it out half-full, they don't change the waste they use due to size bin. This adds in benefit to less vehicle traffic. 3) Coupled with these - an aggressive campaign for reducing food waste and 4) Tax incentives or penalties for wasteful packaging on consumer products - many consumers buy what they need to, force the manufacturers to give them better choices.	Provide more cost-saving options				
The city should start looking into programs that give them a 1 to 1 return on their recycling program. All recycling could be used to help generate revenue for other companies who need to reach a green initiative level. Reach out to these companies and offer a deal to cover your costs while benefitting them...	Provide more cost-saving options				
The city should really look at charging by weight and only when you put your can out to be collected. People should pay their accurate portion.	Charge more for garbage				
The city should invest in regular educational initiatives (primarily fliers) to encourage recycling, correct recycling, hazardous waste disposal, the status of the landfill, and a reduction in household garbage generation. One of the worst phrases ever coined was "throw away". People should fully understand what happens to their waste, how the system works, etc.	More education on recycling				
The city should follow the likes of Austin and Phoenix and get involved with Circular Economy theory and work with manufacturers to buy recycled goods locally. Also what ever happened to the the business recycling program?	Reexamine				
The city should develop its own recycling infrastructure so that more types of recyclables can be collected and processed here rather than shipping them elsewhere. The city could then run a profitable service that could be sold to other entities.	Provide more cost-saving options				
The city should avoid at all costs incentivizing creating more landfill waste.	Waste reduction				
The city should advertise that resident's fees will go down, if they size down their garbage. Hopefully the city will cover it's costs if the resident's do decrease their usage. The city should advertise that recycling and composting is FREE.	Likes small garbage cans	More education on recycling	More education on compost		
The city says it bases its garbage, recycling, and yard waste collection fees on the size of the garbage container as an incentive for people to reduce their garbage and reduce the need to expand the landfill. I agree with that approach. Consistent with that approach and incentive, there ought to be a disproportionate increase in the fees for larger garbage containers, and the fee increases ought to be smaller for the smallest garbage can.	Charge more for garbage produced/single individual				
The city raised my water charges to a ridiculous amount last year and I use less water than I ever have. Encouraging us to get smaller waste containers while raising our fees feels like the same absurd policy.	Too expensive				
The city population is rapidly skewing to thousands of new apartments over the rate increase period, apartment residents do not currently pay their fair share or are incentivized to reduce waste. This needs to be corrected and is a huge hole in this financial plan.	City growth anxiety				
The city needs to upgrade thier recycling waste to include ALL metals. As it is, tons of material are filling up the landfill, which is one of the problems, when it could be sorted economically and save the landfills plus put that money toward better projects. I was around when you saved all metals for the war efforts . We threw very little out and it helped the country form end to end.	Recycle more items				
The city needs to recycle more items, not less	Recycle more				
The city needs to investigate other plastic recycling options. Currently, not all plastic is recycled. While it would be more expensive to recycle all plastic, we support (would pay extra) having the correct recycling facilities to use.	Recycle more items	Plastic bag recycling	Recycling important		
The city needs to be as green as possible and is the avenue most residents have to achieve that goal	General positive				
The city is selling properties left and right, taxes are going up and up each year, and the only people I see benefiting are wealthy developers and the homeless. Meanwhile the streetlamp on my street keeps costing me more and more each month to light, the "franchise fee" on my utility bill keeps going up by a dollar each month. (seriously...what is that for?) This honestly feels like taxation without representation.	Too expensive				

The city is always increasing these fees. I am very surprised that this is happening with the growth of the city. It seems that more customers would be more fees collected. Too many multi-unit dwelling buildings.	Too expensive	City growth anxiety			
The city eliminated the neighborhood clean up last year for less than honest reasons. Did that not results in savings for the city? Maybe having fewer planners on the city payroll would be a better solution to your budget problems.	Dislikes C2H				
The city does a wonderful job with waste and recycling services. Thank you for your thoughtful future plans.	General positive				
	Recycling important	Charge more for garbage produced/single individual			
The city and residents should recycle. Residents should not pay more in fees if they use the smallest can.					
The city I moved from also charged based on size of container. However, they did not charge unless your container was placed out on the street. It was based on usage instead of flat monthly fee and it worked out really well. It was Grand Rapids, Michigan if you want to look into it further.	Charge more for garbage produced/single				
The burden really needs to be shifted to the waste generators - retailers, shippers, etc. More recyclable packaging, less plastic. We need a county-wide plastic shopping bag fee (not ban) that can help pay for recycling. More nearby hazardous/misc collection days please, for things like old paint , electronics, etc. Your staff who check the cans are very polite and helpful from what I have observed, don't make people feel bad about wrong things in the cans.	Reexamine	Like Enforcement Team	Recycling important	Better HHW collection	
The blue can recycling program seems hardly worth it to homeowners and should be voluntary	Recycling not				
The bins are too big!	Bins too big				
The annual trash pick up sucks	Didn't like NCU				
The annual bulk collection helped people recycle on their own. Some would drive around in pickup trucks collecting metal and keeping the profits. Now they can't do that efficiently, and the appointments are a bother to arrange.	Dislikes C2H	Don't like C2H Scheduling			
The absence of the week-long PILE program is increasing the number of RATS because homeowners cannot conveniently remove items. Furthermore, the pile program allowed people to pick up items during the week and desired and repurpose them. That is a GOOD thing.	Return to NCU				
The University of Utah takes essentially all materials in its recycling bins. Why is SLC so limited?	Questions				
The SMALLEST proposed increase is on the LARGEST can, thereby rewarding wastefulness. Not exactly the way it should be, penalizing people who throw out more and recycle less. Typical for SLC.	Charge more for garbage				
The SLC Council continues to screw the low to middle income residents. Maybe quit giving away massive tax credits and cash incentives to luxury housing developers and corporations employing people @ \$12.00 per hour part-time, no benefits. Low income is NOT \$44,000 per year. Get a grip - we will vote you out like Charlie Luke.	Too expensive				
The City needs to inform people more about the compost bins. I don;t think most of us even know how or what to do to get started.	More education on compost				
The Call 2 Haul program seems fine but I actually preferred the old system because people would come through the neighborhood and actually pick up stuff to reuse or recycle in some way. Not all the stuff that I put out was trash, some of it was too large to goin the trash but could be easily re-used.	Return to NCU				
The 40 gallon waste can should be cheaper than proposed for low volume customers. Offset with a higher cost to the 90 gal mega can users.	Charge more for garbage				
The 40 gallon garbage cans really do help me recycle more	General positive				
That last question was worded a little strangely. Just to be clear, I am in favor of the fee increase. I do not want to see waste and recycling services reduced, I would rather it get more progressive! Keep working, thinking strategically and continuing to preserve this beautiful place in which we live!	Survey complaint	General positive comment			
That last question was very confusing, poorly written. I think we need to reduce the amount of waste each household produces and also increase the price for waste collection.	Waste reduction				
That last question was poorly worked. ???	Survey complaint				
Thanks!	General positive				
Thanks what you do!	General positive				
Thanks to SLC sustainability for providing such great service and for helping us to be more green. I appreciate your efforts despite the challenges that have arisen in the area of recycling.	General positive comment				

Thanks for working on sustainable solutions and trying to limit garbage! Please don't cut recycling/composting services.	General positive comment	Waste reduction	Recycling important	Compost important	
Thanks for taking out the trash....I need more understanding on the not regular services you offer.	General positive comment	More education on compost	More education on recycling		
Thanks for soliciting input. I appreciate you and the services provided.	General positive				
Thanks for offering great services!	General positive				
Thanks for keeping the city clean!	General positive				
Thanks for honoring the gender spectrum and being inclusive	General positive				
Thanks for great service!	General positive				
Thanks for doing a wonderful job. I'm proud to live in a city with such great recycling and composting programs. Don't stop! Let's keep making it better. I'm happy to pay for it. The earth needs the extra effort.	General positive comment				
Thanks for doing a great job!	General positive				
Thanks for collecting the recycling and yard waste. This is good for everybody, future generations, and the planet	General positive comment				
Thanks for asking!	General positive				
Thanks for asking our opinions!	General positive				
Thanks for asking - really. thank you	General positive				
Thanks for all you're doing.	General positive comment				
Thanks for all you do!	General positive				
Thanks for all the hard work you do.	General positive				
Thanks for all that you do! Excellent service!	General positive				
Thank you!	General positive				
Thank you!	General positive				
Thank you so much for your service. I really appreciate all you do and the great service you bring.	General positive				
Thank you so much for trying to keep recycling programs going, this is so important for our community!	General positive				
Thank you so much for all you do. Salt Lake remains one of the cleanest and most beautiful cities because of your efforts and passion, again...just thank you!!	General positive comment				
Thank you for your services.	General positive				
Thank you for your service. I use SLC as a model for other communities.	General positive				
Thank you for your service	General positive				
Thank you for your great work! We appreciate all that you do to keep our city clean and healthy!	General positive				
Thank you for this opportunity to voice concerns & opinions.	General positive				
Thank you for the service. And let the employed know that they have been doing a good job!	General positive				
Thank you for the service, several times your drivers have put the cans down in the driveway when I have been out working on the parking strip. Very helpful and friendly!	General positive comment				
Thank you for the service!	General positive				
Thank you for the service you provide and you know your budget better than I do and I appreciate being asked for my opinion. I appreciate you asking us to participate in the problem solving	General positive comment				
Thank you for the service	General positive				
Thank you for the good work.	General positive				
Thank you for the excellent service you have been providing!	General positive				
Thank you for the communication!	General positive				
Thank you for taking the time to listen to our opinions and offer options.	General positive				
Thank you for taking the time to get feedback from the community!	General positive				
Thank you for recognizing the need for recycling and yard waste pick up along with garbage pick up!	General positive				
Thank you for providing these services. Please reconsider the Call to Haul program in favor of reinstating the old Neighborhood Cleanup program.	General positive comment	Return to NCU			
Thank you for providing the means to achieve sustainability goals for our city.	General positive				

Thank you for providing such timely services.	General positive				
Thank you for providing such a great service! I have found your drivers to be so helpful. I hope you get the support you need to continue doing what you're doing.	General positive comment				
Thank you for offering these services, we do appreciate it.	General positive				
Thank you for offering such a comprehensive recycling program in this city.	General positive				
Thank you for managing our waste so well!	General positive				
Thank you for keeping the costs down. If recycling and green waste aren't economically feasible, please cut them!	General positive comment	Recycling not important	Compost can not important		
Thank you for helping to keep my neighborhood clean... ish. Call 2 haul is a great program.	General positive	Likes C2H			
Thank you for doing a good job. I appreciate being asked for my input.	General positive				
Thank you for being committed to sustainability!	General positive				
Thank you for asking me my thoughts	General positive				
Thank you for asking for our input!!!	General positive				
Thank you for asking for input and to all the great people keeping our city clean!	General positive				
Thank you for asking for feedback.	General positive				
Thank you for all your efforts. Happy holidays!	General positive				
Thank you for all you do!	General positive				
Thank you for all the work you do to keep our city clean and environmentally responsible!	General positive				
Thank you for all the offerings you provide!	General positive				
Thank you for ALL the years I have received weekly services -32 years!	General positive				
Thank you SOOO much for changing the program for hauling junk. We all feel the west side looks much cleaner. How can we let people know about the once a year haul program who don't know the program has changed?? THANK YOU!!!!	General positive comment	Likes C2H	West side		
Thank you	General positive				
Tell us what is going on with your recycling prorams.	More education				
Take budget from the police or senators or something	Provide more				
THE PROPOSED FEE INCREASES CLEARLY SHOW HIGHER % FEE INCREASE (61%) FOR SMALLEST SIZED WASTE CONTAINER AND LOWEST % INCREASE (40%) FOR LARGEST SIZED WASTE CONTAINER. WHY ARE THOSE CUSTOMERS WITH THE SMALLER WASTE CANS BEING CHARGED (BY 50%) WITH MORE OF THE PROPOSED RATE INCREASE? IF THE INTENT IS TRULY TO INCENTIVIZE WASTE REDUCTION, SHOULDN'T IT BE JUST THE OPPOSITE?! A "PROPORTIONAL FEE INCREASE" SHOULD ACTUALLY LEAD TO INCREASED COLLECTION EFFICIENCY, USING LESS FUEL AND A REDUCTION OF COLLECTION COSTS. IS THAT NOT THE POINT OF THIS PROPOSAL / QUESTIONNAIRE? (UPDATE! LESS IS MORE!) PLEASE MODIFY PROPOSED FEE INCREASES WITH "PROPORTIONAL FEE INCREASE" MADE AVAILABLE AS A CHOICE AS NEITHER OF THE TWO OFFERED WERE FAIR. THANK YOU FOR YOUR CONSIDERATION.	Charge more for garbage produced/single individual				
Supportive of reducing waste but not in favor of increased cost to do so..	Waste reduction	Too expensive			
Suggest making larger fee increases for larger bins and smaller increases for small bins	Charge more for garbage				
Substantially increase the cost of the larger sizes of waste receptacle and start charging for Call2Haul. This way people are more conscious about thee amount of waste they have, and if they do not make a change, they pay an arm and a leg for it.	Charge more for garbage produced/single				
Styrofoam recycling?	Recycle				
Strong support for recycling	Recycling				
Stopping yard waste pickup January - March is good, but maybe it can stop in December and just have a tree pickup for 2 weeks in January. Maybe recycling can just be picked up 2 weeks a month instead of 4.	Extend winter suspension of				
Stopping the "garbage police" looking in every can that would cut down on salaries, less man hours.	Doesn't like				
Stop with the fee and tax increases. I thought that getting rid of Biskupski was end of this tax and fee increase era.	Too expensive				
Stop wasting our money, salary do not have to be so ,lavish.	Too expensive				

Stop the increases in basic services to home owners in SLC! The street light fees, goodness for I remember how they were implemented. Street repairs, ummmmm, do I need to mention anymore than I have already. Sewer & Waste Water increases, ugh! Property taxes for SLC seriously could be increased yet again, and the cost of any "Despite ongoing cost-cutting measures and because rates have not increased since 2015, the payments the City receives from residents currently do not cover expenses. If garbage rates are not raised, the Refuse Fund will run out of money in 2022." could be hidden to cover the waste & recycling services "need" to be increased. Take all the RDA monies and add to the Refuse Fund to cover the Refuse Fund for five to ten years, and then begin adding to the RDA funds after those 5 or 10 years.	Provide more cost-saving options				
Stop spending so much. \$21 per month to \$29 per month is almost a 30% increase! Itâ€™s not acceptable but every four years thereâ€™s another price hike.	Provide more cost-saving options				
Stop spending money for new trucks that you have not saved up the money or and live within your means, just like I have to do. Stop raising fees.	Provide more cost-saving				
Stop paying the segway *. Recycle plastic. Get rid of call 2 haul. Don't double the price of trash, make the legislature appropriate funds instead of using my tax payer money to give corporate tax breaks.	Language	Doesn't like Enforcement Team	Dislikes C2H	Plastic bag recycling	
Stop garbage at its source! Too much packaging. Too many people purchasing non-recyclable junk. Work with local business for awareness?	Reexamine				
Stop call to haul and return to twice yearly clean up days.	Dislikes C2H	Return to NCU			
Stop buying un-needed vehicles, bin inspectors should use a bicycle !! Sitting in a car or riding a new segway is NOT how I want my money spent. I have not gotten a pay increase to cover cost of living increase. Why should I pay others ?? It's not fair and very rude when our officials just take and spend nilly willy	Too expensive	Doesn't like Enforcement Team			
Step up the recycle program. Itâ€™s ridiculous to not be able to recycle plastics. This is terrible and simply put unacceptable!	Recycle more items	Plastic bag recycling			
Start a 'share a can' with a close neighbor to reduce the number of cans being regularly used. The folks who are willing to share a container should get a 50% rate discount on their monthly fees.	Every-other-week or share cans				
Staple eye catching notes on garbage cans filled with recyclables, noting increased costs	Misc				
Spend more on education on what can be recycled.	More education				
Something is vitally wrong here. ALL other places in the world have seen substantial decreases in costs due to increased recycling. There is clearly mismanagement happening within this division. I refuse to pay more for already overpriced services especially when it is clear as day that something is "not right" with the system.	Questions recycling	Too expensive			
Some states have a system where items no longer needed but still useable can be taken to landfill. The landfill then either allows people in that city to take these items for free or sell them at a low cost. A program such as this would reduce the waste that go into the landfill.	Provide more cost-saving options				
Some questions in the survey are hard to answer. For example, the last question on reducing services. This is impossible to answer if I do not know the alternative(s). Does this mean pick up once every 2 weeks or no more yearly bulk removal? Without an alternative, I just blindly voted no do not change the current system. I would be open to every 2 week pickup if you keep free extra cans for yard waste upon request. Lastly, the webpage on the flier stapled to my can was incorrect, but I found it. Thanks for the opportunity to voice my opinion!	Survey complaint				
Some additional recycle education would be very beneficial for citizens to utilities the recycle cans properly.	More education				
So, what you are proposing is a bill increase...but let me know when wages increase to match. Oh that's right...the cost of everything can increase except for wages.	Too expensive				
So, what I get from the survey is that you want to change the vehicle fleet to something that is more expensive to operate and maintain. Also, you want to make the small clunky cans more expensive than the 90 gallon can is now... because the new trucks are more expensive... your not selling this verry well.	Too expensive				
So, because the mayor/city council chose to have vehicles with low emissions we have to make up for it in higher trash fees? Isnâ€™t some of this paid for in taxes?	Too expensive				

So why is this hitting the single family home owner???? Here in Sugar House there has been so much new development of apartment homes and business and you can not tell me that additional money is not coming from these new developments? The City approved these new developments and should know the additional resources they will require, hit them up with the fees or do not approve these large developments in the first place.	Charge more for garbage produced/single individual	City growth anxiety			
So this is just a rigged attempt to tell people you are increasing fees and reducing services.	Survey complaint				
So happy when the old really squeaky, noisy trucks got replaced.	General positive	Truck Traffic			
So grateful to have these services and the individuals who do all of the work collecting waste and recycling!	General positive				
Smaller recycling bin options	Smaller				
Smaller annual increases would be better tolerated by senior citizens on fixed incomes.	Fixed income				
Small increase in fees each year is better for our family budget.	Misc				
Slc residents fuel costs, cost of living, and rents have gone up everybit as much as the citys, take it easy on us	Too expensive				
Since the city is not really serious about recycling, given that fewer and fewer items can be picked up for recycling, maybe the way to handle increased costs is to eliminate that service and make yard waste pick up seasonal. Big item pick up as a seasonal event should also actually be cheaper since you don't have to specialize runs and routes to make them efficient.	Questions recycling	Provide more cost-saving options			
Since I don't use bulk waste program and will probably end up hauling to the dump and paying a fee I would either like to see annual curbside pick up restored or the bulk waste pick up program dropped entirely. I've heard that many neighbors are hiring private junk haulers anyway because they found the program too hard to use.	Dislikes C2H	Return to NCU			
Since I am heading into retirement (fixed income) I would much prefer the steady increase model, as well I will be reducing the size of my garbage cans.	Fixed income	Likes small garbage cans			
Si todavÃ-a no entiendo porque estoy pagado 19.83 cuando supuestamente deberÃ-a pagar 17.77	Spanish	Too expensive			
Shredded paper needs to be recycled not thrown in trash. Need to take bagged leaves.	Shredded Paper	Return to leaf			
Shouldn't have to increase the fee on the 90 gallon cans, just increase on the 40 and 60 gallon cans.	Reexamine				
Should raise fees more on the larger cans than the smaller ones. And I use a large can :)	Charge more for garbage				
Should be based on # of pickup	Charge more for garbage				
She said if there has to be an increase she does understand.	Misc				
She does not want to see any increase but she does understand the reasoning why there would need to be any increase.	Misc				
Services are very affordable and probably under-priced. I think the city should increase prices to maintain the excellent service.	General positive comment				
Services are horrible.	Service complaint				
Service is great. Don't cut any service	General positive				
Service is great and we are not opposed to paying more to continue the service.	General positive				
Service here is nowhere near what it can be or needs to be. Maybe you need to outsource completely to Republic and allow it to run the business in a first class business way, rather than the inferior service offered here. See what Republic does in Las Vegas and see the actual service in daily operation and you'll see why this is so inferior.	Service complaint				
Service has been good. A 45% increase over a 5 year period sounds excessive.	Too expensive				
Seriously go back to the old spring clean and get rid of Call to Haul	Return to NCU	Dislikes C2H			
Senior price breaks?	Fixed income				
Send the garbage to the landfill, pour some carbon-based fuel on it, and light it on fire. Problem solved.	Misc				
See previous comments re: Large Garbage Pickup vs. Call to Haul	Misc				
See above.	Misc				
Se usa muy poco	Misc				
Save money on stopping christmas tree pick up and spend that money on year round brown can pick up instead. Consider fines for purpetual violators of recycling contamination.	Eliminate Holiday tree collection	Eliminate winter suspension of compost can	Provide more cost-saving options		

Save money by firing garbage police, it's creepy! Use education instead.	Doesn't like Enforcement	More education on recycling			
Salt Lake City should ban plastic trash bags. Also single sell plastic bottles, or charge a deposit. A deposit on plastic would give the city income to control waste	Plastic bag recycling				
Salt Lake City residents are already burdened by higher sales tax. When we moved from "neighborhood clean up" to "call 2 haul," it should have saved the city a lot of money. You should wait to raise the rate for next year. If you are going to raise it anyway, I want a better recycling program. It's ridiculous that you are not recycling plastic bags, wrappers, etc. Plastic is one of the worst things that's contaminating the environment. The city should accomodate recycling plastic bags. I have lived in other countries, and I have never heard "no plastic bags in recycling bins please."	Plastic bag recycling	Recycle more items	Too expensive		
Salt Lake City is a relatively small population that grows immensely everyday as commuters invade our city. The expenses of the daily onslaught in the provision of services and infrastructure falls onto the citizens of Salt Lake City. I strongly urge city management to find ways to move expenses of all kinds onto these commuting persons who are now using our valued resources free of charge. onto	City growth anxiety				
Salt Lake City fees are too high already. Do not continue to increase them.	Too expensive				
STOP wasting tax dollars on ** liberal policies!! Including illegal aliens!!!	Too expensive				
STOP BEING A BUNCH OF MORONS. IF PEOPLE DONT WANT TO PAY FOR RECYCLING THEY NEED NOT TO BE PENALIZED. NOR SHOULD ANY RESIDENT HAVE TO PAY FOR EXTRA UNWANTED TAXES ON SERVICES LIKE TRASH REMOVAL. IF YOU WANT TO INCREASE A TAX ON THESE SERVICES YOU SHOULD LET REAUDENTS OPT IN TO IT ON THEIR OWN FREE WILL. NO FEDERAL LAW IS IN PLACE TO MANDATE RECYCLING OR FORCING CONSTITUENTS INTO CONSERVATION MEASURES.	Recycling not important	Too expensive			
SOME FAMILYS ARE QUITE LARGE AND SHOULD PAY MORE.	Charge more for garbage				
SMALLER RECYCLING CONTAINER PLEASE. I HAVE NO SPACE IN DRIVEWAY.	Smaller				
SLC's waste and recycling services are really very good. Thank you.	General positive				
SLC residents need to get serious about the amounts of garbage they are creating. Serious recycling programs are the only way to do this. Can we create some type of incentive for residents to do so? We are better than other cities and we need to lead by example.	Recycling important				
SLC residents may shift to smaller cans or drop some all together.	Smaller	Bins too big			
SLC needs to educate its population on the importance of recycling, perhaps through educational monthly fliers sent with the bill or billboards. Too few people are recycling properly and fully. The City should also have electronics and household chemicals drop-off locations easily accessible to residents year-round, right in the city, within a short distance.	Better HHW collection	Recycling important	More education on recycling		
SLC needs to better communicate to ALL residents what can actually be recycled. Residents put way too many non-recyclables in the recycle cans, I believe based on general observances.	More education on recycling				
SLC might want to more visibly enforce recycling at apartments. My neighbor apartment has no recycling and I did inform the city, but their dumpster is regularly full of cardboards. If not enforcement through fines and compulsion, maybe some way to incentivize??	Recycling important	More education on recycling			
SLC is dope.	General positive				
SLC is doing a good job with this program. Thank You!	General positive				
SLC is doing a fine job on waste and recycling.	General positive				
SLC fees, taxes, and bonds are insane. Every months there a new "small" increase. It's pathetic.	Too expensive				
SLC consider recycle pickup bi-weekly with additional can if needed.	Every-other-week				
SLC asked for a major increase last year supposedly for streets, This year SL County is requesting a 15% increased as an individual on a fixed income if all the proposals are implemented I will have to forego supplementary health insurance.	Fixed income	Too expensive			
SEE PREVIOUS COMMENTSøŸ™,	Misc				
Revise the regulations concerning condominiums	Reexamine				
Review the "cost-cutting" measures. I see so much waste of my tax dollars and when I complain, I am ignored. Tighten your belts like we have to. Make better choices on your budgets. How would the City react if I asked it to reduce my bill since I don't put out my garbage can out every week?	Provide more cost-saving options				

Review City's budget. Cut costs even further. Better manage existing funds. Tighten your belts like we citizens have to do. Many neighbors are on fixed budgets and can't easily go to government and ask for increase so we can pay more. Better education for citizens to use services correctly! Would City reduce my fee if I only put my can out every other week or even monthly?	Provide more cost-saving options	Every-other-week or share cans			
Retired fixed income household. Any fee increase, adversely effects this household	Fixed income	Too expensive			
Restore the annual garbage neighborhood pickup and get rid of Call2haul, which is so wasteful to have trucks, Equipment and personnel to one home in our neighborhood. It seems so wasteful!!!	Return to NCU	Dislikes C2H			
Replacing the lids on the broken receptacles.	Service complaint				
Reinstate the neighborhood clean up	Return to NCU				
Regarding the recycling program, I would be interested to know how big of a benefit there truly is to utilizing the city's recycling program. It is truly beneficial to our society or does it just give me "warm and fuzzies" that I am recycling?	Questions recycling				
Reduction of blue recycling. Let people go to a central location to drop off. We need the waste and yard pickup. If you don't continue the yard waste containers and the Call-2-Haul, it will all end up in the green waste. That would be a shame.	Every-other-week or share cans	Questions recycling	Compost important		
Reducing the frequency of pickup for all the cans would meet our needs and reduce your costs.	Every-other-week				
Reducing services depends on what services for what fee change. For example, I suspect a fee per bulk collection would be more fair and appropriate rather than free and included.	Reexamine				
Reducing intake of material items reduces waste. Buy less, spend less, consume less is best.	Waste reduction				
Reduce the number of pickups per month from 4 to 2 or 3 to reduce operating costs. I don't "prefer" either of the suggested proposals. People on fixed incomes cannot continue to see increases to City services. All other city services and utilities fees have increased to a point where fixed incomes cannot keep pace. The harm to those on fixed incomes is substantial and unsustainable.	Fixed income	Every-other-week or share cans			
Reduce pick-ups to once every 2 weeks instead of every week.	Every-other-week				
Reduce expenses by changing the schedule for recycling and green waste to biweekly.	Every-other-week				
Reduce costs by buying cheaper paper for your bills.	Provide more				
Recycling sorting could give SLC higher sales potential to that industry. Consider smaller but sorted recycle bins?	Smaller				
Recycling should sustain itself. The city and other government should take steps necessary to make it easier to open recycling processing businesses.	Recycling important	More education on recycling			
Recycling should pay a revenue. Easier to adjust container materials that pay more. Glass metal paper. Recycled plastic is lose-lose. Returnable bottles cost is basically a one time pay out. Actually increases reuse incentives as discarded items have a return value. Ban plastic containers. Be a leader in the inevitable.	Recycling important	Plastic bag recycling			
Recycling should include all paper products other than paper towels, aluminum foil/cans, plastic bags, plastic items, glass, batteries, all cardboard, newspaper. Without backlash... it all can be recycled.	Recycle more items				
Recycling should be incentivized more	Recycling				
Recycling should be cheap or free. Garbage should cover all of the costs. Including glass recycling.	Glass in Blue Bin				
Recycling pick-up is very important, even if it means raising \$. I know this was about raising trash \$, but don't forget about the recycling!	Recycling important				
Recycling is wonderful. However, is there anything the city can do to get people to use less plastic and paper, etc., and try to be less wasteful?	Reexamine	Recycling important			
Recycling is very important. I would like to see more incentives for low waste creation with regards to landfill and recycling waste. Salt Lake should push for corporations to help fund recycling programs	Reexamine	Recycling important	Waste reduction		
Recycling is usually justified in terms of savings in future landfill costs (sophisticated cities also cite environmental benefits). There's nothing in the survey except "it costs us money". So responses about reducing service vs. paying more are pretty meaningless, in the absence of more information! That's the inevitable problem with soliciting public input with a simplified survey.	Survey complaint				
Recycling is too choosing and not working	Recycle more				
Recycling is still waste, and additional bins should carry a fee. If someone can afford to fill multiple bins with amazon boxes each week, they shouldn't be subsidized by my low-income, low-waste family.	Charge more for garbage				

