



SALT LAKE CITY

OPEN ENROLLMENT GUIDE

2018



OPEN ENROLLMENT: MAY 1-31, 2018

HUMAN RESOURCES | BENEFITS

REVIEW YOUR COVERAGE AND OPTIONS	2
BENEFITS UPDATE FOR 2018-2019	3
2018-2019 PREMIUMS	4-5
MEDICAL PLAN BRIEF OVERVIEW	6-7
FREE SKIN CANCER SCREENINGS	8
HEALTH SAVINGS ACCOUNT ELIGIBILITY	9
TAX ADVANTAGE PROGRAMS	10-11
DENTAL PLAN BRIEF OVERVIEW	12
PEHP ONLINE ENROLLMENT	13
VOLUNTARY BENEFITS	14-15
CONTACT INFORMATION	16

OPEN ENROLLMENT DATES AND DETAILS

Open Enrollment starts May 1st and ends at midnight on May 31st.
New plan year and premiums are effective July 1, 2018.



2018 OPEN ENROLLMENT

It's time to review your benefit options and make your decisions for the upcoming plan year. The cost of healthcare continues to be a critical financial issue for Salt Lake City. To help control healthcare costs, we all need to take an active role in our healthcare choices and choosing healthier lifestyles. Better choices include using our own Midtown Employee Clinic, comparing costs of services and prescriptions on PEHP's Cost and Quality Tool and participating in wellness initiatives. Making wise choices in how you spend your healthcare dollars can make a difference in the future of all our healthcare costs.

WHAT IS OPEN ENROLLMENT?

Open Enrollment is your opportunity to review your benefits and make changes to your coverage, or add/remove a dependent from coverage. Open Enrollment begins May 1 and runs through midnight on May 31. All enrollment/changes are made online in "myPEHP" at www.pehp.org.

- Review insurance coverages
- Elect *Medical Flexible Spending Account* (only for those not eligible for HSA)
- Elect *Limited Flexible Spending Account* (must be participating in an HSA: dental, preventive and vision expenses only)
- Elect *Dependent Daycare Flexible Spending Account*
- Enroll, change or terminate *SLC Voluntary Benefits*

If you do not take action during Open Enrollment the following will occur:

You and your dependents will remain enrolled in the same benefits you have today.

However, re-enrollment is required each year for:

- *Medical Flexible Spending Account/Limited Purpose FSA/Dependent Care FSA*

OPEN ENROLLMENT NOTES

- Medical, dental, and AD&D premiums as well as FSA, Limited FSA and Dependent Care FSA are paid with pre-tax dollars. Therefore, you can only enroll or change during Open Enrollment unless you experience a qualifying mid-year event.
- All other PEHP insurance policies can be enrolled in or changed at anytime during the year at www.pehp.org.
- Long Term Disability through Aetna is only available during Open Enrollment and requires underwriting, you must contact Kate.Blackwood@slcgov.com for your application.



YOUR HEALTH MATTERS

Staying in good health benefits you and your family while keeping your medical expenses low. Salt Lake City provides comprehensive medical coverage and wellness programs to help you improve or maintain your health. Put your health first by taking advantage of these convenient programs and resources.

- Get your annual preventive exam which is covered at 100% when you use an in-network provider. Our Midtown Employee Clinic is the most cost effective option for your exam.
- Get 30 minutes of physical activity daily. Just 30 minutes can significantly reduce health risks such as obesity, diabetes, heart disease and mental health.

READY TO REVIEW/ENROLL?

Before you make your enrollment decisions, take time to understand what's new and changing, options available to you, and your potential costs. The information in this guide provides important details to help you make your decisions. The following changes and enhancements are effective July 1, 2018 (subject to City Council approval).

