

Date/Time Opened	Contact Name	Subject	Description
9/10/2025 11:33	Gary Wavra	Constituent wants to see more work done to improve the streets.	The city has got out of control with spending money on these traffic calming projects and little to no money spent on repairing arterial streets such as 2300E from 1700S to 2100S. Also 1900E from 1300S to 1700S. Please listen to people that pay 4 and 5 figure property tax each year!!! I realize they are not your target voter however we still have a voice and as you can see going on across the country there is a resurgence. Dismiss my voice at your own political peril.
9/10/2025 16:29	Ian McCubbin	18th Ave and Hilltop Trailhead **Attachment 1 - 1 Page	Hello Mayor Mendhenhall, Chief Allred, Councilmember Wharton and Directors Briefer and Shelley, Heavy machinery, including graders, rollers, excavators, and bulldozers, arrived at the 18th Ave and Hilltop trailhead on September 8th and 9th (photos attached). This equipment, typically used for road construction, is on property owned by SLC Public Utilities and managed by Public Lands. This area is an extreme fire risk zone, adjacent to our homes at the WUI. There has been no community notice or signage regarding this significant construction. Residents question if this is part of the RMP power pole replacement or a new, unannounced project. As adjacent property owners, details are requested regarding the purpose of this equipment, its intended use given the extreme fire hazard period, and if a wildfire mitigation plan is in place. Any details would be appreciated. A written notice to the adjacent property owners would be helpful. Signage regarding the project at the trailhead that we use daily would be useful. Thanks Ian McCubbin

18th Ave and Hilltop Trailhead Sept 8-9 2025



Date/Time Opened	Contact Name	Subject	Description
9/10/2025 16:32	Krista Nabaum	WEST HIGH - Zoning Case PLNPCM2025-00320 & Zoning Case PLNPCM2025-00321	<p>Dear Mayor Mendenhall, Chris Wharton and the Salt Lake City Council, My name is Krista Nabaum, and I am the property owner of a historic 1890's Victorian home at REDACTED. I am writing to formally express my strong opposition to the proposed Zoning Text Amendment (Case # PLNPCM2025-00320) and Street Vacation (Case # PLNPCM2025-00321) related to West High. While I gladly support the improvement of our schools and education system, I believe this petition goes too far by undermining past programs to reduce neighborhood traffic and ignores major student safety issues. My opposition is centered on the following critical concerns: • Student Safety: The proposed parking entrance at the corner of 200 West & 200 North houses a Road Home operated 32 unit apartment building for the chronically homeless. With this building comes many challenges that this neighborhood and 200 West specifically has to deal with. I find it very concerning that the School Board has approved a plan with a parking entrance that asks students and teachers to navigate through open drug use, solicitation of drugs, violence, nudity, individuals sleeping on parking strips and islands, belongings chained to trees and traffic signs, frequent police and emergency vehicle visits, etc. All of which create an unsafe environment for everyone including the residents of this building - but especially students. You are taking historically under-served and under-represented communities and asking them to navigate major safety issues just to enter this new school. West High entrances should be a safe, clean, and welcoming environment - this intersection is the exact opposite. • Parking Entrances on 200 West: 200 West is a one-way street identified as a HIGH Priority in SLC's recent "Livable Streets" campaign to calm traffic on neighborhood streets so they are safer, quieter, and more enjoyable. The City has already recognized that 200 West specifically receives an overwhelming amount of traffic due to people cutting through the neighborhood to the Capitol Building, Church Office Building, downtown events, etc. In response to this study, speed bumps were installed all along 200 West to reduce the speed and traffic on our street. Now just a few years later you are asking this very street to take on drastically more traffic on a daily basis, multiple times a day? With this proposed parking entrance on 200 West, one neighborhood street will be burdened with supporting the traffic for 250 parking spots for school every morning and afternoon AND every night/weekend for downtown event parking due to the proximity to Delta Center, Abravanel Hall, LDS Conference Center, etc. Please re-evaluate the proposed parking entrance plans on 200 West & 200 North. With an investment of 300 million dollars, please explore other options that prioritize student safety and neighborhood traffic capacity to move the entrances off of 200 West. I can't imagine this plan being proposed - let alone approved - for an east side school or neighborhood but is it acceptable for a west side school and neighborhood? I understand building downtown has a host of challenges but putting a school entrance that includes a student drop off and 250 parking spots next to a Road Home building for the chronically homeless is extremely negligent and careless. Thank you and I appreciate your time and look forward to constructive conversations on the future of West High and our neighborhood. Sincerely, Krista Nabaum</p>
9/11/2025 14:06	Shane Franz	<p>Formal Complaint Regarding Sewer Charge Increases for Multi-Unit Residential Buildings</p> <p>**Attachment 2 - 4 Pages</p>	<p>Dear Salt Lake City Mayor, City Council, Liaisons and Department of Public Utilities, Please find attached a formal complaint letter regarding the newly implemented sewer charges for multi-unit buildings. We find that the charges have sky rocked, and that they are inequitable and unjust, in comparison with single family, duplex and triplex rates. We respectfully request that you review the letter, reexamine the fees and make appropriate adjustments. The fees are hurting our tenants, many of which are university students, and can least afford to bear the cost of inequitable fees. We deeply care about our city and tenants. This is a matter that needs prompt attention to be resolved. Please feel free to contact us if you wish to discuss. (please see attached) Sincerely,</p> <p>Shane and Sharon Franz Formal Complaint Regarding Sewer Charge Increases for Multi.docx</p>
9/11/2025 14:06	Shelby Pallo	Homeless Campus Support	<p>I would like to express that I support this project. It sounds like a great way to rehabilitate and help people experiencing homelessness. This is by far preferable to having people experiencing homelessness camp out in public parks</p>