Recycling is paramount to cleaner living. We are all in this together. Perhaps home glass recycling should be offered at a nominal fee to incentivize glass recycling. It's clean and straight-forward. The glass recycling trucks should have pictures painted on the trucks to remind people to clean out glass and remove lids.	Glass recycling important	Recycling important			
Recycling is important. thank you for your survey and i hope to see it flourish and expand in the years to come	Recycling important	General positive comment			
Recycling is important to me- I wouldn't mind paying a bit more for our community to be more sustainable.	Recycling important	General positive comment			
Recycling is SO IMPORTANT, everyone should be doing all they can to recycle, reuse and cut down on what they throw away. We appreciate that our city cares about recycling and support even doing more.	Recycling important	General positive comment			
Recycling has become less useful, as we are so restricted as to what we can put in the blue can. Few of the plastics I seem to accumulate are now acceptable. I'm a bit discouraged about recycling these days, though I do want to help any way I can.	Questions recycling				
Recycling education and PSAs about all these services offered would be good	More education				
Recycling as it is performed in this situation is a racket. It's *. It does not help the environment.	Language	Recycling not important			
Recycling and sustainability is the lie of the century.	Recycling not				
Recycling and smart waste management - and educating the public about them - are essential. I am very happy with SLC emphasis, efforts and service in this area.	Recycling important	More education on recycling	General positive comment		
Recycling and green waste programs need to be increased, not decreased to encourage less garbage.	Recycling important	Compost important	Charge more for garbage produced/single individual		
Recycling and composting should be incentivized and waste generation should be more costly. I would be infavor of increasing fees on garbage collection for large cans that include a provision for low income assistance.	Recycling important	Compost important	Charge more for garbage produced/single individual		
Recycling Enforcement and education, you are not supportive of that; Recycling no; compost yes. Call 2 Haul is better than Neighborhood Cleanup because it's convenient and doesn't make the neighborhood look bad; discourages illegal dumping	More education on recycling	Recycling not important	Compost important	Likes C2H	Didn't like NCU
Recycle, Recycle, Recycle. Educate. Thank you.	Recycling important	More education on recycling			
Recycle waste and yard waste bins should have a size choice like regular garbage. Or, pick up for these say every other week. You rarely see people but out all three bins weekly! Would prefer the smaller bin sizes. I am elderly, and small bins are easier for me to handle too. Love the small garbage bin. All three bins take up way too much space on my property and are not attractive!	Every-other-week or share cans	Like small garbage can	Bins too big	Smaller blue/brown can	
Recycle pick up every other week would decrease cost for the city and decrease energy usage.	Every-other-week				
Really do not know why this survey is important, to be honest the city is going to do what they want anyway	Survey complaint				
Re previous Q, not in favor of reducing services, but would be fine with reducing frequency of collection.	Every-other-week				
Rather than a flat rate hike on everyone who wants to participate in this program (which will disproportionately make people with lower income less inclined to participate), the city should offset their current funding shortage by adding a 2.25 percent tax on total income above \$250,000 for individuals and above \$500,000 for married couples filing their taxes together.	Provide more cost-saving options				
Rates should increase in such a way as to encourage reducing waste: higher fees for larger containers.	Charge more for garbage				
Rates on every thing go up except my retirement. I hate rate increases because they squeeze my limited finances	Fixed income				
Rates for large containers should be increased more than rates for small containers. Incentivizing less waste.	Charge more for garbage				
Raising rates and cutting what can be put in the recycling is stupid and i do not agree. No plastic bags. That causes more to go to landfill.	Too expensive	Recycle more items	Plastic bag recycling		

Raising prices will cause people to think twice about how much waste they create... We contribute to too much waste!!!!	Waste reduction			
Raising fees for essential services seems unfair to single families of lesser incomes.	Reexamine			
Raise the prices if needed and keep these programs.	General positive			
Raise the money for garbage collection MORE before you reduce recycling services. We need to do a better job of recycling and reusing.	Recycling important	Charge more for garbage produced/single individual		
Raise the garbage rates more than the others to disincentivize garbage production.	Waste reduction			
Raise the cost of garbage cans before you raise the cost of recycling or compost. Incentivize reducing waste production. Also can we get a biomass energy plant?	Waste reduction			
Raise the cost differential between the small containers and large containers to incentivize people to reduce their trash.	Charge more for garbage			
Raise rates on extra cans and curbside programs but keep the rate for the smallest waste can the same. Also, change waste/recycle/yard waste pickup to once every two weeks. We don't produce enough waste to justify a higher rate.	Every-other-week or share cans	Charge more for garbage produced/single individual		
Raise rates all at once. The other two options both guarantee you will keep raising rates each year. By 2030 our rates will double.	Misc			
Raise prices on the bigger bins more than the smaller bins. Consider single side pick up on minor streets to cut down distance of routes. guidance for residents about how to not block bike lanes, the 3 foot rule seems designed for the suburbs, not a tight city	Charge more for garbage produced/single			
REclcyng is almost gone away now with very limited recycling save the gas and make it all garbage !!	Recycling not			
RETURN TO RECYCLING PLASTIC!	Plastic bag			
RECYCLING IS CRITICAL. I am willing to pay more for it.	Recycling			
RAISE THE FEES EVEN MORE AND IMPROVE THE RECYCLING PROGRAMS!	Recycling	Recycle more		
Quit the "recycling" lie.	Questions			
Quit paying people to drive around and look in the cans. Provide insentives for companies to provide reusable containers or packaging to lower the amount of trash created and recycling product packaging! It doesn't matter how I try. If everything comes in packaging. It has to go somewhere. Believe me I don't like the overflowing recycling bin in my kitchen at all. I would much prefer to use less waste. Don't charge more be cause we make more charge the companies for producing high waste packaging.	Reexamine	Recycling important	Doesn't like Enforcement Team	
Quit buying expensive trucks.	Too expensive			
Purchase costs of fancy programs like cars and scooter employees driving around to check out garbage is definitely a waste of our money. That's great that gas efficient trucks are being used, but cut the waste in management increase production just like in any other business.	Too expensive	Doesn't like Enforcement Team	Provide more cost-saving options	
Public education on recycling: information on what is 1)currently recyclable, 2)what is not, and 3)how to (i.e. emptying containers, removing lids). I don't have this problem, but at my SLC office nearly everyone is oblivious (food wrappers, tea bags, etc. in the recycle, cans/cardboard in the trash, etc.). Drives me nuts.	More education on recycling			
Providing the costs for the program would be helpful to verify the need to increase.	Survey complaint			
Provide transparency regarding revenues and expenditures relating to wate and recycling services.	Questions			
Provide less service for less popular bins. Maybe twice pickups for yard waste instead of weekly	Every-other-week			
Provide education on what can go in Blue bins. Make an awareness campaign.	More education			
Property taxes just went up, Sales taxes are going up, YOU (the city) needs to start focusing on wasteful spending within the city. I just retired from SLC and saw so much waste just in my department. Things like; it's the end of the fiscal year and if we don't spend the money we won't get it next year. I'd be happy to give you some examples.	Waste reduction	Too expensive		
Property taxes increased this year and u should post flyers on garbage cans asking customers to provide feedback whether they use compost and yard cleanup. Pobrably the majority dont use these services.	Too expensive			

Property taxes are going through the roof and the city still does not have enough money? How about cutting back on salary for dept heads or the arts and give retired people a break for a change. I remember when these the green can first came out \$ a month and it never cost you more. No need to purchase your own garbage cans anymore. What a lie.	Fixed income	Too expensive	Provide more cost-saving options		
Property taxes are almost doubling, we don't need peripheral services increasing as well. You're going to run people out of SLC much like other cities are doing.	Too expensive	City growth anxiety			
Property tax seem to keep going up. Tired of tax increases, I am on a very fixed income.	Fixed income	Too expensive			
Problem: Plastic bags and styrofoam are not recycled. Glass fee should be lowered.	Glass should be free	Plastic bag recycling	Recycle Styrofoam		
Problem is everyone everywhere is raising fees, but wages never go up. I can barely pay my bills. Where's my raise?	Too expensive	Fixed income			
Privatizing the trash collection services would immediately and massively reduce the program's cost. That's the only option I'm in favor of.	Transition to private haulers				
Privatize waste removal in Salt Lake City -= better rates, more efficient	Transition to				
Prior to the call 2 haul, people could find things they could re-purpose which were put out in the trash piles by their neighbors. That eliminated some things from ending up in the landfill. Now, more ends up in the landfill because metal collectors don't have a chance to go through the piles put out to find metal, and others can't find things which they could re-use.	Dislikes C2H				
Print our bills in black no color toner save our money	Provide more				
Prices are already through the roof Im sick of slc raising prices take a price cut from your management	Too expensive				
Prices are a rip off currently. Cut even more staff and gov waste (haha) first.	Too expensive				
Price increases each year would be easier to budget. At least in theory, I'd rather pay higher prices for a more comprehensive solution rather than gripe about recycling everything. As I understand, it only a few materials are really financially worthwhile to recycle. Let's go German or something. :)	Recycling important	Questions recycling			
Previous resident of Portland OR where we had a 40 gal garbage bin and garbage pick-up was every other week. With 2 kids in diapers, our can would fill quickly and weâ€™d have to find space in other peopleâ€™s cans for space. Please do not do this to we salt lake residents. We are also grateful for the curbside recycling as we have lived in places where none was offered and it was inconvenient. We have also lived places where residents have to provide their own cans. Because of vandalism most people would not do so and so there would be piles of garbage bags everywhere. Weâ€™re grateful for the provided cans and services.	General positive comment				
	General positive comment	Language			
Pretty * good service, timely and clean. Make the reasonable fee increases you are suggesting.					
Possibly the Call-to Haul program should have a small fee associated with it -\$25. This would not be so much as to discourage its use but spread the cost to those who use it more appropriately.	Reexamine				
Possible cutting the recycle (blue can) to only 2 times a month	Every-other-week				
Poor survey. The final question, increase incrementally or gradually, nice choices!	Survey complaint				
Poor people will be affected by this increase :(Costs of services are increasing but pay is not matching such cost increases :(Too expensive				
Poor management of city finances should not be balanced by citizens.	Too expensive				
Please... no more staples in can lids.	Service complaint				
Please, something needs to done about plastic bags and wrappings. Now that the city does not offer any recycling along those services, plastic bags are back in the landfills.	Reexamine	Plastic bag recycling	Recycling important		
Please! Too many increases hurt us seniors, give us discounted rates!	Too expensive	Fixed income			
Please work to recycle more, if anything needs to be cut it should be call to haul.	Recycling	Dislikes C2H			
Please think about adding a Compost service	Compost				
Please stop raising our rates. Property tax values have skyrocketed in the 8 years I've lived here. We do not need any more rate increases. Please don't encourage us to live elsewhere by increasing rates. Manage what you have like we all have to and don't increase our rates.	Too expensive				
Please return curbside / alley pickup of my waste cans. The south side alley of Boulevard Gardens.	Alley collection				

Please renew annual curbside cleanup. It would prevent neighbors allowing there unused items from piling up in driveways or sitting curbside in hopes that someone will pick it up and get rid of it for them.	Return to NCU				
Please reinstitute the yearly neighborhood clean up that worked successfully for decades	Return to NCU				
Please read all my comments, but consider looking at other successful recycling/composting programs in other cities and countries.	Misc				
Please provide very clear, specific information about what can be recycled. Like plastic bottle caps - on or off bottle? How clean do containers need to be? Are there items that are too small to recycle? What about metal that isn't a can? I like the once-a-year curbside clean-up because scavengers would come pick up what they could use or sell.	More education on recycling	Return to NCU			
Please provide more information on what is recyclable and what is not.	More education				
Please please please don't get rid of curbside recycling pick up!	Recycling				
Please please make it to where you cannot see the waste cans from the street. Neighborhoods will look way better by a little thing. Thanks.	Misc				
Please never limit recycling in this city. It is detrimental to our environment and community.	Recycling				
Please make the recycling program more inclusive of more items, I am willing to pay more to make the planet a cleaner and healthier place please! Time is of the essence	Recycling important	Recycle more items			
Please make a small increase NOT a large one. I can't afford it.	Too expensive				
Please make a decision on what you will recycle and what you want and stick to it	Recycling				
Please let us continue to recycle. I really really appreciate this service even if I have to pay extra.	Recycling				
Please keep up the excellent curbside service, even with the necessary cost increase.	General positive				
Please keep reminding residents to not put out their container if not full. This would be beneficial to all and some people don't have the capacity to think about waste on another level. Thank you.	Provide more cost-saving				
Please keep pushing the envelope towards sustainability. Less trucks on the road in the winter decreases emissions. Keep up the good work.	General positive comment				
Please keep in mind that Utah taxes its residents for EVERYTHING. Not everyone gets an increase each year and will all the rising taxes people are expected to pay, this will help them make the decisions to move to places where these types of taxes will not be collected.	Too expensive				
Please just increase the rates. I want to make sure that recyclables are recycled. So if we need an increase to do this then please do so. Garbage collection is relatively cheap monthly expense and therefore I think we are getting a lot for what we spend.we all could pay more for the valued service	Recycling important	General positive comment			
Please just allow me to do paid recycling of more things! I would be happy to pay to recycle/responsibly dispose of the following: e-waste, medications, household hazardous waste, expired medications, plastics that are not currently accepted for recycling (including plastic film and styrofoam), metals not currently accepted for recycling (including steel and brass), etc. I know that many of these items are technically recyclable, but it costs money to do so; I, for one, would be happy to pay for the convenience of curbside recycling of these items.	Recycling important	Recycle more items			
Please increase rates to ensure services are sustained and employees are compensated competitively.	General positive				
Please increase rates on larger garbage cans more than smaller. Please increase the rates for garbage cans more than recycle and compost cans.	Charge more for garbage				
Please include curbside glass recycling in the fee structure. It is a poor incentive to charge extra for curbside glass recycling, and far too much glass ends up in the landfill.	Glass should be free				
Please improve recycling information to make it more efficient, its too confusing. Improve recycling!	More education				
Please go back to the old system of furniture/ big trash pick up and scrap Call2Haul. It keeps our city cleaner and promotes reusing.	Return to NCU				
Please go back to former yearly cleanup plan	Return to NCU				
Please give us some hard numbers on recycling and its costs. Perhaps our initial visions of the benefits of recycling have been replaced by the cold realities of the costs of trucks, fuel and bureaucracy to keep the system operating.I donâ€™t envision us running out landfill space anytime soon.	More education on recycling				
Please give me the option to have smaller cans for recycling and yard waste! We rarely fill our cans and they take up so much room.	Smaller blue/brown can				
Please get rid of call 2 haul. Go back to the original yearly curbside pick up.	Return to NCU				

Please find cost reductions elsewhere in the city's bloated budget!!	Provide more cost-saving options				
Please find a way we can recycle or drop off plastic shopping bags. I try to use paper and/or reusable bags but inevitably still use plastic bags sometimes. Hate having to throw them away rather than recycle them	Plastic bag recycling				
Please find a recycling partner who can recycle more things. Like plastic grocery bags for example.	Plastic bag recycling	Transition to private haulers			
Please educate us on what is truly recyclable. Teach us to keep things out of the recycling that interfere with proper recycling. Teach us how to make what we throw away sellable and thus reduce our costs. Build in an incentive. Most of all BAN PLASTIC BAGS!	Plastic bag recycling	More education on recycling			
Please educate the public on what we can and can't recycle. A lot of people are confused, and I don't want our recycling efforts to be for nothing if we are all doing it wrong. Is it worth it? Is it actually being recycled?	More education on recycling	Questions recycling			
Please don't staple things to the garbage can. I got cut with part of the staple sticking out!!!!	Service complaint				
Please don't raise the garbage it's too much money for me	Too expensive				
Please don't keep pricing us out of market	Too expensive				
Please don't even consider reducing recycling and composting services!	Recycling important	Compost important			
Please don't reduce services! Very willing to increase fees to cover good services.	General positive				
Please don't get rid of recycling programs, they are very important for our environment.	Recycling				
Please don't cut the program! It need to be expanded. I am willing to sort my recycling.	Recycling	Recycle more			
Please don't cut services!	General positive				
Please don't cut recycling or green waste/compost! I'd (semi-)happily pay higher fees to keep these green programs	Recycling important	Compost important			
Please don't cut back recycling!	Recycling				
Please do not try to go to a no paper recycling stance.	Recycling				
Please do not raise fees.	Too expensive				
Please do not increase the fees but look for ways to cut before you increase fees	Provide more				
Please do not get rid of the curbside recycling. Hold people accountable to recycle only things you deem appropriate. Lobby for grocery stores to stop using plastic grocery bags; everyone should carry their own reusable bags.	Recycling important	Plastic bag recycling			
Please do not get rid of our recycling and compost programs! Sustainability is too important - we can handle \$17 a year!!	Recycling important	Compost important			
Please do not cut services! I want more services not less (unless it's garbage)! I want to be able to recycle glass and styrofoam in my recycling bin! If you're going to cut anything, maybe change garbage pick up to every other week or something.	Recycling important	Plastic bag recycling	Recycle Styrofoam		
Please do not cut curbside services!! Happy to pay an increase! Thanks!	General positive				
Please continue to push recycling and yard waste desposal. Going green is best.	Recycling	Compost			
Please continue to prioritize and incentivize recycling and compost. I see so many people in my neighborhood that do not recycle. Thank you!	Recycling important	Compost important			
Please continue to keep options for cheaper waste pickup. Do not increase prices. If anything, we need a cheaper option. SLC utilities are already expensive. Please provide options for families with low incomes that do not produce a lot of garbage.	Charge more for garbage produced/single	Provide more cost-saving options			
Please continue to find ways to make SLC a model city for sustainability and green initiatives, whether that's recycling, waste reduction education, etc	General positive comment				
Please continue the recycling and compost programs!	Recycling	Compost			
Please consider some of us are on fixed incomes and every increase is tough.	Fixed income	Too expensive			

Please consider more education for recycling, and suggesting alternatives where necessary. I'd love to see more compostable items (like packaging) allowed in green waste as well, but know that requires different equipment (and likely also higher fees).	Recycling important	Compost important	More education on recycling		
Please consider increasing service fees at a rate proportional to the waste collection size. With this plan using a smaller waste container results in a higher rate of cost increase.	Charge more for garbage				
Please consider charging people with the larger bins a much higher fee than those with smaller bins to offset your cost - they are sending much more waste to the landfill and it will encourage people to better recycle and reduce waste.	Charge more for garbage produced/single				
Please come up with a way to recycle plastic bags	Plastic bag				
Please choose the small incremental fee increases each year.	Misc				
Please charge a SMALL Fee for the Call 2 Haul program so that people who use it pay for it. Could you cut back your pickup to every other week or some other adjustment? i do realize that people are a large expenditure so perhaps these things would not help reduce costs.	Reexamine				
Please change services like this to be by county instead of by city. Cities with poor residents have terrible services compared to the cities with rich residents.	City growth anxiety				
Please bring the Spring Cleanup program back to ALL areas. I have seen an excess of trash/waste build up in my neighborhood due to the confusion over Call-2-Haul, or a lack of effort to schedule.	Return to NCU				
Please bring back yearly curbside waste pickup. So many items get repurposed by others!	Return to NCU				
Please bring back the yearly yard cleanup that happens during a defined week.	Return to NCU				
Please bring back the yearly clean-up we used to have, assigning the week.	Return to NCU				
Please bring back the once or twice a year dumpsters! So much more convenient than call-2-haul	Return to NCU				
Please bring back the old city cleanup program.	Return to NCU				
Please bring back the city cleanup program.	Return to NCU				
Please bring back the annual neighborhood clean up program.	Return to NCU				
Please bring back neighborhood clean-up.	Return to NCU				
Please bring back curbside bulk pickup days.	Return to NCU				
Please bring back annual curbside pickup	Return to NCU				
Please allow an option for a smaller recycling can	Smaller				
Plastic wrapping waste is omnipresent, massive and enduring. Please find a way to keep it out of the landfill and the rest of the environment.	Plastic bag recycling				
Pickup recycling every 2 weeks, pick up yard waste every 2 weeks, alternating. Has been done in colorado and worked well when I lived there	Every-other-week or share cans				
Pick your poison...	Misc				
Pick up glass twice a month!!	Every-other-week				
Perhaps you could only pick up recycling on a bi-weekly schedule to save costs?	Every-other-week				
Perhaps you could differentially raise the rates on different types of containers-lower increase for recycling, greater for grabage.	Charge more for garbage				
Perhaps you could be more efficient in spending rather than raising rates. Also, a breakdown of the expenditures would be appreciated for transparency. I am not totally against raising fees but need to see that it is in fact necessary.	Provide more cost-saving options				
Perhaps we should only recycle objects that are at least revenue neutral?	Questions				
Perhaps we could encourage and increase in composting through a City event, training, online information, or something similar, and then add a cost for the first yard waste/compost bins used in curbside services?	More education on compost				
Perhaps make educational notes/ reminders on monthly bills to increase compliance. Little pep talks.	More education				
Perhaps look into a bond that would allow you to build an methane energy generating plant that could increase revenue.	Provide more cost-saving				
Perhaps further incentives for us, as consumers, might be to schedule pickup every two weeks during certain parts of the year, and then every week for other parts? Is that possible?	Every-other-week or share cans				
Perhaps do pickup on green waste every other week mid summer and winter when not much is going on	Every-other-week				

Perhaps a way to save would be to only collect the recycling bins every other week. Recycle items do not go spoil and I would venture to guess the majority of people do not fill their bins every week. I do a lot of recycling but usually only have a full bin once a month. Is there any way to have a work force of prisoners do the recycle sort and thus save money on paying wages? Perhaps more public education about recycling so that less ends up in the garbage bin and only appropriate items in blue bin to help with the sorting. I am continually amazed at what people do and don't recycle out of either ignorance or laziness. I also know a lot of people who don't know if they should wash cans, containers etc to recycle them so instead they just toss them in the garbage rather than figure it out.	Every-other-week or share cans				
Perhaps a shift to every other week services could cut costs substantially.	Every-other-week				
Perhaps a move to privatize garbage collection is in order as the government programs are fraught with waste. Then residents can choose the service provider that best fits their needs.	Transition to private haulers				
People who are on fixed incomes have a challenging time when the state is already considering increasing food and gasoline taxes, plus this additional fee. It makes it very difficult for many people to live.	Too expensive				
People should pay for how much waste they produce, not a one size fits all. Why should I pay the same as my neighbors who produce 3 to 4 times more waste? I have the smallest garbage can and never fill it up even half way, while my neighbors cans are overflowing.	Charge more for garbage produced/single				
People on fixed incomes really can't afford it	Too expensive	Fixed income			
Peopl need to combine the use of the cans. Less stops for the trucks, means less maintence and fuel.	Every-other-week				
Pay each time a can is picked up not by month	Every-other-week				
Paper and aluminum (blue bin) waste is incorrect and people put wrong papers in the bin, so it's expensive to recycle.	Questions recycling				
PLEASE do periodic reminders about what can be recycled. There is so little knowledge out there about what items can be recycled and this just causes people to either NOT recycle recyclable items or causes people to throw non-recyclable goods in the blue bin, therefore tainting the whole bucket. Recycling is SO important and we need to find way to encourage people to do it. More information could help.	Recycling important	More education on recycling			
PLEASE DO NOT CUT THE RECYCLE OR YARD WASTE PROGRAMS!!	Recycling	Compost			
Overall, i think this is one of the better run departments in SLC! Thank you!	General positive				
Overall this is a great program and I am in favor of increase in fees if it means sustaining the program or increasing the offerings. Thank you for all you do to help us reduce waste and recycle.	General positive comment				
Overall I think the services are going pretty well. My biggest issue is wanting glass to be part of the single stream recycling.	Glass in Blue Bin	General positive comment			
Outreach to encourage composting - SLC is a place with many yards /// Better education regarding the recycling capabilities in SLC, how each of the materials is recycled and how efficient this is - which would explain cost of the process too.	More education on compost	More education on recycling			
Our house needs to switch to 60 gal trash and recycle bins. There should be no yard waste fees for the months the pickup is discontinued during winter.	Misc				
Our family does not need to put out the small garbage container every week. We generate about one grocery sack of garbage/week. I suggest charging more for the middle and larger sized garbage containers.	Charge more for garbage				
Other cities are reducing what can be recycled which according to reports would save the cost of recycling is that an option you have considered?	Questions recycling				
Optional services should come at a cost to offset increases. Smaller containers at a lower cost should be offered, or the larger the container the greater the cost to offset rate increases.	Charge more for garbage				
One size one low price on garbage cans not to be charged everymonth when you been in your home for over 5 years.	Reexamine				
One option not listed is to charge fees for items currently included. Fees ought to follow usage. E.g., a 2nd recycling bin or green waste container should come with a corresponding fee. We use little of the service - often not needing either the green waste or recycling bins to be emptied. We should not be subsidizing heavier users; utilizers should pay their own way.	Charge more for garbage produced/single individual				
One of the greatest things about salt lake his how clean it is. It would be very sad to remove services and see litter go up.	General positive comment				

One of the big factors in choosing to live in Salt Lake City was the city's curbside recycling services. I am so grateful for them and would prefer to support them with higher rates rather than have them diminished.	General positive comment				
Once again, I say encourage residents to only put out cans when needed, to save wear on trucks .	Waste reduction				
Once again Call 2 Haul sucks and NO additional fees for recycling. SLC is always asking/demanding money for storm water, Hoogle zoo, street lights and now for the worthless privilege of having my garbage recycled	Recycling not important	Dislikes C2H	Too expensive		
On this same bill you charge a monthly street light bill. In the 40 years living in SLC I have never had my street light expire. Consider taking away or lowering this monthly fee and putting it towards the curbside collection. I find it amazing you charge \$4.00 a month for a service I have never received. Thank you	Misc				
On social security, can not afford bill to go higher.	Fixed income				
On plastic recycling, are the recycle triangle numbers relevant?	Questions	Plastic bag			
On of fixed income raising costs make it difficult to survive.	Fixed income	Too expensive			
On a fixed income, not able to pay alot more. Wants to do away with C2H. Wants to bring back the way we used to do it. Better to have C2H than NCU. Hates to see the garbage pile-up.	Fixed income	Dislikes C2H	Return to NCU		
On a fixed income, not able to afford for the rates to go up.	Fixed income	Too expensive			
On a fixed income, not able to afford for the rates to go up.	Fixed income	Too expensive			
On a fixed income, not able to afford for the rates to go up.	Fixed income	Too expensive			
On a fixed income, any increase is unwelcome. I keep having to give up other things.	Fixed income	Too expensive			
On a fixed income and not able to pay out any more than what we are paying out now.	Fixed income	Too expensive			
Often recycling feels futile due to a lack of education regarding contaminating factors (food residues, labels, plastic bags). More education is important and there needs to be an easy to navigate definitive source on how to decrease recycling contaminants.	More education on recycling	Questions recycling			
Not sure what a reduction in services would be, but if it saved money to have the (huge!) blue recycling can picked up once every 2 weeks instead of every week, that would be an OK reduction in services. Ditto with the yard waste - it's a huge receptacle, so we could adjust to a less-frequent pickup. We love living in a clean city.	Bins too big	Every-other-week or share cans			
Not sure about the costs but all these people recycling so much plastic are definitely not helping us be sustainable. We take out our plastic bin maybe once every two-three weeks. There should be smaller plastic recycling bins available for a reduced cost.	Plastic bag recycling	Bins too big			
Not sure I was able to answer which fee increase plan I prefer. I think the first option, with an increase of \$1.40 per month sounds very reasonable and easier to accommodate financially. Also, I am hopeful that a good public service announcement about waste will help educate us all about our landfills and our collective responsibility to conserve, recycle, use less plastics, etc. Our collective effort is going to turn the tide. I think people want to be part of the solution. Thanks for the opportunity to take this survey.	General positive comment	Waste reduction			
Not knowing the details, I would like to ensure that trash/recycling is transferred frequently enough to mitigate littering, but possibly limited to reduce emissions.	Every-other-week or share cans				
Not happy about the plastic waste, if we can't throw grocery bags and certain plastics, whats the use of recycling its a WASTE of time!	Recycling not important	Plastic bag recycling			
Not accepting bubble envelopes in the recycling isn't worth the money you're saving. Please reconsider.	Plastic bag				
None	NA				
Nobody likes paying more.	Misc				
No one wants to pay more but I understand the need to increase fees. As long as the increase is reasonable and not drastic and as long as the current waste and recycling programs don't change (for example how Midvale city is now collecting LESS recyclable materials = not a good decision) we can support this.	Recycling important	Too expensive			
No one reads anything anyway. It says to put your cans 3 feet apart....but I never see that. I wonder how many times an operator has to get out of the truck to just fix that!	Service complaint				
No one likes fee increases, but, they are a fact of life for reasons you mentioned. I have no problem with it. The Waste Collection people constantly do a very good job.	General positive comment				
No need for an increase, because I hardly use much.	Too expensive				
No more fees.	Too expensive				
No matter what happens someone will always be upset. So just increase the fee now and get it over with. And if you cut back on pickups trash will just gather up more causing lazy people to just keep it at the curb.	Misc				