MEDICAL PLAN

Summit Star Plan: 7% premium increase

The City will continue to pay 95% of the total medical premium

Coverage Type	Biweekly Increase	Annual Increase
Single	\$0.60	\$15.60
Double	\$1.35	\$35.10
Family	\$1.79	\$46.54



CITY'S FRONT-LOAD CONTRIBUTION

The annual City contribution of \$750 for Single and \$1,500 for Double or Family will be front-loaded on July 1 for plan year 2018-2019. The contribution will be deposited into the employee's account at HealthEquity. Employees who are not eligible for an HSA will have the contribution deposited into a regular Medical Flexible Spending Account at PEHP.

DENTAL PLAN

Preferred Choice: 0% premium increase

Premium Choice: 0% premium increase



PREMIUM HOLIDAY

Due to the positive financial health of our dental plan reserves, City employees enrolled in the 17-18 dental plan year will have no dental premiums withheld from pay checks: 5/1, 5/18, 6/1, 6/15.

NEW SLC WELLNESS PROGRAM: SLC 360

Salt Lake City has partnered with PEHP to implement a new Wellness Program called SLC 360. This new program allows greater flexibility and technology for our wellness program.

SLC 360 is a points based program, the more points you earn the greater reward you receive. You accrue points by completing a variety of challenges, from attending your annual physical to running a 5k.

Challenges will rotate on a monthly basis to keep the program fresh and allow you to participate in a variety of challenges throughout the year. This program will begin on July 1, stay tuned for more information in your HR Weekly email.



2018-2019 BI-WEEKLY PREMIUMS



MEDICAL PLAN

SUMMIT STAR HDHP	CITY COST	EMPLOYEE COST (PRE-TAX)	CITY CONTRIBUTION TO HSA (OR FLEX IF INELIGIBLE FOR HSA)
Single	173.07	9.11	750
Double	389.41	20.49	1,500
Family	519.19	27.33	1,500

NOTE: No additional HSA/FLEX contributions will be given or taken away for mid-year changes that affect your enrollment status

DENTAL PLANS

PREFERRED CHOICE	CITY COST	EMPLOYEE COST (PRE-TAX)
Single	0	17.79
Double	0	35.92
Family	0	46.94

PREMIUM CHOICE	CITY COST	EMPLOYEE COST (PRE-TAX)
Single	0	20.93
Double	0	42.27
Family	0	55.27

LONG TERM DISABILITY

SYSTEM	EMPLOYEE COST	PROVIDER
Tier I and II Public Employees	16.00 New enrollment must be underwritten	Aetna
Tier I Firefighters	16.00 New enrollment must be underwritten	Aetna
Tier II Firefighters	Employer Paid	PEHP
Tier I and II Sworn Police Officers	Employer Paid	Aetna

CITY PROVIDED TERM LIFE/AD&D

Term Life Coverage reduces beginning at age 71, no reduction for AD&D

COVERAGE	CITY COST	EMPLOYEE COST
Basic Term Life 50,000	2.81	0.00
Basic AD&D 50,000	0.51	0.00



OPTIONAL EMPLOYEE/SPOUSE TERM LIFE

Term Life Coverage reduces beginning at age 71

COVERAGE AMOUNT		EMPLOYEE COST
500,000 coverage max	Age	Per 1,000
	< 30	0.0231
	30—35	0.0247
	36—40	0.0347
	41—45	0.0425
	46—50	0.0806
	51—55	0.0968
	56—60	0.1544
	61 >	0.2618

DEPENDENT TERM LIFE

One premium regardless number of children

COVERAGE AMOUNT	EMPLOYEE COST
5,000	0.24
7,500	0.37
10,000	0.48
15,000	0.72

ACCIDENT MEDICAL EXPENSE

You must be enrolled in Optional AD&D

COVERAGE AMOUNT	EMPLOYEE COST
2,500	0.38

LIFE INSURANCE PLANS

Open Enrollment is the perfect opportunity for you to review your life insurance needs which can change when you get married, have children, or purchase a home. If you need additional coverage, you can enroll anytime or increase your existing coverage by completing a statement of health. If you are currently enrolled and are satisfied with the level of coverage, you will remain enrolled in your current coverage and no action is required. Please remember to update your beneficiaries. To enroll or make changes go to www.pehp.org.