Formal Complaint Regarding Sewer Charge Increases for Multi-Unit Residential Buildings

Letter to City Council and Department of Public Utilities

To the Honorable Members of the City Council and the Department of Public Utilities,

We are writing to express our deep concern and lodge a formal complaint regarding the recent increase in sewer charges applied to multi-unit residential buildings, specifically those comprised of four units and up. As investors, property owners and community advocates, we find this new rate structure not only inequitable but also detrimental to the residents whom these buildings serve. The classification and resulting charges, which now reflect the full commercial rate, raise significant issues of fairness, accuracy, and community impact.

Disproportionate Classification of Sewer Use

It has come to our attention that the new sewer charges for multi-unit residences are being calculated as the full commercial rate. This rate structure is designed for buildings with intensive sewer and restroom use throughout the day, such as office complexes, retail centers, and restaurants. However, the multi-unit buildings in question are small-scale residential properties—such as four-plexes and similar developments—whose usage patterns are fundamentally different from commercial enterprises.

A typical four-unit residential building, used primarily as housing, does not operate on the same schedule or volume of sewer use as a commercial property. In fact, these residences often have periods of low occupancy, limited communal activity, and predictable usage patterns consistent with private dwellings. To apply a charge that assumes round-the-clock restroom and sewer demand is to misrepresent both the nature and impact of these buildings in our community.

Residential Use vs. Commercial Use: A Fundamental Distinction

We urge the council and the utilities department to recognize the essential distinction between residential and commercial use. While both may consist of multiple units, their respective functions, occupancy rates, and overall impact on public utilities are distinctly different.

- Residential buildings such as four-plexes are homes. They do not generate the level of sewer and water use typical of businesses where employees, clients, and the public use facilities continuously throughout the day.
- Commercial buildings, by contrast, are designed and operated for high-throughput activities, with restroom facilities often in constant use and utility systems taxed accordingly.

To categorize a four-unit residence as a commercial enterprise, for the purposes of billing, ignores the lived reality of these spaces and imposes undue financial hardship.