No happy with the current recycling program as it adds no benefit to me. There is way to much time and effort for the return of investment. I am against raising any fees for a service that I don't want and can't opt out of.	Recycling not important				
No Comment	NA				
New bulky waste service seems wasteful and more expensive. Trash is seen more times in random neighborhoods and city takes longer to pick up. Would be great if city hosted restoration and technicians who could help fix things rather than keep throwing things out!	Dislikes C2H	Waste reduction			
Neighborhood clean up day was way better than Call to Haul.	Dislikes C2H				
Need to have the consideration that a lot people is low income!! why this is not cover with taxes?? the taxes on property increase and our payment increase!! why we have to pay more for everything and government got salary increases	Too expensive				
Need more options for plastics, ie baggies, plastic grocery and produce bags. Theyâ€™re just going to the landfills.	Recycle more items	Plastic bag recycling			
Necessary service and must be continued	General positive				
NA	NA				
NA	NA				
N/a	NA				
N/A	NA				
N/A	NA				
My water bill has gone up substantially, with the highest expense on the bill indicating sewage fees as the largest part of the bill. It seems to me that the city is raising rates across the board while offering decreased programs (curbside yearly pick-up with assigned neighborhood dates, for example. Raising the rates for both trash pick up AND water rates is hurting residents. As a single mother, I can barely get by. I cannot afford to rip out my yard and replace it with materials that don't need watering. I don't even do the laundry at my home and still have an ever climbing bill that averages \$200 per month. What is going on? Raising the bills for both water and trash services is putting a financial burden on my family of three.	Too expensive				
My thoughts - If it helped cut costs I could see eliminating some of the specialty programs. For example, there are independent proposal, 40 gallon peoperivate industry companies who can haul furniture and large branches etc. Secondly, In your rate proposal, 40 gallon people will pay 3/4 of what 90 gallon people pay. What is up with that? That does not incentivize people to limit waste. I understand that from a labor perspective it costs just as much to pick up a big can as a small, but the big cans fill the truck faster and the landfill faster and the earth's capacity faster. A 40 gallon can should be 4/9ths OR LESS of what a 90 gallon can costs. I like the way the water department handles water fees with tiers, even though I get hit pretty hard by it. First tier low rate. 4th tier punitive rate. This is how garbage should work too. In that system, the second garbage can should be 50% more than the first can. And the 3rd can should be double the first can. Something like that.	Too expensive	Provide more cost-saving options			
My taxes are going exponentially because of increased value appraisals; a portion of that should go toward the wast disposal program. I'm paying more for less!	Too expensive				
My spouse and I both work over 50 hours a week to make ends meet. I understand the need to increase costs, however, I don't feel like the recycling is as good as it could be. My employer has a better recycling program and takes more items to recycle. I also hate the fact that my lazy neighbors sneak their empty beer cans and glass into my yard waste disposal and I get penalized for it.	Too expensive	Questions recycling			
My sewer / water / garbage bill has increased dramatically since I moved here around 1990. Increases have far outpaced inflation, and with a higher population meaning more revenue for the city I am opposed to increasing rates.	Too expensive	City growth anxiety			
My service area is in the Lower Avenues with streets that are both one and two way. The trucks that switch from one way to two way seem to make a very inefficient transition to service bothe sides of the street. Could bins be placed on only one side of the street?	Reexamine				
My salary has not gone up since 2015. Why should the city be allowed to increase rates to increase the salaries of its employees? The city should cut salaries of its employees as needed to meet residents needs. City has completed multiple wasteful decorative curb and decorative roundabouts where less expensive and more effective options were available.	Too expensive	Provide more cost-saving options			

My recycling can and 40 gallon can are full only about every two weeks due to the size of my household, which is 1. What about a system that monitors when your cans are picked up and charged when this occurs. This may provide an incentive for people to only put their cans out when they are full. This would reduce time and encourage people to pay more attention to what they put in the garbage and what is put in recycle. My brown can is really utilized to its max in the fall. The rest of the year it is rarely full and is put out maybe 2-3 times in the late spring and summer.	Too expensive	Every-other-week or share cans			
My rates are already ridiculous and you have so many restrictions on recycling. Also i would rather go back to spring cleanup method this call to haul is extremely inconvenient as you only allow a small amount of waste and i end up having to spend money to take my stuff to the dump anyway. Just bring a couple of large rollaway dumpsters and let people fill them up like normal cities.	Too expensive	Recycle more items	Return to NCU		
My public utilities bills are now double my electric bills, and almost as much as my gas bills. I don't understand why you would need 10% annual rate increases over the next six years. Fuel costs have been flat for many years. I'm sure new equipment is more expensive, but it should be more efficient and require less labor to use.	Too expensive				
My pay hadn't increased greet you have raised property taxes every year, live within your budget, WE HAVE TO!	Too expensive	Provide more cost-saving			
My neighbors dump A LOT of single-use cardboard into their waste can. They should be fined.	Reexamine				
My family would be able to pay for either increased fee structure. I would ask that we most consider those that have limited income and which fee structure is best for that population.	Too expensive	Fixed income			
My elderly neighbors do NOT use the bins as instructed.	Reexamine				
My brown bin continues to disappear on my street, can we paint our house number on it?	Service complaint				
My biggest complaint is an increased fee, but yet there are more and more restrictions on what can be recycled. If it gets anymore restrictive, I would just rather not have a recycling service and lower rates as most of my stuff is now just going in the trash whereas prior to recent restrictions my recycle can was always full and my trash almost never full. I feel recycling is important and understand it costs money; however, I do not want to pay increased service rates to only be able to recycle cardboard.	Recycling not important				
Moving to every other week for pickups would work for us just fine and should make a substantial reduction in costs (labor, fuel, maintenance, pollution, etc.)	Every-other-week or share cans				
Most of your "customers" have not received any income increase since well before 2015, we all should tighten our belts and get by, including "city-provided services"	Provide more cost-saving	Too expensive			
Most of my income is Social Security and my income is fixed. Every cost has increased recently to the point I have had to go back to work at 73 to pay for unexpected costs. I'm being squeezed from all sides.	Too expensive	Fixed income			
More thorough updates on what is allowed in the recycling container	More education				
More recycling, not less!	Recycling				
More recycling and composting and less garbage.	Recycling important	Compost important	Waste reduction		
More money but less service, used to have leaf pick up as well as one a year clean up pick up, we have none or a bad substitute.	Too expensive	Leaf bin insufficient			
More items to recycle	Recycle more				
More information on what services are and all services available. Improve recycling program. It really sucks. We should be able to use recyclable plastic bags.	More education on recycling	Recycle more items	Plastic bag recycling		
More information on exactly WHAT can be recycled. Styrofoam, if it has a number? Packing peanuts? Those plastic air bubble bag things that come in amazon packages? On next-door neighbor emails I always see people asking about what can be recycled. I want to know that what we put out each week does not end up in the dump.	Questions recycling	More education on recycling	Recycle Styrofoam	Plastic bag recycling	
More educational focus on trash/recycling. What's involved, what are the costs/benefits here and worldwide. People want to do what's right for the greater good. Let's us know how we can do better, all of us. Educated voices are important, the public trusts your assessments as long as you're forthright.	More education on recycling				
More education might result in some savings. For example, some people put out the bins every week even if they are not full. (I do that with my garbage) is it cost-saving when a truck has fewer bins to empty on some days?Also, I would like to know more about the glass recycling requirements. If there is a container not completely empty does that ruin a whole load.	More education on recycling	Every-other-week or share cans			

More education is needed, teaching the people what can and can't be recycled. The recycling program needs to include more items. The slower rate increase over time won't hit poorer families as hard.	More education on recycling	Recycle more items			
More education for the public. Ban plastic bags. Create incentives to reduce production/use of plastic bottles.	More education	Plastic bag			
More education about recycling and more updates on how recycling is used.	More education				
More education - something similar to the "We all live downstream" PSAs	More education				
More clarity on what is recycled	More education				
Money could be saved by offering blue can pickup every other week instead of every week.	Every-other-week				
Me gusta el reciclaje pero si para ahorrar lo tienen que cancelar sería buena opción todo esto costando más y entiendo pero también sería demasiado pagar más	Spanish	Too expensive			
Maybe we could reduce the cost of garbage collection by deporting all the illegal aliens. But Mayor Biskupski wants to shield them from deportation.	Misc				
Maybe think about charging per weight. I produce way less waste than say my neighbor and yet I still pay the same price. I keep a 90 gallon can so I only have to have it emptied once a month. In my eyes if you only have to pick up my can once a month I believe I am saving the city time and money not having to stop and pick up my cans 4 times a month..	Charge more for garbage produced/single individual				
Maybe the City could save costs by eliminating the cars or 4 wheel vehicles that come around, just looking into cans! I think it is a waste of city funds! The costs of gas, maintenance, hourly wages etc.	Doesn't like Enforcement				
Maybe it makes sense to raise the cost of the largest cans but keep the smallest can less expensive. I really think the city should look into how productive the recycling program is. It may make us feel good to say we are recycling, but I would like to know how much is actually making it to the dump.	Charge more for garbage produced/single				
Maybe instead of always making the customers take the hit maybe the employees should be evaluated for job performance and then proceed and/or see if there are positions that can be reduced or combined with others. All options of reduction need to be looked into; not just the customer option.	Provide more cost-saving options				
Maybe have recycling picked up less frequently.	Every-other-week				
Maybe every other week for the recycle and the brown can recycle to help cut costs!?	Every-other-week				
Maybe eliminate call 2 haul and go back to old program.	Return to NCU	Dislikes C2H			
Maybe collect yard waste every other week. In fall or spring might need every week.	Every-other-week				
Maybe charge for more you throw away?	Charge more for garbage				
Maybe also eliminate the no-cost additional compost bins, as most people could hold a bin-worth if yard waste until the next pickup instead of filling 2 compost bins on just some weeks	Reexamine				
Maybe all programs need to look as ways to reduce cost like private companies do before they raise cost luxury not all private industries have.	Transition to private haulers				
Maybe a more efficient bulk pick up option that goes by neighborhood instead of on-demand appointments to cut fuel costs and emissions? Could you please add a "hazardous waste" pick up and/or drop off, even just once a year, to get rid of paint and old fuel in a responsible way?	Dislikes C2H	Better HHW collection			
Many times I skip a week because my containers are not full.	Every-other-week				
Many states have deposit for glass bottles. That generates income from the ones who use it most. Consider glass redemption centers to keep the glass out of landfills. Thank you	Reexamine				
Many recyclables are shipped overseas. Perhaps creation of a city recycling business allowing the city to sell its services to other cities could help keep the cost in check.	Reexamine				
Make sure that routing is efficient; use the smallest garbage can size. Gives people the opportunity to conserve. Money is the best way to motivate.	Waste reduction	Provide more cost-saving			
Make glass and plastic recycle containers for homes.	Misc				
Make garbage collection more expensive and recycling less expensive. Use price signals to encourage the behavior that we want and discourage unwanted behavior, not the other way around.	Charge more for garbage				
Low emissions vehicles are a scam. CO2 is not toxic, is necessary for plant life, and it is not a pollutant in any way. Why are you wasting funds to replace perfectly good trashmobiles with "low emissions" BS? If you made them all electric, the energy would come from combustion anyway (at power plants), and COMBUSTION IS NOT HARMFUL. Give this "green" and "sustainability" * a rest. You're not fooling or impressing anyone, and just wasting more money so you can take more money away from the citizens. Just stop.	Language				

Love the extra yard waste cans, I use them every fall.	Likes extra leaf				
Love the compost from the landfill. I don't need such a large recycling can.	Compost important	Smaller blue/brown cans			
Love that SLC is focused on sustainability. I've lived in several cities the past 10+ years. The garbage/recycling programs here are so much easier than anywhere else and very cheap for what they offer. I would rather pay more and keep the same services. Thanks for your hard work!	General positive comment				
Look into SLC based company Renewlogy for plastic recycling.	Plastic bag recycling	Transition to private haulers			
Look at new technologies that can convert plastics to useful products, e.g. see links below... If you are already doing this it would be great to know more about it. https://www.google.com/search?ei=FgnkXfrpZLi-gTmwYCYBg&q=convert+plastic+to+road&oq=convert+plastic+to+road&gs_l=psy-ab.3..33i22i29i30i7.3163.8556..11161...0.2..0.110.743.5j3.....0....1..gws-wiz.....0i71j0i67j0j0i22i30.bmH-e2nzjoQ&ved=0ahUKEwj6zLHdjXmAhUSsZ4KHeYgAGMQ4dUDCAs&uact=5	Provide more cost-saving options				
Look at California and what they are doing.	Misc				
Living on a fixed income, not able to pay more.	Too expensive	Fixed income			
Living on Social Security, she appreciates the services but the increase would be hard on her and her family	Too expensive	Fixed income			
Living on Social Security, she appreciates the services but the increase would be hard on her and her family	Too expensive	Fixed income			
Live within your means!!!	Provide more				
Like you I have had any increases since 2015 and if I can't keep up with all the increases I'll run out of money way before you in 2022!! How about some pay cuts or deduce your health insurance and retirement fund!! Last This is how homelessness starts.	Too expensive				
Like the slow increase in fees proposal	Misc				
Like the glass bins at the parks.	Likes glass drop				
Like everyone else, we wish the recycling program could take more kinds of things and could make us feel more confident they're really being recycled.	Questions recycling	Recycle more items			
Like I said before the recycle program is a joke, you can only recycle a very limited number of things. If it were open to all paper and plastic then I think it would be worth it. You could also offer a garbage can cleaning service, where you can get your cans pressure washed and sanitized on a monthly, quarterly, seasonally, or yearly basis for an additional fee	Questions recycling	Recycle more items	Provide more cost-saving options		
Let's think outside the box -- for example, how about collecting from only one side of the street -- reduces fuel costs and the like -- and we can roll our cans across a street!	Provide more cost-saving				
Let's educate about how consumers can reduce the waste stream. Let's put some pressure on the business world to reduce amount of waste.	Reexamine	More education on recycling			
Let's do what's right instead of doing things that sound good and in most cases only to make elected officials feel good.	Misc				
Let's cut some stupid and wasteful programs and direct the savings to reduce waste collection costs.	Waste reduction				
Let the recycle people pick up their own and charge those who choose to use them.	Reexamine				
Let people choose to recycle or not recycle and charge those who want to recycle more so the rest of us don't have to pay extra fees	Reexamine				
Less frequent pickups for garbage and recycling instead of fee increases. Yard waste on weekly schedule	Every-other-week				
Learn to balance your money better dumb *.	Language	Provide more cost-saving options			
Large households should pay more and small households should pay less.	Charge more for garbage				
Landfill garbage collection should cost more per volume, and those costs should subsidize recycling and composting. Creating a financial incentive to recycle.	Charge more for garbage				
Keeping our streets and neighborhoods trash-free is important and change is hard.	General positive				
Keep up the great work, our state thanks you for you ongoing efforts in recycling and sustainability and the environment by going to natural gas trucks. Think bigger picture and let's get electric trucks, and start making wind and soled farms a goal to power these new trucks.	General positive comment				

Keep up the great work!	General positive				
Keep up the great work - I like living in a progressive city that takes waste/recycling services seriously. If we have to pay a bit more, so be it. People will adjust.	General positive comment				
Keep up the good work.	General positive				
Keep up the good work! Have a wonderful day.	General positive				
Keep up the good work!	General positive				
Keep the recycling and yard waste!! We already have a pollution problem in SLC, reducing ways to protect the environment won't help us at all. Compared to other major cities, SLC has room to grow when it comes to reducing waste. Keeping our recycling is vital to creating a sustainable future for residents.	Recycling important	Compost important			
Keep recycling and compost. Raise the trash collection fees in a way that more strongly incentivises using a smaller can and wasting less.	Recycling important	Compost important	Charge more for garbage produced/single individual		
Keep it up! Food waste for fuel/energy could be a HUGE way to offset. Also, penalties for bad recycling/contamination.	General positive comment	Recycling important	Compost important		
Keep it simple and easy - get rid of what does not make sense....I can't even put my shred in the blue bin anymore. What good is that bin if I have to put that in the waste can?	Questions recycling				
Keep it going!	General positive				
Keep investing in recycling infrastructure...we need to take care our own garbage.	Recycling				
Keep Salt Lake City clean!	General positive				
Just those as mentioned previously. Thank you for your efforts towards sustainability.	General positive				
Just paid property taxes, which increased again, 67% of property taxes were SLC specific and now the city wants to increase the taxes on waste & recycling.	Too expensive				
Just like the annual pick up, you are going to do what you are going to do. In this case, increase the rates. I would propose that the city look at other options for recycling and organic waste that do not involve trucks picking up bins. Ban yard sales in favor of non-profit donation centers, mandatory recycling at grocery stores. ban gas mowers and leaf blowers and discount mulching electric equipment, organic waste/composting and free trees. Yeah, that's an idea.	Provide more cost-saving options				
Just give up right?!!!!	NA				
Just get a real recycling program that recycles everything and not just cardboard. It's not that complicated. Raise the rates for that if you have to. Most people would be happy to pay for it as long as they knew it was all recycled and not just tidbits of this and that. Makes no sense.	Recycling important	Questions recycling			
Just doesn't want to have an increase. She is on a fixed income and is not able to afford much more. Thinks we can save in other ways than to make the residents pay more for service.	Fixed income	Too expensive			
Just doesn't want any increase	Too expensive				
Just another problem single us plastic and packaging companies pass along to the citizens	Reexamine				
J would rather pay more money and have trash collected as it is currently	General positive				
Iâ€™m willing to pay more if we can increase recycling options. How can we make the city produce money out of recycling?	Recycling important				
Iâ€™m super proud and pleased with Salt Lake Cityâ€™s services. I hear about other cities services (or lack thereof) and makes me appreciate the wonderful work that SLC does.	General positive comment				
Iâ€™m still concerned that recyclable items arenâ€™t really being recycled by the city. Also, the public is still not informed properly about what actually is recyclable. Also, Iâ€™d prefer the smallest garbage bin to cost significantly less than the larger ones. I put a lot of effort into recycling correctly.	Questions recycling	Recycling important	Likes small garbage cans		
Iâ€™m slowly starting to think recycling is a scam. Change my mind. Who do you sell to? Who do the sell to? Does it get sold to China where it gets dumped in the ocean? How about go after the manufacturerâ€™s of plastic. Why are there plastic water bottles? Are the manufactures making a lot of money and are politically connected? How about the plastic bags? Why do they still exist? Smiths puts little stickers on various products saying I did good by not buy a product in a plastic container yet they sell the plastic containers. This is projection and proves in my mind recycling, in its current form, is a scam.	Questions recycling				

I'm in favor of recycling but may be for reducing other services provided	Recycling important				
I'm in favor of recycling and I know an increase in fees might be tough for some people but I still think it's important to recycle when you can.	Recycling important				
I'm in favor of increasing recycling and glass services . I am in favor of reducing trash/waste	Recycling important	Waste reduction	Glass recycling important		
I'm happy to pay more for the services we receive. They are much better than the services in other areas of the valley.	General positive comment				
I'm glad we focus so much on sustainability, but it is as important to manage costs as it is to be environmentally friendly; the two don't need to be mutually exclusive.	General positive comment	Provide more cost-saving options			
I'm fine with paying more. This is one of the most important services the city provides	General positive comment				
I'm fine with paying more but would like to see high-consumers pay more.	Charge more for garbage produced/single individual				
I'm fine with either fee increase schedule.	General positive comment				
I'm concerned about what recycling costs have increased and whether there is a way to better control those costs by offering different recycling services (eg potentially cutting plastic recycling or other high cost items) or other cost saving measures (eg moving pick up says to every other week, changing collection locations or other measures). It would be helpful to have more transparency into these matters rather than just being asked if we want increase A or B. Can customers do more to control costs? Can the services change to control costs?	Questions recycling	Provide more cost-saving options			
I'm all for increasing fees to increase recycling and composting, but we need to make sure people know how to use their bins to prevent contamination.	General positive comment	More education on recycling	More education on compost		
I'd pay any rate increase for trash in order to continue recycling services	Recycling important				
I'd like to see a push to influence the central city residents to use the 40 garbage cans. Perhaps a campaign to teach residents to reduce to save \$ and utilize the proper bins to reduce the trash and the size of that bin.	Bins too big				
I'd like a plastic bag drop off since that isn't recyclable in the bin now.	Plastic bag recycling				
I'd encourage you to double our fees to not only encourage waste reduction and recycling, but to ensure our sanitation workers are getting a living wage with full benefits.	General positive comment				
It's not fair. You want more. Water is going up along with sewer. I have to keep my expenses down and I'm totally against any increase	Too expensive				
It's not fair to increase the garbage fee the same amount regardless of container size. Increase should be proportional, not flat rate. We put our 40-gallon can out every 2-3 weeks, because we have so little garbage. The proposed fee feels very high for our usage.	Charge more for garbage produced/single individual				
It's just not fair to force a pay increase on retired residents, our property tax this year increased 25% just because of greed, then you increase water every year and THEN we mail our utilities statement to Los Angeles California, what's wrong with this is that someone is making a lot of money when the city can't seem to handle the billing! So sad	Too expensive				
It's important to me that we are effectively handling waste and recycling. I'd like it to be made clearer what slc does with its recycling and waste plans.	More education on recycling				

Its very unorganized and not well thought out. Bring back the old program. i dont want to have to use a saw to cut all my random large items into pieces and store in my garage and put in pieces weekly. Overall the program discriminates against me like most everything else.	Dislikes C2H	Return to NCU			
Its understood thst prices go up. Ehy not use part of food tax and gas tax to help subsudize the cost instead of adding more to our bills. Or use property tax money to help with rising costs? ?	Too expensive				
Its not perfect but its better than nothing. Ultimately, the only way to eliminate waste, we as a society, community will need to chage our relationship with waste production on an individual level and on a larger global level we need to reduce packaging waste. The problem is not going to go away or magically dissapear but this is a good start. When people are aware that waste production begins with them as a consumer then they have more power to regulate the amount of waste they produce. It will ultimately come down to a synthesis of economic forces and enviromental necessity...think scrap drives during WWII.	Waste reduction				
Items which can be recycled seem to be decreasing every year. Plastic bags/film type materials to be the target but it is still unclear what these materials are. Any thoughts on how to make it easier for us to ID these materials?erial seems to	Reexamine	Recycling important			
It's very limited on what is recycled hardly worth the time not sure it helping	Questions				
It's the packaging...how can we, and by that I'm thinking globally, reduce the overabundance of packaging? Can you put pressure on manufacturers and retailers or is that mountain just too big to scale?	Waste reduction				
It's sometimes frustrating to know that there are many things that are not recyclable.	Questions	Waste reduction			
It's my understanding that single-stream recycling isn't very effective. Maybe this is an opportunity to change recycling to something more effective.	Questions recycling				
It's just too expensive. I've read everything you've written and you're going to raise fees on everyone anyway so what good is a survey.	Too expensive				
It's interesting how fees, taxes, and other government services increase at much larger / higher increments than what I or other elderly individuals income increases.	Too expensive				
It's important to continue recycling and compost programs; even if recycling doesn't pay; it's not like putting stuff in the landfill is paying. For some reason people don't flinch about paying landfill fees but when it comes to recycling it needs to be cost efficient. I realize our environmental problems are not something we can recycle our way out. Recycling does not "save" the planet but rather how we handle things we are disposing of. Refuse hygiene, if you will.	Recycling important	Compost important	Waste reduction		
It's hard not to believe two things: that the government is properly dispersing tax dollars to fund waste and recycling fees to avoid rate hikes, and that the defined rate increases are going to go through regardless of this survey. These surveys are intended to make it look like our opinion could make a difference. But after what the state government did after medicaid expansion was passed by voters, it's hard to trust any branch of Utah government.	Too expensive				
It's great you're doing a survey.	General positive				
It's amazing that the city has not found good sustainable recycling options that are not costing the public a ton of money. Look around and see how Northern European countries do this and learn.	Recycling important				
It would work for me to have waste/recycling collected less frequently, but based on what I see in my neighborhood, that would create a nightmare of overflowing garbage. So I am in favor of increased fees to maintain a standard of living in the city.	Every-other-week or share cans	General positive comment			
It would make sense to incentivize the smallest can use by holding that price steady while the others increase.	Charge more for garbage				
It would be useful for the City to establish a well organized page on your website that lists all recycling opportunities available in the valley. For instance, are there places that take batteries, fluorescent tubes, those sorts of things.	More education on recycling				
It would be really nice to have glass recycling in same container as regular recycling.	Glass in Blue Bin				
It would be really nice to be billed on the containers we really put out each week.	Charge more for garbage				
It would be nice to make the pickup schedule more dynamic. Perhaps switching to a bi-weekly (ever other week) schedule except in cases with high variance (Christmas time etc.) in an effort to keep costs low.	Every-other-week or share cans				

It would be nice to implement a program that would save residents money if they skip a week here or there from using these programs.	Every-other-week or share cans				
It would be nice to have even smaller recycling and compost bins for small households. It sometimes takes weeks for us to fill a bin because we are only 2 people.	Smaller blue/brown can				
It would be nice to have continued education on what can go in recycling!	More education				
It would be nice if 40 gallon containers were provided by default.	Likes small				
It would be more feasible to charge something for each service. So instead of the \$29.50 fee for the garbage, leave that where it is and charge \$5 per month for recycle, \$5 per month for the yard waste (during the months that it is collected) and then if someone uses the once a year junk haul away service, charge them a \$25 fee if used. The other services need to start paying for themselves.	Reexamine				
	Better HHW collection				
It would be helpful to have more dates and places for hazardous material drop-off - and publicize these in the regular bills	More education				
It would be helpful to get a mailer or what recycling is accepted in your curbside bin.	More education				
It would be handy to know HOW services might be reduced to offset costs	Survey complaint				
It would be great if there was a means of sending food waste to a gas digester. The logisitcs may prove difficult	More education				
It would be better to incentivize responsible disposal of waste. I would be happy to transport my own recycling if it meant saving money or helping the environment. I would like more alternatives for waste etc.	Waste reduction				
It would be a ridiculous notion to reduce services - we STILL have the trash! It doesn't eliminate the isse, it only eliminates the services. How foolish of a proposal.	Recycling important	Compost important			
It should be policy that the general fund be used to subsidize these programs.	Reexamine				
It seems to me the city is again balancing the budget on the backs of citizens. Proper planning and forecasting would have prevented the large increase that is proposed	Too expensive	Provide more cost-saving			
It seems the cost beteen the lagest and smallest garbage can is not sinifigant enough to reduce waste. Did the call to haul reduce costs of the bulk pick up? Do we need cost to haul or bulk pick up at all?	Charge more for garbage				
It seems the call2haul program rather than annual pickup was put in place to save money. Did it work? Its maddening as a citizen to not have the full service waste disposal with call2haul there was with bulk pickup. I would rather bring back full pickup and pay a modest fee.	Return to NCU				
It seems that the recycling of paper goods is becoming less attractive to other cities and the city should look seriously at discontinuing this service. Other cities have done so because of the cost and it is not doing what they hoped it would.	Recycling not important				
It seems like recycled item list have gotten smaller. Just throw everything in the green can	Recycling not				
It seems additional strategies might include less frequent pick up	Every-other-week				
It seems a 40% increase over 6 years has not been justified in your presentation. As a matter of fact a clear statement of the percentage increase seems to be deliberately avoided.	Survey complaint				
It really looks as though the garbage pickup rates are incentivizing more waste if the rate is broken down by \$/gallon.	Charge more for garbage				
It might be time to limit the times of recycling pick ups.	Every-other-week				
It might be nice to be charge only when you actually place your cans on the curb, rather than a flat monthly rate.	Charge more for garbage				
It may be easier to gradually increase fees over the years, rather than a couple of large lump sums.	Misc				
It is wholly unclear what the street sweeping schedule is. At current issue, is leaves that fall onto the road. Whose responsibility is it? There are more leaves than bin space available when considering what falls on the street in front of my house.	Misc				
It is very irresponsible from the city to put together waste with recycling. Two different aspects. Right now the city does the MINIMUM effort to recycle. Increasing rates without taking a closer look of our current system is the easy way out. Need more money? lets milk the cow (the citizens some more). Waste is the problem. If you are going to increase the rates do it for waste ... increase the incentives to force society to recycle more. If you are going to increase the rates you need to attach conditions. Like educating us how to better recycle and to force the city to recycle more (like plastic bags). I, for instance, have like 1 small bag of trash everyweek, about 90% of my waste can is empty, yet I pay the same as others who throw everything away, no interest in recycling. The point here is: rate increases only if we find a better system to reduce waste and to increase recycling.	Waste reduction	Charge more for garbage produced/single individual			