OPTIONAL AD&D

AD&D coverage ceases at age 70

COVERAGE AMOUNT	EMPLOYEE COST (PRE-TAX)	
	SINGLE	FAMILY
25,000	0.43	0.58
50,000	0.85	1.14
75,000	1.28	1.72
100,000	1.69	2.28
125,000	2.12	2.85
150,000	2.54	3.42
175,000	2.97	3.99
200,000	3.39	4.57
225,000	3.82	5.13
250,000	4.23	5.71

ACCIDENT WEEKLY INDEMNITY

You must be enrolled in Optional AD&D

MONTHLY BASE SALARY	COVERAGE AMOUNT	EMPLOYEE COST
< 250	25	0.12
251—599	50	0.24
600—700	75	0.35
701—875	100	0.46
876—1050	125	0.58
1051—1200	150	0.70
1201—1450	175	0.81
1451—1600	200	0.93
1601—1800	225	1.04
1801—2164	250	1.16
2165—2499	300	1.39
2500—2899	350	1.62
2900—3599	400	1.86
3600 >	500	2.32

If you are currently enrolled, you may increase your coverage if your salary increases anytime during the year.

MEDICAL PLAN OVERVIEW



Salt Lake City offers one medical plan — the Summit Star Plan is a High Deductible Health Plan (HDHP). The chart below summarizes the features of the medical plan and what you pay for services.

PLAN SPECIFICS	IN-NETWORK PROVIDER	OUT-OF-NETWORK PROVIDER
<p>Provider Choice</p> <p>Receive the highest level of coverage when using providers who are in-network providers.</p>	<p>Midtown Employee Clinic.</p> <p>Steward, MountainStar and University of Utah Hospitals & Clinic providers and facilities.</p> <p>Please visit www.pehp.org (provider lookup) for updated network providers.</p>	<p>IHC hospitals, clinics and provider networks, etc.</p>
<p>What do I pay when I access care?</p> <p>You will be responsible for a deductible and coinsurance or copay</p> <p><i>The deductible is the annual amount you pay out-of-pocket for medical and prescription drug costs before the plan begins to pay.</i></p>	<p>First, you pay your annual deductible:</p> <p>Single Coverage: \$1,500</p> <p>Double/Family Coverage: \$3,000</p>	
	<p>Once you have met your deductible, you pay a copay or coinsurance, no balance billing</p> <p>Midtown Clinic: \$10 copay</p> <p>Primary Care: \$25 copay</p> <p>Specialist Visit: \$35 copay</p> <p>Emergency Room: \$150 copay</p> <p>10% Coinsurance for in-patient</p> <p>10% Coinsurance for out-patient</p>	<p>Once you have met your deductible, you pay a copay or coinsurance, plus any balance</p> <p>Not Applicable</p> <p>\$35 copay, plus balance</p> <p>\$35 copay, plus balance</p> <p>\$150 copay, plus balance</p> <p>30% coinsurance, plus balance</p> <p>30% coinsurance, plus balance</p>
<p>What do I pay when I need a prescription?</p> <p>Your prescription drug costs count toward your medical plan deductible and out-of-pocket maximum.</p>	<p>You first pay the total cost of the prescription drug until you have met your plan deductible, then you pay:</p> <p>Retail:</p> <p>Tier 1: \$10 copay</p> <p>Tier 2: 25% coinsurance (\$25 min-\$75 max)</p> <p>Tier 3: 50% coinsurance (\$50 min-\$100 max)</p>	<p>Plan pays up to the discounted cost, minus the applicable copayment after deductible. You pay the balance.</p>
	<p>Mail-Order:</p> <p>Tier 1: \$20 copay</p> <p>Tier 2: 25% coinsurance (\$50 min-\$150 max)</p> <p>Tier 3: 50% coinsurance (\$100 min-\$200 max)</p>	<p>Not applicable</p>