Impact on Residents: University Students and Affordability

The residents of these multi-unit buildings are overwhelmingly university students and individuals seeking affordable housing options. These clients are uniquely vulnerable to increases in utility costs. Unlike commercial tenants, who may pass costs on to customers or offset them through business activity, university students live on fixed and often modest budgets. Many juggle academic commitments with part-time work, and a sudden hike in living expenses—such as a jump in sewer charges—can jeopardize their ability to remain housed.

- Students already face rising tuition, fees, and textbook prices.
- Affordable housing near campus is increasingly scarce.
- Unexpected utility increases threaten their financial stability and educational success.

The current rate structure has placed many of these residents at risk of displacement, as landlords and property managers are compelled to raise rents or reduce services to absorb the costs. This, in turn, affects the socioeconomic fabric of our city, where diversity and educational opportunity are supposed to be priorities.

Financial and Community Consequences

The cascading effects of this policy are profound:

- Rental increases are likely as property owners attempt to cover the new charges, reducing affordability.
- Student displacement can occur, pushing university attendees further from campus and their communities.
- Loss of diversity as housing becomes inaccessible to lower-income residents.
- Reduced trust in city governance when policies appear misaligned with community needs.

It bears repeating that these multi-unit residential properties do not place the same burden on public utilities as commercial buildings, and the current policy does not reflect responsible, community-oriented governance.

Illustration and Examples

To illustrate the scope of these increases, we would like to provide specific data from two of our Salt Lake City properties:

- At [REDACTED] Salt Lake City, the monthly sewer charge increased an astounding 424%, jumping from \$35.95 in August 2024 to \$188.57 in August 2025.
- At [REDACTED], Salt Lake City, the monthly sewer charge increased by 172%, rising from \$93.51 in August 2024 to \$254.48 in 2025.

By comparison, our other residential properties with fewer than four units saw average sewer charge increases in the range of 10–15%, a rate that, while not insignificant, remains far more affordable and aligned with typical cost-of-living adjustments. In fact, these other one-to-three-unit buildings, many housing more people, are paying sewer charges on the order of \$40 monthly, further illustrating the inequity of the new rate structure. **The four plex units are assessed sewer charges six times what the other properties are! This is patently unfair to residents who happen to live in this type of building.**

For additional context, we own a four-plex at [REDACTED] in Ogden, where the sewer charge has remained stable at approximately \$75 per month. This stability demonstrates that it is indeed possible for cities to maintain fair and reasonable sewer rates for small multi-unit residential properties, without resorting to commercial rate structures.

Request for Reassessment and Fairness

We respectfully request the following actions from the City Council and Department of Public Utilities:

- Reassess the rate classification for multi-unit residential buildings, especially those with four units and up.
- Implement a distinct rate structure that accurately reflects their residential use, occupancy, and impact on sewer systems.
- Engage in transparent dialogue with property owners, residents, and university representatives to ensure policies support affordable housing.
- Provide retroactive relief or credits to those who have been unjustly burdened by the recent increase.

By taking these steps, the city can demonstrate its commitment to equity, fiscal responsibility, and the well-being of all its residents, including those who contribute to our academic institutions and local economy.

Conclusion

In conclusion, the classification of small multi-unit residential buildings as commercial entities for utility billing is both inaccurate and unjust. The financial consequences of this policy are being shouldered by some of our most vulnerable community members. We urge the City Council and Department of Public Utilities to correct this oversight and reinstate fair and appropriate sewer charges for residences.

Thank you for your attention to this matter. We are eager to discuss this further and participate in any forums or hearings organized to address these concerns.

Respectfully,

J. Shane and Sharon Franz

[REDACTED]
[REDACTED]
[REDACTED]

September 1, 2025

Advocates for the nearly 50 tenants we provide housing and care for in the Salt Lake City area, many of whom are greatly and negatively impacted by the new sewer rate pricing.