It is to be expected that fees for city services must increase to keep up with demand. I believe most residents will agree and will not push back very hard against it. The population is growing exponentially, and having an efficient and affective wast disposal program is vital.	General positive comment				
It is time to think grander not to limit what we have right now. If we don't use our human intellect on this right now, then we will be unable to use it on other items that need our attention as we continue to grow	Misc				
It is the citizens' responsibility to pay for services needed in the city. If the costs are going up, I see the need to pay more. we want our city to be beautiful, safe and clean and we should all be willing to share in the cost.	General positive comment				
It is shameful that the City wants to increase fees in such an insidious way. Services are not increasing but yet the fees are. My recommendation is that you look into ways of cutting governmental overspending which is currently happening at an alarming rate.	Provide more cost-saving options				
It is ridiculous that all can rates should increase at the same rate. If we want to make sustainability progress, then larger can rates should increase MORE and smaller can rates LITTLE! Conservation should be incentivized, even as profligate waste is penalized,	Charge more for garbage produced/single				
It is not clear which plastic bag can and cannot be recycled. Therefore a lot of plastic bags that are marked for recycling are going into the regular trash. A bettrt dscriprkon would be helpful!	Plastic bag recycling	More education on recycling			
It is my understanding that the city makes revenue from recycling and the mulching of yard waste. I would propose a fee for the use of the recycle and yard waste bins of some minimal amount in order to fund their sustainability.	Reexamine				
It is great to have the green leaf bins and extra brown bins for fall/spring cleanup. Thank you	Likes extra leaf bins	General positive comment			
It is clear that no matter what is said on this survey, the fees will be increased and services will be decreased. That is too bad, the waste disposal with garbage, recycle and yard waste used to be great.	Too expensive				
It is an important and valuable service and we should pay the cost to have it.	General positive				
It is an excellent program and I understand the need to increase fees.	General positive				
It is a wonderful service. Helpful to the environment and residents.	General positive				
It has been very good in the pass, and to me there's need to continue to our city clean.	General positive				
It has associated problems as well, such as the waste from homeless folks, or people who just canâ€™t afford to have garbage collection. I wish there were a way in addition to going to the landfill that people could get rid of their waist if they brought it to a central place, and didnâ€™t necessarily have to depend on the garbage trucks to collect it have you considered that	Waste reduction				
It doesn't matter to us whether the increased fees are annual or staggered. We just want to maintain the services and support them.	General positive comment				
It costs too much already	Too expensive				
Isn't there a way to monitor how OFTEN we use system and pay for actual USAGE? I use smallest can and only take it out for pick up once per month!! My recycle can goes out about once in three weeks and brown can three times PER YEAR at most! Senior living alone hardly creates much to need, much less pay for, weekly service.	Charge more for garbage produced/single				
Is there any benefit in every other week pickup of garbage? Maybe would encourage people to use recycling and yard waste cans more.	Every-other-week or share cans				
Is the recycling actually recycled or just shipped to 3rd world countries? Little info available on the end results of recycling.	Questions recycling				
Is the glass recycling bins going to increase	Questions				
Is recycling cost effective at reducing waste? If not, you should reduce the programs and stop wasting our time.	Questions				
Is recycling actually being recycled? Yard is is ground down & resold as compost, so, isnâ€™t that that sold & help cover the cost?	Questions recycling				
Is our recycling really being recycled? Or is it all just going into the landfill now that China is not taking it - plastics especially.	Questions recycling				
Is it possible to have reduced rates for those residents whom are on fixed incomes such as senior citizens	Fixed income				
Is it cost effetive to pay a team of at least two people in the same car to go around at 19 an hour to check the recycling?	Doesn't like Enforcement				
Investigate the option of collections every second week. Look at food waste recycling. Benchmark against best European practice	Every-other-week or share cans				

Instead of the same rate increase for all 3 container sizes, it would be more equitable to base the size of increase on the size of the container (percent increase instead of dollar increase). Thanks.	Charge more for garbage				
Instead of raising fees, manage your money better. Ditch the trash nannies (the cars and seqways that drive around and check recycling. That is the most stupid thing for you to be spending money on.	Doesn't like Enforcement	Provide more cost-saving			
Instead of providing large bulky containers (90 gallon), provide smaller carts to wheel out compacted garbage produced by households. The compacted waste would allow more hauling capacity in your trucks, which would result in fewer trucks, drivers, and fuel needed.	Waste reduction				
Instead of making these increases we need to look to ways of phasing out plastic use in grocery stores and one use packaging altogether. Look to other countries and how they handle waste, charging the producers of plastics.	Reexamine	Recycling important			
Instead of increasing rates across the board, give discounts to people who recycle more and increase rates on larger cans and people who don't utilize all services. That is the way to incentivize.	Charge more for garbage				
Information about what is and isn't recyclable should be easier to find and more clear.	More education				
Info on what is REALLY recycled and what goes to the landfill	More education				
Increasing the fee to keep our community clean is good for us all	General positive				
Increasing fees with no additional benefit seems unfair. Is it possible to allow neighbors to partner up for the call 2 haul? Right now it is strictly the person calling and you have to identify everything ahead od the pick up. I am fearing a city of hoarders since people cant work on their load while waiting and also...who wants a load sitting oit there that long?	Reexamine				
Increasing fees will not reduce waste until we have less waste to throw away. We need a 2-prong approach whereby less waste comes into our homes. This will require pressure on manufacturers to be less frivolous with their packaging or at least to provide packaging that is readily compostable or recyclable.	Reexamine	Waste reduction			
Increase the recycling program or remove it, dont limit it.	Recycle more				
Increase the rates on the bigger cans more and on the smaller cans less. Right now it's the other way around. It makes sense to me that if you want to reduce waste you should create incentives for people to generate less. We generate very little waste - we have a small can and only take it out every couple of weeks. We recycle, we compost, we reuse. Why isn't the sustainability bureau rewarding us or providing further incentives?	Charge more for garbage produced/single individual				
Increase the items that can be recycled so we don't fill up the landfill as fast. The current recycling program is too limited in the items that can be put in the blue can.	Recycle more items				
Increase the differential between the small and big garbage cans. I'm tired of subsidizing my hyperconsumptive neighbors	Charge more for garbage produced/single individual				
Increase is too high. I would do away with a can and de rease the size. On limited budget	Too expensive				
Increase in program costs seem reasonable. I would prefer the two tier approavh	General positive				
Increase fines for misuse of the green east or recycling containers.	Reexamine				
Increase fees for larger garbage cans more, for smaller garbage cans less, to provide a better incentive to reduce waste.	Charge more for garbage				
Increase fee, more, for big garbage can and reduce fee for smallest garbage can.	Charge more for garbage				
Including glass in curbside recycling without separate fee and pick-up day would be great- can that service be part of the fee increase...	Glass in Blue Bin	Glass should be free			
Include an even smaller waste bin for a lower price to encourage less waste. Charge more the the large bin :)	Bins too big	Charge more for garbage produced/single individual			
Incentivizing less waste is excellent. Overall, I wish the city disseminated information more effectively because I didn't know that I could decrease the size of my garbage bin.	Waste reduction	Likes small garbage cans			
Incentivize the reduction of these services in general by offering bi-weekly services or once a month. Smaller cans all around.	Every-other-week or share cans	Smaller blue/brown cans			

Incentives for recycling, more costs for trash. Fine people for not using bins correctly.	Charge more for garbage				
In your periodic mailers please share more real statistics about what percentage of items that go in blue bins are truly recycled. The Chamber of Commerce released a statistic from a community resource meeting stating that only 20% of recycled items are truly recycled by the city.	More education on recycling				
In order to reduce waste, I think that there should be a larger increase for the 90 gallon bin and a smaller increase for the smaller trash bin to encourage people to use their brown and blue bins. I am not sure why anyone needs a 90 gallon bin for weekly pick-up.	Charge more for garbage produced/single				
In order to offset these fees, please lower the sewer rates and water rates.	Misc				
In my opinion, reducing waste and recycling programs would be devastating. As stewards of our environment, it is imperative that we recycle as much and as often as possible. Also, if these services are not provided at no cost, some less responsible citizens will illegally dump greenery, or permit it to pile up which will harbor vermin.	Recycling important	Compost important			
In my hometown, they collect bulky waste each week. They have a designated truck that collects bulky items each week on the same day as the other waste collection. Is that something that is feasible for Salt Lake City?	Reexamine				
In favor of reducing trash pickup, but maintaining regular recycling and guard waste pickup.	Waste reduction	Every-other-week or share cans			
In Britain, municipalities are essentially making plastic illegal. I'd be cool with that if we did it here, though I'd have to think about some serious changes to my lifestyle.	Reexamine				
Im not sure about the recycling program. Every time I use it, it gets rejected for simple things like plastic bags.	Questions				
Im frustrated by the cut backs on what we are recycling. I know we're are recycling plastics from Idaho but have stopped here in our own state. Makes zero sense. We should be recycling SOME plastics!	Questions recycling				
If you're losing money on recycling you are doing something wrong. Get creative	Provide more cost-saving options				
If your goal is to reduce consumers waste by composting, you should send out info on a regular basis as to how to start and maintain the process. I've been interested for a while, but haven't done the research.	More education on recycling				
If you're committed to recycling, then the annual pickup is important	Return to NCU				
If you want to save money, quit sending out 2 people in all of the different cars, trucks, bicycles and all of the other things the city uses to look in the garbage cans. Stop the recycling cans and you would not need to do this stupid function and I would save money on my slc monthly bill.	Doesn't like Enforcement Teams				
If you want more income (revenue from me by fees), the first thing I should see on your mailer/webpage is expenses ("How SLC spends fees now"). That's basic finance - I shouldn't need to guess about it. I expect a fee increase to the amount you propose; we may need it - I don't know.	Reexamine				
If you reduce services I would reduce the ones least effective. Education is not at a level for a lot of these services to be effective.	More education on recycling	More education on compost			
If you need to increase the rate, increase it. It hardly matters how. I think this survey is just an attempt to make me feel more comfortable with it by making it seem like I got to pick which way to increase the rate. And it probably worked.	Survey complaint				
If you increase the rate, any little increase from our retirement benefit will just go to garbage	Too expensive				
If you increase prices, you should increase recycling and waste programs.	Too expensive				
If you have a goal for more recycling waste then reward households who support that goal. We have very little landfill waste each week with the majority of legitimate recycle items. As mentioned I make extra trips to the glass recycling drop offs and extra trips to store that accept plastic. Please put your focus on education around correct recycling and get some updated machinery! I will be happy to contribute to that. Thanks for listening.	Recycling important	General positive comment			
If you eliminate something, it should be the recycling. Everyone has garbage, not everyone has recycling that can't be taken to a center.	Recycling not important				
If you don't make money with recycling, then ditch it. I love the idea of recycling, but if it doesn't make economic sense, then abandon it.	Recycling not important				
If you cut anything, then cut the recycle program. There is no market for recycled products.	Recycling not				

If you are proposing a fee increase to reduce waste reduction you need to provide recycling plastic bags, a service that was taking away from the recycling program. Plastic bags present a huge problem for the environment and land-fields. I don't think it is an incentive to increase price to reduce waste if you are not including recycling plastic bags programs to the consumer. It's contradicting! I opposed any fee increase if you are not offering plastic bags recycling program. Figure out how to offer that service first then see if there is still a need to increase the fees.	Recycle more items	Plastic bag recycling			
If you are going to raise fees, how about eliminating the street light fee and charging us for the rain water that goes into the gutters. In particularly the last I seem to clean out the drain by my house so it doesn't flood instead of the city, and I am not charging you guys anything for it.	Misc				
If we are paying more for when the costs for recycling go up, are we going to get reduced fees for when the city makes money from recycling?	Misc				
If this cost money to recycle the city should not be in that business. But if a profit is there it needs to be kept and the pool money should not be pulled from the pay for other things but if keeping the recycle program and making profit or breaking even then it should stay as soon as it cost the city in overall averaging it should be dropped at that time. (like LA did)	Recycling not important				
If they are loosing money stop them.	Provide more cost-saving options				
If these projected cost increases are approved, I'll be forced to quit recycling and place all recyclable materials in garbage can. As a City for supports sustainability, we want to INCREASE recycling not decrease. We want to collect brown bin materials. We residents pay for these services to decrease our landfill waste. Therefore, garbage can refuse costs should be increased but not recycling or brown bins	Reexamine				
If there was a way to bill garbage by weight, or charge by the number of times per month you require pick-up, that would more accurately incentivize recycling and reduction of waste. We often don't have a full 40 gal can each week.	Every-other-week or share cans				
If there was a reduction in recycling household, I would want more drop-off locations in the valley, making it easier to still easily recycle	Reexamine				
If there is a way to use more recyclable materials, and have portable devices as individuals, I'd be for that.	Recycling important				
If the recycling does not always end up some place where it is actually recycled I'm not sure if want to pay for it.	Questions recycling				
If the real goal is to reduce the refuse going into the landfill, why was the contractor allowed to coerce the city to add plastic bags of all sorts to the refuse? I didn't see any mention of that aspect within this survey. The notion that stores will collect shopping bags does not include the bags as packaging, nor do the stores recycle them, but put them into their garbage.	Questions recycling	Plastic bag recycling			
If the program is used 50% less, shouldn't the rate be comensurate? Perhaps a chip that the truck could scan and then determine a fee from that? At present it costs us the same as those who use it more.	Charge more for garbage produced/single individual				
If the prices are increased too high people with pay the least amount possible. If that happens our city will look like New York with garbage being piled up.	Misc				
If the city can,t handle this service for what there making now ,Then perhaps its time to contract this service out to a private contractor that can.	Transition to private haulers				
If the blue container is not being recycled then we might as well make it a refuse container at little cost. The green waste works. The bulky program is good for low income people and people who don't have a truck to haul things to the landfill.	Questions recycling	Compost important	Likes C2H		
If something needs to be cut, the call to haul does not seem very efficient or cost-effective	Dislikes C2H				
If running out of \$\$\$\$, why Administrartors make six figures?????	Too expensive				
If recycling revenues are not recovering costs, how does the picture change with reduced recycling at the expense of increased trash collection and associated landfill costs?	Provide more cost-saving options				

If recycling in blue tin we should be able to recycle all, no restrictions	Recycle more items				
If recycling costs money, why not provide collection points where people can drop off their own recyclables, instead of doing curbside pickup. Those that recycle would use the system. Those that don't, likely don't use the system that is in place. That would reduce costs to the City and place the burden on those that use it.	Reexamine	Provide more cost-saving options			
If recycling costs money, maybe it would be better to discontinue and locate dropoff bins for people to recycle. I know that I would use it. Plus, I know that some people put garbage in the recycling bins that (I have heard on the news) ruin the whole truckload of items to recycle.	Reexamine	Provide more cost-saving options			
If recycling costs money then it is not economically useful to me.	Too expensive	Recycling not important			
If rates are going to increase, services definitely should not decrease	Too expensive				
If needed, I don't mind paying for the extra brown can for a small amount or if the call to haul were eliminated, extra brown cans should be encouraged.	Compost important	Likes extra leaf bins	Dislikes C2H		
If it starts to cost to recycle and compost we will stop using these. Will return cans and just use the garbage.	Recycling not important	Compost not important			
If it isn't broken don't fix it!	Misc				
If green can waste is the most costly waste, then the proposed rate increases should be less for those who have less waste. So 40 gal green cans should equate to an increase less than those with 60 or .90 gallon waste	Charge more for garbage produced/single individual				
If gladly separate my recyclables if it helped with cost or reducing what can't be recycled.	Waste reduction	Recycling important			
If garbage can prices go up, people that now wait to put out their large cans fill up every 2-3 weeks, they may go to a smaller can and take out the garbage every week; thus cutting your budget. So, a jump in costs might be better to allow time to make sure the budget is covered before the next hike..	Misc				
If financially necessary, will just use order a smaller container.	Likes small garbage cans				
If fees need to be increased, so be it. I like the service I have. If there are those who cannot afford an increase, could a donation program be set up for those?	General positive comment				
If fees go up I will switch to a small container size to offset cost	Likes small garbage cans				
If fees are to be increased, at least make the increase worthwhile and not MORE restrictive!	Recycle more items				
If fee increases are what it takes, then so be it, but in that case I would recommend stronger incentives to reduce. You pay by the ton to landfill, right? Maybe the waste creators should also.	Charge more for garbage produced/single individual				
If cost continue to rise I think it is time to move out of SLC. I have noticed I can be out of town for a whole month and use no water at all and water bill is only a very few dollars less than if I am home using all the water that I normally use this is how your rates currently stack up. It stinks to put it bluntly.	Too expensive				
If anything please increase the items that can be recycled.	Recycle more items				
If all people eliminated recyclables from green can by not placing things that should go in brown or blue can this could save volume in green cans All should use blue and brown cans and be educated to what goes in them. the green can nee * to not allow wrong things in the green can.	Language	Recycling important	Compost important		
If You a looking for ways to keep your funding, consider cutting the budgets of	Provide more cost-saving options				

If SLC wants to act more responsibly and charge realistic city impact fees to companies that benefit from this great city. Residents pay more than their share. Minimum wage hasn't changed since 2007; Increase cost of living should come with an increased minimum wage--which any city can do.	Provide more cost-saving options				
If I knew that I could get more brown cans at times of the year they are needed and then give them back, I would be happy to do that.	Likes extra leaf bins				
If I haven't been clear, someone who puts their cans out at curbside multiple times a month should get charged more than someone who puts them out once a month. However, you're going to do what you're going to do and not change any of your expenditures forcing your community to pay more money to support your habits. So why are you even bothering with a survey?	Charge more for garbage produced/single individual	Survey complaint			
If I am paying for the city to be more green, it's worth the cost. I'm willing to pay extra IFF the county and city intends to be more green. Please be more green.	General positive comment	Recycling important	Compost important		
If China and others are not paying for recycling and it's ending up in landfill anyway why use resources to continue to provide this service.	Questions recycling				
If you reduce recycling programs more waste will end up in garbage cans.	Waste reduction				
I've read where recycling hasn't been working. It hasn't been sustainable for now. I hope what I read is wrong.	Questions recycling				
I've been pleased with the city's waste and recycling services. Another way to encourage reduced household waste could be a container-sharing program where close neighbors split a container and cost. I would guess that my family of three and my neighbor's family of three could easily share a 90 gallon container, and maybe have the option to request an extra temporary container as needed.	General positive comment	Every-other-week or share cans			
I'm willing to pay slightly more each year it's a valuable service and if we didn't have available people would through things in the street	General positive comment	City growth anxiety			
I'm willing to do whatever puts the least economic burden on those less fortunate than me.	General positive comment	Too expensive			
I'm willing to pay for good service.	General positive comment				
I'm surprised the plans offered in this survey are to only raise the price of these services rather than contemplate cutting services/programs in addition to measured price increases. A mix of cost cutting and price raising seems to be a better, more balanced approach.	Provide more cost-saving options				
I'm sure I'm not alone it this, but I just retired this year and right off the bat everybody wants to increase fees and taxes.	Fixed income	Too expensive			
I'm surprised eliminating the annual trash pick up hasn't saved more money.	Misc				
I'm one of those people who really wants to reduce the garbage. I usually use ty service once a month	Waste reduction				
I'm not super excited about raising the costs. There are many weeks we don't even put out our can because it's not full enough. I understand the overall good and goal, but wondering if there would be an effective way to charge folks for actual use of trash collection.	Provide more cost-saving options	Charge more for garbage produced/single individual			
I'm not in favor of fee increases. City should do better at being more efficient. First think within the box before thinking outside the box.	Provide more cost-saving options				
I'm in favor of reasonable fees to encourage recycling and better Yard waste usage	General positive comment	Recycling important	Compost important		

I'm happy to pay more as long as I get my money's worth. Especially recycling cost. I'd rather pay more and be able to recycle styrofoam and plastic bags in ways that make sure it is recycled and not sent to China just to be burnt. I'd be okay with reducing pickup frequency (esp. to reduce carbon emissions) but would not want to reduce the TYPES of services or the types of recyclable products accepted. It would also be nice if Caul2Haul offered more than once-a-year pickups for a fee. I regret that call2haul no longer accepts dirt or rubble, but I'm glad electronics are accepted.	General positive comment	Recycling important	Compost important	Recycle more items	
I'm fine with a rate increase, but charge those who pollute more, well, MORE!	Charge more for garbage produced/single individual				
I'm ambivalent about fees. More interested in proper disposal and recycling, so do your best.	Recycling important				
I'm a senior citizen with a very small carbon footprint. Maybe charge by the number in a household. I pay the same as a family with 6 children. THAT doesn't seem fair.	Charge more for garbage produced/single individual				
I'm a bit irritated, if you can't tell, about the recycling I spend more time going through my garbage before I take it out and fighting with my kids on what can and cannot go in the recycling it's not worth it to me but I cannot stop using the recycle program if I opted out the paper says I have to drop off my recycling at your center so I still have to recycle even if I don't want. However I do want to I just want you to start taking more items then just bottles and cans and cardboard.	Recycle more items				
I'm NOT sure why you're bothering to do this survey as it is clear that you intend to raise the rates NO matter what the public thinks!	Too expensive				
I'll pay more to recycle more types of products	Recycle more items				
I'll pay more for the way we used to do annual summer cleaning pick-ups vs Call2Haul.	Return to NCU				
I'll cancel glass recycling and use free collection bins. Bring back annual community pickup, it encourages people to "clean house" and allows others to pick items up they can use. .	Likes glass drop off	Return to NCU			
I'll be honest I feel like this might be necessary but is really hard to swallow after the city has raised taxes/bonds last 12+months. I might be ok if this increase was 50% the cost (over 5 years) than what is being proposed. I feel like the city is asking me to pay more at every turn, it is really frustrating.	Too expensive				
I'd much rather see a fee increase than lose recycling or yard waste collection.	Recycling important	Compost important			
I'd love to see the City ban plastic grocery bags, 6-pack rings (the soft kind), and maybe even a higher tax on overpackaged food items.	Reexamine	Recycling important	Plastic bag recycling		
I'd like to know what, if any, cost cutting measures the City has considered. Is it possible to spend less without cutting services?	Provide more cost-saving options				
I'd like to know what of our recycling is still being (actually) recycled instead of taken to the landfill. (Given the recent developments with plastic recycling)	Questions recycling				
I'd like more education on what we can recycle now	More education on recycling				
I'd like a program where people donate items to others who can reuse them that isn't the DI.	Misc				
I'd forgo curbside trash pick up if the funds were used for sidewalk repair instead. Curbside trash pick-up could be offered once every 3-5 years.	Every-other-week or share cans				
I'd be willing to pay additional fees of any amount to keep services at their current level.	General positive comment				
I'd be happy to recycle more if I knew it wasn't just going to the landfill anyway	Questions recycling				

I'd be fine with cutting recycling services since there are fewer countries accepting recycled goods, but not cutting waste services for garbage.	Questions recycling				
I wouldn't want to reduce waste services, but feel that all the restrictions on recycling make it very difficult and frustrating. If there is another option for recycling I would prefer that.	Questions recycling				
I would welcome increased fees/rates if my wages are also increased (I am not a public employee). I am sick and tired of rising costs and stagnant wages.	Too expensive				
I would vote for the gradual increase every year instead of a big one next year	Misc				
I would support incentives for waste reduction, particularly plastic reduction. Perhaps a steeper discount for smaller amounts of waste.	Reexamine	Waste reduction	Recycling important		
I would support cutting down garbage collection services (every other week?) however with continued recycling and composting programs weekly. This is an issue we care about deeply in our house and really wish that the city would advertise that kitchen scraps are also allowed in the YARD WASTE ONLY bins. This will also reduce amount of residential garbage produced. Also I'd love to hear where the compost created via curbside collections goes.	Every-other-week or share cans	Recycling important	Compost important		
I would suggest that a raise in costs is needed IF we can continue to be responsible for waste. Is it possible to include the neighborhood pick up of glass in this increase?	Waste reduction	Glass should be free			
I would suggest a larger fee increase for the big green container users vs the smaller container users.	Charge more for garbage produced/single individual				
I would rather see the slight increase each month. If you have not had an increase over the years then you need one, but why are you asking us, why don't you just do it like other companies do.	Misc				
I would rather see the city eliminate the bulk hauling program first, rather than eliminate recycling or compost/yard waste services.	Dislikes C2H				
I would rather keep rates the same and try to reduce the number of collections. I find it more environmentally advantageous to take larger bins to the curb less frequently but acknowledge the smaller can I use for garbage makes me conscientious of waste. I think with rate increases and skepticism about certain services like recycling and Call 2 Haul that less homes will recycle and there will be a net increase in trash and improper waste disposal.	Charge more for garbage produced/single individual	Every-other-week or share cans			
I would rather have the price increase than reduce service	General positive comment				
I would purchase a smaller garbage bin if I could have another yard waste bin. I think your fees are reasonable considering all the services you provide.	General positive comment	Compost important			
I would propose the city invests in it's own recycling plant that can accommodate plastics (grocery bags) as well, this would (over time) help alleviate the pressure and cost to send recyclables out of state or country and also provide job opportunities	Recycle more items	Plastic bag recycling			
I would propose that twice a year in each neighborhood the city would provide large dumpsters. In the spring for yard waste and in the fall for yard waste only. Residents do this in the county and it seems to work well.	Provide more cost-saving options	Every-other-week or share cans			
I would prefer to see the proposed increase in fees over reduction of services. I feel the services are important, especially in a city of this size. I think the rate increase is reasonable.	General positive comment				
I would prefer to see gradual cost increases over years to come.	Misc				
I would prefer to have revenues raised through property tax increases rather than through increased usage fees.	Misc				
I would prefer to be charged by pickup frequency. Even with a small garbage container, I only put it out about once a month. It would be nice to incentivize waste reduction by providing savings for using the bin less.	Every-other-week or share cans				
I would prefer the two larger increases with plenty of prior notifications.	Misc				
I would prefer the large increase as opposed to the incremental one.	Misc				

I would prefer sorted recycling, so that items can be recycled in a more cost-effective manner. I also wish for a return to neighborhood pickup - the original "reuse, recycle" method.	Recycle more items	Recycling important	Return to NCU		
I would prefer small increase because on fixed income and water rates are outrageous	Fixed income				
I would prefer a yearly gradual increase	Misc				
I would pay more if recycling of plastics, styrofoam, etc was available and we are able to add more to the blue bin. I do not understand why China seems to be the only place to send trash & recycling. Why can't we as a nation figure out how to do it	Recycle more items	Plastic bag recycling	Recycle Styrofoam		
I would pay more if I could recycle plastic bags	Recycle more items	Plastic bag recycling			
I would pay more for additional recycling but adding \$7 per month for glass seems like a lot	Recycling important	Glass should be free			
I would pay more each month to see more "green" city vehicles on the road. And I wonder if there needs to be 4 different trucks picking up on garbage day. Is there a better way?	Provide more cost-saving options				
I would not want my rates to increase. I am not wealthy, getting nickel & dimes is unfair and the monopoly the city has makes it impossible to find a competitive/affordable provider. Also the city and/or its contractor is incapable of recycling so many materials that are recyclable. If the city wants to decrease trash then it needs to increase its ability to recycle more materials.	Too expensive	Recycling important	Recycle more items		
I would not support a fee increase without a restoration of the full bulk waste management services that have been cut recently.	Return to NCU				
I would not be opposed to charging a small fee for the yard waste/composting. What if you charged say \$3.00 or \$4.00 per month for that?	Eliminate winter suspension of compost can				
I would much prefer a larger relative increase in trash fees for larger containers versus smaller containers to increase the cost pressure to create less garbage.	Charge more for garbage produced/single individual				
I would love to see the city pass an ordinance eliminating plastic shopping bags from stores.	Reexamine	Plastic bag recycling			
I would love to see Salt Lake City be a plastic bag free city, i.e. no more plastic bags. Additionally, I'd like to see the same thing happen with single use plastic, eventually.	Plastic bag recycling				
I would love to expand our compost system and I am happy to pay extra in order to continue a recycling program!!!!!!!	Recycling important	Compost important			
I would love for st lake residents to sort our own recycling. It would be so much more efficient. If households opted in we could save money	Recycling important				
I would look at reorganizing our funding to all services to prioritize recycling and compost specifically. We should not increase the cost of this. If anything it should be reduced. I am okay with trash cost being increased	Recycling important	Compost important	Waste reduction		
I would like to see more recycling for soft plastics/plastic bags and shredded paper.	Recycle more items	Plastic bag recycling	Shredded Paper		
I would like to see more information on reducing and collecting food waste	More education on compost				
I would like to see more emphasis on reducing and reusing items (Reduce, Reuse, Recycle). Recycling gives us the false belief that the materials have value but in the current environment we have to pay to get rid of our recycled materials (plastics). My understanding is that the most valuable recyclable plastics are #1 and #2, maybe the program should be modified to only collect those plastics which might save some money and help people understand there is a limited market for other plastics.	Recycling important	More education on recycling			
I would like to see information documenting that glass recycling really reduces carbon emissions when we factor in the fossil fuel used to transport the glass to reprocessing plants.	More education on recycling	Glass recycling important			
I would like to see an annual report on how recycling works - efficiency, and how much actually goes to landfill .vs recycled.	More education on recycling	Questions recycling			