PLAN SPECIFICS	IN-NETWORK PROVIDER	OUT-OF-NETWORK PROVIDER
<p>You are protected by the out-of-pocket maximum</p> <p>This is the maximum amount you would pay out-of-pocket.</p>	<ul style="list-style-type: none"> • Single Coverage: \$4,000 • Double/Family Coverage: \$8,000 • The plan pays 100% for all remaining eligible in-network costs • Individual maximum limit is \$7,150 under a family plan 	<ul style="list-style-type: none"> • Single Coverage: \$4,000 • Double/Family Coverage: \$8,000 • The plan pays 100% for all remaining eligible in-network costs. You will be billed for any amounts in excess of the in-network costs, which may exceed plan maximum out-of-pocket.

MIDTOWN EMPLOYEE CLINIC

SAVE ABOUT 25%-50% COMPARED TO OTHER AVERAGE COSTS IN THE AREA

PROCEDURE	MIDTOWN CLINIC FEE	AVERAGE FEE*
<p>New Patient Appointment</p> <p>Billing Code 99202</p>	\$63.47	\$85.28 - \$190.74
<p>Established/Returning Patient Office Visit</p> <p>Billing Code 99212</p>	\$37.39	\$49.57 - \$123.25

** For illustrative purposes only. Based on PEHP average-cost data for allowed amounts for the Midtown Clinic and the average community fee from February 2017. Your costs may vary.*

- Choosing the Midtown Clinic lowers your out-of-pocket expenses and the costs to the medical plan.
- Make your first appointment by phone at 801-320-5660 and all future appointments online at www.MidtownEmployeeClinic.com. Walk-ins are welcome (there may be a wait).
- The clinic will bill most other insurance plans. If a family member with other insurance would like to be seen at the clinic, make sure our providers are covered under their plan.
- Your annual preventive visit is covered at 100% (includes eligible vaccines).



AN ADDITIONAL BENEFIT PROVIDED AT THE EMPLOYEE MIDTOWN CLINIC

Early detection is the best defense against skin cancer

- Free annual preventative screenings for Salt Lake City employees and dependents covered under PEHP's Summit STAR medical plan
- Appointments will be available on the second and fourth Monday of each month.
- Appointments are available between 1-5pm by calling the Midtown Clinic at 801-320-5660.



**Midtown Clinic is located at
230 South 500 East, Suite 510
Regular Clinic Hours:
Monday-Friday 8:30am-5:00pm**

AM I ELIGIBLE FOR AN HSA?

You must meet the following IRS criteria to be eligible to have an HSA. If you can check every box below, then YES, you are eligible:

- You are enrolled in the STAR HDHP
- You are not covered by another medical plan UNLESS it is another qualified HDHP (spouse and children may have any other type of overage)
- You or your spouse is not participating in a FSA or their balances will be zero on or before June 30
- You are not enrolled in any Medicare plan (including Part A)
- You are not enrolled in Tricare
- You are not claimed as a dependent of another taxpayer

WHAT MID-YEAR EVENTS MIGHT CHANGE MY HSA CONTRIBUTION LIMIT?

If you experience a mid-year event or if you do not remain an eligible individual for the entire year, your contribution limit may be different and/or you may be required to include HSA contributions in your income in the year in which you fail to be an eligible individual (other than because of death or becoming disabled). If you have one of these changes you may need to consult a professional tax advisor for tax implications:

- You remain on STAR HDHP and change from Family to Single-only coverage
- You enroll or are enrolled in Medicare Part A and/or B
- You switch to a non-HDHP during Open Enrollment
- You enroll or are enrolled in Tricare
- You terminate the STAR HDHP
- You terminate your employment



HOW TO CHANGE YOUR HSA ELECTION

Step 1: Login to your www.pehp.org account.