Date/Time Opened	Contact Name	Subject	Description
9/12/2025 18:51	Jennifer Stout	Crime and Safety	<p>I have lived in Sugarhouse for 15 years but I can no longer live here with the crime and concerns for my families safety. I have been able to accept a few homeless people over the years but in the last year the amount of drug deals, intoxicated people, garbage, break ins and the constant feeling of being unsafe in my own home has become too much. It has become clear that the priority of our leaders was only growth and money without the residents quality of life being considered. If the city was going to grow as rapidly as it did, you should have also grown the police presence in the area and taken steps to show that the residents that have been here for years mattered more than another new building. We currently have drug dealers living next door to us at REDACTED, with several residents sending daily proof it is happening without any help to the situation. One family is already moving because of it and two more of us will be selling. The Elizabeth Sherman Park has been taken over by drug dealers and users and is no longer safe to walk through. I am heartbroken to have watched what happened to Sugarhouse. A place that used to be a sought after area is now somewhere to avoid. Prior to this year I never wanted to leave and now I cannot get out of here soon enough and would even be hesitant to stay in the proper Salt Lake Area because of the lack of concern for residents. I am emotional writing this knowing I am leaving the area I called home for 15 years but I do not see it getting better and fear it will become much worse.</p>
9/16/2025 8:52	Morgen Starkebaum	Vote No	<p>Hello, I am writing to the City Council in regards to the proposed ordinance that would ban alcohol in any non-residential space between the hours of 2-6 am. This is a complete overreach by the city and a threat to our citizens' personal liberty. SLC's nightlife scene is already so limited. We've bent over backwards to follow your rules, please let us have our spaces. If this ordinance passes, it will kill culture and artistic expression in our city. It will put people in danger by forcing after hours parties even more underground. VOTE NO on amending Titles 5 & 11 of the Salt Lake City Code. Thank you, Morgan Starkebaum Resident of the Marmalade District</p>
9/16/2025 9:15	Laurel Weber	VOTE NO ON 2-6 AM BAN	<p>Dear City Council Liaisons, I am writing as a graduate student at the University of Utah, a local artist, and a resident of Salt Lake City to strongly oppose the proposed ordinance banning alcohol consumption between 2 AM-6 AM in non-residential spaces. This ordinance is an unnecessary overreach of government power into individual private lives. We already have noise ordinances and disorderly conduct laws that address the issues this proposal claims to target. Instead of enforcing or refining existing laws, this ordinance would impose broad restrictions that punish responsible individuals, harm small businesses, and endanger the livelihoods of local artists like myself. While I am not a big drinker, I regularly perform at after-hours events that would be directly impacted by this policy. These events provide safe, inclusive spaces for creative expression and community. Shutting them down would not make our city safer. It would simply erase culture, drive gatherings underground, and erode the right of residents to freely assemble. Salt Lake deserves thoughtful, balanced policy, not punitive measures that threaten to turn our city into an artless wasteland. I urge you to reject this ordinance and instead work with community members, venue operators, and artists to support both safety and cultural freedom. Thank you for your time and for representing our community. Laurel</p>