I would like to see a spring clean up pick up added back into the schedule like we had a few years ago. It helps to keep our yards clean after the winter months	Return to NCU				
I would like to see a report on what similar size cities charge for residential waste pick-up	Misc				
I would like to see a more comprehensive information notification regarding what can be placed in the blue containers.	More education on recycling				
I would like to see a more aggressive glass recycling curbside program. Once a month is inadequate.	Glass recycling important				
I would like to return to the old way of once a year clean up pick ups. At least people could reuse and recycle items found. Now they cant because it is random instead of neighborhoods.	Return to NCU				
I would like to return to the neighborhood home and yard pickup once yearly. The currant plan does not work well for us.	Return to NCU				
I would like to know what percent recycling is happening	Questions recycling				
I would like to have a way to remove other waste that is not currently included in any programs, for example a half used bag of mortar or a few bricks left over from a small project. I'm not referring to a large amount of debris from a construction or renovation, just one small box worth, even just for a small fee. The call2haul doesn't cover this, neither does the garden waste or regular refuse bins.	Better HHW collection				
I would like to better understand why recycling costs the city and what can be done to address this	Questions recycling				
I would like the payment options to include online or even better a recurring payment from my bank account.	Service complaint				
I would like more clarity on how I can use my brown bin for food waste. But my neighbors do that and their bin is so stinky!	More education on compost				
I would like it if you provided better information on where to bring clean dry plastic bags, and styrofoam (mostly the hard stuff used to package electronics. It's really hard (or impossible) to find that information.	More education on recycling	Plastic bag recycling	Recycling Styrofoam		
I would happily pay to help fund our recycling and waste disposal programs. It is important to me	General positive comment				
I would favor the incremental yearly increase plan over the large increase next year.	Misc				
I would encourage a larger cost differential for the different-sized containers to further encourage waste reduction and for penalties for people who put garbage in their recycling containers to avoid having to have a larger garbage container	Charge more for garbage produced/single individual				
I would be very upset to see any reduction to the city's recycling program and would definitely support having to pay a bit more in order to keep that going. We have to continue with sustainability goals!	Recycling important	General positive comment			
I would be ok with reducing recycling services since the items are not really being recycled and it's costing more and more to recycle.	Questions recycling				
I would be in favor of using these fees to incentivize people to recycle more. Like, garbage is more expensive, but recycling is not.	Waste reduction	Recycling important			
I would be in favor of reducing garbage waste pick up and increasing Recycling. Recycling should be made more available throughout the city, including glass recycle	Recycling important	Glass recycling important			
I would be in favor of all comercial-non-profit business collection be charged for or eliminated	Transition to private haulers				
I would be for reducing waste programs but NOT recycling programs.	Waste reduction	Recycling important			
I would be for but the sewer rates are way high, plus we pay for the streetlight on top of it all.	Too expensive				
I would be extremely disappointed to lose recycling or green waste bins and I live having the extra yard waste bins right now with all my leaves falling. Thank you!	Recycling important	Compost important	General positive comment	Likes extra leaf bins	

I would be content with either increase plan. DON'T reduce services.	General positive comment				
I would appreciate seeing more educating of the public to reduce waste.	More education on recycling	More education on compost	Waste reduction		
I would also be open to fewer pick-ups, say, once per month. That then poses issues for staggering services so as to keep persons employed, but it seems workable. Perhaps also taking these services back into governance, rather than incorporating them could offer yet more cost-savings.	Every-other-week or share cans	Provide more cost-saving options			
I would absolutely pay more to continue to have the services we do.	General positive comment				
I worry that recycling is basically a sham with so much contamination that much ends in landfill.	Questions recycling				
I worry that if services are reduced people will not keep their yards cleaned up and that will not be pretty	City growth anxiety				
I wonder what other ways to change behavior you have explored? For example, with your proposed increase, if a 40 gal container is \$22/mo, it would seem a 90 gal container could cost \$44/month. That higher cost might create a behavior change, and would also be more equitable to those who are already generating less waste. It is not only about the fleet, but the amount of landfill.	Charge more for garbage produced/single individual				
I wonder if there is a way of alternating pick up of garbage and recycling that would reduce costs. We never fill our bins up and can easily go two weeks on the garbage and recycling. Or maybe recycling just picked up every other week. Not sure the solution but cutting back pick up would certainly NOT be a big deal for our household.	Every-other-week or share cans				
I wonder if recycling is a waste of time if it ends up in the same pile as garbage	Questions recycling				
I wonder if eliminating the "Call to Haul" program, or charging a modest fee for it would assist. Many people use companies to haul away large trash--it seems a reasonable ask for a service of that type, at least for large appliance/furniture waste. Tree branches for curbside trees should continue to be hauled off at no cost, in my opinion. Thank you!	Dislikes C2H				
I wish you would allow quarterly or semi annual changes on the size of trash can, instead of yearly only.	Charge more for garbage produced/single individual				
I wish you had a convenient and safe way for us to dispose of old fluorescent light bulbs, electronics, and electric appliances. Right now I don't know of any option other than tossing them in the regular trash bin. A rag recycling program would be nice, too. I'm okay with whatever fees you need to charge.	Better HHW collection				
I wish we were able to recycle more types of recyclables in the blue can.	Recycle more items				
I wish there were more recycling availability, while i understand the cost, ot is frustrating to have to pay for water to clean recyclables. I think the green waste is important in keeping things out of the landfill	Recycle more items	Compost important			
I wish there was a way to have free glass recycling containers	Glass should be free				
I wish there was a solution for glass and soft plastic that did not require drop off or another bin.	Glass in Blue Bin	Plastic bag recycling			
I wish there was a good way to penalize trash rather than recycling. My biggest worry is the landfill, not the cost of recycling. I am very supportive of the City's continued recycling goals. If prices are to go up, I would prefer to see a price scale that favors smaller trash bins and discourages larger bins, focusing on the volume of trash. I don't understand why some neighbors care less about recycling, disposing some materials that could have been recycled. I believe there should be regular information updates about the cost of trash, the size of the landfill, and tips for recycling for ongoing education and training of the public to increase awareness. I'd like part of the cost increase to go towards these materials.	Recycling important	Waste reduction	Recycle more items	More education on recycling	

I wish there as a way to give a pay back or deal for people who have less trash and recycling. Thank you for your services	Charge more for garbage produced/single individual	General positive comment			
I wish the e-recycling and hazardous waste removal programs were more consistent or predictable. I can sometimes get to the events, but sometimes they are too busy or inconvenient.	Better HHW collection				
I wish the SLC recycling website was more specific about exactly what can and cannot be recycled, as well as how to handle recyclables that have had food in them.	More education on recycling				
I wish that the city would reestablish curbside green waste pick-up once/year	Return to NCU				
I wish that the anaerobic digester had a system for receiving compostable plastics. Ideally these plastics wouldn't exist, but some businesses are adopting them in an attempt to be more green, not knowing that they just end up in the landfill. I was told that they will be automatically sorted out of anything sent to the anaerobic digester because the system will recognize it as packaging.	Reexamine	Compost important			
I wish more people were conscious and aware of the difference between trash and recycled items. It may not necessarily help with lowering costs but it could change how often households need to dispose of their trash.	Recycling important				
I wish instead of call to haul you guys did the neighborhood clean up as I could use that service better for our small needs. Our household generates very little trash as we try to recycle and compost (ourselves) everything. We place our trash cans out about once a month and they still don't get full, except recycling bin. We use the compost bin only a few times a year.	Waste reduction	Recycling important	Compost important	Return to NCU	
I wish curbside could recycle more types of items (milk & juice cartons) and that there was a closer drop off locations for recyclables not accepted in the blue cans (similar to Park City's Recycling Center). The CHARM events are nice but too infrequent.	Recycle more items	Reexamine	Better HHW collection		
I wish I only got charged when I put out trash. I usually skip every other week or more.	Every-other-week or share cans				
I will not pay another dime for SLC garbage, recycle or yard waste disposal. I didn't look at your graphs. I will not look at your graphs until I stop seeing two (2) staff members driving around in a city car.	Too expensive	Doesn't like Enforcement Team			
I will cooperate in whatever ways I can to help keep our city clean.	General positive comment				
I will be getting a smaller container now. And use call 2 haul as well	Likes small garbage cans	Likes C2H			
I will GLADLY pay MUCH MORE to increase recycling options. I very much want more recycling available and will pay for this option.	Recycle more items				
I watched this Netflix documentary on recycling and it sounds like only Plastic #1, 2, and 5 are worth recycling. I would be in favor of changes to recycling so not all plastics are accepted. Also, I would love to see a ban on single use plastic bags city-wide.	Recycling important	Plastic bag recycling			
I was in Portland, Oregon a little while back, and they had a very robust recycling system. Users separate types of waste into different bins -- paper, plastic, metal, glass, and biodegradables for composting. Having users do the sorting apparently saves time and money because the recycling facility doesn't have to sort the recyclables. Could something like that system work for Salt Lake City?	Recycling important				
I was frustrated at the end of the survey, because you made it seem as if you are GOING to increase rates, whereas I don't think that is necessary. Just don't collect every week. Don't even collect every other week. Don't have as many trucks, and don't have as many employees receiving paychecks. There is more than one way to skin a cat.	Every-other-week or share cans	Provide more cost-saving options			
I want to thank the workers who come every week, no matter whether it is a holiday or not.	General positive comment				

I want to thank the men and women who do collection. They never leave any mess and I can count on them to do their job. I appreciate it!	General positive comment				
I want to put plastic and plastic bags in the recycling trash can again. And I don't think buying more expensive garbage trucks that raise our fees is a good idea.	Too expensive	Plastic bag recycling			
I want to know what really happens to the stuff in the recycle bin- is it really recycled or does it just go to the landfill?	Questions recycling				
I want to continue our habits of sorting out our garbage, recycle, yard and glass. It's discouraging to hear there is a low market for recycled waste. And now I take plastic to Walmart or the grocery store. I use my own reusable straws. There must be better solutions. We can afford to pay but I'm sure many homeowners would just quit recycling and sorting if services are reduced. There's GOT to be better solutions.	Recycling important	Provide more cost-saving options			
I want to be sure recycling and yard waste is really happening properly. I have heard that the recycling is not working properly. If I pay for a recycling can I want to know that things are actually being recycled and yard waste is also put to use	Questions recycling				
I want all the services and will pay more to have the convenience. Thanks.	General positive comment				
I usually support an increasing the cost of things, but I am a little worried that it is paired with such a large increase in the water bill. I really worry that increasing both at the same time will be really hard on people	Too expensive				
I used to do three green cans and since going to one, it seems the rates are always increasing. I was under the impression the profit from recycling was going to generate income to offset increases. If the easement and year detritus are removed, then it will all go to the landfill...more costs down the road. In a year when we have increased taxes for the bond on streets, I would love to see this one refigured.	Too expensive				
I use recycling and yard waste bins, but I guess if no one else does I guess it might make sense to get rid of it. But mostly I think they're great and we should encourage people to use the programs if they're not. More education might be helpful. There were a couple items I was unsure if you could recycle for a long time and I still have things that I question. Also, maybe you could reduce how long yard waste is available. I mostly just need it in the spring and fall.	Extend winter suspension of compost can	Recycling important	Compost important		
I use all of my three containers, waste, recycle and yard waste weekly and I really appreciate the weekly pick up. I feel that I pay enough taxes and should not receive increased fees for this service. Thank you!	General positive comment	Too expensive			
I understand time after time you need to make changes to create better programs perhaps a community meeting always have the right answers and make money out of garbage and create safer energy will help to create jobs and opportunities.	General positive comment				
I understand the problem you are facing but I'm NOT IN FAVOR of raising rates. I feel that we are already paying a fair fee for the service. Raising fees is not a solution to every problem. There might be another option like balancing the budget in a more efficient way.	Too expensive	Provide more cost-saving options			
I understand the need to increase fees. While you do need a survey it is not going to impact the necessity for a fee increase. Additionally, reducing services is a really bad idea for the health and impact of the community overall.	General positive comment				
I understand the need for a fee increase despite the fact that I am on a very limited budget. I think we get very good service.	General positive comment				
I understand the dilemma but also know I am a senior citizen with very limited funds and this makes it more difficult for us.	Fixed income				
I understand costs go up but have you looked into any federal grants to assist with recycling? Why can't trees be put in the garbage cans?	Provide more cost-saving options	More education on compost			
I understand and support additional fees in order to keep up demand of the city's garbage and recycling. It would be nice if glass cans were included in this.	General positive comment	Glass should be free			

I think your service is well worth the money. I don't mind appropriate fee increases.	General positive comment				
I think you should incentivize the community by significantly increasing the cost of large garbage containers (and build in an income break to allow lower income families to pay less because that is all they can afford). More affluent families should shoulder the cost increases at a sharper rate.	Too expensive	Provide more cost-saving options			
I think you should have the option to opt out of recycling or green waste and not pay that money.	Recycling not important	Compost not important	Too expensive		
I think you should consider tying the fees to household incomes. If people can't afford the increase prices they'll opt for reduced services thus contributing to pollution and practices that are not environmentally sound. If you tie the cost to home value, then people who can afford it can pay more.	Provide more cost-saving options				
I think you should consider increasing the larger cans at a higher rate than the smaller ones. This would be a much greater incentive to reduce waste.	Charge more for garbage produced/single individual				
I think you need to look at the amount of waste that is collected on a regular basis and see if there are trends as to the amount and when there are spikes (up or down) like Christmas/Easter or canning season time. What is the impact of the new recycling rules on the amount of waste now picked up or do people just not care to separate out recycle anymore. If people opt to go to smaller containers to make up the increase how will that effect the rate increase. Do we need recycle pickup weekly or biweekly or is that seasonal also? Do we need to have a "Segway waste inspector" to check or tell patrons where they can and can't put waste (and has that made a difference)? I suggest that you move the educational information you have at the end of this survey to the beginning - some of it may effect answers given. [By the way I would consider changing my can size to offset increases especially since my cans are not full and I know it takes more time to stop, pickup, dump and move on no matter how full or empty they are.. Drivers are paid by time not "tonage" they pick up & dump]	Charge more for garbage produced/single individual	Likes small garbage cans			
I think you need to consider a program for seniors like me who live alone on Social Security who have a lot less garbage and recycling than their neighbors. And why does my bill say my garbage container charge is \$14.00 rather than the \$13.75 you listed in this survey?	Fixed income				
I think you guys do a great job. My son loves waving to your drivers on Mondays :)	General positive comment				
I think you guys are doing a great job. thankyou	General positive comment				
I think you could cut costs by picking up recycling cans every other week!	Every-other-week or share cans				
I think you are putting on to many restrictions on recycling. When it first came out it was a good idea, but I am tempted to discontinue that service and throw everything in the green can.	Recycle more items				
I think you are doing a great job and wonderful services for slc. I will try to utilize the call 2 haul program next spring and request extra yard waste cans. Thank you very much!	General positive comment	Likes C2H	Likes extra leaf bins		
I think what u have in place will work	General positive comment				
I think we should charge more for trash and less for recycling to push more people into recycling.	Charge more for garbage produced/single individual				

I think we need to take more measures to reduce waste at the outset. incentivizing non-use (we actually only put our garbage out every 3 weeks or so, maybe nto paying for those weeks?) grocery hauling methods refined, neighborhood composting initiatives, etc. Thank you for the work you do! I say every week to my son how grateful I am we have these people come and take away our garbage. And he likes to see the trucks.	General positive comment	Waste reduction			
I think we need to go back to the yearly pickup. Tired of all of the increases (taxes). Living in SLC we are increased, or taxed to death. I have lived in SLC for 41 years. Costs are way to high.	Too expensive	Return to NCU			
I think we need to be environmentally responsible and recycling - even with a cost is the right thing to do. (From a republican - for environmental responsibility)	General positive comment	Recycling important			
I think we need better recycling services to incentivize the lowering of trash. We can hardly recycle anything in compassion to other cities. We would be open to raising the cost of waste but we would want to see that money put towards bettering our recycling program.	Recycle more items				
I think we could get better at doing all of these jobs without increasing the cost. I have made numerous calls to discuss various issues I have had with the Salt Lake County landfill and donâ€™t get a lot in return. Thank you	Provide more cost-saving options				
I think we could figure out a more efficient way to recycle. As I understand it, paper, plastic and aluminum can all be put in the can to e pickedup and the need to e separated at the recycling center. Instead, would it be more efficient if one week was for paper, the next week for plastic, and the next week for aluminum? And just cycle through the products on and on? I would be able and willing to save my recyclables for the proper week. I think that would eliminate the need for separation ant the center.	Recycle more items	Recycling important			
I think waste disposal fees are entirely reasonable. I would support raising of fees to continue the level of service offered. In order to avoid making these cost increases regressive, I recommend increasing the costs for the larger bin sizes (esp for multiple bins!).	General positive comment	Charge more for garbage produced/single individual			
I think varying fees by garbage can size is a good start, but more could be done to incentivize residents' to reduce and properly dispose of waste. Those who are causing the problems should be the ones paying for them. Random inspection and issuing tickets for improper waste disposal should pay for the projected increased cost of waste management. For example, putting recyclables in the waste bin or vice versa should result in a fine. Additionally, those with higher property values should pay more for disposal than those with slower property values. Across-the-board fee increases disproportionately burden the poor.	Charge more for garbage produced/single individual				
I think the yard/waste bin and recycling bin are great helps--both personally, for the community, and for the environment. It helps to educate everyone about sustainability.	Recycling important	Compost important			
I think the waste and recycling services division does a great job!	General positive comment				
I think the services are dependable and reasonable	General positive comment				
I think the services SLC provides are great and should be kept. Price increases are to be expected.	General positive comment				
I think the pulsed increase in rates will make residents more aware of their waste generation, which has great potential for behavioral change, than a gradual increase that is easy to miss in your regular bills.	General positive comment				
I think the proposed increases are unreasonable for retired persons on a budget.	Too expensive				
I think the program is good but I sometimes wonder if pickups need to happen every week. Even when we had family at home we never filled the green or blue containers every week. Often we put our cans out every other week.	Every-other-week or share cans				

I think the increases should be greater for garbage than recycling and yard waste and that those who use a 40 gal. bin for garbage should have a smaller increase to incentivize recycling and reuse.	Charge more for garbage produced/single individual				
I think the fees for the largest cans should go up even further, to be honest. I think there could easily be a small fee for yard waste containers. I'd be happy to pay a small fee for those. Perhaps there could be an online form where households can select the weeks when they need their yard waste removed and pay each time they use the service. One or two bucks to have a truck come haul the week's yard waste away is still an amazing deal.	Charge more for garbage produced/single individual				
I think the fee increase should be tiered to more strongly incentivize waste reduction. In other words, people with the largest bins and most frequent pick-ups would experience the largest increase in fees. Additional options for even smaller garbage bins, smaller recycling and compost bins, or less frequent pick ups, could be added as an option for people who would like to waste less and reduce their fee increase.	Charge more for garbage produced/single individual				
I think the developers that are making all the money on the new apartments should have to pay for additional costs - everyone always says development pays its way, but it is clearly evident it does not. Also, the lower emissions truck costs should be picked up by the State of Utah and Federal incentives or emissions programs	Reexamine				
I think the current Mayor has the city in debt with housing issues for homeless. Again the 17.1 million was not used as it should be for street repair. Money the council gave for new officers was returned for homeless housing programs. Now we want to raise fees for this. All of these items collected are recycled and sold back and money is made. I say no cutbacks and no raising fees.	Too expensive				
I think the city should offer/require multi family dwellings (apartment buildings, etc) to contract with the city for waste and recycling services. We can eliminate the polluting waste contractors I often see in my neighborhood and charge the multi family apartment building landlords more money to cover our services since their buildings cause so much inconvenience in our neighborhoods.	Reexamine				
I think the city should explore taking funds from other programs/sources to cover the needed increase. Taxes are always going up anyway. I wish I could just increase my income whenever I wanted to!	Provide more cost-saving options				
I think the city should eliminate the Call to Haul program. Or at least make those people who use it pay when they need a pick up. People can go to the dump. I never use this program and didn't use it when we put stuff on the street yet I am still paying for it. That's not fair.	Dislikes C2H				
I think the call to haul is not efficient or useful. Go back to the old way....which allows folks to have a shot at someone else's discarded waste and everything is gathered up at once on a yearly basis. Having junk in the street somewhere all the time seems unsightly and having trucks driving around all of the time seems really environmentally unfriendly. Go back to the old way.	Dislikes C2H	Return to NCU			
I think the City recycling should look into finding a facility that will allow us to recycle plastic film.	Plastic bag recycling				
I think that we should be more conservative in or buying stuffs and keep waste stuffs in a minimum. I used a lot of my disposal to disposed left over food and try to cook less food but eat vegie/fruits etc.	Waste reduction				
I think that the baseline option when you are setting up a service should be a small Bin and include glass recycling. I think that the biggest fee increases should be for big bins to encourage people to limit waste and to have the biggest waste producers bear the cost of increasing service fees	Bins too big	Glass should be free	Charge more for garbage produced/single individual		
I think that the City does an outstanding job with these programs.	General positive comment				
I think that recycling fees should remain as low as possible so that people don't opt out of the recycling program due to cost. If dues increase, it should be on waste that most people can't do without.	Charge more for garbage produced/single individual				

I think that a better education program is needed to support recycling. I frequently have doubts about whether some item can go in the blue can. If I recycle incorrectly, I not only waste my time, I also use water unnecessarily, and create additional work or contamination in the recycling center. Perhaps a volunteer organization could be formed to educate our residents about how to recycle. I would love to get a tour of the recycling center and understand some of the problems with the recycling process.	More education on recycling				
I think recycling program is good. SLC should have a rule like Seattle when it come to disposing trash.	General positive comment				
I think recycling is a must and should be increased. I also think we need more electronic waste drop off areas. Otherwise, it will all end up in our landfills	Recycle more items	Recycling important	Better HHW collection		
I think recycling fewer items that are clearly defined would be helpful. As I understand it when we put incorrect items or to small items in recycle the city pays significantly more to then have those sent to the landfill anyway. Clearly defined items and minimum sizes and elimination of items that most often are contaminated would reduce recycle stuff going to the landfill and make participation in recycling simpler.	Recycling important				
I think recycling and yard waste should be free but to reduce the excessive discusting garbage waste that fee should increase to insentives people to not waste.	Charge more for garbage produced/single individual				
I think rates should increase more for users of larger bins. To encourage waste reduction.	Charge more for garbage produced/single individual				
I think rates for larger garbage barrels should be higher.	Charge more for garbage produced/single individual				
I think people who use bigger trash bins should be charged exponentially more in the next few years than those who use smaller bins. In fact, there are some weeks when we don't even put out our trash bin (40-gal size). Please consider a way to "reward" individuals who are recycling and composting more than other people, and using their trash bin much less than others.	Charge more for garbage produced/single individual				
I think most people would rather digest a little of the increase over time (option 1) as opposed to a big increase at once and then nothing for four/five years. I would also think about when you make the adjustment. Year-end is a hard time of year for many families with the holidays.	Misc				
I think money is wasted on things we don't need. For instance, I notice a neighbor of mine has a service where the garbage truck comes every week on an ADDITIONAL day. And the driver parks and GETS OUT of the truck and GOES TO THE DOOR to get their garbage. I asked the driver once what he was doing and he said it is a "hardship family" that can't get to their garbage can. I know FOR A FACT that is not true. They are able-bodied people and are somehow taking advantage of the system. I think the program should vet this kind of waste - it is wasting city funds.	Provide more cost-saving options				
I think it would be great if you offered some kind of option to have the inside of our trash cans cleaned once a year.	Misc				
I think it works pretty well, and it seems like an increase is in order.	General positive comment				
I think it is time to reconsider the City's sustainability goals as well to take into account the present and future situation.	Misc				
I think it is imperative to keep these programs going.	General positive comment				
I think if you added a cost for the things you offer for free you would not have to raise the rates as much for everyone, just those using the services	Misc				

I think i have said enough	NA				
I think extra bins should cost the user more. I don't want my taxes to pay for other's extra use. I wouldn't expect them to pay for any of my extra bins..	Charge more for garbage produced/single individual				
I think expanding recycling services is important, as well as educating the community about how to recycle properly. I personally would not mind sorting through my own garbage and seperating out what needs to be recycled if that allows for the reduction of costs as well as it could decrease the amount of time spent processing garbage.	Recycling important	More education on recycling			
I think either plan to increase is not going to be effective. We are paying more in the department of individuals ticketing individuals and call this so called "education." We need to actually send out fliers on what to do with what more clearly. I also think flip side, we need to be doing more in education in how we can be more sustainable as a city. Such as education on grocery shopping e.g. bringing your own bags and local leaf pick ups for farms to take instead of bringing them to the dump or more education on what you can do with your own leaves as mulch and fertilizer.	More education on recycling	More education on compost			
I think asking people to sort their own recycling may also be beneficial	Recycling important				
I think a larger fee increase should be presented alongside the option for smaller trash cans - meaning produce less waste and you can avoid the addtl fees and/or save.	Charge more for garbage produced/single individual	Likes small garbage cans			
I think a greater effort to urge people to recycle waste would help. We have the younger members of our family ignore the recycle bins when they come to visit. We are not sure they recycle in their homes.	More education on recycling				
I think SLC is pushing for higher density housing, and other initiatives (auxilliary dwelling units.) I think waste service surcharge costs should come with these variance designations. Ditto for AirBnB and other rental operations.	Reexamine	Charge more for garbage produced/single individual			
I think I've said enough.	NA				
I think I have a 90 gal. can for garbage, but am not sure.	NA				
I take pride in my city however if I over do my bubget I can't tell someone to give me more money like any household so why should the city keep taking live within the confines like the rest of us do the more you take the less people will spend on the local economy \$60 is fine for most but for some lime ederly and the disabled may have to make choices their fixed incomes are deplorable as is they have to live on a budget as should the city.	Too expensive				
I take my trash out every 2 to 4 weeks,y recycle fills much more frequently. I appreciate the receptacle size. I am strongly in favor of doing what it takes to sustain and increase recycling	Every-other-week or share cans	General positive comment			
I support the increase given the increase of costs to remove garbage, recycle, and debris. Thank you.	General positive comment				
I support increases. But I think increases should be based on a percentage increase, not a flat fee. The people using smaller trash cans should pay a smaller increase than those using bigger cans. Other than that, I am in favor of an increase plan that supports the best services.	General positive comment	Charge more for garbage produced/single individual			
I support higher fees and will gladly pay them, IF it means better equipment and technology that permits recycling of bags, styrofoam and food packaging.	General positive comment	Recycle more items			
I support a fee increase. Itâ€™s expensive and inconvenient for me to dispose of my own trash and recycling	General positive comment				