Step 2: Select “Change HSA Contribution” under the “My Money” section of the menu.

Step 3: Review the 2018 IRS contribution limits (includes City contributions).

Step 4: Add your new contribution amount and select submit.

Note: Your request may take 1-2 pay cycles to show in your paycheck, this is contingent upon when you submit your request.

For any questions regarding HSA Eligibility Call PEHP’s FLEX/HSA Department at 801-366-7503 or visit www.pehp.org

For any questions regarding your HSA account call HealthEquity 1-877-372-4620 or visit their website at www.healthequity.com

SAVE WITH A PRE-TAX HEALTH ACCOUNT

A pre-tax health account can be used to cover eligible expenses such as deductibles, coinsurances and copays. Your eligibility determines the health account(s) that can be paired with your medical plan. How the accounts work and the advantage of each may vary, so it's important you understand the features.

PLAN SPECIFICS	HEALTH SAVINGS ACCOUNT (HSA)	LIMITED FLEXIBLE SPENDING ACCOUNT	MEDICAL FLEXIBLE SPENDING ACCOUNT (MEDICAL FSA)
Who contributes to the account?	<p>You and Salt Lake City</p> <p>You contribute with pre-tax payroll deductions up to the annual maximum.</p> <p>You are able to designate a bi-weekly contribution when you enroll that can be changed anytime at www.pehp.org</p> <p>Salt Lake City will front-load on July 1:</p> <ul style="list-style-type: none"> • \$750 for single coverage • \$1,500 for double and family coverage • You can earn additional HSA contributions by participating in Wellness Incentives. 	<p>You</p> <p>Eligible if you are enrolled in an HSA. You contribute with pre-tax payroll deductions up to the annual maximum. You designate an annual election amount when you enroll.</p>	<p>You</p> <p>If you are <u>not</u> eligible for an HSA. You contribute with pre-tax payroll deductions up to the annual maximum. You designate an annual election amount when you enroll.</p> <p>Salt Lake City will front-load on July 1:</p> <ul style="list-style-type: none"> • \$750 for single coverage • \$1,500 for double and family coverage <p><i>*You may still enroll in a Medical FSA without being enrolled in the City's medical plan.</i></p>
Annual Minimum	No Minimum	\$130	\$130
Annual Maximum <i>Limit is based on the IRS tax year</i>	<p>Employee-only coverage: \$3,450</p> <p>Family coverage: \$6,900</p> <p>Age 55 and older can contribute an additional \$1,000</p> <p>Maximum includes City contribution and Wellness rebates (if applicable)</p>	\$2,650	<p>\$2,650</p> <p>Maximum includes City contribution</p>

PLAN SPECIFICS	HEALTH SAVINGS ACCOUNTS (HSA)	LIMITED FLEXIBLE HEALTH CARE ACCOUNT	MEDICAL FLEXIBLE SPENDING ACCOUNT (MEDICAL FSA)
What is an Eligible Expense? <i>Refer to IRS Publication 969 at www.irs.gov</i>	Eligible out-of-pocket medical, prescription drugs, vision and dental expenses that are not covered by your medical or dental plans. For example, deductibles and coinsurances.	(Eligible HSA participants only) Eligible out-of-pocket dental, preventive and vision expenses only .	(Non HSA eligible participants only) Eligible out-of-pocket medical, prescription drugs, vision and dental expenses that are not covered by your medical or dental plans. For example, deductibles and coinsurances.
Who can I spend these funds on?	<i>Refer to IRS Publication 969 at www.irs.gov</i>	<i>Refer to IRS Publication 969 at www.irs.gov</i>	<i>Refer to IRS Publication 969 at www.irs.gov</i>
Do unused funds roll-over year to year?	Unused funds are yours to keep. Funds roll-over year-to-year and are yours to keep when you leave employment with Salt Lake City.	NO <ul style="list-style-type: none"> Grace period ends September 15 Claims submission deadline September 30 	NO <ul style="list-style-type: none"> The grace period ends September 15 Claims submission deadline September 30

