



BY THE NUMBERS

YEAR 1 CALL 2 HAUL VS
LAST YEAR OF NCU

Collection

Call 2 Haul

5,662 tons collected.
7,442 residences served.

Neighborhood Cleanup

5,860 tons collected.

Recycling

Call 2 Haul

102 tons of mattresses,
electronics, appliances, tires,
and metals were recycled.

Neighborhood Cleanup

0 tons of mattresses,
electronics, appliances, tires,
and metals were recycled.

Compost Diversion

2,481 tons more green
waste diverted in SLC
curbside program after
switch to Call 2 Haul.

Program Survey

4,091
responses

Salt Lake City's Year-Round Bulk Waste Collection on Request

Salt Lake City offers Call 2 Haul for large bulky items that don't fit or belong in residents' weekly curbside containers, like old furniture, mattresses, appliances, tires, and electronic waste.

Why Salt Lake City changed its bulk waste program

Increasing diversion from the landfill. Salt Lake City prides itself on having waste programs that facilitate the most composting and recycling as possible. Call 2 Haul helps us to do more.

Reducing illegal dumping and improving neighborhood appearance. The Neighborhood Cleanup (NCU) program fostered a large amount of illegal dumping. This dumping had become a significant problem across multiple areas of the city for years. It has improved significantly since the switch to Call 2 Haul by limiting problematic behaviors, enabling better tracking, and facilitating quicker cleanup responses.

Environmental stewardship. Limiting loose material on the street— whether garbage, construction debris, yard waste, etc— helps protect our stormwater system and water quality. Through Call 2 Haul, the City can better manage the type of material placed on the street, as well as minimizing how long it remains there. This benefits our rivers and streams, and also mitigates flooding risk.

Scheduling flexibility. Residents now have more choice in scheduling a collection - from January to December - that works best for them.

Expanded Options. Call 2 Haul accepts electronic waste, refrigerators, and tires— all of which could not be properly collected under NCU.

Survey

In 2017, Salt Lake City conducted a survey to evaluate which of four proposed program changes to Neighborhood Cleanup residents would prefer. All four choices would achieve the goal of stormwater protection and an end to problematic streetside piles. Except for the landfill voucher option, the remaining three options would all require that waste be containerized and set-out time limited to avoid material entering our waterways.

Nearly 4,100 responses were received from residents. For more information on the survey, please visit: www.slccgreen.com/c2h