I suggest that any garbage can fee increase should be a larger %/year increase than the smallest can.	Charge more for garbage produced/single individual				
I strongly support the curbside recycling service. Having friends and family in various municipalities without such a service, my anecdotal observation is that absence of such a service merely diverts recyclable materials to landfills, as opposed to discouraging their use and consumption.	General positive comment				
I strongly feel SLC should continue to incentivize people to compost and recycle as much as possible. I really appreciate these services bundled into the cost of waste pickup.	Charge more for garbage produced/single individual	General positive comment			
I still miss the annual spring curbside cleanup. I liked it because I could put stuff out, and people would sort through and take stuff they could use. Made me feel like less stuff was wasted.	Return to NCU				
I signed up for yard waste when it was voluntary and extra. I fully support paying the cost of the services rendered. I appreciate the ease of service and the 3 bins provided by you all. Totally worth every penny! (I grew up in a town where we had to haul our own garbage, it was the worst)	General positive comment	Compost important			
I shudder to think of what will happen if you cut waste programs. There is already a significant rat infestation in SLC--without the brown cans and easy garbage pick up, and recycling, you remove some of the incentive for people to keep their yards free of debris and overgrowth,	General positive comment	Recycling important	Compost important		
I set out my containers once or twice a month--almost never weekly. It might not be possible for the City to track or verify usage, but if there were a way to add a frequency-of-use element to the pricing structure it would be helpful.	Charge more for garbage produced/single individual	Every-other-week or share cans			
I seems to me we are being ask to pay for some "Green" expensive new trunks that maybe we should have waited until we had the funds to buy	Misc				
I see such tremendous financial waste in the city, and the first thing I hear is reduction of services. I propose that city stop spending tax dollars on ugly, repulsive, meaningless "art". If the city has enough tax dollars to buy a \$2 Million eyesore with fins on 2nd south, then no tax increase or increase of waste collection is needed. Stop spending on repulsive, meaningless, "art" and use tax dollars for essential services.	Provide more cost-saving options				
I see large trashcans on the curb to be emptied that are practically empty. Our large can regularly goes to the curb every 2-3 weeks because we wait for it to be completely full. It would save on labor costs, pollution, truck maintenance etc if pickup was every 2 weeks or if households were charged per pickup, etc.	Every-other-week or share cans				
I see and have talked to some of the people that drive thru checking cans on garbage day I believe this is a waste of funds. I also know some people don't understand the use of the cans and what goes in them properly some low cost public education could reduce the need for many people in vehicles checking cans. I also see ineffective driving patterns of the drivers picking up the cans. In example many pass down the street without dumping cans where a common sense turns and pick up patterns less time, wear, and fuel consumption per truck could result in BIG SAVINGS	Doesn't like Enforcement Teams	Truck traffic			
I recommend the City made adjustments previously recommended (above). NOTE: A free upgrade to a larger green can will not likely result in MORE trash in that new can... The City needs to make things right with their ultimate changes by using a "clutch" instead of "speed-shifting" to leave many of us "in the dust". Get with it.	Misc				
I really want to keep recycling, along with other services.	General positive comment	Recycling important			
I really think that the highest waste households who have the largest cans should be paying quite a bit more than the houses with the smallest cans. That would be further incentive to reduce waste.	Charge more for garbage produced/single individual				
I really like the yard waste/compost program and would like better education for the community on how to use this.	Compost important	More education on compost			

I really like our services and it's OK to raise prices if we need to, especially if it helps with sustainability, BTW this was a good survey :-)	General positive comment				
I really believe that costs have risen because we can't sell our waste to china anymore and we should focus on profiting ourselves on waste instead of the good old boy system we have now.	Misc				
I really appreciate all of the waste and recycling services the city offers and I'm in full support of the proposed fee increases to sustain these services. I like the option to gradually increase rates each year because I believe it would allow lower income households to adjust more gradually, even though the difference to my household doesn't matter much.	General positive comment				
I really appreciate all 3 cans and I'm glad the city offers them. Other cities don't and I think they are worse off.	General positive comment				
I realize that the cost of living increases therefore the rate of Garth garbage collection will increase also. I donâ€™t think \$1.40 is unreasonable but I do not want to minute services.	General positive comment				
I preferred bulk waste disposal scheduled for a area once a year. Maybe the large trailers like the county large waste disposal.	Return to NCU				
I preferred city clean up to call to haul	Return to NCU				
I prefer the gradual rate increases	Misc				
I prefer the gradual increase of fees.	Misc				
I prefer the first option.	Misc				
I prefer the annual increases versus the one time big jump. I think it will be easier for most people to absorb.	Misc				
I prefer the 1st option	Misc				
I pay for three 90 gallon waste cans, and receive two 90 gallon yard cans, and one 90 gallon recycling can. I should be able to reduce by one waste can in the coming year, but that won't help with the funding for the other cans.	Likes small garbage cans				
I pay a lot for these programs and prior to this notice thought they were very expensive. Now they are going to be even more. I think some people will start using cans not designated for certain us and just put things in one to save money. I am on a fixed income and think this is outrageous	Too expensive	Fixed income			
I own a business and have not raised prices for years. how is it I can do that but the city cannot. I know people who work in city positions who every year get instructions to spend money in their departments because it is in the budget so they order things they don't really need. lets use the money to lower costs.	Too expensive	Provide more cost-saving options			
I only put out my 40 gal garbage and 60 gal recycling bins out once a month. I wish there was a way to charge on how often you put your bins out.	Every-other-week or share cans	Charge more for garbage produced/single individual			
I only put my cans out when they are completely full, thus helping with air as the truck(s) do not need to stop and idle. I expect it also saves some time for the driver(s). I think residents should be encouraged to do that.	Every-other-week or share cans				
I only fill my 40 gallon container once every 4-5 weeks. I generate very little trash and see others who are incredibly wasteful. I saw a report once where in Seattle (?) they weighed people's trash and charged that way. Can you look at something like that to incentivise a less wasteful lifestyle (and make fees more fair)?	Every-other-week or share cans	Charge more for garbage produced/single individual			
I noticed that all your fee increase schedules have parallel lines. How about increasing the fees on the large containers more than the smaller ones? Encourage people to switch to the smaller containers and reduce total waste generated.	Charge more for garbage produced/single individual				
I notice that some households do not properly sort recycling or bag recycling. Perhaps education materials along with information during this time of changing fees?	More education on recycling				
I need info on how to procure a smaller can.	Likes small garbage cans				

I need a review every once in a while of what can be put in the recycle bin. Also, does the city want volunteers to help with sorting recycling?	More education on recycling				
I much prefer the caul 2 haul program to the previous program. I like all the education on your website, but I feel many people don't use it. More hardcopy education material might be good to inform people about hard-to-recycle items, etc.	Likes C2H	Didn't like NCU	More education on recycling		
I miss the old neighborhood pickup events that used to happen, but plan on using the Call 2 Haul program next month. Thank you.	Return to NCU	Likes C2H			
I miss the neighborhood cleanup. I think neighbors are harboring a lot of trash and not doing annual trimming and cleaning.	Return to NCU				
I miss the annual spring pickup where you would pick up most anything.	Return to NCU				
I love to recycle, but many people do not know how to fill their cans properly. Please send out a lighthearted/funny advertisement on what goes in each can and what does not go in them as well.	More education on recycling				
I love the services the city provides! Please keep them and continue to initiatives and incentives to reduce waste and increase sustainability and green practices. Thank you.	General positive comment				
I love the messages on the sides of the waste utility trucks. They are really high quality and eye catching. But I would love to see this type of thing used in mailers that remind us about what we can and can't recycle, and about the good services you guys offer. Thanks!	General positive comment	More education on recycling			
I love the blue cans recycling program. We have as much recycling as garbage each week.	Recycling important				
I love SLCGreen! They do a great job educating the community	General positive comment				
I live on the city-county border. My county neighbors utilize city trash and recycling (effectively giving them two pick-ups per week). They do not pay. The city ought ensure all those receiving services actually pay for said services.	Waste reduction				
I live on a fixed income. I am retired. I am struggling as it is.	Fixed income				
I live on a fixed income and can't afford increases. I have had a street light out in front of my house since January reported it numerous times to the city and county and still nothing has been done. So stop raising fees if you can't fulfill your current responsibilities	Too expensive	Provide more cost-saving options			
I live in a Triplex, so since i don't own the property I don't have a say in the trash services. We have 4 or 5 90 gallon trash bins, and only one recycling bin, so I will pass this information on to my landlords.	Misc				
I liked to once a year pickup at the curb	Return to NCU				
I liked the smaller increase per year.	Misc				
I like what you have now and am willing to pay more for the services	General positive comment				
I like what you are doing.	General positive comment				
I like the slow increase plan. Thanks for all you do.	General positive comment				
I like the program the way it is set up.. I don't use recycling, and have very little garbage each week.. but I love the yard waste program and use it a lot.	General positive comment	Compost important			
I like the larger increase option vs. small increases yearly.	Misc				
I like the gradual rate increase over time.	Misc				
I like the gradual increase over time. That seems like it makes more sense.	Misc				

I like the current services provided by SLC and would not like to see them changed.	General positive comment				
I like the county system where they will drop off a dumpster for large amounts of trash or green waste	Reexamine				
I like Germany's plan where you affix 'stamps' to garbage that is picked up to cover collection fees. This makes it based on the actual garbage being processed, not on a size of a can that may or may not be full.	Charge more for garbage produced/single individual				
I know your cost increase charts are proposals but you show that the biggest bin has an increase of 40% while the smaller has an increase of 61%. Why are you penalizing the small users disproportionately? Aren't you trying to incentivize less use?	Charge more for garbage produced/single individual				
I know increasing the availability of services (food composting) costs money to ramp up, and you currently do not have enough to run your current programs. With that said, PLEASE look at other city models on how they do this successfully (Boston, Seattle etc). Personally, our household would happily pay MORE to put LESS in a landfill. WE're not the only ones.	Compost important	Provide more cost-saving options			
I keep hearing that recycling is not cost effective for most items. Is that true.	Questions recycling				
I just want to be assured that the items we are putting in our recycle bins are actually being recycled and not just put in the dump with the other waste. How do we know that?	Questions recycling				
I hope you get what you need! Most people will not vote for taxes but that is uneducated.	General positive comment				
I hope to keep our rate down as we strive so hard to use little and properly recycle from our use.	Too expensive				
I hope better solutions can be found, than what you are proposing. It is amazing in the last 30 years how this process has changed and with it the costs. I remember when the trash man came and had to lift the cans into the truck Percentage wise it costed far less for this service. then it was automated and you could only put out one can. Not that long ago and it was only 8.00 a month. then recycling was introduced, and we were told it would be free, because we knew it was not cost effective. But the price of our regular can increased dramatically, then the compost can was introduced, each time they were free except regular garbage can prices would go up. Your bottom line and the cost for collection increased our costs, but each program was sold to us as more efficient and cost effective. I guess all the savings have gone to your bottom line because it hasn't gone to the customer. What about a salary decrease, do we need more transparencies before you will tell us the whole story? or any real cost saving ideas or options for those that are willing to reduce the costs. I have mentioned I know several ideas in this survey that could give the average customer options and savings, I don't work in this industry and if I can come up with ideas, why can't you?	Too expensive	Provide more cost-saving options			
I hear rumor that they are dumping recycling waste at the dump. If so, perhaps we should do away with the recycling cans/trucks to reduce costs and let private recycling companies compete for the recycling items.	Questions recycling				
I hear many things about recycling programs in the US. Is the recycling being recycled? Is the glass being recycled?	Questions recycling				
I haven't had a cost of living raise in 4 years. Impeach Trump. Vote Democrat.	NA				
I haven't been able to find any free glass recycle drop off locations, it seems like it's become harder to recycle glass.	Glass recycling important				
I haven't tried the call2haul program, but hope that it is a prompt service after it's scheduled	Reexamine				
I have the glass recycle bins for one of my investment properties and find the text reminders very handy but they should be sent out with more than a few hours notice.	Glass recycling important				
I have practically no garbage. My big concern is the recycling bin. Unfortunately right now we are on track to recycle less instead of more. If more items like paper is being taken off the program I will cancel the bin. we need to make every effort possible to find more ways to recycle more items. For this I will gladly pay more money	Recycling important	Recycle more items			

I have no problem paying more. Don't create a problem just to saving a dollar today that then costs \$3 to fix tomorrow. make a criss	General positive comment				
I have lived in a few different cities, and I have never lived in a place where the garbage collectors don't get out of their vehicles to empty garbage into the trucks	Misc				
I have done everything possible to limit my trash/recycling. Senior on fixed income, with property taxes going sky high, don't know how much more \$\$ I can come up with.	Too expensive	Fixed income			
I have also been given differing answers to blue waste questions such as questions regarding styrofoam, plastic bags etc..	Questions recycling				
I have a positive view of the service in general.	General positive comment				
I grew up in Oregon so recycling has always been part of my life. I think SLC could do a better job of education on recycling. In discussions with customers they don't know what they can recycle. I would have customers sit with SLC workers to see what customers aren't understanding. If you only have staff writing flyers, etc. they might not know what questions people have about recycling.	Recycling important	More education on recycling			
I get my cans out once or twice a month, yet I pay for it weekly. I don't have that much waste. Is there a way to adjust the fees for those of us on a limited income?	Every-other-week or share cans				
I generally only have enough waste and recycling to take my cans out once or twice a month. Perhaps charging based on frequency of use for the services would be a good idea.	Every-other-week or share cans				
I for one am willing to be a part of the solution to making our waste management better. This doesnt happen based on me being cheap. I want cleaner waste program from the ground up, and that starts with getting better tools in your hands. The increase in cost appears to be not too severe and I am presuming that if we increase costs we will have a review process to see the effects of our contributions. I would love to see the city empowered to make their decisions on how we handle the waste of its inhabitants not only on a cost basis, but to mature that system to make that decision based on the most effective way to handle that waste. Not the cheapest. Thank you for the opportunity to participate.	Recycling important	Compost important	Waste reduction	General positive comment	
I find it unreasonable to assume that since rates haven't changed in 4 years, that means they should be raised. The city raises taxes too much, with little to show for it.	Too expensive				
I find it a joke to rise the cost so that you can find someone a job, such as the garbage police as we like to call them. This going green is putting more of a financial burnden on my home that I can not afford to pay all my bills with the rising cost of the Salt Lake City Corporation monthly bill.	Too expensive	Doesn't like Enforcement Team			
I fill two recycling cans on a regular basis as well as two years waste cans. The rate increases would probably incentivize me to go to a smaller garbage can and continue with my 2 less expensive services. I donâ€™t think that would be of help to the city!	Too expensive				
I feel we need to do as much as is feasible to recycle. I appreciate the cityâ€™s efforts to be as green as we can be.	General positive comment				
I feel they do a pretty good job, some. small things could be improved that I mentioned before. Thank you for the good service.	General positive comment				
I feel the service is necessary and has been satisfactory.	General positive comment				

I feel the recycling program needs to be more specific to consumers about products they accept. There needs to be better/more communication with the public about this program. The communications are not specific and are unclear, therefore leaving many questions unanswered, and thus probably costing the facilities money filtering out unwanted items. Example: I never knew that bottle caps on water bottles were not recyclable. I always diligently replaced the caps back on the empty bottle for recycling. Just think of how many bottles were not recycled because of that. It would be so simple to just state that on some communication. So my comment would be to get more specific on items, and stop generalizing on what is acceptable. I feel you need a better public service relationship with consumers in this area.	More education on recycling				
I feel the proposed increases are unconscionable (slightly more than 10% per year) in light of current inflation of well less than 3% and recent excessive water increases!	Too expensive				
I feel that you're going to do whatever you want to do, regardless of citizen input.	NA				
I feel that eliminating the 90 gallon container is the first step into eliminating waste and showing that recycling needs to be the main focus in every home. Also, providing a clear understanding of each program and how it can be effective in each style of dwelling in the city.	More education on recycling	Likes small garbage cans			
I feel that a gradual increase of 1.40 per year is better then the other option. Low income families struggle enough and an increase of 3.50 per month might hurt folks on fixed incomes.	Fixed income				
I feel strongly about keeping programs in place, and am willing to pay fees	General positive comment				
I feel rate increases should be proportional, not flat fee. IE, the 40-gallon can should not have the same \$\$ increase as the 90-gallon one.	Charge more for garbage produced/single individual				
I feel like we are recycling less and potentially getting charged more for it. I would like to see Sustainability get out there and foster more partnerships for our recycling waste. Try Renewlogy a SLC company taking plastic waste and turning it into diesel fuel. Educate people on what types of plastic can be dropped off at the grocery store. Not just plastic grocery bags. What about the plastic bags my bread comes in? What about plastic shipping packages? I would like to see Sustainability doing more to remove obstacles for residents to use less plastic. For instance, I can't purchase a block of cheese at Caputo's without it wrapped in a waxy nonrecyclable paper. I can't take my own cloth or whatever and not use the plastic. SLC could be doing more to actually recycle more and than I would be more in favor of a rate hike. As it stands now I'm not on board.	Recycle more items	More education on recycling			
I feel as though we are overdue for a fee increase given Salt Lake City's rapid growth. I'm comfortable with charging more for services rendered.	General positive comment				
I feel I am paying plenty now because I don't put out all 3 cans every week. recycle every other and brown mostly during heaaavy spring and fall cleanup timesly	Every-other-week or share cans				
I fear you aren't going to have many responses because people are busy with Christmas and I haven't seen any mention of this in the Media, notwithstanding your fine efforts to publicize it.	Misc				
I favor smaller increases annually	Misc				
I enjoy living in a city where I can recycle my household items. I have been in other Utah cities that dont do this and it seems so wasteful. I believe that part of the city's increase in recycling cost is because city residents are using it improperly. I think a strong education program would pay off in producing cleaner more marketable recycled materials and more likely to break even, especially with the changes in global markets and costs.	General positive comment	More education on recycling			
I dream of having food waste recycling like other cities have, so we could divert even more from landfills.	Compost important				
I dont really recycle everyone one has a buget they need to keep im not for raising prices	Recycling not important	Too expensive			
I don.t understand why fees need to increase since there are more living spaces increasing than ever before.	Too expensive				
I don't want to increase the fee. This survey was wack.	Too expensive				

I don't want to cut out recycling by any means. Why not charge fees for additional services like extra blue or brown cans? charge for those. and start charging for the call 2 haul. that is an added service not a basic need. rent a truck and haul it yourself to the dump or pay a fee to have SLC do it for you, but not free anymore	Recycling important	Charge more for garbage produced/single individual			
I don't use my garbage container or my recycling container every week as I believe many other households don't as well, I suggest only being charged when the actual container is picked up as a way to incentivize citizens to minimize waste.	Charge more for garbage produced/single individual	Every-other-week or share cans			
I don't understand why utility rates continue to climb when my monthly income stays the same.	Too expensive				
I don't understand how the program could "run out" of money in a couple of years if people still pay into the system -- actually more people than currently doing so. I have a hard time understanding why it costs so much to pick up trash/yard waste/recycling and process it. Maybe we need to go to twice monthly recycling pick up like they do in some parts of Davis county.	Too expensive	Every-other-week or share cans			
I don't think there should be an increase in rates. This is a basic service and costs rather than being put on residents should be covered from other city funds and not essential programs	Too expensive				
I don't think green waste container are used very often and is a waste of cost on trucks and drivers.	Too expensive				
I don't put out my garbage containers until they are full or nearly so, except for the kitchen waste. Only 1 person in my household. The cost should be less for that reason then for my neighbors who put out 3-5 garbage containers each week. Being an 85 year old widow, on a fixed income, increases are difficult for me.	Fixed income	Too expensive	Every-other-week or share cans		
I don't mind when you close yard waste for the winter. Nor that class recycling is once a month. Maybe people should be encouraged to only put cans out when they are full to reduce garbage truck stops each week.	Every-other-week or share cans	Glass recycling important	Compost important		
I don't mind an increase in fees as long as the money is used wisely. I really appreciate the yard waste service.	General positive comment	Compost important			
I don't have to recycle. you can take my blue can and I'll just throw it all in the green can.	Recycling not important				
I don't believe that recycling materials need to be picked up every week. Recycling should be promoted more by the city. Less should be generated. The city should find a way to recycle styrofoam. Let's do our OWN recycling. More cities are doing this.	Every-other-week or share cans	Recycle more items	Recycle Styrofoam	More education on recycling	
I don't agree with raising the cost equally for the 3 sizes of bins, it would be more fair to increase the cost by percentage. This could help incentivise people to move to using the smaller bins. I'm okay with increasing the cost for waste and recycling services to make sure the city has sufficient funds available to continue the current service but also hope that increased costs are proportional to the size of the containers used (i.e. percentage increase) rather than an equal dollar increase. Also, there should be a consideration for raising the cost more for waste compared to recycling.	Charge more for garbage produced/single individual				
I don't mind paying more, but not if I'm getting less...the annual pick up by neighborhood is something I miss.	General positive comment	Return to NCU			
I do not want to see an end to the compost recycling, but it could be limited more during the shoulder season.	Compost important	Extend winter suspension of compost can			
I do not use Call2Haul because the program is horribly executed. How may I be relieved from paying for it as part of this fee structure? Bring back big trash.	Dislikes C2H				
I do not support the fee increase. Services for waste removal have already been reduced for residents ie annual city pickup, Christmas trees, annual yard waste pickup. The "new" services do not compare to the services that had existed before.	Service complaint				

I do not support fee increases at this time. I feel that your services have already decreased with the call2haul and the change of what is recyclable and whatâ€™s not compared to what was allowed for the last 20 years. Iâ€™ve debated about stopping my participation of the using the recycle can because itâ€™s already a big hassle of wondering whatâ€™s going to now be accepted or not. If you want to charge more you should be offering better or improved services not cutting your services then asking for money	Too expensive				
I do not put out garbage every week, I wait till full. Will reduce size of container if cost increase.	Every-other-week or share cans	Likes small garbage cans			
I do not believe that you can get accurate numbers on the large waste pick up for this year since it appears that no one in our neighborhood has used it.	Reexamine				
I do not agree with the cost of the 40 gal waste can. I am very conscious about mine and I feel it should be a lower cost. Yes, the truck comes around to pick up mine but I rarely filled it because I compost a lot and the increase in rate is not acceptable for that can	Too expensive	Charge more for garbage produced/single individual			
I do not agree with either of your proposed rate hike schedules. They both end up the same \$\$ amount after 5 year, wich is an amount that virtually DOUBLES what we are currently paying. Stop purchasing Segways for your employees. Provide a 3rd or 4th rate hike options that ends a bit lower than it currently does. You are basically telling SLC residents that we can either, 1) accept this inevitable rate hike for this exact \$\$ amount, or 2) accept lower quality services. Not acceptable. I've lived in my home for 18 years and didn't ask for Sugarhouse and other areas of SLC to be targeted with the growth we are experience, the shoddy and expensive delevopments that are popping up all over the place, the road surface traffic increases/problems, the multiple construction projects that make traversign our neighborhoods a nightmare, accidents like my daughter's hit and run while she was walking across a Sugarhouse street w/a green light last week and was hit by a man in his vehicle and he didn't stop -- anyway, all this to say that there are plenty of SLC residents that feel similarly to me. We hate what is happening to this city and resent being charged more for your nearsightedness. Don't adopt all these "shiny" programs just because they have a good sales rep. Keep it simple....	Too expensive	City growth anxiety			
I do appreciate the availabilty of all recycling services provided by the city:)	Recycling important	General positive comment			
I disagree with the uniform incremental increase in the monthly cost of the bins. Cost of the larger bins should increase more and faster than the smaller (40 gal) bins. One suggestion to do this would be to charge \$ per gallon, recognizing that if more households used the smaller bins then they would reduce the waste resulting in lower costs to the city. Thank you.	Charge more for garbage produced/single individual				
I did not really like either of your rate increase plans. I would propose instead that you increase the fee for larger bins -- those creating more garbage should pay more than those creating less. Some will say that is unfair to larger families, but if you have more people you create more waste and that should mean you pay more. It is only fair.	Charge more for garbage produced/single individual				
I definitely do not want to see recycling services going away, however would be okay with the recycling pick up to be every other week, once a month whatever would save the city money and not raise rates.	Recycling important	Every-other-week or share cans			
I currently have 90 gallon barrels that I put out once a month. If slc starts nickel and dining the taxpayers I will do the same. I will get smaller barrels and put them out weekly.	Likes small garbage cans				
I could probably get by with less yard waste at certain times. But spring and fall itâ€™s overload, and no where for it to go.	Extend winter suspension of compost can				
I could have pick up every other week and not fill any of my cans. If the pickup were less frequent that would save fuel costs. Please consider this option.	Every-other-week or share cans				
I could get by with every other week pick up	Every-other-week or share cans				

I checked "Not Sure" on the previous question because I would want to know if the items in the recycling bins are actually being recycled or are they being dumped in the landfill (I realize there are not enough recycling plants in the US). If they are being dumped in the landfill then we only need the brown and green bins and fewer waste retrieval trucks. I like recycling and paying for it if it is actually happening. Thank you.	Questions recycling				
I cannot repeat this enough - Update the curbside recycling. In addition, properly educate your users of how to PROPERLY recycle. I'm amazed at the crap people try to recycle (as I'm sure you do too).	Recycle more items	More education on recycling			
I cannot afford a rate hike my taxes keep going up and my cost of living my wages can't possibly keep up. This survey is a joke you will do whatever you want anyway.	Too expensive	Survey complaint			
I can't afford increased rates	Too expensive				
I can only speak for my own household but I do think weekly pickup service is excessive. As I mentioned in an earlier question, we only put our bins (40 gal waste, recycling, and yard waste) out to the curb about once/month. Sometimes, it's less frequent than that. We're a household of two and we are very conscious about household waste. I'm sure that's not the norm. I am willing to pay more to ensure these services are sustainable, but I do sometimes feel like we're force to pay for garbage service we're do our best *not* to use. That the true costs of delivering the service stems from households that generate a lot more garbage than us. And, that there may be ways to assign costs of the service to those who are using (abusing) it rather than those who proactively take steps to reduce waste in their homes. I also hope Salt Lake City and other cities will find solutions to the collapsing recyclables market as well as ways to educate the public about the issue.	Charge more for garbage produced/single individual	Every-other-week or share cans	More education on recycling		
I believe waste cans should bear the increases, not recycle cans	Charge more for garbage produced/single individual				
I believe the increased fees may push residents to recycle and perhaps consider what they purchase in terms of recyclability.	Recycling important				
I believe the city could evaluate waste within its bureaucracy to find additional funds for recycling. It seems the city is quick to pass extra costs onto taxpayers vs. evaluating its own systems.	Provide more cost-saving options				
I believe that we already pay enough for the services	Misc				
I believe that price increases should not be equally distributed across the city. Lower income zip codes should not be charged more. These folks are hardly making it as it. East bench houses can pay more and they should	Provide more cost-saving options				
I believe reducing trash is key and if residents were required to pay for recycling or composting and/or if those services were reduced, most people would probably not separate waste or pay for additional for those services. I wish this box would expand so I could see what I've typed! Thank You Salt Lake City for providing these services.	Recycling important	Compost important	Waste reduction		
I believe people should pay for what they use. Smaller incremental increases are better. Our waste and recycling services fee should be representative of what is actually costs. Don't charge more than the cost and don't charge less than the cost.	Charge more for garbage produced/single individual				
I believe households that produce more landfill waste should pay more for their services.	Charge more for garbage produced/single individual				
I believe customers using the 90-gallon bins should be paying at least double what those with 40-gallon bins pay. These excessive waste generators can afford it	Charge more for garbage produced/single individual				
I believe all fee increases should incentivize people to MINIMIZE garbage waste and MAXIMIZE recycling/compost.	Waste reduction	Recycling important	Compost important		

I assumed you had cut alley collection and annual clean up to save costs. For this reason it feels a little like we already receive less service and in future we will be paying more for less. Has the 2Haul saved the city money? Also please post information on securing smaller cans. Thank you for asking for input.	Provide more cost-saving options	Alley collection			
I assume the cost for improper use of 3 types is fairly high. Suggest you print and distribute a list of what cannot go into recycling. Maybe two times a year. I thought I knew but this website shows how wrong I was.	More education on recycling	More education on compost			
I appreciate your efforts to get out information on recycling. Please keep it up. So many people have no clue.	General positive comment	More education on recycling			
I appreciate you getting feedback, but I have nothing to offer at this time.	General positive comment				
I appreciate those things the city does to reduce the amount added to the landfill.	General positive comment				
I appreciate this service a lot but am concerned: why not fire the garbage police as part of the cost cutting	Doesn't like Enforcement Teams				
I appreciate these services. Thank you!	General positive comment				
I appreciate these services, pricing and informative materials including social media.	General positive comment				
I appreciate the services offered including the recycling drop off events	General positive comment				
I appreciate the recycling program and want it to continue	Recycling important				
I appreciate the option to reduce costs based on container size, but would prefer an incentive / savings for not putting cans out for collection every week. That reduces workload for your program.	Charge more for garbage produced/single individual	Every-other-week or share cans			
I appreciate the opportunity to respond to city proposals for increases and services	General positive comment				
I appreciate the need to increase costs to maintain these necessary services. That being said, it would be nice if there were a way to charge us taxpayers for the service we use. Such as, garbage being picked up every other week, spring, summer, fall use of yard waste being used more than winter, recycleable cans being picked up every other week, unless someone's running a business out of their home and as such have the need to process recycle weekly. Just this past week, I had to take 6 small pieces of styrofoam to the landfill, perhaps 20 small lithium batteries and 5 fluorescent bulbs and that cost me \$15.00, in addition to the property tax assessment I pay annually. When I learned where to deposit these items, I was told to throw the styrofoam "in the pit". So, if it's just going in "the pit" with other trash/garbage, why can't I toss the styrofoam in the blue can? There has to be a better way to assist taxpayers in removal of these items from their homes. On one hand, the service the city provides is an excellent service, but then when you throw in the "occasional" items for recycling and having to spend probably \$7.00 for gas, as well as the disposal fee of \$15.00, there should be a more accessible transfer point at a lower cost, to assist us taxpayers who try to obey the law and do it the right way.	Too expensive	Service complaint	Every-other-week or share cans		
I appreciate the good work that is done by the city!	General positive comment				