DEPENDENT CARE FLEXIBLE SPENDING ACCOUNT

The Dependent Care Flexible Spending Account allows you to save pre-tax dollars to pay for qualified dependent care expenses for children up to age 13. Highlights of the program:

- You must enroll/re-enroll each year during Open Enrollment to participate and set your annual election amount.
- Estimate your expenses carefully because you'll lose any unused balance at the end of the plan year, per IRS rules.
- You can contribute up to \$5,000 to pay for dependent care expenses you incur throughout the calendar year. If you are married and filing federal taxes jointly, both you and your spouse can have a *Dependent Care Flexible Spending Account*, however your combined contributions cannot exceed \$5,000.



DENTAL PLAN BRIEF OVERVIEW

The dental plan is administered by PEHP. There are two separate dental plans offered by PEHP, Preferred Choice and Premium Choice. If you use an out-of-network provider, your benefits will be reduced by 20%. Out-of-network providers may bill for charges that exceed PEHP’s in-network rate.

PLAN SPECIFICS	PREFERRED CHOICE	OUT-OF-NETWORK	PREMIUM CHOICE	OUT-OF-NETWORK
Annual Deductible	None	None	None	None
Annual Maximum the plan will pay per person	\$1,500		\$2,000	
Preventive (exams, cleanings, x-rays)	100%	80%	100%	80%
Basic (fillings, root canals)	80%	60%	80%	60%
Major (crowns, bridges, dentures)	50%	30%	50%	30%
Orthodontic Life Time Max (No Age Limit)	\$1,500		\$1,500	

CANCELLING DENTAL COVERAGE

If a subscriber voluntarily cancels dental coverage or lets coverage lapse while on unpaid leave (except military or FMLA), re-enrollment cannot take place for a period of a minimum of 2-years unless you have a qualifying mid-year event.



HOW TO ENROLL ONLINE AT WWW.PEHP.ORG

Step 1

Access online enrollment through myPEHP. Visit www.pehp.org and locate the “myPEHP Login” on the right side of the page.

If you’re logging in for the first time, click “Create my PEHP account.”

Otherwise, enter your user ID and password into the boxes to access your information.



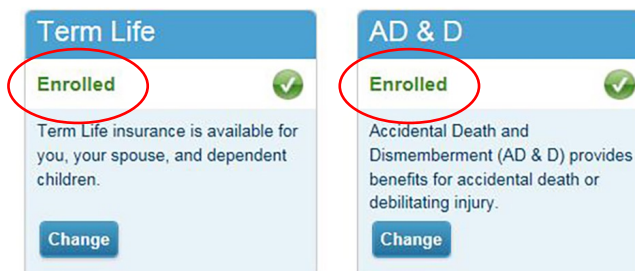
Step 2

During open enrollment you’ll have access to online enrollment through a link in the myBenefits menu.

Step 3

The online enrollment main page shows benefits available to you. Click “Enroll” or “Change” beneath the desired benefit to begin. Enroll or make changes in any of the following benefits:

- Medical
- Dental
- Term Life
- AD&D
- FLEX



The enrollment process is not complete until you see the “Enrollment Confirmation” screen

FOR HELP CONTACT ONLINE ENROLLMENT: 801-366-7410 or 800-753-7410

VOLUNTARY BENEFITS AVAILABLE AT OPEN ENROLLMENT ONLY

- **Accident Insurance (MetLife)** - This coverage can help pay essential living expenses and costs not covered by your medical insurance.
- **Critical Illness (MetLife)** - If a serious illness (such as heart attack, cancer, or stroke) happens to you or a loved one, critical illness insurance provides you with a lump-sum payment that can be used to pay for expenses not usually covered by medical or disability income plans.
- **Hospital Indemnity (MetLife)** - Group Hospital Indemnity Insurance can complement your medical coverage by helping to ease the financial impact of a hospitalization.
- **Hyatt Legal** - This benefit provides you and your family value, convenience and comfort in knowing you can access legal services for many personal legal matters. Cancelling your coverage can only be done during Open Enrollment by submitting your request through www.slcvoluntarybenefits.com.
- **Vision Care (VSP)** - Offers great choices in doctors and eyewear. Receive eye care and eyewear at the location that's right for you.