Date/Time Opened	Contact Name	Subject	Description
9/16/2025 9:41	Richel Aratari	Disapproval of proposed ordinance change	<p>Hello, I'm writing to you because I disapprove of the proposed ordinance change that would prohibit alcohol consumption in common areas of commercial and nonresidential properties between 2 a.m. and 6 a.m. This change would potentially shut down spaces such as Plumhouse, Blaq Void, and Fervor. These spaces are currently safe and highly regulated. They create a space for unique and local artists and DJ's to share what they've created. Giving them a platform they might not normal have during larger, normal bar hours events. These spaces create community and home for a diverse group of people. I know I've personally found my community in those spaces. I strongly feel that this change will cause more harm than good. I feel like it will cause more DUI's and parking lot drinking before attending a dry event. And I believe it will cause more people to turn to other substances that are unregulated and have harmful effects with prolonged use. I have in-fact witness this behavior at other dry events in Salt Lake. This proposed change is a huge overstep in government in our city. It's clearly influenced by religion. There needs to be separation between church and state. It's what this country was built on. In Utah the church already had their hands on too much. It needs to be stopped. I'm not a part of the church and I do not appreciate being told when I can or cannot drink alcohol that I purchased from a grocery store, gas station, or liquor store. This change gives the government too much control over citizens. I would appreciate it if you stood with the after's community in protecting our rights as they currently stand. Help us protect Salt Lake City. Thank you, Richel Aratari</p>
9/16/2025 11:57	Kate Florman	Nuisance After Hours Alcohol Consumption Ordinance	<p>To whom it may concern, I am writing as a resident of Salt Lake County and a regular participant in after hours events in downtown Salt Lake City, and I would like to state clearly that I do not support public alcohol consumption restrictions, nor do I believe they benefit Salt Lake residents. Please do not move forward with this measure. You will lose support from me, from my friends, and from the art scene at large downtown. We are creatives and night owls, and imposing these restrictions without just cause is a violation of our rights and evidence of a lack of support for the artistic community we have so passionately been developing downtown. Please reconsider. As a woman especially, requiring me to go to a private home instead of a public space to take part in these events is dangerous. You are effectively boxing my gender out of artistic development that we have fought to be a part of since our country was founded. Thank you for your consideration in this matter, and I challenge you to be part of positive change in Salt Lake City. Sincerely, Kate Florman Resident since 2013</p>
9/16/2025 12:06	Joey Beckstead	Phone call to City Council	<p>Caller is a resident in D3, the Avenues area. They are calling to state they are against the Ordinance for Recurring Nuisance Properties and After Hours Alcohol Consumption, and would like the Council to vote no. They are concerned about how this would affect things like weddings and group events. They understand that we live in a heavily Mormon area, but it is the person's choice to participate or not. Utah has the strictest alcohol laws and lowest BAC, which already makes it a very safe place. There are not many drunk people walking the streets of downtown since we have so many good laws already in place. The worry is that this would push people underground and could cause more safety issues with the secrecy. Please vote no on this ordinance.</p>

Date/Time Opened	Contact Name	Subject	Description
9/16/2025 13:28	Maddisen Tingey	Nuisance After Hours Alcohol Consumption Ordinance	To whom it may concern, I am writing as a resident of Salt Lake County and a regular participant in after hours events in downtown Salt Lake City, and I would like to state clearly that I do not support public alcohol consumption restrictions, nor do I believe they benefit Salt Lake residents. Please do not move forward with this measure. You will lose support from me, from my friends, and from the art scene at large downtown. We are creatives and night owls, and imposing these restrictions without just cause is a violation of our rights and evidence of a lack of support for the artistic community we have so passionately been developing downtown. Please reconsider. As a woman especially, requiring me to go to a private home instead of a public space to take part in these events is dangerous. You are effectively boxing my gender out of artistic development that we have fought to be a part of since our country was founded. Thank you for your consideration in this matter, and I challenge you to be part of positive change in Salt Lake City. Sincerely, Maddisen Tingey Utah native
9/16/2025 15:20	Terry Mckeown	Phone call to City Council	Caller has reported to multiple places (City, apartment, Metro Water) about a water leak in a park strip at an apartment by his home. Nothing has been done about it and it continues to run. He called Metro Water and they told him they could do nothing about it, gave very bad customer service and told him if he still had issues, to contact his City Council Member. The customer service reps name was Trinnie. When he asked to speak to a supervisor, she said there was not one but she would take a message. He is not sure if she was having a bad day but the service was not there.
9/16/2025 15:25	Ethan Shaw	STOP the 2AM-6AM alcohol ban	Hi Darin, please do not let the ban of alcohol consumption during these late night/early morning hours be initiated into law. First off, controlling when and where one can consume a substance which is legal and abundant throughout our country (after 21 years of age) is a violation of the first amendment. Engaging in consumption is as much a form of expression as resigning from such choice. Second, Utah's nightlife is already pretty dead in comparison to other cities in this country. If we want our city to continue to grow, we can't wave another nationwide story around that late night parties aren't allowed in SLC. This will only reinforce how boring everyone already thinks our little growing city already is. The list goes on, but I'll stop here by saying this law is redundant and duplicative. There are laws already in place that would render this new ordinance punitive, rather than effective. Cheers, Ethan