I appreciate the good service received; could use clarification on blue can recycling since China no longer takes much of it.	General positive comment	More education on recycling			
I appreciate the good job that is done and would not want it to change	General positive comment				
I appreciate the goals of the city in this area and fully support where you are going with this. Please keep recycling and composting, even if it means increased cost to us.	General positive comment	Recycling important	Compost important		
I appreciate the dependability of these services and feel a good job is being done providing the services	General positive comment				
I appreciate that you offer and support these services. They truly make the city run well.	General positive comment				
I appreciate that we have all the services that we do. Thank you for doing this survey!	General positive comment				
I answered "not sure" to reducing programs because I am someone who doesn't necessarily NEED weekly pick-up. I never fill a bin in a week's time (other than compost in fall) and perhaps you could consider voluntary "skipped" services. But not sure that would help cost. I definitely don't put recycling and compost bins out when not close to full--thought being, to save on emissions of trucks stopping to dump a tiny amount. Recycling and compost are important. Teaching people to reduce waste production is too!! Thanks for considering my opinions.	Recycling important	Compost important	Every-other-week or share cans		
I am wondering if the paper/plastic recycle is worth the extra trucks and manpower, are we truly recycling?	Questions recycling				
I am willing to pay my share to increase recycling	Recycling important				
I am willing to pay more, but I would need the bulk yard waste yearly pickup be less restrictive with smaller branches and brunch allowed. I would also want to see improved recycling. Isn't the US capable of recycling its own waste rather than relying on China?	Eliminate winter suspension of compost can	Questions recycling			
I am willing to pay more for the services.	General positive comment				
I am willing to pay a slight increase for these services which have been excellent for the ten years I have lived at this address.	General positive comment				
I am willing to have the city look at finding someone new that can run the program on budget. Just blaming the people using the services when you keep changing the rules is not working. I am not the problem. The people running this insane program are. We can't recycle anything anymore and that's not progress.	Provide more cost-saving options	Too expensive			
I am very satisfied with this program Call to haul I cut many trees this year in my backyard and they picked them up.	Likes C2H				
I am very satisfied with the services provided and want to take a little of this space to give a loud thank you to the drivers for their dedication and hard work (made more difficult by idiots who don't think about others) THANK YOU!!!!!!!!!!	General positive comment				
I am very satisfied with the services overall, I think better management could trim lots of fat.	General positive comment	Provide more cost-saving options			

I am very impressed with SLC Public Utilities. I appreciate the vital service you provide to our community and the thoughtful ways you gather feedback (which you also use to inform us about services). Thank you very much!	General positive comment				
I am very happy, but I wonder if the recycling is actually getting recycled because China stopped taking it.	General positive comment	Questions recycling			
I am very concerned about money being spent competently. If you can assure us that you will spend the \$\$ wisely and that there is no other choice then I will support the increase.	Provide more cost-saving options				
I am tired of the 2 cans I don't use, take them, please	Misc				
I am tired of compensating for the sewer issue and other issues associated and caused by SLC Corporations allowing of overbuilding with condo's and large multi unit buildings. it's also time to quit the harvey milk endeavor completely now that we don't have to curtail to a openly gay mayor. SLC Corporation needs to TAX these new multi unit structures at higher rates. WE THE CITIZENS HAVE PAID ENOUGH!	City growth anxiety				
I am sure instead of charging more the city could cut costs elsewhere by being more efficient with tax payer dollars.	Provide more cost-saving options				
I am so frustrated with living in the city that we are talking about moving out, the cost living in the city have become prohibitive, we are taxed on everything street lights is a prefect example. I feel very strong about the fact that the city can not manage the money and over spend and dont provide the services need, like cleaning the gutters or the dealing with the homeless. Very poorly managed.	City growth anxiety	Provide more cost-saving options			
I am retired on fixed income. Increases are hard to manage.	Fixed income				
I am retired and on a fixed income. I do not want to see an increase in fees. Reduce services.	Fixed income				
I am really close to not using the blue bin anylonger because of the hassle. It is not worth my time to wash the garbage, no shredded paper etc.	Recycling not important	Shredded paper			
I am proud to be in SLC where we have more robust recycling options than other areas at minimal additional cost! Please keep these programs going!!!	Recycling important	General positive comment			
I am proud that our city offers recycling and yard waste pick up that is composted.	General positive comment	Recycling important	Compost important		
I am proud of our city's program and trust that we will NEVER go the route of Draper and Midvale.	General positive comment				
I am on social security. I don't anyways get an increase in my social security check. Property taxes went up about \$3,000.00 for me this year. I am a widow. How am I supposed to afford all the money the state are asking of me?	Fixed income				
I am on a fixed income and can not afford any price increases.	Fixed income				
I am old & retired I do not want any rate increases until my social security rises commensurately	Fixed income				
I am okay with a price increase, but \$8 more a month seems a bit steep. I was thinking around \$25 from \$21	Too expensive				
I am not sure why our city has not switched to electric trucks, they are more efficient, and require nearly no maintenance. I would pay more in fees in the short term, also trucks should be outfitted to so that they can measure waste by household so that a pay per use model can be applied. Its terrible to broadly increase costs for everyone when the people who are trying to reduce their annual waste are being charged more to cover those people who abuse the services.	Provide more cost-saving options				
I am not in favor of reducing diversion programs. But your question doesnt offer the option of changes. Eg would separating paper from metal, cardboard, and plastics make it more profitable, etc. Clearly there nreds to be even more outreach about contamination and ither firms if diversion noting that yoyr dept does more on that score than most + your yse if the trucks as billboards for environmental messages	More education on recycling	Recycle more items			
I am not in favor of cutting any waste services. You as our government need to be more efficient with our tax dollars. I am on a fixed income and cannot afford to take on any more taxes. I think you could cut back on more non-essential services. Government is not responsible for everything?	Recycling important	Compost important	Provide more cost-saving options	Fixed income	

I am not in favor of a price increase.	Too expensive				
I am not completely against the fee increase; however, we do not use 40 gallons of trash per week and are very interested in options to pay less. To us, it seems outrageous to pay more money for other people's trash.	Charge more for garbage produced/single individual				
I am more inclined to accept rate increases if the aforementioned changes occur. We are too restricted with what we can recycle and compost. These programs need to include more items if the goal is to truly reduce our carbon imprint and keep more items out of the landfill. I get really frustrated that the list keeps getting smaller and smaller. It seems like the impact I want to have and the effort I put in to recycling and composting is ineffectual at best. If you want rate increases, you will most likely have to adjust and provide a wider range of services regarding recycling and composting.	Recycle more items	Recycling important	Compost important		
I am in favor of reducing waste but not recycling. I am in favor of reducing fake recycling.	Waste reduction	Recycling important	Questions recycling		
I am in favor of further incentivizing the reduction in garbage by increasing the size of the larger trash cans.	Waste reduction	Charge more for garbage produced/single individual			
I am in favor of educating citizens to reduce acquiring stuff, and packaging, etc., reduce waste, and recycle more.	More education on recycling	Waste reduction			
I am happy to pay more money but I want total transparency and how much are you paying your garbage men I am sure it isn't enough you scumbags if you took 90% of the proposed fees and gave it to the princely garbage men I would be for it 100%	Provide more cost-saving options				
I am grateful for the having the services provided each week. I do not feel the recycling services is needed for I hear that it is becoming a real issue that no one wants to take the recycling masses and you end up putting it in the same pile as the standard garbage waste. I do note want you to cancel the yard waste because that is a real help to me as I try to keep my yard looking nice and have the can to put lawn clippings, leaves, tree timings etc. in . Thank you for your hard work.	General positive comment	Compost important	Recycling not important		
I am going to move away from Salt Lake City, and Utah.	Misc				
I am fine with fee increases. Although, maybe the increase should come out of taxes we pay.	General positive comment				
I am fine with a rate increase. I hope the people performing these services have gotten cost of living wage increases, and they should be passed on to the customers.	General positive comment				
I am extremely disappointed that the city Â· The purchased lower-emission refuse trucks when there was not a budget for these. You cannot spend money that is not there and say, oh well we will have to increase prices once again even though we just did it 4 years ago. This is almost a 30% increase! On the same page you say you are cutting costs. Buying new trucks that are nice but not necessary is not cutting costs. That is a complete lie. A budget works by taking the income you have and figuring out a way to sustain your programs without taking from the future. That is how all families have to budget. That is how all businesses and organizations have to run with a budget. You don't overspend first and then demand money after. Very irresponsible and disappointing.	Too expensive	Provide more cost-saving options			
I am confused on the purpose of the SLC Corp car that drives around looking in garbage cans on pickup day.	Doesn't like Enforcement Teams				
I am confused about what to put in the blue recycling can. They don't want plastic film and sacks so I put that in the green can thus adding to the garbage volumn. I would like to recycle plastic instead of dumping it in the landfill.	More education on recycling	Plastic bag recycling			

I am a single household and have a fixed income. Many weeks I don't even have enough garbage for pickup but I'm still charged for it. You need to figure out a way to save senior citizens money and have them not charged as much since they don't use it nearly as much as a family! Also the recycling restrictions are ridiculous and I want to cancel that service if possible.	Fixed income	Charge more for garbage produced/single individual	Recycling not important		
I am a senior living on a fixed income I do not get income increases, raises, or bonuses your increas seems high.	Fixed income				
I am 74 and do not see any increase in my income EVER. It is hard to pay more for more services than I already have. I receive the same each year and experience more increases than my income can handle. Now you want to charge me more than EVER. I paid my dues, fought for my country and now am expected to pay MORE and MORE, I am already living on hot dogs and bologna, I know that this does not address YOUR PROBLEMS, but WHAT address MINE. Maybe the City could address these problems by charging Younger wage earners more since they have the most disposable income now, We older citizens carried this city, county and county for decades. GIVE seniors a break, so they can at least live in some kind of comfort for there few remaining years. We will be gone soon, who is gonna pay for the rest of our great country. income allows	Fixed income				
I am 100% AGAINST ANY increase. With all of the new construction in the city, this should cover these supposed costs. Take some money from the taxes I pay for schools (since I don't have children in school). This is just another way for this democratic mayor to ruin this city. Use the money the proper way	Too expensive	Provide more cost-saving options			
I already think the cost of waste is expensive. you mentioned cost of living, well all of our services, taxes and cost of living has increased, but not our wages.	Too expensive				
I agree with charging more for garbage services, and reducing the frequency of pickup for all services.	Every-other-week or share cans	Charge more for garbage produced/single individual			
I agree with Salt Lake Cities goals to reduce waste and recycle more as much as possible.	General positive comment	Recycling important	Waste reduction		
I admit, I've not looked on your website to ensure I know what is recyclable, but, if not, I would like it to be made available. I don't want to ruin an otherwise good job of the right items in the can by putting items in that shouldn't be in there.	More education on recycling				
I actually do not have a preference for how the city would increase fees. I chose the first option (increasing a little each year) only because I had to select something to move on. I'm fine with whatever the city deems best because I am grateful for the service.	General positive comment				
I STRONGLY FEEL THAT YOU SHOULD CHARGE FOR EACH TIME A CAN IS EMPTIED! I generate about half a kitchen garbage bag of green can waste a week. In the winter I often go a month or more without putting out my can, in the summer I put it out when it starts to smell bad. I AM SUBSIDIESING ALL THE PEOPLE WHO GENERATE MORE TRASH THAN I DO!!!! There is a simple solution to this problem. Install, stick them on, Radoi Frequency Tags on each can. Then you can charge for each can when it is emptied,by size. This would be a much more fair way to charge for waste generated. Even if I had the smallest can I wouldn't need to put it out more than once a month or more on average but wouldn't be able to do any projects when needed,I would have to call for a special pick up and that would cost even more. The tags would have a large cost up front, maybe a one time fee, or you could eat it, but it would be much more equitable to have each household pay for the trash they generate, and those of us how generate less pay less!	Charge more for garbage produced/single individual				
I PAY FOR SEWER YET IT IS CONSTANTLY BACKING UP IN MY BASEMENT!!!!!!!! MY DRAINS ARE CLEAR	Misc				
I thought that when the city takes the recycling items to the dump there is a rebate coming back from the city if not why are we paying to recycle for no benefit,	Questions recycling				
How popular is the Call 2 Hall service? Would a \$25 or \$50 fee help offset those costs?	Reexamine				
How or when can we change sizes of our cans?	Likes small garbage cans				
How much would the reduction of services amount to?	Misc				

How much money did you spend on those silly flyers that were stapled to the garbage cans? Everyone knows that your going to raise the rates, so what is this really about. How much money did the city lose by not charging impact fees for all the construction going on?	Provide more cost-saving options				
How is the city dealing with the recycling problems of having china not recycle anymore?	Questions recycling				
How is 'personnel' a reason that costs have increased? The first thing that comes to mind is "what are all the extra personnel doing?, What were more people needed for?" I think this would backlash onto the education team from the public's perspective...	Misc				
How can I comment on reducing recycling when what can be recycled has already been decreased and may decrease more in future.	Questions recycling				
How are you planning to "reduce services"? You've already done away with them. Unless you're planning to drive by once a week and throw garbage into my house, I'm sure how you can sink much lower...	Misc				
How are you limiting this survey to SLC residents only? And how valuable do you feel the results are if anyone can take the survey multiple times? This is my second submission, which I did just to see if I could. It seems to be a waste of time and resources if the survey results are inherently flawed.	Survey complaint				
How about some discounts for those of us who don't have a can every week? I often go 2 weeks between pick ups and my neighbors are overstuffed every week	Charge more for garbage produced/single individual				
How about pick up every other week. We don't fill our cans weekly.	Every-other-week or share cans				
How about only picking up garbage every other week, or twice a month.	Every-other-week or share cans				
Households using smallest WASTE containers, should have NO or Smaller rate increase	Charge more for garbage produced/single individual				
Households have to manage their money when they have no cost of living increases and cut back on something; SLC should have to do the same. We also should not have to be paying for the light program for other areas. Let each area pay for their own street lights	Provide more cost-saving options				
Home occupations that generate an enormous amount of trash should pay their fair share!!	Charge more for garbage produced/single individual				
Helpful info to understand options	Misc				
He has a 40G garbage. He would like us to offer an even smaller container. He does not need his bin emptied weekly.	Likes small garbage cans	Charge more for garbage produced/single individual			
He fills like there is a lot of wastefull driving done by the drivers with missing of the bins and then having to go back and empty them. He says that one of his bins always gets missed a least once a month. He is on a fixed income and is not able to do much more. He does understand there needs to be an increase but if we can just keep in mind that there are people who are not able to pay much more than what they are paying already.	Service complaint	Too expensive	Fixed income		
Having to take recycling out of a plastic bag to dispose of in the blue toter is frustrating.	Misc				
Have no issue with a increase for service that I feel is well handled and appreciated.	General positive comment				

Have containers for all other recycle items next to the glass containers and residents can drop off at those locations and choose not to have curbside pick up.	Every-other-week or share cans				
Have a wonderful day!	General positive comment				
Harder tp recycle. Dont accept a lot Hard to get family to cooperate.	Recycle more items Misc				
Happy to pay more to continue services	General positive comment				
HOusholds who produce more waste (non recycle) should pay more. Continue to encourage recycling and expand the recycle program, i.e. glass styrofoam.	Charge more for garbage produced/single individual	More education on recycling			
Green waste is fantastic, with the exception that I use a k-cup pod that can be composted in commercial operations but green waste won't take them, garbage is necessary; but the way recycling works right now I'm putting most of what I would consider recycling into the regular trash because recycling won't take it. Focus on improving what can go into recycling would be a good way to improve service.	Compost important	More education on recycling			
Great. Please allow people to get smaller garbage cans without waiting an entire year.	General positive comment	Likes small garbage cans			
Great system!	General positive comment				
Great services. Approve of either cost increase approachâ€™s.	General positive comment				
Great service, thanks. I would pick the \$1 a month increase option. Also, please make laws about landlords of apartments needing to provide adequate cans. IDK why the apartment building next to me has the same # of cans as my small family. We own our home. Finally, make a bigger effort to tell people (again, I know you have already) to keep their glass out of the recycling. I hear it when the trucks dump the blue cans. Glass cans should be required for all, since glass contaminates. We pay for a glass can monthly.	General positive comment	Reexamine	Recycling important	Glass recycling important	
Great service, thank you for this	General positive comment				
Great service, but man is getting costly!	General positive comment	Too expensive			
Great respect and appreciation for those who provide this service - no so much to appreciate about those who administer these programs (speaking of places where we might save and cut "waste").	General positive comment	Provide more cost-saving options			
Grateful for the service. Thank you	General positive comment				
Gradually increase would benefit persons on fixed income	Misc				
Gradual increases probably better for those with less income. Our recycling program is massively important and I support it wholeheartedly. Except I much prefer the old neighborhood recycling method whereby poorer people could recycle metal and neighbors could recycle each others' trash to reuse!	Recycling important	Fixed income	Return to NCU		

Good, reliable - if rates go up, the low income neighborhoods will become the "landfill" - charge well-off citizens more to even out the cost, they can afford it. The city penalizes low income properties for not meeting unrealistic expectations of the well-off. If rates go up, it will get worse!	Too expensive				
Good job overall	General positive comment				
Go back to the schedule curb side clean up day instead of the call to haul	Return to NCU				
Go back to recycling as many materials as possible, including plastic films. I currently take mine to Smiths and it is not exactly convenient	Recycle more items				
Go Recycling! Help us help the planet	Recycling important				
Glass recycling should be free. It should be included in the cost of all containers, even if an increase is needed.	Glass should be free				
Given that the city's booming population base increasingly consists of renters in new large-scale developments in the city, the city should look to expand service offerings to include dumpsters in large developments. This would create competition for what is now handled by private third-party companies like Ace, A1, and Waste Management, and does NOT include recycling bins or green waste / composting. This would allow the city to expand an otherwise shrinking tax base (property owners). Secondly, I would love to see an even more efficient fleet, given these rising taxes.	Reexamine	City growth anxiety			
Give the garbage truck drivers 2 thumbs up!! Do not want the garbage bill to go up.	General positive comment	Too expensive			
Get rid of the cars that drive around and look in people's waste cans, that will save some money.	Doesn't like Enforcement Teams				
Get rid of recycling	Recycling not important				
Get rid of call to haul	Dislikes C2H				
Get everyone to use appropriate size cans.	Bins too big				
Gas Tax>Property Tax>Food and Sales Tax>Soda Pop Tax>>Raise Rates on any thig the consumer can't do without> Sending huge families kids to school> Free Breakfast Lunch,Dinner>As for cost of living increases> Try Social Security 4 dollars a month Jobs in Utah up to 5th highest in the Nation> Un employment is alomst the lowest in the Nation. Keep it up with Taxes>> Rate increases and your going to to turn are state Into California>>New York .Taxes in Utah are getting Horrible>> Rent! Food! Gass. Seems like all the things folks can't do without in Life > FOOD> GAS> WATER> Public Utilities And now Garbage Collection Fees. How much can people take? State has Billions in Surplus Tax Money! Roads Are Horrible in the City >> Lines on the Freeway System Horrible>> Go to Yellow paint and save some lives>I promise all that when the Legsey Highway opens up to Tractor Trailers and and higher Speeds it will be come a Death Strip> Anyone who looses a love one should old the State of Utah Responsible> Been here 75 years. Had enough of all the increases forced upon us> It's CRAZY! Just Saying>knnth.	Too expensive	City growth anxiety			
Garbage pick up is critical to the inhabitants of any city... SLC has a good service. Maintain that you are doing a good job. Cut out with having to come up with some new service to increase personnel and equipment	General positive comment	Provide more cost-saving options			
Garbage	Waste reduction				
GOVERNMENT IS TOO BIG. SO CUT SOME OF THE PROGRAMS THAT GOVERNMENT DOESN'T NEED TO HAVE THEIR HANDS IN AND USE THE MONEY FROM THOSE PROGAMS TO FUND THE WAST PROGRAM AND THE OTHER NEEDED GOVERNMENT PROGRAMS.	Provide more cost-saving options				
Fully supportive of recycling and waste reduction initiatives. PLEASE similarly incentive GLASS RECYCLING.	Recycling important	Waste reduction	Glass recycling important		

Fuel prices are up and down? Forget any pay raises.	Provide more cost-saving options				
* you! Look for cost savings. I don't care about your "sustainability" goals. You're driving the cost of garbage up 50%. Get your green * out of here and focus on your job: garbage collection.	Language	Provide more cost-saving options			
For us, recycling and yard waste each involve more material than does garbage disposal.	Recycling important	Compost important			
For those that use the free call 2 haul and Xmas tree pickup, start charging those who use it instead of passing the cost on to those that don't.	Reexamine				
For some reason the recycling truck driver is recless and damages the bin and surrounding environment.	Service complaint				
For me an \$8.40 raise is hard being on a fixed income	Fixed income				
Fire the garbage police and don't raise my rates as much as you say you are. Be smart and get rid of a pointless program that costs the department money and the public hates	Doesn't like Enforcement Teams	Provide more cost-saving options			
Find more ways to recycle!	Recycle more items				
Find a way to work within the budget that you have without raising taxes.	Provide more cost-saving options				
Find a way to recycle plastic bags!	Plastic bag recycling				
Find a way to give a rebate for when the can is not put out because it is not full. Most weeks, my garbage isn't half full.	Charge more for garbage produced/single individual				
Find a better way to educate the public about recycling options. Driving around, polluting the air and handing out notices to folks is just embarrassing. Use positive reinforcement instead of punishment	Doesn't like Enforcement Teams	More education on recycling			
Figure out other ways to eliminate unnecessary expenses given the existing budget structure and cash on hand. There is no need to increase income to pay for a broken system. Very truly yours, your local Utah business owner.	Provide more cost-saving options				
Figure out how to capture the gases coming off/in the landfill and sell the gas to the refiners.	Provide more cost-saving options				
Fees shouldn't go up when services are diminishing. Not aware of specific services (tree limb cutting, etc.). City needs to find a way to provide better recycling services and make other city services more available.	Recycle more items	More education on compost	Too expensive		
Fees should be still higher, this is a luxury, and will hold people responsible for that they are introducing into the environment in form of waste and will find ways to reduce and therefore will opt in for smaller containers	General positive comment	Charge more for garbage produced/single individual			
Fees keep going up and my use of the services keep going down. I would like the option to opt out of curbside collection totally, as I get very little year-round use from these services and still have to pay for them.	Too expensive				
Fees have increased since 2015 in the form of reduced service.	Too expensive				
Feels like there was an increase already and feels like with everything going up in prices, there is not much more he is able to do. He very much appreciates all that we do in keeping the city clean but feels like we can save money on other things and not charge the residents more.	Too expensive	Provide more cost-saving options			

Feed the fund by charging each customer by the weight of the trash they dispose of. Bill me for the actual trash and recyclables my household personally generates. Don't treat all customers the same based on can size. Some customers routinely generate more lbs of garbage plain and simple.	Charge more for garbage produced/single individual				
Fee increases seem reasonable. Service is good.	General positive comment				
Fee increases make sense for the services provided. I pay less here than I did in North Logan.	General positive comment				
Fee increases for the largest trash container (90 gallon) should be disproportionately higher than for the others to incentivize waste reduction. Low-income families should be able to get free curbside glass pickup.	Charge more for garbage produced/single individual	Glass should be free			
Fabulous services. Don't mind the increase	General positive comment				
Excellent service. But get rid of recycling. It is not worth the expense	General positive comment	Recycling not important			
Excellent service from the city we think	General positive comment				
Excellent program. Responsive individuals. Have called many times for various reasons and pretty much always have a very good experience with the individuals addressing the issues.	General positive comment				
Ewaste and yazardous waste locations date and times easier to find so it does not end up with regular trash.	Better HHW collection				
Everything increases in price. No one should be surprised.	General positive comment				
Everyone should be REQUIRED to recycle and yard waste. We see recycle and yard waste items in garbage cans and this practice should be strictly prohibited	Recycling important	Compost important			
Everyone needs a cost of living wage increase but you don't need to pay the top management 6 figure incomes.	Too expensive				
Everyday people are already struggling to pay bills monthly and increasing even in the least bit would take a hit on struggling families. Maybe if we actually hold everyone accountable to pay taxes (and their fair share) then the city wouldn't have to increase the publics contribution to waste collection fees and can use money from fair taxes towards the rising costs.	Too expensive	Provide more cost-saving options			
Every effort should be made by the city to properly recycle paper and plastic waste, even if it means rate increases to do so.	Recycling important	Plastic bag recycling			
Every body wants to rise prices but people on fix income don't get raises it's getting pretty hard when everything keeps going up.	Fixed income				
Evening hours (After 5:00PM) for the hazardous waste collection drives would be very much appreciated!	Better HHW collection				
Even with the increases, waste management is still pretty cheap. Not yet time to cut services	General positive comment				
Even though recycling is costing the city money, it is worth the cost.	Recycling important				

Even though it might cost to recycle I think it is better than filling up the landfill. I use the blue can, but try to compost as much as possible so I don't put my brown can out much. I think these are needed services.	Recycling important	Compost important	Waste reduction		
En lo personal no ser�a un problema que subieran los costos en el servicio siempre y cuando el d�a que pase el cami�n se lleven los contenedores y no los dejen por que pase una persona y le ponga un papel para que no se lleven el bote solo por que mira que van cosas que no tiene que echar uno en los botes por ejemplo en mi caso no se llevar el de recicle porque av�a 4 botellas de vidrio eso es absurdo	Spanish	Recycle more items	Doesn't like Enforcement Team		
Email newsletters on ways to cut down on waste. I think encouragement to not put out your can unless they are full would be great. As well as maybe a way to track if you're not putting your cans out everyweek. Those two items maybe a cost savings. Less stopping and idle times? For me, I have the smallest can garbage and put it and the recycle out maybe once everyother week.	More education on recycling	Waste reduction	Charge more for garbage produced/single individual	Every-other-week or share cans	
Elimination of recycling services should be taken entirely off the table. At a minimum, support for recycling is critical and all efforts should be undertaken to ensure basic recycling services are available to citizens with a minimum of friction. If anything, budget ought to be spent INCREASING knowledge of waste reduction, reuse and recycling	Recycling important	More education on recycling	Recycle more items		
Eliminating Recycling is non negotiable at this point in time. We absolutely cannot slide backwards by getting rid of recycling programs	Recycling important				
Electronic waste needs to go somewhere	Better HHW collection				
Educate the owners to carry over slightly, partially filled to the next week	Every-other-week or share cans				
Each household should receive a copy of the items that the recycle program accepts. Of it isn't on the list then don't put it in the bin.	More education on recycling				
ENOUGH WITH THE * TAX INCREASES ALREADY! STOP GOVERNMENT CORRUPTION!	Language				
Due to parking constraints, my neighbors move my garbage cans closer than 3 feet to each other. I can't change this. Having the truck driver drop my can 2 houses down will not change the fact that they are closer together than 3 feet. The drivers need to understand that ideal positioning of garbage cans is not always possible in a city of this size.	Service complaint				
Dropping the curbside pile pickup was a mistake.	Return to NCU				
Drop the cops and with bills each month Tell people how much can be saved by NOT putting out cans that are not FULL!	Doesn't like Enforcement Teams	Every-other-week or share cans			
Drop off events for items such and computers, monitors, and paint	Better HHW collection				
Don't mind an increase to pay for things that work towards a more sustainable city, but would love to incorporate a pay-per-use feature to incentivize waste reduction even more. If I put out a 40 gallon only once a month for collection, I could pay less than someone who puts out a 40 gallon every week. Same goes for recycling bins, as those plastics are things we should be reducing anyways as well.	Charge more for garbage produced/single individual				
Don't increase the fees, we already pay a lot and we don't even have a yard but the cost of water is going up.	Too expensive				
Don't cut services! Add fees! The reality is that Salt Lake is becoming a more wealthy city and we can truthfully afford to have nice things. If we discourage programs like recycling, we risk being left behind in a modern economy.	General positive comment				
Don't Increase Fees	Too expensive				
Doing a great job with updated equipment!	General positive comment				
Does not want a rate increase on bill, he wrote in a letter to tell us all prices are going up and he wouldn't be able to afford increase.	Too expensive				
Does not want a rate increase on fixed income and cannot afford it. Would rather get rid of compost/recycle to offset the charges.	Too expensive	Fixed income	Recycling not important	Compost not important	