VOLUNTARY BENEFITS AVAILABLE ANYTIME

- **Auto and Home Insurance** - Receive discounts on your Auto and Home insurance through MetLife or Liberty Mutual.
- **Financial Wellness** - Diversification is key to growing and protecting wealth, and owning gold and silver is a proven way to do it. OWNx provides the easiest and most convenient way possible for you to own gold and silver.
- **Discount Shopping** - Discounts from hundreds of local and national vendors exclusively for City employees.
- **Identity Theft Protection** - Comprehensive identity theft protection from LifeLock helps safeguard your finances, credit and good name.
- **VPI: Pet Insurance** - Let's face it: pets get hurt. They get sick, too. And sometimes, the cost to make them better can really take a bite out of your budget.

BI-WEEKLY DEDUCTIONS (except Discount Shopping)

All your voluntary benefits are listed on your paystub under one heading called "SLCVoluntaryBene". This amount is a total of all policies. For a breakdown of the individual costs go to "My Benefits Wallet" on www.slcvoluntarybenefits.com.

Enroll by visiting www.SLCVoluntaryBenefits.com

Use your 6-digit employee ID to create your account

(employee ID can be found on your paystub)

HOW TO ENROLL ONLINE AT WWW.SLCVOLUNTARYBENEFITS.COM

Step 1

Access the website by visiting www.SLCVoluntaryBenefits.com.

If you're logging in for the first time, click "Create Your Account."

You will need your 6-digit Employee ID (example 123456) to fill in the remaining fields. Your Employee ID is listed on your paystub.

Step 2

The website provides access to benefits that are open year round, as well as benefits that are available exclusively during open enrollment. See the break down of these benefits on page 6 of the Benefits Overview.

Step 3

Once logged into your account you will see the list of benefits available on the left hand side of the page. Selecting any of these options will give you an overview of the benefit.

After clicking "Enroll" in any of the benefit options the website will take you through the enrollment process for that benefit. Once enrollment for one benefit is complete, the website will take you through the remaining benefit options to allow you to learn about each benefit and make your enrollment decisions. If you do not want to enroll in a benefit click "No Thanks".

Note: You must create an account in order to view premiums

Create Your Account

First Name

Last Name

Zip Code

Employee ID

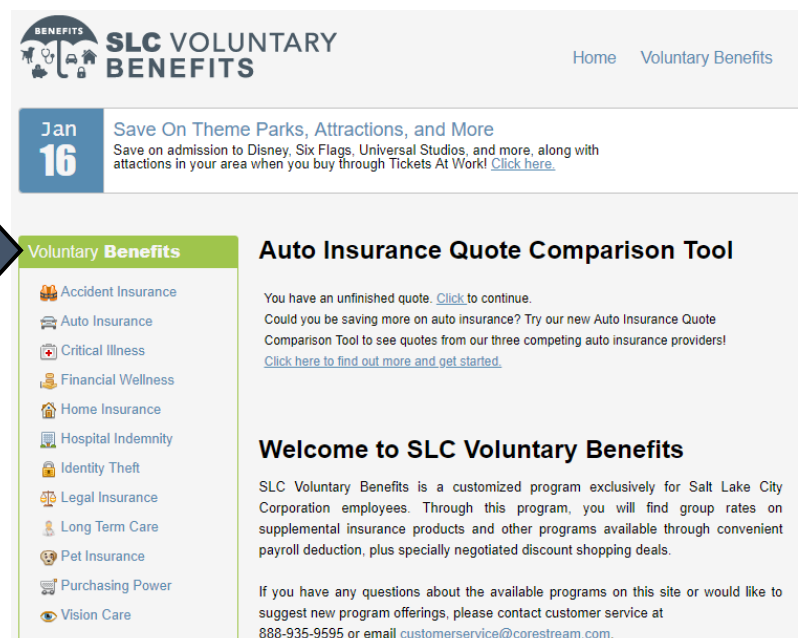
Email

New Password ?