Does not use the recycle or compost bin very much	Recycling not important	Compost not important			
Does not think it needs to go up due to Public Utilities increasing their rates.	Too expensive				
Does not see a need for increase. If there is an increase she does not think we should recycle. if this is what causes the increase.	Too expensive	Recycling not important			
Does it really matter the city always does these surveys when they have already made up their minds.	Survey complaint				
Does SLC have any place other than the dump to take old paint, antifreeze, etc?	Better HHW collection				
Do not want the increase to happen. Elderly and on a fixed income; barley making ends meet as it is.	Fixed income	Too expensive			
Do not want the fees to increase.	Too expensive				
Do not want fees to increase.	Too expensive				
Do not want an increase, the water and sewer bill just went up.	Too expensive				
Do not reduce services!!! I think it's perfectly reasonable to pay a bit more since your costs have increased.	General positive comment				
Do not raise the fee s we pay enough!	Too expensive				
Do not increase rates. Cut services to stay within budget	Provide more cost-saving options				
Do not increase prices in order to fill some ideal. Recycling is not sustainable at this time and should be dropped if not doing so would result in price increase. The reasons you gave for the price increase are also suspect. Gas prices are generally the same as in 2015 so I don't know why you added that. I want more transparency on where the current money is going before I even think about a price increase.	Recycling not important	Provide more cost-saving options			
Do better public education. mOst people seem to think you actually take all recycling and green to garbage landfill and do not recycle or compost much.	More education on recycling				
Do away with Call 2 Haul, and do it how we used to.	Dislikes C2H	Return to NCU			
Do as much as possible to promote and expand recycling.	More education on recycling				
Do NOT get rid of the recycling and composting!	Recycling important	Compost important			
Do NOT cut any program to save pennies per say per house hold!!!	General positive comment				
Discontinue use of the gutter street cleaning vehicles- they are useless and a waste of money to operate and maintain.	Misc				
Disband brown can pick-up December - February	Extend winter suspension of compost can				
Director/managers etc.....Should forfeit wage increases every quarter, be realistic with budget	Provide more cost-saving options				
Definitely keep waste and recycling viable!	Recycling important				
Definir reciclado!!! PlÃ¡stico, metal, etc	More education on recycling	Recycle more items			
Define the recycling better. If I have to pay for water to rinse my recycling waste and then pay to have it hauled off... there's only two people in my home, we don't have that much garbage or recycling.	More education on recycling				
Dealing with waste is one of the major duties of city government. A city awash in garbage is not livable. Paying for this service is high on my list of necessities. I do hope that in the future we can solve the product packaging problem.	General positive comment	Waste reduction			

DUMP CALL TO HAUL!!!!!! I WILL BE WILLING TO PAY AN ANNUAL FEE FOR THE NEIGHBORHOOD CLEAN-UP PROGRAM. SENIORS OVER 65 SHOULD GET THIS SERVICE FOR FREE!!!!!! PROTECT THOSE WITH FIXED INCOMES	Dislikes C2H	Return to NCU			
DO NOT take a can if the lid is vertical it should be CLOSED. Then maybe they will start doing it. If the lids are not shut they get away with more trash in the can then they pay for.	Service complaint				
DO NOT cut recycling programs. We must help our planet.	Recycling important				
DO NOT INCREASE THE FEES!!!!!!	Too expensive				
Cut the city budget in other areas	Provide more cost-saving options				
Cut out the Call 2 Haul and bring back the annual spring/fall cleanup! This was by far a much better system. I feel it was utilized much more, and kept our city cleaner.	Dislikes C2H	Return to NCU			
Cut costs elsewhere, charge per household size and not by the container as they produce more waste!!!	Charge more for garbage produced/single individual	Provide more cost-saving options			
Cut back on Recycling and Yard Waste service would save 50% of the costs and should be explored prior to raising fees.	Recycling not important	Compost not important			
Customer's dollars are not spend wisely. New mayo needs to find ways to do more with our current budgets, PERIOD. Businesses do every day. Stopspending outrageous amounts of \$ that we don't have. I am taxed out. (senior citizen on social security).	Provide more cost-saving options	Too expensive	Fixed income		
Curtail fees by charging for currently free services such as call to haul	Reexamine				
Currently retired on s/s and can't afford increases with the cost of every thing rising with minimal increases in s/s payouts.	Too expensive	Fixed income			
Curious what impact reducing frequency of recycle cans would have on budget. Propose every other week pickup on recycle.	Every-other-week or share cans				
Curious if there is money making opportunities for the city that come from green waste composting	Compost important	Provide more cost-saving options			
Could you please put the graphs and information in this survey for reference?	Survey complaint				
Could the city make any \$\$ selling the composted yard waste..or is it all used in city parks, etc?I'm all for zero-emission garbage trucks!	General positive comment	Compost important	Provide more cost-saving options		
Could improve logistical efficiency. My garbage pickup is in the alley behind my house, but there is no way to indicate such when requesting additional green waste cans, for example. So either no can is dropped off, or it's dropped in front where it isn't needed and is difficult to move to the back.	Alley collection				
Costs could probably be reduced through streamlining and efficiency improvements. The answer should't always be to charge more.	Provide more cost-saving options				
Cost go up for everyone and we all need to thing quality over quantity, reduce waste and improve recycling efforts and cut single use plastic and promote renewables. Just дѣя”, how Salt Lake could once again become a model for the county with a little forward thought for our future generations.	Waste reduction	Recycling important	More education on recycling		
Cost for garbage containers could be much higher than it currently is to incentivize more recycling and composting. We have a 90 gallon container but could easily go smaller, its just so inexpensive that we don't bother.	Charge more for garbage produced/single individual	Bins too big			
Cost breaks for seniors living alone who produce little waste.	Too expensive				

Cost are exhorbitant for families and individuals on fixed incomes, even the small garbage can doesn't change anything. I don't fill half of it anyways, but you still punish those who need the larger can for their family.	Charge more for garbage produced/single individual				
Continue the job....it is necessary for saving the earth	General positive comment				
Constantly increasing fees for core city services is not a viable or responsible action. Reducing other non-core services should be where the city looks to cover the costs.	Provide more cost-saving options				
Consider ways to reduce recycling costs or increasing returns before just raising rates.	Provide more cost-saving options				
Consider the option of biweekly or monthly pick up for small households who recycle diligently.	Every-other-week or share cans				
Consider providing recycle bins that accept only plastic or paper. I would pay more to spearate those at my house.	Recycling important	Recycle more items			
Consider installing a trash to energy incinerator and bio-digestor for organic waste.	Provide more cost-saving options				
Consider charging for call 2 haul	Reexamine				
Consider alternating services, e.g. pick up garbage one week, and recycling the next week.	Every-other-week or share cans				
Completely against raising the fee. The current dump is run incredibly poorly. Poor efficiency, closing before 5PM, etc. I also believe that there is a significant amount of waste from outside of the dump jurisdiction. Replace management, increase employee and equipment productivity, and raise commercial dump fees. I should not be subsidizing commercial for-profit ventures with my recycling. I also feel that this survey is going to be manipulated. I was never directly asked if I was for or against raising the fees.	Survey complaint				
Community yard waste bins that are larger should be added to community corners to reduce cost and allow for programs to continue at a cheaper cost. Not everyone fills recycle bins and yard waste bins each week so this would allow a community to fill the larger bins and should reduce cost.	Every-other-week or share cans				
Come less often for garbage in colder months, stop yard waste early Dec to late Feb/Mar, encourage users to not put cans out that are mostly empty.	Every-other-week or share cans	Extend winter suspension of compost can			
City wastes a lot of money. Why does garbage pay for COLA?. I hear you just wasted money on useless police cars.	Provide more cost-saving options				
City utilities are by far the most expensive of all my bills. Please stop raising rates, and find a way to keep the costs down.	Provide more cost-saving options				
City tax/cost increases are escalating on everything. Hard to get by	Too expensive				
City should provide minimal service & let people who need more pay for it themselves.	Too expensive				
City should do everything it can to incentivize recycling, including free recycling of glass which would reduce the amount of unnecessary garbage	Recycling important	Glass should be free	Charge more for garbage produced/single individual		
Charging for bulky pick-up seems reasonable, since going to the dump costs money too.	Reexamine				

Charge much more for van sizes larger than 40. This is consistent with the city's sustainability goals. Incentivize use of the small cans. We are a family of 4 with two children and with the recycling program have never had an issue with 40 gal being to small for weekly pickup.	Charge more for garbage produced/single individual				
Charge heavy users alot more, and light users should have cheaper alternatives than are presently offered	Charge more for garbage produced/single individual				
Charge for cans that are actually picked up by waste and recycling service. For example, vacation when nothing is put out, don't charge. When picked up it should be noted.	Charge more for garbage produced/single individual				
Charge extra for trash . But decrease or maintain costs for recycling and compost, to incentivize the use of these rather than trash	Charge more for garbage produced/single individual				
Charge anyone who is not Utah born an extra charge.	City growth anxiety				
Charge an increased fee for those who wish to have a recycling program and don't asses additional fees for waste disposal	Charge more for garbage produced/single individual				
Charge a mandatory fee for recycling and don't raise prices on garbage. then people will use the recycling because they are having paying for it.	Reexamine				
Charge a fee for the waste hauling program and for extra cans.	Reexamine				
Charge HUGE fees to people that use more than one green can.	Charge more for garbage produced/single individual				
Charge EQUALLY for each color of the bin. Unfair to only charge for the green bin and none for blue and brown.	Reexamine				
Charge 5 to 10 cents on grocery store plastic bags.	Reexamine				
Change the schedule so the workers don't have to pick up stuff on holidays.	Service complaint				
Change call 2 haul back to the pile program. C2H SUUUUUUUUUUUUUUCKS	Dislikes C2H	Return to NCU			
Caul to haul, blah blah bad	Dislikes C2H				
Can you find ways to make trucks more sustainable, less polluting? Have more education of the public about why this is important.	Reexamine				
Can we go back to the once a year, area by area, bulk refuse pick-up?	Return to NCU				
Can there be an expansion of allowed plastics to include plastic bags maybe?	Plastic bag recycling	Recycle more items			
Can cleaning or swapping program.	Service complaint				
Can a homeowner choose not have a green garbage can?	Reexamine				
Call2Haul is badly broken.	Dislikes C2H				
Call2Haul is a disaster and failure! Return to the city's "Neighborhood Cleanup" program.	Dislikes C2H	Return to NCU			
Call 2 haul appointments are too far out. They need to be days not weeks.	Don't like C2H scheduling				
Broaden recycle goods allowable.	Recycle more items				
Bring back the yearly spring/fall cleanup program	Return to NCU				

Bring back the yearly neighborhood cleanup and get rid of Caul2Haul. That should have been included in this survey on what the % of cost would be to bring that back!	Return to NCU	Dislikes C2H			
Bring back the old yearly pick up and get rid of Call to Haul.	Return to NCU				
Bring back the neighborhood pile trash pickup. It was a way better service than Caul 2 Haul. Folks used the pile pickup yet most stuff gets scavanged and does not go to the landfill. Win-win! Please bring it back!	Return to NCU				
Bring back curbside yearly neighborhood cleanup	Return to NCU				
Bring back annual neighborhood program instead of call2haul	Return to NCU				
Bring back annual bulk waste.	Return to NCU				
Both of those fee increase plans increase the cost of the smallest bins by SIGNIFICANTLY more than the largest bins (~80% increase for the smallest, and only ~40% for the largest) this is absolutely ridiculous and punishes people creating less waste. I don't see how this makes any sense whatsoever. Increase the fees for the largest garbage users, not the smallest. My household creates one bag of trash for pickup per week, why should my fee be increased by 80% when people with bins that are over 2x bigger only increase by less than 50%????	Charge more for garbage produced/single individual				
Biweekly pickups?	Every-other-week or share cans				
Biofuel recycling, metal reclamation, and gasifacation plants.	Recycle more items	Provide more cost-saving options			
Bigger cans should equal bigger fees. I also think you could keep the larger recycle container, but only pick it up twice per month. Make people break down boxes, etc.	Charge more for garbage produced/single individual	Every-other-week or share cans			
Bid these servoces out to private contractors and save tons of money!	Transition to private haulers				
Bi-weekly pickup, wouldn't that significantly cut cost (1/2) by reducing fuel by 1/2 and wear on trucks in a sense doubling the trucks life. Maybe if people had to live with their * for an extra 7 days, they'd think about what goes in that can.	Every-other-week or share cans	Language			
Better route mapping (fewer left turns) and changes to resident can placement could result in sizable savings. Better planning with fewer left turns and having residents place cans on even # streets on even numbered side of street and odd number side of street so only 1 pass down each street is needed instead of 2. Make residents aware of the change and it's reason, that it will reduce fee increases...	Truck traffic	More education on recycling			
Better programs for items such as plastics and packaging materials to be recycled. Also, better options for plastic bags to be recycled.	Recycle more items	Plastic bag recycling			
Better mixed recycling! In California you can recycle glass with everything else, that should be here as well	Recycle more items	Glass in blue bin			
Before you raise rates, I want you to know I bust my rear end doing your job (trash collection) cleaning up the streets around my neighborhood. I go up and down the streets near where I live cleaning up huge amounts of garbage like discarded diapers, concrete blocks strewn all over the street, Modelo beer cans, clothing, linens, plastic pieces, plastic bottles, small toys, tires, bumpers, and car parts just to name a few examples. I'm using space in the trash can I lease from you filling it up with other people's discarded trash. People in my neighborhood just chuck garbage out their car windows without a care in the world. The street sweeper guy says he comes through the neighborhood once a month. You know what! that's not enough. I'm a one man army trying to maintain my freakin' home value. Discarding trash in the street or in your yard is anti social behavior. Trash in the streets and in the yards creates an urban environment that encourages further crime and anti social behavior. I have my own life I have to take care of devote time to - I have my own house that I have to maintain and what not. I have limited time to go around picking garbage that others just toss out into the streets and parks and common areas around my neighborhood. Your idea about incentivizing people to reduce their waste stream might work for folks in Harvard Yale area, but I guarantee you it wontâ€™ work in Rose Park, Kearns and so on. First you have to elevate the situation in those poorer areas to a level where you can even start to introduce those more lofty ideas.	Reexamine	Waste reduction	West side	City growth anxiety	

Before increasing, you should also increase people's wages. Everyone is nickle and diming, pretty soon the government will just own our checks.	Too expensive	Provide more cost-saving options			
Because we can't choose (reduce) the recycle container size to match the restrictions, we face More than your stated increase because we'll need to get a larger, more expensive waste can	Misc				
Because we are SO careful about not generating waste, please do not punish us by increasing our costs, rather reward us for being sustainable and living clean with an effort for a smaller footprint.	Too expensive	Waste reduction			
Be more creative in finding markets for recycling.	Provide more cost-saving options	Recycle more items			
Be conservative and taught full of too much wast	Provide more cost-saving options				
Be aware the impact this will have on lower income households. It will be greater for them than wealthy homes. As well, the current setup of the consumer economy produces more waste in lower income households since waste reduction methods of consumption are more expensive to enter and maintain. Tight budgets mean buying mass produced items commonly packaged. In addition, please consider other recent and potential future tax and fee hikes across the board in Utah. Please consider other means to increase funds that will not disproportionately affect lower income households.	Too expensive	Provide more cost-saving options			
Based on my family's commitment to sustainability, we are more than willing to pay more to be able to continue recycling and green waste services.	General positive comment	Recycling important	Compost important		
BRING BACK CURBSIDE CLEAN UP	Return to NCU				
As with all fee and tax increases it is difficult to agree when there is so much waste and inefficiency by the local, state and federal governments. I give you this example... a \$35,000 portrait of the mayor... That would cover a lot of curbside collection... https://kutv.com/news/local/35000-for-biskupski-mayoral-portrait-thats-salt-lake-citys-proposed-cost	Provide more cost-saving options				
As we mentioned previously in this survey, the larger garbage cans should cost significantly more than the smallest can, e.g. the garbage can costs should be more proportionate to the size ratios. Thank you	Charge more for garbage produced/single individual				
As stated earlier ... finding innovative ways to recycle which produced needed revenue for sustainability, rather than pass the cost to consumers . These will be the companies , and utilities that lead the way for our uncertain future.	Provide more cost-saving options				
As owner of rental unites we will have to pass the raise on to the renters and on goes the cost of living.	Misc				
As mentioned earlier, I'd like more concrete facts on how the recycling program is working. I'd also like to know if only certain numbered plastic containers are being recycled. I don't want to be cleaning and saving all plastics if the program just ends up throwing them away.	Questions recycling	More education on recycling			
As mentioned before, I would like to know the cost differential between annual neighborhood pickup for everyone vs. the single trip trucks for an individual household.	Reexamine				
As homeowners in the University District, we pay our taxes, parking fees..etc. However, the college students who rent houses in our neighborhood etc don't care and soil our neighborhood with dingy mattresses, junk chairs and other items. this is not cool!!why are the good residents of the University District being fouled upon by transient students and apparently by owners?	City growth anxiety				
As far as reducing waste specifically what areas are you spotlighting? More info required.	Waste reduction				
As a single older person cd u increase by iseae useage	Charge more for garbage produced/single individual				

As a senior on a fixed income any increase in utilities is just another burden and makes it even more difficult to get by!	Too expensive	Fixed income			
As a retiree I am on limited fixed income and this, along with other rapidly increases in taxes is burdensome.	Fixed income	Too expensive			
As a result of composting and other efforts to reduce waste, I only take out my cans approximately once per month. There is great convenience in the traditional weekly pickup, so I suspect it will continue (versus a bi-weekly option, which would save a lot of money). But I wonder if there are any ways to reduce operating costs by rewarding people to take out cans less frequently, meaning that tricks could cover more ground long-term.	Every-other-week or share cans				
As I mentioned previously,if my cans are not near full I do not put them to the curb in an effort to help reduce the expenses and by saving time and fuel for the pick up vehicles. Could there be an incentive for this like pay by use or credit for not having a pick up on any given pick up week?	Every-other-week or share cans	Charge more for garbage produced/single individual			
Are we really recycling and why is it not cost effective. We would like to hear more about the realities of the real effectiveness of recycling	Questions recycling				
Are there ways the city can incentivize businesses to be more green - such as eliminating single use plastics, using non-plastic take-out food containers, etc.	Reexamine	Recycling important			
Are there thoughts to fee breaks for low income/fixed income households?	Too expensive				
Appreciate and use the yard waste can. Also used the extra leaf cans. Appreciated this as well. I hope that the recycling and yard waste fees can stay low in exchange for an increase in regular waste. Would like to see those how can reduce their can size rewards by lower costs or offering smaller van sizes.	Compost important	Likes extra leaf bins	Recycling important	Likes small garbage cans	
Any other ingenuity that we can offer to the system? Uses for recycled product? Increase in only the largest of trashcans? What are other cities doing? Iâ€™m sure this has all been hashed out but I am curious! Thank you.	Provide more cost-saving options				
Any cut back in services should be avoided as the "unintended consequences" of those moves would be far more costly .	General positive comment				
Another survey to justify #1 goal for self preservation, bureaucracy.	Survey complaint				
Another idea: Increase rates more for larger bins than for smaller bins, further encouraging reduction in waste.	Charge more for garbage produced/single individual				
Annual curb side removal/piles on curb, allows people to recycle much before haulaway. Please consider returning it.	Return to NCU				
Annual clean up was useful for hoarder neighbors to dispose of things. Rats are increasingly seen in my neighborhood!	Return to NCU				
An increase is fair. Reducing service could lead to illegal dumping.	General positive comment				
Allow those who reduce waste to pay the same as now and raise the rates for those who continue to fill trash and recycle bins. Or, allow every other week pickup rates for those who produce less trash.	Charge more for garbage produced/single individual	Every-other-week or share cans			
All the increases in cost and no pay increases are hurting people in and around our area	Too expensive				
All such costs should be included in the annual property tax. You don't send separate bills for traffic light maintenance or police service or fire fighting or maintenance of the street in front of my house. It's all part of necessary city services.	Misc				
All programs seem to work fine and are reasonably priced. As a homeowner and taxpayer Iâ€™m happy with them and with the way they are run.	General positive comment				

All of these services are very important for for the environment and our city's future!! Please don't stop.	General positive comment				
All money should be going toward improving, expanding the recycling, reclaiming programs.	Recycling important				
All costs continue to rise, what about those on fixed income and cannot keep up with life in general. When does it end!!	Too expensive	Fixed income			
Against rising costs	Too expensive				
Again.....I would support just about anything you propose if it is sensible to you. But I would beg you to make a rule requiring that the storage of the containers (any and all containers - garbage, recycling, compost) be in an out of the way place in the rear of the property where they are not visible at the front sidewalk or front yard of any homes. Please, please, please, consider making this rule.	General positive comment				
Again... garbage pickup every week and recycling and waste every 2 weeks to save \$\$\$ = please consider this.	Every-other-week or share cans				
Again, you should incentivize people to reduce waste by showing that larger bins would pay more of the share of the increase and subsidize the smaller bins to get the same total increase.	Charge more for garbage produced/single individual				
Again, you need to increase the cost to the public for the larger garbage can	Charge more for garbage produced/single individual				
Again, we try hard to recycle as much as possible. However it becomes so complicated and changes so often we find ourselves more often than before just tossing it into the garbage if we are not sure. We would also like to see "city governments" put pressure on waste shippers like Amazon bear some of the cost in handling the millions of cardboard boxes used to ship everything, including napkins, Kleenex, and toilet paper free to peoples homes.	Reexamine	Recycling important			
Again, the previous city I lived in collected twice a week for the same cost. This increase seems high.	Every-other-week or share cans	Too expensive			
Again, more options for what can be recycled would be terrific.	Recycle more items				
Again, it is the combination of the water/sewer increases over the years along with this increase that is making it impossible for people to manage their household bills.	Too expensive				
Again, a more consistent billing period that does not vary so widely month-to-month would be preferable for all services.	Service complaint				
Again, I think the waste fee should be more directly proportional the the garbage can size, to incentivize people to reuse/recycle/compost.	Charge more for garbage produced/single individual				
Again, keep the current call-to-haul program	Likes C2H				
Again - Call To Haul is not working. Please address this! Also the last couple of pages are designed to receive response you want - loaded or slanted to make us answer for the side of "Of course we don't want a reduction in service" . It is not fair to offer a survey that limits how a response can be provided. Might want to work on that	Dislikes C2H	Survey complaint			
Affordable housing includes affordable utilities including garbage collection. Please find alternate ways to distribute services without raising rates. I would be happy to brainstorm solutions with you. Call me @ 8016549798	Too expensive	Provide more cost-saving options			
Additional public education might help people realize how much landfill/green waste/large item pick ups they use. You website has been user friendly, thankyou!	General positive comment	More education on recycling	More education on compost		

Add transparency to what is being recycled. People recycle and few good about it, however, less waste, less purchasing is really what needs to happen.	More education on recycling				
Add glass to everyones bill and lower the over all cost.	Glass should be free				
Add a new can for pet feces.	Misc				
Add a compost program to reduce waste	Compost important				
Actually, it might work if the collections happened every two weeks instead of every week, especially for garbage and recycling. Green waste might need to be the same during growing season months.	Every-other-week or share cans				
Ace Waste is not fair to EVERYONE! Make them recycle and use close bins.	Misc				
Accept higher fees to keep the program.	General positive comment				
Absolutely essential obligation by City gov't to maintain these services	General positive comment				
Absolutely do not decrease waste/recycling programs just to decrease fees short-term. Those that support that route are truly short-sighted. Decreasing the waste/recycling programs will only lead to more trash, meaning filling the landfill faster, meaning a need to buy more land for a landfill, meaning higher fees AGAIN. Residents in this city need to learn to REDUCE their trash, and putting a price on trash removal can encourage them to learn new methods to reduce trash production.	Recycling important	Compost important			
Absolutely do not cut curb recycling and yard waste!	Recycling important	Compost important			
ALREADY CHARGE TOO MUCH BECAUSE OF BIG BONUS FOR MANAGERS!!!!!!	Too expensive				
A yearly increase tied to inflation feels like the correct approach.	General positive comment				
A weight-based disposal fee would be the best incentive for people to reduce waste, and it would be the fairest. I pay far more per pound than most of my neighbors, because I dispose of only 2-3 Walmart-size bags of trash a week.	Charge more for garbage produced/single individual				
A waste of money to pay someone to drive around and look in containers	Doesn't like Enforcement Teams				
A very critical service done very well. Worth every penny!	General positive comment				
A steady, per-year fee increase is the best way to handle the needed adjustments. Please don't create big, single-year jumps in costs.	General positive comment				
A reduction in recycling services would increase landfill need.	Misc				
A reduction in pick-up would help (and provide incentive): every other week instead of weekly.	Every-other-week or share cans				
A few years ago you had a hazardous materials free drop off collection in Sugarhouse Park. Could there be more? It would be great if you could do it again!	Better HHW collection				
A cost cutting method is to change garbage service to a bi-weekly model. For more details on how to make that work look to Portland OR	Every-other-week or share cans				

A bit off topic, but neighbors park in front of my yard. As "punishment" I have found garbage cans placed in my driveway blocking it because the truck drivers are unhappy with the cars that are parked on the street. I do not appreciate being punished by the truck drivers, they are making an incorrect assumption.	Service complaint				
A 33% fee increase over 5 years is idiotic and due to mismanagement by liberal administrations, lack of efficiency, etc. What private business would be able to do the same! Why go through the charade of asking, just ram it down our throats as always. Oh, and then please make sure that the quality of service declines in the same percentage so that we are certain that it is administrated by a government entity	Provide more cost-saving options				
?	Misc				
40gallon should be half the price of 80 gallon garbage- adjust upward the 80 gal	Charge more for garbage produced/single individual				
1. Possibly charge for services you are not charging for. 2. Possibly offer single family homes the big bins and pick up every two weeks.	Reexamine	Charge more for garbage produced/single individual			
1) Cancel the Call 2 Haul program and identify regional green waste drop off areas and everything else can be hauled to the dump by either citizens or companies paid by the citizens. 2) evaluate going from a weekly to every other week waste pickup service.	Dislikes C2H	Every-other-week or share cans			
(1) I would love to see some metrics the quantity of collected recyclables that actually get recycled versus redirected to the landfill. My guess is the effective recycle rate is far lower than SLC-ers think it is. (2) Personally I think waste collection services should be far more expensive than they are. About \$15 per month for you to visit my house 4 times per month, collect my junk, and then stockpile it for the next millenium? It's pocket change. You should fearlessly raise fees.	More education on recycling	Recycling important	Compost important	General positive comment	
\$5000-plus dollars in property taxes each year and you're saying you don't have enough money to collect the garbage, *!	Too expensive	Language			
Would be good to have more educational programs on reduce and reuse.	More education on recycling				
We need to disincentivize everything and encourage reuseables!	Reexamine				
Make more people aware of existing programs that are free of charge to help keep our city clean, when it comes to omissions in vehicles and household omissions I think that they are not the contributing factor tour in via mental air quality problems. I believe if someone would address the highly toxic oil refineries in the downtown area. That will never happen somebodyâ€™s on the take. Maybe not replacing vehicles with Unnecessary lower omission trucks would curb these costs. Once again not a believer that consumer emissions are the problem here.	Misc				
Hard to dispose of items and shredding programs would be very helpful. All recyclable recycling would be should be required and mandatory of all municipalities. There has to be a better way! And education program would be great. Pain those meter maid people to go around and check garbage cans and write things down seems very inefficient.	Better HHW collection	More education on recycling	Recycle more items	Doesn't like Enforcement Team	
For me, one of the most important questions has to do with whether separating waste into a recycling bin means that that waste is actually recycled. Itâ€™s not, then why are we doing this as a city?	Questions recycling				
Everything keeps going up except my wages	Too expensive				
City, should do a better job in negotiating rate with itâ€™s the current providers/vendors. We should be making money or at least paying for it self when it comes to recycling. City needs to look at all operational saving before considering any rate increase. Make the operation budget public with your surveys. City should e looking into subcontracting services or operational items.	Transition to private haulers	Provide more cost-saving options			
Can we please find a way to recycle plastic other than taking it to the grocery store? More information would be nice. Is our recycling material actually recycled? How about a video of a load of recycling material as it goes to the facility? What happens to it? If the load is contaminated, what happens? That might be eye-opening to some people.	Recycle more items	Plastic bag recycling	More education on recycling	Questions recycling	

<p>Why does a retired couple in age and on Social Security have to pay the same as of a family of 5</p>	<p>Charge more for garbage produced/single individual</p>				
<p>Bring back the yearly trash pickup</p>	<p>Return to NCU</p>				
<p>Our fixed income does not increase . . . Believe me I understand. We have the same challenges. I've cut ... I know of the need but it is hard on us too. What must happen must. It's still hard to deal with for us and you!</p>	<p>General positive comment</p>	<p>Provide more cost-saving options</p>	<p>Fixed income</p>		
<p>We are on a fixed income, have been for years. Our increase is pennies to \$5.00 a year. Everything keeps going up. My husband is in a nursing home. I have P.D. and will have to go into a nursing home within a couple of years. Hopefully there will be some money left for me. We do not qualify for low-income. I will have to go to a small garbage can in July. I also do not think it is very fair to pay for lighting in other parts of the city, to have lighting. When I'm already paying for lighting (electricity) monthly to light our street. We just have deductions not raises. It's midnight, sorry. Plus we paid for our street lighting out of our own savings. I have to stay within my budget. It gets harder every time when I receive an increase in fees. Our lamp post on the parking is peeling (the paint). I cannot do that job, another expense.</p>	<p>Fixed income</p>	<p>Provide more cost-saving options</p>	<p>Misc</p>		