I would like to receive email alerts on products and services that match my preferences.

I agree to the [terms of use](#) and [privacy policy](#).

REGISTER



The screenshot shows the SLC Voluntary Benefits website. At the top, there is a navigation bar with "Home" and "Voluntary Benefits" links. Below the navigation bar, there is a promotional banner for "Jan 16 Save On Theme Parks, Attractions, and More" with a "Click here" link. The main content area is divided into two columns. The left column is titled "Voluntary Benefits" and contains a list of benefit categories with icons: Accident Insurance, Auto Insurance, Critical Illness, Financial Wellness, Home Insurance, Hospital Indemnity, Identity Theft, Legal Insurance, Long Term Care, Pet Insurance, Purchasing Power, and Vision Care. A large blue arrow points from the text "Note: You must create an account in order to view premiums" to the "Voluntary Benefits" section. The right column is titled "Auto Insurance Quote Comparison Tool" and contains text about unfinished quotes and a link to continue. Below this, there is a "Welcome to SLC Voluntary Benefits" section with a brief description of the program and contact information for customer service.

FOR HELP CONTACT CORESTREAM CUSTOMER SERVICE: 1-888-935-9595

IMPORTANT CONTACT INFORMATION



MAILING ADDRESS

PEHP
560 East 200 South
Salt Lake City, Utah 84102-2004

WEBSITES

- PEHP www.pehp.org
- WeeCare Prenatal Program www.pehp.org/weecare
- PEHPPlus www.pehp.org/plus
- Pharmacy Program (Express Scripts) . . www.express-scripts.com
- Accredo www.accredohealth.com
- Out-of-State Provider Listing www.multiplan.com
- Health Savings Account www.healthequity.com
- SLC Voluntary Benefits www.SLCVoluntaryBenefits.com

TELEPHONE NUMBERS

PEHP Medical & Dental

Enter your PEHP ID or Social Security number for faster service
Customer Service. 801-366-7555
Toll Free. 800-765-7347

PEHP preauthorization of inpatient facility 801-366-7755
Toll Free. 800-753-7754

PEHP preauthorization of inpatient mental health and substance abuse 801-366-7755

PEHP Group Term Life & Accident Plans. 801-366-7495

PEHP Flexible Spending and HSA 801-366-7503

PEHP Out-of-State Network 800-922-4362
Express Scripts 800-903-4725

Specialty Pharmacy

Accredo. 800-803-2523

SLC Voluntary Benefits

Corestream Customer Service. 1-888-935-9595
MetLife/Hyatt Legal 1-800-438-6388
Purchasing Power. 1-800-903-0801
LifeLock 1-800-607-9174
VSP 1-800-877-7195
VPI Pet 1-877-798-7874

Benefits Division of Human Resources

Carolyn Campbell– Benefits Program Manager . . 801-535-6663
Kate Blackwood– Benefits Analyst 801-535-6303
Fax 801-535-6254
Trent Steele– Benefits Analyst 801-535-7725
Fax 801-535-6256
Kim Turner– Marketing and Comm Specialist . . . 801-535-7984
Cindy Romero– Leave Coordinator 801-535-6634
Fax 801-535-6649
Roxanne Turner– HR Tech (FMLA/SDI). 801-535-7929
Leave Coordination LeaveRequest@slcgov.com
Fax 801-535-6255
Tuition Reimbursement . . . TuitionReimbursement@slcgov.com







human
resources

